

# **ANNUAL VETERANS REPORT:**

**Analysis of Veterans Served by Outreach, Emergency Shelter,  
Transitional Housing and Permanent Supportive Housing**

CY2011  
1/1/11 – 12/31/11

### **Our Mission**

To end homelessness, CSB innovates solutions, creates collaborations, and invests in quality programs.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Community Shelter Board

**Summary Analysis of Veterans Served by Outreach, Emergency Shelter, Transitional Housing  
and Permanent Supportive Housing  
Calendar Year 2011**

The greatest number of homeless Veterans are single adult men. The percent of veterans served by the Transitional Housing, Outreach and Emergency Shelters is at 11% out of the general homeless population.

<b>Distinct Veterans served by Transitional Housing, Outreach and Emergency Shelters<sup>1</sup></b>	<b># Adults</b>	<b># Adult Veterans</b>	<b>% Adult Veterans</b>
Transitional Housing	486	229	47%
Served by Street Outreach	218	15	7%
Families with Children	931	18	2%
Single Adult Women	1,222	18	1%
Single Adult Men	3,726	454	12%
<b>Total Served*</b>	<b>6,583</b>	<b>734</b>	<b>11%</b>

\*Six transgender non-veteran clients were excluded.

<sup>1</sup>Veterans served are counted only once in the last program they were served for the reporting period.

**Racial and ethnic backgrounds of Veterans served in transitional housing, outreach and emergency shelters are consistent with the overall population.**

<b>Transitional Housing, Outreach &amp; Adult Emergency Shelters</b>	<b>All Households</b>		<b>Veterans</b>	
<b>Race*</b>				
Black	3,224	57%	407	57%
White	2,297	41%	300	42%
Other	132	2%	9	1%
<b>Ethnicity*</b>				
Hispanic/Latino	128	2%	10	1%
Non Hispanic/Latino	5,512	98%	702	99%

\*Clients who had Don't know/Refused for their ethnicity and/or race are not included.

**Veterans' income sources at intake into adult emergency shelters and transitional housing are consistent with the overall population. Veterans are more likely to be receiving food stamps.**

<b>Income Source</b>	<b>All Households</b>		<b>Veterans</b>	
No Income	4,437	62%	579	55%
Employment Income	856	12%	87	8%
SSI	568	8%	49	5%
Food Stamps	381	5%	181	17%
Social Security Retirement	31	0%	12	1%
SSDI	200	3%	44	4%
VA Benefits	77	1%	76	7%
Other	40	1%	10	1%
Public Assistance	91	1%	4	0%
Unemployment	77	1%	8	1%
Child Support	82	1%	3	0%
Alimony	0	0%	0	0%
Retirement	4	0%	1	0%
TANF	269	4%	5	1%
<b># Income Sources*</b>	<b>7,113</b>	<b>100%</b>	<b>1,059</b>	<b>100%</b>

Note: # exceeds total served since some have more than one income source.

Community Shelter Board

**Summary Analysis of Veterans Served by Outreach, Emergency Shelter, Transitional Housing  
and Permanent Supportive Housing  
Calendar Year 2011**

**Veterans' (adults served in shelter) average length of stay in shelters is higher compared to non-veterans. Veterans served in transitional housing had significantly lower lengths of stay than non-veterans.**

<b>Average Length of Stay<sup>1</sup></b>	<b>Single Adult Shelters<sup>2</sup></b>	<b>Transitional Housing</b>
Average LOS All Individuals	43	115
Average LOS Veterans	46	83
Distinct Counts All Individuals	5,000	486
Distinct Counts Veterans	525	229

<sup>1</sup> Calculation excludes clients served in outreach and family shelters.

<sup>2</sup> Calculation includes Transitional housing clients who also stayed in emergency shelters.

**Veterans are more likely to report a long term disability at intake into transitional housing and adult emergency shelters compared to the overall population.**

<b>Disability of long duration</b>	<b>All Households</b>		<b>Veterans</b>	
No (HUD)	3,065	54%	332	46%
Yes (HUD)	2,577	46%	378	53%
Don't Know (HUD)	14	0%	6	1%
Refused (HUD)	2	0%	0	0%
<b># Disability of long duration</b>	<b>5,658</b>	<b>100%</b>	<b>716</b>	<b>100%</b>

**Veterans' primary reasons for homelessness is comparable to the overall population. Veterans' primary reasons for homelessness are addiction and unemployment.**

