

**AGENDA**  
**Columbus and Franklin County, Ohio**  
**Continuum of Care Meeting**

Wednesday, June 5, 2024  
 10:00am – 12:00pm  
 In-person meeting

Time	Item	Presenter	Action
10:00am	<b>Welcome and Agenda Review</b>	Michael Wilkos	
10:05am	<b>Administrative Issues</b> < Approve minutes from January 18, 2024 meeting (A) < CoC Membership Recommendations (A)(R) < Governance and Policy Statements and Annual Plan (A)(R) < Conflict of Interest Forms	Michael Wilkos Lianna Barbu Gillian Gunawan	✓ ✓ ✓
10:30am	<b>Strategic Issues</b> < 2024 PIT Count Results (A) < Program Evaluation Results (A) < Annual Funding Strategy (A)(R) < Annual Funding Allocations (A)(R) < FY23 CoC Program Competition Debriefing and Awards (A) < System Performance Measures (A) < New projects for FY24 CoC and CY25 OHFA Competitions (A)(R) < DEI Survey Results (A)	Lianna Barbu	✓ ✓ ✓
11:30am	<b>System &amp; Community Framework Updates</b> < Colonial Village Update < CoC Action Plan Update (A) < Quarter 3 System Indicator Report (A) < Community Updates	Lianna Barbu Gillian Gunawan Lianna Barbu Steve Skovensky	
12:00pm	<b>Adjourn</b>		

**Next Meeting: TBD**

(A) = Attachment (H) = Handout (P) = Previously Distributed (R) = Resolution

## SUMMARY

### Columbus and Franklin County, Ohio

### Continuum of Care Meeting

Wednesday, June 5, 2024

10:00am – 12:00pm

In-person meeting

#### Administrative Issues

##### CoC Membership Recommendations

*Decision required – review CoC Board's recommendations for approval*

Each spring prior to the start of the fiscal year, the CoC reviews CoC membership and governance to make any necessary changes. The CoC Board's recommendations are in the packet.

##### Governance and Policy Statements and Annual Plan

*Decision required – review CoC Board's recommendations for approval*

These documents are reviewed and updated annually.

- ⟨ In the Governance and Policy Statements, CSB is proposing the addition of 3 seats to the CoC membership body; and the addition of a Vice Chair position on both the CoC Board and CoC; CSB is also proposing the addition of the Citizens Advisory Council's review and approval of the Concept Papers and Project Plans for the annual CoC Competition and/or OHFA Tax Credit Competition.
- ⟨ The FY25 Annual Plan is updated.

##### Conflict of Interest Forms

All CoC members must complete a conflict of interest disclosure form annually by July 1 to continue participation. Click [here](#) to complete your disclosure.

#### Strategic Issues

##### 2024 PIT Count Results

CSB will review the 2024 PIT Count results.

##### Program Evaluation Results

Overall, the Program Evaluation for FY24 indicates an improved level of performance and service provision throughout the homelessness system.

##### Annual Funding Strategy & Allocations

*Decision required – review CoC Board's recommendations for approval*

Many of the recommended funding levels are consistent with last year's allocations.

Major changes for FY25 include:

- ⟨ Additional funding for emergency shelters part of the City's surge funding
- ⟨ Set aside funding for winter warming centers
- ⟨ New joint transitional housing/rapid rehousing program for DV population implemented by LSS/CHOICES using new award by HUD
- ⟨ Increased funding from HUD for programs that receive rental assistance and leasing subsidies

- < New PSH programs implemented with new funding from HUD
- < Hoping for the opening of the 1289 Dublin Granville hotel as a conversion to PSH.

The funding allocated is not sufficient to meet the needs of partner agencies operating programs under CSB's funding umbrella. Funding has been flat for many years and is not sufficient to offer staff living wages and meet the homeless population's need for affordable housing in the community.

#### FY23 CoC Program Competition Debriefing

CSB will review this document which summarizes the scores HUD awarded to the Columbus and Franklin County CoC Application during the FY22 CoC Program Competition.

#### System Performance Measures

In scoring CoC applications for funding, HUD looks at each CoC's system performance year over year. CSB has submitted system performance measure data for FY23 to HUD.

#### Review of PH Concept Papers and funding for supportive services and strategy for 2024 Bonus Funding

*Decision required – review CoC Board's recommendations for approval of Project Plan development and Supplements for CoC/OHFA Applications*

CSB received two Concept Papers for consideration. The CoC will consider CoC Board recommendations in preparation for the FY24 CoC Competition and/or CY25 OHFA prioritization.

The CoC will consider the CoC Board's recommendation that the CoC request CoC Application supplements and Project Plans to aid in the scoring and ranking of projects for the FY24 CoC and/or CY25 OHFA competitions.

#### DEI Survey Results

CSB will present the results of the Self-Reported Equity survey administered to the CoC.

#### System & Community Framework Updates

##### Colonial Village Update

The City of Columbus' commitment to fund the relocation of Colonial Village residents ends at the end of June. There are 350 households still in the hotel at the current time. A discussion is needed about the state of these households come July 1.

##### CoC Action Plan Update

Gillian will provide an update on the CoC Action Plan.

##### Quarter 3 System Programs Indicator Report

Lianna will review highlights from the semiannual System & Program Indicator Report, which includes data from January to March 2024.

##### Community Updates

Steve will provide community updates.

## MINUTES

### Columbus and Franklin County, Ohio

#### Continuum of Care Meeting

Thursday, January 18, 2024

10:30am – 12:30pm

Hybrid Meeting; In-person at Community Shelter Board

Continuum of Care (CoC) members (in attendance): Alison Marker, Beth Fetzer-Rice, Buck Bramlish, Chanda Wingo, Christopher Maitland, Donna Mayer, Dr. Desiree Polk-Bland, Dr. Maria Houston, Vunessa Allen-Martin (representing Felisha Lyons), Frank Beel, Hannah Estabrook, Jeff Pattison, Jim Rose, Kelsey Strausbaugh, Kier Scott, Le-Ann Harris, Malcolm Turner, Marcus Johnson, Michael Wilkos, Rei Scott, Roxann Payne, Shannon Isom, Sonya Higginbotham, Sue Darby, Sue Villilo, Terri Power, Tresalyn Butler-Sharpe, Vivian Turner

Community Shelter Board (CSB) staff: Lianna Barbu, Steve Skovensky, Kirstin Jones, Gillian Gunawan

Continuum of Care (CoC) members (not in attendance): Adam Troy (Community of Caring Foundation), Carl Landry (Veterans Administration), Emerald Hernandez-Parra (City of Columbus), Emily Savors (The Columbus Foundation), Hannah Diewald (Franklin County), Jonathan Welty (Ohio Capital Corporation for Housing), Lark Mallory (Affordable Housing Trust Corporation), Lt. Kyle Kincade (Columbus Police Department), Nathan P Wymer (CSB Board), Scott Scharlach (Columbus Metropolitan Housing Authority), Sheila Prillerman (Citizens Advisory Council), Tiara Ross (Office of the Columbus City Attorney), Tina Rutherford (Franklin County Children Services)

Guest(s): Steve Totzke

### Administrative Issues

#### Approve minutes from September 15, 2023 meeting

Michael asked for a motion to approve the minutes from the September 15, 2023 meeting. Frank Beel motioned, Alison Marker seconded, and the CoC approved.

#### Annual Financial Report

Lianna Barbu presented the annual financial report for FY23 which summarizes system-wide sources and uses of funds and analyzes costs per households served and costs per successful outcomes for all program types.

- < There is a 103% overall variance in budgeted revenue versus actual revenue due to CSB receiving additional funds from the City of Columbus and Franklin County for crisis situations, such as Sawyer Towers and surge funding for emergency shelters. Year-over-year, revenue has increased.

- < Sources of Funds are split between CSB Funds and Partner Agency Leveraged Funds. CSB brought in \$42 million, Partner Agencies leveraged \$25 million.
  - Christopher Maitland asked if Partner Agency Leveraged Funds are an area of risk or concern. Lianna answered that these are funds that Partner Agencies raise independently, with the major sources of funding being CMHA rental subsidies/vouchers, fundraising efforts, and Medicare/Medicaid.
  - Beth Fetzer-Rice added that, as a CSB-funded Partner Agency, Home for Families does not report non-renewal funding to CSB.
  - Shannon added that these leveraged funds can be tenuous, depending on the political climate. Leveraged funds make up about 38% of total sources of funds. CSB has continuously heard PAs say it is a harder lift each year to gain the exact same funding.
- < Actual Expenses show actual expenditures, CSB and leveraged cost variances, a breakdown of Households (HH) Served or Program Capacities, Total Cost and CSB Cost per HHs Served, and Total Cost and CSB Cost per Successful HH.
  - The Total Cost per Successful HH showcases which configurations are most successful. Cost per HH has increased year-over-year.
  - Lianna explained that some programs were not able to spend 100% of their funds due to staff turnover and hiring issues. There is a direct connection between staffing gaps and the programs' inability to serve the number of households they were initially projected to serve.
  - Sue Darby added that the YMCA has increased pay to retain staff. She is thankful the YMCA can show staff the value of their work.
  - Vivian asked if providers are graded on performance. Lianna answered yes, and those performance results are presented to the CoC.
- < PSH Unit Cost Matrix
  - Lianna explained that this document compares the FY24 PSH unit budget to the FY23 actual PSH unit costs, broken out by program, in order to examine average costs by project type (single- vs scattered-site), tenant attributes, staff availability, and household type. Actual costs increased by about \$1,000 year-over-year.
  - The FY24 budget predicted the total on-going average homeless unit cost to be \$16,173. The actual average cost per unit for FY23 is \$15,154. CSB and HUD contribute on average \$6,662 per unit.
  - Single-site projects cost \$16,632 and scattered-site projects cost \$11,541 per unit. Lianna explained that single-site projects naturally cost more because these projects necessitate having front desk staff, security, and other operating costs.
  - High-need tenants cost more on average than medium-need: \$18,026 for high-need, \$12,461 for low-need.
  - Intensive staff availability projects cost more on average than moderate or limited staff availability: \$20,935 for intensive, \$12,043 for moderate, and \$14,549 for limited.

- Families cost less to house than single adults: single households cost on average \$16,741; family households cost on average \$9,977.

#### Prioritization for Ohio Housing Finance Agency tax credits

- ⟨ The Ohio Housing Finance Agency tax credit competition is the primary way for new Permanent Supportive Housing to be built in Columbus. HUD has not yet announced awards from the 2023 CoC Competition.
- ⟨ CHN submitted two project plans for consideration for the 2024 OHFA competition: Scioto Rise and Knoll View Place.
  - ⟨ Both projects will cost about \$331k per unit to develop; this cost is now typical. CMHA has committed vouchers to both projects.
  - ⟨ Scioto Rise
    - ⟨ Lianna noted that CHN's Scioto Rise project was called Deer Hill Place in the 2023 CoC competition, but the name was changed due to a change in site, because OHFA's new QAP scoring system awards more points based on site location, and the new 3245 Morse Rd site will score better in the OHFA competition. CD4AP currently owns this site and will sell to CHN.
    - ⟨ Construction will finish in August 2026, with lease-up beginning in Fall 2026.
    - ⟨ Alison Marker asked what happens if HUD does not award the project in the 2023 CoC Competition. Lianna answered that we would apply again in 2024.
    - ⟨ Michael asked what criteria OHFA's rating system looks for that will allow the new location to score better. Lianna explained that OHFA considers transit accessibility and grocery store access, for example. The new Scioto Rise location is close to Walmart, Saraga International Grocery, and Kroger.
    - ⟨ Michael informed the group about LinkUS Columbus, an \$8 billion project focused on enhancing connectivity between public transit, sidewalks, bike lanes, and other forms of transportation. LinkUS will create more transportation options, increasing access to jobs, housing, greenspace and entertainment. He hopes these new PSH developments are considered in this project.
  - ⟨ Knoll View Place
    - ⟨ The Knoll View Place project plan has been updated since the 2023 CoC competition. The project now includes a replacement project. The number of units increased by 30, such that there will now be 30 replacement HUD units, 16 new HUD units, and 4 ADAMH units.
    - ⟨ Construction will finish in August 2026, with lease-up beginning in Winter 2026.
- ⟨ Alison asked how many projects are prioritized for OHFA each year, and how many projects will OHFA award. Lianna answered that we always aim to submit at least one

project; the OHFA competition is state-wide, and OHFA tends to award three projects at the most.

- < Michael commented that four-story L-shaped 60-unit buildings seem to be the “sweet spot” for PSH developments. Lianna stated that this configuration is typical of CHN, it may differ for other developers.
- < Sue added that a PSH development is constrained by the property itself. She explained that a property can meet CoC development criteria, but not be big enough to hold 100 units. Terri Power added that some advocates don’t like 100-unit buildings, because the configuration feels too similar to an institutional setting. She added that Medicaid billing is important to be considered as a revenue source.
- < Shannon asked if 50-60 units per year is enough to keep up with need. Lianna answered that this is not enough. Our system needs about 1,800 additional PSH units, and 50-60 new units per year will never be able to fill the gap. She added that our system needs alternative ways to bring new PSH units into the community besides literal construction, especially when units cost about \$350,000 apiece.
- < Beth asked if Transitional Housing is a possible route. Lianna answered that Transitional Housing cannot be funded with Federal dollars, and Buck Bramlish added that HUD does not consider TH a viable approach to ending homelessness.
  - < Shannon commented that, despite HUD’s strategy, TH can be very beneficial for certain subpopulations, such as youth, those experiencing DV, and veterans.
- < Michael asked for thoughts on the voter-approved Affordable Housing bonds. \$200 million was approved in November 2019, and will be available soon to jump start production of affordable housing.
  - < Lianna responded that this is something Shannon has been speaking on. Our system needs more funds and more diversity in type of housing, we must be more cost efficient. Looking nationally, we must consider what can we preserve, reuse, or rehabilitate. Right now, our system is focusing on reusing hotels for PSH. Steve Totzke is present as a guest because of his expertise in hotels. She asked, how can we utilize the existing infrastructure that is going unused?
  - < Shannon added that under-utilized properties could be an option as well. Simply, if we had less restrictive funds, we could renovate or repurpose such properties.
- < Beth asked if building and zoning codes are in support of the hotel strategy, and what we as a system can do to help move the process along.
  - < Lianna stated that permit and zoning issues are slowing us down. We have been working on converting a building at 1289 Dublin Granville Rd since January 2023. We asked City Council for a zoning variance, and they approved. However, we are still waiting to move through the process a year later.
- < Michael informed the group about Zone In Columbus, a project where the City of Columbus is modernizing its zoning code for the first time in more than 70 years. He

expressed his full support for the project, and asked for CoC members to research and get behind the project as well.

- < In terms of OHFA prioritization, CSB suggests that the CoC prioritize Scioto Rise first, same as was done for the CoC competition. QAP now allows for local mental health agencies to also prioritize a project for OHFA tax credits and receive the same number of prioritization points as the first CoC prioritized project; ADAMH will prioritize Knoll View, in agreement with CSB.
- < Therefore, both projects could receive the same number of points in the OHFA competition and can both be priorities for Columbus in competition with other projects in Ohio.

Michael asked for a motion to approve the Resolution to Prioritize Permanent Supportive Housing for the 2024 Ohio Housing Finance Agency Application, with Scioto Rise Place as the #1 priority, and Knoll View Place as the #2 priority. Beth Fetzer-Rice motioned, Vivian Turner seconded, and the CoC approved.

### CoC Action Plan

The CoC Action Plan was created based on gaps identified in the system through the CoC Application submission. The goal is to tap into subject matter experts on the Continuum of Care and in the community to ensure our system is providing the most appropriate and robust services possible to people experiencing homelessness. Gillian Gunawan presented the CoC Action Plan to the CoC.

- < The plan is split into three categories: CoC membership, Racial Equity, and Partnerships. CoC-owned items are noted below:
  - o CoC membership lacks subject matter experts and representation specifically from: 1. Organizations led by and serving people with disabilities and 2. State DV Coalition. Two organizations were identified to fill these gaps: 1. PEER Center and 2. Ohio Domestic Violence Network (State DV Coalition).
- < Establish a DEI Subcommittee.
  - o The Subcommittee will do the detailed work, and the CoC Board will review. CSB will put out a call for volunteers to join the Subcommittee.
- < Advance racial equity by making measurable improvements to CoC membership with the underrepresented population in Franklin County. The CoC Board agreed that the representation goal is Franklin County population vs the population served in the system.
- < 100% CoC member participation in FY24 self-reported demographic survey.
  - o In FY23, 62.5% of CoC members responded to the "Self-Reported Gender/Racial/Ethnic Identity" survey.
- < Establish partnership with State Education Agency (SEA).
  - o Marcus Johnson made the ask to ODE.
- < Establish partnership with State Sexual Assault Coalition.
  - o LSS CHOICES agreed to connect with the Ohio Alliance to End Sexual Violence via their relationship with the Ohio Domestic Violence Network.



- < Develop formal partnerships in the form of an MOU/MOA with childhood education agencies.
  - o Scott Scharlach and Michael Wilkos agreed to reach out to relevant contacts.

#### System and Program Indicator Report

Lianna reviewed highlights from the FY2024 Quarter 1 SPIR, which includes data from 7/1/23 – 9/30/23.

- < A column was added to the “demographics” section which indicates whether a measure has, successfully or unsuccessfully, decreased or increased.
- < Lack of available safe, decent, affordable housing is making it very difficult to quickly and successfully move clients out of shelter.
- < Family Emergency Shelters
  - < When compared to the same period of the prior fiscal year, 18% fewer households needed shelter. The success rate at exit from shelters increased 12 percentage points to 34%, which is comparable to the rates in FY20.
  - < The average length of stay in shelter increased by 25 days to 90 days, the highest level recorded historically.
  - < The employment rate at entry increased from the FY23 annual rate of 27% to 34% currently and the average monthly household income increased to \$896 (FY23 \$652).
- < Single Adult Emergency Shelters
  - < 1,165 men were served, 499 women were served.
  - < The number of single men and women sheltered decreased 5% and 6%, respectively, when compared to the same reporting period of the prior fiscal year. The success rate for men remained flat at 15%, and increased for women by 12 percentage points to 23%.
    - Lianna commented that the decrease in number served does not reflect a decrease in demand, just a limit in the sheltering capacity.
  - < The average length of time homeless for men decreased by 7 days, but increased by 7 days for women to the highest level recorded historically (68 days).
  - < The number of pregnant women served increased by 30% compared to FY23 Q1.
- < The Prevention System successfully achieved all outcomes and served fewer households than the prior year.
- < Rapid Re-housing
  - < The number of clients served increased 15% when compared to the same reporting period of the previous year. Number of clients served is finally rebounding post-COVID.
  - < The success rate at exit increased 8 percentage points to 62 percent and the length of participation decreased by 14 days.
- < Total PSH System successfully achieved all outcomes.
  - < The system had a 10% increase in numbers served. The occupancy rate increased 6 percentage points to 90%, but the goal is 95%.

- ⟨ Shannon noted that the number of elderly clients served is increasing. The number of clients age 62 or older increased by 6%.
  - ⟨ Sue Darby added that people who are 62 and older and have been homeless all their lives are very different from people who have had more stable lives before becoming homeless. She shared that when she walks through the YMCA's Van Buren shelter, the population is obviously older than in the past.
  - ⟨ Buck Bramlish added that 5,000 veterans are served a year, and the 60 to 62-year-old veterans served are more like 70-year-old non-homeless non-veterans. Employing this population is difficult.
  - ⟨ Kier Scott commented that it is alarming the percent of people in every category who are working at entry. This is indicative of the broader issues of cost of living, cost of housing, and job quality. People are getting jobs just to survive and are not able to seek the good jobs with stable wages, equitable pay, stable schedules, and benefits.
    - Shannon concurred, and pointed out that clients' average monthly income has increased from 6 months ago.
    - Frank Beel added that many of these clients do not have retirement plans due to not earning enough.

### Programming Updates

Steve Skovensky presented programming updates to the CoC.

- ⟨ Warming Centers & Winter Overflow
  - Traditional shelter is available; expanding as needed to accommodate.
    - Alison Marker asked if warming centers are temporary. Steve answered yes, they are dependent on the weather.
  - The Daytime Warming Station list is available on CSB's website; Open Shelter is the contracted daytime Warming Center.
    - West: Looking for new location,
    - East: 1509 E. Main St, 2nd Floor, 30 beds
    - South: German Village Motor Inn (will add more rooms—goal to get to 40 beds),
    - North: America's Best Value Inn, 40 beds.
  - Utilization of Warming Centers has been strong; at or near capacity; North has been over capacity; as of 1/15, 292 single adults have been served
  - Couples have been utilizing the warming centers and people with pets; the focus is on people that prefer not to enter traditional shelter
  - Columbus Coalition for the Homeless has been providing services and linkages, Maryhaven focusing on re-housing services and access to treatment options.
- ⟨ Homelessness Prevention Network
  - The 3-year pilot program ended on 6/30/23 and moved into year 4 on 7/1/23.

- For all 3 years, 95% of all families served did not enter shelter within 3 months of intervention (goal)
  - Currently partnering with City on Housing Resource Specialist implementation in HPN; part of Central Ohio Stable Housing Network
  - 28 full-time HRS have been trained on Housing Problem Solving and HMIS to provide prevention and housing stability services
  - Vast range of organizations throughout the community
  - Referral tool introduced to Access Points this month.
- < ED Discharge Workgroup
- Began in fall of 2022 and convened by CSB
  - Goal: To bring hospital systems, public health, community stakeholders, street outreach and rapid rehousing together for coordination and collaboration
  - Goal: Whenever possible eliminate hospital discharges into homelessness; when necessary, coordinate with Crisis System
  - Discharge algorithms created for ED, inpatient psychiatric and medical/surgical units
  - Older Adult Sub-Group convened by Franklin County Office on Aging; can serve as a model for other populations
- < Rapid Re-Housing Updates
- The last two quarters of FY23 saw improvements in time to housing (frequency in which individuals and families exit shelter).
  - In the first quarter of FY24, RRH system and individual programs showed improvement in time to housing, clients served, and successful housing outcomes.
  - In December 2022, the YMCA general RRH program began targeting low-moderate barrier clients with more system intentionality of targeting PSH for clients with the highest barriers/needs.
  - In Fall of 2023, the average length of participation in RRH extended for singles and families to be in fidelity with RRH model (240 days, 300 days for family intensive). The goal is greater stability and lower recidivism.
  - In FY23, The Salvation Army transitioned the Jobs to Housing RRH and traditional RRH programs to Homes for Families (HFF).
  - HFF will expand the Intensive RRH program to serve a larger number of families with complex needs and barriers, focusing on PSH when most appropriate.
  - HFF and VOA RRH programs will serve lower barrier families.
  - In January 2024, YWCA will begin an RRH program based out of the Family Center.
  - Partners are excited about the use of PadMission to complement their housing resources. PadMission is fully funded for two years by Anthem.

**Meeting adjourned.**

## Continuum of Care

\*=rotating consideration

HUD required membership	Organization	Member
Non-profit homeless assistance providers*	Community Shelter Board YMCA of Central Ohio	Shannon Isom <del>Sue Darby</del> <a href="#">Beth Lonn</a>
Youth homeless organizations*	Home for Families	Beth Fetzer-Rice
Victim service providers/Advocates*	Lutheran Social Services CHOICES for Victims of Domestic Violence <a href="#">Ohio Domestic Violence Network</a>	Dr. Maria Houston <a href="#">TBD</a>
Faith-based organizations*	<del>Community of Caring Foundation</del> <a href="#">Faith-Based Committee</a>	<del>Adam Troy</del> <a href="#">TBD</a>
Local Governments/ESG Entitlement	Columbus City Council Columbus Mayor's Office City of Columbus Franklin County Office of the Columbus City Attorney	Christopher Maitland Marcus Johnson Emerald Hernandez-Parra <del>Walter Dillard</del> <a href="#">Genee Cosby</a> Tiara Ross
Street Outreach*	Mount Carmel Health System Street Medicine	Roxann Payne
Businesses	The Columbus Foundation CSB Board Member CSB Board Member CSB Board Member	Emily Savors Sonya Higginbotham Alison Marker Nathan P. Wymer
Advocates and other homeless subpopulation advocates*	Columbus Coalition for the Homeless Corporation for Supportive Housing Legal Aid Society of Columbus	<del>Jim Rose</del> <a href="#">TBD</a> Terri Power Donna Mayer
Agencies that serve survivors of human trafficking*	Sanctuary Night	<del>Hannah Estabrook</del> <a href="#">Nancy Hashman</a>
Public Housing Authorities	Columbus Metropolitan Housing Authority	Scott Scharlach
School administrators/Homeless liaisons	Columbus City Schools – Project Connect	Felisha Lyons
Employment services*	Workforce Development Board of Central Ohio	Kier Scott
Social Service Providers	Franklin County Children Services Franklin County Department of Job and Family Services Franklin County Office on Aging United Way of Central Ohio	<a href="#">Tina Rutherford</a> <a href="#">Chip Spinning</a> Vivian Turner Chanda I. Wingo Michael Wilkos
Disability service organizations/Disability advocates	Franklin County Board of Developmental Disabilities <a href="#">PEER Center</a>	Jeff Pattison <a href="#">Juliet C. Dorris-Williams</a>

Mental Health and Substance Abuse Service Organizations/Advocates*	ADAMH Board Twin Valley Behavioral Healthcare	Sue Villilo <del>Frank Bee</del> <a href="#">MarQuan McCarrel</a>
Hospitals*	OhioHealth	Le-Ann Harris
Universities*	Columbus State Community College	Dr. Desiree Polk-Bland
Affordable Housing Developers <a href="#">and advocates</a>	The Affordable Housing Trust for Columbus and Franklin County Ohio Capital Corporation for Housing <a href="#">Affordable Housing Alliance of Central Ohio</a>	Lark Mallory Jonathan Welty <a href="#">Carlie Boos</a>
Law Enforcement	Columbus Police Department	Lt. Kyle Kincade
Local Jails/Courts	Franklin County Sheriff's Office	Tresalyn Butler-Sharpe
Veterans Organizations	Veterans Administration Veterans Service Commission	<del>Carl Landry</del> <a href="#">Courtney Elrod</a> Robert Bramlish
Homeless or formerly homeless persons	Citizens Advisory Council Citizens Advisory Council	Malcolm Turner Sheila Prillerman
Youth Advocates	Youth Action Board	Rei Scott
LGBTQ+-serving Organization/Advocates*	Equitas Health	Kelsey Strausbaugh

### Continuum of Care Board

Organization	Member
City of Columbus	Emerald Hernandez-Parra
Franklin County	<del>Genee Cosby</del> <a href="#">Walter Dillard</a>
Citizens Advisory Council	Malcolm Turner
ADAMH	Sue Villilo
Columbus Metropolitan Housing Authority	Scott Scharlach
United Way of Central Ohio	Michael Wilkos (Chair)
The Columbus Foundation	Emily Savors
Columbus Coalition for the Homeless	<del>Jim Rose</del> <a href="#">TBD</a>
The Affordable Housing Trust for Columbus and Franklin County	Lark Mallory
Ohio Capital Corporation for Housing	Jonathan Welty

Community Shelter Board	Shannon Isom
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**Columbus and Franklin County, Ohio  
Continuum of Care**

**Resolution to Approve FY25 CoC Membership**

WHEREAS, in accordance with the Columbus and Franklin County Continuum of Care Governance and Policy Statements for the Continuum of Care (CoC) membership, the CoC Board is to propose annually new member participation for the CoC;

WHEREAS, the CoC Board proposes the addition of 3 seats to the CoC membership for a total of 44 seats, a seat for each of the following entities: the PEER Center, the Ohio Domestic Violence Network, and the Affordable Housing Alliance of Central Ohio;

WHEREAS, the CoC Board proposes the removal of Community of Caring Development Foundation as the current representative of a Faith-Based Organization, to be replaced with a nomination made by the Faith-Based Committee, after the June 6<sup>th</sup> convening of the first meeting of the newly formed Faith-Based Committee of the Continuum of Care;

WHEREAS, the CoC Board recommends that the CoC accept the updated CoC membership, as presented.

THEREFORE, be it resolved that the CoC approves the CoC membership as recommended by the CoC Board.

**Approved by voice vote.**

Witnessed by:

\_\_\_\_\_  
Michael Wilkos, Chair

June 5, 2024  
Date



# Columbus and Franklin County Continuum of Care Governance and Policy Statements

## Continuum of Care Structure under the HEARTH Act

The Continuum of Care (CoC) is composed of representatives of relevant organizations that are organized to plan for and provide, as necessary, a system of outreach, engagement, and assessment; emergency shelter; rapid re-housing; transitional housing; permanent housing; and homelessness prevention strategies to address the various needs of persons experiencing homelessness or at risk of experiencing homelessness for a specific geographic area. The CoC is responsible for coordinating and implementing a system for its geographic area to meet the needs of the homeless population and subpopulations within the geographic area.

The CoC's primary responsibilities under the HEARTH Act include the following:

- < Operating the CoC
- < Designating and operating a Homeless Management Information System (HMIS)
- < CoC planning

In Columbus and Franklin County, Ohio, the CoC provides stewardship for all the strategies developed under *A Place to Call Home* and *A Place to Call Home for Youth* (frameworks for action to address homelessness in Columbus and Franklin County). The CoC provides funding for the capital, services, and operations of housing in Columbus and Franklin County, coordinates activities for the frameworks, promotes collaboration to achieve goals and strategies, and secures resources for programs and projects.

The policy statements below govern the work of the CoC. The CoC annually reviews and approves these policies and an annual plan.

- I. Structure
- II. CoC Responsibilities
- III. CoC Board Responsibilities
- IV. Community Shelter Board (CSB) Activities
- V. HMIS Activities
- VI. Partner Agency Activities
- VII. Citizens Advisory Council and Youth Action Board Activities
- VIII. Committees, Subcommittees, and Workgroups

## I. Structure

The **CoC membership** comports with HUD requirements as listed below. The CoC annually reviews and approves its membership, inclusive of new members. A CoC Board, with representatives from the CoC, meets regularly and is authorized by the CoC to make decisions on its behalf.

A public invitation for new members to join the CoC is issued annually. The CoC Board reviews nominations (including self-nominations) and recommends members for participation on the CoC. A total of **4439 members** are annually approved for participation. Rotation of members is considered if and when appropriate, using the table below. *24 CFR Part 578.7(a)(2)*

CoC Structure	Organizational Representative
Non-profit homeless providers <i>(rotating consideration)</i>	Community Shelter Board YMCA of Central Ohio
Youth homeless organizations <i>(rotating consideration)</i>	Home for Families
Victim service providers/Advocates <i>(rotating consideration)</i>	Lutheran Social Services CHOICES for Victims of Domestic Violence <a href="#">Ohio Domestic Violence Network</a>
Faith-based organizations <i>(rotating consideration)</i>	<a href="#">Community of Caring Foundation</a> <a href="#">Faith-based Committee</a>
Local Governments/ESG Entitlement	City of Columbus Columbus Mayor's Office Columbus City Council Office of the Columbus City Attorney Franklin County
Street Outreach <i>(rotating consideration)</i>	Mount Carmel Health System Street Medicine
Businesses	The Columbus Foundation

	<p>CSB Board Member</p> <p>CSB Board Member</p> <p>CSB Board Member</p>
<p>Advocates and other homeless subpopulation advocates</p> <p><i>(rotating consideration)</i></p>	<p>Columbus Coalition for the Homeless</p> <p>Corporation for Supportive Housing</p> <p>Legal Aid Society of Columbus</p>
<p>Agencies that serve survivors of human trafficking</p> <p><i>(rotating consideration)</i></p>	<p>Sanctuary Night</p>
<p>Public Housing Authorities</p>	<p>Columbus Metropolitan Housing Authority</p>
<p>School administrators/Homeless liaisons</p>	<p>Columbus City Schools – Project Connect</p>
<p>Employment Services</p>	<p>Workforce Development Board of Central Ohio</p>
<p>Social Service Providers</p>	<p>Franklin County Children Services</p> <p>Franklin County Dept of Job and Family Services</p> <p>Franklin County Office on Aging</p> <p>United Way of Central Ohio</p>
<p>Disability service organizations/Disability advocates</p>	<p>Franklin County Board of Developmental Disabilities</p> <p><a href="#">PEER Center</a></p>
<p>Mental Health and Substance Abuse Service Organizations/Advocates</p> <p><i>(rotating consideration)</i></p>	<p>ADAMH Board</p> <p>Twin Valley Behavioral Healthcare</p>
<p>Hospitals</p> <p><i>(rotating consideration)</i></p>	<p>OhioHealth</p>

Universities <i>(rotating consideration)</i>	Columbus State Community College
Affordable Housing Developers <u>and advocates</u>	The Affordable Housing Trust for Columbus and Franklin County  Ohio Capital Corporation for Housing  <u><a href="#">Affordable Housing Alliance of Central Ohio</a></u>
Law Enforcement	Columbus Police Department
Local Jails/Courts	Franklin County Sheriff's Office
Veterans Organizations	Veterans Administration  Veterans Service Commission
Homeless or formerly homeless persons <i>(rotating consideration for individual representatives)</i>	Citizens Advisory Council (CAC)  Citizens Advisory Council (CAC)
Youth Advocates <i>(rotating consideration for individual representatives)</i>	Youth Action Board (YAB)
LGBTQ+-serving Organization/Advocates <i>(rotating consideration)</i>	Equitas Health

The CoC Board has 11 members and is formed with representatives from the CoC. The group meets regularly and is given authority by the CoC to make decisions on its behalf. The CoC Board is the CoC's Executive Committee, comprised of the following organizational representatives:

1. City of Columbus
2. Franklin County
3. Citizens Advisory Council (homeless or formerly homeless representative)
4. ADAMH Board
5. Columbus Metropolitan Housing Authority
6. United Way of Central Ohio
7. The Columbus Foundation
8. Columbus Coalition for the Homeless
9. The Affordable Housing Trust for Columbus and Franklin County
10. CSB Board Member
11. CSB ~~Executive Director~~President & CEO

The CoC Board and the CoC are led by a Chair and a Vice Chair. The Chair and the Vice Chair of ~~both~~ the CoC and CoC Board are elected from the membership of the CoC Board by a majority of the CoC Board members, taking effect July 1 for the following two fiscal years.

### 1. Membership

For CoC membership, the CoC Board proposes new/replacement member participation each year. The CoC Board receives recommendations for consideration from the CAC, YAB, CSB Board, and the Columbus Coalition for the Homeless for their respective organizations' representation. CSB posts on the CoC website by March 1 of each year that nominations for CoC membership are open and sends an email soliciting nominations to a wide array of community stakeholders. The nomination period remains open until the May CoC Board meeting. The CoC Board considers the nominations at the May meeting. The CoC Board must reach consensus when recommending new/replacement members for the CoC. In this context, consensus means that first a unanimous vote will be attempted. If unanimity cannot be achieved, a positive vote by two-thirds (2/3) of the members (7) is needed for a new/replacement member to be recommended. The CoC votes on the CoC Board recommendations at the May/June CoC meeting. The CoC also must strive for consensus when adding new/replacement members. First, a unanimous vote will be attempted. If unanimity cannot be achieved, a positive vote by two-thirds (2/3) of the members (27) is needed for a new/replacement member to be recommended. The new membership takes effect July 1 for the following fiscal year. *24 CFR Part 578.7(a)(2)*

For CoC Board membership, the CoC Board receives recommendations for consideration from the CAC, CSB Board, and the Columbus Coalition for the Homeless for their respective organizations' representation. These representatives must be members of the CoC. The CoC Board must reach consensus when recommending replacement members for the CoC Board. In this context, consensus means that first a unanimous vote will be attempted. If unanimity cannot be achieved, a positive vote by two-thirds (2/3) of the members (7) is needed for a replacement member to be recommended. The CoC Board membership will not exceed 11. In proposing replacement members, the CoC Board will be mindful that the CoC Board membership must be free of any factual or perceived conflict of interest. The

recommendations are made at the May CoC Board meeting. The CoC will vote on the CoC Board recommendations at the May/June CoC meeting with the new membership taking effect July 1 for the following two fiscal years. *24 CFR Part 578.7(a)(3)*

## 2. Meetings

The CoC is expected to meet at least in January, May/June, and late summer/fall of each year. CoC meetings are open to the public. The CoC Board is expected to meet at least in January, April, May, and late summer/fall of each year, in closed meetings. CSB may, from time to time, request the CoC Board to meet more frequently to meet HUD requirements. Regular attendance in both CoC and CoC Board meetings is expected by the representative or their delegate, as long as the delegate holds decision-making authority. If a delegate is needed for a meeting, the official member must inform CSB as soon as possible ahead of the meeting so that CSB can ensure there are no conflicts of interest. Meetings can occur in person or virtually. *24 CFR Part 578.7(a)(1)*

CSB staff gives notice of each meeting of the CoC and CoC Board, to each member of the CoC and CoC Board, by mailing or emailing the same to each member at least seven (7) days prior to the holding of such meeting and posting the CoC meeting agenda on the CoC's website. CSB provides staff support for the CoC and CoC Board.

