

**Columbus and Franklin County Continuum of Care (OH-503)
2024 – 2025 CoC Review, Score, and Ranking Procedures**

Date CoC Competition Opened:	8/1/24
Date e-snaps Opened:	8/2/24
Date 2024 CoC Application due to HUD:	10/30/24
DV Annual Renewal Demand (DV ARD)	\$2,794,511
YHDP Annual Renewal Demand (YHDP ARD)	\$3,291,157
Columbus/Franklin County Annual Renewal Demand (ARD):	\$22,331,407
ARD less DV ARD and YHDP ARD:	\$16,245,739

I. 2024 HUD Funding Available

Tier 1 (90% of ARD)	\$20,098,266
YHDP projects (not ranked)	\$3,291,157
Tier 2 (10% of ARD)	\$2,233,141
Bonus Funding	\$2,679,769
DV Bonus Funding	\$1,738,153
CoC Planning Funding	\$1,116,570
UFA Funding	\$669,942

II. Columbus and Franklin County CoC Ranking process

The following Priority Guideline will be used, while also applying the scoring process detailed below. The CoC for Columbus and Franklin County decided it will not prioritize new projects over renewing projects for the following reasons:

1. Renewing projects have active clients that benefit from the housing and services provision. By putting at higher risk of defunding renewing projects, it is possible that a non-funded project would be in a position of uprooting, and in a worst-case scenario unhousing, current active participants.
2. As a Unified Funding Agency, Community Shelter Board works with all subrecipients throughout the grant year to improve performance for a non-performing project and ultimately identifies a different subrecipient to take over the project if performance does not improve. These changes occur in a seamless fashion, in most cases without a need for a project reallocation and with no impact on the participants served. Because of the process described above, no new project would take priority over a well-functioning, active, existing project.

The CoC Board proposes the ranking for all new and renewal projects. The CoC reviews the proposal from the CoC Board and gives final approval.

Tier 1 Prioritization/Ranking up to the Tier 1 amount:

1. New or reallocated projects renewing for the first time (held harmless because lack of performance history) and YHDP projects (as long as HUD is not requiring prioritizing these projects) do not receive a score and are prioritized first.
2. Renewal Permanent Supportive Housing (PSH), Rapid Rehousing (RRH), Joint RRH/TH and Transitional Housing (TH) for youth (non-YHDP) using the scoring and rating criteria described below, in descending order of their score based on the total accumulated points, up to Tier 1 amount or closest amount.
3. New PSH through reallocation or bonus for 100% chronic homeless (CH) as ranked by the CoC through resolution, up to Tier 1 amount or closest amount.
4. New RRH through reallocation or bonus as ranked by the CoC through resolution, up to Tier 1 amount or closest amount.
5. New Supportive Services Only (SSO) for Coordinated Entry (CE) (non-YHDP), up to Tier 1 amount or closest amount.
6. Under Tier 1, for the 2nd to last project, if all else equal, the funding impact on the entire CoC will trigger the ranking position.
7. Under Tier 1, the HMIS renewal project will be ranked last but it will not trail Tier 1 and Tier 2.

Tier 2 Prioritization, if required:

1. Renewal PSH, RRH, Joint RRH/TH and TH for youth (non-YHDP) using the scoring and rating criteria described below, in descending order of their score based on the total accumulated points.
2. Any renewal project that did not follow the locally established competition guidelines will be ranked as the last renewal project in Tier 2.
3. New PSH through reallocation or bonus for 100% chronic homeless (CH) as ranked by the CoC through resolution and following the new project development process.
4. New RRH or Joint RRH/TH through reallocation or bonus as ranked by the CoC through resolution and following the new project development process.
5. New SSO for CE (non-YHDP) and following the new project development process.

