

**AGENDA**  
**Columbus and Franklin County, Ohio**  
**Continuum of Care Meeting**  
 Wednesday, February 1, 2023  
 11:30am – 1pm  
 Virtual Meeting

Time	Item	Presenter	Action
11:30am	<b>Welcome and Agenda Review</b>	Michael Wilkos	
11:35am	<b>Administrative Issues</b> < Approve minutes from October 12, 2022 meeting (A) < Annual Financial Report (A) < Annual PSH Cost Report (A)	Michael Wilkos Lianna Barbu	✓
12:00pm	<del><b>Strategic Issues</b></del> <del>&lt; Prioritization for Ohio Housing Finance Agency tax credits (A)(R)</del>	<del>Lianna Barbu</del>	<del>✓</del>
12:00pm	<b>System &amp; Community Framework Updates</b> < System and Program Indicator Report (A) < AHAR - Analysis of National and Local Homelessness Data (A) < Crisis Prevention program update < Latitude Five25/Sawyer Tower Relocation < COVID-19 and Overflow update	Lianna Barbu Steve Skovensky	
1:00pm	<b>Adjourn</b>		

**Next Meetings:**

- < CoC Board – April 12, 2023, 2:30pm
- < CoC Board – May 23, 2023, 2:30pm
- < CoC – June 7, 2023, 12:00pm

(A) = Attachment (H) = Handout (P) = Previously Distributed (R) = Resolution

## SUMMARY

### Columbus and Franklin County, Ohio Continuum of Care Meeting

Wednesday, February 1, 2023

11:30am – 1:00pm

Zoom: <https://us02web.zoom.us/j/85483527602?pwd=L3BYciszK01zdEJGUxudmhkd0lrdz09>

The full meeting packet is posted on the CoC website [here](#).

#### Administrative Issues

##### **Annual Financial Report and PSH Cost Report**

Lianna Barbu will review the Annual Financial Report, comparing the FY22 budget to FY22 actuals for homelessness system programs. The PSH Annual Cost Report will be also reviewed.

#### Strategic Issues

##### **Prioritization for Ohio Housing Finance Agency tax credits**

***Decision required** – Review and recommend project prioritization for the 2023 OHFA tax credit application.*

The CoC will discuss and prioritize PSH projects for the 2023 OFHA tax credit competition. The CoC Board recommends CHN Touchstone Field Place Phase 2 for prioritization for the 2023 OHFA tax credit competition.

#### System and Community Framework Updates

Lianna will review the System and Program Indicator Report for the first quarter of FY23 and the 2020 AHAR - Analysis of National and Local Homelessness Data.

Steve will update the CoC on the Crisis Prevention program, the work CSB undertook in relocating the Latitude Five25 apartment complex and on COVID-19 status and winter overflow.

## **MINUTES**

### **Columbus and Franklin County, Ohio**

#### **Continuum of Care Meeting**

Wednesday, October 12, 2022

10:30am – 12:30pm

Virtual Meeting

#### **Attendance**

Continuum of Care (CoC) members: Andy Keller, Roxann Payne, Beth Fetzer-Rice, Carl Landry, Christopher Maitland (representing Councilmember Shayla D. Favor), Sheila Prillerman, Donna Mayer, Emily Savors, Frank Beel, Jeff Pattison, Jerome Johnson, Jon Cardi, Jonathan Welty, Jim Rose, Kim Stands, Sue Villilo, Kier Scott, Genee Cosby, Mason Alexander, Michael Wilkos (representing Lisa Courtice), Nancy Smith (representing Lisa Phillips), Michelle Heritage, Scott Scharlach (representing Charles Hillman), Steve Smith, Sue Darby, Chip Spinning

Community Shelter Board (CSB) members: Lianna Barbu, Steve Skovensky, Kirstin Jones, Gillian Gunawan

Continuum of Care (CoC) members (not in attendance): Buck Bramlish (Veterans Service Commission), Debbie Donahey (OhioHealth), Felisha Lyons (Columbus City Schools – Project Connect), Hannah Estabrook (Sanctuary Night), Kelsey Strausbaugh (Equitas Health), Adam Troy (Community of Caring Foundation), Orvell Johns (Franklin County Office on Aging), Dr. Maria Houston (LSS CHOICES), Lark Mallory (Affordable Housing Trust Corporation), Rei Scott (Youth Action Board), Terri Power (Corporation for Supportive Housing), Tiara Ross (Office of the Columbus City Attorney)

#### **Administrative Issues**

Michael Wilkos asked for additions to and approval for the minutes from the September 20, 2022 meeting. Jeff Pattinson motioned, Michelle Heritage seconded, and the CoC agreed.

#### **CoC Supplemental Application**

##### Review and approve the 2022 CoC Supplemental NOFO Application

- ⟨ HUD released the Supplemental NOFO to Address Unsheltered Homelessness on June 22, 2022, due October 20, 2022. This NOFO is the first HUD application for funding specifically for those experiencing unsheltered homelessness and who have severe service needs. The Columbus and Franklin County CoC is eligible to apply for a total of \$9 million over 3 years. The application is highly competitive; HUD will prioritize funding

to CoCs with large unsheltered populations. Our CoC has a relatively small unsheltered population, so is unlikely to be prioritized.

- < The Supplemental NOFO Consolidated Application is very similar to the regular CoC Application, many answers were reused between the two applications.
- < CSB officially informed applicants of their project acceptance and ranking October 4, 2022. The Supplemental NOFO Consolidated Application will be posted on the CoC website on October 13, 2022.

#### Supplemental NOFO project scoring tool

- < CSB invited members of the Citizens Advisory Council to score project applications. Each applying organization submitted short recordings which summarized their project.
- < The Project Scoring Tool was built specifically to address the parameters of the Supplemental NOFO. HUD requires that at least 20% of total points are based on system performance criteria for the project application, and at least 33% of total points are based on objective criteria for the project application.
- < Going forward, CSB will utilize this tool for new projects.

#### Supplemental NOFO Project Ranking

The CoC is requesting \$9,123,297 over 3 years. LSS Faith Missions' funding request was reduced due to funding limitations. The CoC Board recommended the following ranking:

1. CHN Poplar Fen
2. NCR PSH Expansion
3. Mount Carmel Supportive Services Only
4. YMCA Beacon Communities
5. NCR Berwyn East
6. LSS Faith Mission Rapid Re-Housing
7. LSS CHOICES Rapid Re-Housing

#### CoC Plan for the Unsheltered Severe Service Needs Population

- < Early in the application process, CSB invited CoC members to join a Special Work Group to formulate the CoC Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs and to review project applications.
- < The CoC Plan complies with HUD's narrative and formatting guidelines.
  - o The CoC received a significant housing commitment from CMHA to subsidize all PSH projects submitted in this application. HUD wants to see local community support and significant leverage at project start.
  - o HUD also expects close collaboration between the homelessness system and local public housing authority. CMHA has to submit requests for vouchers also by 10/20/22.

- Michelle secured healthcare leverage commitments totaling \$1.7 million from Southeast, Lower Lights, Primary One, and Maryhaven.
  - The plan includes data that shows the negative impact of the pandemic on our performance. The systems saw a 31% increase in the amount of time it takes to house a client in PSH; this process now takes almost 6 months.
  - The Plan incorporates significant input from people experiencing homelessness in the section called Local Voices.
  - Current strategies include landlord recruitment, street outreach, and the non-congregate shelter pilot.
- < Jon Cardi thanked Lianna and her team for the substantial work needed to complete this application.

Michael asked for a motion to approve the Resolution to Approve the 2022 Continuum of Care Special NOFO Application and Project Ranking. Michelle motioned, Sheila Prillerman seconded, and the CoC agreed. Sue Darby, Beth Fetzer-Rice, and Roxann Payne abstained.

## **System & Community Framework Updates**

### Annual SPIR

Lianna reviewed the July 2021 to June 2022 report.

- < Michelle asked Lianna to explain recidivism. Recidivism occurs when people re-enter the homelessness system after being successfully housed. Michelle explained that there is increasing concern about people who become housed, but are not able to link with the on-going resources necessary to stabilize and prevent recidivism.
- < The entire system's performance has been negatively impacted by the ongoing pandemic and affordable housing crisis. We are a re-housing system without adequate affordable housing.
- < 19% more families needed shelter in comparison to FY21. The success rate at exit from shelter decreased 12 percentage points to 34%, the lowest rate observed historically; average length of shelter stays increased by 12 days. The overall lack of safe, decent, and affordable housing in our community has made it very difficult to successfully move families out of shelter and into housing. Family shelters have a fixed capacity of 114, but consistently served at least 130 households at a time, making Overflow accommodations necessary the entire year. 20% of families had more than one shelter stay during this time period.
- < Similar to the family system, the Men's System saw an increase in average length of stay in shelter, and a decrease in success rate at exit from shelter. 57% of single men self-reported having a disability at shelter entry,
- < Number of people served stayed flat for both the men's and women's systems.
- < The Women's System also had to utilize Overflow accommodations throughout the time period. 69% of single women self-reported having a disability at shelter entry.

- ⟨ The average length of stay in emergency shelter increased to 66 days. The average age of people served went up from 41 to 43; 70% of people served were newly homeless; 59% self-reported having a disability; 275 veterans were served, a year-over-year increase.
- ⟨ Youth accessing shelters decreased by 21%.
- ⟨ The Homelessness Prevention Systems saw great success, with a 91% success rate.
- ⟨ Rapid Re-Housing programs saw a decrease in number served because of significant vacancies in partner agency staffing.
- ⟨ Permanent Supportive Housing programs saw an 8% increase in number served; but, occupancy decreased to 89% due to scattered sites programs facing difficulty with securing units and obtaining necessary household documentation. The Social Security Administration office was closed to in-person appointments during the majority of this review timeframe.
- ⟨ The ratio of population age 55 plus in PSH increased to 50%, compared to the previous year's 31% rate. This indicates an aging PSH population, and the necessity for units that provide services specifically for the aging population. CHN's Poplar Fen and NCR's Berwyn East will provide such units.
- ⟨ Lianna highlighted the breakdown of successful housing outcomes by program type and race, and by program type and gender. These charts are used to monitor equity in each program. For example, for Transition Age Youth, 43% of youth entering shelter identify as male, but only 32% successfully exit.

### FY22 Gaps Analysis

Lianna reviewed the FY22 Gaps Analysis. The Gaps Analysis is an annual report which analyzes the system for gaps in housing needs by population served.

- ⟨ Some assumptions must be made. For example, the 2022 PIT Count reported 189 unsheltered people, but we can assume that some unsheltered individuals were missed and a rate modifier was used for the analysis.
- ⟨ 100% of people experiencing chronic homelessness need Permanent Supportive Housing. We assume that 10% of non-chronic homeless families need PSH units, and 35% of non-chronic homeless single adults need PSH.
- ⟨ 35% is based on the single adults self-reporting having a mental health disability.
- ⟨ When calculating Rapid Re-Housing/Transitional Housing needs, we subtract 10% of individuals assuming PSH intervention, and 25% assuming self-resolution.
- ⟨ The summary table shows existing capacity, annual availability, annual demand, and annualized over/under (gap). Overall, the system needs an additional 94 PSH units for families and 1790 for single adults.
- ⟨ We consider PSH availability based on annual turnover: not all PSH units are available at all times; some individuals stay for 5 years or more. We have a 1,458 unit gap in PSH and a 764 unit gap in rapid rehousing. Due to significant staff vacancies in rapid

rehousing programs, the current gap for these programs is even higher, exceeding 1800 units.

- < For homelessness prevention and based on Homeless Hotline data, there is an additional need in the Homelessness Prevention Network to address at risk families and single adults. Single adults are difficult to divert due to lack of single adult homelessness prevention programs. Overall, the gap shows 1,185 placements.

**Meeting adjourned.**

Community Shelter Board  
Financial Status Report - Operations and Services

July 1, 2021 - June 30, 2022

Budgeted Revenue (12 mos.)		
Sources of Funds		
ADAMH/ODMH	1,593,925	
City of Columbus ESG	588,502	
City of Columbus Other	5,192,149	
Franklin County ESG	74,163	
Franklin County Other	5,069,790	
State of Ohio	3,920,047	
HUD CoC	17,687,963	
Other Government Grants (HOME, FCCS, other leveraged)	2,195,110	
CMHA Section 8-project & tenant based based	5,622,017	
United Way of Central Ohio	755,000	
Medicare and Medicaid	429,783	
Tenant Rent/Fees	2,199,161	
Sponsor generated funds	4,731,883	
Other Private Contributions/Grants	5,525,804	
Other (includes Covid-19)	10,647,996	
Total CSB Sources	45,016,135	
Partner Agency Leveraged Funds	21,217,158	
Total	66,233,293	

Actual Revenue (12 mos.) Sources of Funds				% Variance
	CSB Sources	Leverage	Total Sources	
ADAMH/ODMH	-	1,454,549	1,454,549	91%
City of Columbus ESG	348,165	-	348,165	59%
City of Columbus Other	4,979,895	2,169,611	7,149,506	138%
Franklin County ESG	74,163	-	74,163	100%
Franklin County Other	5,216,922	29,424	5,246,346	103%
State of Ohio	2,658,054	396,860	3,054,914	78%
HUD CoC	16,265,437	-	16,265,437	92%
Other Government Grants (HOME, FCCS, HOPWA, Ryan White other leveraged)	1,055,097	1,270,142	2,325,239	106%
CMHA Section 8-project based	-	6,146,164	6,146,164	109%
United Way of Central Ohio	735,000	15,000	750,000	99%
Medicare and Medicaid	-	303,059	303,059	71%
Tenant Rent/Fees	-	2,618,779	2,618,779	119%
Sponsor generated funds	-	4,283,982	4,283,982	91%
Other Private Contributions/Grants	403,145	1,631,724	2,034,869	37%
Other (includes Covid-19)	7,825,782	1,089,566	8,915,348	84%
Total CSB Sources	39,561,660			88%
Partner Agency Leveraged Funds (Check)		21,408,860		101%
Total			60,970,520	92%

07/21 - 06/22 Budget (12 Months)			
Expenses	Total	Leveraged Funds	CSB Portion
Shelter & Outreach			
Lutheran Social Services - Faith Mission Shelters	5,249,533	3,989,193	1,260,340
Maryhaven - The Engagement Center Shelter	1,448,488	1,109,050	339,438
Southeast - Friends of the Homeless Shelter	1,358,560	468,719	889,841
YMCA - Van Buren Single Adult Shelters	1,898,589	-	1,898,589
YMCA - Van Buren Family Shelter and Overflow	2,026,453	-	2,026,453
YMCA - Van Buren Family Overnight	90,000	-	90,000
YWCA - Family Center	2,917,348	1,944,395	972,953
YWCA - Family Overflow	202,159	2,159	200,000
Maryhaven - Outreach	442,140	151,000	291,140
YMCA/CSB - Social Distancing Shelter	2,281,167	-	2,281,167
YMCA/CSB - Shelter for Isolation and Quarantine	1,526,115	-	1,526,115
Sex Offenders Shelter	30,000	-	30,000
Prevention and Diversion			
Gladden Community House - Family Homelessness Prevention	640,000	70,000	570,000
Gladden Community House - FCCS Family Homelessness Prevention	152,000	-	152,000
Gladden Community House - Family Diversion	240,000	-	240,000
Home for Families - Homelessness Prevention for Expectant Mothers	317,201	50,000	267,201
Huckleberry House - YHDP TAY CARR	366,452	142,452	224,000
Netcare Access - CPOA/Homeless Hotline	606,753	-	606,753
Physicians Care Connection - Prevention Network Demonstration	20,000	-	20,000
COMPASS - Prevention Network Demonstration	20,000	-	20,000
Gladden Community House - Prevention Network Demonstration	20,000	-	20,000
Home for Families - Prevention Network Demonstration	20,000	-	20,000
St. Stevens Community House - Prevention Network Demonstration	20,000	-	20,000
Impact - Prevention Network Demonstration	20,000	-	20,000
Home for Families - Resiliency Bridge	-	-	-
Rapid Re-Housing			
Homefull - Single Adult Rapid Rehousing and Expansion	275,690	-	275,690
Home for Families - Family Rapid Rehousing	693,889	91,783	602,106
Home for Families - Family Rapid Rehousing Intensive	450,000	-	450,000
Home for Families - YHDP RRR	1,045,734	233,147	812,587
Home for Families - YHDP RRR	1,959,639	307,306	1,652,333
Home for Families/C1 - Pregnant Women Housing RRR and Prevention	1,562,000	-	1,562,000
The Salvation Army - Family Rapid Rehousing	322,682	69,202	253,480
The Salvation Army - Family Rapid Rehousing Job2Housing	447,000	84,399	362,601
VOA - Family Rapid Rehousing	521,337	186,883	334,454
YMCA - Rapid Rehousing DV	1,840,418	373,192	1,467,226
YMCA - Family Rapid Rehousing	144,000	54,000	90,000
YMCA - Single Adult Rapid Rehousing	1,775,644	-	1,775,644
YMCA - Single Adult Rapid Rehousing Expansion	1,936,093	-	1,936,093
Permanent Supportive Housing and Transitional Housing			
CHN - Briggsdale	957,921	271,180	686,741
CHN - Cassidy	132,564	81,239	51,325
CHN - Creekside	303,807	303,807	-
CHN - E. Fifth Ave.	544,997	261,623	283,374
CHN - Family Homes	128,018	114,708	13,310
CHN - Inglewood	653,993	524,428	129,565