A majority of the CoC and the CoC Board members shall constitute a quorum at all meetings thereof. Voting shall only occur if a quorum has been achieved during the meeting. Robert's Rules of Order will be followed and a simple majority vote is necessary for any resolution of the committee to be passed.

## 3. Community Framework Activities

The CoC does not serve as the convener for the Community Frameworks' strategies, but provides stewardship and oversight for the Community Frameworks.

The role of the Strategy Conveners is as follows:

- < Form a planning group
- < Report progress to the CoC
- < May or may not serve as lead implementing agency
- < Suggest resources for implementation
- < Assist the CoC with securing resources

Throughout the implementation of the Community Frameworks, evaluation efforts will assess the degree to which the frameworks are executed and will track the success of each strategy. Our community's HMIS is used as the primary data source and enhances data collection activities related to the Community Frameworks. It is also used as a monitoring, outcomes measurement, and performance-based contracting tool across systems, to inform the community about the progress of the Community Frameworks, and to meet HUD requirements.

## 4. Conflict of Interest and Code of Conduct

Any individual participating in or influencing decision making must identify actual or perceived conflicts of interest as they arise and comply with the letter and spirit of this

policy. Disclosure should occur at the earliest possible time and, if possible, prior to the discussion of any such issue. Individuals with a conflict of interest should abstain from voting on any issue in which they may have a conflict. An individual with a conflict of interest who is also the committee chair shall yield that position during discussion and abstain from voting on the item. No CoC Board or CoC member may participate in or influence discussions or resulting decisions concerning the award of a grant or other financial benefits to the organization that the member represents. Annual written disclosure statements will be provided by each member by June 30. Members will not be permitted to participate in meetings until the statement is on file at CSB. *24 CFR Part 578.7(a)(5)*

## 5. Appeals

For CoC- and Emergency Solutions Grant (ESG)-funded programs, if a Partner Agency is not satisfied with a decision made by CSB, the agency can appeal to the CoC Board. If the agency is not satisfied with the CoC Board's decision on the appeal, the agency can appeal to the CoC. The CoC's decision is final. For CSB-funded programs, if a Partner Agency is not satisfied with a decision made by CSB, the agency can appeal to CSB's Board of Trustees.

## II. CoC Responsibilities

### 1. Operations of the CoC

- ⟨ Adopt and follow a written process to select the CoC Board. The process must be reviewed, updated, and approved at least once every 5 years. *24 CFR Part 578.7(a)(3)*
- ⟨ Appoint members to the CoC Board. *24 CFR Part 578.7(a)(3)*
- ⟨ Renew authority of the CoC Board. *24 CFR Part 578.7(a)(3)*
- ⟨ Review and approve annual membership inclusive of new members. *24 CFR Part 578.7(a)(3)*
- ⟨ Review and approve the Annual Plan and the CoC Governance and Policy Statements.
- ⟨ Lead, develop, follow, and update annually a code of conduct and recusal process for the board, its chair(s), and any person acting on behalf of the board. *24 CFR Part 578.7(a)(5)*
- ⟨ Appoint additional committees, subcommittees, or work groups. *24 CFR Part 578.7(a)(4)*
- ⟨ Review, as needed, decisions made by the CoC Board, inclusive of:
  - Population- and program-specific performance targets for subrecipients
  - Partner Agency performance and outcomes of ESG and CoC-funded programs
  - Actions against poor performers *24 CFR Part 578.7(a)(6)*
- ⟨ In consultation with recipients of ESG program funds, establish and operate a coordinated assessment system for individuals and families experiencing homelessness, with specifications for the needs of individuals and families fleeing domestic violence, dating violence, sexual assault, or stalking (delegated to CSB). *24 CFR Part 578.7(a)(8)*
- ⟨ Establish and consistently follow written standards for the provision of ESG and CoC assistance (delegated to CSB). *24 CFR Part 578.7(a)(9)*

## 2. CoC Planning

- ⟨ Receive community and public policy updates relevant to homelessness issues.
- ⟨ Receive updates on the Community Frameworks.
- ⟨ Coordinate the implementation of a Columbus/Franklin County housing and service system that encompasses outreach, engagement, assessment, shelter, housing, supportive services, and homelessness prevention. *24 CFR Part 578.7(c)(1)*
- ⟨ Plan and conduct a sheltered and unsheltered point-in-time count of homeless persons (delegated to CSB). *24 CFR Part 578.7(c)(2)*
- ⟨ Conduct annual gaps analyses of homeless needs and services (delegated to CSB). *24 CFR Part 578.7(c)(3)*
- ⟨ Provide required information to complete the local Consolidated Plan(s) (delegated to CSB). *24 CFR Part 578.7(c)(4)*
- ⟨ Review and act on the annual funding allocations, inclusive of ESG and CoC funds, and establish funding priorities. *24 CFR Part 578.7(c)(5)*
- ⟨ Design, operate, and follow a collaborative process for the development of applications (delegated to CSB). *24 CFR Part 578.9(a)(1)*
- ⟨ Review, act on, and approve the HUD CoC Application, including all relevant charts and tables. *24 CFR Part 578.9(a)(1) and 578.9(b)*
- ⟨ Review and act on any programs that should be removed from HUD funding and subsequent funding reallocations.
- ⟨ Review and make final determination on Partner Agency appeals, if a Partner Agency is not in agreement with the CoC Board determination.
- ⟨ Establish priorities for funding projects. Review and act annually on new and renewal project(s) for prioritization for the CoC Application. *24 CFR Part 578.9(a)(2)*
- ⟨ Receive a presentation from any new project developer about its proposal(s).
- ⟨ Make a final determination on project priorities for the annual Ohio Housing Finance Agency tax credit application.
- ⟨ Designate a Collaborative Applicant and select it to apply to HUD to be designated as the UFA for the Continuum.
- ⟨ Review and act on any other CoC Board recommendations, as needed.

## 3. HMIS Operations (delegated to the CoC Board)

- ⟨ Designate a single HMIS for the CoC. *24 CFR Part 578.7(b)(1)*
- ⟨ Designate an HMIS Lead. *24 CFR Part 578.7(b)(2)*
- ⟨ Ensure consistent participation of subrecipients in HMIS (delegated to CSB). *24 CFR Part 578.7(b)(4)*
- ⟨ Ensure the HMIS compliance with HUD requirements (delegated to CSB). *24 CFR Part 578.7(b)(5)*
- ⟨ Review and approve the HMIS policies and procedures, privacy plan, security plan and data quality plan. *24 CFR Part 578.7(b)(3)*

## 4. A Place to Call Home for Youth

- ⟨ Oversee implementation of A Place to Call Home for Youth (the local Plan to Prevent and End Youth Homelessness) and ensure appropriate and sufficient funding for plan implementation.



- ⟨ Oversee implementation of the programs under HUD's Youth Homelessness Demonstration Project (YHDP) grant.
- ⟨ Operate the Committee to Address Youth Experiencing Homelessness as a standing committee under the CoC.
- ⟨ Operate the Youth Action Board as a standing committee under the CoC.
- ⟨ Monitor the progress of efforts to prevent and end youth homelessness and the performance of programs implemented under A Place to Call Home for Youth.

### III. CoC Board Responsibilities

#### 1. Operations of the CoC Board

- ⟨ Review and recommend annual membership to the CoC. *24 CFR Part 578.7(a)(2)*
- ⟨ Review and recommend membership to the CoC Board. *24 CFR Part 578.7(a)(3)*
- ⟨ Select the CoC and CoC Board Chair bi-annually. *24 CFR Part 578.7(a)(3)*
- ⟨ Review and recommend to the CoC the Annual Plan and the CoC Governance and Policy Statements. *24 CFR Part 578.7(a)(5)*

#### 2. CoC Planning

- ⟨ Receive community and public policy updates relevant to homelessness issues.
- ⟨ Receive updates on the Community Framework and take actions that will move the framework forward.
- ⟨ Provide required information to complete the local Consolidated Plan(s) (delegated to CSB). *24 CFR Part 578.7(c)(4)*
- ⟨ Review and recommend CoC action on annual funding allocations, inclusive of ESG and CoC funds, and establish funding priorities. *24 CFR Part 578.7(c)(5)*
- ⟨ Review and recommend CoC action on the HUD CoC Application, including all relevant charts and tables. *24 CFR Part 578.9(a)(1)*
- ⟨ Review and act on Partner Agency appeals as necessary.
- ⟨ Review and act on the annual Point in Time Count. *24 CFR Part 578.7(2)*
- ⟨ Review and act on the annual Housing Inventory Chart and Gap Analyses. *24 CFR Part 578.7(2) and 24 CFR Part 578.7(3)*
- ⟨ Review and act on any other HUD-mandated activity.

#### 3. Performance Monitoring

- ⟨ Review the performance and evaluate outcomes of existing CoC- and ESG-funded projects, taking into account HUD System Performance Measures, and recommend actions to the CoC, including consideration for and inclusion in the consolidated HUD CoC application. *24 CFR Part 578.7(a)(7)*
- ⟨ Review and recommend to the CoC any programs that should be removed from HUD funding and any subsequent funding reallocations.
- ⟨ Recommend to the CoC actions against poor performers. *24 CFR Part 578.7(a)(6)*
- ⟨ Review ongoing projects that have participated in Quality Improvement Intervention (QII) at the request of the Partner Agency and/or CSB.

- ⟨ In consultation with recipients of ESG program funds and sub-recipients, review and approve annual performance standards and evaluation of outcomes for programs funded under the ESG and CoC programs. *24 CFR Part 578.7(a)(9)*

#### 4. New Programs

- ⟨ Review and incorporate feedback from Partner Agencies on new projects and any other relevant topics.
- ⟨ Review and incorporate feedback from the CAC on new projects and any other relevant topics.
- ⟨ Receive a presentation from any new project developer about its proposal(s) for prioritization for the HUD CoC Application.
- ⟨ Review proposed new project(s) and make recommendations to the CoC for consideration, action, inclusion, and prioritization in the consolidated HUD CoC application. *24 CFR Part 578.9(a)(2)*
- ⟨ Review and recommend to the CoC the permanent supportive housing priority for consideration by the Ohio Housing Finance Agency.

#### 5. HMIS Operations

- ⟨ Designate a single HMIS for the CoC *24 CFR Part 578.7(b)(1)*
- ⟨ Designate an HMIS Lead *24 CFR Part 578.7(b)(2)*
- ⟨ Ensure consistent participation of subrecipients in HMIS (delegated to CSB) *24 CFR Part 578.7(b)(4)*
- ⟨ Monitor that all recipients of financial assistance under the CoC and ESG programs are using the HMIS to collect client-level data on persons served (delegated to CSB) *24 CFR Part 578.7(b)(4)*
- ⟨ Ensure HMIS compliance with HUD requirements (delegated to CSB) *24 CFR Part 578.7(b)(5)*
- ⟨ Review and approve the HMIS policies and procedures, privacy plan, security plan, and data quality plan for the operation and administration of the local HMIS *24 CFR Part 578.7(b)(3)*

#### 6. A Place to Call Home for Youth

- ⟨ Make recommendations to the CoC on implementation of A Place to Call Home for Youth (the local Plan to Prevent and End Youth Homelessness and ensure appropriate and sufficient funding for plan implementation).
- ⟨ Oversee implementation of the programs under HUD's Youth Homelessness Demonstration Project (YHDP) grant.
- ⟨ Monitor the progress of efforts to prevent and end youth homelessness and the performance of programs implemented under A Place to Call Home for Youth.

## IV. Community Shelter Board Responsibilities

CSB is the primary organization supporting all of the groups involved with moving the Community Frameworks forward. In addition to its roles as a convener of some of the Community Frameworks' strategies, CSB is responsible for the following, per CoC delegation.

### 1. Operations of the CoC

- ⟨ Serve as the CoC fiscal agent.
- ⟨ Provide staffing support to the CoC and CoC Board.
- ⟨ Issue annually a public request for new CoC member nominations. *24 CFR Part 578.7(a)(2)*
- ⟨ Act as the Collaborative Applicant for the Columbus and Franklin County CoC, per the HEARTH legislation. *24 CFR Part 578.9(a)(3)*
- ⟨ Act as the Collaborative Applicant for the HUD Youth Homelessness Demonstration Program.
- ⟨ Act as the Unified Funding Agency for the Columbus and Franklin County CoC, per the HEARTH legislation.
- ⟨ Act as the HMIS Lead for the Columbus and Franklin County CoC, per the HEARTH legislation. *24 CFR Part 578.7(b)(2)*
- ⟨ Act as the subrecipient of ESG funds for the Columbus and Franklin County CoC.

### 2. CoC Planning

- ⟨ Implement the requirements of the HEARTH legislation as mandated by HUD.
- ⟨ Guided by the CoC, implement a housing and service system that meets the needs of persons experiencing homelessness that includes outreach, engagement, and assessment; emergency shelter, housing, and supportive services; and homelessness prevention. *24 CFR Part 578.7(c)(1)*
- ⟨ Prepare and present to the CoC Board and CoC annual funding allocations, inclusive of ESG, CoC, and YHDP funds and annual updates on funding allocations.
- ⟨ Provide program and system level performance monitoring and evaluations of outcomes appropriate for population and program type. *24 CFR Part 578.7(a)(7)*
- ⟨ Report on and evaluate the performance of ESG program recipients and subrecipients. *24 CFR Part 578.7(c)(5)*
- ⟨ Establish and operate a coordinated assessment system for homeless individuals and families. *24 CFR Part 578.7(a)(8)*
- ⟨ Consult with sub-recipients to propose performance targets appropriate for population and program type. *24 CFR Part 578.7(a)(6)*
- ⟨ Establish and consistently follow written standards for the provision of ESG, CoC, and YHDP assistance, including policies and procedures for evaluating individuals' and families' eligibility for assistance; policies and procedures for determining and prioritizing which eligible individuals and families will receive transitional housing assistance, rapid re-housing assistance, and permanent supportive housing assistance; policies and procedures for emergency transfers that comply with VAWA requirements under 578.99(j)(8); and standards for determining what percentage or amount of rent each program participant must pay while receiving rapid re-housing assistance. *24 CFR Part 578.7(a)(9) and 24 CFR Part 578.7(d)*

- ⟨ Communicate Community Framework progress to the community.
- ⟨ Meet HUD record keeping requirements, inclusive of CoC and ESG records.
- ⟨ Plan and conduct a sheltered and unsheltered point-in-time count of homeless persons. *24 CFR Part 578.7(c)(2)*
- ⟨ Plan and conduct an annual Housing Inventory Count and Gap Analyses. *24 CFR Part 578.7(c)(3)*
- ⟨ Provide required information to complete the local Consolidated Plan(s). *24 CFR Part 578.7(c)(4)*
- ⟨ Certify the applicants and projects for Ohio Development Services Agency grants.

### 3. HMIS Operations

- ⟨ Ensure consistent subrecipient participation in HMIS. *24 CFR Part 578.7(b)(4)*
- ⟨ Ensure HMIS compliance with HUD requirements. *24 CFR Part 578.7(b)(5)*
- ⟨ Prepare the HMIS policies and procedures, privacy plan, security plan and data quality plan. *24 CFR Part 578.7(b)(3)*
- ⟨ Prepare annually System Performance Measures, Annual Performance Reports, Longitudinal Systems Analysis, and Analysis of National and Local Homelessness Data. *24 CFR Part 578.7(a)(7)*
- ⟨ Operate as the HMIS Lead and make system-wide decisions regarding the HMIS that impact all covered homeless organizations. HMIS Lead means the entity designated by the CoC Board to operate the Continuum’s HMIS on the CoC’s behalf. *24 CFR Part 578.7(b)(2)*

### 4. Point in Time Count Plan

Consistent with HUD requirements, an annual Point-in-Time Count is conducted. Participation in the Homeless Count Work Group is open to all interested. The CoC Board reviews and approves the Point-in-Time Count Plan annually and empowers CSB to lead coordination efforts to conduct the count.

### 5. HUD Application Process

The CoC meets annually to review and act on the HUD CoC Application, including all relevant charts and tables. CSB coordinates the submission of CoC project applications, prepares the CoC Application for CoC review, and submits the consolidated Application on behalf of the CoC. CSB coordinates the submission of YHDP project applications, prepares the YHDP application, and submits the application(s) on behalf of the CoC. *24 CFR Part 578.9(a)(1) and 578.9(a)(3)*

### 6. Ohio Department of Development (ODOD) Application Processes

To fulfill the ODOD Homeless Assistance programs application processes, CSB certifies applicants/projects on behalf of the CoC Board and makes recommendations to ODOD. Agencies that disagree with CSB can appeal to the CoC Board via an electronic appeal.

### 7. Letters of Support or Certification

Programs and services which meet the needs of families and individuals experiencing homelessness in Franklin County, Ohio are eligible to request letters of support or certification from the CoC Board and CSB. The CoC Board will only provide letters of support or certification to agencies which have a record of providing quality services to persons who

are experiencing homelessness or at risk of experiencing homelessness, and for projects that are consistent with the local priorities established by the CoC. New agencies must demonstrate the ability to provide high quality services. Projects may receive letters of support or certification if they:

- ⟨ Document the need for the program;
- ⟨ Provide a clearly defined program with attainable outcomes;
- ⟨ Demonstrate collaboration with other community-based organizations;
- ⟨ Demonstrate the provision of high-quality services; and
- ⟨ Deliver services in a highly cost-effective manner.

## 8. Program Performance Standards

Program performance standards are established by CSB and recommended to the CoC Board for approval annually and incorporate HUD requirements and local standards. CSB consults with recipients and sub-recipients to establish performance targets appropriate for population and program type and incorporates these standards into annual program agreements with each Partner Agency (sub-recipient). An annual Program Outcome Plan (POP) is part of the agreement. If CSB and the agency disagree on the annual POP, the agency may appeal to the CoC Board (if CoC- or ESG-funded) or CSB Board Chair (if CSB-funded). CSB monitors program performance, evaluates outcomes, and provides monthly, quarterly, semi-annual, and annual data reports that are widely disseminated to Partner Agencies, funders, and stakeholders. Performance data and outcome reports are submitted to HUD, as required. *24 CFR Part 578.7(a)(6) and 578.7(a)(7)*

## 9. Quality Improvement Plans

CSB addresses programs of ongoing concern through a Quality Improvement (QI) Plan process. The QI Plan process is based on one-on-one dialogues between CSB and the Partner Agency and considers agency plans and progress on addressing program issues. CSB and the Partner Agency enter into a QI Plan if a program experiences long-standing and/or serious program issues and/or systemic agency concerns. If the agency and/or CSB find that the QI Plan process is not working, either may refer the concerns/issues to the CoC Board. The Partner Agency will be given an opportunity to present its case to the CoC Board, at the CoC Board's request. If the partner agency is not in agreement with the CoC Board's decision, the partner agency can appeal to the CoC. The CoC will review the CoC Board's decision and make the final determination on partner agency appeals.

## 10. Performance Ratings

Through its evaluative work, CSB annually establishes performance ratings of each CoC- and ESG-funded and CSB-funded program. Based on these ratings, CSB recommends to the CoC Board programs that should not continue to receive funding through the annual HUD application process because of underperformance. All programs rated as "Low" performers through CSB's annual Program Evaluation are discussed by the CoC Board. CSB recommends to the CoC Board funding reallocations based on program performance and need. The CoC is the final decision maker regarding any programs that should be removed from HUD funding and any subsequent funding reallocations. *24 CFR Part 578.7(a)(7)*

## 11. Meeting Support

CSB provides meeting support for the CoC and CoC Board and all other committee meetings. by scheduling meetings, developing agendas, issuing meeting materials and posting all relevant documents to [www.columbusfranklincountycoc.org](http://www.columbusfranklincountycoc.org).

- ⟨ CoC and CoC Board members may suggest agenda items.
- ⟨ Agenda and meeting materials are released one week prior to meetings.
- ⟨ The agenda is reviewed and adopted at the start of the meeting; changes may be offered for consideration.
- ⟨ Meeting notes are produced within 30 days of the meeting and approved at the following meeting.
- ⟨ Materials are posted on the website for all CoC and CoC Board members.

## 12. Costs

Every effort is made to keep process costs to the minimum necessary to achieve full funding. CSB works to raise funds to support the processes of the CoC, including central administrative requirements related to HMIS and the Point-in-Time Count.

## V. HMIS ~~(CSP)~~ Lead Roles and Activities

CSB, as the CoC-designated HMIS Lead, maintains the community's HMIS – [Clarity by Bitfocus Community Services Portal](#) – in compliance with HUD's ~~FY2024~~ ~~17~~ HMIS data standards and as updated from time to time, and coordinates all related activities including training, maintenance, and technical assistance to agencies. Each participating agency or Contributing HMIS Organization (CHO) is expected to participate in the CSP Administrators Group which oversees CSP operations. Annually, CSB conducts an anonymous Administrator/User survey.

CSB has the following roles:

1. Make decisions about HMIS management and administration.
2. Designate a single information system as the official HMIS software for the geographic area.
3. Develop an HMIS governance charter and document all assignments and designations consistent with the governance charter. The charter is to contain, at the minimum:
  - ⟨ A requirement that the HMIS Lead enter into written HMIS Participation Agreements with each Contributing Homeless Organization (CHO) requiring the CHO to comply with this part and imposing sanctions for failure to comply;
  - ⟨ The participation fee charged by the HMIS; and
  - ⟨ Such additional requirements as may be issued by notice from time to time.
4. Ensure that recipients of CoC, ESG, YHDP funds and funds from the other programs authorized by Title IV of the McKinney-Vento Act participate in the HMIS. CSB duties include establishing the HMIS; conducting oversight of the HMIS; taking corrective action, if needed, to ensure that the HMIS is compliant with all HUD requirements; ensuring that

all recipients of financial assistance under the CoC and ESG programs use the HMIS to collect client-level data on persons served.

5. Develop written HMIS policies and procedures for all CHOs for the operation of the HMIS.
6. Execute a written HMIS Participation Agreement with each CHO, which includes the obligations and authority of the HMIS Lead and CHO, the requirements of the security plan with which the CHO must abide, the requirements of the privacy policy with which the CHO must abide, the sanctions for violating the HMIS Participation Agreement (e.g. imposing a financial penalty, requiring completion of standardized or specialized training, suspending or revoking user licenses, suspending or revoking system privileges, or pursuing criminal prosecution), and an agreement that the HMIS Lead and the CHO will process Protected Identifying Information consistent with the agreement. The HMIS Participation Agreement may address other activities to meet local needs.
7. Serve as the applicant to HUD for grant funds to be used for HMIS activities for the CoC's geographic area, as directed by the CoC, and, if selected for an award by HUD, enter into a grant agreement with HUD to carry out the HUD-approved activities.
8. Monitor and enforce compliance by all CHOs with the requirements of this part and report on compliance to CoC Board and HUD.
9. Submit a security plan, a data quality plan, and a privacy policy to the CoC Board annually for approval. Review and update the plans and policy at least annually. During this process, seek and incorporate feedback from the CoC Board and CHO. Implement the plans and policy immediately after approval by the CoC Board.
10. At a minimum, the privacy policy includes data collection limitations; purpose and use limitations; allowable uses and disclosures; openness description; access and correction standards; accountability standards; protections for victims of domestic violence, dating violence, sexual assault, and stalking; and such additional information and standards as may be established by HUD in notice.
11. The security plan meets the minimum requirements for a security plan as established by HUD in notice.
12. Designate one staff member as the HMIS security officer to be responsible for ensuring compliance with applicable security standards. The security officer is CSB's Director of Data and Evaluation.
13. Ensure that each CHO designates a security officer and conducts workforce security measures.
14. Conduct workforce security screening; ensure that each CHO conducts criminal background checks on the HMIS security officer and on all administrative users. Unless otherwise required by HUD, background checks may be conducted only once for administrative users.

15. Report security incidents. Implement a policy and chain of communication for reporting and responding to security incidents, including a HUD-determined predefined threshold when reporting is mandatory, as established by HUD in notice.
16. Develop and establish a disaster recovery plan, which includes at a minimum, protocols for communication with staff, the CoC Board, and CHOs and other requirements established by HUD in notice.
17. Conduct an annual security review to ensure the implementation of the security requirements for itself and CHOs. This security review includes completion of a security checklist ensuring that each of the security standards is implemented in accordance with the HMIS security plan.
18. Ensure that each user completes security training at least annually and prior to being given access to the HMIS.
19. Ensure that each CHO conducts an annual security review.
20. Set data quality benchmarks including bed coverage rates and service-volume coverage rates.
21. Archive data in the HMIS and follow standards published in the Federal Register notices.
22. At least annually or upon request from HUD, submit an unduplicated count of clients served and an analysis of unduplicated counts.
23. Submit reports to HUD as required.



## VI. Partner Agency Activities

### 1. Partner Agency Input

The CoC values input and participation by Partner Agencies in all processes, including:

- ⟨ Designated seats on all committees.
- ⟨ The opportunity to review and comment on new projects prior to CoC Board review.
- ⟨ The opportunity to review and comment on CoC annual plan, policies, and program standards.

### 2. Partner Agency Program Requirements and Rights

Partner Agencies are the cornerstone of success for the implementation of the Community Frameworks. A collaborative, streamlined system with clear goals and objectives will result in continued success for Partner Agencies. Partner Agency roles include the following:

- ⟨ Continue to develop and implement high-quality programs and services.
- ⟨ Work with conveners, collaborators, and funders to build support for programs.
- ⟨ Share and implement best practices and collaborate with other Partner Agencies.
- ⟨ Work with funders to evaluate programs and engage in quality improvement activities.
- ⟨ Participate in advocacy efforts.

The CoC expects that Partner Agencies will meet requirements to receive CoC and ESG funding and intends to treat all Partner Agencies fairly in evaluating performance. These requirements include:

- ⟨ Meet relevant program and HUD standards and achieve program outcome goals.
- ⟨ Submit an annual program outcome plan in line with HUD and CoC requirements and update program descriptions through the annual CSB Gateway process.
- ⟨ Submit CoC project application per HUD timeline.
- ⟨ Submit required data through the HMIS.
- ⟨ Submit HUD APR data to CSB, as needed.

The CoC also establishes certain rights of Partner Agencies, including the rights to:

- ⟨ Participate in QI Plans prior to HUD funds being reduced or eliminated by the CoC.
- ⟨ Appeal to the CoC if it disagrees with a recommendation by the CoC Board.
- ⟨ Request a waiver from compliance with specific program performance standards.
- ⟨ Submit Concept Papers and Project Plans for new projects, for the consideration of the CoC Board and the CoC, in accordance with the standards for development of new projects found at [www.csb.org](http://www.csb.org).

## VII. Citizens Advisory Council and Youth Action Board Activities

The CoC values input and participation by persons who are experiencing or have experienced homelessness. The Citizens Advisory Council will have the following opportunities:

- ⟨ Two seats on the CoC and one seat on the CoC Board;
- ⟨ The opportunity for designated seats on all committees;
- ⟨ The opportunity to review and comment on new projects prior to CoC Board review;
- ⟨ The opportunity to review, score and comment on new projects to be submitted as bonus applications under the CoC Application and to OHFA for tax credits;
- ⟨ The opportunity to review and comment on CoC annual plan, policies, and program standards; and
- ⟨ The opportunity to review and comment on the Community Frameworks and other system strategy materials.

The Youth Action Board will have the following opportunities:

- ⟨ One seat on the CoC;
- ⟨ The opportunity for designated seats on all committees, particularly committees addressing youth homelessness;
- ⟨ The opportunity to review and comment on new projects prior to CoC Board review; particularly projects addressing youth homelessness;
- ⟨ The opportunity to review and comment on CoC annual plan, policies, and program standards; and
- ⟨ The opportunity to review and comment on the Community Frameworks and other system strategy materials.

## VIII. Committees, Subcommittees, and Workgroups

The following committees are currently operational. These committees are also staffed by CSB representatives.

### 1. Adult System Operations Workgroup (ASOW)

A Partner Agency group comprised of representatives of non-profit agencies operating emergency shelters for single adults, the coordinated point of access to emergency shelter, rapid re-housing providers, and outreach providers. The group meets at least monthly (more often during the winter overflow season) to further the provision of services for single adults experiencing homelessness.

### 2. Family System Operations Workgroup (FSOW)

A Partner Agency group comprised of representatives of non-profit agencies operating emergency shelters for families, the local domestic violence agency, the coordinated point of access to emergency shelter, rapid re-housing providers, and homelessness prevention providers. The group meets at least monthly to further the provision of services for families and pregnant women experiencing homelessness.

### 3. Permanent Supportive Housing Roundtable

A Partner Agency group comprised of representatives of non-profit agencies operating permanent supportive housing programs in the community, the local mental health and substance abuse board, and the local public housing authority. The group meets quarterly to improve the provision of permanent supportive housing system and services for formerly homeless single adults and families.

### 4. HMIS Administrators Group

A Partner Agency group comprised of representatives of non-profit agencies using the local homeless management information system, HMIS. Each agency that has access to HMIS must have designated two administrators, except the HPN participating agencies. Both are invited to participate at quarterly meetings where new HMIS developments are discussed and improvements to the system are proposed and implemented.

### 5. Citizens Advisory Council (CAC)

The Citizens Advisory Council is a CSB-sponsored group with membership comprised of homeless and formerly homeless individuals. This group meets monthly. The CoC values input and participation by the CAC in all processes.

### 6. Point-in-Time Count Workgroup

A group comprised of representatives of non-profit agencies operating emergency shelters, the coordinated point of access to emergency shelter, outreach, rapid re-housing, local homeless advocacy groups, and other social service agencies. The group meets starting in the fall of each year and until the annual Point-in-Time count occurs and all the counting is finalized. The purpose of the group is to plan and implement the annual Point in-Time count of unsheltered homeless individuals.

### **7. ~~Committee to Address Youth Operations Workgroup Experiencing Homelessness~~**

A group that oversees implementation of the local plan to prevent and end youth homelessness ~~and coordinates development and submission of project applications for the HUD YHDP~~. The Committee includes nonprofit organizations that serve youth experiencing homelessness, ~~Franklin County Children Services~~, the Local Education Agency, ~~City and County governments~~, recipient(s) of federal Runaway and Homeless Youth funding, ~~the Youth Action Board~~, and CSB.

### **8. Youth Action Board (YAB)**

The YAB is comprised of at least three youth members (age 24 and younger), at least two-thirds of whom are homeless or formerly homeless. The YAB plans and participates in the implementation of the local plan to prevent and end youth homelessness. The YAB reviews and approves all project applications submitted under the YHDP grant and provides feedback to the Committee to Address Youth Experiencing Homelessness. YAB is an active member of the Committee to Address Youth Experiencing Homelessness and the CoC. YAB provides feedback to the Committee and the CoC on programs implemented through the YHDP and the local plan to prevent and end youth homelessness.

### **9. Veteran System Operations Workgroup**

A group that oversees implementation of the local policies and procedures to end veteran homelessness. The group includes the U.S. Department of Veterans Affairs, Veterans Service Commission, Supportive Services for Veteran Families providers, and other entities that serve veterans experiencing homelessness. The group meets weekly to further the provision of services for veterans.

### **10. Homelessness Prevention Network Partner Operations Workgroup (HPN POW/~~COSH~~N)**

A group comprised of representatives of HPN partner agencies who deliver prevention services. The group meets bi-weekly ~~in a learning exchange format~~ to further the provision of services for families ~~and single adults~~ -at risk of experiencing homelessness.

Final 8.30.12  
Updated 5.16.13  
Updated 8.5.13  
Updated 5.20.14  
Updated 10.14.14  
Updated 6.03.15  
Updated 1.08.16  
Updated 6.1.16  
Updated 11.14.16  
Updated 5.16.17  
Updated 6.19.17  
Updated 7.5.17  
Updated 6.5.18  
Updated 5.29.19  
Updated 6.4.20  
Updated 5.24.21  
Updated 6.9.22  
Updated 6.7.23

Updated 5.6.21.24  
Updated 6.5.24

**Columbus and Franklin County, Ohio Continuum of Care**

**FY25 Annual Plan (7/1/24 - 6/30/25)**

Revised 6/15/2024

recurring agenda item for each meeting  
meeting requirement

**Continuum of Care (CoC) Responsibilities**

Operations of the CoC	
Month	Activity
Jun-25	Adopt and follow a written process to select the CoC Board. The process must be reviewed, updated, and approved at least once every 5 years.
Jun-25	Appoint members to the CoC Board.
Jun-25	Select the CoC and CoC Board Chair bi-annually.
Jun-25	Review and approve the Annual Plan and CoC Governance and Policy Statements
Jun-25	Review and approve annual membership, including new members
Jun-25	Renew authority of the CoC Board
Jun-25	Submit conflict of interest disclosure statements
Jun-25	Review progress made on Diversity, Equity, and Inclusion strategy
Ongoing	Appoint additional committees, subcommittees, or work groups
Ongoing	Review, as needed, decisions made by the CoC Board, including performance targets, Partner Agency performance, outcomes of ESG and CoC funded programs, and actions against poor performers.
CoC Planning	
Month	Activity
Jan-25	Review annual financial reports
Jun-25	Review and approve annual funding allocations, including ESG and CoC funds, and establish funding priorities
TBD - per HUD schedule	Review and act on the HUD CoC Application, including all relevant charts and tables
TBD - per HUD schedule	Review and act on any programs that should be removed from HUD funding and any subsequent funding reallocations, per CoC Board recommendation
TBD - per HUD schedule	Renew the authority of the Unified Funding Agency and review compliance with HUD regulations
Ongoing	Review quarterly systems and programs performance reports
Ongoing	Review and make final determination on Partner Agency appeals, if Partner Agency is not in agreement with the CoC Board determination
Ongoing	Receive updates on <i>A Place to Call Home: A Framework for Action to Address Homelessness in Columbus and Franklin County</i> (Community Framework) and <i>A Place to Call Home for Youth: Our Coordinated Community Plan for Youth Facing Homelessness in Columbus and Franklin County</i> (Youth Plan)
Ongoing	Receive community and public policy updates relevant to homelessness issues
Ongoing	Review and act on any other CoC Board recommendations
New Programs	
Jan-25	Review and act on new permanent supportive housing priority for consideration by the Ohio Housing Finance Agency
TBD - per HUD schedule	Review and act annually on proposed new supportive housing CoC bonus projects
Ongoing	Review and incorporate feedback from Partner Agencies on new projects and any other relevant topics
Ongoing	Review and incorporate feedback from the Citizens Advisory Council on new projects and any other relevant topics
Ongoing	Receive presentation from any new project developer about its proposal.