<b>Homelessness Primary Reason<sup>3</sup></b>	<b>All Households</b>		<b>Veterans</b>	
Addiction	1,231	20%	113	22%
Unemployment	1,024	17%	99	20%
Relationship Problems	1,224	20%	78	15%
Family/Personal Illness	373	6%	45	9%
Unable to Pay Rent/Mortgage	463	8%	35	7%
Moved to Seek Work	319	5%	30	6%
Evicted	470	8%	29	6%
Jail/Prison	331	5%	26	5%
Other	336	6%	27	5%
Substandard Housing	123	2%	14	3%
Domestic Violence	133	2%	4	1%
Divorce	36	1%	3	1%
Fire	31	1%	2	0%
No secondary reason for source of crisis	4	0%	0	0%
Physical/Mental Disabilities	5	0%	0	0%
<b># Homelessness Primary Reason*</b>	<b>6,103</b>	<b>100%</b>	<b>505</b>	<b>100%</b>

*\*Total percentage may surpass or be below 100% due to rounding.*

<sup>3</sup> Calculation excludes clients served in transitional housing but includes the six transgender individuals excluded in the counts by gender.

Community Shelter Board

**Summary Analysis of Veterans Served by Outreach, Emergency Shelter, Transitional Housing  
and Permanent Supportive Housing  
Calendar Year 2011**

Veterans exit to permanent housing at comparable or lower rates than the general homeless population. The low rates of exit to permanent housing from transitional housing are very concerning. Efforts should be made towards decreasing the rate of veterans that exit to unknown destinations.

Type of Exit	All Households		Veterans	
<b>Transitional Housing</b>				
Permanent Housing	240	54%	83	39%
Transitional Housing	3	1%	3	1%
Moved in with family/friends	75	17%	31	15%
Emergency Shelter	32	7%	24	11%
Unknown/Street	68	15%	57	27%
Other	24	5%	15	7%
<b>Outreach</b>				
Permanent Housing	82	51%	5	45%
Transitional Housing	4	2%	0	0%
Moved in with family/friends	3	2%	0	0%
Emergency Shelter	4	2%	0	0%
Unknown/Street	64	40%	6	55%
Other	4	2%	0	0%
<b>Single Adult Emergency Shelters</b>				
Permanent Housing	1,351	27%	159	34%
Transitional Housing	165	3%	12	3%
Moved in with family/friends	213	4%	23	5%
Emergency Shelter	209	4%	24	5%
Unknown/Street	2,675	54%	219	46%
Other	341	7%	35	7%

The greatest proportion of homeless Veterans (single adults) in emergency shelter were served at Faith Mission shelters and Friends of the Homeless Men's Shelter.

Emergency Shelter	# of Adults Served	# of Veterans Served	% Veterans Served by Program	% of Distinct Veterans System-wide <sup>1</sup>
Faith Mission on 6th Street	1,505	166	11%	35%
Friends of the Homeless Men's Shelter	1,494	161	11%	34%
Faith Mission on 8th Avenue	1,005	138	14%	29%
Maryhaven Engagement Center	1,187	123	10%	26%
Volunteers of America VA Shelter	121	121	100%	26%
Volunteers of America Men's Shelter	716	111	16%	24%
Faith Mission Men's Overflow	688	76	11%	16%
Faith Mission VA Emergency Housing	48	44	92%	9%
YMCA Overflow	241	20	8%	4%
Faith Mission Nancy's Place	863	13	2%	3%
Friends of the Homeless Rebecca's Place	654	7	1%	1%
YWCA Overflow for Women	54	0	0%	0%
<b>Transitional Housing</b>				
VOAGO Veterans Program	220	219	100%	96%
Amethyst - RSVP	72	4	6%	2%
SE - FOH New Horizons	108	5	5%	2%
HH - Transitional Living Program	48	0	0%	0%
Maryhaven Women's Program	16	1	6%	0%
YMCA - ADAMH Pilot	22	0	0%	0%

<sup>1</sup> % of distinct Veterans System-wide represents the distinct number of Veterans served at each shelter relative to the total number of distinct Veterans that accessed the adult shelter system. The sum of these percentages will exceed 100%, because in many cases a Veteran was served by more than one program.

Community Shelter Board

Summary Analysis of Veterans Served by Outreach, Emergency Shelter, Transitional Housing  
and Permanent Supportive Housing  
Calendar Year 2011

**Permanent Supportive Housing**

15% of households served by Permanent Supportive Housing (PSH) were Veterans. 20% of single adult men in PSH are Veterans.