07/21 - 06/22 Actual Expenses (12 Months)																	
Total per agency		Actual Expenditures from Other Sources	CSB Portion reported by CSB	CSB Portion over(under) reported by Agency	% Overall Variance	% Leverage Variance	% CSB Variance	\$ Overall Variance	\$ CSB Variance	HH Served/ Capacity	Total Cost per HH served / Capacity	CSB Cost per HH served / Capacity	Successful HHs	Total Cost per Successful HH	CSB Cost per Successful HH		
6,422,894	4,986,448	1,436,446	176,106	122%	125%	114%	1,173,361	176,106	1,412	4,549	1,017	248	25,899	5,792			
1,397,169	1,044,080	353,089	13,651	96%	94%	104%	(51,319)	13,651	485	2,881	728	120	11,643	2,942			
1,481,850	479,482	1,002,368	112,527	109%	102%	113%	123,290	112,527	1,169	1,268	857	129	11,487	7,770			
1,858,616	-	1,858,616	(39,973)	98%		98%	(39,973)	(39,973)	1,851	1,004	1,004	95	19,564	19,564			
2,143,543	-	2,143,543	117,090	106%		106%	117,090	117,090	518	4,138	4,138	89	24,085	24,085			
6,716	-	6,716	(83,284)	7%		7%	(83,284)	(83,284)	311	22	22	-					
3,218,992	1,999,041	1,219,951	246,998	110%	103%	125%	301,644	246,998	244	13,193	5,000	103	31,252	11,844			
-	-	-	(200,000)	0%		0%	(202,159)	(200,000)	-			-					
304,422	154,315	150,107	(141,033)	69%	102%	52%	(137,718)	(141,033)	189	1,611	794	66	4,612	2,274			
1,723,383	-	1,723,383	(557,784)	76%		76%	(557,784)	(557,784)	1,415	1,218	1,218	41	42,034	42,034			
2,982,373	-	2,982,373	1,456,258	195%		195%	1,456,258	1,456,258	305	9,778	9,778	4	745,593	745,593			
80,849	-	80,849	50,849	269%		269%	50,849	50,849	55	1,470	1,470						
553,629	-	553,629	(16,371)	87%	0%	97%	(86,371)	(16,371)	683	811	811	514	1,077	1,077			
100,248	-	100,248	(51,752)	66%		66%	(51,752)	(51,752)	95	1,055	1,055	52	1,928	1,928			
170,012	-	170,012	(69,988)	71%		71%	(69,988)	(69,988)	1,557	109	109	706	241	241			
290,565	50,000	240,565	(26,636)	92%	100%	90%	(26,636)	(26,636)	50	5,811	4,811	25	11,623	9,623			
349,680	110,677	239,003	15,003	95%	78%	107%	(16,772)	15,003	183	1,911	1,306	61	5,732	3,918			
915,356	-	915,356	308,603	151%		151%	308,603	308,603	9,413	97	97	1,266	723	723			
20,000	-	20,000	-	100%		100%	-	-	-			-					
20,000	-	20,000	-	100%		100%	-	-	-			-					
20,000	-	20,000	-	100%		100%	-	-	-			-					
20,000	-	20,000	-	100%		100%	-	-	-			-					
20,000	-	20,000	-	100%		100%	-	-	-			-					
20,000	-	20,000	-	100%		100%	-	-	-			-					
216,565	29,424	187,141	187,141				196,565	187,141	26	8,329	7,198	3	72,188	62,380			
379,444	-	379,444	103,754	138%		138%	359,444	103,754	147	2,581	2,581	40	9,486	9,486			
432,526	-	432,526	(169,580)	62%	0%	72%	412,526	(169,580)	111	3,897	3,897	44	9,830	9,830			
332,970	-	332,970	(117,030)	74%		74%	(117,030)	(117,030)	59	5,644	5,644	16	20,811	20,811			
650,278	-	650,278	(162,309)	62%	0%	80%	(395,456)	(162,309)	185	3,515	3,515	81	8,028	8,028			
950,149	-	950,149	(702,184)	48%	0%	58%	(1,009,490)	(702,184)	104	9,136	9,136	46	20,655	20,655			
1,299,150	476,685	822,465	(739,535)	83%		53%	(262,850)	(739,535)	172	7,553	4,782	40	32,479	20,562			
328,278	56,668	271,610	18,130	102%	82%	107%	5,596	18,130	105	3,126	2,587	52	6,313	5,223			
221,782	61,629	160,153	(202,448)	50%	73%	44%	(225,218)	(202,448)	49	4,526	3,268	26	8,530	6,160			
426,183	169,863	256,320	(78,134)	82%	91%	77%	(95,154)	(78,134)	68	6,267	3,769	37	11,518	6,928			
416,878	86,797	330,081	(1,137,145)	23%	23%	22%	(1,423,540)	(1,137,145)	103	4,047	3,205	30	13,896	11,003			
250,710	180,101	70,609	(19,391)	174%	334%	78%	106,710	(19,391)	88	2,849	802	29	8,645	2,435			
1,449,488	-	1,449,488	(326,156)	82%		82%	(326,156)	(326,156)	625	2,319	2,319	212	6,837	6,837			
281,499	-	281,499	(1,654,594)	15%		15%	(1,654,594)	(1,654,594)	122	2,307	2,307	25	11,260	11,260			
904,565	235,298	669,267	(17,474)	94%	87%	97%	(53,356)	(17,474)	65	13,916	10,296	66	13,706	10,140			
165,732	114,407	51,325	-	125%	141%	100%	33,168	-	10	16,573	5,133	13	12,749	3,948			
713,497	713,497	-	-	235%	235%		409,690	-	23	31,022	-	22	32,432	-			
579,019	300,645	278,374	(5,000)	106%	115%	98%	34,022	(5,000)	38	15,237	7,326	36	16,084	7,733			
89,994	74,196	15,798	2,488	70%	65%	119%	(38,024)	2,488	10	8,999	1,580	13	6,923	1,215			
633,923	508,097	125,826	(3,739)	97%	97%	97%	(20,070)	(3,739)	45	14,087	2,796	44	14,407	2,860			



Community Shelter Board  
Financial Status Report - Operations and Services

Expenses	Total	Leveraged Funds	CSB Portion	Total per agency	Actual Expenditures from Other Sources	CSB Portion reported by CSB	CSB Portion over(under) reported by Agency	% Overall Variance	% Leverage Variance	% CSB Variance	\$ Overall Variance	\$ CSB Variance	HH Served/ Capacity	Total Cost per HH served / Capacity	CSB Cost per HH served / Capacity	Successful HHs	Total Cost per Successful HH	CSB Cost per Successful HH
CHN - Marsh Brook and YHDP Marsh Brook	806,574	24,839	781,735	695,796	252,629	443,167	(338,568)	86%	1017%	57%	(110,778)	(338,568)	40	17,395	11,079	41	16,971	10,809
CHN - N. 22nd	239,861	217,406	22,455	375,805	320,850	54,955	32,500	157%	148%	245%	135,944	32,500	30	12,527	1,832	31	12,123	1,773
CHN - Parsons	909,025	624,519	284,506	719,262	418,770	300,492	15,986	79%	67%	106%	(189,763)	15,986	62	11,601	4,847	68	10,577	4,419
CHN - Safe Haven	287,368	98,417	188,951	307,626	133,351	174,275	(14,676)	107%	135%	92%	20,258	(14,676)	13	23,664	13,406	15	20,508	11,618
CHN - Southpoint	935,367	503,340	432,027	1,018,256	648,740	369,516	(62,511)	109%	129%	86%	82,889	(62,511)	46	22,136	8,033	50	20,365	7,390
CHN - Terrace	646,284	452,911	193,373	655,097	436,388	218,709	25,336	101%	96%	113%	8,813	25,336	47	13,938	4,653	46	14,241	4,755
CHN - Wilson	119,619	53,340	66,279	104,833	84,153	20,680	(45,599)	88%	158%	31%	(14,786)	(45,599)	8	13,104	2,585	8	13,104	2,585
CSB/Homefull/YMCA - Isaiah Project	2,295,608	224,533	2,071,075	2,343,265	200,364	2,142,901	71,826	102%	89%	103%	47,657	71,826	160	14,645	13,393	158	14,831	13,563
Equitas - TRA	1,826,896	989,277	837,619	1,649,637	970,373	679,264	(158,355)	90%	98%	81%	(177,259)	(158,355)	89	18,535	7,632	88	18,746	7,719
Homefull - SRA	2,207,560	249,258	1,958,302	1,477,747	8,754	1,468,993	(489,309)	67%	4%	75%	(729,813)	(489,309)	185	7,988	7,941	135	10,946	10,881
Homefull - TRA	1,868,632	80,730	1,787,902	2,381,035	12,691	2,368,344	580,442	127%	16%	132%	512,403	580,442	246	9,679	9,627	241	9,880	9,827
Homefull - TRA Mainstream	-	-	-	535,321	-	535,321	535,321				535,321	535,321	398	1,345	1,345	196	2,731	2,731
Homefull - Leasing	1,767,349	131,082	1,636,267	1,911,297	92,298	1,818,999	182,732	108%	70%	111%	143,948	182,732	147	13,002	12,374	139	13,750	13,086
Huckleberry House - Transitional Living Program TH	680,072	447,937	232,135	677,530	388,450	289,080	56,945	100%	87%	125%	(2,542)	56,945	39	17,373	7,412	9	75,281	32,120
Maryhaven - Commons at Chantry	610,339	393,516	216,823	593,951	335,880	258,071	41,248	97%	85%	119%	(16,388)	41,248	50	11,879	5,161	53	11,207	4,869
NCR - Commons at Buckingham	980,505	739,806	240,699	916,269	643,683	272,586	31,887	93%	87%	113%	(64,236)	31,887	77	11,900	3,540	77	11,900	3,540
NCR - Commons at Grant	693,109	452,409	240,700	772,854	461,409	311,445	70,745	112%	102%	129%	79,745	70,745	54	14,312	5,768	58	13,325	5,370
NCR - Commons at Livingston I & II	802,123	702,341	99,782	715,719	625,637	90,082	(9,700)	89%	89%	90%	(86,404)	(9,700)	69	10,373	1,306	76	9,417	1,185
NCR - Commons at Third	832,801	592,102	240,699	884,318	579,730	304,588	63,889	106%	98%	127%	51,517	63,889	71	12,455	4,290	75	11,791	4,061
VOA - Family PSH	682,803	112,170	570,633	748,222	147,589	600,633	30,000	110%	132%	105%	65,419	30,000	38	19,690	15,806	38	19,690	15,806
NCR - Van Buren Village	927,639	788,780	138,859	982,034	837,227	144,807	5,948	106%	106%	104%	54,395	5,948	60	16,367	2,413	57	17,229	2,540
YMCA - 40 W. Long/SRA	1,002,486	320,599	681,887	703,695	371,932	331,763	(350,124)	70%	116%	49%	(298,791)	(350,124)	122	5,768	2,719	120	5,864	2,765
YMCA - Franklin Station	1,126,144	699,450	426,694	1,110,930	688,500	422,430	(4,264)	99%	98%	99%	(15,214)	(4,264)	75	14,812	5,632	77	14,428	5,486
YMCA - Scattered Sites HOME	515,859	-	515,859	510,972	-	510,972	(4,887)	99%		99%	(4,887)	(4,887)	55	9,290	9,290	52	9,826	9,826
YWCA - WINGS	1,736,902	1,434,531	302,371	1,798,918	918,112	880,806	578,435	104%	64%	291%	62,016	578,435	91	19,768	9,679	93	19,343	9,471
DCA																		
DCA - Transition and Rapid Re-Housing	2,653,584	-	2,653,584	624,981	-	624,981	(2,028,603)	24%	n/a	24%	(2,028,603)	(2,028,603)	488	1,281	1,281	488	1,281	1,281
DCA - Family Homelessness Prevention Programs	1,470,400	-	1,470,400	912,223	-	912,223	(558,177)	62%	n/a	62%	(558,177)	(558,177)	588	1,551	1,551	588	1,551	1,551
Total	\$ 66,233,293	\$ 21,217,158	\$ 45,016,135	\$ 60,970,520	\$ 21,408,860	\$ 39,561,660	\$ (5,454,475)	92%	92%	88%	(4,353,194)	(5,454,475)						

Continuum of Care  
Unit Cost Matrix  
FY2023 Budget vs FY2022 Actuals

Project	# of units All	# of units Homeless	FY23 Budget				FY22 Actuals				Staff Availability: Intensive, Moderate, Limited	Tenant Attributes: High, Medium, Low	Single or Scattered Site	Househol d Type
			Total On-Going Costs	Total On-Going Cost per Homeless Unit	Total CSB and HUD Cost	CSB and HUD Cost per Homeless Unit	Total On-Going Costs	Total On-Going Homeless Unit Cost	Total CSB and HUD Cost	CSB and HUD Cost per Homeless Unit				
CHN - Briggsdale	75	65	970,225	14,927	185,605	2,855	904,565	13,916	669,267	10,296	Intensive	High	Single	Single
CHN - Cassidy	10	10	167,229	16,723	51,325	5,133	165,732	16,573	51,325	5,133	Moderate	High	Single	Single
CHN - Creekside	63	23	482,027	20,958	-	-	713,497	31,022	-	-	Intensive	High	Single	Single
CHN - East Fifth	38	38	666,652	17,543	278,374	7,326	579,019	15,237	278,374	7,326	Intensive	High	Single	Single
CHN - Family Homes	10	10	143,714	14,371	13,310	1,331	89,994	8,999	15,798	1,580	Limited	High	Single	Family
CHN - Inglewood	60	45	635,084	14,113	114,565	2,546	633,923	14,087	125,826	2,796	Intensive	High	Single	Single
CHN - Marsh Brook and Marshbrook YHDP	40	40	810,338	20,258	388,058	9,701	695,796	17,395	443,167	11,079	Intensive	High	Single	Combo
CHN - North 22nd	30	30	374,523	12,484	54,955	1,832	375,805	12,527	54,955	1,832	Moderate	High	Single	Single
CHN - Parsons	62	62	1,000,513	16,137	359,353	5,796	719,262	11,601	300,492	4,847	Intensive	High	Single	Single
CHN - Safe Haven	13	13	336,875	25,913	188,951	14,535	307,626	23,664	174,275	13,406	Intensive	High	Single	Single
CHN - Southpoint	80	46	883,038	19,196	230,706	5,015	1,018,256	22,136	369,516	8,033	Intensive	High	Single	Combo
CHN - Terrace Place	60	47	770,422	16,392	193,373	4,114	655,097	13,938	218,709	4,653	Intensive	High	Single	Single
CHN - Wilson	8	8	148,271	18,534	66,279	8,285	104,833	13,104	20,680	2,585	Moderate	High	Single	Single
Equitas Health - TRA	89	89	1,964,086	22,068	837,619	9,411	1,649,637	18,535	679,264	7,632	Moderate	High	Scattered	Combo
Homefull - Isaiah Project	160	160	2,309,321	14,433	2,099,542	13,122	2,343,265	14,645	2,142,901	13,393	Moderate	Medium	Scattered	Single
Homefull - Leasing	217	217	1,934,183	8,913	1,738,433	8,011	1,911,297	8,808	1,818,999	8,382	Moderate	Medium	Scattered	Combo
Homefull - SRA	100	100	2,003,559	20,036	1,902,949	19,029	1,477,747	14,777	1,468,993	14,690	Moderate	Medium	Scattered	Combo
Homefull - TRA	261	261	1,864,826	7,145	1,797,616	6,887	2,381,035	9,123	2,368,344	9,074	Moderate	Medium	Scattered	Combo
Homefull - TRA Maintstream/EHV	398	398	786,357	1,976	786,357	1,976	535,321	1,345	535,321	1,345	Moderate	Medium	Scattered	Combo
Maryhaven - Commons at Chantry	100	50	558,107	11,162	216,823	4,336	593,951	11,879	258,071	5,161	Moderate	Medium	Single	Combo
N^^ - Commons at Buckingham	100	77	1,033,471	13,422	240,699	3,126	916,269	11,900	272,586	3,540	Moderate	Medium	Single	Single
N^^ - Commons at Grant	100	54	762,960	14,129	240,700	4,457	772,854	14,312	311,445	5,768	Moderate	Medium	Single	Single
N^^ - Commons at Livingston	100	69	849,859	12,317	99,782	1,446	715,719	10,373	90,082	1,306	Moderate	Medium	Single	Single
N^^ - Commons at Third	100	71	971,164	13,678	240,699	3,390	884,318	12,455	304,588	4,290	Moderate	Medium	Single	Single
N^^ - Van Buren Village	100	60	779,479	12,991	138,859	2,314	982,034	16,367	144,807	2,413	Moderate	Medium	Single	Single
N^^ - Youth Housing	20	20	413,440	20,672	212,283	10,614	-	-	-	-	Moderate	Medium	Single	Family
VOA - Family Supportive Housing	38	38	682,803	17,969	570,633	15,017	748,222	19,690	600,633	15,806	Limited	Medium	Scattered	Family
YMCA - Franklin Station	100	75	1,115,194	14,869	426,694	5,689	1,110,930	14,812	422,430	5,632	Moderate	Medium	Single	Single
YMCA - Scattered Sites/HOME	55	55	534,002	9,709	534,002	9,709	510,972	9,290	510,972	9,290	Moderate	Medium	Scattered	Combo
YMCA 40 W. Long	122	122	1,313,978	10,770	663,744	5,441	703,695	5,768	331,763	2,719	Moderate	Medium	Single	Single
YWCA - WINGS	91	91	1,777,974	19,538	302,371	3,323	1,798,918	19,768	880,806	9,679	Intensive	High	Single	Single
Total	2,800	2,444	29,043,674		15,174,659		26,999,589		15,864,389			Project Type- Actuals		
			MEAN:	15,269	MEAN:	6,526	MEAN:	14,268	MEAN:	6,679		Single	14,428	
												Scattered	12,027	
Actuals														
Tenant Attributes		Staff Availability		Household Type										
Low		n/a		Limited		14,345		Single		15,056				
Medium		10,972		Moderate		11,400		Family		9,563				
High		16,834		Intensive		18,276		Combo		12,588				