**Columbus and Franklin County, Ohio Continuum of Care**

**FY25 Annual Plan (7/1/24 - 6/30/25)**

Revised 6/15/2024

CoC Board Responsibilities	
Operations of the CoC	
Month	Activity
May-25	Review and recommend annual membership to the CoC
May-25	Review and recommend membership to the CoC Board
May-25	Approve bi-annually the Chair of the CoC and CoC Board
May-25	Approve bi-annually the Vice Chair of the CoC and CoC Board
May-25	Review and recommend to the CoC the Annual Plan and the CoC Governance and Policy Statements
May-25	Review progress made on Diversity, Equity, and Inclusion strategy
CoC Planning	
Month	Activity
TBD - per HUD schedule	Receive and review HUD score for annual CoC application
Jan-25	Provide feedback and information as needed to the local government (City/County) on their Consolidated Plan
Jan-25	Approve plan/process for unsheltered Point-in-Time count
Jan-25	Review annual financial reports
Jan-25	Review and approve Monitoring Guide for Subrecipients (required for HUD CoC Registration)
Jan-25	Review and approve Procedures for High-Risk Subgrantee Management (required for HUD CoC Registration)
Apr-25	Review and approve the annual Housing Inventory Chart
Apr-25	Review and approve the annual Point in Time Count
May-25	Review and recommend CoC action on annual funding allocations, including ESG and CoC funds, and recommend funding priorities
May-25	Receive annual Program Evaluation
TBD - per HUD schedule	Review and approve Prioritization Options for annual HUD CoC application
TBD - per HUD schedule	Review and approve CoC Process for Funding Reallocation (electronic approval)
TBD - per HUD schedule	Approve HUD CoC application schedule (electronic approval)
TBD - per HUD schedule	Review and recommend CoC action on the HUD CoC Application, including all relevant charts and tables
Ongoing	Review quarterly systems and programs performance reports and occupancy reports
Ongoing	Review and act on any other HUD-mandated activity
Ongoing	Review and act on Partner Agency appeals as necessary
Ongoing	Receive updates on the Community Framework and take actions to move the framework forward
Ongoing	Receive community and public policy updates relevant to homelessness issues
Performance Monitoring	
Month	Activity
Jan-25	Review and approve annual performance standards and evaluation outcomes for ESG- and CoC-funded programs (required for annual CoC Registration)
TBD - per HUD schedule	Review existing projects and make recommendations to the full CoC for its consideration, action, and inclusion in the consolidated HUD CoC application
Ongoing	Review and recommend to the CoC any programs that should be removed from HUD funding and any subsequent funding reallocations
Ongoing	Review existing programs and recommend actions to the CoC
Ongoing	Recommend to the CoC actions against poor performers
Ongoing	Review ongoing projects that have participated in QII at the request of the Partner Agency and/or CSB

**Columbus and Franklin County, Ohio Continuum of Care**

**FY25 Annual Plan (7/1/24 - 6/30/25)**

Revised 6/15/2024

New Programs	
Month	Activity
Jan-25	Review and recommend to the CoC the permanent supportive housing priorities for consideration by the Ohio Housing Finance Agency
TBD - per HUD schedule	Make recommendations to the full CoC for its consideration and inclusion in the HUD CoC application of proposed new supportive housing bonus project(s)
Ongoing	Receive and review quarterly updates on new project developments
Ongoing	Review and incorporate feedback from Partner Agencies on new projects and any other relevant topics
Ongoing	Review and incorporate feedback from the Citizens Advisory Council on new projects and any other relevant topics
Ongoing	Receive presentation from any new project developer about its proposal.
HMIS Operations	
Month	Activity
Apr-25	Designate a single HMIS for the CoC
Apr-25	Designate a HMIS lead
Apr-25	Review and approve the HMIS policies and procedures, privacy plan, security plan and data quality plan for the operation and administration of the local HMIS



**Columbus and Franklin County, Ohio Continuum of Care**

**FY25 Annual Plan (7/1/24 - 6/30/25)**

Revised 6/15/2024

**Community Shelter Board (CSB) Responsibilities**

Operations of the CoC	
Month	Activity
Jun-25	Issue conflict of interest disclosure statements
Ongoing	Staff the CoC and CoC Board and provide support
Ongoing	Act as the Collaborative Applicant for the Columbus and Franklin County CoC, per HEARTH Act
Ongoing	Act as the Unified Funding Agency for the Columbus and Franklin County CoC, per HEARTH Act
Ongoing	Act as the HMIS Lead for the Columbus and Franklin County CoC, per HEARTH Act
Ongoing	Act as the subrecipient of the ESG funds for Columbus and Franklin County
CoC Planning	
Month	Activity
Oct-24	Participate in Agency and CSB one-on-one meetings (individually scheduled)
Nov-24	Provide required information to complete the local Consolidated Plan(s)
Nov-24	Prepare and present to the CoC Board annual financial reports
Nov-24	Submit to HUD the CoC Annual Performance Reports
Nov-24	Submit to HUD and present to the CoC Board and CoC Longitudinal Systems Analysis (LSA) Data
Jan-25	Present to the CoC Board annual Program Review and Certification Summary
Jan-25	Establish annual program performance standards and provide for CoC Board review and approval
Jan-25	Plan and conduct a sheltered and unsheltered Point-in-Time count of homeless persons
Feb-25	Issue Program Outcome Plans to agencies, as part of the annual Gateway process
TBD - per HUD schedule	Announce HUD project awards
Apr-25	Process appeals for CSB funded programs
Apr-25	Submit annual Housing Inventory Chart to CoC Board for approval
Apr-25	Submit annual Point-in-Time Count data to CoC Board for approval
Apr-25	Submit Housing Inventory Chart data to HUD via Homelessness Data Exchange (HDX)
Apr-25	Submit Point-in-Time Count data to HUD via Homelessness Data Exchange (HDX)
Apr-25	Participate in Partner Agency and CSB one-on-one meetings (individually scheduled)
Apr-25	Handle POP appeals for CoC-funded Partner Agencies (non-CSB funded agencies)
May-25	Present to the CoC Board and CoC annual funding allocations, including ESG and CoC funds
May-25	Present to the CoC Board and CoC System Performance Measures
Jun-25	Certify the applicants/projects for ODOD grants
Jun-25	Report on OHFA decision on new supportive housing programs receiving tax credits

**Columbus and Franklin County, Ohio Continuum of Care**

**FY25 Annual Plan (7/1/24 - 6/30/25)**

Revised 6/15/2024

TBD - per HUD schedule	Receive and review HUD score for annual CoC application
TBD - per HUD schedule	Registration for CoC Application
TBD - per HUD schedule	Review CoC NOFA
TBD - per HUD schedule	Prepare Draft CoC Application
TBD - per HUD schedule	Review CoC Project Applications
TBD - per HUD schedule	Finalize CoC Application after CoC approval
TBD - per HUD schedule	Submit Consolidated CoC Application to HUD
Ongoing	Issue letters of support or certification on behalf of the CoC and CoC Board
Ongoing	Meet HUD record keeping requirements, including CoC records
Ongoing	Provide program and system level performance monitoring and evaluations of outcomes
Ongoing	Implement the requirements of the HEARTH Act as mandated by HUD
Ongoing	Communicate progress on the Community Framework
Ongoing	Establish and operate a coordinated assessment system for homeless individuals and families
Ongoing	Establish and consistently follow written standards for provision of ESG and CoC assistance
Ongoing	Provide Quality Improvement Intervention and review programs participating in agency/CSB Quality Improvement Interventions or "of concern" and make recommendations to the CoC Board, as needed
Ongoing	Review new projects and programs and recommend actions to the CoC Board
<b>HMIS Operations</b>	
Month	Activity
Ongoing	Ensure consistent participation in HMIS. Monitor that all recipients of financial assistance under the CoC and ESG programs are using the HMIS to collect client-level data on persons served.
Ongoing	Ensure the HMIS compliance with HUD requirements
Ongoing	Prepare the HMIS policies and procedures, privacy plan, security plan, and data quality plan for the operation and administration of the HMIS
Ongoing	Operate as the HMIS Lead and make system-wide decisions regarding the HMIS that impact all covered homeless organizations. HMIS Lead means the entity designated by the CoC Board with 24 CFR part 580 to operate the CoC's HMIS on the CoC's behalf.

**Columbus and Franklin County, Ohio Continuum of Care**

**FY25 Annual Plan (7/1/24 - 6/30/25)**

Revised 6/15/2024

**Partner Agency Responsibilities**

Month	Activity
Oct-24	Participate in Partner Agency and CSB 1-on-1 meetings (individually scheduled)
Mar-25	Participate in Partner Agency and CSB 1-on-1 meetings (individually scheduled)
TBD - per HUD schedule	Submit CoC Project Applications
Ongoing	Review and comment on new projects prior to CoC Board review
Ongoing	Review and comment on CoC annual plan, policies, and program standards
Ongoing	Continue to develop and implement high-quality programs and services
Ongoing	Work together with conveners, collaborators, and funders to build support for programs
Ongoing	Share and implement best practices and collaborate with other Partner Agencies
Ongoing	Work together with funders to evaluate programs and engage in quality improvement activities
Ongoing	Participate in advocacy efforts
Ongoing	Meet relevant program and HUD standards and achieve program outcome goals
Ongoing	Submit an annual Program Outcome Plan consistent with HUD and CoC requirements and update Program Descriptions through the annual CSB Gateway process
Ongoing	Submit required data through HMIS
Ongoing	Provide data to CSB for HUD APR requirements, as needed
Ongoing	Participate in Quality Improvement Intervention (QII) prior to HUD funds being reduced or eliminated by the CoC
Ongoing	Appeal to the CoC if it disagrees with a recommendation by the CoC Board
Ongoing	Request a waiver from compliance with specific program performance standards
Ongoing	Submit Concept Papers and Project Plans for new supportive housing projects, for the consideration of the CoC Board and the CoC, in accordance with the standards for development of new projects, found at <a href="http://www.csb.org">www.csb.org</a>

**Citizens Advisory Council & Youth Action Board Responsibilities**

Month	Activity
May-25	Submit membership recommendations to the CoC Board
May-25	Review and comment on new project concept papers prior to CoC Board review

**Columbus and Franklin County, Ohio  
Continuum of Care**

**Resolution to Approve the Governance Structure and the FY25 Annual Plan of the  
Continuum of Care**

WHEREAS, through the HEARTH legislation, the Continuum of Care (CoC) is asked to make a number of decisions regarding the role of the CoC and the governance of the CoC;

WHEREAS, the CoC Board recommends that the CoC accept the updated Columbus and Franklin County Continuum of Care Governance and Policy Statements with the addition of three membership seats and a Vice Chair position, inclusive of the CoC membership, the CoC Board membership, and its authority and the written process to select new members and the Chair and Vice Chair for the CoC and CoC Board;

WHEREAS, the CoC Board recommends that the CoC accept the FY25 Annual Plan with the addition of the bi-annual approval of a Vice Chair of the CoC and CoC Board, and the addition of the Citizens Advisory Council's review, scoring and approval of the Concept Papers and Project Plans prior to the CoC Board review;

WHEREAS, the CoC Board recommends that the CoC agrees to reauthorize the CoC Board to act on its behalf according to the responsibilities outlined in the Columbus and Franklin County Continuum of Care Governance and Policy Statements and the FY25 Annual Plan;

WHEREAS, the CoC Board recommends that the CoC agrees to reauthorize Community Shelter Board (CSB) to be the Collaborative Applicant for the community, as defined by the U.S. Department of Housing and Urban Development (HUD) through the HEARTH legislation and apply for HUD funding on its behalf;

WHEREAS, the CoC Board recommends that the CoC agrees to reauthorize CSB as the Unified Funding Agency for the community, as defined by HUD through the HEARTH legislation and its implementation as required by HUD.

THEREFORE, be it resolved that the CoC approves the updated Columbus and Franklin County Continuum of Care Governance and Policy Statements with the addition of three membership seats and a Vice Chair position, inclusive of the CoC membership, the CoC Board membership, and its authority and the written process to select new members and the Chair and Vice Chair for the CoC and CoC Board;

THEREFORE, be it resolved that the CoC approves the FY25 Annual Plan with the addition of the bi-annual approval of a Vice Chair of the CoC and CoC Board, and the addition of the Citizens Advisory Council's review, scoring and approval of the Concept Papers and Project Plans prior to the CoC Board review;

THEREFORE, be it resolved that the CoC approves reauthorization of the CoC Board to act on its behalf according to the responsibilities outlined in the Columbus and Franklin County Continuum of Care Governance and Policy Statements and the FY25 Annual Plan;

THEREFORE, be it resolved that the CoC approves reauthorization of Community Shelter Board (CSB) to be the Collaborative Applicant for the community, as defined by the U.S. Department of Housing and Urban Development (HUD) through the HEARTH legislation and apply for HUD funding on its behalf;

THEREFORE, be it resolved that the CoC approves reauthorization of CSB as the Unified Funding Agency for the community, as defined by HUD through the HEARTH legislation and its implementation as required by HUD.

**Approved by voice vote.**

Witnessed by:

\_\_\_\_\_  
Michael Wilkos, Chair

June 5, 2024  
Date

**Columbus and Franklin County, Ohio  
Continuum of Care**

**Resolution to Approve the Election of the Continuum of Care Chair and Vice Chair**

WHEREAS, through the recommendation of the CoC Board for the approval of the FY25 Columbus and Franklin County Continuum of Care Governance and Policy Statements and FY25 Annual Plan, the CoC Board recommends the addition of a Vice Chair of both the CoC and CoC Board, to be elected from the membership of the CoC Board by a majority of the CoC Board members, in tandem with the bi-annual election of the Chair;

WHEREAS, the CoC Board recommends the re-election of Michael Wilkos (United Way of Central Ohio) as the Chair and Lark Mallory (The Affordable Housing Trust for Columbus and Franklin County) as the Vice Chair for a two-year term starting July 1, 2024;

THEREFORE, be it resolved that the CoC approves the re-election of Michael Wilkos (United Way of Central Ohio) as the Chair for a two-year term starting July 1, 2024;

THEREFORE, be it resolved that the CoC approves the election of Lark Mallory (The Affordable Housing Trust for Columbus and Franklin County) as the Vice Chair for a two-year term starting July 1, 2024.

**Approved by voice vote.**

Witnessed by:

\_\_\_\_\_  
Michael Wilkos, Chair

June 5, 2024  
Date

# Point-in-Time Count/Housing Inventory Chart

## Point-in-Time Count

Planning – CSB, Outreach Teams, community partners (~4 months)

PIT Count – last 10 days in January, per HUD rules

Unsheltered Count – camps, streets (4am-6pm), meal sites, service sites during the day. Volunteers administer surveys with HUD-required questions.

Sheltered Count – Data pull from HMIS, collaboration with partners for data from DV shelters

Data analysis and quality assurance – de-duplicate sheltered and unsheltered counts and prepare data for submission (~2 months)

## Housing Inventory Chart

Compilation of all units and beds for every program (shelter, RRH, PSH, TH) at the time of the PIT Count

Data analysis and quality assurance, prepare data for submission

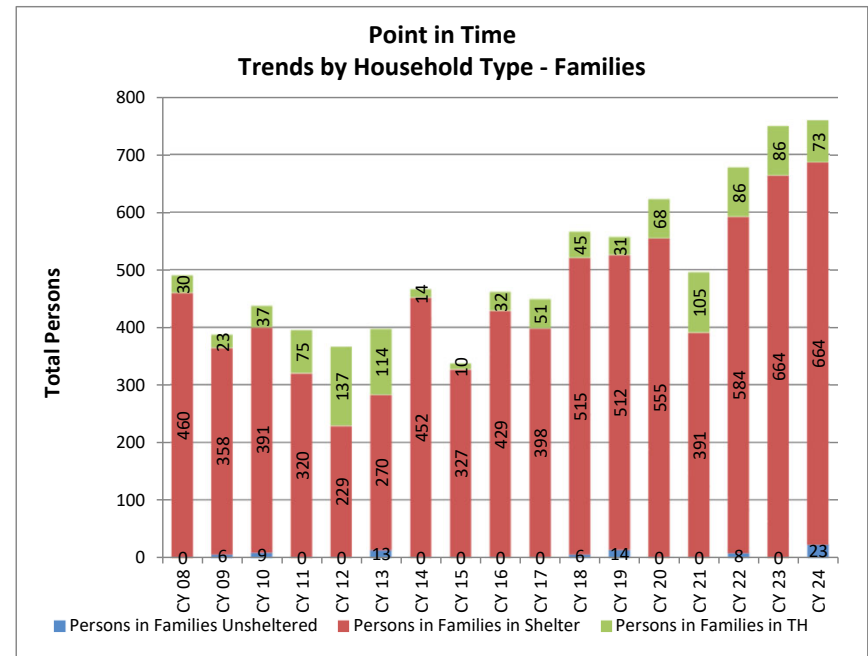
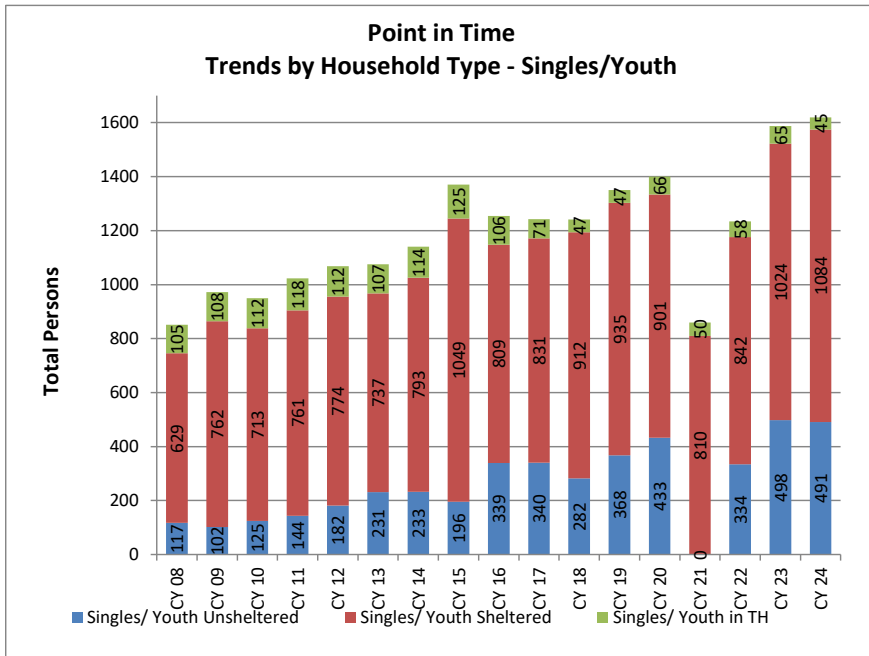
Multiple rounds of review to ensure data quality and accuracy

~ 2 months

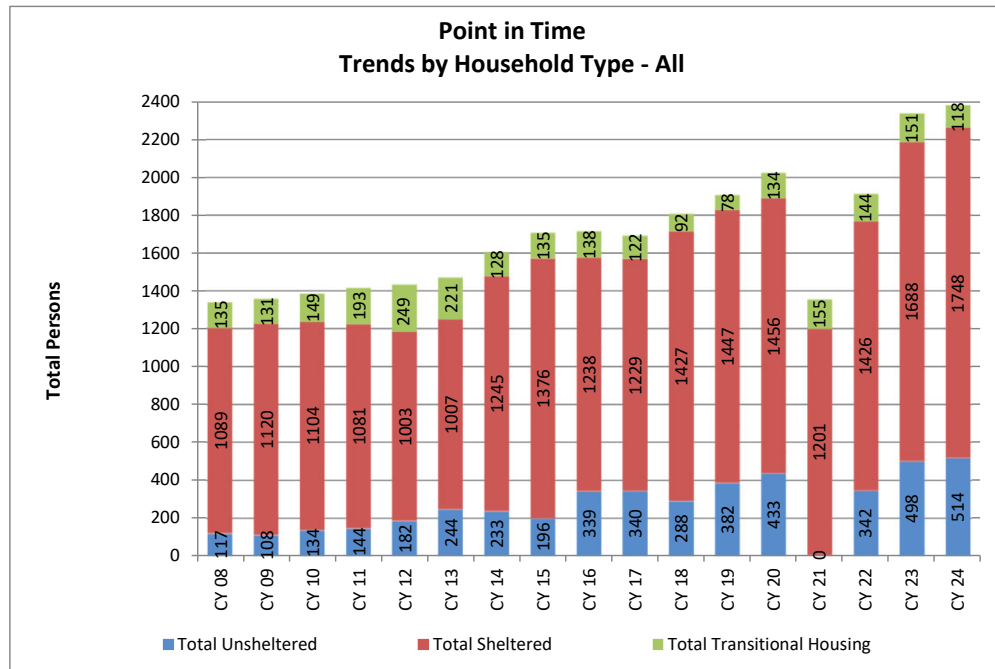
Present PIT and HIC data to CoC Board

Submit data to HUD (April)

Timely and complete submission is a scoring factor in the CoC funding competition

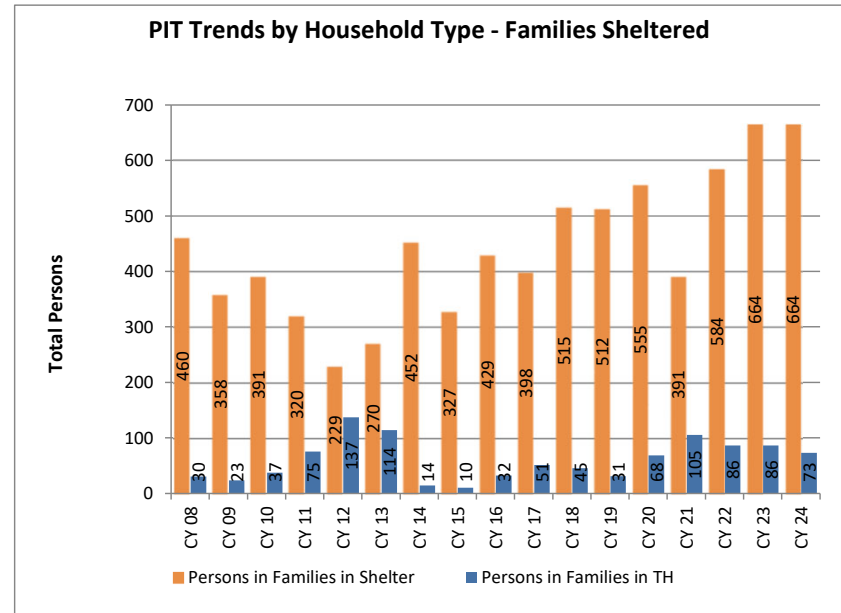
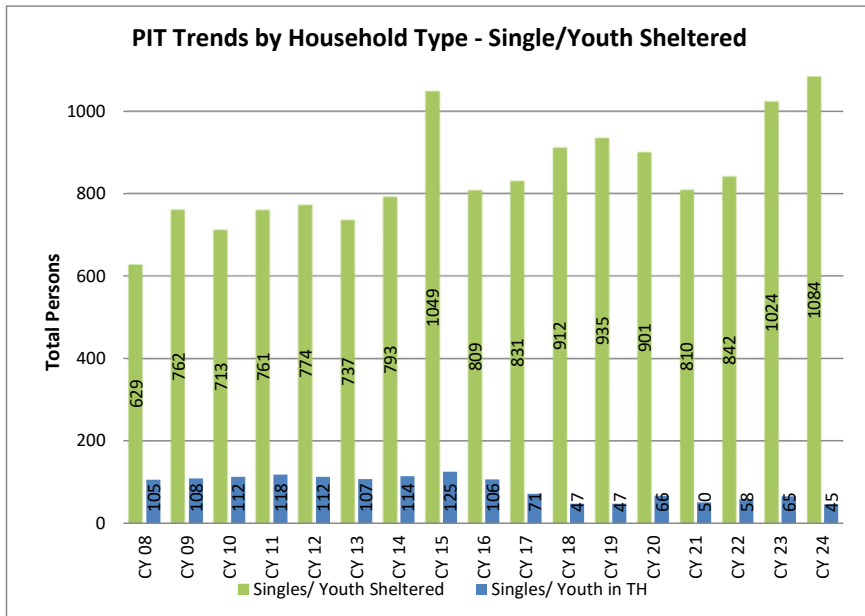


The unsheltered count was NOT conducted in 2021, due to COVID19

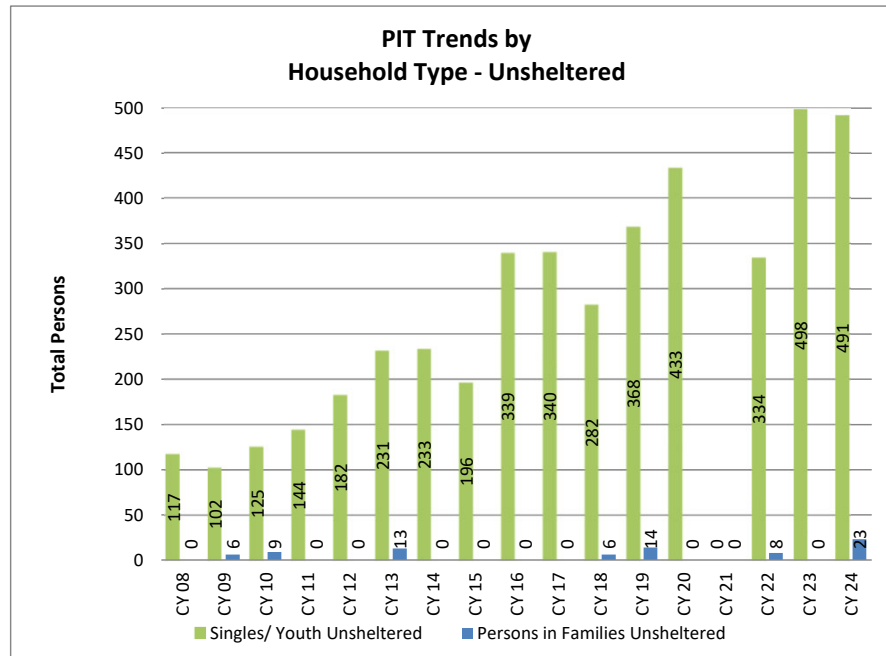




**POINT IN TIME COUNT  
2008 - 2024**



The unsheltered count was NOT conducted in 2021, due to COVID19



2024 PIT COUNT	Total	PIT Count Breakdown				
		Families	Family Members	Individuals	Children only (under 18)	
					Unaccompanied	Parenting
Emergency Shelters	1,748	202	664	1,081	3	0
Transitional Housing	118	23	73	44	1	0
Total Sheltered	1,866	225	737	1125	4	0
Unsheltered	514	5	23	490	1	0
Total Homeless	2,380	230	760	1615	5	0

## 2024 Homeless Population and Subpopulations

Part 1: Homeless Population	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Number of Families with Children (Family Households):	202	23	5	230
1. Number of Persons in Families with Children:	664	73	23	760
2. Number of Single Individuals and Persons in Households without Children:	1,081	44	490	1,615
3. Children Only	3	1	1	5
<b>Total Persons:</b>	1,748	118	514	2,380
Part 2: Homeless Subpopulations	Sheltered		Unsheltered	Total
1. Chronically Homeless	74	0	150	224
2. Severely Mentally Ill	311	34	205	550
3. Chronic Substance Abuse	119	4	132	255
4. Veterans	67	0	24	91
5. Persons with HIV/AIDS	8	1	7	16
6. Victims of Domestic Violence	174	43	85	302

2024 PIT COUNT	PIT Count Breakdown														
	Total			Families			Family Members			Individuals			Under 18		
	2024	2023	Difference	2024	2023	Difference	2024	2023	Difference	2024	2023	Difference	2024	2023	Difference
Emergency Shelters	1,748	1,688	60	202	190	12	664	664	0	1,081	1,017	64	3	7	-4
Transitional Housing	118	151	-33	23	29	-6	73	86	-13	44	64	-20	1	1	0
<b>Total Sheltered</b>	<b>1,866</b>	<b>1,839</b>	<b>27</b>	<b>225</b>	<b>219</b>	<b>6</b>	<b>737</b>	<b>750</b>	<b>-13</b>	<b>1,125</b>	<b>1,081</b>	<b>44</b>	<b>4</b>	<b>8</b>	<b>-4</b>
Unsheltered	514	498	16	5	0	5	23	0	23	490	494	-4	1	4	-3
<b>Total Homeless</b>	<b>2,380</b>	<b>2,337</b>	<b>43</b>	<b>230</b>	<b>219</b>	<b>11</b>	<b>760</b>	<b>750</b>	<b>10</b>	<b>1,615</b>	<b>1,575</b>	<b>40</b>	<b>5</b>	<b>12</b>	<b>-7</b>
			1.8%			5.0%			1.3%			2.5%			-58.3%

## 2024 Continuum of Care Homeless Population and Subpopulations Chart

Part 1: Homeless Population	Sheltered						Unsheltered			Total		
	Emergency 2024	2023	Difference	Transitional 2024	2023	Difference	2024	2023	Difference	2024	2023	Difference
Number of Families with Children (Family Households):	202	190	12	23	29	-6	5	0	5	230	219	11
1. Number of Persons in Families with Children:	664	664	0	73	86	-13	23	0	23	760	750	10
2. Number of Single Individuals and Persons in Households without Children:	1,081	1,017	64	44	64	-20	490	494	-4	1,615	1,575	40
3. Under 18 Youth	3	7	-4	1	1	0	1	4	-3	5	12	-7
<b>(Add Lines Numbered 1, 2 &amp; 3) Total Persons:</b>	1,748	1,688	60	118	151	-33	514	498	16	2,380	2,337	43
			3.6%			-21.9%			3.2%			1.8%

Part 2: Homeless Subpopulations	Sheltered			Unsheltered			Total		
	2024	2023	Difference	2024	2023	Difference	2024	2023	Difference
1. Chronically Homeless (For sheltered, persons in emergency shelter only)*	74	66	8 12.1%	150	86	64 74.4%	224	152	72 47.4%
2. Severely Mentally Ill*	345	295	50	205	246	-41	550	541	9
3. Chronic Substance Abuse*	123	105	18	132	210	-78	255	315	-60
4. Veterans*	67	66	1	24	35	-11	91	101	-10
5. Persons with HIV/AIDS*	9	9	0	7	13	-6	16	22	-6
6. Victims of Domestic Violence*	217	206	11	85	154	-69	302	360	-58

\* Self reported data. For chronic homeless, self reported for those without an HMIS active record.



## PIT > OH-503 > 2024 > All Homeless Populations

### HIC and PIT Modules Are Live!

The HIC and PIT modules are now open in HDX 2.0! For a running list of known issues, please check <https://hudhdx2infoissues.weebly.com/>

Date of PIT Count: January 25, 2024

Save Record

Discard Changes

Type of Count Conducted This Year: Both sheltered and unsheltered



Youth Populations and Veteran Populations data are a subset of the All Homeless Populations data. Veterans and Youth Populations and Veteran Populations data should be included in the All Homeless Populations data section.

Adult & Child (at least one adult and one child)

Child Only

Adult Only (without children)

**Totals**

Total Households and Persons	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total Number of HouseHolds	1274	68	0	496	1838
Total Number of Persons	1748	118	0	514	2380
Number of Persons (under age 18)	417	48	0	14	479
Number of Persons (18 - 24)	92	57	0	66	215
Number of Persons (25 - 34)	281	5	0	85	371
Number of Persons (35 - 44)	311	3	0	135	449
Number of Persons (45 - 54)	271	5	0	96	372
Number of Persons (55 - 64)	281	0	0	94	375
Number of Persons (65 and older)	95	0	0	24	119
Gender	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Woman (Girl if child)	746	80	0	180	1006
Man (Boy if child)	993	37	0	323	1353
Culturally Specific Identity	0	0	0	0	0
Transgender	4	0	0	6	10
Non-Binary	3	1	0	3	7

Questioning	0	0	0	0	0
Different Identity	0	0	0	2	2
MultipleGender	2	0	0	0	2
Race	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
American Indian, Alaska Native, or Indigenous (only)	4	0	0	13	17
American Indian, Alaska Native, or Indigenous & Hispanic/Latina/e/o	4	0	0	0	4
Asian or Asian American (only)	8	2	0	1	11
Asian or Asian American & Hispanic/Latina/e/o	0	0	0	0	0
Black, African American, or African (only)	1045	76	0	147	1268
Black, African American, or African & Hispanic/Latina/e/o	16	9	0	1	26
Hispanic/Latina/e/o (only)	29	3	0	19	51
Middle Eastern or North African (only)	1	1	0	2	4
Middle Eastern or North African & Hispanic/Latina/e/o	0	0	0	0	0
Native Hawaiian or Pacific Islander (only)	3	0	0	1	4
Native Hawaiian or Pacific Islander & Hispanic/Latina/e/o	0	0	0	0	0
White (only)	460	8	0	297	765
White & Hispanic/Latina/e/o	15	4	0	2	21
Multi-Racial & Hispanic/Latina/e/o	14	3	0	0	17
Multi-Racial (all other)	149	12	0	31	192
Chronically Homeless	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total number of Persons	74	0	0	150	224

### Help

- The PIT count should be completed using unduplicated counts or statistically reliable estimates of homeless persons in sheltered and unsheltered locations on a single night during the last ten days of January 2023. **HUD requires that PIT counts be conducted in compliance with HUD counting standards and related methodology guidance.** [PIT Guides and Tools](#) are available on the HUD Exchange. CoCs that are considering performing their required PIT count outside of the last 10 days of January must request a PIT count date exception from HUD. No HUD permission or exception is required for CoCs to conduct supplemental PIT counts.
- Persons counted in permanent housing, permanent supportive housing and rapid re-housing should not be included in the PIT count of homeless persons reported to HUD.
- Persons counted in any location not listed on the Housing Inventory Count (HIC) should not be included in the PIT count of homeless persons reported to HUD (e.g. institutional settings, residential treatment facilities, doubled-up with family or friends).
- The gender category "Gender Non-Conforming" is intended to represent people whose gender identity is not "male, female, or transgender," and should not be used in the event that gender of a person is unknown. In the event gender is unknown, CoCs should use approved extrapolation techniques to ensure that the total number of persons listed under each category equal the total number of persons counted.

⏪ PIT > OH-503 > 2024 > Additional Populations

### HIC and PIT Modules Are Live!

The HIC and PIT modules are now open in HDX 2.0! For a running list of known issues, please check <https://hudhdx2infoissues.weebly.com/>

Date of PIT Count: January 25, 2024

[Save Record](#)
[Discard Changes](#)

Type of Count Conducted This Year: Both sheltered and unsheltered

Additional Homeless Populations	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Adults with a Serious Mental Illness	<input type="text" value="311"/>	<input type="text" value="34"/>	<input type="text" value="0"/>	<input type="text" value="205"/>	550
Adults with a Substance Use Disorder	<input type="text" value="119"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="132"/>	255
Adults with HIV/AIDS	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="7"/>	16
Adult Survivors of Domestic Violence (optional)	<input type="text" value="174"/>	<input type="text" value="43"/>	<input type="text" value="0"/>	<input type="text" value="85"/>	302

#### i Help

##### Additional Homeless Populations

- Only adults should be included in the counts for additional homeless populations.
- As with the All Homeless Populations section, the PIT Count should be completed using unduplicated counts or statistically reliable estimates of homeless persons in sheltered and unsheltered locations on a single night during the last ten days of January 2022. HUD requires that PIT counts be conducted in compliance with HUD counting standards and related methodology guidance, as described in the Point-in-Time Count Methodology Guide and the 2022 HIC and PIT Data Collection Notice .
- CoCs that are considering performing their required PIT count outside of the last 10 days of January must request a PIT count date exception from HUD. No HUD permission or exception is required for CoCs to conduct supplemental PIT counts
- Persons with the disabling conditions identified above must also meet the qualifications identified in the term for "disability" (e.g., "is expected to be long-continuing or indefinite duration").
- HUD is requiring that data reported on survivors of domestic violence should be limited to reporting on those who are currently experiencing homelessness because they are fleeing domestic violence, dating violence, sexual assault, or stalking, as opposed to reporting on survivors who have ever experienced these circumstances.

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## FY2024 Program Evaluation

### Performance Ratings at a Glance

System/Project Name	Performance Rating
Family Emergency Shelter System	Medium
Men's Emergency Shelter System	Medium
Women's Emergency Shelter System	Medium
Emergency Shelter System	Medium
Prevention System	High
Rapid Re-housing System	Medium
Permanent Supportive Housing System	Medium
<b>Homelessness Prevention</b>	
Gladden Community House Family Homelessness Prevention	High
Gladden Community House Family Homelessness Prevention FCCS	High
HFF Homelessness Prevention for Expectant Mothers	High
HFF Homelessness Prevention Resiliency Bridge	High
HFF ODH TAY Homelessness Prevention	Medium
VOAOI SSVF Prevention	Low
<b>Coordinated Point of Access</b>	
Center for Family Safety and Healing Coordinated Entry	N/A <sup>2</sup>
Gladden Community House Family Diversion	High
Huckleberry House TAY Coordinated Access and Rapid Resolution	Medium
Netcare Access Family Homeless Hotline	High
Netcare Access Single Adult Homeless Hotline	Medium
<b>Emergency Shelters</b>	
YMCA Van Buren Family Shelter	Medium
YWCA Family Center	Medium
Huckleberry House Youth Shelter	High
LSS Faith Mission Medical Respite	High
LSS Faith Mission Single Adults (Grant, 8 <sup>th</sup> )	Medium
LSS Faith Mission VA Emergency Housing	Medium
Maryhaven Engagement Center Safety	Medium
Maryhaven Engagement Center Shelter2Housing	Medium
Southeast Friends of the Homeless Men's Shelter	Medium
VOAOI VA Emergency Housing	Medium
YMCA Van Buren Women's Shelter	Medium
YMCA Van Buren Men's and Women's Overflow	N/A <sup>1</sup>
<b>Outreach Programs</b>	
Mt. Carmel Health Capital Crossroads Special Improvement District Outreach	Medium
Mt. Carmel Health Outreach	High
Southeast PATH	Low
Southeast SUD	Medium
<b>Rapid Re-housing</b>	
Home for Families Family Rapid Re-housing	Medium
Home for Families Family Rapid Re-housing Intensive	Medium
Home for Families Job2Housing	N/A <sup>2</sup>
Home for Families TAY Rapid Re-housing	Low
Home for Families TAY Transition to Home Rapid Re-housing	Medium

<sup>1</sup> Project not evaluated as providing only overflow sheltering.