III. Columbus and Franklin County CoC Scoring/Rating Process for Renewal and New Projects

Renewal Projects

Each of the projects **renewing CoC funding** will be awarded a score using the scoring process below:

Renewal projects	Points Available	Description
Program Performance scoring		The CoC emphasizes performance of funded programs. The latest program evaluation available (FY2024) evaluates each project based on its
High (meets 75% or more of measured outcomes and outputs)	10	

by project type detailed in section IV)		<p>performance for the period 7/1/2023 – 12/31/2023. Program Evaluation ratings are determined by measuring outputs and outcomes inclusive of:</p> <ul style="list-style-type: none"> • Households Served • Successful Housing Outcomes based on destination at exit • Housing Stability • Occupancy Rate • Recidivism at 6 months • Change in Income • Income from Employment and non-Employment Sources • Cost Effectiveness and • Annual Program Review and Certification to confirm compliance with HUD and local regulations <p>by project type, as detailed in section IV. The Program Performance Measurement and Program Performance Standards sections of this document detail the performance rating. For the Joint TH/RRH projects, the average of the separate project scores will be used for the combined project scoring.</p>
Medium (meets at least 50% but less than 75% of measured outcomes and outputs by project type detailed in section IV)	6	
Low/Not rated (meets less than 50% of measured outcomes and outputs by project type detailed in section IV)	2	
Usage of HUD grant funds scoring		<p>The CoC emphasizes effective utilization of funds. Programs are scored based on the total grant amount and the amount that was drawn down from HUD for the most recent closed grant cycle (6/30/2024).</p>
100% funds used	10	
80-99% funds used	8	
60-79% funds used	5	
40-59% funds used	2	
0-39% funds used	0	
Special barriers program scoring	0	<p>The CoC is not assigning any additional points for a special barriers criteria. All projects in the CoC are serving the most vulnerable population. The vulnerability is determined based on standardized criteria system-wide and projects do serve the highest priority clients system-wide for each of the respective project types.</p>
Maximum possible points	20	
Minimum possible points	2	

New Projects

Each of the **new projects** requesting CoC bonus or reallocated funding will be awarded a score using the scoring process below:

- ⟨ New project Concept Papers can be submitted throughout the year to CSB; CSB will conduct a threshold review and work with the applicant to get the project to where the project meets the general/threshold criteria and can be presented to the CoC Board for their review.

- < The Citizens Advisory Council will independently review, score and rank the new projects requesting CoC bonus or reallocated funding that are competitively awarded, and their score will be incorporated in the overall scoring of the projects.
- < During the May or September CoC Board meeting the new Concept Papers will be presented to the CoC Board, alongside the proposed scoring sheets; the CoC Board will score and rank new projects for approval by the CoC, using the scoring criteria below.
- < Prioritization will be done in descending order of the project scores, based on the total accumulated points.
- < If all else equal, the project that will be ready the earliest will receive priority.

New projects	Points Available	General Points	Project type specific Points	Performance Points	CAC Points
PSH projects	52	11	20	14	7
RRH projects	52	11	20	14	7
Joint RRH/TH projects	46	11	14	14	7
SSO non-CE projects	46	11	14	14	7
SSO CE projects	42	11	10	14	7

IV. Columbus and Franklin County CoC Program Performance Elements (updated for FY2025)

Each of the projects renewing their CoC funding will have their performance evaluated considering the metrics below, distinct based on the project type. Some youth-specific measures are still being benchmarked.

Emergency Shelter – Coordinated Access and Rapid Resolution

Ends	Measurement	<i>Annual Metrics</i>
Efficient number of households served	Households served (#)	Set based on system demand.
Access to resources to address immediate housing need	Successful diversion outcome (%)	At least 20% of single adults and 35% of families will be diverted to other community resources through phone diversion. At least 50% of families will be diverted to other community resources through face-to-face diversion.
	Average Wait-time (min)	Average wait-time on the phone during the 7 am – 11 pm timeframe not to

		exceed 5 min, as shown by homeless hotline standard reports.
Not re-enter the emergency shelter system	Diversion Recidivism (%)	Less than 20% of those diverted will enter shelter within 30 days of diversion.
Efficient and effective use of a pool of community resources	Pass program certification	Provide access to and coordination with community resources and services to prevent homelessness.
	Cost per household	Cost per household will be consistent with budget. Evaluated annually and presented to the CoC.