PSH Projects in Development

Organization	Community Housing Network Touchstone Field Place – Phase 2	Columbus Metropolitan Housing Authority McKinley Manor	National Church Residences Berwyn East Place	Community Housing Network Poplar Fen Place	Homefull Leasing Expansion	Beacon Communities 80 S. 6 <sup>th</sup> Street	Community Housing Network Replacement Project
Total Units	44– 1 BR	44 – 1 BR	88 – 1 BR	44 – 1 BR	70 – SRO/1 BR	75 – studio, 1 BR, 2 BR	41 – 1 BR
Homeless Units	44 (100%)	44 (100%)	36 (41%)	35 (80%)	70 (100%)	45 (60%)	33-41 (80-100%)
Non-Homeless Units	0	0	52	9	0	30	0-8
Target Population	<u>35 units:</u> YMCA 40 W. Long non-senior residents <u>9 units:</u> chronically homeless individuals	<u>44 units:</u> YMCA 40 W. Long senior residents (55+)	<u>22 units:</u> Extremely low income (ELI) seniors (55+) with advanced geriatric conditions experiencing homelessness <u>14 units:</u> Same as above, with United Healthcare (UHC) or Molina association <u>8 units:</u> Non-homeless ELI seniors (55+) with advanced geriatric conditions and UHC/Molina association <u>44 units:</u> Non-homeless low-income seniors (55+)	<u>35 units:</u> Chronically homeless individuals (55+) <u>9 units:</u> individuals with a serious mental illness (55+)	<u>70 units:</u> Chronically homeless individuals	<u>45 units:</u> Individuals and families experiencing homelessness <u>30 units:</u> Households earning less than 50% of AMI	Current residents of aging CHN properties that need to be replaced, then chronically homeless individuals
Location	Single site, 2565 Lockbourne Rd.	Single site, Franklinton neighborhood	Single site, 3341 E. Livingston Ave.	Single site, 5921 Chatterton Rd.	Single building, hotel/motel conversion, 1289 E Dublin Granville Rd	Single site, former Knights of Columbus building at 80 S. 6 <sup>th</sup> St	TBD
Service Provider	YMCA	YMCA	N^^	N^^	Homefull	YMCA	TBD
CoC funding	\$496,848 44 CMHA vouchers \$191,475 CoC services (existing 40 W Long funds) \$1,250,000 CoC capital	\$269,660 44 CMHA vouchers \$291,599 CoC services (existing 40 W Long funds)	\$480,480 44 CMHA vouchers \$338,633 CoC services 7% admin costs	\$481,536 44 CMHA vouchers \$254,127 CoC services \$250,000 CoC capital 7% admin costs	Existing CoC rental assistance \$150,000 CoC services	\$810,612 75 CMHA vouchers \$341,568 CoC services funding	\$448,704 41 CMHA vouchers \$250,000 CoC capital \$275,000 CoC services 7% admin costs
Other Services Funding	\$42,612 Medicaid & ODSA (existing funds)	\$17,600 Medicare/Medicaid \$32,369 OHTF	Medicare/Medicaid TBD Health Plans TBD \$475,200 other operating	\$30,657 Medicaid \$63,532 ADAMH	\$50,000 Medicaid \$TBD program income from tenant rent	Medicaid	\$30,000 Medicaid \$68,532 Other
Operating & Services costs per homeless unit/person	\$15,644	\$13,892	\$20,326	\$18,860	TBD	\$18,398	\$20,055
County capital funding	\$250,000 (HOME)		\$0	\$250,000	TBD	\$1,350,000	\$250,000
City capital funding	\$1,000,000 (HOME)		\$0	\$500,000	TBD	\$0	\$500,000
Timeline	October 2024	Summer 2023	Spring 2024	Fall 2024	Winter 2024/2025	Fall/Winter 2024	Fall 2025
Submission history	Updated Project Plan submitted November 2022	Concept Paper submitted December 2021	Project Plan approved January 2020 Updated Project Plan submitted October 2021	Project Plan approved January 2020 Updated Project Plan submitted April 2022	Expression of interest for hotel/motel conversion submitted April 2021 Concept Paper submitted April 2022	Concept paper submitted April 2022	Concept Paper submitted April 2022
OHFA history/ request	Awarded 2021 ARPA funding <del>Requesting 2023 OHFA 9% prioritization</del>	Awarded 4% tax credit funding	Awarded 2021 ARPA funding	Awarded 2022 OHFA tax credits.	Requesting 2024 OHFA prioritization	Requesting 2023 OHFA 4% tax credit funding	Requesting 2024 OHFA prioritization
CoC history/ request	Not requesting prioritization, fully funded	Not requesting prioritization, fully funded	Prioritized #1 for FY22	Prioritized #2 for FY22	Prioritized #3 for FY22	Prioritized #4 for FY22	Requesting FY23 prioritization

# SYSTEM & PROGRAM INDICATOR REPORT

FY2023  
7/1/22 – 9/30/22

### **Our Mission**

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

# Way to go!

**These programs met all outcomes for numbers served, length of service, and successful outcomes.**



family diversion



emergency shelter



homeless hotline  
for families

**This agency achieved compliance with CSB's rigorous program certification standards on the first try.**



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## Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to [www.csb.org](http://www.csb.org). Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

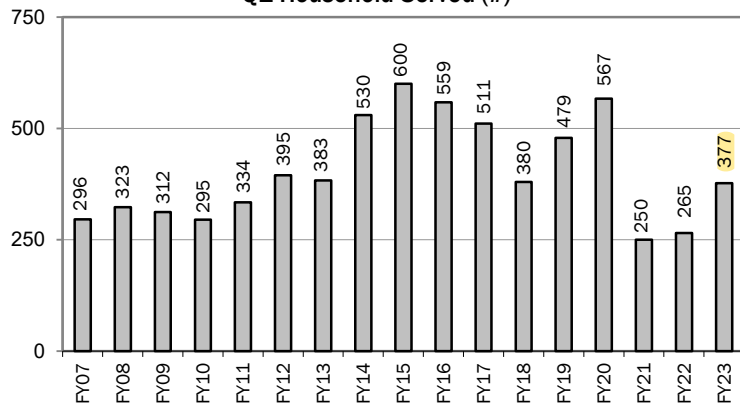
Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at [www.csb.org](http://www.csb.org) under the Publications section.



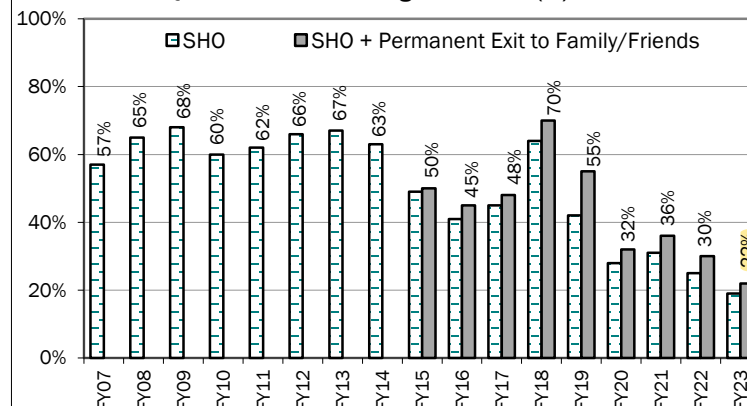
# System and Program Indicator Report

FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					
7/1/2022 - 09/30/2022	Goal	Actual	Outcome Achievement	Capacity <sup>1</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Family System	300	377	√	114	156	54	65	≠	93	47	≠	50%	22%	≠

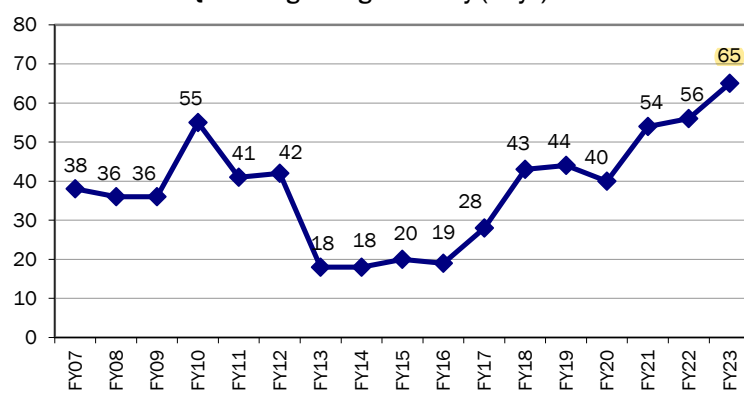
Q1 Household Served (#)



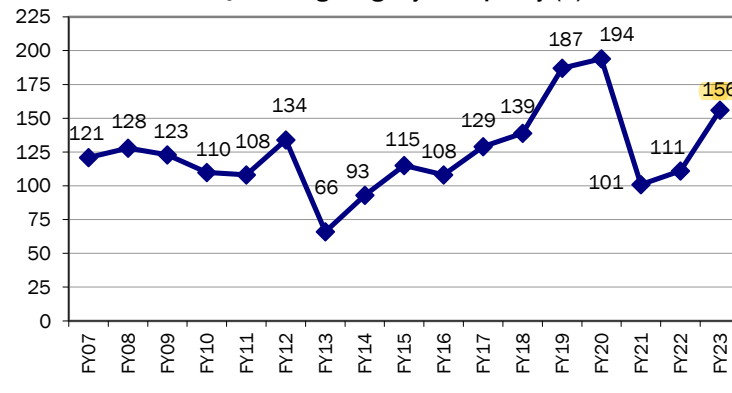
Q1 Successful Housing Outcomes (%)<sup>2</sup>



Q1 Average Length of Stay (Days)



Q1 Average Nightly Occupancy (#)



DEMOGRAPHICS	Family
Households Served	377
Percent Newly homeless	72%
Clients Served	1,335
Average Age (HoH)	34
Gender - Female (HoH)	93%
Gender - Male (HoH)	7%
Veterans (U.S. Military) served	6
Veterans % of all adults	1%
Average Monthly Household Income	\$595
Percent Working at Entry	27%
Race - Black (HoH)	71%
Race - White (HoH)	21%
Race - Multi-Racial (HoH)	7%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults Served	506
Children Served	829
Mean Family Size	3.5
Average Number of Children	2.2
Adults 18-24 years (HoH)	11%
Children 0 - 2 years	20%
Children 3 - 7 years	35%
Children 8 - 12 years	28%
Children 13 - 17 years	17%
Pregnant Women Served	37
Self-Reported Disability (HoH)	45%
Franklin County Residents	85%

**42% more households** needed shelter when compared to the same reporting period of FY22. The success rate at exit from shelters decreased 8 percentage points to 22%, the lowest rate recorded historically. The average length of shelter stay increased by 9 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY22 annual rate of 31% to 27% currently and the average income decreased to \$595 (FY22 \$764), further affecting the ability to find housing. **10% of families had more than one shelter stay** during the timeframe. An additional 22 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

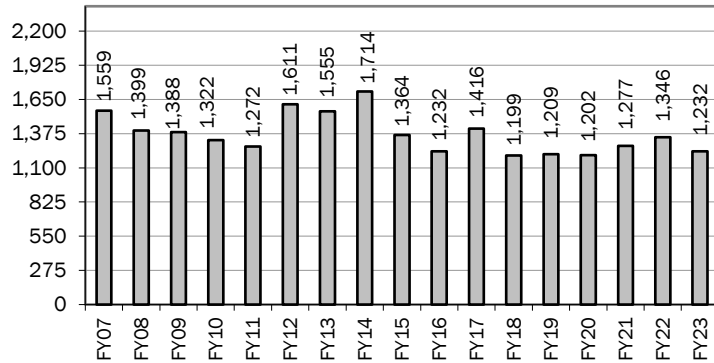
<sup>1</sup> Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

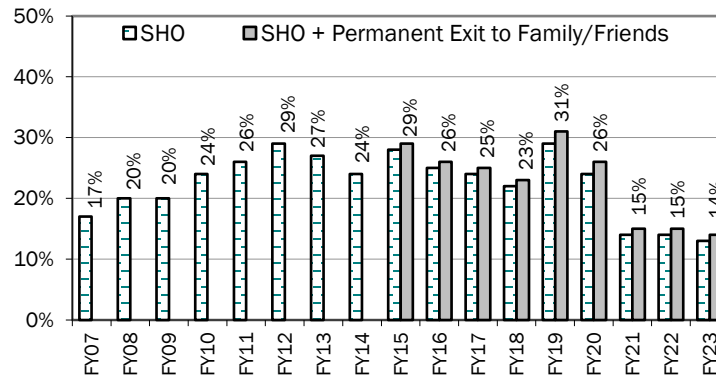
# System and Program Indicator Report

FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Men's System	1,275	1,232	√	515	495	45	63	≠	190	99	≠	25%	14%	≠

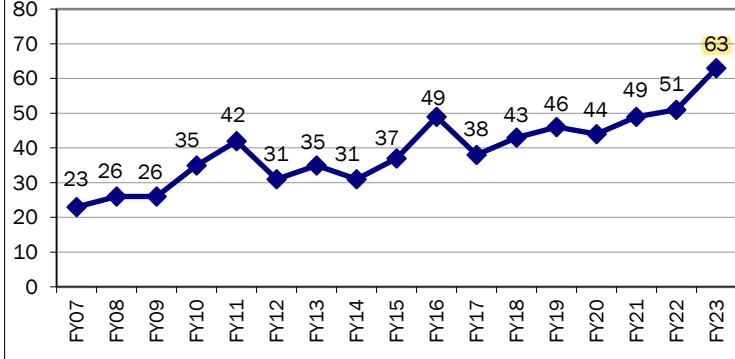
Q1 Households Served (#)