<sup>2</sup> Project too new to evaluate.



Homefull Single Adult Rapid Re-housing	Medium
LSS Faith Mission SSVF Rapid Re-housing & Prevention	Medium
VOAOI Family Rapid Re-housing	Medium
VOAOI SSVF Rapid Re-housing	High
YMCA DV Rapid Re-housing	Medium
YMCA Family Rapid Re-housing	Medium
YMCA Single Adult Rapid Re-housing	High

### Permanent Supportive Housing

Equitas TRA	High
Community Housing Network Briggsdale	High
Community Housing Network Cassady Avenue Apartments	High
Community Housing Network Creekside Place	Medium
Community Housing Network East Fifth Avenue Apartments	High
Community Housing Network Family Homes	High
Community Housing Network Inglewood Court	High
Community Housing Network Marsh Brook Place	Medium
Community Housing Network North 22nd Street	High
Community Housing Network Parsons Place	Medium
Community Housing Network Safe Haven	High
Community Housing Network Southpoint Place	High
Community Housing Network Terrace Place	High
Community Housing Network Wilson	Medium
Homefull Isaiah Project	High
Homefull Leasing	Medium
Homefull SRA	High
Homefull TRA	Medium
Homefull TRA Mainstream	Medium
Homefull TRA EHV	Medium
Maryhaven Commons at Chantry	High
National Church Residences Commons at Buckingham	High
National Church Residences Commons at Chantry TAY	Low
National Church Residences Commons at Grant	High
National Church Residences Commons at Livingston	High
National Church Residences Commons at Third	High
National Church Residences Van Buren Village	High
VA VASH	Medium
VOAOI Family Supportive Housing	High
YMCA Franklin Station	High
YMCA Scattered Sites HOME	High
YMCA SRA	High
YMCA Touchstone Place	N/A <sup>2</sup>
YMCA Transition	High
YWCA WINGS	Medium

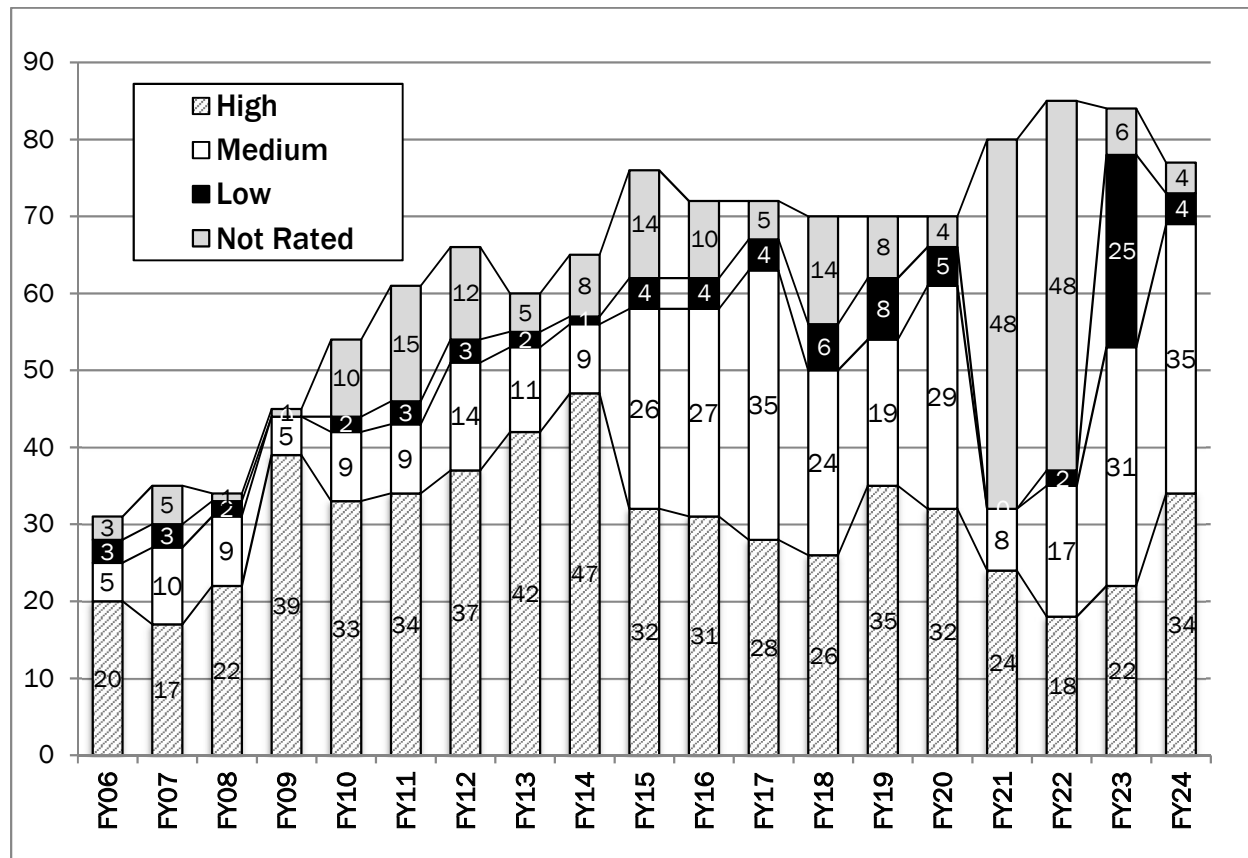
### Transitional Housing

Home for Families TAY Transition to Home	Medium
Huckleberry House Transitional Living Project	Medium
Huckleberry House Transitional Living Project RHY	Medium

## Conclusion

The graph below illustrates the number of rated programs between fiscal years 2006 and 2024 by rating category. CSB commends partner agencies on their continued commitment to quality, responsive services, and housing for some of the most vulnerable members of our community – adults and children who are at risk of or experience homelessness, even during the most challenging circumstances. CSB looks forward to working with partner agencies in the coming year to further improve individual programs and system coordination.

Number of projects by performance rating category between FY2006 and FY2024



## Acknowledgements

CSB thanks partner agency staff for their assistance in completing this evaluation and their responsiveness to CSB’s requests for information. CSB appreciates the time and effort given by agency staff in order to make programs both successful and meaningful to those they serve and the broader community.

**Community Shelter Board  
Continuum of Care  
July 1, 2024 - June 30, 2025  
FY2025 Comprehensive Budget**

	C	D	E	F	G	H	I
6	Sources of Funds	Total	Leveraged Funds	HUD Continuum of Care Funding	CSB Portion	% of Total	Δ
7	ADAMH/ODMH	\$ 1,630,483	\$ 1,630,483	\$ -	\$ -	2%	
8	City of Columbus ESG	542,326	-	-	542,326	1%	
9	City of Columbus Other	18,033,665	189,000	-	17,844,665	21%	
10	Franklin County ESG	74,163	-	-	74,163	0%	
11	Franklin County Other	5,864,490	-	-	5,864,490	7%	
12	State of Ohio	3,819,163	1,172,285	-	2,646,878	4%	↓
13	US Department of Housing and Urban Development Continuum of Care	21,970,849	-	21,970,849	-	26%	
14	Other Government Grants (HOME, FCCS, other leveraged)	2,093,434	1,418,434	-	675,000	2%	
15	CMHA Section 8/PBV/HCV	14,354,714	14,354,714	-	-	17%	↑
17	United Way of Central Ohio	659,146	39,146	-	620,000	1%	
18	Medicare and Medicaid	639,313	639,313	-	-	1%	
19	Tenant Rent/Fees	3,587,018	3,587,018	-	-	4%	
21	Other Private Contributions/Grants	11,784,963	5,648,990	-	6,135,973	14%	↓
22	Other (City, County, State of Ohio and private funders)	927,527	927,527	-	-	1%	
23	<b>Total Sources</b>	<b>\$ 85,981,253</b>	<b>\$ 29,606,910</b>	<b>\$ 21,970,849</b>	<b>\$ 34,403,494</b>	<b>100%</b>	
24	Allocation of Total Sources		34%	26%	40%	100%	
25		↑	↓	↑	↑		
26	Expenses*	Total	Leveraged Funds	HUD Continuum of Care Funding	CSB Portion	CSB and HUD % of Total	Δ
27	<b>CSB Direct Program Expenses</b>						
28	DCA - Transition and Rapid Re-Housing	\$ 1,958,444	\$ -	\$ 317,460	\$ 1,640,984	100%	
29	DCA - Homelessness Prevention Programs	1,037,604	-	-	1,037,604	100%	
30							
31	<b>Crisis Services in Shelters and Housing</b>						
32	Shelters and Transitional Housing	796,136	-	-	796,136	100%	
33	Permanent Supportive Housing	1,301,688	-	-	1,301,688	100%	
34							
35	<b>Prevention and Diversion</b>						
36	Gladden Community House - Family Homelessness Prevention	560,000	10,000	-	550,000	98%	↑
37	Gladden Community House - FCCS Family Homelessness Prevention	164,628	-	-	164,628	100%	
38	Gladden Community House - Family Diversion	200,379	-	-	200,379	100%	
39	Home for Families - Homelessness Prevention for Expectant Mothers	337,978	22,778	-	315,200	93%	↑
40	Huckleberry House - YHDP TAY CARR	304,948	80,948	224,000	-	73%	↑
41	Netcare Access - CPOA/Homeless Hotline	724,753	-	-	724,753	100%	
42	Center for Family Safety and Healing	441,355	246,298	195,057	-	44%	↓
43							
44	<b>Shelter and Outreach Services</b>						
45	Lutheran Social Services - Faith Mission Shelters	8,641,115	3,490,022	-	5,151,093	60%	↑
46	Maryhaven - The Engagement Center Shelter	1,790,134	1,068,882	-	721,252	40%	↑
47	Southeast - Friends of the Homeless Shelter	1,848,056	422,992	-	1,425,064	77%	↑
48	YMCA - Van Buren Single Adult Shelters	4,410,270	20,000	-	4,390,269	100%	
52	YMCA - Van Buren Family Shelter	1,638,558	20,000	-	1,618,558	99%	
53	YMCA - Van Buren Family Overnight	60,000	-	-	60,000	100%	
54	YMCA - Van Buren Family Overflow	550,000	-	-	550,000	100%	
55	YWCA - Family Center	3,731,996	800,999	-	2,930,997	79%	↑
58	YWCA - Family Overflow	200,000	-	-	200,000	100%	↑
59	MT. Carmel - Outreach	912,066	620,866	-	291,200	32%	↓
60	Nate Smith/CSB - COVID Shelter for Isolation and Quarantine	7,500	-	-	7,500	100%	
61	Nate Smith/Equitas/CSB - Non-congregate Shelter for Encampments/Unsheltered	400,000	-	-	400,000	100%	
62	Reeb Center - Outreach and Rehousing	50,000	-	-	50,000	100%	
63	Winter Warming Centers	2,000,000	-	-	2,000,000	100%	
64	Nate Smith/CSB - for sex offenders	120,000	-	-	120,000	100%	
65	Mobility Program through bus passes	75,000	-	-	75,000	100%	
66	Van Buren Center Capital Improvements	600,000	-	-	600,000	100%	
67	Direct Cash Payments for Families	100,000	-	-	100,000	100%	
68	Partner Agency Gift Cards for Employment Initiatives	50,000	-	-	50,000	100%	
69							
70	<b>Rapid Re-Housing Programs and Transitional Housing</b>						
71	Homefull - Single Adult Rapid Rehousing	275,840	150	-	275,690	100%	
73	Home for Families - Family Rapid Rehousing	700,932	-	-	700,932	100%	↑
76	Home for Families - Family Rapid Rehousing Intensive	490,939	-	-	490,939	100%	
77	Home for Families - Family Rapid Rehousing Job2Housing	459,290	22,277	310,997	126,016	95%	↑
78	Home for Families - Transition to Home TH/RRH	1,702,769	-	1,702,769	-	100%	
79	Home for Families - YHDP RRH	856,447	-	856,447	-	100%	
80	Huckleberry House - Transitional Living Program TH	717,700	485,565	232,135	-	32%	↑
81	Lutheran Social Services - CHOICES TH/RRH	1,209,702	203,054	1,006,648	-	83%	
82	VOA - Family Rapid Rehousing	435,055	100,601	-	334,454	77%	↑
83	YMCA - Rapid Rehousing DV	1,726,028	244,082	1,481,946	-	86%	↑
84	YMCA - Family Rapid Rehousing	158,214	68,214	-	90,000	57%	↓
85	YMCA - Single Adult Rapid Rehousing	1,775,644	-	-	1,775,644	100%	
86	YWCA - Family Rapid Rehousing	90,000	-	-	90,000	100%	
87							
88	<b>Permanent Supportive Housing</b>						
89	CHN - Briggsdale	1,089,006	903,401	185,605	-	17%	↓
90	CHN - Cassady	192,081	140,756	-	51,325	27%	↓
91	CHN - Creekside	436,654	436,654	-	-	0%	
92	CHN - E. Fifth Ave.	742,382	464,008	232,914	45,460	37%	↓
93	CHN - Family Homes	139,163	125,853	13,310	-	10%	↑
94	CHN - Inglewood	765,440	650,875	60,247	54,318	15%	↓
95	CHN - Marsh Brook	577,700	323,700	254,000	-	44%	↓
96	CHN - Marsh Brook YHDP	308,358	174,300	134,058	-	43%	↓

**Community Shelter Board**  
**Continuum of Care**  
**July 1, 2024 - June 30, 2025**  
**FY2025 Comprehensive Budget**

	C	D	E	F	G	H	I
6	Sources of Funds	Total	Leveraged Funds	HUD Continuum of Care Funding	CSB Portion	% of Total	Δ
97	CHN - N. 22nd	450,595	395,640	-	54,955	12%	↓
98	CHN - Parsons	1,081,608	722,255	331,658	27,695	33%	↓
99	CHN - Safe Haven	350,109	161,158	188,951	-	54%	↓
100	CHN - Southpoint	930,890	700,184	213,546	17,160	25%	
101	CHN - Terrace	734,133	540,760	135,549	57,824	26%	
102	CHN - Wilson	167,630	101,351	66,279	-	40%	↓
103	CHN - Poplar Fen	945,155	693,091	252,064	-	27%	
104	CHN - Scioto Rise	929,592	682,409	247,183	-	27%	
105	CHN - Knoll View	916,856	654,305	262,551	-	29%	
106	Equitas - TRA	2,130,786	1,187,470	943,316	-	44%	↑
107	Homefull - 1289 Dublin-Granville hotel leasing	1,187,208	125,000	402,208	660,000	89%	
108	Homefull - Isaiah Project	2,591,660	187,000	2,404,660	-	93%	↓
109	Homefull - Leasing	1,769,080	183,600	1,585,480	-	90%	↑
110	Homefull - Supportive Housing	214,971	-	-	214,971	100%	
111	Homefull - SRA	2,300,741	119,100	2,181,641	-	95%	↑
112	Homefull - TRA	2,005,710	28,450	1,977,260	-	99%	↑
113	Homefull - TRA Mainstream/EHV	4,447,341	3,575,990	871,351	-	20%	↓
114	Maryhaven - Commons at Chantry	704,739	487,916	183,196	33,627	31%	↓
115	NCR - Berwyn East	635,545	296,912	338,633	-	53%	
116	NCR - Commons at Buckingham	1,050,885	810,186	172,375	68,324	23%	
117	NCR - Commons at Grant	801,937	561,237	172,376	68,324	30%	↓
118	NCR - Commons at Livingston	892,362	792,580	-	99,782	11%	↓
119	NCR - Commons at Third	982,291	741,592	172,375	68,324	25%	
120	NCR - Van Buren Village	977,423	838,564	64,200	74,659	14%	
121	NCR - Youth Housing Chantry	422,165	209,882	212,283	-	50%	↓
122	VOA - Family Supportive Housing	888,739	262,086	626,653	-	71%	↓
123	YMCA - Franklin Station	1,248,796	827,433	-	421,363	34%	
124	YMCA - McKinley Manor	875,130	480,622	262,450	132,058	45%	↑
125	YMCA - Scattered Sites HOME	564,644	10,368	-	554,276	98%	↓
126	YMCA - Touchstone	1,098,018	712,332	237,170	148,516	35%	↑
127	YMCA - Touchstone II	150,031	-	-	150,031	100%	
128	YWCA - WINGS	1,672,532	1,370,161	257,848	44,523	18%	↑
133							
134	<b>Total Expenses</b>	<b>\$ 85,981,253</b>	<b>\$ 29,606,910</b>	<b>\$ 21,970,849</b>	<b>\$ 34,403,494</b>	<b>66%</b>	
135	<b>Surplus (deficit)</b>	<b>-</b>	<b>(0)</b>	<b>-</b>	<b>-</b>		
136							
137	*Expenses are being pulled based on budgeted revenues. In some instances, unbalanced budgets were submitted to CSB with the understanding that these imbalances will be resolved throughout the year. (Community Housing Network \$1.3 mil deficit; Lutheran Social Services \$281k deficit; YWCA Columbus \$2.1 mil deficit; Netcare \$52k deficit; Homefull \$295k deficit)						

Continuum of Care															
Unit Cost Matrix															
FY2025															
NOTE: This document is not intended to consider all factors that affect unit costs. This document is solely intended to present possible guidelines and benchmarks for homeless PSH projects. The means and medians in this document should not be construed as the "appropriate" figure for a particular unit cost, as significant additional factors not included on this document may affect a program's unit cost.															
Project Name/Sponsor(s)	# of units All	# of units Homeless	Total On-Going Costs	Total On-Going Homeless Unit Cost	Total CSB and HUD Cost	CSB and HUD Cost per Unit	Total Front Desk Cost	Front Desk Unit Cost	Total Service Cost	Service Unit Cost	Total Operations Cost	Operations Unit Cost	Staff Availability: Intensive, Moderate, Limited	Tenant Attributes: High, Medium, Low	Single or Scattered Site Project
CHN - Briggsdale	75	65	1,089,006	16,754	185,605	2,855	149,822	2,305	339,683	5,226	780,715	12,011	Intensive	High	Single
CHN - Cassidy	10	10	192,081	19,208	51,325	5,133	-	-	65,918	6,592	121,611	12,161	Moderate	High	Single
CHN - Creekside	63	23	436,654	18,985	-	-	63,112	2,744	118,314	5,144	257,974	11,216	Intensive	High	Single
CHN - E. Fifth Ave.	38	38	742,382	19,536	278,374	7,326	190,672	5,018	207,978	5,473	409,739	10,783	Intensive	High	Single
CHN - Family Homes	10	10	139,163	13,916	13,310	1,331	-	-	28,696	2,870	119,251	11,925	Limited	High	Scattered
CHN - Inglewood	60	45	765,440	17,010	114,565	2,546	123,035	2,734	255,675	5,682	606,987	13,489	Intensive	High	Single
CHN - Marsh Brook	26	26	577,700	22,219	254,000	9,769	112,367	4,322	225,548	8,675	385,086	14,811	Intensive	High	Single
CHN - Marsh Brook YHDP	14	14	308,358	22,026	134,058	9,576	60,505	4,322	122,168	8,726	200,990	14,356	Intensive	High	Single
CHN - N. 22nd	30	30	450,595	15,020	54,955	1,832	-	-	166,846	5,562	344,302	11,477	Moderate	High	Single
CHN - Parsons	62	62	1,081,608	17,445	359,353	5,796	186,737	3,012	301,604	4,865	714,745	11,528	Intensive	High	Single
CHN - Safe Haven	13	13	350,109	26,931	188,951	14,535	172,872	13,298	(95,761)	(7,366)	193,054	14,850	Intensive	High	Single
CHN - Southpoint	80	46	930,890	20,237	230,706	5,015	109,603	2,383	278,928	6,064	701,991	15,261	Intensive	High	Single
CHN - Terrace	60	47	734,133	15,620	193,373	4,114	152,615	3,247	279,536	5,948	630,253	13,410	Intensive	High	Single
CHN - Wilson	8	8	167,630	20,954	66,279	8,285	-	-	61,158	7,645	114,443	14,305	Moderate	High	Single
CHN - Poplar Fen	44	44	945,155	21,481	252,064	5,729	143,516	3,262	309,715	7,039	491,924	11,180	Intensive	High	Single
Equitas - TRA	89	89	2,130,786	23,941	943,316	10,599	-	-	1,186,570	13,332	944,216	10,609	Limited	High	Scattered
Homefull - 1289 Dublin-Granville hotel leasing	70	70	1,187,208	16,960	1,062,208	15,174	-	-	245,834	3,512	1,012,859	14,469	Moderate	Medium	Single
Homefull - Isaiah Project	160	160	2,591,660	16,198	2,404,660	15,029	-	-	468,123	2,926	3,413,437	21,334	Moderate	Medium	Scattered
Homefull - Leasing	100	100	1,840,737	18,407	1,657,137	16,571	-	-	2,078,606	20,786	-	-	Moderate	Medium	Scattered
Homefull - SRA	100	100	2,372,398	23,724	2,253,298	22,533	-	-	2,390,371	23,904	-	-	Moderate	Medium	Scattered
Homefull - TRA	261	261	2,077,367	7,959	2,048,917	7,850	-	-	2,080,162	7,970	-	-	Moderate	Medium	Scattered
Homefull - TRA Mainstream/EHV	398	398	4,447,341	11,174	871,351	2,189	-	-	4,393,431	11,039	-	-	Moderate	Medium	Scattered
Maryhaven - Commons at Chantry	100	50	704,739	14,095	216,823	4,336	50,000	1,000	253,990	5,080	400,749	8,015	Moderate	Medium	Single
NCR - Berwyn East	88	36	635,545	17,654	338,633	9,406	49,173	1,366	346,287	9,619	240,085	6,669	Intensive	High	Single
NCR - Commons at Buckingham	100	77	1,050,885	13,648	240,699	3,126	124,167	1,613	292,765	3,802	633,953	8,233	Moderate	Medium	Single
NCR - Commons at Grant	100	55	801,937	14,581	240,700	4,376	89,691	1,631	290,480	5,281	421,766	7,668	Moderate	Medium	Single
NCR - Commons at Livingston	100	76	892,362	11,742	99,782	1,313	114,604	1,508	127,662	1,680	650,096	8,554	Moderate	Medium	Single
NCR - Commons at Third	100	72	982,291	13,643	240,699	3,343	117,926	1,638	284,466	3,951	579,899	8,054	Moderate	Medium	Single
NCR - Van Buren Village	100	60	977,423	16,290	138,859	2,314	41,200	687	241,413	4,024	694,810	11,580	Moderate	Medium	Single
NCR - Youth Housing Chantry	20	20	422,165	21,108	212,283	10,614	-	-	221,008	11,050	201,157	10,058	Moderate	Medium	Single
VOA - Family Supportive Housing	38	38	888,739	23,388	626,653	16,491	-	-	616,106	16,213	272,633	7,175	Limited	Medium	Scattered
YMCA - Franklin Station	100	75	1,248,796	16,651	421,363	5,618	243,601	3,248	237,686	3,169	767,509	10,233	Moderate	Medium	Single
YMCA - McKinley Manor	44	44	875,130	19,889	394,508	8,966	121,827	2,769	204,503	4,648	68,320	1,553	Moderate	Medium	Single
YMCA - Scattered Sites HOME	42	42	564,644	13,444	554,276	13,197	-	-	214,974	5,118	349,670	8,325	Moderate	Medium	Scattered
YMCA - Touchstone	44	44	1,098,018	24,955	385,686	8,766	261,726	5,948	254,082	5,775	100,675	2,288	Moderate	Medium	Single
YMCA - Touchstone II	56	56	150,031	2,679	150,031	2,679	-	-	131,970	2,357	18,061	323	Moderate	Medium	Single
YWCA - WINGS	91	91	1,672,532	18,379	302,371	3,323	321,376	3,532	987,127	10,848	1,317,919	14,483	Intensive	High	Single
Total	2,894	2,495	38,523,638		18,181,171		3,000,147		20,213,622		18,160,879				
			MEAN:	17,510		7,546		3,254		7,266		10,678			Single
															Scattered
										Services Unit Cost Mean		Operations Unit Cost Mean*			
										Staff Availability:					
										Intensive	6,942	16,584			
										Moderate	6,946	11,558			
										Limited	10,805	9,903			
										Tenant Attributes:					
										High	7,018	16,438			
										Medium	7,489	10,751			

\* Operations Cost Mean includes Front Desk Costs, where applicable.

**Columbus and Franklin County, Ohio  
Continuum of Care**

**Resolution to Approve Funding Strategy for FY25**

WHEREAS, the staff of Community Shelter Board (CSB) has projected revenues and expenses for all homeless programs for FY 2025 (July 1, 2024 – June 30, 2025) to the extent that provider agencies submitted data;

WHEREAS, CSB will continue to prepare funding applications or requests to the City of Columbus, Franklin County Board of Commissioners, the United Way, the U. S. Department of Housing and Urban Development, State of Ohio, and other prospects from the public, philanthropic, and corporate communities to support the services and operations of the programs serving at risk and homeless individuals and families;

WHEREAS, CSB staff have conducted a fair and open process for Requests for Proposals for funding services related to homelessness prevention and diversion, emergency shelter and street outreach, housing services, and supportive housing, as governed by the CSB Board's Ends Policies and administrative procedures;

WHEREAS, the agencies requesting renewal funding have successfully operated programs in a manner that meets CSB's Partner Agency Standards; assist homeless persons to access emergency, crisis services, and obtain and maintain housing; improve housing stability; increase client access to resources; and promote housing retention;

WHEREAS, agencies have been found to be in compliance with CSB Partner Agency Program Review and Certification Standards for 2023 as of February 2024 with two exceptions, and three agencies will receive a conditional contract from CSB for FY 2025;

WHEREAS, the Continuum of Care (CoC) Board recommends that the CoC authorize grants for funding associated with providing access to homelessness prevention and diversion, emergency shelter and transitional housing, street outreach services, housing services, and supportive housing to homeless individuals and families, and recommends approval of the FY25 funding strategy as presented, inclusive of CoC and ESG funding;

WHEREAS, the CoC Board recommends to the CoC to authorize CSB to submit funding proposals consistent with this strategy on its behalf.

THEREFORE, be it resolved that the CoC authorizes grants for funding associated with providing access to homelessness prevention and diversion, emergency shelter and transitional housing, street outreach services, housing services, and supportive housing to homeless individuals and families, and recommends approval of the FY25 funding strategy as presented, inclusive of CoC and ESG funding;

THEREFORE, be it resolved that the CoC authorizes CSB to submit funding proposals consistent with this strategy on its behalf.

**Approved by voice vote.**

Witnessed by:

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Michael Wilkos, Chair

June 5, 2024  
Date

**Columbus and Franklin County, Ohio  
Continuum of Care**

**Resolution to Approve FY25 Funding Awards**

WHEREAS, Community Shelter Board (CSB) staff have conducted a fair and open process for Requests for Proposals for funding services related to homelessness prevention and diversion, emergency shelter and transitional housing, street outreach services, housing services, and supportive housing to homeless individuals and families as governed by CSB Board’s Ends Policies and administrative procedures;

WHEREAS, the agencies requesting renewal funding have successfully operated programs in a manner that meets CSB’s minimum standards; assist homeless persons to access emergency, crisis services and obtain and maintain housing; improve housing stability; increase clients access to resources; and promote housing retention;

WHEREAS, agencies have been found to be in compliance with CSB Partner Agency Program Review and Certification Standards for 2023 as of February 2024 with two exceptions, and three agencies will receive a conditional contract from CSB for FY 2025;

WHEREAS, CSB staff are recommending that programs serving at risk and homeless individuals and families receive FY 2025 funding, inclusive of CoC and ESG funding, not to exceed the amounts indicated below;

FY25 CSB and UFA Program Investment	LOCAL	STATE	FEDERAL			Total
	Public/Private	ODOD/ODJFS	ESG/HOME/CDBG	ESG-CV/ARPA/ERA	CoC UFA	Budget
	16,530,082	2,606,878	1,022,930	11,565,014	21,653,369	53,378,272
<b>Crisis Prevention and De-escalation Services in shelters and housing</b>	-	-	-	2,097,823	-	2,097,823
Equitas Health - Street Outreach, Non-congregate Shelter and Supportive Housing	-	-	-	181,266	-	181,266
Lutheran Social Services - Emergency Shelters	-	-	-	240,126	-	240,126
Maryhaven - The Engagement Center and Chantry PI	-	-	-	75,831	-	75,831
Southeast - Friends of the Homeless Shelter	-	-	-	94,810	-	94,810
YMCA Van Buren Center - Emergency Shelters and All Supportive Housing	-	-	-	345,245	-	345,245
Huckleberry House - Transitional Living Program TH	-	-	-	99,168	-	99,168
Community Housing Network - All Supportive Housing	-	-	-	436,288	-	436,288
Homefull - All Supportive Housing	-	-	-	113,719	-	113,719
National Church Residences - All Supportive Housing (+Van Buren Village)	-	-	-	319,029	-	319,029
YWCA - Wings	-	-	-	70,620	-	70,620
Southeast - Practice Group	-	-	-	121,721	-	121,721
ADAMH - Evaluation	-	-	-	-	-	-
<b>Prevention and Diversion</b>	1,904,960	50,000	-	-	419,057	2,374,017
Gladden Community House - FCCS Family Homelessness Prevention	164,628	-	-	-	-	164,628
Gladden Community House - Family Homelessness Prevention	550,000	-	-	-	-	550,000
Gladden Community House - Family Diversion	200,379	-	-	-	-	200,379
Home for Families - Homelessness Prevention for Expectant Mothers	265,200	50,000	-	-	-	315,200
Huckleberry House - YHDP CARR Team	-	-	-	-	224,000	224,000
Netcare - Coordinated Point of Access	724,753	-	-	-	-	724,753
Center for Family Safety and Healing - Coordinated Point of Access DV	-	-	-	-	195,057	195,057



<b>Shelter and Street Outreach</b>	<b>9,194,740</b>	<b>1,668,028</b>	<b>410,972</b>	<b>9,467,191</b>	<b>-</b>	<b>20,740,930</b>
<b>Adult Shelter</b>	<b>3,644,527</b>	<b>1,027,383</b>	<b>261,809</b>	<b>7,485,948</b>	<b>-</b>	<b>12,419,666</b>
Lutheran Social Services - Faith Mission on Grant and 8th Single Adult Shelters	628,932	361,608	209,809	-	-	1,200,349
Lutheran Social Services - Faith Mission on Grant and 8th Single Adult Shelters - ARPA	-	-	-	3,950,744	-	3,950,744
Maryhaven - The Engagement Center Safety and Shelter2Housing Shelters	233,230	115,991	-	-	-	349,221
Maryhaven - The Engagement Center Safety and Shelter2Housing Shelters - ARPA	-	-	-	372,031	-	372,031
Southeast - Friends of the Homeless Single Adult Shelter	488,371	332,195	52,000	-	-	872,566
Southeast - Friends of the Homeless Single Adult Shelter - ARPA	-	-	-	552,497	-	552,497
YMCA - Van Buren Single Adult Shelters	950,013	217,589	-	-	-	1,167,602
YMCA - Van Buren Shelters - ARPA	-	-	-	2,610,677	-	2,610,677
YMCA - Van Buren Kitchen Operations	485,787	-	-	-	-	485,787
YMCA - Van Buren Maintenance	701,194	-	-	-	-	701,194
CSB - Van Buren Facility Costs	37,000	-	-	-	-	37,000
Nate Smith/CSB - Shelter for sex offenders	120,000	-	-	-	-	120,000
<b>Family Shelter</b>	<b>2,501,513</b>	<b>140,645</b>	<b>74,163</b>	<b>1,981,243</b>	<b>-</b>	<b>4,697,564</b>
YMCA - Van Buren Family Shelter	1,006,567	-	-	-	-	1,006,567
YMCA/CSB - Van Buren and Hotel Family Shelter Overflow	500,000	-	-	-	-	500,000
YMCA/CSB/Nate Smith - Van Buren and Hotel Family Shelter Overnight	60,000	-	-	-	-	60,000
YWCA - Family Center Family Shelter	734,946	140,645	74,163	-	-	949,754
YWCA - Family Center Family Shelter - ARPA	-	-	-	1,981,243	-	1,981,243
YWCA - Family Center Family Overflow	200,000	-	-	-	-	200,000
TBD - Family and Pregnant Women Non-Congregate Shelter	-	-	-	-	-	-
<b>Warming Centers and Other Similar Shelters/Services</b>	<b>2,457,500</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>2,457,500</b>
Nate Smith/CSB - COVID Shelter for Isolation and Quarantine	7,500	-	-	-	-	7,500
Nate Smith/Equitas/CSB - Non-congregate Shelter for Encampments/Unsheltered	400,000	-	-	-	-	400,000
Reeb Center - Outreach and Rehousing	50,000	-	-	-	-	50,000
Winter Warming Centers	2,000,000	-	-	-	-	2,000,000
Winter Warming Centers - Columbus Coalition for the Homeless	-	-	-	-	-	-
Winter Warming Centers - Maryhaven	-	-	-	-	-	-
Winter Warming Centers - The Open Shelter	-	-	-	-	-	-
Winter Warming Centers - Community Development for All People	-	-	-	-	-	-
Winter Warming Centers - Third Shift Warming/Cooling Center	-	-	-	-	-	-
Winter Warming Centers - Nate Smith Logistics	-	-	-	-	-	-
Winter Warming Centers - American Security Services	-	-	-	-	-	-
Winter Warming Centers - CSB	-	-	-	-	-	-
<b>Other Services</b>	<b>591,200</b>	<b>500,000</b>	<b>75,000</b>	<b>-</b>	<b>-</b>	<b>1,166,200</b>
Mount Carmel Health - Street Outreach	216,200	-	75,000	-	-	291,200
Emergency Shelters - Mobility Program through bus passes	75,000	-	-	-	-	75,000
YMCA - Van Buren Center Capital Improvements	100,000	500,000	-	-	-	600,000
Sawyer Tower relocation and rehousing	-	-	-	-	-	-
Colonial Village relocation	-	-	-	-	-	-
Direct Cash Payments for Families	150,000	-	-	-	-	150,000
Partner Agency Gift Cards for Employment Initiatives	50,000	-	-	-	-	50,000
Rosetta Brown - Landlord Specialist Engagement Pilot	-	-	-	-	-	-
Public Safety	-	-	-	-	-	-
MyProjectUSA	-	-	-	-	-	-

<b>Housing</b>	<b>5,430,382</b>	<b>888,850</b>	<b>611,958</b>	<b>-</b>	<b>21,234,312</b>	<b>28,165,502</b>
<b>Rapid Re-housing/Transitional Housing</b>	<b>2,757,967</b>	<b>888,850</b>	<b>236,858</b>	<b>-</b>	<b>5,590,922</b>	<b>9,474,597</b>
Homefull - Single Adult Rapid Re-housing	275,690	-	-	-	-	275,690
Home for Families - Family Rapid Re-housing	94,351	369,723	236,858	-	-	700,932
Home for Families - Family Rapid Re-housing Intensive	298,464	192,475	-	-	-	490,939
Home for Families - YHDP Rapid Re-housing and Transition to Home TH/RRH	-	-	-	-	2,559,216	2,559,216
Home for Families - Pregnant Women Housing C1 HP and RRH	-	-	-	-	-	-
Home for Families - Family Rapid Re-housing Job2Housing	126,016	-	-	-	310,977	436,993
Huckleberry House - Transitional Living Program TH	-	-	-	-	232,135	232,135
Lutheran Social Services - CHOICES Joint TH/RRH DV	-	-	-	-	1,006,648	1,006,648
Salvation Army - Family Rapid Re-housing	-	-	-	-	-	-
Volunteers of America - Family Rapid Re-housing	97,802	236,652	-	-	-	334,454
YMCA - Single Adult Rapid Re-housing	1,775,644	-	-	-	-	1,775,644
YMCA - Domestic Violence Rapid Re-housing	-	-	-	-	1,481,946	1,481,946
YMCA - Family Rapid Re-housing	90,000	-	-	-	-	90,000
YWCA - Family Rapid Re-housing	-	90,000	-	-	-	90,000
<b>Permanent Supportive Housing</b>	<b>2,672,415</b>	<b>-</b>	<b>375,100</b>	<b>-</b>	<b>15,643,390</b>	<b>18,690,905</b>
Homefull - All Supportive Housing	214,971	-	-	-	9,422,600	9,637,571
Homefull - 1289 Dublin-Granville hotel lease-up	660,000	-	-	-	-	660,000
Community Housing Network - All Supportive Housing	308,737	-	-	-	2,577,915	2,886,652
Equitas Health - TRA	-	-	-	-	943,316	943,316
Maryhaven - Commons at Chantry	33,627	-	-	-	183,196	216,823
National Church Residences - All Supportive Housing	379,413	-	-	-	1,132,242	1,511,655
Volunteers of America - Family Supportive Housing	-	-	-	-	626,653	626,653
YMCA - All Supportive Housing	1,031,144	-	375,100	-	499,620	1,905,864
YWCA - WINGS	44,523	-	-	-	257,848	302,371

WHEREAS, the Continuum of Care (CoC) Board recommends that the CoC authorize grants not to exceed the amounts listed above for continued operations of the projects listed above, and provision of access to homelessness prevention and diversion, emergency shelter and transitional housing, outreach services, housing services, and supportive housing to homeless individuals and families.