Supportive Housing

PSH – Permanent Supportive Housing;

Ends	Measurement	Annual Metrics
Efficient number of households served	Households served (#)	Set based on prior year(s) attainment and program capacity.
Access to resources/services to move to and stabilize housing	Housing Stability	At least 24 months for PSH.
	Housing Affordability at Exit (%) (PSH only)	At least 50% of successful households have their housing affordability ratio, measured as cost of housing (rent and utilities) divided by the household's income at exit, lower than 50%. (Monitored only.)
Basic needs met in a non-congregate environment	Successful housing outcomes (%)	At least 95% successful housing outcomes for PSH
	Successful housing outcomes (#)	Calculated based on the Successful housing outcomes % measurement.
	Successful housing exits (%) (PSH only)	At least 50% of exits are successful housing outcomes.
Not re-enter the emergency shelter system	Exit to Homelessness (%)	Less than 10% of those who exit housing will return to homelessness within 180 days of exit.
Efficient and effective use of a pool of community resources	Cost per household	Cost per household will be consistent with budget. Evaluated annually and presented to the CoC.

Ends	Measurement	Annual Metrics
	Cost per unit	Cost per unit will be consistent with budget. Evaluated annually and presented to the CoC.
	Program Occupancy Rate (%)	Full occupancy, at least 95%.
	Turnover Rate (%) (PSH only)	An annual 20% turnover rate is desirable. (Monitored only.)
	Pass program certification	Provide access to resources and services to end homelessness.
CoC or HUD Standards	Negative Reason for leaving (%)	Less than 20% leave for non-compliance or disagreement with rules.
	Increase in cash income, other than employment, from entry to exit or end of reporting period (%)	At least 30% of adults will increase income from other sources than employment from entry to exit or end of reporting period.
	Increase in income from employment, from entry to exit or end of reporting period (%)	At least 15% of adults will have increased employment income from entry to exit or end of reporting period.

Rapid Re-housing Program

Ends	Measurement	Annual Metrics
Efficient number of households served	Households served (#)	Set based on program capacity, prior year(s) attainment and funds available.
	New households served (#)	Set based on program capacity, prior year(s) attainment and funds available.
	Program Occupancy rate (%)	At least 80% to ensure efficient use of available capacity. (Monitored only.)
	Average length of participation	Not to exceed: <ul style="list-style-type: none"> • 240 days for short-term programs • 300 days for medium-term programs
Access to resources/services to move to and stabilize housing	Usage of CSB Direct Client Assistance (%)	At least 60% for families and 50% for single adults exiting RRH programs.
	Average Engagement Time	Not to exceed 7 days, calculated from the date of program referral to program entry.

Ends	Measurement	Annual Metrics
	Average length of shelter stay	Not to exceed: <ul style="list-style-type: none"> • 34 days for families • 35 days for single adults (calculated from the date of program entry to shelter exit).
	Housing Affordability at Exit (%) (Family programs only)	At least 50% of successful households have their housing affordability ratio, measured as cost of housing (rent and utilities) divided by the household's income at exit, lower than 50%. (Monitored only).
	Increase in cash income, other than employment, from entry to exit or end of reporting period (%) (J2H and DV only)	At least 30% of adults will increase income from other sources than employment from entry to exit or end of reporting period.
	Increase in income from employment, from entry to exit or end of reporting period (%) (J2H and DV only)	At least 15% of adults will have increased employment income from entry to exit or end of reporting period.
Basic needs met in a non-congregate environment	Successful housing outcome (%)	At least 75% for families and 50% for single adults exiting the RRH programs.
	Successful housing outcome (#)	Calculated based on the Successful housing outcomes % measurement.
Not re-enter the emergency shelter system	Recidivism (%)	Less than 10% of those who obtain housing will return to homelessness within 180 days of program exit.
Efficient and effective use of a pool of community resources	Cost per household	Cost per household will be consistent with budget. Evaluated annually and presented to the CoC.
	Pass program certification	Provide resources and services to end homelessness.

YOUTH: Emergency Shelter – Coordinated Access and Rapid Resolution

Ends	Measurement	Annual Metrics
Efficient number of households served	Households served (#)	Set based on prior year attainment and funds available.