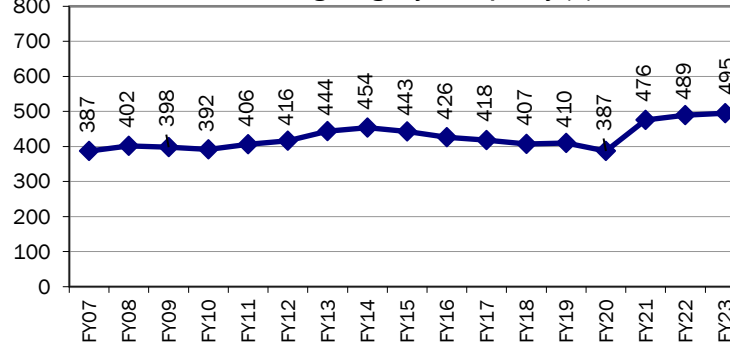
Q1 Successful Housing Outcomes (%)<sup>1</sup>



Q1 Average Length of Stay (Days)



Q1 Average Nightly Occupancy (#)



DEMOGRAPHICS	Men
Households Served	1,232
Percent Newly homeless	54%
Average Age	47
Men as a percent of total single adults served	70%
Veterans (U.S. Military) served	107
Veterans % of all adults	9%
Average Monthly Household Income	\$679
Percent Working at Entry	24%
Average Daily Waitlist Number	39
Race - Black	64%
Race - White	29%
Race - Multi-Racial	5%
Race - Other	2%
Non-Hispanic	95%
Hispanic	5%
Adults 18 - 24 years <sup>2</sup>	5%
Adults 25 - 34 years <sup>2</sup>	19%
Adults 35 - 44 years <sup>2</sup>	21%
Adults 45 - 55 years <sup>2</sup>	24%
Adults 56 - 61 years <sup>2</sup>	16%
Adults 62+ years <sup>2</sup>	14%
Self-Reported Disability (HoH)	62%
Franklin County Residents	86%

The number of single men sheltered decreased 8% when compared to the same reporting period of the prior fiscal year. Additional capacity was open throughout the reporting period. The success rate decreased 1 percentage point. The average length of time homeless increased by 12 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry remained constant compared to the FY22 annual rate of 24%, and the average income increased to \$679 (FY22 \$644). On average, **30% (371) of men had multiple stays** in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

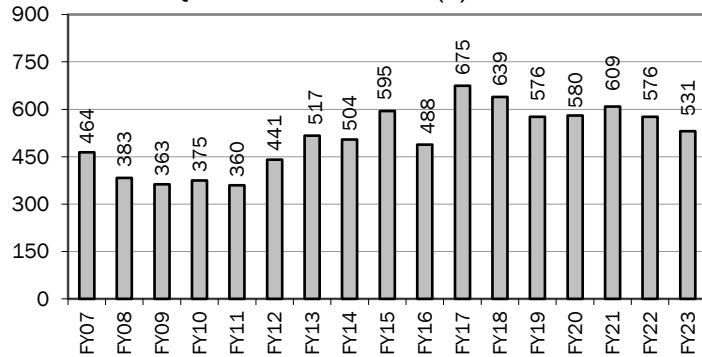
<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Due to rounding percentages do not add up to 100%.

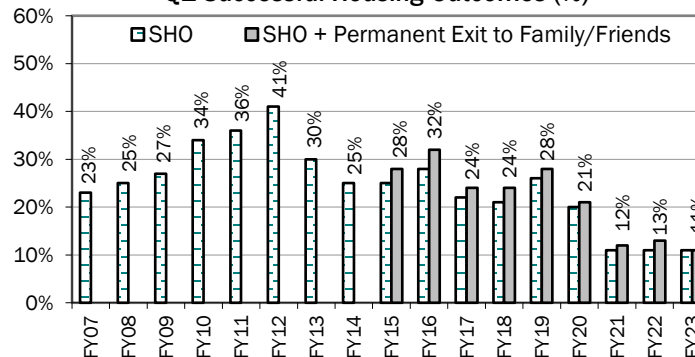
# System and Program Indicator Report

FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Women's System	575	531	√	208	199	45	61	≠	92	36	≠	25%	11%	≠

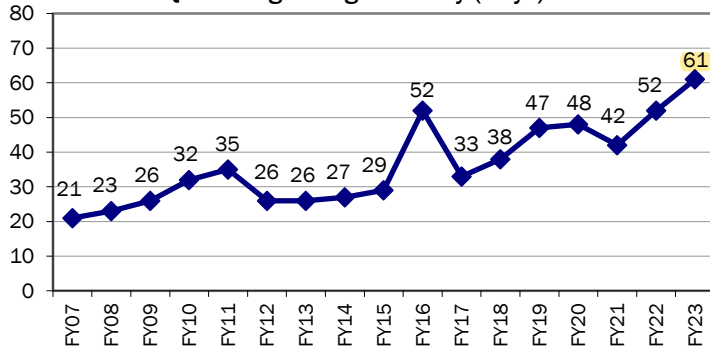
Q1 Households Served (#)



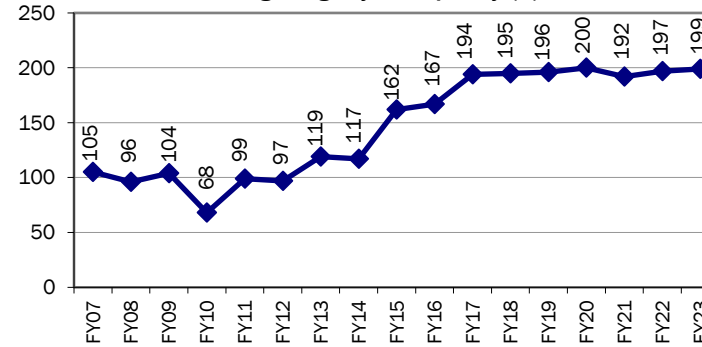
Q1 Successful Housing Outcomes (%)<sup>1</sup>



Q1 Average Length of Stay (Days)



Q1 Average Nightly Occupancy (#)



DEMOGRAPHICS	Women
Households Served	531
Percent Newly homeless	66%
Average Age	45
Women as a percent of total single adults served	30%
Veterans (U.S. Military) served	9
Veterans % of all adults	2%
Average Monthly Household Income	\$697
Percent Working at Entry	22%
Average Daily Waitlist Number	19
Race - Black <sup>2</sup>	57%
Race - White <sup>2</sup>	35%
Race - Multi-Racial <sup>2</sup>	7%
Race - Other <sup>2</sup>	2%
Non-Hispanic	97%
Hispanic	3%
Adults 18 - 24 years <sup>2</sup>	7%
Adults 25 - 34 years <sup>2</sup>	19%
Adults 35 - 44 years <sup>2</sup>	22%
Adults 45 - 55 years <sup>2</sup>	27%
Adults 56 - 61 years <sup>2</sup>	14%
Adults 62+ years <sup>2</sup>	12%
Pregnant Women Served	30
Self-Reported Disability (HoH)	70%
Franklin County Residents	83%

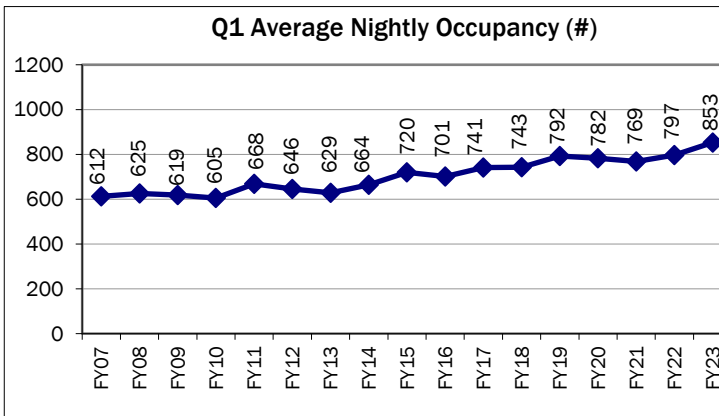
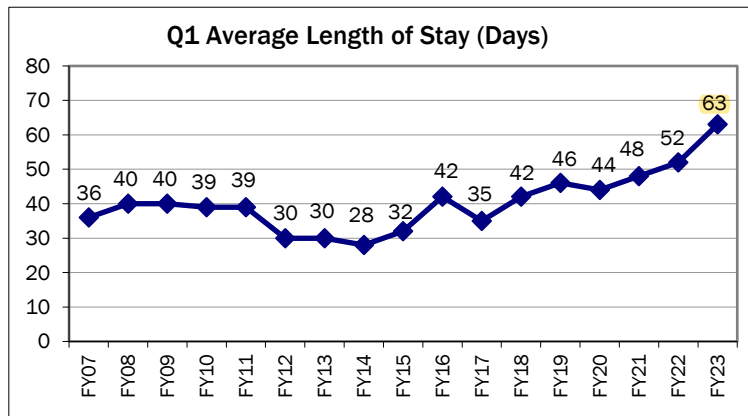
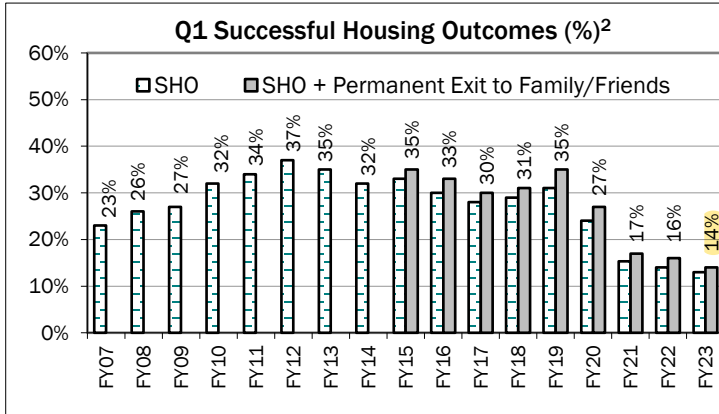
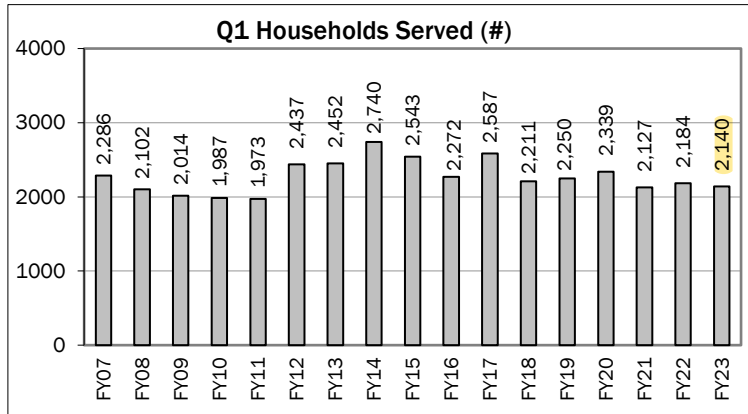
The number of single women sheltered decreased 8% when compared to the same reporting period of the prior fiscal year. The success rate at exit decreased 2 percentage points. The average length of time homeless increased by 9 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry remained constant when compared to the FY22 rate of 22%, and average income increased to \$697 (FY22 \$661). On average, 24% (127) of women had 2 or more different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Due to rounding percentages do not add up to 100%.

# System and Program Indicator Report

FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System <sup>1</sup>	2,150	2,140	√	837	853	54	63	≠	394	182	≠	30%	14%	≠



DEMOGRAPHICS	Family & Adults
Households Served	2,140
Percent Newly homeless	60%
Clients Served	3,095
Adults Served	2,266
Children Served	829
Average Age (HoH)	44
Gender - Male (HoH)	58%
Gender - Female (HoH)	41%
Gender - Other (HoH)	1%
Veterans (U.S. Military) served	122
Veterans % of all adults	5%
Average Monthly Household Income	\$670
Percent Working at Entry	24%
Average Daily Waitlist Number	58
Race - Black (HoH)	63%
Race - White (HoH)	29%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	6%
Pregnant Women Served	67
Self-Reported Disability (HoH)	61%
Franklin County Residents	85%

The number served by the system decreased 2% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate decreased 2 percentage points. The average length of time homeless increased by 11 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average income remained constant when compared to the FY22 annual rate of \$670. The system served 20 more (20% increase) veterans and 7 more (12% increase) pregnant women when compared to the same reporting period of FY22.

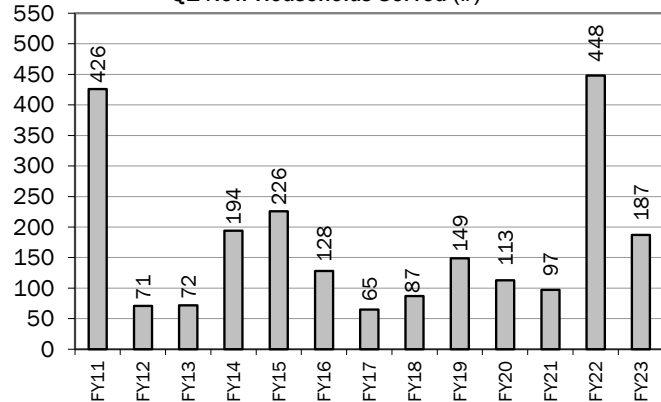
<sup>1</sup> Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 2,241. The number of clients served at SIQ shelters is 67 clients in 48 households, and this cohort is excluded from all calculations.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

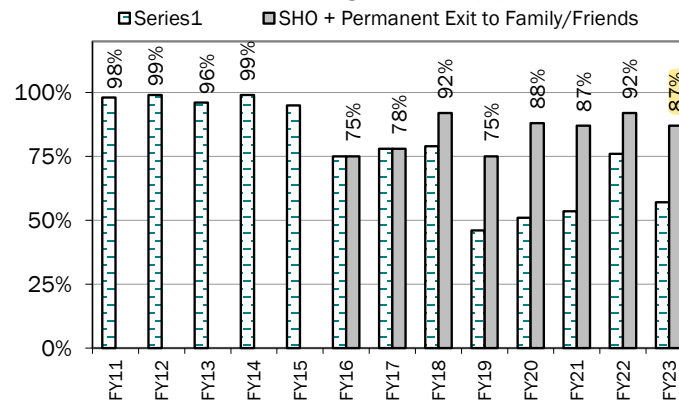
# System and Program Indicator Report

FY23 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System <sup>1</sup>	230	187	≠	650	538	≠	150	107	√	220	163	≠	80%	87%	√

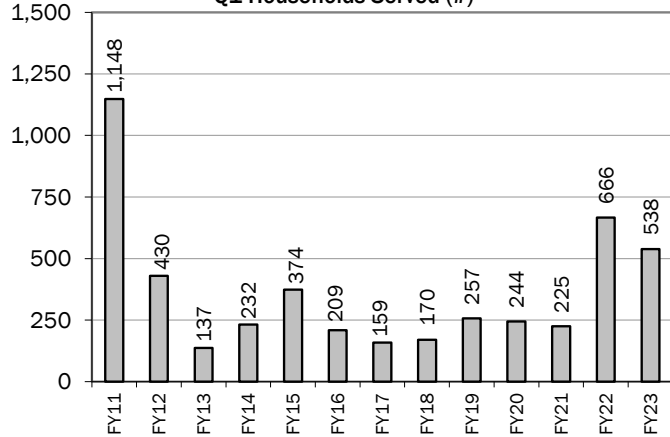
Q1 New Households Served (#)



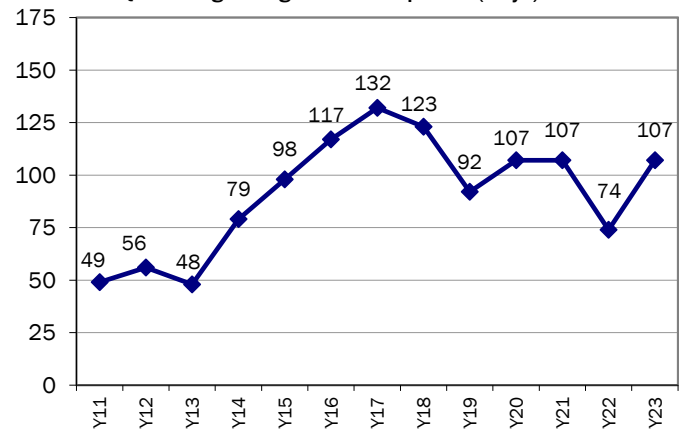
Q1 Successful Housing Outcomes (%)<sup>3</sup>



Q1 Households Served (#)



Q1 Average Length of Participation (Days)



DEMOGRAPHICS	Family & Adults
Households Served	538
Clients Served	1,680
Average Age (HoH)	33
Gender - Female (HoH)	87%
Gender - Male (HoH)	13%
Veterans (U.S. Military) served	47
Veterans % of all adults	7%
Average Monthly Household Income	\$796
Percent Working at Entry	39%
Race - Black (HoH)	74%
Race - White (HoH)	20%
Race - Multi-racial (HoH)	5%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults Served	643
Children Served	1,037
Mean Family Size <sup>2</sup>	3.5
Average Number of Children <sup>2</sup>	2.2
Children 0 - 2 years <sup>2</sup>	31%
Children 3 - 7 years <sup>2</sup>	32%
Children 8 - 12 years <sup>2</sup>	21%
Children 13 - 17 years <sup>2</sup>	16%
Self-reported Disability (HoH)	22%
Pregnant Women Served	45

The number of households served decreased 19% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate decreased by 5 percentage points to 87%. At exit, 57% of households are stable in their own housing and 30% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY22 annual rate of 37% to 39% currently. The number of veterans served decreased by 14 (23% increase) and the number of pregnant women served decreased by 53 (54% decrease) when compared to the same reporting period.