THEREFORE, be it resolved that the CoC authorizes grants in the amounts listed above for continued operations of these projects, and provision of access to homelessness prevention and diversion, emergency shelter and transitional housing, outreach services, housing services, and supportive housing to homeless individuals and families.

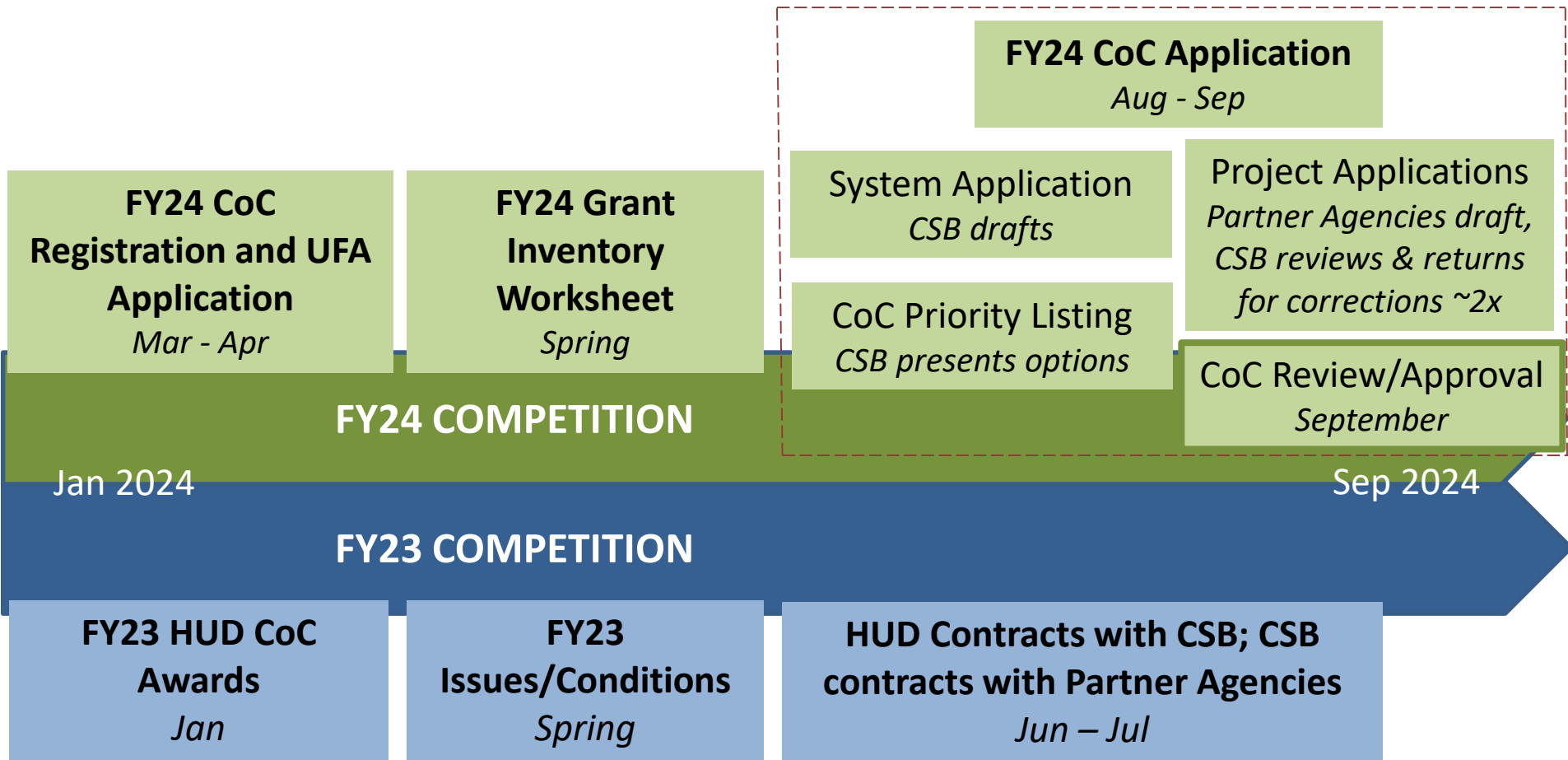
Approved by voice vote.

Witnessed by:

\_\_\_\_\_  
Michael Wilkos, Chair

June 5, 2024  
Date

# HUD CoC Competition



**Continuum of Care Program  
Competition Debriefing** | **FY 2023**

**CoC: OH-503 - Columbus/Franklin County CoC**

This document summarizes the scores HUD awarded to the Continuum of Care (CoC) Application your CoC submitted during the Fiscal Year (FY) 2023 CoC Program Competition and is divided into three sections:

- 1. High Priority CoC Application Questions;**
- 2. CoC Scoring Summary**—on the five sections of the application; and
- 3. Overall Scores for all CoCs**—including highest and lowest scores.

We organized sections 1 and 2 like the CoC Application. We included FY 2023 CoC Program Notice of Funding Opportunity (NOFO) references in the CoC Application so that you could reference the question to the NOFO, where applicable.

**1. High Priority CoC Application Questions**

CoC Application Question	NOFO Section	Maximum Points Available	Points Your CoC Application Received
<b>1D. Coordination and Engagement—Coordination with Federal, State, Local, Private, and Other Organizations</b>			
<b>1D-2. Housing First—Lowering Barriers to Entry.</b>	V.B.1.i.	10	<b>10</b>
<b>1D-2a. Project Evaluation for Housing First Compliance—Housing First Evaluation, Required Attachment.</b>			
<b>1D-3. Street Outreach—Scope.</b> Describe in the field below: <ol style="list-style-type: none"> <li>1. your CoC’s street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;</li> </ol>	V.B.1.j.	3	<b>3</b>

<p>2. whether your CoC’s Street Outreach covers 100 percent of the CoC’s geographic area;</p> <p>3. how often your CoC conducts street outreach; and</p> <p>4. how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.</p>			
<p><b>1D-5. Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.</b> Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.</p>	V.B.1.l.	9	9
<p><b>1D-7. Increasing Capacity for Non-Congregate Sheltering.</b></p>	V.B.1.n.	1	1
<p><b>1D-8. Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases.</b></p>	V.B.1.o.	5	5
<p><b>1D-8a. Collaboration With Public Health Agencies on Infectious Diseases.</b></p>			
<p><b>1D-10. Advancing Racial Equity in Homelessness–Conducting Assessment.</b></p> <p><b>1D-10a. Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance.</b></p> <p><b>1D-10b. Implemented Strategies that Address Racial Disparities.</b></p> <p><b>1D-10c. Implemented Strategies that Address Known Disparities.</b></p> <p><b>1D-10d. Tracked Progress on Preventing or Eliminating Disparities.</b></p>	V.B.1.q.	7	6
<p><b>1D-11. Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC’s Outreach Efforts–Letter Signed by Individuals with Lived Experience, Required Attachment</b></p>	V.B.1.r.	5	5
<p><b>1D-11a. Active CoC Participation of Individuals with Lived Experience of Homelessness.</b></p>			

<b>1D-11b. Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.</b>			
<b>1D-11c. Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.</b>			
<b>1E. Project Review, Ranking, and Selection</b>			
<b>1E-2. Project Review and Ranking Process Your CoC Used in Its Local Competition.</b>	V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	21	<b>18</b>
<b>1E-2a. Scored Project Forms for One Project from Your CoC’s Local Competition.</b>			
<b>1E-2b. Addressing Severe Barriers in the Local Project Review and Ranking Process.</b>			
<b>1E-3. Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.</b>			
<p>These questions assessed whether your CoC used objective criteria and past performance to review and rank projects based on required attachments.</p> <ol style="list-style-type: none"> <li>1. At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).</li> <li>2. At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).</li> </ol>			

<ol style="list-style-type: none"> <li>3. Used data from a comparable database to score projects submitted by victim service providers.</li> <li>4. Used objective criteria to evaluate how projects submitted by victim service providers improved safety for the population they serve.</li> <li>5. Used a specific method for evaluating projects based on the CoC’s analysis of rapid returns to permanent housing.</li> <li>6. Specific severity of needs and vulnerabilities your CoC considered when ranking and selecting projects.</li> <li>7. Considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.</li> <li>8. How your CoC advanced racial equity in its local competition review and ranking process.</li> </ol>			
<b>2A. Homeless Management Information System (HMIS) Bed Coverage</b>			
<b>2A-5. Bed Coverage Rate–Using HIC, HMIS Data.</b>	V.B.3.c.	4	4
<b>2A-6. Longitudinal System Analysis (LSA) Submission in HDX 2.0.</b> Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	V.B.3.d.	2	2
<b>2C. System Performance</b>			
<b>2C-1. Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.</b> We scored this question based on data your CoC submitted in HDX and your narrative response.  In the field below:	V.B.5.b.	3	2

<ol style="list-style-type: none"> <li>1. describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;</li> <li>2. describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and</li> <li>3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time.</li> </ol>			
<p><b>2C-2. Length of Time Homeless–CoC’s Strategy to Reduce.</b> We scored this question based on data your CoC submitted in HDX and your narrative response.</p> <p>In the field below:</p> <ol style="list-style-type: none"> <li>1. describe your CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;</li> <li>2. describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and</li> <li>3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the length of time individuals and families remain homeless.</li> </ol>	V.B.5.c.	13	<b>13</b>
<p><b>2C-3. Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC’s Strategy.</b> We scored this question based on data your CoC submitted in HDX and your narrative response.</p> <p>In the field below:</p> <ol style="list-style-type: none"> <li>1. describe your CoC’s strategy to increase the rate that individuals and persons in families residing in <b>emergency shelter, safe havens, transitional housing, and rapid rehousing</b> exit to permanent housing destinations;</li> </ol>	V.B.5.d.	13	<b>7</b>



<p>2. describe your CoC’s strategy to increase the rate that individuals and persons in families residing in <b>permanent housing projects</b> retain their permanent housing or exit to permanent housing destinations; and</p> <p>3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to increase the rate that individuals and families exit to or retain permanent housing.</p>			
<p><b>2C-4. Returns to Homelessness–CoC’s Strategy to Reduce Rate.</b> We scored this question based on data your CoC submitted in HDX and your narrative response.</p> <p>In the field below:</p> <p>1. describe your CoC’s strategy to identify individuals and families who return to homelessness;</p> <p>2. describe your CoC’s strategy to reduce the rate of additional returns to homelessness; and</p> <p>3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.</p>	V.B.5.e.	8	8
<p><b>2C-5. Increasing Employment Cash Income–CoC’s Strategy.</b> We scored these questions based on data your CoC submitted in HDX and your narrative response.</p> <p>In the field below:</p> <p>1. describe your CoC’s strategy to access employment cash sources;</p> <p>2. describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their cash income; and</p>	V.B.5.f.	7	5

<p><b>3.</b> provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase income from employment.</p> <p><b>2C-5a. Increasing Non-employment Cash Income–CoC’s Strategy.</b> In the field below:</p> <p><b>1.</b> describe your CoC’s strategy to access non-employment cash income; and</p> <p><b>2.</b> provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase non-employment cash income.</p>			
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**2. CoC Scoring Summary (from FY 2023 CoC NOFO)**

Scoring Category	Maximum Score (Points)	Your CoC Score (Points)
<b>1B.</b> Coordination and Engagement–Inclusive Structure and Participation	5	<b>4.5</b>
<b>1C.</b> Coordination and Engagement–Coordination with Federal, State, Local, Private, and Other Organizations	29	<b>23.5</b>
<b>1D.</b> Coordination and Engagement–Coordination with Federal, State, Local, Private, and Other Organizations–Continued	51	<b>49</b>
<b>1E.</b> Project Capacity, Review, and Ranking–Local Competition	27	<b>26</b>
<b>2A.</b> Homeless Management Information System (HMIS)–Implementation	9	<b>8</b>
<b>2B.</b> Point-in-Time (PIT) Count	5	<b>4</b>
<b>2C.</b> System Performance	60	<b>39</b>
<b>3A.</b> Coordination with Housing and Healthcare	14	<b>14</b>
<b>Total CoC Application Score*</b>	<b>200</b>	<b>168</b>

\*The total does not include bonus scores.

**3. Overall Scores for all CoCs\***

Highest Score for any CoC	185.5
Lowest Score for any CoC	54.5
Median Score for all CoCs	151.5

\*The Overall Scores does not include bonus scores.

**Continuum of Care (CoC) Program  
Competition Debriefing–DV Bonus Scores**

**Fiscal Year (FY) 2023**

**CoC:** OH-503

**Applicant:** Community Shelter Board

**Project:** LSS CHOICES 2023 DV Joint TH-RRH

Below is your DV Bonus project application score for the FY 2023 Continuum of Care (CoC) Program Competition. To receive DV Bonus funding, your application needed a score of at least **86.13**, which is the lowest score of any new DV Bonus project we funded. If your DV Bonus application did not score high enough for us to conditionally award DV Bonus funding to your proposed project, we could have still conditionally awarded funding based on (1) where your CoC ranked your project, and (2) if your project met project eligibility requirements.

<b>RRH or Joint TH-RRH Projects</b>				
NOFA Language	NOFA Section	Application Question Number	Maximum Points Available	Your DV Bonus Score
<b>CoC Score.</b> Up to 50 points in direct proportion to the score received on the CoC Application.	I.B.3.1.(1)(a)	Not Applicable	50	42
<b>CoC Collaboration with Victim Service Providers.</b> Up to 10 points in direct proportion to the score received on the following rating factors in the CoC application: Section VII.B.1.e, Section VII.B.2.c, and Section VII.B.3.b.	I.B.3.1.(1)(b)	Not Applicable	10	7.6
<b>Need for the Project.</b> Up to 10 points based on the extent the CoC quantifies the need for the project in its portfolio, the extent of need, and how the project will fill that gap.	I.B.3.1.(1)(c)	4A-3	10	10
<b>Quality of the Project Applicant.</b> Up to 15 points based on the previous performance of the applicant in serving survivors of domestic violence, dating violence, sexual assault, or stalking, and their ability to house survivors and meet safety outcomes.	I.B.3.1.(1)(d)	4A-3a, 4A-3b, 4A-3b.1, 4A-3c, 4A-3d, 4A-3d.1, 4A.3e, 4A-3f	15	13.5
<b>Demonstration of inclusion of victim-centered practices.</b> Up to 8 points based on the quality of the project’s plan to address the housing and safety needs of survivors by adopting victim-centered practices (e.g., Housing First, Trauma-Informed Care, Confidentiality) in operating their project. Full points will be awarded to project applicants that can demonstrate they are already adopting victim-centered practices.	I.B.3.1.(1)(e)	4A-3e, 4A-3g	8	8
<b>Demonstration of plan to include survivors with lived expertise.</b> Up to 7 points based on the project’s ability to demonstrate its plan to involve survivors in policy and program development throughout the project’s operation.	I.B.3.1.(1)(f)	4A-3h	7	7
			<b>Total Score</b>	<b>88.1</b>

Below is a summary of all DV Bonus application scores.

<b>Overall Scores for all DV Bonus Applications</b>	
Highest Score for any CoC	94.98
Lowest Score for any CoC	34.79
Median Score for all CoCs	78.31

## HUD Performance Measurement

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES and TH projects.

### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

### Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-

Metric 4.a – Change in earned income during the reporting period

Metric 4.b – Change in non-employment cash income during the reporting period

Metric 4.c – Change in total income during the reporting period

### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES and TH projects with no prior enrollments in HMIS

Metric 5.2 – Change in the number of persons entering ES, TH, and PH projects with no prior enrollments in HMIS

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations of those who exit Street Outreach

Metric 7b.1 – Change in exits to permanent housing destinations of those who exit ES, TH and PH-RRH

Metric 7b.2 – Change in exit to or retention of permanent housing of those served in PH except PH-RRH

# FY2019-FY2023- HUD Performance Measurement

## Measure 1: Length of Time Persons Remain Homeless

### 0700 - Length of Time Persons Homeless-Metric 1 - v6

*Metric 1.1: Change in the average and median length of time persons are homeless in ES projects.*

*Metric 1.2: Change in the average and median length of time persons are homeless in ES and TH projects.*

	Universe (Persons)					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
1.1 Persons in ES and SH	9,268	7,571	7,280	7,639	7,826	187
1.2 Persons in ES, SH, and TH	9,398	7,776	7,491	7,851	8,031	180

	Average LOT Homeless (bed nights)					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
1.1 Persons in ES and SH	60	64	66	75	80	5
1.2 Persons in ES, SH, and TH	68	67	71	80	85	5

	Median LOT Homeless (bed nights)					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
1.1 Persons in ES and SH	45	43	35	42	46	4
1.2 Persons in ES, SH, and TH	49	44	37	44	48	4

## Measure 1: Length of Time Persons Remain Homeless, Metric 1b

### 0700.1b - Length of Time Persons Homeless-Metric 1 - v7

	Universe (Persons)					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
1.1 Persons in ES and SH	9,812	8,488	7,885	7,978	8,362	384
1.2 Persons in ES, SH, and TH	9,835	8,664	8,081	8,170	8,561	391

	Average LOT Homeless (bed nights)					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
1.1 Persons in ES and SH	358	372	436	369	373	4
1.2 Persons in ES, SH, and TH	360	380	444	378	380	2

	Median LOT Homeless (bed nights)					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
1.1 Persons in ES and SH	126	167	170	135	156	21
1.2 Persons in ES, SH, and TH	128	171	183	141	160	19



## Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

### 0701 - Exits to Permanent Housing with Return to Homelessness, Metric 2 - v8

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Exit was from SO	205	191	142	104	99	-5
Exit was from ES	3,581	3,869	3,494	2,599	1,641	-958
Exit was from TH	147	122	108	113	109	-4
Exit was from PH	1,317	1,129	1,097	1,454	1,226	-228
TOTAL Returns to Homelessness	5,250	5,311	4,841	4,270	3,075	-1195

	Returns to Homelessness in Less than 6 Months					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Exit was from SO	26	26	13	4	5	1
	13%	14%	9%	4%	5%	1%
Exit was from ES	402	469	456	320	237	-83
	11%	12%	13%	12%	14%	2%
Exit was from TH	14	18	16	8	15	7
	10%	15%	15%	7%	14%	7%
Exit was from PH	151	100	172	68	106	38
	11%	9%	16%	5%	9%	4%
TOTAL Returns to Homelessness	593	613	657	400	363	-37
	11%	12%	14%	9%	12%	2.4%

	Returns to Homelessness from 6 to 12 Months					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Exit was from SO	10	10	5	3	3	0
	5%	5%	4%	3%	3%	0%
Exit was from ES	353	380	261	137	108	-29
	10%	10%	7%	5%	7%	1%
Exit was from TH	8	13	6	5	6	1
	5%	11%	6%	4%	6%	1%
Exit was from PH	103	76	95	56	80	24
	8%	7%	9%	4%	7%	3%
TOTAL Returns to Homelessness	474	479	367	201	197	-4
	9%	9%	8%	5%	6%	1.7%

	Returns to Homelessness from 13 to 24 Months					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Exit was from SO	12	15	11	5	12	7
	6%	8%	8%	5%	12%	7%
Exit was from ES	469	427	227	213	209	-4
	13%	11%	6%	8%	13%	5%
Exit was from TH	14	8	9	19	10	-9
	10%	7%	8%	17%	9%	-8%
Exit was from PH	92	94	86	110	133	23
	7%	8%	8%	8%	11%	3%
TOTAL Returns to Homelessness	587	544	333	347	364	17
	11%	10%	7%	8%	12%	3.7%

	Number of Returns in 2 Years					
	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Exit was from SO	48	51	29	12	20	8
	23%	27%	20%	12%	20%	9%
Exit was from ES	1,224	1,276	944	670	554	-116
	34%	33%	27%	26%	34%	8%
Exit was from TH	36	39	31	32	31	-1
	24%	32%	29%	28%	28%	0.1%
Exit was from PH	346	270	353	234	319	85
	26%	24%	32%	16%	26%	10%
TOTAL Returns to Homelessness	1,654	1,636	1,357	948	924	-24
	32%	31%	28%	22%	30%	7.8%

### Measure 3: Number of Homeless Persons

#### 0702 - Number of Homeless Persons-Metric 3.1 - v4

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	2019 PIT Count	2020 PIT Count	2021 PIT Count	2022 PIT Count	2023 PIT Count
Universe: Total PIT Count of sheltered and unsheltered persons	1,907	2,036	N/A	1,912	2,337
Total Sheltered Count	1,525	1,604	N/A	1,570	1,839
Emergency Shelter Total	1,447	1,470	N/A	1,426	1,688
Transitional Housing Total	78	134	N/A	144	151
Unsheltered Count	382	432	N/A	342	498

#### Metric 3.2 – Change in Annual Counts

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Unduplicated Total sheltered homeless persons	10,266	8,503	7,638	8,000	8,214	214
Emergency Shelter Total	10,138	8,318	7,426	7,782	8,005	223
Transitional Housing Total	229	277	294	280	253	-27

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

### 0703 - Employment and Income Growth for CoC Funded Projects Metric 4 - v6

#### Metric 4.1 – Change in earned income during the reporting period (stayers)

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Number of adults	1303	858	1397	1297	1555	258
Number of adults with increased earned income	117	40	59	79	95	16
Percentage of adults who increased earned income	9%	5%	4%	6%	6%	0.0%

#### Metric 4.2 – Change in non-employment cash income during the reporting period

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Number of adults	1303	858	1397	1297	1555	258
Number of adults with increased non-employment cash income	438	346	459	559	622	63
Percentage of adults who increased non-employment cash income	34%	40%	33%	43%	40%	-3.1%

#### Metric 4.3 – Change in total income during the reporting period (stayers)

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Number of adults	1303	858	1397	1297	1555	258
Number of adults with increased total income	497	363	495	618	690	72
Percentage of adults who increased total income	38%	42%	35%	48%	44%	-3%

Metric 4.4 – Change in earned income during the reporting period (leavers)

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Number of adults	235	576	424	415	551	136
Number of adults with increased earned income	21	69	69	45	59	14
Percentage of adults who increased earned income	9%	12%	16%	11%	11%	-0.1%

Metric 4.5 – Change in non-employment cash income during the reporting period

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Number of adults	235	576	424	415	551	136
Number of adults with increased non-employment cash income	75	163	87	97	137	40
Percentage of adults who increased non-employment cash income	32%	28%	21%	23%	25%	1.5%

Metric 4.6 – Change in total income during the reporting period (leavers)

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Number of adults	235	576	424	415	551	136
Number of adults with increased total income	90	219	149	135	191	56
Percentage of adults who increased total income	38%	38%	35%	33%	35%	2.1%

## Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES and TH projects with no prior enrollments in HMIS

### 0704 - Number of Persons First Time Homeless, Metric 5 - v6

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Person with entries into ES or TH during the reporting period.	9,394	7,542	7,062	7,294	7,304	10
Of persons above, count those who were in ES, TH or any PH within 24 months prior to their entry during the reporting year.	3,028	2,680	2,360	2,446	2,345	-101
Of persons above, count those who did not have entries in ES, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	6,366	4,862	4,702	4,848	4,959	111

Metric 5.2 – Change in the number of persons entering ES, TH, and PH projects with no prior enrollments in HMIS

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Person with entries into ES, TH or PH during the reporting period.	9,844	8,557	7,805	8,165	8,284	119
Of persons above, count those who were in ES, TH or any PH within 24 months prior to their entry during the reporting year.	3,329	3,418	2,822	3,005	2,852	-153
Of persons above, count those who did not have entries in ES, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	6,515	5,139	4,983	5,160	5,432	272

## Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

### 0706 - Permanent Housing Placement-Retention Metric 7 - v9

#### Metric 7a.1 – Change in exits to permanent housing destinations

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Persons who exit Street Outreach	462	406	375	340	430	90
Of persons above, those who exited to temporary & some institutional destinations	69	29	47	46	55	9
Of the persons above, those who exited to permanent housing destinations	149	98	100	85	80	-5
% Successful exits	47%	31%	39%	39%	31%	-7.1%

#### Metric 7b.1 – Change in exits to permanent housing destinations

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Persons in ES, TH and PH-RRH who exited	8519	6541	6080	5935	6370	435
Of the persons above, those who exited to permanent housing destinations	3388	2317	1874	1411	1661	250
% Successful exits	40%	35%	31%	24%	26%	2.3%

#### Metric 7b.2 – Change in exit to or retention of permanent housing

	Historical			Current		
	FY2019	FY2020	FY2021	FY2022	FY2023	Difference
Universe: Persons in all PH projects except PH-RRH	2619	2959	3003	3381	3653	272
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2526	2862	2899	3255	3501	246
% Successful exits/retention	96%	97%	97%	96%	96%	-0.4%



## FY2023 - SysPM Data Quality

### OH-503 - Columbus/Franklin County CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

	All ES, SH			All TH		
	2021-2022	2022-2023	Difference	2021-2022	2022-2023	Difference
4. Unduplicated Persons Served (HMIS)	7,782	8,005	223	280	253	-27
5. Total Leavers (HMIS)	6,477	6,791	314	183	178	-5
6. Destination of Don't Know, Refused, or Missing (HMIS)	302	308	6	1	12	11
7. Destination Error Rate (%)	<b>4.66%</b>	<b>4.54%</b>	<b>-0.13%</b>	<b>0.55%</b>	<b>6.74%</b>	<b>6.20%</b>

	All PSH, OPH			All RRH		
	2021-2022	2022-2023	Difference	2021-2022	2022-2023	Difference
4. Unduplicated Persons Served (HMIS)	3500	3890	390	3516	3601	85
5. Total Leavers (HMIS)	406	501	95	2190	2185	-5
6. Destination of Don't Know, Refused, or Missing (HMIS)	16	57	41	103	73	-30
7. Destination Error Rate (%)	<b>3.94%</b>	<b>11.38%</b>	<b>7.44%</b>	<b>4.70%</b>	<b>3.34%</b>	<b>-1.36%</b>

	All Street Outreach		
	2021-2022	2022-2023	Difference
4. Unduplicated Persons Served (HMIS)	428	649	221
5. Total Leavers (HMIS)	350	431	81
6. Destination of Don't Know, Refused, or Missing (HMIS)	0	42	42
7. Destination Error Rate (%)	<b>0.00%</b>	<b>9.74%</b>	<b>9.74%</b>

# Project for CoC Bonus and 2025 OHFA Competition

## CHN Deer Hill Place

Project Configuration	
Total Units	60
Homeless Units	48
Other Units	12
Unit size	One-bedroom
Location	3255 Morse Rd Columbus OH 43231
Target Population	Individuals experiencing chronic homelessness, who are disabled by mental illness, substance addition, dual diagnosis, and/or a physical disability.
Staff Availability	24-hour front desk staffing (Aryes); property management (CHN 0.5 FTE); maintenance (CHN 0.5 FTE) on-site supportive service TBD service coordinator 2.4 FTEs, with 2 staff on site M-F 8 am – 5 pm)

Project development	
Total Project Costs	<b>\$21,898,085</b> Cost/homeless unit \$364,968
Annual Services Costs	<u>\$432,442 total</u> <b>CoC funds \$258,936 (\$247,183 new HUD CoC Supportive, \$11,753 TBD for homeless units)</b> Other funds \$173,506 (\$87,000 Medicaid, \$61,798 ADAMH, \$24,708 TBD for non-homeless units) Cost/homeless unit \$7,207
Annual Operations Costs	<u>\$745,200 total</u> CMHA funds not secured yet (Project Based Vouchers) Other funds \$0 Cost/homeless unit \$12,420
Development/Capital	<u>\$20,720,443 total</u> <b>CoC Funds \$2,000,000 (\$2,000,000 City of Columbus HOME)</b> Other funds \$15,400,000 OHFA tax credits, \$1 mil ODMHAS, \$1.5 mil FHLB, Deferred developer fee \$820k Cost/unit \$345,341
Development Timeline	January 2025 – seek CoC OHFA project ranking June 2026 – construction October 2027 – lease-up

# Columbus and Franklin County Continuum of Care Project Development Process Concept Paper

Describe the organization(s) that will implement the housing project, high level funding objectives, the population to be served, and the services that will be provided. The Concept Paper does not need to identify a specific housing site, unless one has already been identified for site-based permanent supportive housing. Present the required information in a narrative. Prior to submitting a concept paper, review the Information Packet and other related materials on CSB's website [here](#).

**Submit the Concept Paper using the forms provided. Do not add pages or attachments not specifically requested.** Applicants are required to submit:

- 1) Cover Sheet and Authorization Form
- 2) Concept Paper
- 3) Documentation for a new Lead Organization<sup>1</sup> (attachments)
  - < 501(c) 3 letter from IRS
  - < Registration with Ohio Secretary of State
  - < Board of Trustees roster with employers, relevant experience and tenure with the Board
  - < Most recent audit and 990

## Submission Procedure

Project Concepts are accepted year-round. Submit Concept Papers to Kirstin Jones ([kjones@csb.org](mailto:kjones@csb.org)).

## Concept Paper Selection and Approval Process

Community Shelter Board (CSB) staff will review Concept Papers and evaluate the capacity and track record of the applicant and the eligibility and appropriateness of the project to participate in the community's housing development process. If the project seems viable enough to move forward, CSB will present the information to the Continuum of Care (CoC) for formal approval.

Organizations that are selected will be informed in writing. Comments and questions regarding the project generally will be included in the letter of acceptance or CoC resolution. Once a concept has been approved, the agency has 90 days to submit a more detailed project plan, or a Continuum of Care (CoC) project application, if applicable, according to CoC deadlines. Organizations not selected will receive the rationale in writing. Selection of an applicant's Concept Paper for further development does not guarantee funding of the final project.

Contact Kirstin Jones at [kjones@csb.org](mailto:kjones@csb.org) or 614-715-2542 with any questions.

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<sup>1</sup> Not required for existing housing sponsors.

**Permanent Supportive Housing or Rapid Re-Housing  
Concept Paper Submission**

Submission should not exceed 7 pages, excluding required attachments in listed in Section 9.

**1. Agency and Project Information**

Project Title: Deer Hill Place

Lead Organization (project sponsor): Community Housing Network, Inc.

Mailing Address: 1680 Watermark Drive, Columbus, Ohio 43215

Contact person: Samantha Shuler, Chief Executive Officer

Telephone: 614-487-6700 Fax: 614-487-0405 E-Mail: [sshuler@chninc.org](mailto:sshuler@chninc.org)

If you are submitting a project on behalf of a group of agencies/organizations, list any agencies you intend to propose as sub-recipients or subcontractors.

**2. Authorization**

*Acting as a duly authorized representative, I hereby affirm that the governing body of the below named organization has reviewed and accepts all the guidelines, requirements and conditions described in the Project Development Process Information Packet, and wishes to be considered for financial assistance.*

Lead Organization: Community Housing Network	Date: May 3, 2024
Authorized Signature: <i>By: [Signature]</i>	
Name/Title: Samantha Shuler, Chief Executive Officer	
Co-Applicant Organization:	Date:
Authorized Signature:	
Name/Title:	
Co-Applicant Organization:	Date:
Authorized Signature:	
Name/Title:	

### 3. Description & Experience of Applicant Organization(s)

Answer each of the questions below. Answer the questions for all agencies involved in the project. *Agencies that have a current contract with CSB do not need to complete this section. However, if the proposed partners are not currently funded by CSB, provide answers to these questions for the proposed partners.*

A) Are you an incorporated non-profit organization and have you received IRS 501(c)3 status?	Yes X	No
B) How many years has the lead agency been in existence?	37	
C) If there are other agencies involved with the project, how many years has each of them been in existence?	NA	
D) List the agency's total annual budget for the current fiscal year.	\$13,069,412	

If you are not currently providing housing for formerly homeless individuals, address the following questions. The answers may exceed the space provided, but the overall application may not exceed the seven-page limit.

E) Describe the agency's mission and purpose and explain how the proposed project is consistent with the agency's mission.
F) Describe the agency's principal programs and services.
G) Describe the number and type of staff the agency employs.
H) Describe the agency's experience providing services for the target population or other special needs populations.
I) Describe the agency's experience providing housing for the target population or other special needs populations.
J) Describe the agency's experience working with neighbors of other developments.
K) List the agency's key accomplishments from the past three years.

**4. Proposed Housing Model**

Check the box that matches the type of housing for which you are seeking funding.

<input type="checkbox"/>	Multiple Buildings, Multiple Sites	<input checked="" type="checkbox"/>	Permanent Supportive Housing
<input type="checkbox"/>	Multiple Buildings, Single Site	<input type="checkbox"/>	Rapid Re-Housing
<input checked="" type="checkbox"/>	Single Building		
<input type="checkbox"/>	Shared Housing		

**5. Type of Development**

Check the box that best describes the type of development you are proposing.

<input checked="" type="checkbox"/>	Construction of a new building
<input type="checkbox"/>	Rehabilitation of an existing building
<input type="checkbox"/>	Leasing an existing building or units

**6. Project Description**

Please use only the space provided below.

- A. In the table below, show the total number of proposed units in the project, how many units will be designated for people experiencing homelessness, how many units will be supported with Columbus Metropolitan Housing Authority (CMHA) vouchers, and how many units are designated for other populations, if applicable.

<b>Total Units (#)</b>	60
<b>Homeless Units (#)</b>	48
<b>CMHA voucher units (#)</b>	60
<b>CMHA voucher units (%)</b>	100%
<b>Non-Homeless Units (#)</b>	12

- B. Describe the general development timeline, if applicable.

Deer Hill Place will be located at approximately 3255 Morse Road, Columbus, Ohio 43231. CHN requests consideration for CofC ranking from the Columbus/Franklin County Continuum of Care for the competitive tax credit application process for Deer Hill Place. CHN proposes to submit a competitive tax credit application by the 2025 QAP deadline, which we anticipate will be in the second week of February 2025. Before we request competitive tax credits, CHN will apply to the City of Columbus for Rental Housing Production Program funding. Assuming an award from LIHTC in 2025, the project will begin construction in 2026 and be completed and leased up in 2027.

CHN would propose the following timetable:

June 2024:	Apply to FHLB Cincinnati for AHP funds
October 2024:	New Bonus SHP Fund Request (if eligible)
January 2025:	HUD Funding Announcements & Architecture Submitted to the City
January 2025:	Apply to the City and County for HOME funds
February 2025:	Apply to OHFA for LIHTC and HDL funding
May 2025:	OHFA LIHTC Awards Announced
September 2025:	OHFA Final Application & 80% drawings
April 2026:	Building Permits are ready
May 2026:	Financial Closing
June 2026:	Construction Start
August 2027:	Construction Completed
October 2027:	100% Lease-Up

- C. List anticipated sources of capital funding, if applicable, and the projected capital request for funding from the CoC.

