



MICHELLE HERITAGE

EXECUTIVE DIRECTOR

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Michelle Heritage has extensive non-profit and public sector experience including more than 30 years in leadership roles in the homeless system, mental health, child welfare, and the alcohol and drug systems. Michelle has a bachelor's degree in criminology from The Ohio State University, a master's degree in counseling from the University of Dayton, and has been a licensed social worker and a certified chemical dependency counselor in the State of Ohio.

Michelle has served on national, statewide, and local boards and committees for human services, diversity, homelessness, and community research. She currently serves as board chair for the Affordable Housing Alliance of Central Ohio and as a board member of the Legal Aid Society of Columbus.


Michelle is a founding member of the Economic Mobility Coalition, a group of private and public sector leaders working on solutions to poverty. She is also a founding member of the Prevent Family Homelessness Collaborative focused on addressing the upstream causes of homelessness among families. Michelle is a member of the Franklin County Early Childhood Advisory Council, Franklin County Workforce Advisory Council, the Ohio Council to Advance Maternal Health, and the Pregnancy Care Initiative Leadership Council. She is a certified Fierce facilitator.

Michelle was honored with a Smart 50 Award from SmartBusiness Columbus in 2022, a YWCA Women of Achievement Award in 2021, a Central Ohio Social Justice Advocate Award in 2019, and was named to Columbus Business First's Power 100 List of the community's most influential leaders. She received a Pillar Award for Community Service as Nonprofit Executive Director of the Year in 2015. She received both Business First's C-Suite Award and SmartBusiness Columbus' Smart 50 Award in 2014. She was named Woman of the Year by the Niagara Foundation in 2014, and she was named among the 2013 Class of Power Players in Columbus by SmartBusiness Columbus. Community Shelter Board was named One of Five Nonprofits to Watch in 2014 by The Columbus Foundation. Michelle was recognized with the 2010 Levy Champion Award from Franklin County Children Services and was featured in the 2010 WELD calendar as one of 12 Women You Should Know. In 2009, Michelle received the Barry Mastrine Award from the Alcohol, Drug and Mental Health Board for her work in promoting system collaboration. Under her leadership, Community Shelter Board has received the Smart Women Award from Smart Business Columbus, Better Business Bureau Torch Award for ethics in business, United Way's Richard V. Carrick Leadership Award, United Way's Award of Excellence for Employee Volunteerism, and the Mid-Ohio Foodbank's Award of Excellence for Operation Feed.

With a budget of \$47 million, Michelle facilitates and leads work with our community to make sure everyone in Columbus and Franklin County, Ohio has a place to call home. She brings together diverse organizations to work together as an efficient system, rather than as a fragmented set of resources.

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