<sup>1</sup> System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAQI SSVF program for veterans.

<sup>2</sup> Data refers to the families served.

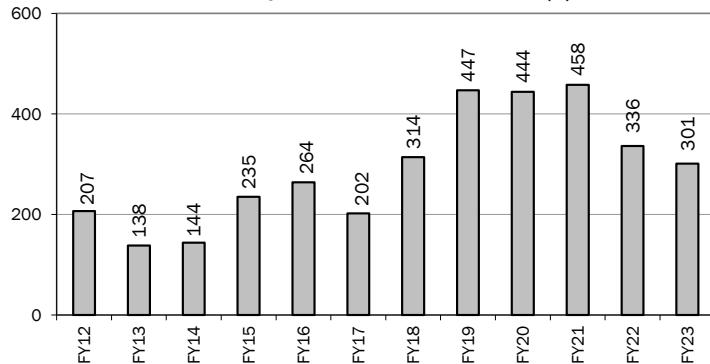
<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>4</sup> Due to rounding percentages do not add up to 100%.

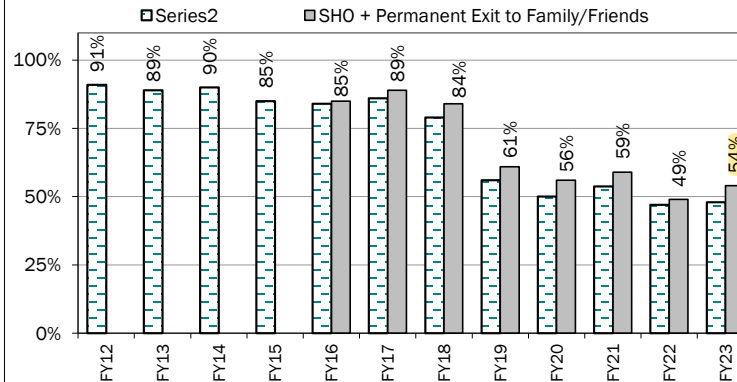
## System and Program Indicator Report

FY23 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>2</sup>					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Rapid Re-housing System <sup>1</sup>	500	301	≠	1,300	988	≠	150	204	≠	275	144	≠	55%	54%	√
Single Adults <sup>3</sup>	-	203	-	-	634	-	-	190	-	-	82	-	-	49%	-
Families <sup>3</sup>	-	99	-	-	355	-	-	229	-	-	62	-	-	62%	-

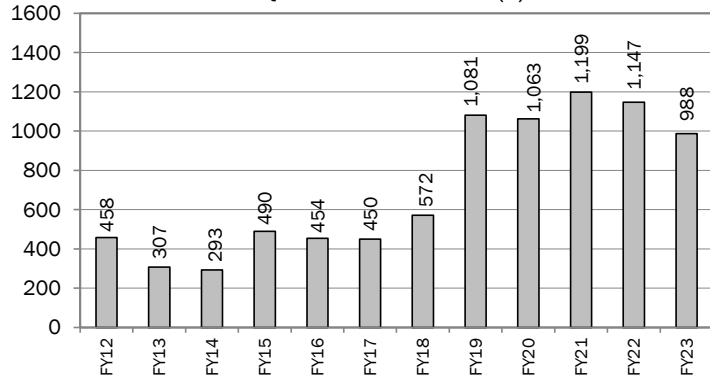
Q1 New Households Served (#)



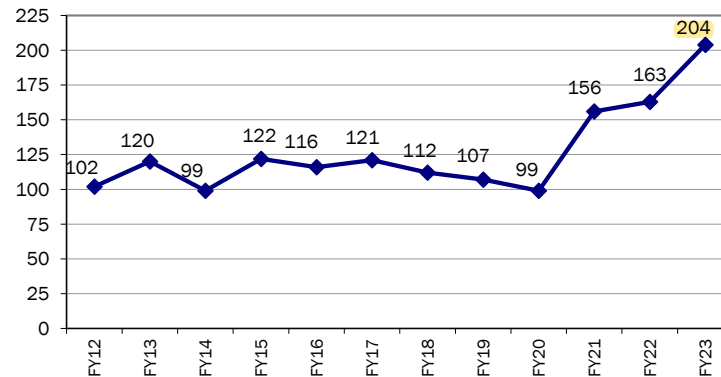
Q1 Successful Housing Outcomes (%)<sup>2</sup>



Q1 Households Served (#)



Q1 Average Length of Participation (Days)



DEMOGRAPHICS	Family	Single Adults
Households Served	355	634
Clients Served	1,245	643
Average Age (HoH)	33	48
Gender - Male (HoH)	6%	70%
Gender - Female (HoH)	94%	29%
Gender - Other (HoH)	0%	1%
Veterans (U.S. Military) served	6	197
Veterans % of all adults	2%	31%
Average Monthly Household Income	\$711	\$787
Percent Working at Entry	33%	24%
Adults Served	441	643
Children Served	804	-
Race - Black (HoH) <sup>4</sup>	76%	60%
Race - White (HoH) <sup>4</sup>	17%	32%
Race - Multi-racial (HoH) <sup>4</sup>	6%	7%
Race - Other (HoH) <sup>4</sup>	1%	0%
Non-Hispanic (HoH)	96%	97%
Hispanic (HoH)	4%	3%
Mean Family Size	3.5	-
Average Number of Children	2.3	-
Adults 18-24 years (HoH)	28%	10%
Children 0 - 2 years	30%	-
Children 3 - 7 years	31%	-
Children 8 - 12 years	23%	-
Children 13 - 17 years	16%	-
Self-reported Disability (HoH)	46%	83%
Pregnant Women Served	32	12

The number served decreased 14% when compared to the same reporting period of the previous year mainly due to a decrease in single adults served, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners. The success rate at exit increased by 5 percentage points, to 54% currently and the length of participation increased by 41 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The rapid rehousing programs now only serve households with high needs and barriers, which makes outcome achievement more difficult.

<sup>1</sup> System includes HFF Rapid Re-housing programs, VOAIO Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing programs, Homefull RRH and Expansion, LSS SSVF, and VOAIO SSVF programs.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

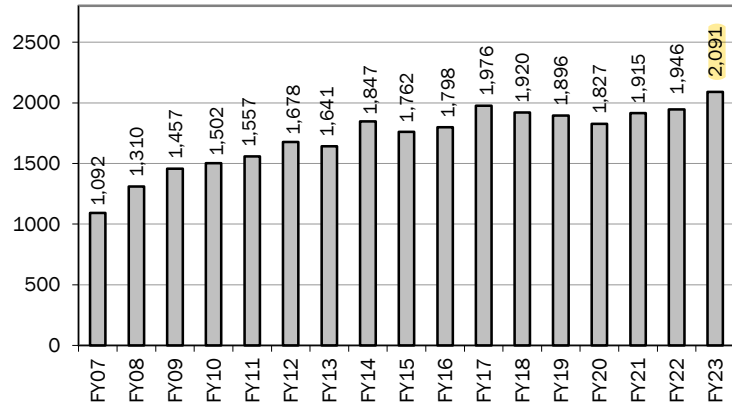
<sup>4</sup> Due to rounding percentages do not add up to 100%.



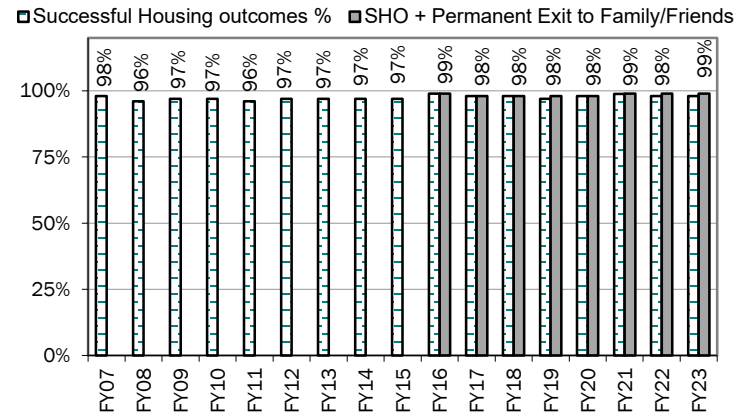
# System and Program Indicator Report

FY23 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,566	2,091	≠	95%	84%	≠	24	43	√	2,309	2,059	≠	90%	99%	√

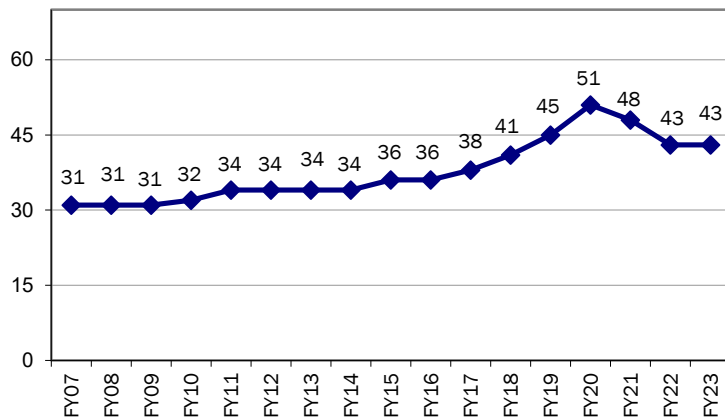
Q1 Households Served (#)



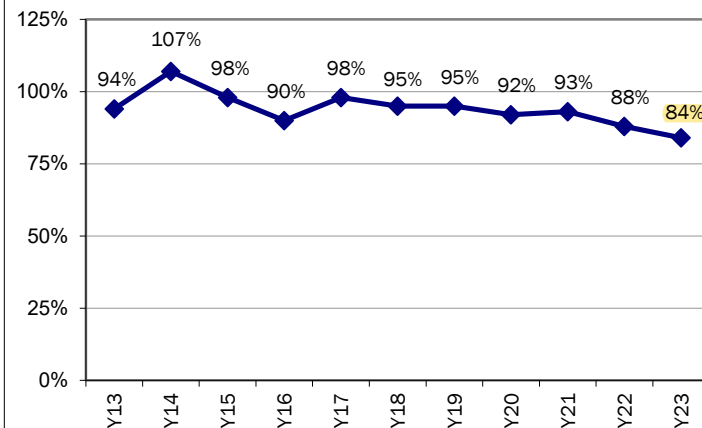
Q1 Successful Housing Outcomes (%)<sup>1</sup>



Q1 Housing Stability (Months)



Q1 Occupancy Rate (%)

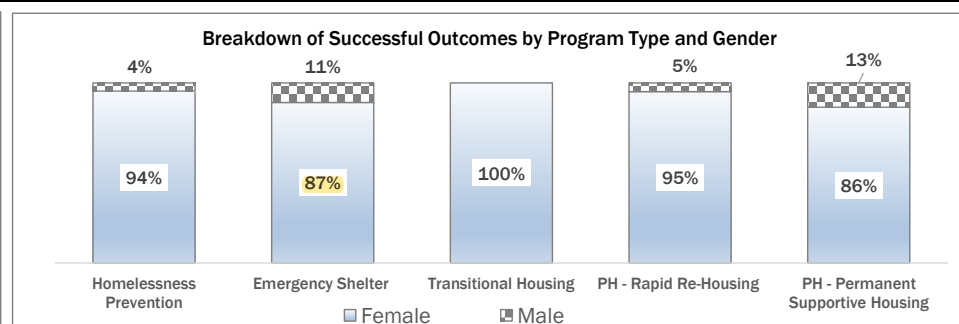
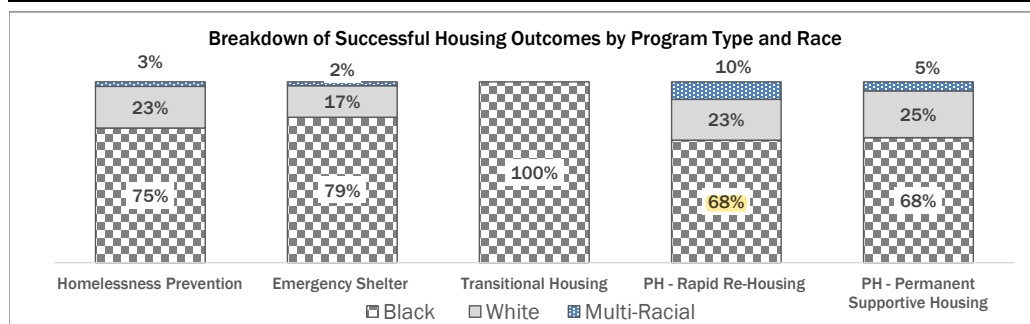


The system had a 7% increase in numbers served. The occupancy rate decreased to 84% due to 1) difficulty in finding scattered sites affordable housing to rent in the community and 2) delays and difficulty processing housing applications for qualified households. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2444. VA VASH voucher capacity of 377 is not included.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

# System and Program Indicator Report

Special Populations Served: 7/1/2022 - 9/30/2022		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing <sup>3</sup>	PH - Permanent Supportive Housing
Youth Households (18 - 24)	216	90	0	24	13	85	34
Pregnant Youth Households (18 - 24)	40	18	0	10	3	12	2
Households (25+)	943	329	0	319	1	240	228
Pregnant Households (25+)	68	26	0	28	0	20	8
Total Households Served (#)	1,252	463	0	377	17	354	272
Total Households Entered	386	168	0	226	2	99	15
Total Households Exited	399	180	0	214	1	99	9
Successful Housing Outcomes (#) <sup>1</sup>	N/A	157	N/A	47	1	62	268
Successful Housing Outcomes (%) <sup>1</sup>	N/A	87%	N/A	22%	100%	62%	99%
Average Length of Shelter Stay (Days) <sup>2</sup>							
Average Length of Participation (Days) <sup>2</sup>	N/A	101	N/A	65	11	228	41
Housing Stability (Months) <sup>2</sup>							
	DEMOGRAPHICS						
	Race - Black (HoH)	75%	N/A	71%	100%	76%	68%
	Race - White (HoH)	19%	N/A	21%	0%	17%	26%
	Race - Multi-racial (HoH)	5%	N/A	7%	0%	6%	5%
	Race - Other (HoH)	1%	N/A	1%	0%	1%	1%
	Gender - Female	95%	N/A	93%	100%	94%	86%
	Gender - Male	5%	N/A	7%	0%	6%	14%
	Gender - Other	0%	N/A	0%	0%	0%	0%
	Non-Hispanic (HoH)	95%	N/A	95%	88%	96%	96%
	Hispanic (HoH)	5%	N/A	5%	12%	4%	4%
	Self Reported Disability	19%	N/A	45%	65%	46%	92%
	Franklin County Residents	91%	N/A	85%	88%	85%	92%



The **system-wide number of families served increased by 2% (FY22 1,233)** when compared to the same reporting period of the prior fiscal year. While the rate of families receiving homelessness prevention services decreased by 18% (FY22 565), the rate of families in emergency shelter increased by 42% (FY22 265) during the same timeframe. The rate of families in permanent supportive housing increased by 19% (FY22 226). The length of time families spent in all types of programs increased significantly while the success rate decreased, when compared to FY22. The rate of Black/African American families in rapid rehousing programs and women-headed families in emergency shelter achieving a successful exit shows a disparity compared to the rate of families in the same racial and gender categories served in these programs. We will continue to monitor the findings.