Please find attached a preliminary Development Budget for Deer Hill Place.

Assuming the annual Low-Income Housing Tax Credit allocation limit of \$1,750,000 from the Ohio Housing Finance Agency (OHFA) 2024 Qualified Allocation Plan, CHN estimates \$15,400,000 in net tax credit equity generated from the sale of 99.99% ownership interest in Deer Hill Place, LLC. Assuming the annual project tax credit allocation limit is not increased for Deer Hill Place to be a 60-unit development, CHN will need approximately \$8,125,000 from additional resources. Potential sources of the \$5,320,000 include the City of Columbus, Ohio Department of Mental Health and Addition Services and the Federal Home Loan Bank of Cincinnati AHP grant.

If these resources are unavailable, CHN will reduce the number of units at Deer Hill Place. Please note that lowering the number of units will negatively impact the project's long-term financial viability; therefore, CHN recommends developing the maximum number of units.

- D. List anticipated sources of operations funding (including rent subsidies). Describe CMHA's involvement and commitment to the project and attach CMHA's written commitment to the project, if applicable. If CMHA will not be involved, describe future operational sustainability. Provide supporting documentation that shows how the project leverages housing resources not funded through CoC or ESG programs in an amount not less than 25% of the needed funding.

To date, CHN has not secured a source of operating funding for Deer Hill Place. CHN will request a CMHA commitment of Project Based Vouchers to CHN to help facilitate this development.

- E. List anticipated sources of services funding and projected services request for funding from the CoC.

Please find attached a preliminary Service Budget for Deer Hill Place.



Medicaid will pay 25% of the service expenses associated with the 48 units that will provide housing to persons who are homeless. CHN proposes that HUD and CSB fund 80% of services for the remaining expenses (after the estimated Medicaid reimbursement) and ADAMH of Franklin County fund the remaining 20%. Service funding would pay for staffing (including front desk and case management), transportation assistance, administrative expenses, HMIS expenses, annual service assessments, and housing search assistance. The highest costs in the service budget will be staffing the 24-hour, seven (7) days per week front desk estimated to cost \$182,000 annually. Assuming Deer Hill Place will be 60 units and a case manager ratio of 1 case manager to 25 units, 2.4 FTE case managers will be present at Deer Hill Place.

- F. Provide a general description of the project, and describe the target population, including their anticipated needs.

CHN starts with housing because it fulfills a basic human need that allows us to address other human needs, especially those that are complex and chronic. Once they have a home with CHN, residents can feel safe and comforted, knowing they have a place to rest, recover, and reset. CHN furthers equity for each resident by providing access to supportive services to help them heal and thrive. By helping our residents thrive, we go a long way toward erasing the stigma of homelessness and mental illness, where people of diverse backgrounds and incomes live and work together with mutual compassion and respect.

For the Continuum Units, the target population for Deer Hill Place will be men and women who have experienced homelessness and are disabled by a mental illness and come directly from unsheltered situations and shelters into safe, affordable housing. Individuals struggle to overcome severe and persistent housing barriers that may include histories of alcohol and drug abuse, physical disabilities, incarceration, generational and systematic inequities, institutionalization, long-term unemployment, and trauma. They have zero to extremely low income without discretionary income to support their transition into stable housing.

For the ADAMH Units, the target population is individuals with severe mental illness or dual diagnosis who have the life skills to live independently with services. Priority will be given to individuals leaving ADAMH-designated acute care, residential care, group care settings, or transitional settings who are at risk of becoming homeless at discharge. For example, individuals exiting the ADAMH-designated settings who plan to go to a shelter or a place not designed for ordinary use for sleeping by human beings (car, park, abandoned structures, train or bus station, etc.) will receive priority for placement in the ADAMH Units at Deer Hill Place.

The community currently has approximately 377 PSH placements annually and 2,513 existing PSH units. The 2023 Gap Analysis for Columbus/Franklin County reports that 2,197 individuals annually demand PSH housing, but there is a gap where at least 1,820 additional PSH units are needed for homeless individuals in Franklin County.

G. What is the anticipated cost per household served? Ensure the cost aligns with historical information of like-projects.

The following chart is based on the preliminary proforma attached to this project concept:

<b>Deer Hill Place</b>		<b>Total</b>	<b>Continuum of Care Units</b>	<b>ADAMH Units</b>
<b>Cost Category</b>	<i>Units</i>	<i>60</i>	<i>48</i>	<i>12</i>
Total Development Costs	\$ 20,720,443	\$345,341/Unit	\$ 576,354	\$ 144,089
Total Annual Operating Costs	\$ 745,200	\$12,420/Unit	\$ 596,160	\$ 149,040
Total Annual Service Expenses	\$ 432,442	\$7,207/Unit	\$ 345,954	\$ 86,488
<b>Total</b>	<b>\$ 21,898,085</b>	<b>\$364,968/Unit</b>	<b>\$ ,518,468</b>	<b>\$ 379,617</b>

H. For Joint TH-RRH projects, demonstrate how the project will provide enough rapid rehousing assistance to ensure that at any given time a program participant may move from transitional housing to permanent housing. This may be demonstrated by identifying a budget that has twice as many resources for the rapid rehousing portion of the project than the TH portion, by having twice as many PH-RRH units at a point in time as TH units, or by demonstrating that the budget and units are appropriate for the population being served by the project

Not Applicable

I. For Joint TH-RRH projects, demonstrate how participants will be quickly housed in transitional or RRH housing of their choice.

Not Applicable

**7. Supportive Service Plan**

Answer the following questions. Please note that, at a minimum, services must address service coordination within the community, linkage with benefits, employment and treatment linkages, as well as any other proposed relevant services.

A. Describe the supportive services the project will directly provide to address the target population's needs. What is the anticipated caseload ratio?

The proposed project will offer safe, secure, permanent supportive housing to individuals who struggle with homelessness, mental illness, and/or addiction. CHN's Housing Facilitation staff ensures that tenants are moved in quickly. CHN contracts with a community-based behavioral health service partner(s) to provide supportive services to ensure tenants can maintain their housing. Supportive services staff will work with new tenants to ensure an Individualized Housing Stabilization Plan is completed upon move-in. CHN's Service Coordination staff can assist tenants with linkages and progress on

goal plans. CHN believes 24-hour onsite staffing is appropriate to provide the support necessary for the residents to achieve housing stability and improve their well-being.

Community Housing Network will work with its [to be named] community service partner and provide residents with supportive services that include, but are not limited to:

#### **Housing Facilitation (CHN Housing Facilitators)**

- Housing intake and transition into housing.
- Address barriers that delay housing intake and move-in, such as rental and utility arrears, security deposits, and documentation to obtain a rent subsidy.
- Review tenant's rights and responsibilities, available services, and other relevant information with residents.

#### **Assessment of Needs + Service Coordination (CHN Service Coordination + Service Partner)**

- Initial engagement: (1) Identify current linkage to case management services, (2) housing barriers, and (3) the tenant's well-being under VAT domains: Survival Skills; Basic Needs; Indicated Mortality Risks; Medical Risks; Organization/Orientation; Mental Health; Substance Abuse; Communication; Social Behaviors; and Housing Stability.
- Linkage to supports and services based on needs under all domains.
- Evidence-based practices engage residents in maintaining housing and improving their well-being.
- Clear communication, boundaries, and expectations while building trust with each resident.
- Individualized Housing Stabilization Plan (IHSP) identifies personalized goals and action steps for residents and staff to collaborate on the process for goal achievement.
- Linkage to supports and services based on needs under all domains.
- Monthly engagement activities address mental and physical health, life skills, substance and alcohol use, benefits, employment readiness, and more.
- Address housing retention by increasing services related to barriers, such as crisis intervention and assistance with rental and utility arrears.
- Maintain case notes/documents for each resident.
- 1:25 staff caseload ratio.

The proposed service provider will have access to Medicaid reimbursement funding.

B. Describe the services that existing community service providers will provide.

CHN utilizes evidence-based practices to engage residents in maintaining housing and improving their well-being, such as the Housing First approach, Harm Reduction, Trauma-informed Care, and other evidence-based practices. PSH combines affordable housing assistance with voluntary supportive services helping people live with stability,

autonomy, and dignity. Residents can choose to utilize services either onsite or off-site. Onsite case managers will help residents identify services in the community to access options and opportunities tailored toward their needs and attainment of goals. Some services, including psychiatric services and clinical substance abuse treatment, will not be offered onsite. Onsite case managers will help residents identify community services that will be useful to meet the goals identified in the individuals' housing stability assessments and goal plans.

Existing community service providers may be beneficial if there is an adversarial relationship between a resident and the property manager. Engagement staff will link the tenant to community services that may assist in resolving the lease violation, including representative payee services, community mediation services, drug and alcohol treatment, anger management, and mental health services. Tenants may also be referred to the Legal Aid Society of Columbus.

C. Describe how the provision of services will be equitable in terms of access to services and how outcomes will be analyzed to ensure equity.

CHN prioritizes cultural competency, offering inclusive services tailored to diverse backgrounds. Through annual training, staff address implicit bias and promote equity. Language assistance ensures equal access for those with limited English proficiency. Collaboration with the Franklin County ADAMH Board and community partners ensures comprehensive support for addiction and mental health needs. CHN's commitment lies in providing a welcoming environment and effective services for all individuals, regardless of background or identity.

CHN tracks demographic data to identify any disparities in service utilization among different population groups. Regular assessments and surveys are conducted to gather feedback from residents to assess satisfaction levels and identify any areas for improvement. CHN interacts with residents to capture direct feedback and gain deeper insights into the experiences of diverse communities. By continually monitoring and evaluating outcomes through an equity lens, CHN can adapt its services and interventions to better meet the needs of all individuals served.

D. Describe how your agency will adhere to operating a project that aligns with Housing First, low-barrier implementation, harm-reduction, and trauma-informed core principles.

CHN implements evidence-based practices to engage residents in maintaining housing and improving their well-being including:

- Harm reduction aims to reduce the adverse effects of behaviors without necessarily extinguishing the problematic health behaviors completely.
- Housing First values flexibility, autonomy, individualized support, and choices for residents to recover at their own pace.
- Motivational Interviewing (MI) seeks to facilitate and engage the resident's intrinsic motivation to change behavior.

- Trauma Informed Care understands a person's life experiences to deliver effective care and helps improve service engagement, health outcomes, and well-being.

E. Describe how program participants will be assisted to obtain the benefits of mainstream health, social, and employment programs (e.g. Medicare, Medicaid, SSI, Food Stamps, local Workforce office, early childhood education). Be sure to include any healthcare supports that will be provided and by whom. Attach an MOU that shows match funding in an amount not less than 25% of the needed funding from a healthcare provider.

CHN prioritizes assisting program participants in accessing mainstream health, social, and employment programs to ensure comprehensive support. Service coordinators play a crucial role in facilitating access to these benefits by providing guidance and assistance throughout the application process. For healthcare benefits such as Medicare and Medicaid, CHN may partner with agencies to offer onsite enrollment sessions or provide information on how to apply. Additionally, visiting nurse practitioners and nurses from partner organizations offer healthcare support, including regular visits to address residents' health needs and chronic conditions.

Service coordinators work closely with residents to complete applications and provide necessary documentation to access social programs like Supplemental Security Income (SSI), Food Stamps, and early childhood education. CHN may also collaborate with local agencies and organizations specializing in these services to streamline the application process and ensure timely enrollment. Regarding employment programs, CHN refers participants to local Workforce offices and other resources such as Ohio Means Jobs. Partnership programs like National Church Residences' Right Track offer accelerated work readiness training to help residents gain employment more efficiently. Additionally, vocational rehabilitation coordinators and employment resources provided by supportive service partners assist residents in overcoming employment barriers and accessing job opportunities.

F. Describe how program participants will be assisted to obtain and remain in permanent housing (e.g., provides the participant with some type of transportation to access needed services, safety planning, case management, housing that meets accessibility-related needs, additional assistance to ensure retention of permanent housing)

Service coordinators focus on harm reduction strategies emphasizing housing retention for residents who struggle with addiction. Residents with limited interpersonal coping skills have access to individual or group counseling, anger management, or work with staff to develop a plan for dealing with complex relationships and roleplay situations that may arise. Supportive services work with residents to increase their activities of daily living skills. Residents who struggle with housekeeping issues work with staff to develop and implement a housing retention plan to ensure their units remain safe and sanitary.

CHN proactively assesses incoming residents' previous rental history, anticipating potential concerns affecting their housing stability. This involves case conferencing with existing case managers, rapid rehousing staff, guardians, family members, or other support individuals. The Individual Housing Stability Plan (IHSP) is instrumental in identifying barriers to housing stability and devising interventions to address them.

Residents may encounter disruptions to housing stability throughout a tenancy. In response, our blended management model comes into play, enabling service staff to collaborate closely with property management to identify needs and formulate a plan to address challenges. Plans typically incorporate goals set by the resident, referrals to appropriate resources, and a mutually agreed-upon timeframe by all parties involved.

Suppose a resident fails to meet their responsibilities under the lease. In that case, service staff advocate for the individual to complete a mutual rescission and exit the program with a Housing Choice Voucher, where possible. CHN achieves an average occupancy rate of 98%, indicating that our continuous service improvements contribute to housing stability.

**8. Co-Applicants**

- A. Identify the role of each project partner, if applicable.
  
  
  
  
  
  
  
  
  
  
- B. Describe each co-applicant/project partner's financial commitment.
  
  
  
  
  
  
  
  
  
  
- C. If not an HMIS user, describe your agency's experience with data entry and reporting, and how you use data.

**9. Required Documentation**

**Attach the following documents to the concept paper prior to submission. This section is not required if the lead agency is already a funded CSB partner agency.**

x	501 (c) 3 letter from the IRS
x	Registration with the Ohio Secretary of State
x	Current Board roster with employers, relevant experience and tenure with the Board
x	Most recent audit
x	Most recent 990

	A	B	C	E	F	G	H	I	
1	<b>13. BUDGETS</b>								
2									
3	<b>Development Budget</b>								
4		5/6/24 11:58 AM							
5	<b>SOURCE OF FUNDS</b>	<b>\$ 20,720,443</b>				<b>Construction Funding</b>			
6	Contributed Developers Fees	\$ -	.% of Total			Huntington National Bank	\$ 8,680,000	41.9% of TDC	
7	ODMHAS	\$ 1,000,000	4.8% of Total	Grant to GP Equity		AHT Bridge loan	\$ 3,000,000		
8	OHFA HDAP	\$ -	.% of Total	Grant to GP Equity		OHFA HDL Bridge Loan	\$ 2,500,000		
9	City HOME	\$ 2,000,000	9.7% of Total	Grant to Equity		City	\$ 2,000,000		
10	Franklin County Funding HOME	\$ -	.% of Total	Grant to Equity		County	\$ -		
11	Equity	\$ 15,400,000	74.3% of Total	LLC Equity		Equity	\$ 239,000		
12	ADAMH of Franklin County	\$ -	.% of Total	Grant to Equity		OHFA HDAP	\$ -		
13	FHLB AHP	\$ 1,500,000	7.2% of Total	Grant to Equity		ADAMH of Franklin County	\$ -		
14	Donations	\$ -	.% of Total	Legal/Bank		ODMHAS	\$ 1,000,000		
15	DDF	\$ 820,443	<b>34.3% of DF</b>			DDF/Perm Expenses	\$ 3,301,443		
16	<b>Total</b>	<b>\$ 20,720,443</b>				<b>Total</b>	<b>\$ 20,720,443</b>		
17	Additional Equity for Bridge Loan Interest	\$ 154,000							
18		\$ 20,874,443					\$ -		
19	<b>USE OF FUNDS</b>	<b>\$ 20,720,443</b>		<b>Basis</b>					
20	Land	\$ 780,000	\$13,000/unit						
21	Demolition/Site Remediation	\$ -		\$ -					
22	Off-Site Improvements	\$ -		\$ -					
23	Site Improvements	\$ 1,525,176		\$ 1,525,176				95%	
24	Structures	\$ 10,010,575		\$ 10,010,575		<b>Hard Costs</b>	\$ 12,049,517		
25	Contractor's FFE	\$ 209,357		\$ 209,357		Construction Costs	\$ 11,669,167	\$ 194,486 <b>\$214.7/GSF</b>	
26	Security System	\$ 127,841		\$ 127,841		HC w/ GC Fees	\$ 13,574,693	\$ 226,245 <b>\$249.8/GSF</b>	
27	Payment and Performance Bond	\$ -		\$ -		Total HC	\$ 14,708,428	\$ 245,140 <b>\$270.7/GSF</b>	
28	GC Cost Certification	\$ 7,500		\$ 7,500					
29	Construction Fees	\$ 133,416		\$ 133,416					
30	GR	\$ 600,318	5% of HC	\$ 600,318		Purchase Costs	\$ 780,000		
31	Overhead (OH)	\$ 240,127	2% of HC	\$ 240,127		Construction	\$ 14,086,571		
32	Profit	\$ 720,382	6% of HC	\$ 720,382		Miscellaneous	\$ 2,207,015		
33	Furniture not in GC contract	\$ 412,500	\$6,875/unit	\$ 206,250		Equip/Furnish	\$ 621,857		
34	Plan Review/ Permits	\$ 12,500		\$ 6,250		Architect	\$ 635,000		
35	City Utility Taps	\$ -		\$ -		Fees	\$ 2,390,000		
36	City Inspections (utility & building)	\$ -		\$ -		<b>Total Costs</b>	\$ 20,720,443		
37	Electric Service	\$ 25,000		\$ 12,500					
38	Owner's Special Inspections & Testing	\$ 5,000		\$ 2,500		OHFA	\$ -		
39	Owner's Hard Cost Contingency	\$ 678,735	4.6% of HC	\$ 678,735		FHLB	\$ -		
40	Architecture including design fee	\$ 610,000	4.5% of GC	\$ 610,000		Community Foundation	\$ 0		
41	Engineering (MEP/Civil/Structural/ ID/ Prints)	\$ 25,000	0.2% of HC	\$ 25,000		HOME Funds	\$ 2,000,000		
42	Surveying (ALTA/Fndtion/as-built/ easements)	\$ 20,000		\$ 20,000		ADAMH Board Funds	\$ -		
43	Geotechnical Soils	\$ 6,000		\$ 6,000		Other	\$ 15,400,000		
44	Environmental (Phase I and II, if needed)	\$ 10,000		\$ 10,000		Other	\$ 820,443		
45	Wetlands	\$ -		\$ -		<b>Total</b>	\$ 18,220,443		
46	Noise or Traffic Studies	\$ -		\$ -					
47	Green Rater	\$ 25,000		\$ 25,000					
48	Market Study	\$ 8,500	0.0% of TDC	\$ 8,500					
49	Land Appraisal	\$ 4,000		\$ 4,000					
50	Owner Legal (non-zoning)	\$ 90,000		\$ 90,000					
51	Rezoning/Variances (legal-consultants-fees)	\$ 20,000		\$ 20,000					
52	Accounting/Audits	\$ 20,000		\$ 20,000					
53	Construction Insurance	\$ 50,000		\$ 50,000					
54	Title/Recording	\$ 60,000		\$ 60,000					
55	Property Taxes	\$ 20,000		\$ 20,000					
56	Developer Fee	\$ 2,390,000	13.0% of Basis	\$ 2,390,000					
57	Soft Cost Contingency	\$ 60,845		\$ -					
58	Construction Loan Interest	\$ 729,120	3.5% of TDC	\$ 364,560					
59	Construction Loan Fee	\$ 86,800	0.4% of TDC	\$ -					
60	Bank Legal, arch review, appraisal	\$ 59,000	0.3% of TDC	\$ 59,000					
61	AHT Bridge Loan Fee	\$ 30,750	0.1% of TDC	\$ 15,375					
62	AHT Bridge Loan Interest	\$ 154,000	0.7% of TDC	\$ 77,000					
63	OHFA Fees	\$ -	0.0% of TDC	\$ -					
64	Compliance Monitoring Fee	\$ 144,000		\$ -					
65	Reservation Fee	\$ 105,000		\$ -					
66	Operating Reserve	\$ 424,000	9. mo. OERRDS	\$ -					
67	Lease-up Reserve	\$ -		\$ -					
68	Pre-Paid Asset Mng. Fee	\$ 80,000	1.7 mo. OERRDS	\$ -					
69	<b>TOTAL</b>	<b>\$ 20,720,443</b>		<b>\$ 18,355,363</b>					
70	Short	\$ 0	\$381/GSF						
71			8,843,312						
72	<b>LIHTC Calculation</b>								
73	New Construction Basis	\$ 18,355,363							
74	Unqualified Federal Funds	\$ -							
75	Applicable Fraction	100%	\$ 18,355,363						
76	QCT?	130%	\$ 23,861,972	Credits per Unit					
77	Credit Rate	9.00%	\$ 1,750,000	\$ 20,000					
78	10 Year		\$ 17,500,000						
79	<b>Net Equity Price</b>	<b>\$ 0.880</b>	<b>\$ 15,400,000</b>			\$ 5,320,443			
80		\$ 0.8888	\$ 15,554,000	\$ 397,577					
81			\$ 2,147,577						
82			\$ 3,398,098						
83									

	J	K	L	M	N	O	P	Q	R	S	T	U		
1	<b>13. BUDGETS</b>													
2						Inflation Factor:	1.00 Assumes 4 year inflation							
3	<b>Income/Expense Assumptions</b>					Rent Amt:	\$ 1,035							
4						% of CMHA Payment Standard:	100%							
5	<b>Annual Income</b>			60	Unit Split 100%									
6	Restricted AMI	Population	Subsidy	BR Size	Units	Rent	Total							
7	Affordable 30%	Homeless	PBV HCV	1 BR	12	\$ 1,035	\$ 149,040	Minimum 25% at 30% AMI						
8	Affordable 30%	ADAMH	PBV HCV	1 BR	3	\$ 1,035	\$ 37,260							
9	Affordable 50%	Homeless	PBV HCV	1 BR	36	\$ 1,035	\$ 447,120	Minimum 25% at 30% AMI remaining at 50% AMI						
10	Affordable 50%	ADAMH	PBV HCV	1 BR	9	\$ 1,035	\$ 111,780							
11	Affordable 60%			1 BR		\$ -	\$ -	20%						
12	Affordable 60%			1 BR		\$ -	\$ -							
13														
14														
15	<b>Total</b>				<b>60</b>	<b>\$ 1,035</b>	<b>\$ 745,200</b>							
16														
17	<b>Annual Operating Expenses</b>					<b>Total</b>	<b>Per Unit</b>	<b>Rent Calculation</b>					<b>2023</b>	
18	Management Fee				\$59,616	\$994	8.0%	CMHA Payment Standard (1 BR)	\$ 1,035		110%			
19	Admin/Office Salaries and Benefits				\$14,060	\$234		One Bedroom Market Rent	\$ 941					
20	Property Manager				\$46,172	\$770		FMR	\$ 941					
21	Office Expenses				\$16,698	\$278		<b>Utility Allowance Type</b>					<b>Amount</b>	<b>2022</b>
22	Legal & Audit				\$22,532	\$376		Heating	Electric	\$ 25				
23	Advertising & Marketing				\$0	\$0		AC		\$ 4				
24	Asset Management Fee				\$0	\$0		Cooking	Electric	\$ 7				
25	Misc. Admin./IT Fees				\$18,111	\$302		H2O Heating	Electric	\$ 17				
26	Accounting Operating Expenses				\$8,400	\$140		Electric		\$ 41				
27	Bad Debts				\$8,786	\$146		Water		\$ -				
28	Utilities- Common Area				\$24,886	\$415		Sewer		\$ -				
29	Utilities- Apartments				\$67,083	\$1,118		Trash		\$ -				
30	Water & Sewer Operating				\$21,951	\$366		Refrigerator		\$ -				
31	Maintenance Salaries and Benefits				\$30,411	\$507		Range		\$ -				
32	Maintenance Contracts/Supplies				\$76,007	\$1,267		<i>Total UA</i>		\$ 94				
33	Trash Removal				\$8,060	\$134		<b>Estimated Rent</b>					<b>\$ 847</b>	
34	Elevator/HVAC Maintenance				\$14,190	\$237								
35	Pest Control				\$10,215	\$170								
36	Grounds/Landscaping				\$16,338	\$272								
37	Painting and Decorating (Turnover)				\$27,934	\$466								
38	Security Contract				\$14,982	\$250								
39	Real Estate Tax Operating Expense				\$0	\$0								
40	Insurance, Benefits, Mis. Taxes				\$33,620	\$560								
41	24/7 Front Desk				\$0	\$0								
42	<b>TOTAL</b>				<b>\$540,051</b>	<b>\$9,001</b>	\$8,007							
43					\$ -	\$9,001								
44					\$215,520	FHLB/unit variance: (\$1,501)								
45														
46	<b>Stablized Year PF</b>											<b>Debt Service Estimate</b>		
47	Rent Subtotal					\$ 745,200		Present Value	\$ 886,780					
48	Less Vacancy	7.5%			\$ (55,890)		Interest Rate	9%						
49	Gross Income					\$ 689,310		Term	18					
50	Operating Income					\$ (540,051)		Annual Debt Service Payments	\$ 96,352.95					
51	Less Operating Expenses					\$ 149,259		Initial DSCR	1.30					
52	Net Operating Income					\$ (24,000)		DSCR at End of Term						
53	Less Replacement Reserves	\$400 /Unit			\$ -		<b>Rent and Income Limits</b>							
54						\$ -		# Units	% Units	% AMI/ Income	% AMI/ Rent	Source		
55	Less Asset Management Fee					\$ -		6	10%	30%	30%	City		
56	<b>Net Income Before Debt Service</b>					\$ 125,259		6	10%	35%	35%	HDAP		
57	Less Annual Debt Service					\$ -		24	40%	50%	50%	FHLB		
58	<b>Cash Flow After Debt Service</b>					\$ 125,259		24	40%	60%	60%	FHLB/LIHTC		
59														
60														
61														
62														
63	<b>Floor Area Breakdown</b>	<i>Based on TFP 2 (44 units)</i>										<b>Timing Assumptions</b>		
64	Gross Square Footage of all Buildings	54,342										Closing		
65	Commercial Space Condominium Areas	0										Construction Start		
66	Commercial Areas and Fee-Driven Space	0										Construction Completion		
67	Market Rate Unit Area	0										Placed In Service		
68	Low Income Unit Area	35,347										Lease Up Per Month		
69	Managers Unit Area	0										100% Occupied		
70	Common Area (Public)	5,936										Cost Cert		
71	Common Area (Circulation)	5,998										8609 Filed		
72	Common Area (Social Work/Programmatic)	1,913										8609 Returned		
73	Limited Common Area (Private)	0										FHLB AHP Payment		
74	Support	2,030												
75	Tenant Storage	0												
76	Major Vertical Penetrations	1,575												
77	Structured Parking / Garage	0												
78	Basement	0												
79	Non-Low-Income floor area	0												
80	Low Income Floor Area	41,345												
81	% of Common Area	10.9%												
82	Net Rentable Square Footage	54,342												
83	Average Net Rentable SQFT per LI Unit	1,187												



13. BUDGETS

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037
<b>Income</b>															
Rent Subtotal	\$745,200	\$760,104	\$775,306	\$790,812	\$806,628	\$822,761	\$839,216	\$856,001	\$873,121	\$890,583	\$908,395	\$926,563	\$945,094	\$963,996	\$983,276
Less Vacancy	(\$55,890)	(\$57,008)	(\$58,148)	(\$59,311)	(\$60,497)	(\$61,707)	(\$62,941)	(\$64,200)	(\$65,484)	(\$66,794)	(\$68,130)	(\$69,492)	(\$70,882)	(\$72,300)	(\$73,746)
<b>Gross Income</b>	\$689,310	\$703,096	\$717,158	\$731,501	\$746,131	\$761,054	\$776,275	\$791,801	\$807,637	\$823,789	\$840,265	\$857,070	\$874,212	\$891,696	\$909,530
<b>Operating Expenses</b>															
Management Fee	\$59,616	\$61,404	\$63,247	\$65,144	\$67,098	\$69,111	\$71,185	\$73,320	\$75,520	\$77,785	\$80,119	\$82,522	\$84,998	\$87,548	\$90,175
Admin/Office Salaries and Benefits	\$14,060	\$14,482	\$14,916	\$15,364	\$15,825	\$16,299	\$16,788	\$17,292	\$17,811	\$18,345	\$18,895	\$19,462	\$20,046	\$20,648	\$21,267
Property Manager	\$46,172	\$47,557	\$48,984	\$50,453	\$51,967	\$53,526	\$55,132	\$56,786	\$58,489	\$60,244	\$62,051	\$63,913	\$65,830	\$67,805	\$69,839
Office Expenses	\$16,698	\$17,199	\$17,715	\$18,247	\$18,794	\$19,358	\$19,938	\$20,537	\$21,153	\$21,787	\$22,441	\$23,114	\$23,808	\$24,522	\$25,257
Legal & Audit	\$22,532	\$23,208	\$23,905	\$24,622	\$25,360	\$26,121	\$26,905	\$27,712	\$28,543	\$29,400	\$30,282	\$31,190	\$32,126	\$33,089	\$34,082
Advertising & Marketing	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Utilities- Common Area	\$24,886	\$25,632	\$26,401	\$27,193	\$28,009	\$28,850	\$29,715	\$30,607	\$31,525	\$32,470	\$33,445	\$34,448	\$35,481	\$36,546	\$37,642
Utilities- Apartments	\$67,083	\$69,095	\$71,168	\$73,303	\$75,502	\$77,767	\$80,100	\$82,503	\$84,978	\$87,528	\$90,154	\$92,858	\$95,644	\$98,513	\$101,469
Water & Sewer Operating	\$21,951	\$22,609	\$23,287	\$23,986	\$24,706	\$25,447	\$26,210	\$26,997	\$27,806	\$28,641	\$29,500	\$30,385	\$31,296	\$32,235	\$33,202
Maintenance Salaries and Benefits	\$30,411	\$31,323	\$32,263	\$33,876	\$35,569	\$37,348	\$39,215	\$41,176	\$43,235	\$45,397	\$47,666	\$50,050	\$52,552	\$55,180	\$57,939
Maintenance Contracts/Supplies	\$76,007	\$78,287	\$80,635	\$84,667	\$88,901	\$93,346	\$98,013	\$102,913	\$108,059	\$113,462	\$119,135	\$125,092	\$131,347	\$137,914	\$144,810
Trash Removal	\$8,060	\$8,302	\$8,551	\$8,808	\$9,072	\$9,344	\$9,624	\$9,913	\$10,211	\$10,517	\$10,832	\$11,157	\$11,492	\$11,837	\$12,192
Elevator/HVAC Maintenance	\$14,190	\$14,616	\$15,055	\$15,506	\$15,971	\$16,451	\$16,944	\$17,452	\$17,976	\$18,515	\$19,071	\$19,643	\$20,232	\$20,839	\$21,464
Pest Control	\$10,215	\$10,521	\$10,837	\$11,162	\$11,497	\$11,842	\$12,197	\$12,563	\$12,940	\$13,328	\$13,728	\$14,139	\$14,564	\$15,001	\$15,451
Grounds/Landscaping	\$16,338	\$16,828	\$17,333	\$17,853	\$18,388	\$18,940	\$19,508	\$20,093	\$20,696	\$21,317	\$21,957	\$22,615	\$23,294	\$23,993	\$24,712
Painting and Decorating (Turnover)	\$27,934	\$28,772	\$29,635	\$30,524	\$31,440	\$32,383	\$33,355	\$34,356	\$35,386	\$36,448	\$37,541	\$38,667	\$39,828	\$41,022	\$42,253
Security Contract	\$14,982	\$15,431	\$15,894	\$16,371	\$16,862	\$17,368	\$17,889	\$18,425	\$18,978	\$19,548	\$20,134	\$20,738	\$21,360	\$22,001	\$22,661
Real Estate Tax Operating Expense	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Insurance, Benefits, Mis. Taxes	\$33,620	\$34,628	\$35,667	\$36,737	\$37,839	\$38,975	\$40,144	\$41,348	\$42,589	\$43,866	\$45,182	\$46,538	\$47,934	\$49,372	\$50,853
24/7 Front Desk	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTAL</b>	<b>(\$540,051)</b>	<b>(\$556,253)</b>	<b>(\$572,940)</b>	<b>(\$592,386)</b>	<b>(\$612,529)</b>	<b>(\$633,394)</b>	<b>(\$655,010)</b>	<b>(\$677,405)</b>	<b>(\$700,609)</b>	<b>(\$724,653)</b>	<b>(\$749,570)</b>	<b>(\$775,393)</b>	<b>(\$802,157)</b>	<b>(\$829,900)</b>	<b>(\$858,659)</b>
<b>Net Operating Income</b>	\$149,259	\$146,844	\$144,218	\$139,115	\$133,602	\$127,660	\$121,265	\$114,396	\$107,028	\$99,136	\$90,695	\$81,678	\$72,054	\$61,796	\$50,871
<b>Less Replacement Reserves</b>	(\$24,000)	(\$24,720)	(\$25,462)	(\$26,225)	(\$27,012)	(\$27,823)	(\$28,657)	(\$29,517)	(\$30,402)	(\$31,315)	(\$32,254)	(\$33,222)	(\$34,218)	(\$35,245)	(\$36,302)
<b>Asset Management</b>	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Net Income Before Debt Service</b>	\$125,259	\$122,124	\$118,756	\$112,889	\$106,590	\$99,837	\$92,608	\$84,879	\$76,625	\$67,822	\$58,442	\$48,456	\$37,836	\$26,551	\$14,569
<b>Less Annual Debt Service</b>	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Cash Flow After Debt Service</b>	\$125,259	\$122,124	\$118,756	\$112,889	\$106,590	\$99,837	\$92,608	\$84,879	\$76,625	\$67,822	\$58,442	\$48,456	\$37,836	\$26,551	\$14,569
<i>Deferred Dev. Fee Balance</i>	\$820,443	\$695,184	\$573,061	\$454,305	\$341,415	\$234,825	\$134,988	\$42,380	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<i>Paid Developer Fee</i>	\$125,259	\$122,124	\$118,756	\$112,889	\$106,590	\$99,837	\$92,608	\$42,380	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Adjusted Balance</b>	\$695,184	\$573,061	\$454,305	\$341,415	\$234,825	\$134,988	\$42,380	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Operating Reserve</b>	\$424,000	\$432,480	\$441,130	\$449,952	\$458,951	\$468,130	\$477,493	\$487,043	\$496,784	\$506,719	\$516,854	\$527,191	\$537,735	\$548,489	\$559,459

	1.22	1.21	1.20	1.18	1.17	1.15	1.14	1.12	1.10	1.09	1.07	1.06	1.05	1.03	1.02
	0.82	0.83	0.83	0.85	0.86	0.87	0.88	0.89	0.91	0.92	0.93	0.94	0.96	0.97	0.98

**Rent Assumptions**

Rent Income for Year 2024

Rent	Units	BRs
\$ 1,035	60	1 BR

Vacancy Rate

8%

Rent Increases (Annual Increase)

2%

**Expense Assumptions**

Management Fee (of Total Revenue)

8.0%

Replacement Reserve

\$350 /Unit

All Other Expenses

3%

Maintenance Increase Year 4 onward

5%

### 13. Budgets

d) Annual services budget and budget narrative

### 13. BUDGETS

#### Service Budget

#### SERVICE INCOME

Source	Amount	Amount/Unit	Comments
HUD New Bonus CofC Funds	\$ 247,183	\$ 4,120	To be requested 9/2024
Start Up Funding*	\$ -	\$ -	
Medicare and Medicaid	\$ 87,000	\$ 1,450	25% of Services for CofC Units
CSB Funding	\$ -	\$ -	
ADAMH	\$ 61,798	\$ 1,030	Estimate based on 20% of Admin., CM, and Service Needs Assessment
Additional Funds Needed	\$ 36,461	\$ 608	To Be Determined
<b>TOTAL</b>	<b>\$ 432,442</b>	<b>\$ 7,207</b>	

