“The ache for home lives in all of us.” — Maya Angelou

I’d always had my own place – until I became homeless because of domestic violence. After sleeping in my car and living in two shelters, words can’t explain how good I feel about being able to move into my own apartment.

— Stephanie, formerly homeless
If our vision is to **end homelessness**, our goal must be to move people more quickly into stable housing, where the work of rebuilding lives can take root.
Community Shelter Board, established in 1986, is a public-private partnership organization that creates collaborations, innovates solutions, and invests in quality programs to end homelessness in Columbus and Franklin County. Community Shelter Board oversees an annual budget of $13 million to support homeless programs and services.

We are funded by the City of Columbus, the Franklin County Board of Commissioners, the United Way of Central Ohio, The Columbus Foundation, Nationwide Insurance Foundation, American Electric Power Foundation, the U.S. Department of Housing and Urban Development, the State of Ohio, and other public and private investors.

Over the last three years, our community saw a significant increase in the number of people receiving emergency shelter.
OUR FAMILY SHELTER SYSTEM IS A NATIONAL MODEL.

Our family shelter system design is being replicated across America because of its well-documented success in preventing and reducing homelessness among families with children in Columbus and Franklin County—in spite of increasing numbers of families accessing shelter.

- 68% of families are stably rehoused
- Families are housed within 20 days

OUR SINGLE ADULT SHELTER SYSTEM IS STRUGGLING.

When compared to families, it’s clear the single adult system is falling behind.

<table>
<thead>
<tr>
<th></th>
<th>FAMILY</th>
<th>SINGLE WOMEN</th>
<th>SINGLE MEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average length of stay</td>
<td>20 days</td>
<td>34 days</td>
<td>50 days</td>
</tr>
<tr>
<td>Successfully rehoused</td>
<td>68%</td>
<td>30%</td>
<td>30%</td>
</tr>
<tr>
<td>Repeat homelessness within the past 10 years</td>
<td>33%</td>
<td>43%</td>
<td>60%</td>
</tr>
</tbody>
</table>

NOW IS THE TIME FOR CHANGE.

- The current system is unsustainable—the cost to maintain aging shelters and build new ones is growing, with no end in sight
- Single men and women make up about 60 percent of Columbus’ homeless population, and their numbers have increased 14% since FY2011
- Wait lists have been high—as many as 125 men and women who need shelter have been turned away

WE CAN DO BETTER.
Community Shelter Board and our partners are piloting a new crisis response system in 2013-2014. This system has three critical components.

1. **COORDINATED POINT OF ACCESS**
   We will enhance our 24/7 hotline for single adults with increased focus on preventing homelessness whenever possible, so emergency shelter is used as a last resort option.

   **GOAL:**
   - **30% diversion goal**
   - **16% current diversion rate**

2. **NEW SHELTER**
   A new shelter will provide beds for those experiencing homelessness for the first time. It will be paired with flexible overflow space for single adults and families during times of peak need, so that no one has to sleep on the streets. It will also replace the beds at Rebecca’s Place, a current shelter for women that needs a new facility.

   **GOAL:**
   - **Reduce repeat homelessness.**
   - **Increase successful housing outcomes.**

   **GOAL:**
   - **30% current**
   - **40% goal**

3. **NAVIGATORS**
   Navigators are mobile case managers who will work with single adults throughout their homeless episode to help them find housing and connect them to services needed to remain stable.

   **GOAL:**
   - **3.4 current average**
   - **1.5 goal**

Photo courtesy of Volunteers of America of Greater Ohio: GroovyDoodle Photography.
Community Shelter Board operating costs are kept low so the majority of our funds go to programs to end homelessness.

**USES**

<table>
<thead>
<tr>
<th>Source</th>
<th>Allocation</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Programs</td>
<td>91%</td>
<td>$11,460,167</td>
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<tr>
<td>Administration</td>
<td>5%</td>
<td>$661,566</td>
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<tr>
<td>Fundraising</td>
<td>4%</td>
<td>$467,670</td>
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<tr>
<td><strong>Total Allocation</strong></td>
<td></td>
<td><strong>$12,589,403</strong></td>
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**SOURCES**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>City of Columbus</td>
<td>$5,054,110</td>
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<tr>
<td>Franklin County</td>
<td>$3,500,202</td>
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<tr>
<td>State of Ohio</td>
<td>$488,441</td>
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<tr>
<td>HUD</td>
<td>$484,480</td>
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<tr>
<td>United Way</td>
<td>$1,471,376</td>
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<tr>
<td>Private Contributions</td>
<td>$2,161,862</td>
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<tr>
<td>Other</td>
<td>$114,704</td>
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<tr>
<td><strong>Total Sources</strong></td>
<td>$13,275,175</td>
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</tbody>
</table>

CSB is a responsible steward of the public’s dollars, spending **91% of its budget on programs** to help end homelessness.

For our FY2013 990, please visit [www.csb.org](http://www.csb.org). For a copy of the full audited financial statements, contact Community Shelter Board at 614.221.9195.
OUR PARTNERS MAKE IT POSSIBLE

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SPONSORING ORGANIZATIONS
City of Columbus
Franklin County Board of Commissioners
United Way of Central Ohio
The Columbus Foundation
Nationwide Insurance Foundation
American Electric Power Foundation
The U.S. Department of Housing and Urban Development
The State of Ohio

PROVIDER AGENCIES
Amethyst, Inc.
AIDS Resource Center Ohio
Communities in Schools
Community Housing Network, Inc.
Concord Counseling
Gladden Community House
Goodwill Columbus
HandsOn Central Ohio
The Homeless Families Foundation
Huckleberry House
Lutheran Social Services of Central Ohio / Faith Mission
Maryhaven
National Church Residences
Southeast, Inc. / Friends of the Homeless
The Salvation Army in Central Ohio
Volunteers of America of Greater Ohio
YMCA of Central Ohio
YWCA Columbus

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