Veterans served by PSH	# Adults	# Adult Veterans	% Adult Veterans
Single Adult Women	331	6	2%
Single Adult Men	877	176	20%
Families with Children	55	2	4%
<b>Total Veterans served by PSH</b>	<b>1,263</b>	<b>184</b>	<b>15%</b>

**Comparative Analyses of Veterans Served by Outreach, Emergency Shelter, Transitional Housing and Permanent Supportive Housing  
CY2007 - CY2011**

**Emergency Shelter, Outreach and Transitional Housing**

11% of adults served in CY2011 by Emergency Shelters, Outreach and Transitional Housing were Veterans. The number of Veterans reported increased 40% from 2010 to 2011. This increase is attributable to the addition of Transitional Housing programs into this report. Without this addition, the veteran population decreased by 4% from 2010 to 2011. The majority of veterans are men served in emergency shelters.

Veterans Served as % of the emergency shelter, outreach and transitional housing population.	CY 2007		CY 2008		CY 2009		CY 2010		CY 2011	
	#	% by category	#	% by category	#	% by category	#	% by category	#	% by category
Transitional Housing	-	-	-	-	-	-	-	-	229	47%
Served by Street Outreach	19	12%	67	16%	37	14%	20	11%	15	7%
Families with Children	31	4%	25	2%	18	3%	22	3%	18	2%
Single Adult Women	27	2%	16	1%	21	2%	28	2%	18	1%
Single Adult Men*	640	18%	589	16%	590	16%	455	13%	454	12%
<b>Total Veterans Served (un-duplicated)</b>	<b>717</b>	<b>13%</b>	<b>697</b>	<b>11%</b>	<b>666</b>	<b>12%</b>	<b>525</b>	<b>9%</b>	<b>734</b>	<b>11%</b>

\*Six transgender clients all of them non-veteran clients were not included in the total served.

**Racial and ethnic backgrounds of veterans remained consistent from year to year.**

Single Adult Shelter and Outreach <sup>1</sup>	CY 2007		CY 2008		CY 2009		CY 2010		CY 2011	
<b>Race</b>										
Black	424	64%	374	62%	358	57%	282	56%	280	57%
White	231	35%	221	37%	262	42%	216	43%	199	41%
Other	12	2%	10	2%	7	1%	2	1%	8	2%
<b>Ethnicity<sup>1,2</sup></b>										
Hispanic/Latino	21	3%	14	2%	23	4%	6	1%	7	1%
Non Hispanic/Latino	646	97%	591	98%	591	96%	494	99%	479	99%

Note: Sum of percentages may exceed 100% due to rounding.

<sup>1</sup> Transitional housing was excluded for comparison purposes.

<sup>2</sup> Clients with Don't Know/Refused ethnicity were excluded.

The percent of Veterans that had no income source at intake into the adult emergency shelters and transitional housing remains consistent from CY2010 to CY2011. The number of veterans receiving food stamps and VA Benefits increased from CY2010. Overall the percentage of SSDI recipients remained constant.

Income Source	CY 2007		CY 2008		CY 2009		CY 2010		CY 2011	
No Income	396	57%	461	70%	409	55%	321	54%	579	55%
Employment Income	103	15%	57	9%	74	10%	74	12%	87	8%
SSI	47	7%	30	5%	46	6%	60	10%	49	5%
Food Stamps	13	2%	36	6%	94	13%	51	9%	181	17%
Social Security Retirement	18	3%	5	1%	3	0%	3	1%	12	1%
SSDI	35	5%	20	3%	34	5%	23	4%	44	4%
VA Benefits	67	10%	34	5%	44	6%	34	6%	76	7%
Other	4	1%	3	0%	7	1%	10	2%	10	1%
Public Assistance	2	0%	2	0%	10	1%	6	1%	4	0%
Unemployment	5	1%	5	1%	9	1%	6	1%	8	1%
Child Support	0	0%	0	0%	4	1%	0	0%	3	0%
Alimony	0	0%	0	0%	0	0%	0	0%	0	0%
Retirement	2	0%	1	0%	3	0%	0	0%	1	0%
TANF	0	0%	0	0%	7	1%	11	2%	5	0%
<b># Income Sources</b>	<b>692</b>		<b>654</b>		<b>744</b>		<b>599</b>		<b>1,059</b>	

Note: # exceeds total served since some have more than one income source.

**Comparative Analyses of Veterans Served by Outreach, Emergency Shelter, Transitional Housing and Permanent Supportive Housing  
CY2007 - CY2011**

A larger proportion of Veterans exited to permanent housing during 2011; however, exits to unknown destinations or the street remained consistent with 2010. The low rates of exit to permanent housing from transitional housing are very concerning.