#### SERVICE EXPENSES

2.4

Item	Cost	Cost/Unit	FTE Assumptions and Comments
Administrative	\$ 28,090	\$ 468	Non-staff/ non-transport direct exp
HMIS Expenses	\$ 6,074	\$ 101	Data input and HMIS management
Annual Assessment of Service Needs	\$ 28,150	\$ 469	.5 FTE Employees Intake assistance
Assistance with Moving Costs	\$ 10,800	\$ 180	Move-In Kits
Case Management	\$ 111,026	\$ 1,850	2. FTE Employees # of on-site Case Managers @\$21/hour w benefits
Manager of PSH	\$ 13,790	\$ 230	.17 FTE Employees # of PSH Manager @\$30/hour w benefits
Outreach RN	\$ 11,357	\$ 189	.2 FTE Employees @\$21/hour w benefits
Employment Assistance and Job Training	\$ 7,950	\$ 181	.14 FTE Employees @\$21/hour w benefits
Housing Search and Counseling Services	\$ -	\$ -	. FTE Employees @\$21/hour w benefits
Legal Services	\$ -	\$ -	
Clinical	\$ 1,217	\$ 20	.01 FTE Employees # of Director of Clinical Operations @\$45/hour w benefits
Mental Health Services	\$ 18,739	\$ 426	.33 FTE Employees # of on-site Clinical Service Coordinator @\$21/hour w benefits
Outpatient Psychiatric and Health Services	\$ 1,082	\$ 18	.01 FTE Employees # of Psychiatrist @\$40/hour w benefits
Manager of SUD	\$ 811	\$ 14	.01 FTE Employees # of SUD Manager @\$30/hour w benefits
Substance Abuse Treatment	\$ 11,357	\$ 258	.2 FTE Employees # of on-site Case Managers @\$21/hour w benefits
Transportation	\$ -	\$ -	
Utility Deposits	\$ -	\$ -	
Indirect Costs	\$ -	\$ -	
Front Desk Staff	\$ 182,000	\$ 4,136	4.2 FTE Employees # of on-site Front Desk Engagement @\$21/hour w benefits
<b>TOTAL</b>	<b>\$ 432,442</b>	<b>\$ 7,207</b>	<b>7.8</b>

e) 10 Year Service Proforma

### 13. BUDGETS

#### Service Proforma

	1*	2*	3	4	5	6	7	8	9	10
<b>Service Revenues</b>										
HUD New Bonus CofC Funds	\$ 247,183	\$ 252,127	\$ 257,169	\$ 262,313	\$ 267,559	\$ 272,910	\$ 278,368	\$ 283,936	\$ 289,614	\$ 295,407
Start Up Funding*	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Medicaid and Medicare	\$ 87,000	\$ 88,740	\$ 90,515	\$ 92,325	\$ 94,172	\$ 96,055	\$ 97,976	\$ 99,936	\$ 101,934	\$ 103,973
CSB Funding	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
ADAMH	\$ 61,798	\$ 63,034	\$ 64,295	\$ 65,581	\$ 66,892	\$ 68,230	\$ 69,595	\$ 70,986	\$ 72,406	\$ 73,854
Additional Funds Needed	\$ 36,461	\$ 37,191	\$ 37,934	\$ 38,693	\$ 39,467	\$ 40,256	\$ 41,061	\$ 41,883	\$ 42,720	\$ 43,575
<b>TOTAL</b>	<b>\$ 432,442</b>	<b>\$ 441,091</b>	<b>\$ 449,913</b>	<b>\$ 458,911</b>	<b>\$ 468,089</b>	<b>\$ 477,451</b>	<b>\$ 487,000</b>	<b>\$ 496,740</b>	<b>\$ 506,675</b>	<b>\$ 516,809</b>
<i>*Medicaid billing requires CARF and OHMAS certifications, therefore assumed no Medicaid funding for first 15 months.</i>										
<i>**Assumes a portion of the existing grant can be moved to Touchstone Field Place through YMCA applications.</i>										
<b>Service Expenses</b>										
Administrative	\$ 28,090	\$ 28,652	\$ 29,225	\$ 29,809	\$ 30,406	\$ 31,014	\$ 31,634	\$ 32,267	\$ 32,912	\$ 33,570
HMIS Expenses	\$ 6,074	\$ 6,195	\$ 6,319	\$ 6,446	\$ 6,575	\$ 6,706	\$ 6,840	\$ 6,977	\$ 7,117	\$ 7,259
Annual Assessment of Service Needs	\$ 28,150	\$ 28,713	\$ 29,287	\$ 29,873	\$ 30,470	\$ 31,080	\$ 31,701	\$ 32,336	\$ 32,982	\$ 33,642
Assistance with Moving Costs	\$ 10,800	\$ 11,016	\$ 11,236	\$ 11,461	\$ 11,690	\$ 11,924	\$ 12,163	\$ 12,406	\$ 12,654	\$ 12,907
Case Management	\$ 111,026	\$ 113,247	\$ 115,512	\$ 117,822	\$ 120,178	\$ 122,582	\$ 125,034	\$ 127,534	\$ 130,085	\$ 132,687
Manager of PSH	\$ 13,790	\$ 14,066	\$ 14,348	\$ 14,634	\$ 14,927	\$ 15,226	\$ 15,530	\$ 15,841	\$ 16,158	\$ 16,481
Outreach RN	\$ 11,357	\$ 11,584	\$ 11,816	\$ 12,052	\$ 12,293	\$ 12,539	\$ 12,790	\$ 13,045	\$ 13,306	\$ 13,572
Employment Assistance and Job Training	\$ 7,950	\$ 8,109	\$ 8,271	\$ 8,436	\$ 8,605	\$ 8,777	\$ 8,953	\$ 9,132	\$ 9,314	\$ 9,501
Housing Search and Counseling Services	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Legal Services	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Clinical	\$ 1,217	\$ 1,241	\$ 1,266	\$ 1,291	\$ 1,317	\$ 1,343	\$ 1,370	\$ 1,398	\$ 1,426	\$ 1,454
Mental Health Services	\$ 18,739	\$ 19,113	\$ 19,496	\$ 19,886	\$ 20,283	\$ 20,689	\$ 21,103	\$ 21,525	\$ 21,955	\$ 22,395
Outpatient Psychiatric and Health Services	\$ 1,082	\$ 1,103	\$ 1,125	\$ 1,148	\$ 1,171	\$ 1,194	\$ 1,218	\$ 1,242	\$ 1,267	\$ 1,293
Manager of SUD	\$ 811	\$ 827	\$ 844	\$ 861	\$ 878	\$ 896	\$ 914	\$ 932	\$ 950	\$ 969
Substance Abuse Treatment	\$ 11,357	\$ 11,584	\$ 11,816	\$ 12,052	\$ 12,293	\$ 12,539	\$ 12,790	\$ 13,045	\$ 13,306	\$ 13,572
Transportation	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Utility Deposits	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Indirect Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Front Desk	\$ 182,000	\$ 185,640	\$ 189,353	\$ 193,140	\$ 197,003	\$ 200,943	\$ 204,962	\$ 209,061	\$ 213,242	\$ 217,507
<b>TOTAL</b>	<b>\$ 432,442</b>	<b>\$ 441,091</b>	<b>\$ 449,913</b>	<b>\$ 458,911</b>	<b>\$ 468,089</b>	<b>\$ 477,451</b>	<b>\$ 487,000</b>	<b>\$ 496,740</b>	<b>\$ 506,675</b>	<b>\$ 516,809</b>
	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

Expense Inflation

2%

# Project for CoC Bonus funding and 2025 OHFA Competition Homefull 1289 Hotel

Project Configuration	
Total Units	70
Homeless Units	70
Other Units	0
Unit size	SRO
Location	1289 Dublin Granville Rd Columbus OH/converted Americas Best hotel
Target Population	Individuals experiencing chronic homelessness, who are disabled by mental illness, substance addition, dual diagnosis, and/or a physical disability.
Staff Availability	24-hour front desk staffing and security; 1 FTE property management; maintenance; on-site supportive services service coordinators and 2 case managers

Project development	
Total Project Costs	<b>\$9,618,688</b> Cost/homeless unit \$137,410
Annual Services Costs	<u>\$239,334 total</u> <b>CoC funds \$224,617</b> (\$ HUD CoC Supportive Service \$s secured \$224,617) Other funds \$ (\$14,717 Medicaid) Cost/homeless unit \$3,419
Annual Operations Costs	<u>\$ 1,110,874 total</u> CMHA funds not secured yet but requested (Project Based Vouchers) - app \$660,000. <b>CoC funds \$325,874</b> (\$ HUD CoC Operating \$s secured \$177,591; <b>new CoC request Operating \$148,283</b> ). Other funds \$125,000 ODOD. Cost/homeless unit \$15,870
Development/Capital	<u>\$8,268,480 total</u> <b>CoC Funds \$2.5 – 3.5 mil</b> (\$2-3mil City of Columbus HOME, Franklin County HOME \$500k) Other funds \$TBD (3,918,480 OHFA tax credits, \$50k OHMAS capital and \$1.8 mil FHLB) Cost/unit \$118,121
Development Timeline	June 2024 – lease up January 2025 – seek CoC OHFA project ranking June 2026 – construction Winter 2026 - renovations completed

# Columbus and Franklin County Continuum of Care Project Development Process Concept Paper

Describe the organization(s) that will implement the housing project, high level funding objectives, the population to be served, and the services that will be provided. The Concept Paper does not need to identify a specific housing site, unless one has already been identified for site-based permanent supportive housing. Present the required information in a narrative. Prior to submitting a concept paper, review the Information Packet and other related materials on CSB's website [here](#).

**Submit the Concept Paper using the forms provided. Do not add pages or attachments not specifically requested.** Applicants are required to submit:

- 1) Cover Sheet and Authorization Form
- 2) Concept Paper
- 3) Documentation for a new Lead Organization<sup>1</sup> (attachments)
  - < 501(c) 3 letter from IRS
  - < Registration with Ohio Secretary of State
  - < Board of Trustees roster with employers, relevant experience and tenure with the Board
  - < Most recent audit and 990

## Submission Procedure

Project Concepts are accepted year-round. Submit Concept Papers to Kirstin Jones ([kjones@csb.org](mailto:kjones@csb.org)).

## Concept Paper Selection and Approval Process

Community Shelter Board (CSB) staff will review Concept Papers and evaluate the capacity and track record of the applicant and the eligibility and appropriateness of the project to participate in the community's housing development process. If the project seems viable enough to move forward, CSB will present the information to the Continuum of Care (CoC) for formal approval.

Organizations that are selected will be informed in writing. Comments and questions regarding the project generally will be included in the letter of acceptance or CoC resolution. Once a concept has been approved, the agency has 90 days to submit a more detailed project plan, or a Continuum of Care (CoC) project application, if applicable, according to CoC deadlines. Organizations not selected will receive the rationale in writing. Selection of an applicant's Concept Paper for further development does not guarantee funding of the final project.

Contact Kirstin Jones at [kjones@csb.org](mailto:kjones@csb.org) or 614-715-2542 with any questions.

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<sup>1</sup> Not required for existing housing sponsors.

**Permanent Supportive Housing or Rapid Re-Housing  
Concept Paper Submission**

Submission should not exceed 7 pages, excluding required attachments in listed in Section 9.

**1. Agency and Project Information**

Project Title: Homefull Expansion PSH (Hotel-Motel)
Lead Organization (project sponsor): Homefull
Mailing Address: 2621 Dryden Road Suite 302, Moraine Ohio 45439
Contact person: Tina M. Patterson, CEO
Telephone: 937-293-1945 ext 520 Fax: 937-293-8150 E-Mail: tinap@homefull.org
If you are submitting a project on behalf of a group of agencies/organizations, list any agencies you intend to propose as sub-recipients or subcontractors.

**2. Authorization**

<i>Acting as a duly authorized representative, I hereby affirm that the governing body of the below named organization has reviewed and accepts all the guidelines, requirements and conditions described in the Project Development Process Information Packet, and wishes to be considered for financial assistance.</i>	
Lead Organization: Homefull	Date: 5/3/24
Authorized Signature: <i>Tina M. Patterson</i>	
Name/Title:	
Co-Applicant Organization:	Date:
Authorized Signature:	
Name/Title:	
Co-Applicant Organization:	Date:
Authorized Signature:	
Name/Title:	

### 3. Description & Experience of Applicant Organization(s)

Answer each of the questions below. Answer the questions for all agencies involved in the project. *Agencies that have a current contract with CSB do not need to complete this section. However, if the proposed partners are not currently funded by CSB, provide answers to these questions for the proposed partners.*

A) Are you an incorporated non-profit organization and have you received IRS 501(c)3 status?	Yes X	No
B) How many years has the lead agency been in existence?	36	
C) If there are other agencies involved with the project, how many years has each of them been in existence?	N/A	
D) List the agency's total annual budget for the current fiscal year.	\$19,063,815	

If you are not currently providing housing for formerly homeless individuals, address the following questions. The answers may exceed the space provided, but the overall application may not exceed the seven-page limit.

Homefull is currently providing housing for formerly homeless individuals in Franklin County/Columbus.

E) Describe the agency's mission and purpose and explain how the proposed project is consistent with the agency's mission. N/A see above
F) Describe the agency's principal programs and services. N/A see above
G) Describe the number and type of staff the agency employs. N/A see above
H) Describe the agency's experience providing services for the target population or other special needs populations. N/A see above
I) Describe the agency's experience providing housing for the target population or other special needs populations. N/A see above
J) Describe the agency's experience working with neighbors of other developments. N/A see above
K) List the agency's key accomplishments from the past three years. N/A see above



**4. Proposed Housing Model**

Check the box that matches the type of housing for which you are seeking funding.

<input type="checkbox"/>	Multiple Buildings, Multiple Sites	<input checked="" type="checkbox"/>	Permanent Supportive Housing
<input type="checkbox"/>	Multiple Buildings, Single Site	<input type="checkbox"/>	Rapid Re-Housing
<input checked="" type="checkbox"/>	Single Building		
<input type="checkbox"/>	Shared Housing		

**5. Type of Development**

Check the box that best describes the type of development you are proposing.

<input type="checkbox"/>	Construction of a new building
<input type="checkbox"/>	Rehabilitation of an existing building
<input checked="" type="checkbox"/>	Leasing an existing building or units

**6. Project Description**

Please use only the space provided below.

- A. In the table below, show the total number of proposed units in the project, how many units will be designated for people experiencing homelessness, how many units will be supported with Columbus Metropolitan Housing Authority (CMHA) vouchers, and how many units are designated for other populations, if applicable.

Per CSB, Homefull recently submitted a PBV (RFP) Application to CMHA

<b>Total Units (#)</b>	70
<b>Homeless Units (#)</b>	70
<b>CMHA voucher units (#)</b>	70
<b>CMHA voucher units (%)</b>	100%
<b>Non-Homeless Units (#)</b>	0

- B. Describe the general development timeline, if applicable.

Homefull is coordinating with CSB, City of Columbus, and current property owner Pumzika LLC. The timeline is approximate and based on availability of funds. Homefull intends to Master Lease the property in 2024 and begin leasing, operations, and services to clients thereafter. The property acquisition may also occur in 2024 dependent on funding availability.

Homefull requests consideration from Columbus/Franklin County Continuum of Care for ranking for the competitive tax credit application process for building renovations and for COC Bonus funding. Homefull intends to submit a competitive tax credit application in February 2025 for the 2025 QAP deadline and would also submit a

Bonus COC application in this year's competitive process. Assuming an award of LIHTC in 2025, the project will begin renovations in 2026.

Projected Project Timeline:

Master Lease of Structure: June 2024

CMHA PBV Award: June 2024

Lease up of tenants: June-August 2024

HUD COC Bonus Application: Summer of 2024

City of Columbus Funding (HOME and or ARPA Possible source) to purchase property: Fall of 2024

Renovations documents and pre development activities: Fall 2024-Feb 2025

Apply to OHFA for LIHTC: February 2025

LIHTC Funding announcement: May 2025

Apply for FHLB Funding: June 2025

Full Funding secured and closed Fall 2025

Construction Begin: Spring 2026

Renovations completed: Winter 2026

- C. List anticipated sources of capital funding, if applicable, and the projected capital request for funding from the CoC.

See Capital Budget

Capital funding is needed for acquisition and renovations, the purchase price will be between \$2-\$3 mil. A capital funding request was submitted to the City of Columbus. Homefull will also apply to Franklin County for HOME Funds in the amount of \$500,000. Additionally, Homefull will apply for OHMAS Capital funding, Federal Home Loan Bank funding and OHFA LIHTC in 2025.

- D. List anticipated sources of operations funding (including rent subsidies). Describe CMHA's involvement and commitment in the project and attach CMHA's written commitment to the project, if applicable. If CMHA will not be involved, describe future operational sustainability. Provide supporting documentation that shows how the project leverages housing resources not funded through CoC or ESG programs in an amount not less than 25% of the needed funding.

See Operations Budget

Homefull submitted a proposal to CMHA for 70 PBV and is awaiting word on the award. Homefull wants to be considered for COC Bonus Funding in this year's Continuum application for \$148,283. The 25% required will be provided utilizing the ODSA operations funding.

- E. List anticipated sources of services funding and projected services request for funding from the CoC.

Services are currently funded by previous COC Awards and we will not request additional funding in this years COC application. See Attached Service Budget

- F. Provide a general description of the project, and describe the target population, including their anticipated needs.

1289 Dublin Granville PSH:

\*Building lease held by Homefull initially

\*Goal is to purchase motel and rehab all units

\*Rooms leased to formerly homeless, disabled single men and women referred by CSB - lease between Homefull and tenant

\*Each person holds a lease in their name

\*Goal of providing a facility-based PSH site for high barrier clients who might have a hard time being housed with a lease in their name in the community

\*Wrap-around, onsite case management services to include:

- Behavioral health support
- Access to food
- Transportation
- Life skills development
- Job seeking/income planning
- Overall housing stability

\* Homefull will provide onsite case management services with 24-hour onsite security and engagement specialists. Two Case managers will provide services that include linkage to behavioral health, physical health, along case planning focused on increasing income, linkage to employment training and other services designed to increase housing stability.

- G. What is the anticipated cost per household served? Ensure the cost aligns with historical information of like-projects.

\$ 19,289 per HH served based on project budget. Homefull's total budget for this project is \$1,350,208 with the following breakdown of Expenses, Operations; \$1,110,874; Services \$239,334 for a total of \$1,350,208; divided by 70 HH equals \$19,289 per household.

- H. For Joint TH-RRH projects, demonstrate how the project will provide enough rapid rehousing assistance to ensure that at any given time a program participant may move from transitional housing to permanent housing. This may be demonstrated by identifying a budget that has twice as many resources for the rapid rehousing portion of the project than the TH portion, by having twice as many PH-RRH units at a point in time as TH units, or by demonstrating that the budget and units are appropriate for the population being served by the project

N/A

- I. For Joint TH-RRH projects, demonstrate how participants will be quickly housed in transitional or RRH housing of their choice.

N/A

## 7. Supportive Service Plan

**Answer the following questions. Please note that, at a minimum, services must address service coordination within the community, linkage with benefits, employment and treatment linkages, as well as any other proposed relevant services.**

A. Describe the supportive services the project will directly provide to address the target population's needs. What is the anticipated caseload ratio?

The service philosophy of Homefull PSH is based on providing compassionate, individualized, culturally-sensitive, voluntary services designed to help tenants meet their own goals for self-sufficiency and self-determination. Joint Case Planning will include consideration of the functional abilities, their formal and informal networks, their social context, strengths and barriers. Based on the assessed and expressed needs of the household, Case Managers will 'package together' different types of support to meet those needs. The case planning process will identify household issues and concerns that contribute to challenges and identify a pathway to resolution of those issues. Income supports and rent supplements are an important part of client-driven supports. Supportive services will be offered through a coordinated effort among the service staff, landlord/property management, community-based partners, and the tenants themselves –ensuring a healthy living environment for all. Homefull's interdisciplinary team of positive professionals focuses on helping participants to:

- strengthen residential and domestic stability,
- abide by leasehold obligations,
- increase incomes, benefits, employment and improve budgeting skills, develop and maintain individualized support systems,
- become good neighbors, and
- maximize their capacity for independent living.

Case management contact is based on individual needs and consists of daily, weekly, and/or monthly contacts. Service contacts may include office visits, home visits, a housekeeping inspection (in tandem w/ property management), case conferences, and, community-based appointments. Based on specific scopes of practice Homefull staff has increasing levels of clinical credentialing and professional licensure and at minimum is trained as Qualified Mental Health Specialists (QMHS) and follow the National Association of Social Workers (NASW) Code of Ethics. This team receives direct supervision and mentoring from a Program Manager with oversight by Homefull's Executive Management. Homefull is certified by the Ohio Department of Mental Health and Addiction Services (MHAS) to provide Behavioral Health Counseling & Therapy, Community Psychiatric Supportive Treatment, Mental Health Assessment & Education, and Referral & Information. These specific services are Medicaid billable. Staff interactions with clients, case plans, and programmatic reporting are done in HMIS Clarity.

B. Describe the services that existing community service providers will provide.

Homefull continues to build and cultivate partnerships in Columbus and Franklin County with community-based service providers, neighborhood centers, civic organizations and volunteers who serve our shared target populations and can leverage their existing services and resources. Such services include mainstream benefits and income supports via Job & Family Services, outpatient health services, behavioral health services via Community Mental health centers, legal services, educational services via public schools, GED, Community Colleges and others, and job training & employment services.

C. Describe how the provision of services will be equitable in access to services and how outcomes will be analyzed to ensure equity.

Equity and inclusion are core values of Homefull and are embedded into our direct service work. A Housing First philosophy guides this work. For PSH projects in which Homefull is involved, we advocate for inclusion of BIPOC and other disproportionately underrepresented groups in program referrals. Once clients are entered into Homefull PSH, they receive a Consumer Handbook noting in writing our organization's core values, vision, mission, and DEI commitment. In practice and verbally, there is a review of Homefull's Strategic Plan and DEI Plan initiatives with Persons Served and Program Staff. For each Housing Program, there is an anonymous client feedback mechanism that includes Housing specific and DEI-specific questions within semi-annual satisfaction surveys as well as Suggestion Box. The Chief Inclusion & Community Officer participates in Homefull agency-wide PQI Committee for review of Persons Served inclusion as well as Major Unusual Incidents (MUIs) Sub-Committee with equity lens. DEI & Clinical Directors also serve on Staff Training Committee to ensure cultural competencies of staff within Program Sites. DEI Committee conducts on-site meetings with Consumers and Staff.

For client Case Plans and Discharge Planning, there is a Clinical review and approval of client-specific linkages to community resources and support networks.

D. Describe how your agency will adhere to operating a project that aligns with Housing First, low-barrier implementation, harm-reduction, and trauma-informed core principles.

Homefull provides a Housing First approach to end homelessness based on the understanding that client choice is valuable in housing selection and supportive service participation. Our programs offer entry to program participants with low/no income, current/past substance abuse, criminal records (except for restrictions imposed by federal, state, or local law/ordinance), or history of domestic violence. Homefull is committed to working with community partners to minimize barriers that prevent people from accessing services and participates in local housing advocacy groups. It is Homefull's policy to provide assistance, as appropriate according to the person's needs, at no additional cost to persons served, to persons requesting or receiving services, and their families or significant others, who speak a language other than standard English as a primary means of communication, or who have a communication disorder, such as deafness or hearing impairment.

Homefull's policy manual includes a policy titled "Direct Care Services & Coordination of Therapeutic Services"; this policy includes procedures for serving clients with assessments and Community Psychiatric Support Treatment (CPST). Homefull's policy states that we train staff to earn a Qualified Mental Health Specialist (QMHS) certificate; this occurs regardless of the staff member's caseload having CPST clients. This training prepares staff to work from a trauma-informed perspective, have basic knowledge of the main mental health issues our clients present with, and understand substance addiction and recovery. Our "Overview and Philosophy of Approach" policy describes how our trauma-informed approach to our work also takes into account vicarious trauma and compassion fatigue that our staff may experience from our work. This includes engaging in a staff response team following critical incidents to support the well-being of staff.

E. Describe how program participants will be assisted to obtain the benefits of mainstream health, social, and employment programs (e.g. Medicare, Medicaid, SSI, Food Stamps, local Workforce office, early childhood education). Be sure to include any healthcare supports that will be provided and by whom. Attach an MOU that shows match funding in an amount not less than 25% of the needed funding from a healthcare provider.

After securing housing, the Case Manager and client update the case plan to include a goal related to income and benefits if not already part of the case plan initially. The Case Manager's goal is to assist the client/household to connect with resources that help them improve their well-being and achieve long term goals, specifically as it relates to housing stability. One of the first activities that occur at this stage is an assessment to determine what resources and benefits are needed and what the client is currently accessing/receiving. Most of the time, clients are referred to Job and Family Services (JFS) to connect with a variety of mainstream benefits for which they qualify. First and foremost, this is SNAP EBT (aka food stamps) but there are other benefits based on household composition and income level (i.e. Title 20, WIC, etc.). The Case Manager can assist the client in completing benefit applications depending on ability level of the client, including online applications, or can accompany them to JFS in order to ensure all benefits for which the client is eligible are received. Clients are encouraged to share with their Case Manager any paperwork they receive from JFS or any other organization in order to ensure there is no interruption of benefits through failing to recertify or other requested action steps. The Case Manager assists their client to complete re-certification paperwork and to secure needed income and landlord paperwork often required by JFS.

F. Describe how program participants will be assisted to obtain and remain in permanent housing (e.g., provides the participant with some type of transportation to access needed services, safety planning, case management, housing that meets accessibility related needs, additional assistance to ensure retention of permanent housing)

Homefull views the overarching goal of housing stability as supported by a 3-legged tripod of affordable and accessible housing, affordable and accessible food, and obtaining/maintaining/increasing income. After a client is housed, their assigned Case Manager starts to foster a relationship between the client and the Homefull Property Management Team to be a support for the client and to foster open communication. By developing a case plan, the Case Manager and client work together on securing/increasing

income. If the household has no income, referrals to employment or training programs are made and other potential sources of income are discussed. A budget is created and there is constant reinforcement of what bills should take priority. Other community referrals are made as needed, especially as they relate to housing and income. Additionally, the Case Manager help the client/household to “settle in” to their new home, increase independence, and increase quality of life. The Case Manager has on-going conversations with the client that mirrors discharge planning in an effort to prepare the client for paying rent on their own, maximizing their community resources, and the eventual end to supportive services. The Case Manager continually monitors and assesses a client’s housing stability through home visits and frequent conversations with the on-site Homefull Property Management Team

## 8. Co-Applicants

A. Identify the role of each project partner, if applicable.

N/A

B. Describe each co-applicant/project partner’s financial commitment.

N/A

C. If not an HMIS user, describe your agency’s experience with data entry and reporting, and how you use data.

Homefull is a current HMIS Clarity user.

## 9. Required Documentation

**Attach the following documents to the concept paper prior to submission. This section is not required if the lead agency is already a funded CSB partner agency.**

N/A – Homefull is already a funded CSB partner agency.


501 (c) 3 letter from the IRS

Registration with the Ohio Secretary of State

Current Board roster with employers, relevant experience and tenure with the Board

Most recent audit

Most recent 990



Capital Budget Development	
Source of Funds	
ODMHAS	\$50,000
OHFA LIHTC	\$3,918,480
City HOME	\$2,000,000
Franklin County Funding HOME	\$500,000
FHLB AHP	\$1,800,000
Total	\$8,268,480
Additional Funding	\$0
	\$8,268,480
USE OF FUNDS	
Land Purchase	\$2,500,000
Demolition/Site Remediation	\$150,000
Site improvements	\$3,125,000
Contractor's FFE	\$209,357
Security System	\$121,000
Payment and Performance Bond	\$22,000
GC Cost Certification	\$7,500
Construction Fees	\$133,416
GR	\$600,318
Overhead (OH)	\$240,127
Profit	\$720,382
Furniture not in GC contract	\$412,500
Plan Review/Permits	\$12,500
City Inspections (utility & building)	\$18,000
Electric Service	\$25,000
Owner's Special Inspections & Testing	\$5,000
Owner's Hard Cost Contingency	\$315,000
Architecture Including design fee	\$220,500
Environmental (Phase I and II, if needed)	\$10,000
Studies	\$15,000
Land Appraisal	\$4,000
Owner Legal (non-zoning)	\$90,000
Rezoning/Variances (legal-consultants-fees)	\$20,000
Accounting/Audits	\$20,000
Construction Insurance	\$25,000
Title/Recording	\$30,000
Property Taxes	\$20,000
Developer Fee	\$555,000
Soft Cost Contingency	\$60,845
Construction Loan Interest	\$285,000
Construction Loan Fee	\$72,000
Bank Legal, arch review, appraisal	\$42,000
AHT Bridge Loan Fee	\$27,035
AHT Bridge Loan Interest	\$83,000
OHFA Fees	\$0
Compliance Monitoring Fee	\$72,000
Total	\$7,768,480
Short	

	Dublin Granville Operations			
Support and Revenue				
Section 8 vouchers	\$660,000			
HUD COC Leasing	\$177,591			
ODSA - Columbus Leasing	\$125,000			
Total Support and Revenue	\$962,591			
Personnel Expenses				
Payroll	\$56,000			
Payroll taxes	\$5,057			
Payroll service	\$0			
Employee retirement	\$0			
Health insurance	\$8,262			
Life & Disability insurance	\$508			
Total Personnel Expenses	\$69,827			
General Expenses				
Interest	\$618			
Rent	\$660,000	** Until building can be purchased		
Utilities	\$69,800			
Telephone	\$1,500			
Computer expense	\$2,000			
Office supplies	\$250			
Equip and furnishings	\$15,000			
Printing	\$150			
Bank charges	\$500			
Janitorial	\$25,000			
Paper/cleaning supplies	\$850			
Insurance -prop & liability	\$7,000			
Insurance -directors	\$1,500			
Legal & accounting	\$7,500			
Travel	\$1,000			
Repairs & maintenance	\$25,000			
Pest Control	\$25,000			
Miscellaneous				
Total General Expenses	\$842,668			
Program Expenses				
Contract Security	\$148,232			
Contract Maintenance	\$35,460			
Total Program Expenses	\$183,692			
Administrative	\$14,687			
Total Expenses	\$1,110,874			
Net income	-\$148,283			

	Dublin Granville Services	
<b>Support and Revenue</b>		
Medicaid funding	\$14,717	
COC	\$224,617	
<b>Total Support and Revenue</b>	\$239,334	
<b>Personnel Expenses</b>		
Payroll	\$160,181	
Payroll taxes	\$14,349	
Payroll service	\$3,500	
Employee retirement	\$2,380	
Health insurance	\$25,868	
Life & Disability insurance	\$1,451	
<b>Total Personnel Expenses</b>	\$207,729	
<b>General Expenses</b>		
Interest	\$618	
Telephone	\$3,600	
Computer expense	\$7,000	
Office supplies	\$500	
Printing	\$150	
Paper/cleaning supplies	\$850	
Insurance -directors	\$1,000	
Travel	\$2,400	
<b>Total General Expenses</b>	\$16,118	
<b>Program Expenses</b>		
Client services	\$800	
<b>Total Program Expenses</b>	\$800	
Administrative	\$14,687	
<b>Total Expenses</b>	\$239,334	
Net income	\$0	

Homefull- 1289 Dublin Granville Road						
OPERATING PRO-FORMA						
	YEAR	1	2	3	4	5
ANNUAL RENT POTENTIAL		\$814,000	\$830,280	\$846,886	\$863,823	\$881,100
ALLOWANCE FOR VACANCY	\$0	-\$56,980	-\$58,120	-\$59,282	-\$60,468	-\$61,677
OTHER INCOME GRANTS		\$125,000	\$127,500	\$130,050	\$132,651	\$135,304
TOTAL INCOME		\$882,020	\$899,660	\$917,654	\$936,007	\$954,727
OPERATING EXPENSES						
ACCOUNTING AND AUDIT		\$8,500	\$8,755	\$9,018	\$9,288	\$9,567
ADMINISTRATIVE SALARY		\$18,000	\$18,540	\$19,096	\$19,669	\$20,259
ADMINISTRATIVE COST		\$8,400	\$8,652	\$8,912	\$9,179	\$9,454
ADVERTISING		\$1,200	\$1,236	\$1,273	\$1,311	\$1,351
LEGAL		\$5,000	\$5,150	\$5,305	\$5,464	\$5,628
MANAGEMENT FEE		\$17,242	\$17,759	\$18,292	\$18,841	\$19,406
UNIT TURNOVER COST		\$8,000	\$8,240	\$8,487	\$8,742	\$9,004
EXTERMINATING		\$12,000	\$12,360	\$12,731	\$13,113	\$13,506
GROUNDS		\$10,000	\$10,300	\$10,609	\$10,927	\$11,255
MAINTENANCE SALARY		\$41,700	\$42,951	\$44,240	\$45,567	\$46,934
INSURANCE		\$5,000	\$5,150	\$5,305	\$5,464	\$5,628
REPAIRS		\$25,000	\$25,750	\$26,523	\$27,318	\$28,138
MASTER LEASE		\$660,000	\$679,800	\$700,194	\$721,200	\$742,836
		\$820,042	\$844,643	\$869,983	\$896,082	\$922,964
CASH FLOW FROM OPERATIONS		\$61,978	\$55,017	\$47,671	\$39,925	\$31,762
REPLACEMENT RESERVE	\$400	\$14,800	\$15,244	\$15,701	\$16,172	\$16,658

**Continuum of Care  
Columbus and Franklin County, Ohio**

**Resolution to Approve New Projects Moved to the Project Plan Phase**

WHEREAS, the Continuum of Care (CoC) may have the opportunity to apply for an undetermined amount of renewable new CoC funding, depending on the FY24 HUD CoC Notice of Funding Availability. If awarded, these funds would likely be available July 1, 2025 and could only be used for new permanent supportive housing (PSH), rapid re-housing (RRH), joint RRH/transitional housing, coordinated entry and HMIS projects;

WHEREAS, Homefull submitted a Concept Paper in May 2024 for a third expansion of the 70-unit Hotel PSH designated for chronically homeless individuals, the project is requesting 2025 OHFA prioritization and new operating and services funding through the FY24 CoC Competition;

WHEREAS, CHN submitted a Concept Paper in May 2024 for CHN Deer Hill Place, a single-site 60-unit PSH with 48 units designated for chronically homeless individuals; the project is requesting 2025 OHFA prioritization and services funding through the FY24 CoC Competition;

WHEREAS, the CoC Board recommends that the following projects submit a CoC Application supplement to aid the CoC Board in the scoring and ranking of the projects for the FY24 CoC Competition, and a Project Plan in preparation of projects prioritization for the 2025 OHFA application as a next step in the development of the proposed PSH projects, for the CoC Board and CoC consideration:

Project Name
Homefull Expansion PSH (Hotel-Motel)
CHN Deer Hill Place

THEREFORE, be it resolved the CoC requests that the following projects submit a CoC Application supplement and a Project Plan as next steps for the CoC Board and CoC consideration:

Project Name
Homefull Expansion PSH (Hotel-Motel)
CHN Deer Hill Place

Approved by voice vote.