	New households served (#)	Set based on prior year attainment and funds available.
	Average length of participation	Not to exceed 90 days.
Access to resources to address immediate housing need	Successful outcome (%)	At least 50% successful housing/shelter outcomes.
	Successful outcome (#)	Calculated based on the Successful outcomes % measurement.
	Average time to TAY program referrals	The average time to a successful referral not to exceed 20 days (calculated from CARR program entry to next step program referral).
Not re-enter the emergency shelter system	Recidivism (%)	Less than 10% of those who obtain housing will return to homelessness within 180 days of exit.
Efficient and effective use of a pool of community resources	Pass program certification	Provide access to and coordination with community resources and services to prevent homelessness.
	Cost per household	Cost per youth will be consistent with budget. Evaluated annually and presented to the CoC.

YOUTH and DV - Supportive Housing

PSH – Permanent Supportive Housing; TH = Transitional Housing;

Ends	Measurement	Annual Metrics
Efficient number of households served	Households served (#)	Set based on prior year(s) attainment and program capacity.
Access to resources/services to move to and stabilize housing	Housing Stability	At least 24 months for PSH. Not to exceed 18 months for TH.
	Housing Affordability at Exit (%) (PSH only)	At least 50% of successful youth have their housing affordability ratio, measured as cost of housing (rent and utilities) divided by the household's income at exit, lower than 50%. (Monitored only.)
	Usage of CSB Direct Client Assistance (%) (TH only)	% of youth that receive CSB DCA will be consistent with prior performance and/or program design.

Ends	Measurement	Annual Metrics
Basic needs met in a non-congregate environment	Successful housing outcomes (%)	At least 95% successful housing outcomes for PSH and 75% successful housing outcomes for TH.
	Successful housing outcomes (#)	Calculated based on the Successful housing outcomes % measurement.
	Successful housing exits (%) (PSH only)	At least 50% of exits are successful housing outcomes.
Not re-enter the emergency shelter system	Exit to Homelessness (%)	Less than 10% of those who exit housing will return to homelessness within 180 days of exit.
Efficient and effective use of a pool of community resources	Cost per household	Cost per youth will be consistent with budget. Evaluated annually and presented to the CoC.
	Cost per unit	Cost per unit will be consistent with budget. Evaluated annually and presented to the CoC.
	Average Engagement Time (TH only)	For TH, the engagement time from shelter or CARR Team referral to program entry not to exceed 20 days.
	Program Occupancy Rate (%)	Full occupancy, at least 95%.
	Turnover Rate (%) (PSH only)	An annual 20% turnover rate is desirable. (Monitored only.)
	Pass program certification	Provide access to resources and services to end homelessness.
CoC or HUD Standards	Negative Reason for leaving (%)	Less than 20% leave for non-compliance or disagreement with rules.
	Increase in cash income, other than employment, from entry to exit or end of reporting period (%)	At least 30% of youth adults will increase income from other sources than employment from entry to exit or end of reporting period.
	Increase in income from employment, from entry to exit or end of reporting period (%)	At least 15% of youth adults will have increased employment income from entry to exit or end of reporting period.
	Income growth	At least 30% of youth adults increase their income from entry to exit or end of reporting period. (Monitored only)

Ends	Measurement	<i>Annual Metrics</i>
	Improved physical health status	At least 30% of youth self-report improved physical health from entry to exit or end of reporting period.
	Improved substance use status	At least 30% of youth self-report decreased substance use from entry to exit or end of reporting period.
	Improved mental health status	At least 30% of youth self-report improved mental health from entry to exit or end of reporting period.
	Education goal met	At least 30% of youth self-report meeting their education goal from entry to exit or end of reporting period.
	Employment goal met	At least 30% of youth self-report meeting their employment goal from entry to exit or end of reporting period.

YOUTH and DV - Rapid Re-housing Program

Ends	Measurement	<i>Annual Metrics</i>
Efficient number of households served	Households served (#)	Set based on program capacity, prior year(s) attainment and funds available.
	New households served (#)	Set based on program capacity, prior year(s) attainment and funds available.
	Program Occupancy rate (%)	At least 90% to ensure efficient use of available capacity. (Monitored only.)
	Average length of participation	Not to exceed 300 days.
Access to resources/services to move to and stabilize housing	Usage of CSB Direct Client Assistance (%)	% of youth that receive CSB DCA will be consistent with prior performance and/or program design.
	Average length of shelter stay	Not to exceed 35 days (calculated from the date of program entry to shelter exit).
	Average Engagement Time	The engagement time from shelter, transitional housing or CARR Team referral to program entry not to exceed 20 days.