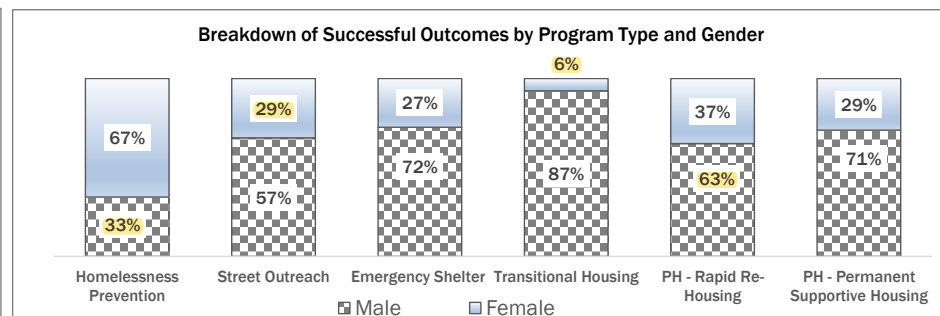
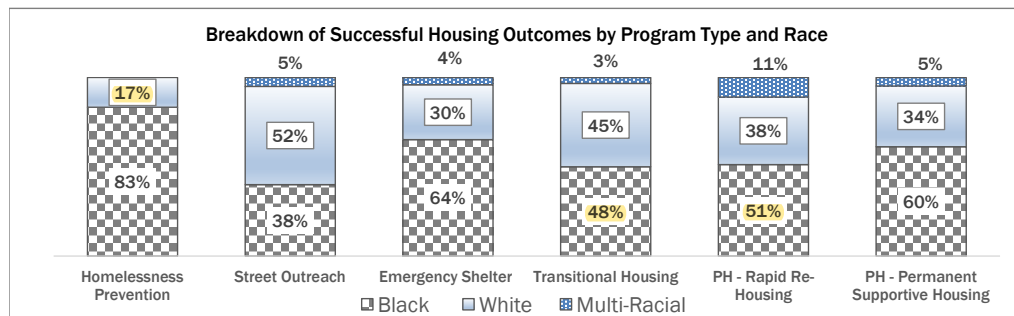
<sup>1</sup> Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> PH - Rapid Re-Housing households with adults only were excluded from totals.



Special Populations Served: 7/1/2022 - 9/30/2022		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	251	10	11	85	39	56	73
Pregnant Unaccompanied Youth (18 -24)	25	1	1	10	6	8	2
Households without Children (18 - 24)	6	2	0	0	1	0	3
Pregnant Households without Children (18 - 24)	1	0	0	0	0	1	0
Single Adult (25+)	4,033	58	156	1,656	46	561	2,050
Pregnant Single Adult (25+)	24	0	1	20	0	3	2
Households without Children (25+)	80	4	0	3	0	5	71
Total Households Served (#)	4,409	75	169	1,771	92	634	2,200
Total Households Entered	1,325	19	96	1,085	40	203	203
Total Households Exited	1,057	7	62	1,059	39	169	76
Successful Housing Outcomes (#) <sup>1</sup>	N/A	6	21	136	31	82	2152
Successful Housing Outcomes (%) <sup>1</sup>	N/A	86%	34%	13%	79%	49%	99%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	264	96	62	5	190	46
Average Length of Participation (Days) <sup>2</sup>							
Housing Stability (Months) <sup>2</sup>							
	DEMOGRAPHICS						
	Race - Black (HoH) <sup>3</sup>	69%	40%	61%	70%	60%	60%
	Race - White (HoH) <sup>3</sup>	28%	51%	31%	27%	32%	34%
	Race - Multi-racial (HoH) <sup>3</sup>	3%	5%	5%	2%	7%	5%
	Race - Other (HoH) <sup>3</sup>	0%	4%	2%	1%	0%	1%
	Gender - Male <sup>3</sup>	59%	62%	69%	67%	70%	71%
	Gender - Female <sup>3</sup>	40%	35%	30%	29%	29%	29%
	Gender - Other <sup>3</sup>	1%	3%	1%	3%	1%	1%
	Non-Hispanic (HoH)	97%	99%	96%	96%	97%	98%
	Hispanic (HoH)	3%	1%	4%	4%	3%	2%
	Self Reported Disability	43%	93%	65%	82%	84%	95%
	Franklin County Residents	87%	86%	85%	79%	82%	95%



This is the first system level dashboard for single adults and no comparable information is available. The following disparities are noted when comparing demographics of households served vs demographics of households achieving a successful exit: for homelessness prevention white race and male gender; for street outreach female gender; for transitional housing Black/African American race and female gender; for rapid rehousing Black/African American race and male gender. In some cases a small sample size may cause the disparity. We will continue to monitor the findings.

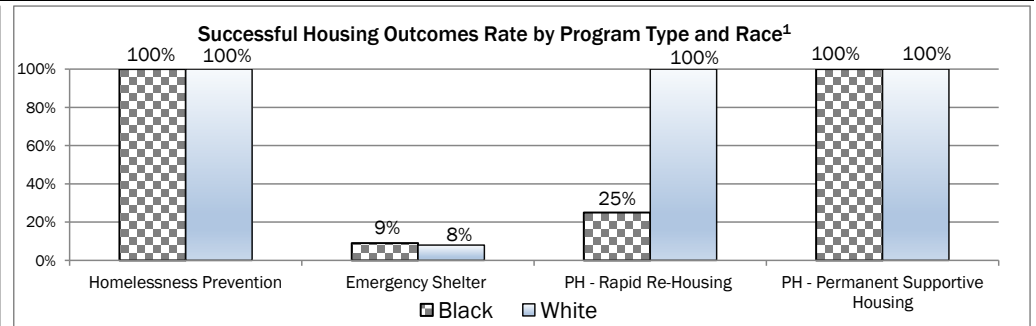
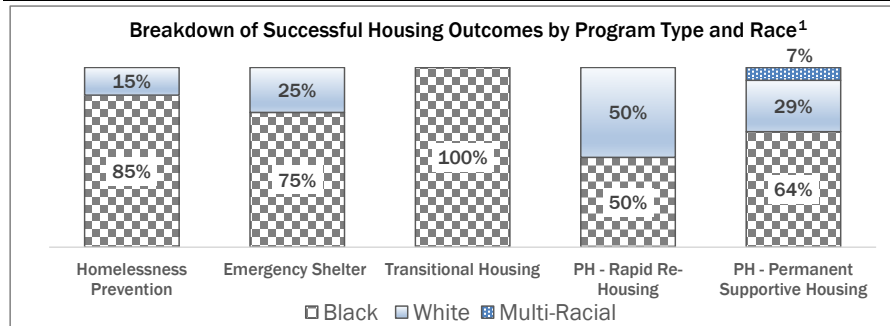
<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> Due to rounding, percentages do not add up to 100%.

# System and Program Indicator Report

Special Populations Served: 7/1/2022 - 9/30/2022		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	29	1	1	10	6	9	2
Single Adults (25+)	26	0	1	20	0	3	2
Parenting Youth Households 18-24	45	18	0	10	3	12	2
Parenting Households (25+)	82	26	0	28	0	20	8
Total Households Served (#)	154	45	2	67	9	43	14
Total Households Entered	68	16	1	49	3	13	0
Total Households Exited	63	13	1	51	2	5	1
Successful Housing Outcomes (#) <sup>1</sup>	N/A	13	0	4	1	2	14
Successful Housing Outcomes (%) <sup>1</sup>	N/A	100%	0%	8%	50%	40%	100%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	75	49	36	6	95	20
Average Length of Participation (Days) <sup>2</sup>	N/A						
Housing Stability (Months) <sup>2</sup>	N/A						
DEMOGRAPHICS							
Race - Black (HoH) <sup>3</sup>		76%	50%	67%	100%	77%	64%
Race - White (HoH) <sup>3</sup>		18%	0%	27%	0%	21%	29%
Race - Multi-Racial (HoH) <sup>3</sup>		7%	50%	4%	0%	2%	7%
Race - Other (HoH) <sup>3</sup>		0%	0%	1%	0%	0%	0%
Non-Hispanic (HoH)		100%	100%	96%	89%	98%	93%
Hispanic (HoH)		0%	0%	4%	11%	2%	7%
Self Reported Disability		7%	100%	38%	44%	42%	86%
Franklin County Residents		91%	100%	87%	78%	81%	93%



The system-wide number of pregnant women served decreased by 23% (FY22 200) compared to the same reporting period of the prior fiscal year. 54% less (FY22 98) pregnant women were served by homelessness prevention projects, 9% less (FY22 47) by rapid re-housing and 56% more (FY22 9) by permanent supportive housing projects. The number served by emergency shelters and transitional housing increased 12% (FY22 60) and 125% (FY22 4) respectively when compared to prior fiscal year.

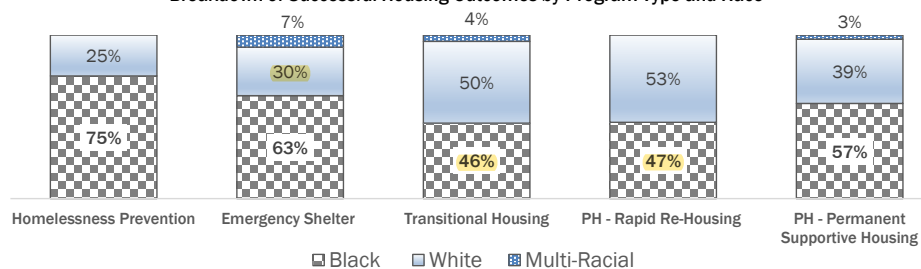
<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

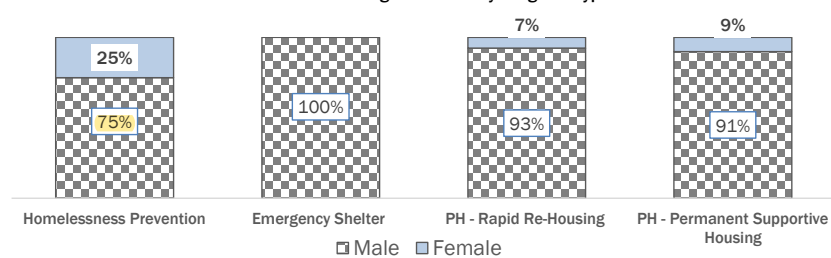
<sup>3</sup> Due to rounding, percentages do not add up to 100%.

		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth (18 -24)	5	0	0	1	0	2	2
Single Adults (25+)	777	41	4	115	46	195	534
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	50	6	0	6	0	6	34
Total Households Served (#)	828	47	4	122	46	203	571
Total Households Entered	98	7	3	83	30	73	5
Total Households Exited	94	4	0	74	32	26	25
Successful Housing Outcomes (#) <sup>1</sup>	N/A	4	N/A <sup>5</sup>	27	26	15	556
Successful Housing Outcomes (%) <sup>1</sup>	N/A	100%	N/A <sup>5</sup>	36%	81%	58%	98%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	259	N/A <sup>5</sup>	56	2	218	58
Average Length of Participation (Days) <sup>2</sup>							
Housing Stability (Months) <sup>2</sup>							
	DEMOGRAPHICS						
	Race - Black (HoH) <sup>4</sup>	68%	0%	57%	54%	56%	57%
	Race - White (HoH) <sup>4</sup>	30%	75%	38%	43%	40%	39%
	Race - Multi-Racial (HoH) <sup>4</sup>	2%	25%	5%	2%	4%	3%
	Race - Other (HoH) <sup>4</sup>	0%	0%	0%	0%	0%	1%
	Gender - Male	85%	100%	90%	100%	96%	91%
	Gender - Female	15%	0%	10%	0%	4%	8%
	Gender - Other	0%	0%	0%	0%	0%	1%
	Non-Hispanic (HoH)	98%	100%	97%	96%	97%	98%
	Hispanic (HoH)	2%	0%	3%	4%	3%	2%
	Self Reported Disability	55%	100%	71%	87%	66%	82%
	Franklin County Residents	98%	75%	76%	74%	74%	92%

Breakdown of Successful Housing Outcomes by Program Type and Race



Breakdown of Successful Housing Outcomes by Program Type and Gender



The system-wide number of veterans served remained flat when compared to the prior fiscal year. While the rate of veterans receiving **homelessness prevention services decreased by 24%** (FY22 62), the rate of veterans in **emergency shelter increased by 19%** (FY22 102) and in transitional housing decreased by 19% (FY22 57). The number of veterans served in rapid re-housing increased by 26% (FY22 161) and the number in permanent supportive housing decreased by 4% (FY22 593) when compared to prior fiscal year. The rate of male veterans in homelessness prevention programs, white veterans and female veterans in emergency shelters and Black/African American veterans in transitional housing and rapid rehousing programs achieving a successful exit shows a disparity compared to the rate of veterans in the respective demographic categories served in these programs. A small sample size may contribute to this disparity. We continue to monitor these findings.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> VASH vouchers are included under the PH - Permanent Supportive Housing category.

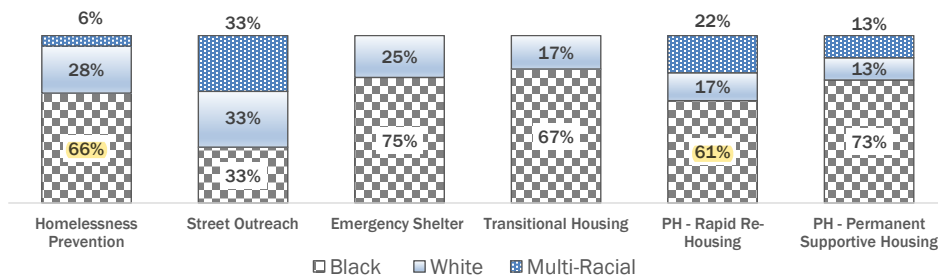
<sup>4</sup> Due to rounding, percentages do not add up to 100%.

<sup>5</sup> No Household exits; unable to calculate measure.

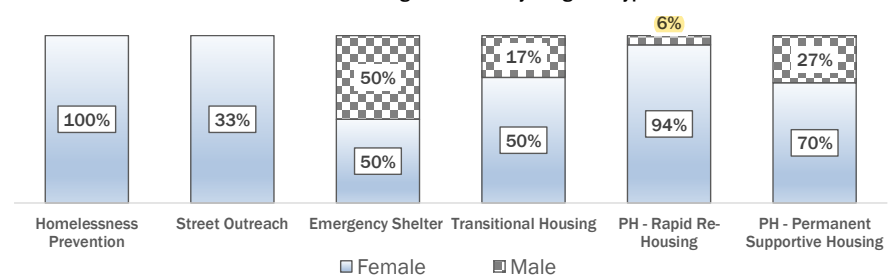
# System and Program Indicator Report

Special Populations Served: 7/1/2022 - 9/30/2022		Transition Age Youth Served by Program Type					
Transition Age Youth <sup>1</sup>	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth under 18	83	0	0	80	3	1	0
Unaccompanied Youth 18-24	281	12	12	95	46	65	78
Parenting Youth Households Under 18	0	0	0	0	0	0	0
Parenting Youth Households 18-24	253	108	0	33	16	97	36
Total Pregnant Women Served	66	19	1	20	9	21	4
Total Households Served	613	120	12	208	65	163	114
Total Households Entered	240	32	9	174	14	33	6
Total Households Exited	223	38	4	164	9	36	2
Successful Housing Outcomes (%) <sup>2</sup>	N/A	84%	75%	4%	67%	50%	99%
Successful Housing Outcomes (#) <sup>2</sup>	N/A	32	3	4	6	18	113
Average Length of Shelter Stay (Days) <sup>3</sup>	N/A	115	121	32	9	239	23
Average Length of Participation (Days) <sup>3</sup>	N/A						
Housing Stability (Months) <sup>3</sup>	N/A						
DEMOGRAPHICS							
	Race - Black (HoH) <sup>4</sup>	73%	58%	71%	89%	76%	74%
	Race - White (HoH) <sup>4</sup>	18%	17%	21%	8%	14%	13%
	Race - Multi-Racial (HoH) <sup>4</sup>	8%	17%	6%	2%	10%	13%
	Race - Other (HoH) <sup>4</sup>	2%	8%	2%	2%	0%	0%
	Gender - Female <sup>4</sup>	98%	58%	55%	69%	80%	69%
	Gender - Male <sup>4</sup>	2%	25%	41%	26%	18%	28%
	Gender - Other <sup>4</sup>	1%	17%	3%	5%	1%	3%
	Non-Hispanic (HoH)	94%	83%	95%	94%	93%	96%
	Hispanic (HoH)	6%	17%	5%	6%	7%	4%
	Self Reported Disability	10%	100%	59%	74%	44%	96%
	Franklin County Residents	93%	83%	89%	86%	90%	96%

Breakdown of Successful Housing Outcomes by Program Type and Race<sup>2</sup>



Breakdown of Successful Housing Outcomes by Program Type and Gender<sup>2</sup>



**6% more (FY22 580) transition age youth** were served compared to the same reporting period of the prior fiscal year. The number of youth served by homelessness prevention increased by 5% (FY22 114), the number of youth served in PSH increased by 20% (FY22 95), and youth in rapid re-housing decreased by 14% (FY22 189). The number of youth served in emergency shelters and transitional housing remained constant (FY22 206, 63 respectively). The rate of Black/African American TAY in homelessness prevention and rapid rehousing programs and the rate of male TAY in rapid rehousing achieving a successful exit shows a disparity compared to the rate of TAY in the respective racial and gender categories served in these programs. Small sample sizes may affect results.