Type of Exit	CY 2007		CY 2008		CY 2009		CY 2010		CY 2011	
<b>Transitional Housing</b>										
Permanent Housing	-	-	-	-	-	-	-	-	83	39%
Transitional Housing	-	-	-	-	-	-	-	-	3	1%
Moved in with family/friends	-	-	-	-	-	-	-	-	31	15%
Emergency Shelter	-	-	-	-	-	-	-	-	24	11%
Unknown/Street	-	-	-	-	-	-	-	-	57	27%
Other	-	-	-	-	-	-	-	-	15	7%
<b>Outreach</b>										
Permanent Housing	6	43%	16	32%	23	62%	6	30%	5	45%
Transitional Housing	0	0%	4	8%	0	0%	0	0%	0	0%
Moved in with family/friends	0	0%	5	10%	0	0%	0	0%	0	0%
Emergency Shelter	1	7%	17	34%	0	0%	1	5%	0	0%
Unknown/Street	7	50%	4	8%	4	11%	13	65%	6	55%
Other	0	0%	4	8%	10	27%	0	0%	0	0%
<b>Emergency Shelter*</b>										
Permanent Housing	89	15%	104	20%	145	24%	132	26%	159	34%
Transitional Housing	58	10%	46	9%	61	10%	43	9%	12	3%
Moved in with family/friends	28	5%	18	3%	29	5%	16	3%	23	5%
Emergency Shelter	47	8%	24	5%	35	6%	43	9%	24	5%
Unknown/Street	345	58%	305	58%	190	32%	240	48%	219	46%
Other	26	4%	33	6%	132	22%	31	6%	35	7%

\*Percentage may not add up to 100% due to rounding.

The greatest proportion of homeless Veterans (single adults) served<sup>1</sup> were at VOAGO Veterans Program in the Transitional Housing category and Faith Mission on 6th in the emergency shelter category, consistent over five years.

Emergency Shelter <sup>2</sup>	CY 2007	CY 2008	CY 2009	CY 2010	CY 2011	%
Faith Mission on 6th Street	263	266	209	184	166	15%
Maryhaven Engagement Center	193	194	185	158	123	11%
Friends of the Homeless Men's Shelter	144	165	157	133	161	15%
Faith Mission on 8th Avenue	167	151	168	127	138	12%
Volunteers of America VA Shelter	-	-	-	-	121	11%
Volunteers of America Men's Shelter	139	116	114	119	111	10%
Faith Mission Men's Overflow	-	-	-	33	76	7%
Faith Mission VA Emergency Housing	-	-	-	-	44	4%
YMCA Overflow	-	-	-	-	20	2%
Faith Mission Nancy's Place	9	13	13	24	13	1%
Friends of the Homeless Rebecca's Place	20	3	7	13	7	1%
YWCA Overflow for Women	-	-	-	-	0	0%
<b>Transitional Housing</b>						
Amethyst - RSVP	-	-	-	-	4	0%
HH - Transitional Living Program	-	-	-	-	0	0%
Maryhaven Women's Program	-	-	-	-	1	0%
SE - FOH New Horizons	-	-	-	-	5	0%
VOAGO Veterans Program	-	-	-	-	219	20%
YMCA - ADAMH Pilot	-	-	-	-	0	0%
<b>Total Veterans Served (duplicated)</b>	<b>935</b>	<b>908</b>	<b>853</b>	<b>791</b>	<b>1,109</b>	

<sup>1</sup> Served is defined as length of stay greater than or equal to one hour.

<sup>2</sup> In many cases a Veteran was served by multiple programs.



Comparative Analyses of Veterans Served by Outreach, Emergency Shelter, Transitional Housing and Permanent Supportive Housing  
CY2007 - CY2011

### Permanent Supportive Housing

15% of adults served in CY2011 by Permanent Supportive Housing (PSH) were Veterans. The number of veterans served increased 53% from CY2010 to CY2011 due to NCR - Commons at Livingston opening. It is worth mentioning that 20% of single adult men served in permanent supportive housing are veterans.

Veterans Served as % of the PSH population	CY 2007		CY 2008		CY 2009		CY 2010		CY 2011	
	#	% by category	#	% by category	#	% by category	#	% by category	#	% by category
Single Adult Women	8	3%	8	3%	6	2%	3	1%	6	2%
Single Adult Men	122	19%	138	18%	123	18%	116	17%	176	20%
Families with Children	0	0%	0	0%	0	0%	1	0%	2	0%
<b>Total Veterans Served by PSH</b>	<b>130</b>	<b>14%</b>	<b>146</b>	<b>13%</b>	<b>129</b>	<b>12%</b>	<b>120</b>	<b>12%</b>	<b>184</b>	<b>15%</b>



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