Ends	Measurement	Annual Metrics
	Increase in cash income, other than employment, from entry to exit or end of reporting period (%) (J2H only)	At least 30% of youth adults will increase income from other sources than employment from entry to exit or end of reporting period.
	Increase in income from employment, from entry to exit or end of reporting period (%) (J2H only)	At least 15% of youth adults will have increased employment income from entry to exit or end of reporting period.
	Income growth	At least 30% of youth increase their income from entry to exit or end of reporting period. (Monitored only)
Basic needs met in a non-congregate environment	Successful housing outcome (%)	At least 65% successful housing outcomes for youth exiting the RRH program.
	Successful housing outcome (#)	Calculated based on the Successful housing outcomes % measurement.
Not re-enter the emergency shelter system	Recidivism (%)	Less than 10% of those who obtain housing will return to homelessness within 180 days of program exit.
Efficient and effective use of a pool of community resources	Cost per household	Cost per youth will be consistent with budget. Evaluated annually and presented to the CoC.
	Pass program certification	Provide resources and services to end homelessness.
CoC or HUD Standards	Improved physical health status	At least 25% of youth self-report improved physical health from entry to exit or end of reporting period.
	Improved substance use status	At least 25% of youth self-report decreased substance use from entry to exit or end of reporting period.
	Improved mental health status	At least 25% of youth self-report improved mental health from entry to exit or end of reporting period.
	Education goal met	At least 25% of youth self-report meeting their education goal from entry to exit or end of reporting period.
	Employment goal met	At least 25% of youth self-report meeting their employment goal from entry to exit or end of reporting period.

V. Program Performance Measurement

Program performance outcome goals are compared with actual performance to determine consistency with CSB, CoC, or HUD standards. For outcome definitions and methodologies, please see the Appendix of the Annual Program Evaluation or the Program Methodology document posted on www.csb.org.

Each performance goal is assessed as achieved (Yes), not achieved (No), or not applicable (N/A). *Achieved Goal* is defined as 90% or better of a numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal (e.g. Average Length of Stay goal was met if actual achievement is 105% or less of goal). HUD performance goals do not allow for this variance, they are fixed goals. *Not Applicable* is assigned when a performance goal was not assigned; the reason for this is explained in the footnote for the respective program.

Each program is assigned a performance rating¹ of High, Medium, or Low as determined by overall program achievement of performance outcomes for the evaluation period. Ratings are based on the following:

<i>Rating</i>	<i>Achievement of Program Outcome Measure²</i>
<i>High</i>	<i>achieve at least 75% of the measured outcomes and at least one of the successful housing outcomes (either number or percentage outcome)</i>
<i>Medium</i>	<i>achieve at least 50% but less than 75% of the measured outcomes</i>
<i>Low</i>	<i>achieve less than 50% of the measured outcomes</i>

All programs rated as “Low” performers are considered enhanced-risk. Programs of concern may be considered enhanced-risk. Enhanced-risk programs and/or those experiencing long-standing and serious program issues and/or systemic agency concerns enter into a Quality Improvement (QI) Plan with CSB. The QI Plan is tailored to the partner agency and focused on the steps required to become compliant and/or improve performance. The QI Plan process is based on one-on-one dialogues between CSB and the partner agency and considers agency plans and progress on addressing program issues. Partner agencies with enhanced-risk programs will enter into a conditional contract with CSB for the remainder of the current fiscal year. Specific conditions will be determined by the areas of concern leading to the non-compliant status.

If the partner agency and/or CSB find that the QI Plan process is not working, either may refer the concerns or issues to the CoC Board. The partner agency will be given an opportunity to present its case to the CoC Board, at the CoC Board’s request.

If the partner agency is not in agreement with the CoC Board’s decision, the partner agency can appeal to the CoC. The CoC will review the CoC Board’s decision and make the final determination on partner agency appeals. The CoC will be the final decision maker regarding any programs that should be removed from HUD funding based on the CoC Board recommendation.

¹ In some instances, the program was too new to evaluate; therefore, a performance rating was not assigned.

² If serious and persistent program non-performance issues existed prior to evaluation, then the program was assigned a lower rating than what its program achievement of performance outcomes would otherwise warrant.