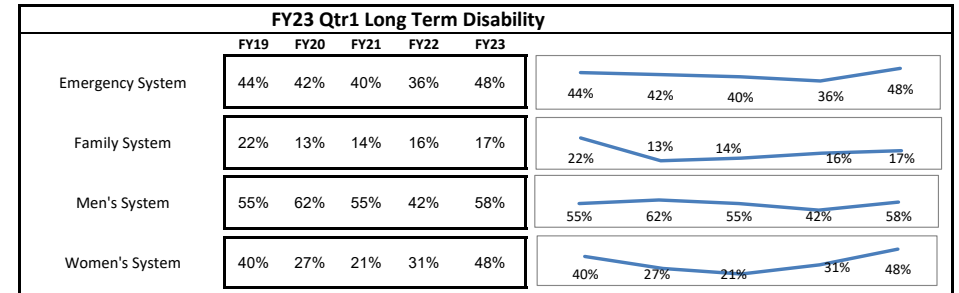
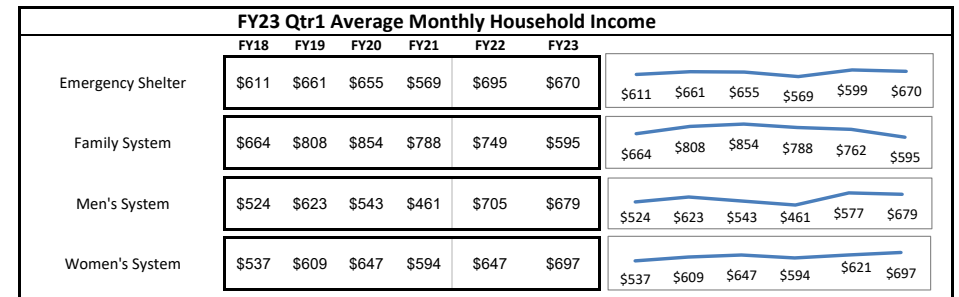
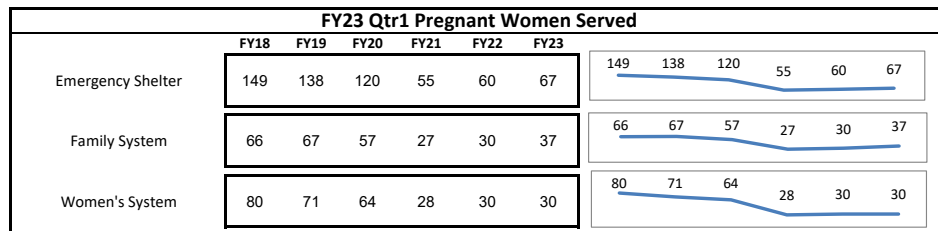
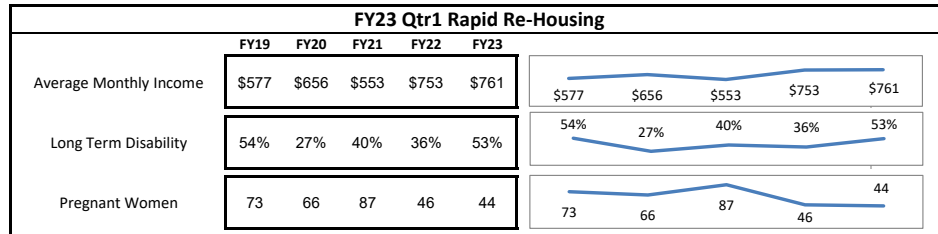
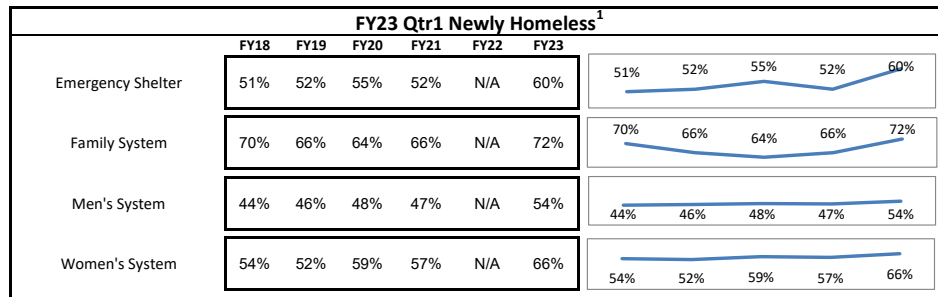
<sup>1</sup> Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

<sup>2</sup> Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

<sup>3</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>4</sup> Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2022 - 9/30/2022



<sup>1</sup> Did not access a homeless program in the past two years.

<sup>2</sup> Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes					
7/1/2022 - 9/30/2022	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Gladden Community House - Family Diversion	475	640	✓	N/A	N/A	N/A	166	217	✓	35%	42%	✓
Netcare - Homeless Hotline (Families)	900	956	✓	<5	1:32	✓	270	411	✓	30%	38%	✓
Netcare - Homeless Hotline (Single Adults)	2,600	2,678	✓	<5	1:32	✓	520	126	≠	20%	4%	≠

STREET OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>		
7/1/2022 - 9/30/2022	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Mt. Carmel - Capital Crossroad SID Outreach <sup>6</sup>	25	7	N/A	40	7	N/A	90	N/A	N/A	19	N/A	N/A	75%	N/A	N/A	10	N/A	N/A	55%	N/A	N/A	N/A	N/A	N/A
Mt. Carmel - Outreach <sup>6</sup>	72	31	N/A	232	31	N/A	90	N/A	N/A	54	N/A	N/A	75%	N/A	N/A	30	N/A	N/A	55%	N/A	N/A	25%	N/A	N/A
Southeast - PATH Outreach <sup>2</sup>	35	85	✓	65	108	✓	90	22	✓	17	12	≠	50%	33%	≠	N/A	1	N/A	N/A	8%	N/A	N/A	N/A	N/A

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability <sup>4</sup>			Successful Outcomes / Housing Outcomes <sup>3</sup>					
7/1/2022 - 9/30/2022	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Huckleberry House - TAY CARR Team & Expansion	30	54	✓	80	81	✓	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	58	✓	19	18	✓	75%	41%	≠
Huckleberry House - Emergency Shelter	N/A	76	N/A	100	80	✓ <sup>5</sup>	16	6	39%	✓ <sup>5</sup>	10	8	✓	N/A	N/A	N/A	59	61	✓ <sup>5</sup>	80%	82%	✓
Huckleberry House - TLP TH	N/A	4	N/A	33	27	≠	24	23	96%	✓	N/A	N/A	N/A	10	9	✓	5	5	✓	80%	100%	✓
Huckleberry House - TLP RHY TH	N/A	4	N/A	7	10	✓	7	6	86%	≠	N/A	N/A	N/A	12	7	≠	1	1	✓	80%	33%	≠
Home for Families - Homelessness Prevention/RRH - ODH TAY	9	5	≠	19	14	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	200	≠	8	0	≠	85%	0%	≠
Home For Families - TAY Transition to Home TH	N/A	5	N/A	34	28	≠	28	25	88%	≠	N/A	N/A	N/A	10	10	✓	5	0	≠	80%	0%	≠
Home For Families - TAY Transition to Home RRH	6	12	✓	46	58	✓	N/A	N/A	N/A	N/A	35	N/A <sup>7</sup>	N/A	180	212	≠	4	5	✓	60%	45%	≠
Home For Families - TAY RRH	30	18	≠	110	85	≠	N/A	N/A	N/A	N/A	35	12	✓	180	252	≠	18	13	≠	60%	57%	✓

<sup>1</sup> Households that exited successfully without accessing DCA are excluded from calculation.<sup>2</sup> The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.<sup>3</sup> Successful Outcomes for CARR and Emergency Shelter; Successful Housing Outcomes for prevention, transitional housing (TH), and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.<sup>4</sup> Average Length of Participation (days) for CARR and RRH; Housing Stability (months) for TH.<sup>5</sup> Project served all households that needed services. Successful housing/diversion outcome goals were recalculated based on the number served.<sup>6</sup> Project is new, in its first quarter of operations. Project didn't have any household exits; some measures could not be calculated.<sup>7</sup> Project didn't have any household entries that overlap with a corresponding emergency shelter service; measure could not be calculated.

EMERGENCY SHELTER <sup>4</sup>	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes <sup>3</sup>					
7/1/2022 - 9/30/2022	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity <sup>1</sup>	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
<b>FAMILY</b>																	
YMCA - Van Buren Family Shelter	175	285	110	√	64	102	159%	√	54	58	√	56	22	≠	50%	12%	≠
YWCA - Family Center	110	102	(8)	√	50	54	109%	√	54	77	≠	30	25	≠	50%	53%	√
<b>MEN</b>																	
LSS - Faith Mission - Men's on Grant <sup>2</sup>	N/A	221	N/A	N/A	95	93	98%	N/A	45	73	N/A	N/A	23	N/A	25%	18%	N/A
LSS - Faith Mission on 8th <sup>2</sup>	N/A	233	N/A	N/A	95	89	94%	N/A	45	61	N/A	N/A	22	N/A	25%	15%	N/A
Southeast - Friends of the Homeless - Men's Shelter	460	439	(21)	√	160	150	93%	≠	45	45	√	75	19	≠	25%	7%	≠
YMCA - Men's Social Distancing (including overflow) <sup>5</sup>	530	260	(270)	≠	99	99	100%	√	45	68	≠	N/A	9	N/A	N/A	6%	N/A
YMCA - SIQ Shelter <sup>5</sup>	N/A	48	N/A	N/A	4	4	100%	N/A	N/A	8	N/A	N/A	0	N/A	N/A	0%	N/A
<b>WOMEN</b>																	
LSS - Faith Mission - Women's on Grant <sup>2</sup>	N/A	78	N/A	N/A	38	37	98%	N/A	45	76	N/A	N/A	12	N/A	25%	30%	N/A
YMCA - Van Buren Women's Shelter	450	424	(26)	√	158	155	98%	√	45	61	≠	73	20	≠	25%	7%	≠
YMCA - Women's Overflow	N/A	13	N/A	N/A	5	5	100%	N/A	N/A	1	N/A	N/A	0	N/A	N/A	0%	N/A
<b>INEBRIATE</b>																	
Maryhaven - Engagement Center Safety	275	181	(94)	≠	34	22	65%	≠	20	11	√	72	45	≠	30%	28%	√
Maryhaven - Engagement Center Shelter2Housing	32	20	(12)	≠	16	10	59%	≠	45	70	≠	4	5	√	25%	63%	√
<b>VA EMERGENCY HOUSING</b>																	
LSS - VA Men & Women	60	60	0	√	24	19	80%	≠	45	51	≠	18	10	≠	50%	27%	≠
VOAOI - VA Emergency Housing	40	35	(5)	≠	15	14	95%	√	45	67	≠	13	16	√	50%	73%	√
<b>AGENCY</b>																	
Lutheran Social Services - Faith Mission <sup>2</sup>	675	514	(161)	≠	228	219	96%	√	45	71	≠	112	56	≠	25%	19%	≠
Lutheran Social Services - Faith Mission - Medical Respite	35	26	(9)	≠	16	11	68%	≠	45	60	≠	5	0	≠	25%	0%	≠

<sup>1</sup> Shelter capacities do not include overflow, unless a dedicated overflow program.<sup>2</sup> Lutheran Social Services is evaluated at the agency level rather than at the individual project level. Inclusive projects are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.<sup>3</sup> Successful outcomes measure for Maryhaven EC Safety. Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.<sup>4</sup> Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the Rapid Re-housing projects.<sup>5</sup> Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020.<sup>6</sup> Project served all households that needed shelter. Successful Housing Outcomes goal (#) has been recalculated.



# System and Program Indicator Report

PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
7/1/2022 - 9/30/2022	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale	65	68	65	(3)	√	62	96%	√	24	46	√	61	63	√	90%	97%	√
Community Housing Network - Cassidy <sup>2</sup>	10	10	11	1	√	11	110%	√	24	37	√	9	11	√	90%	100%	√
Community Housing Network - Creekside Place	23	24	22	(2)	√	22	96%	√	12	14	√	22	22	√	90%	100%	√
Community Housing Network - East 5th Avenue	38	40	36	(4)	√	27	71%	≠	24	40	√	36	33	√	90%	94%	√
Community Housing Network - Inglewood Court	45	47	44	(3)	√	42	94%	√	24	61	√	42	44	√	90%	100%	√
Community Housing Network - Marsh Brook Place	40	42	39	(3)	√	39	98%	√	21	22	√	38	39	√	90%	100%	√
Community Housing Network - North 22nd Street <sup>2</sup>	30	31	31	0	√	30	101%	√	24	59	√	28	31	√	90%	100%	√
Community Housing Network - Parsons Place	62	65	64	(1)	√	62	100%	√	21	18	≠	59	62	√	90%	98%	√
Community Housing Network - Safe Haven	13	14	14	0	√	12	94%	√	24	59	√	13	13	√	90%	100%	√
Community Housing Network - Southpoint Place <sup>2</sup>	46	48	47	(1)	√	46	101%	√	24	56	√	43	47	√	90%	100%	√
Community Housing Network - Terrace Place	47	49	47	(2)	√	45	96%	√	24	71	√	44	45	√	90%	98%	√
Community Housing Network - Wilson	8	8	8	0	√	8	100%	√	24	79	√	7	8	√	90%	100%	√
Maryhaven - Commons at Chantry	50	52	47	(5)	√	44	89%	≠	24	69	√	47	45	√	90%	98%	√
National Church Residences - Commons at Buckingham	77	81	74	(7)	√	74	96%	√	24	77	√	73	74	√	90%	100%	√
National Church Residences - Commons at Chantry TAY <sup>3</sup>	20	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
National Church Residences - Commons at Grant	54	57	54	(3)	√	52	96%	√	24	92	√	51	52	√	90%	100%	√
National Church Residences - Commons at Livingston <sup>2</sup>	69	72	74	2	√	73	105%	√	24	57	√	65	71	√	90%	100%	√
National Church Residences - Commons at Third	71	75	72	(3)	√	70	99%	√	24	52	√	68	71	√	90%	100%	√
National Church Residences - Van Buren Village	60	63	56	(7)	≠	54	90%	√	24	53	√	57	54	√	90%	96%	√
YMCA - 40 West Long Street/Transition Location	84	88	84	(4)	√	80	95%	√	24	60	√	79	77	√	90%	96%	√
YMCA - SRA	38	40	37	(3)	√	35	91%	√	24	51	√	36	34	√	90%	97%	√
YMCA - Franklin Station	75	79	75	(4)	√	74	98%	√	24	81	√	71	74	√	90%	99%	√
YWCA - WINGS	91	96	85	(11)	≠	83	91%	√	24	53	√	86	83	√	90%	98%	√

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Funding allows overleasing.

<sup>3</sup> New program expected to start serving clients starting in quarter 2.



# System and Program Indicator Report

PERMANENT SUPPORTIVE HOUSING - Scattered Sites		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
7/1/2022 - 9/30/2022	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes	10	10	10	0	√	9	93%	√	24	21	≠	9	10	√	90%	100%	√
Equitas Health - TRA	89	93	87	(6)	√	86	97%	√	24	122	√	84	87	√	90%	100%	√
Homefull - Leasing <sup>5</sup>	217	228	135	(93)	≠	125	58%	≠	24	22	√	205	131	≠	90%	98%	√
Homefull - Isaiah	160	168	147	(21)	≠	141	88%	≠	24	36	√	151	143	√	90%	98%	√
Homefull - SRA <sup>4,5</sup>	100	105	108	3	√	102	102%	√	21	22	√	95	107	√	90%	99%	√
Homefull - TRA <sup>5</sup>	261	274	230	(44)	≠	228	87%	≠	21	24	√	247	228	√	90%	100%	√
Homefull TRA - EHV <sup>2</sup>	304	150	160	10	√	150	49%	N/A	3	6	√	135	158	√	90%	99%	√
Homefull TRA Mainstream <sup>2</sup>	94	99	57	(42)	≠	56	60%	N/A	3	13	√	89	57	≠	90%	100%	√
Veterans Affairs - VASH I-XI <sup>3</sup>	377	396	377	(19)	√	370	98%	√	24	60	√	356	372	√	90%	99%	√
VOAOI - Family Supportive Housing	38	40	36	(4)	√	34	89%	≠	24	47	√	36	36	√	90%	100%	√
YMCA - Scattered Sites HOME	55	58	48	(10)	≠	47	85%	≠	24	49	√	52	48	√	90%	100%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
7/1/2022 - 9/30/2022	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans	40	35	47	12	√	16	39%	≠	4	2	√	18	26	√	77%	81%	√

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Project in lease-up.

<sup>3</sup> Franklin County VASH capacity fluctuates based on need

<sup>4</sup> Funding allows overleasing.

<sup>5</sup> Starting July 2022, Homefull program capacities changed: TRA increased from 246 to 261, SRA decreased from 160 to 100, and Leasing increased from 147 to 217. Project occupancy is lower than expected as the Leasing project is waiting on approval for a hotel conversion.

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) <sup>2</sup>			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>		
7/1/2022 - 9/30/2022	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Homefull - Rapid Re-housing Single Adults & Expansion	45	12	≠	105	60	≠	35	28	√	110	171	≠	22	9	≠	50%	41%	≠	50%	24%	≠
Home for Families - Rapid Re-housing Families	43	14	≠	108	57	≠	34	42	≠	125	177	≠	32	12	≠	75%	52%	≠	75%	31%	≠
Home for Families - Rapid Re-housing Families Intensive	15	15	√	35	44	√	34	35	√	180	273	≠	11	11	√	75%	65%	≠	75%	57%	≠
The Salvation Army - Rapid Re-housing Families	37	12	≠	91	37	≠	34	40	≠	125	147	≠	28	5	≠	75%	45%	≠	75%	25%	≠
The Salvation Army - Job2Housing Families	15	5	≠	50	17	≠	34	60	≠	180	320	≠	11	4	≠	75%	80%	√	75%	100%	√
VOAOI - Rapid Re-housing Families	18	8	≠	46	32	≠	34	31	√	125	207	≠	14	11	≠	75%	85%	√	75%	75%	√
YMCA - Rapid Re-housing Single Adults & Expansion	210	86	≠	489	263	≠	35	28	√	110	190	≠	105	38	≠	50%	48%	√	50%	40%	≠
YMCA - Rapid Re-housing Families	40	27	≠	70	49	≠	34	27	√	125	188	≠	30	7	≠	75%	54%	≠	75%	0%	≠
YMCA - Rapid Re-housing DV	33	17	≠	163	52	≠	35	24	√	180	155	√	17	11	≠	50%	52%	√	50%	0%	≠

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>		
7/1/2022 - 9/30/2022	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Gladden Community House - Family Homelessness Prevention	125	132	√	275	235	≠	120	74	√	100	114	√	80%	86%	√	60%	66%	√
Gladden Community House - FCCS Prevention	28	13	≠	50	45	√	90	109	≠	22	18	≠	80%	95%	√	70%	80%	√
HFF - Homelessness Prevention for Expectant Mothers	8	3	≠	38	25	≠	365	357	√	6	5	√	80%	100%	√	80%	100%	√
HFF - Housing for Pregnant Women Prevention and RRH	0	8	√	150	128	≠	365	283	√	51	9	≠	80%	69%	≠	N/A	N/A	N/A
HFF - Resiliency Bridge	15	18	√	35	39	√	365	167	√	13	4	≠	85%	57%	≠	N/A	N/A	N/A
HFF - Success Bridge	15	9	≠	35	35	√	210	172	√	13	6	≠	85%	100%	√	N/A	N/A	N/A

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) <sup>2</sup>			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of SSVF DCA (%) <sup>1</sup>		
7/1/2022 - 9/30/2022	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
LSS - SSVF Rapid Re-housing and Prevention	27	30	√	57	63	√	35	29	√	110	166	≠	20	9	≠	75%	60%	≠	75%	50%	≠
VOAOI - SSVF Prevention	35	5	≠	73	43	≠	N/A	N/A	N/A	120	350	≠	31	2	≠	90%	100%	√	90%	100%	√
VOAOI - SSVF Rapid Re-housing	35	47	√	72	149	√	35	33	√	110	312	≠	26	9	≠	75%	64%	≠	75%	78%	√

<sup>1</sup> Households that exited successfully without accessing DCA are excluded from calculation.<sup>2</sup> Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 348.<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.



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**Analysis of National and Local Homelessness Data**  
**Derived from Point-in-Time (PIT) Count Data and the Annual Homeless Assessment Report Data**

Reporting Timeframe

10/01/2018 - 9/30/2020; 2019, 2020 Point-in-Time Count

	National				Columbus			
Point In Time Count Data	2019	% PIT change	2020	% PIT change	2019	% PIT change (2018-2019)	2020	% PIT change (2019-2020)
Total homeless	567,715	2.7%	580,466	2.2%	1,907	5.5%	2,036	1.0%
Sheltered homeless	63.0%	-0.5%	61.1%	-0.6%	80.0%	0.4%	78.7%	-5.1%
Unsheltered homeless	37.0%	8.7%	38.9%	7.0%	20.0%	32.6%	21.3%	13.4%

**SHELTERED HOMELESSNESS (shelter and transitional housing)**

	National				Columbus			
AHAR Data (all people)	2019	% change	2020	% change	2019	% change	2020	% change
Total homeless	1,102,272	-0.3%	959,948	-12.9%	10,179	4.3%	8,395	-17.5%

	National		Columbus	
All Adults*	2019	2020	2019	2020
Men	60.7%	61.8%	57.5%	59.0%
Women	38.9%	38.4%	42.1%	40.6%
Trangender or gender non-conforming	0.4%	0.5%	0.4%	0.4%

All People	2019	2020	2019	2020
People in Adult-Only Households	64.3%	65.8%	51.8%	61.0%
People in Families with Children	34.8%	33.3%	44.2%	35.3%
People in Child-Only Households	1.5%	1.1%	4.0%	3.7%

All People	2019	2020	2019	2020
Under age 18	22.7%	21.3%	31.3%	25.1%
Age 18-24	9.7%	9.3%	8.2%	8.9%
Age 25-54	50.9%	51.6%	48.2%	51.5%
Age 55-64	12.9%	13.7%	10.0%	11.7%
Age 65 and Older	3.6%	4.2%	2.1%	2.6%

Heads of Households*	2019	2020	2019	2020
Asian or Asian American	0.7%	0.8%	0.3%	0.3%
Black or African American	40.5%	40.0%	62.3%	59.3%
Native American/American Indian or Alaska Native	3.0%	3.3%	0.6%	0.6%
Native Hawaiian or Pacific Islander	0.9%	0.9%	0.3%	0.3%
White, Hispanic/Latino	10.8%	10.7%	1.2%	1.7%
White, Non-Hispanic/Non-Latino	40.6%	40.4%	30.6%	31.4%
Multiple Races	3.5%	3.8%	4.4%	6.0%

Heads of Households	2019	2020	2019	2020
Chronically Homeless	16.1%	19.5%	17.4%	22.2%
Not Chronically Homeless or Status Unknown	83.9%	80.5%	82.6%	77.8%

All Adults	2019	2020	2019	2020
Veteran	8.9%	8.6%	7.2%	6.4%
Non-Veteran	90.2%	89.9%	92.7%	93.2%
Unknown	0.9%	1.5%	0.1%	0.4%

All Adults	2019	2020	2019	2020
Domestic Violence Survivors	18.7%	20.4%	26.5%	27.2%
Not Domestic Violence Survivors	72.5%	72.4%	67.8%	67.5%
Unknown Domestic Violence Status	8.8%	7.3%	5.7%	5.3%

All Adults	2019	2020	2019	2020
Disabled	46.8%	50.0%	44.9%	48.2%
Not Disabled or Status Unknown	53.1%	50.0%	55.1%	51.8%

# Analysis of National and Local Homelessness Data

Derived from Point-in-Time (PIT) Count Data and the Annual Homeless Assessment Report Data

## ADULTS IN SHELTER AS INDIVIDUALS

Single Adults	National		Columbus	
	2019	2020	2019	2020
Men	69.1%	70.0%	68.0%	66.8%
Women	30.5%	29.4%	31.7%	32.8%
Trangender or gender non-conforming	0.5%	0.6%	0.3%	0.4%

All People	2019	2020	2019	2020
Age 18-24	11.0%	10.1%	9.4%	9.5%
Age 25-34	63.8%	63.3%	68.1%	67.7%
Age 55-64	19.7%	20.4%	18.5%	18.7%
Age 65 and Older	5.5%	6.2%	3.9%	4.1%

All People	2019	2020	2019	2020
Asian or Asian American	0.7%	0.9%	0.3%	0.5%
Black or African American	38.7%	37.8%	59.9%	57.0%
Native American/American Indian or Alaska Native	3.1%	3.5%	0.6%	0.6%
Native Hawaiian or Pacific Islander	0.9%	0.9%	0.2%	0.3%
White, Hispanic/Latino	9.8%	9.9%	1.1%	1.7%
White, Non-Hispanic/Non-Latino	43.5%	43.3%	33.5%	33.5%
Multiple Races	3.3%	3.7%	4.2%	6.1%

Single Adults	2019	2020	2019	2020
Chronically Homeless	18.6%	22.4%	23.1%	27.0%
Not Chronically Homeless or Status Unknown	81.4%	77.6%	76.9%	73.0%

Single Adults	2019		2019	
Veteran	10.4%	10.0%	9.1%	7.7%
Non-Veteran	88.6%	88.5%	90.8%	91.9%
Unknown	1.0%	1.6%	0.1%	0.4%

Single Adults	2019	2020	2019	2020
Domestic Vioence Survivors	16.8%	18.4%	27.5%	28.0%
Not Domestic Violence Survivors	75.6%	75.0%	71.7%	70.5%
Unknown Domestic Violence Status	7.6%	6.6%	0.8%	1.5%

Single Adults	2019	2020	2019	2020
Disabled	52.0%	55.3%	48.7%	51.4%
Not Disabled or Status Unknown	48.0%	44.6%	51.3%	48.6%

# Analysis of National and Local Homelessness Data

Derived from Point-in-Time (PIT) Count Data and the Annual Homeless Assessment Report Data

## HOMELESS FAMILIES WITH CHILDREN

	National		Columbus	
Heads of Household*	2019	2020	2019	2020
Men	10.7%	10.1%	27.2%	26.6%
Women	89.3%	89.9%	72.7%	73.2%
Trangender or gender non-conforming	<0.1%	<0.1%	<0.1%	0.2%

All People	2019	2020	2019	2020
Age 5 or under	29.1%	29.1%	31.0%	30.4%
Age 6-17	31.8%	31.5%	30.4%	30.1%
Age 18-24	8.1%	8.1%	8.0%	9.0%
Age 25-54	30.1%	30.4%	29.7%	29.5%
Age 55-64	0.8%	0.4%	0.7%	0.7%
Age 65 and Older	0.2%	0.2%	0.2%	0.2%

Heads of Household*	2019	2020	2019	2020
Asian or Asian American	0.7%	0.6%	0.1%	0.0%
Black or African American	52.2%	54.2%	70.0%	68.6%
Native American/American Indian or Alaska Native	1.9%	2.0%	0.4%	0.3%
Native Hawaiian or Pacific Islander	1.2%	1.2%	0.4%	0.2%
White, Hispanic/Latino	15.6%	15.0%	1.0%	1.2%
White, Non-Hispanic/Non-Latino	24.2%	22.9%	23.2%	23.7%
Multiple Races	4.2%	4.1%	4.7%	5.9%

All Adults	2019	2020	2019	2020
Chronically Homeless	6.1%	7.5%	3.9%	8.4%
Not Chronically Homeless or Status Unknown	93.9%	92.5%	96.1%	91.6%

All Adults	2019	2020	2019	2020
Veteran	1.6%	1.4%	1.3%	0.9%
Non-Veteran	97.9%	97.7%	98.6%	99.0%
Unknown	0.5%	0.9%	0.1%	0.1%

All Adults	2019	2020	2019	2020
Domestic Violence Survivors	30.0%	32.4%	29.9%	32.3%
Not Domestic Violence Survivors	60.4%	60.8%	69.2%	67.2%
Unknown Domestic Violence Status	9.6%	6.8%	0.9%	0.5%

All Adults	2019	2020	2019	2020
Disabled	25.4%	26.3%	23.9%	26.4%
Not Disabled or Status Unknown	74.5%	73.7%	76.1%	73.6%

# Analysis of National and Local Homelessness Data

Derived from Point-in-Time (PIT) Count Data and the Annual Homeless Assessment Report Data

## Permanent Supportive Housing

	National		Columbus	
Heads of Household*	2019	2020	2019	2020
Men	62.3%	61.8%	66.3%	64.8%
Women	37.1%	37.7%	33.2%	34.6%
Trangender or gender non-conforming	0.6%	0.5%	0.5%	0.6%

All People	2019	2020	2019	2020
Age under 18	19.0%	19.1%	13.8%	15.1%
Age 18-24	4.8%	4.7%	2.3%	4.5%
Age 25-34	41.4%	40.1%	44.9%	41.4%
Age 55-64	26.4%	26.5%	33.1%	32.4%
Age 65 and Older	8.0%	9.6%	5.6%	6.5%

Heads of Household*	2019	2020	2019	2020
Asian or Asian American	0.8%	0.5%	0.3%	0.3%
Black or African American	42.2%	41.3%	59.9%	59.5%
Native American/American Indian or Alaska Native	1.9%	1.9%	0.6%	0.6%
Native Hawaiian or Pacific Islander	0.5%	0.4%	0.3%	0.2%
White, Hispanic/Latino	8.7%	8.2%	0.6%	0.6%
White, Non-Hispanic/Non-Latino	42.5%	44.0%	33.6%	33.1%
Multiple Races	3.4%	3.7%	4.6%	5.4%

All Adults	2019	2020	2019	2020
Domestic Vioence Survivors	19.2%	20.2%	29.0%	30.9%
Not Domestic Violence Survivors	74.1%	74.0%	65.5%	64.2%
Unknown Domestic Violence Status	6.7%	5.8%	5.5%	4.8%

All Adults	2019	2020	2019	2020
Disabled	82.4%	84.7%	91.2%	90.8%
Not Disabled or Status Unknown	17.6%	15.3%	8.8%	9.2%

\*Stella breakout includes HoH and Adults, AHAR includes only HoH.

# Crisis Prevention Initiative

- As of 1/31, 8 Crisis Specialists are working in NCR, CHN, Huckleberry House, YWCA & Homefull programs
- 4 more Specialists have pending start dates (Homefull & YMCA); other partners are interviewing; moving toward goal of 20 hired and trained
- Hiring remains a challenge for our partners in this initiative
- Crisis Specialists have completed HMIS training & are conducting data entry for initiative evaluation purposes with Measurement Resources Company
- Southeast still hiring Crisis Coordinator & holding monthly Practice Group; next group training will be first week in March
- Initial reports are that Specialists are having significant site impacts with clients (Specialist at Creekside Place reported to have prevented a suicide)



# Latitude 525/Sawyer Towers Services

- End of the year coordinated relocation to two area hotels for community members impacted by building closure
- Approximately 140 community members came from temporary shelter at Dodge Park, Latitude 525 building and staying with friends or family
- In addition to temporary stay at hotel, we are providing food and bus cards to community members there; arranged for 3<sup>rd</sup> shift security
- Daily staffing to direct community members to resources as needed
- Referring to and working collaboratively with Rosetta Brown, Relocation Specialist contracted to work with community members

# COVID-19 and Winter Overflow

- Shelter for Isolation & Quarantine (SIQ) remains open
- As of 1/31, current census is 1; team prepared for any increase
- Planning to operationalize system process for COVID positive clients once COVID funds expire
- Additional capacity in system continues throughout winter
- Additional overnight programs with Columbus Coalition for the Homeless and Community Development for All People
- Focus of Coalition overnight program has been to engage Clients who have not entered shelter previously/have not been as successful in maintaining traditional shelter