Witnessed by:

\_\_\_\_\_  
Michael Wilkos, Chair

June 5, 2024  
Date

# 2024 Columbus and Franklin County Continuum of Care Self-Reported Equity Survey

26 responses

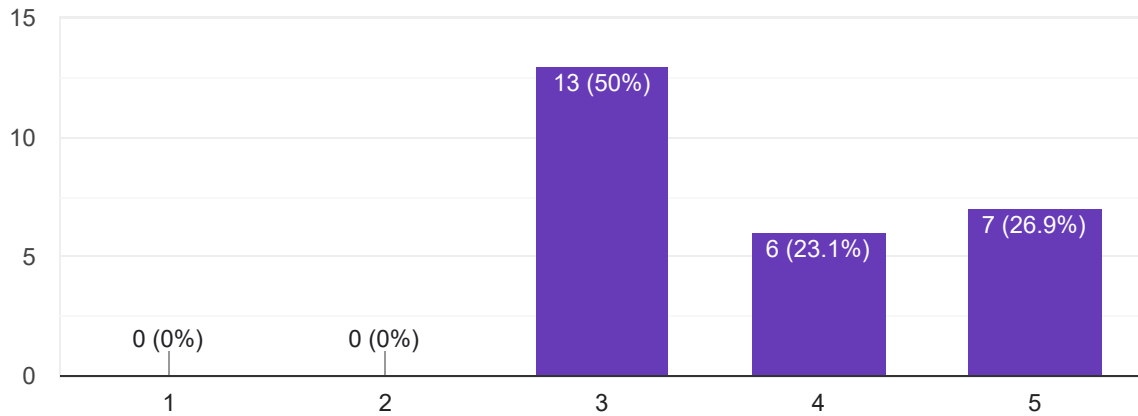
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## Racial Equity Concepts

### Race as a social construct

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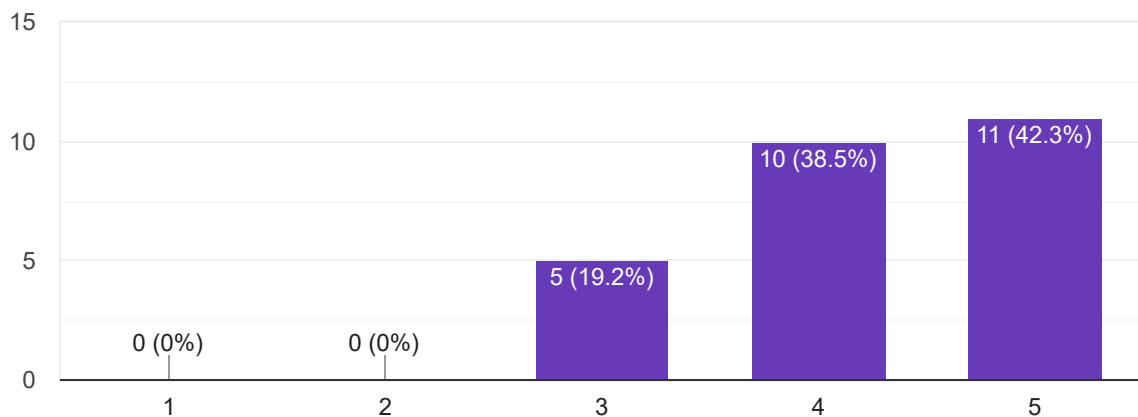
26 responses



### Racial disparities

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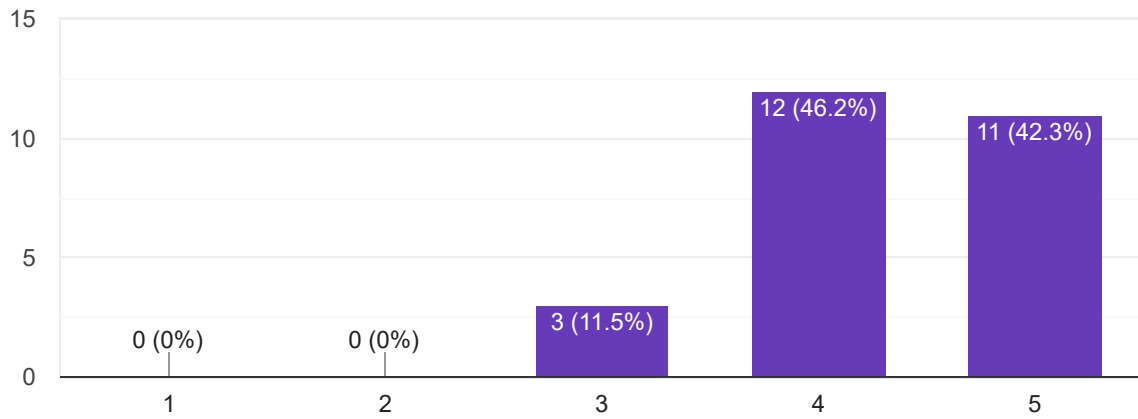
26 responses



### Racial equity



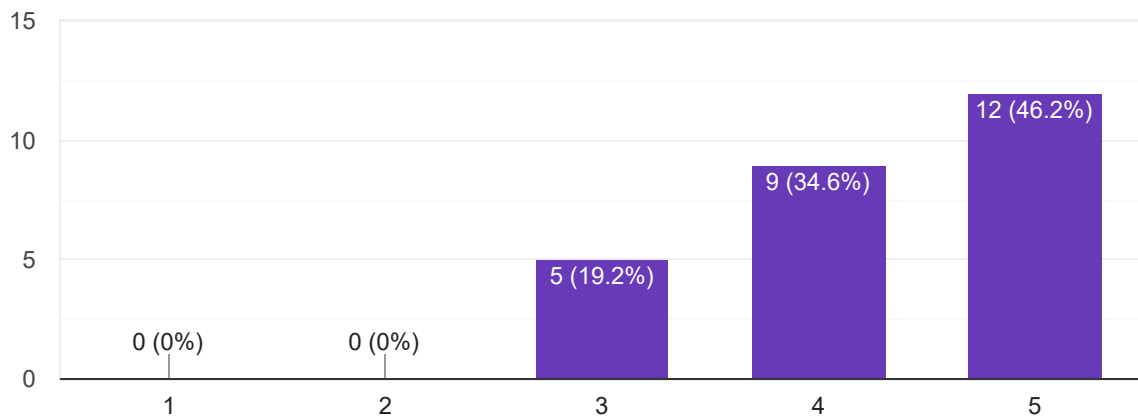
26 responses



### Implicit bias



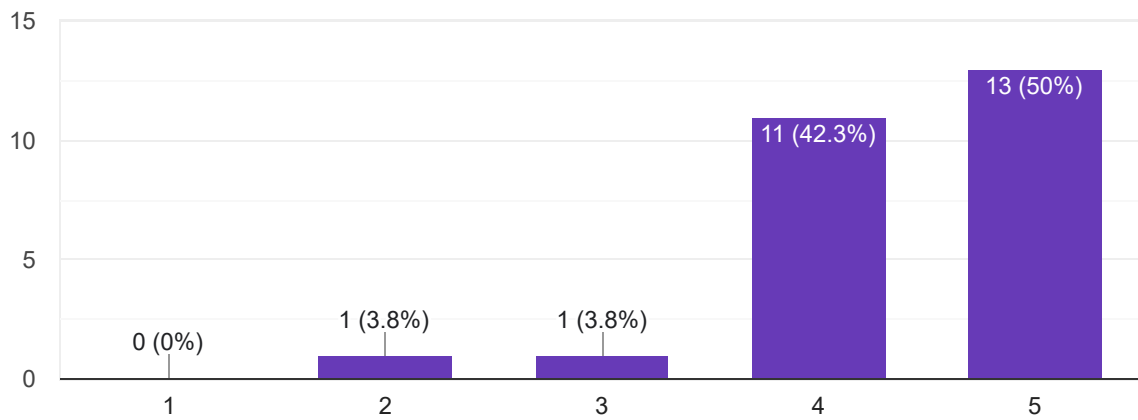
26 responses



### White privilege



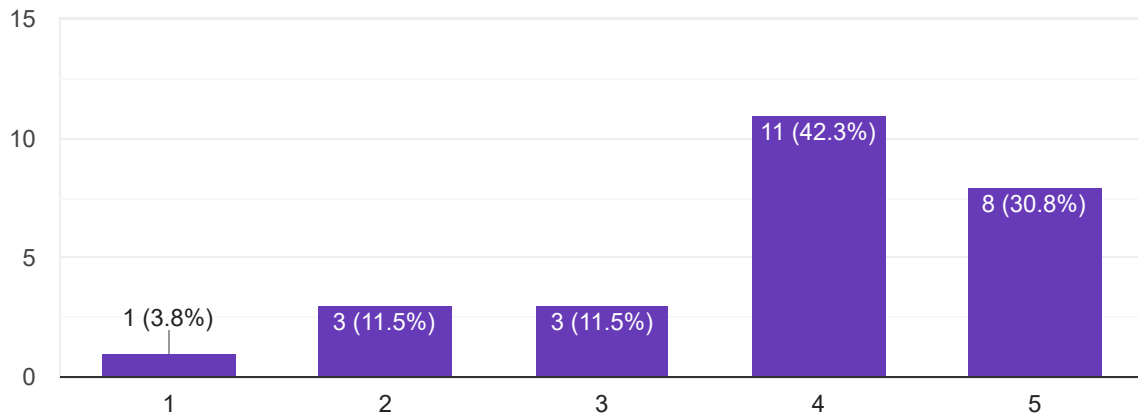
26 responses



### White supremacy cultural characteristics



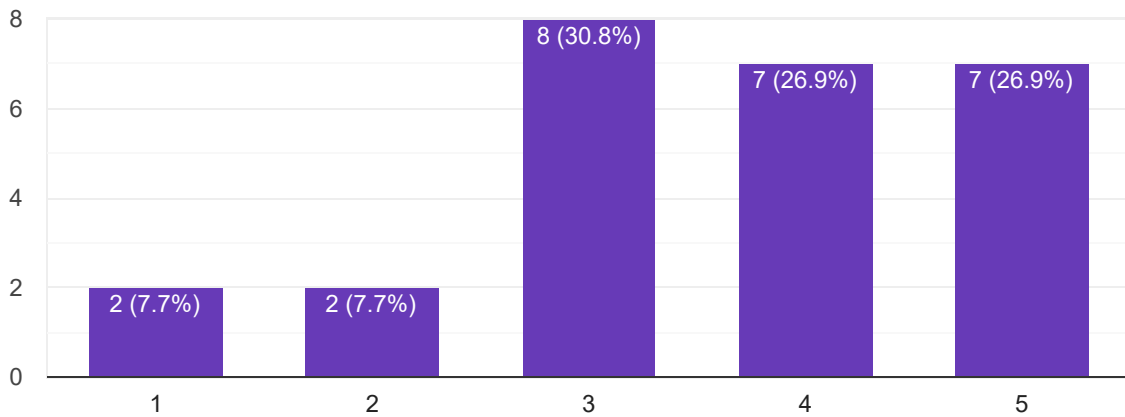
26 responses



### Anti-blackness



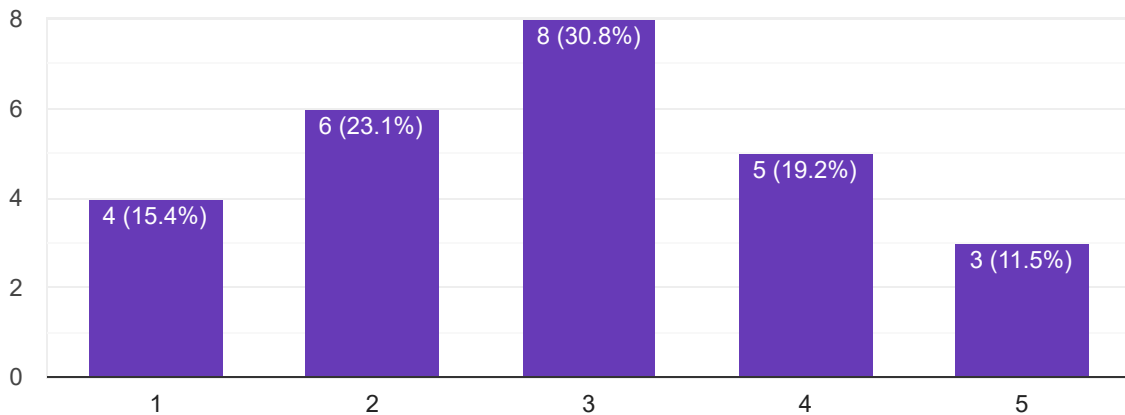
26 responses



### Cycle of socialization



26 responses

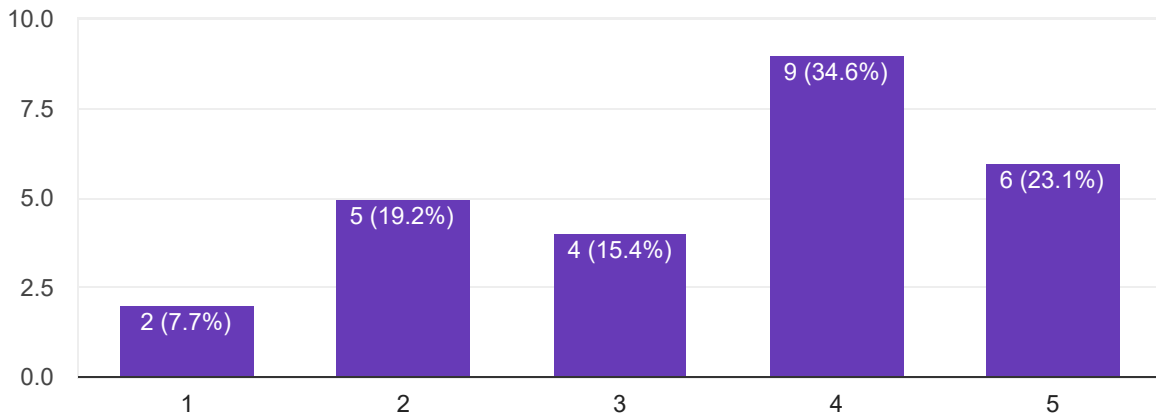




### Internalized racial oppression



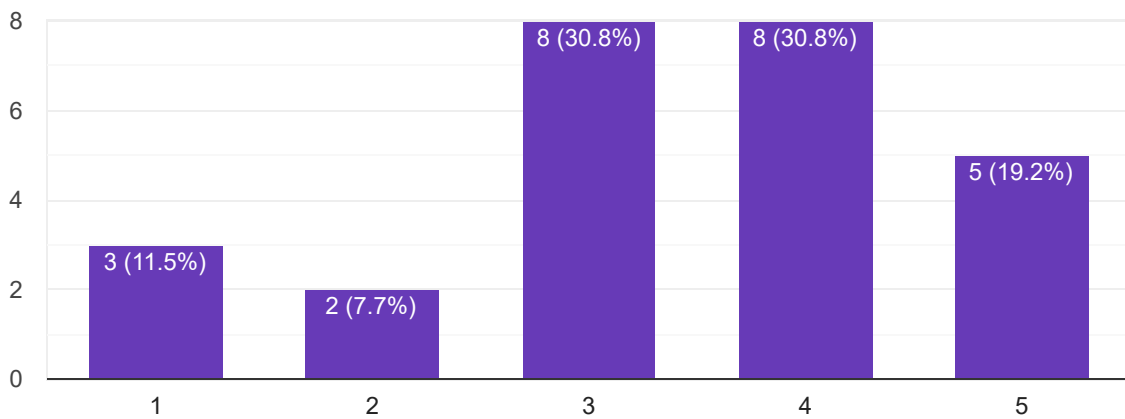
26 responses



### Interpersonal racism



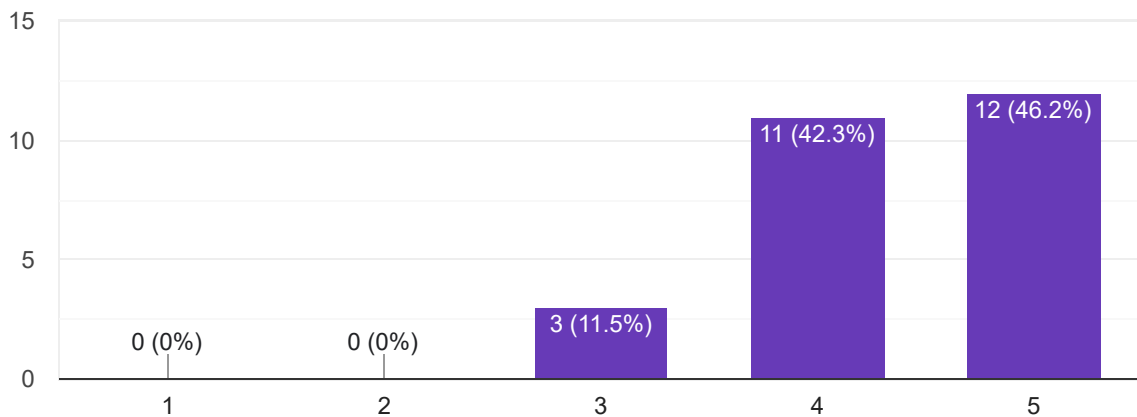
26 responses



### Institutional racism



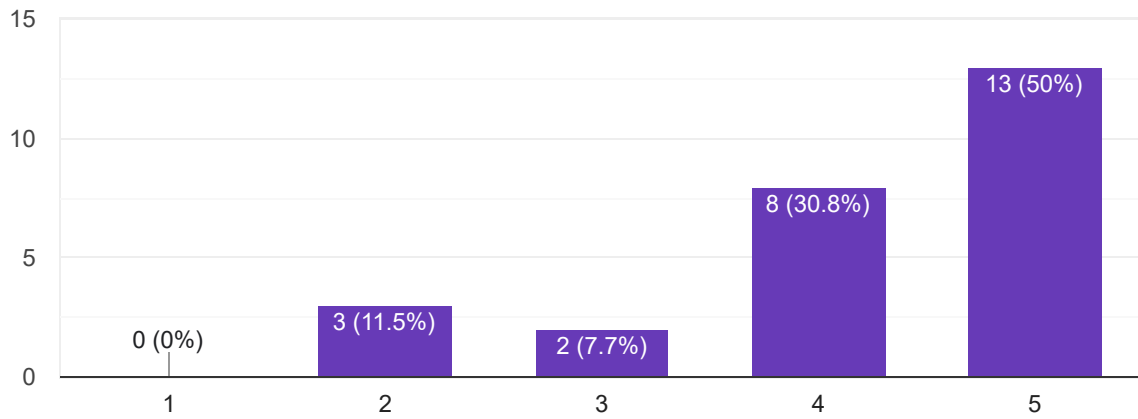
26 responses



### Structural racism



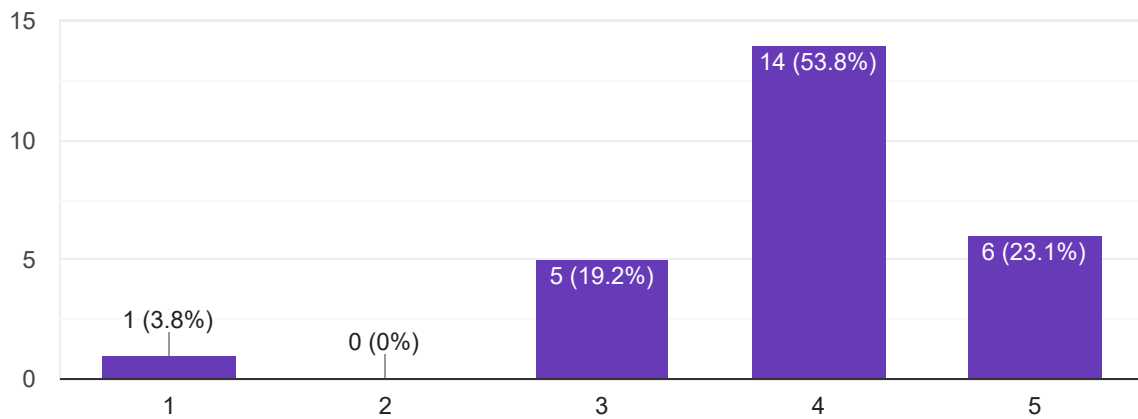
26 responses



### Racial equity lens



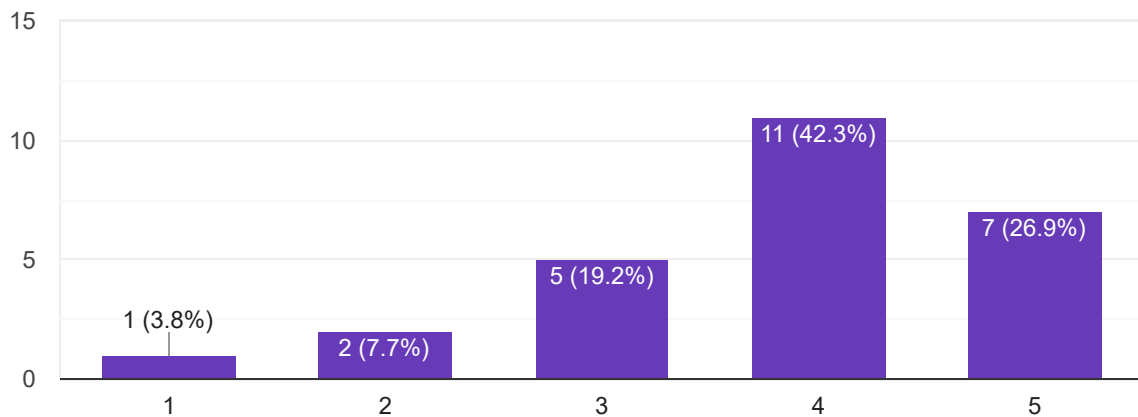
26 responses



### Intersection of homelessness and structural racism



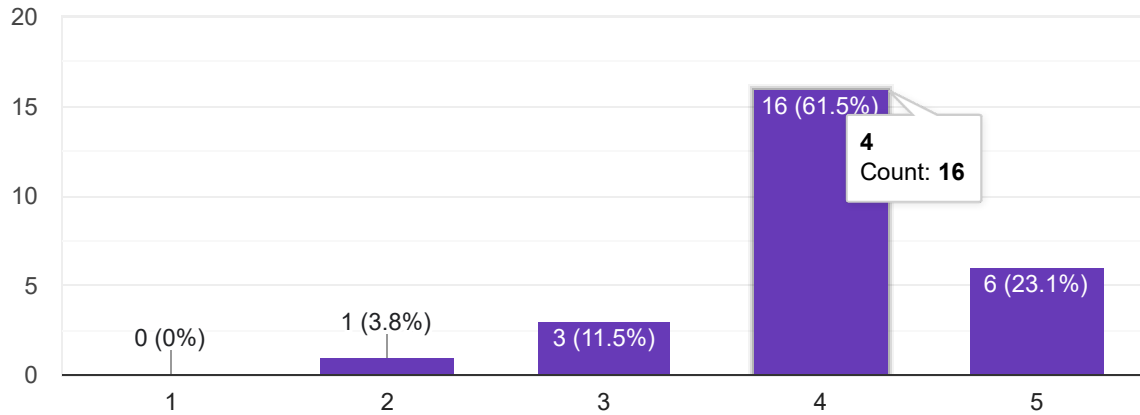
26 responses



### Historical impact of housing policy on homelessness (e.g. redlining, restrictive covenants, disparate impact of local zoning ordinances)



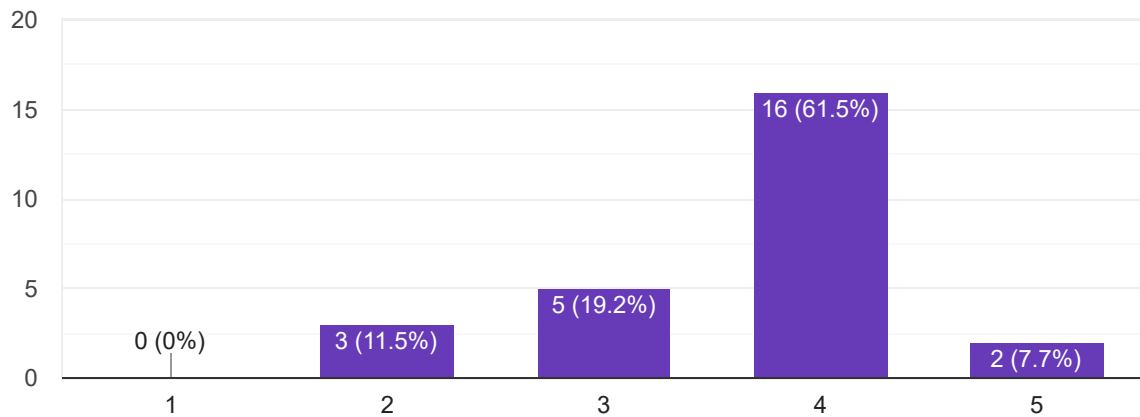
26 responses



### Contemporary manifestations of housing discrimination in the United States



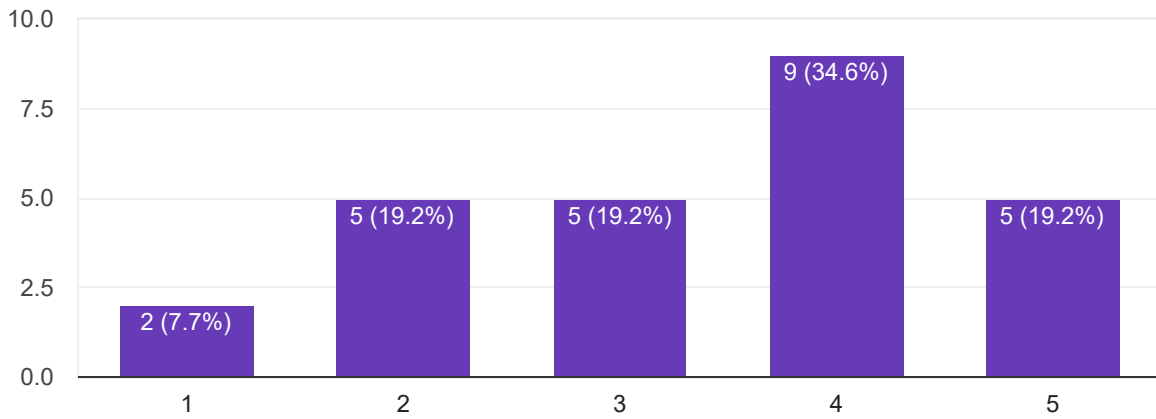
26 responses



### Cultural humility

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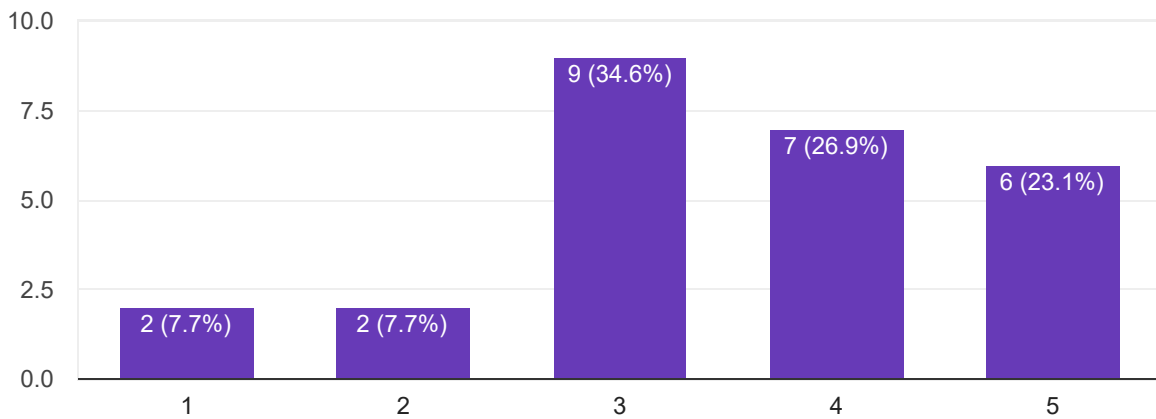
26 responses



### Intersectionality

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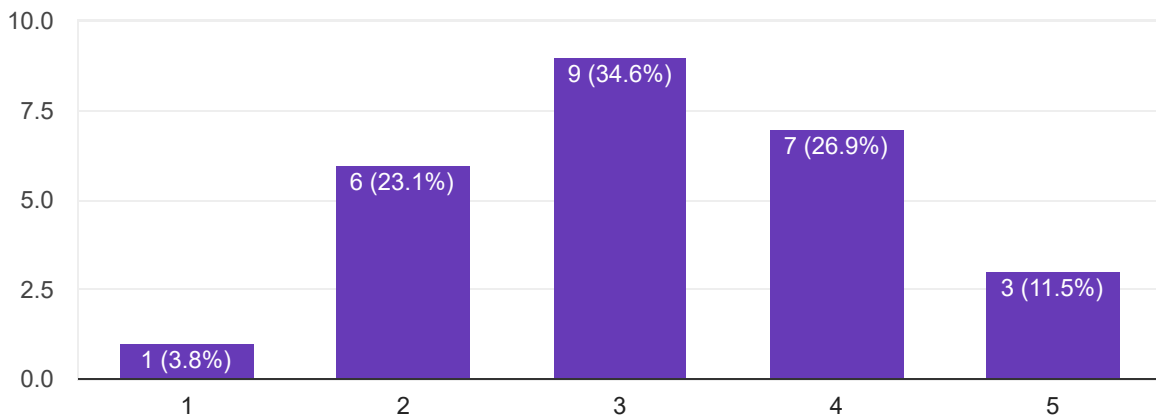
26 responses



### Disaggregated data

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26 responses



### Comments

3 responses

I have been personally discriminated and have first hand knowledge

Our government needs to verbally and financially account for this nationally and locally

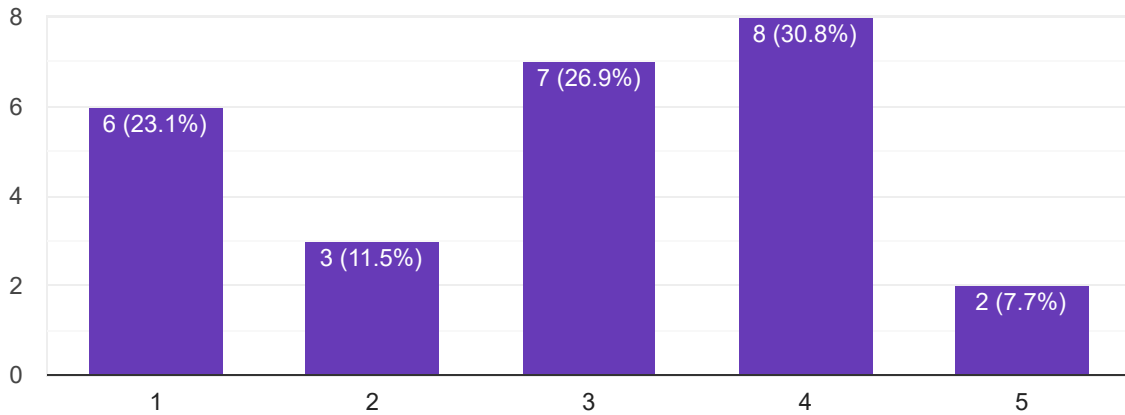
I have worked in this space for years. Still have much to learn.

### Commitment to Racial Equity

**Racial equity language:** your CoC has established a shared vocabulary of racial equity



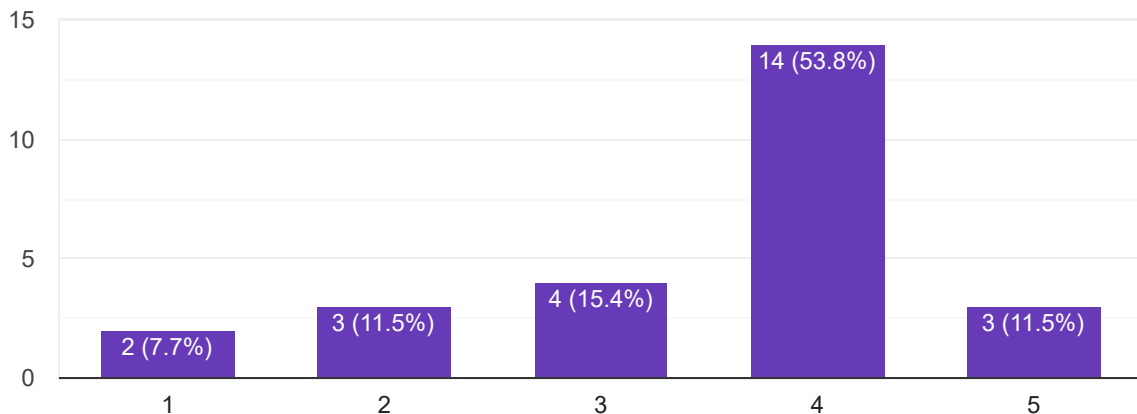
26 responses



**Racial equity fluency:** your CoC's leaders are skilled at talking about race, racism, and racial equity



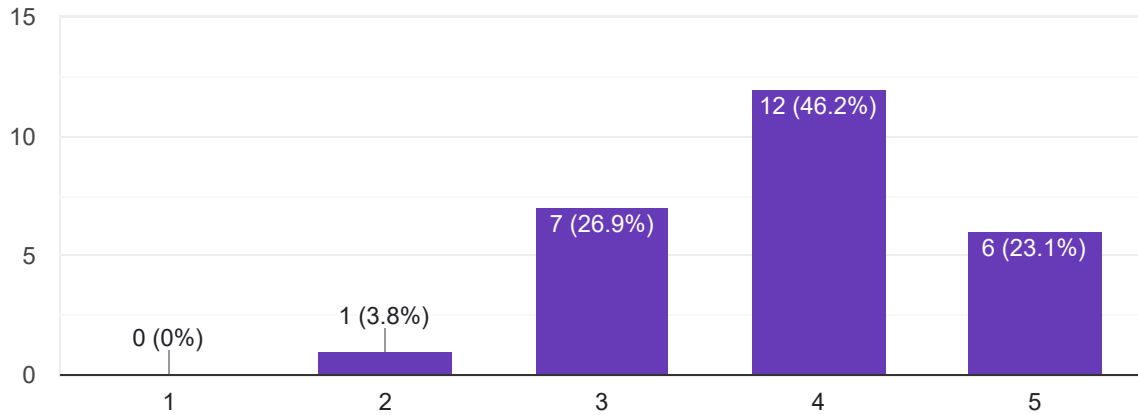
26 responses



### Diversity in senior leadership: your CoC's senior leadership is racially and ethnically diverse



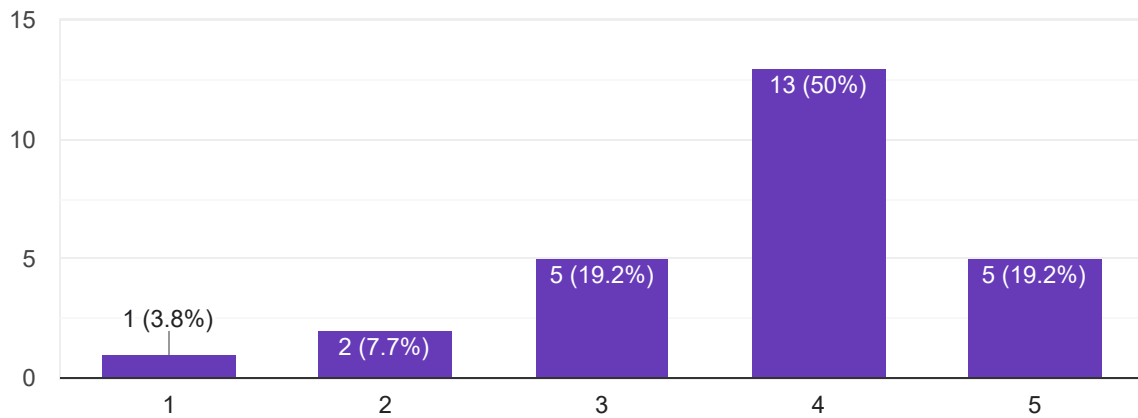
26 responses



### Racial equity culture of practice: your CoC values racial equity and has high expectations for staff to implement racial equity throughout all levels



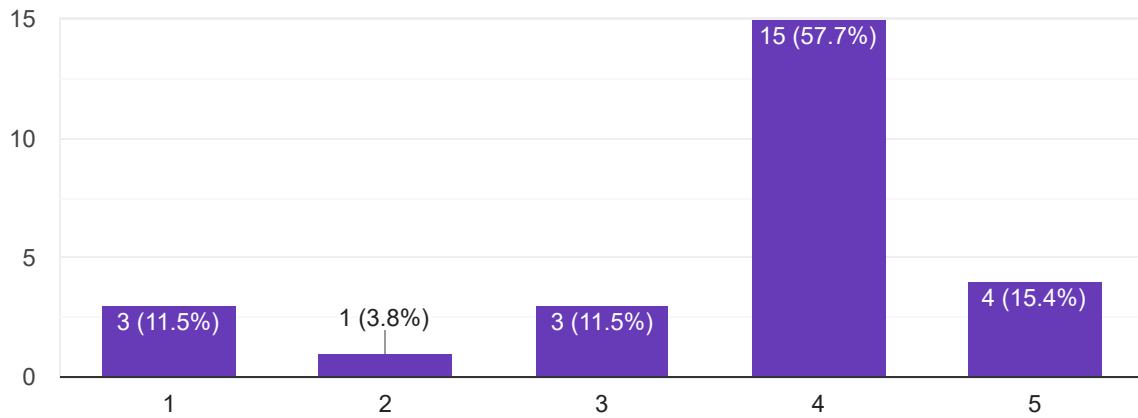
26 responses



**Evaluation metrics:** Your CoC collects, disaggregates, designs, and analyzes data by race and ethnicity to get a clear picture of inequities and outcomes gaps



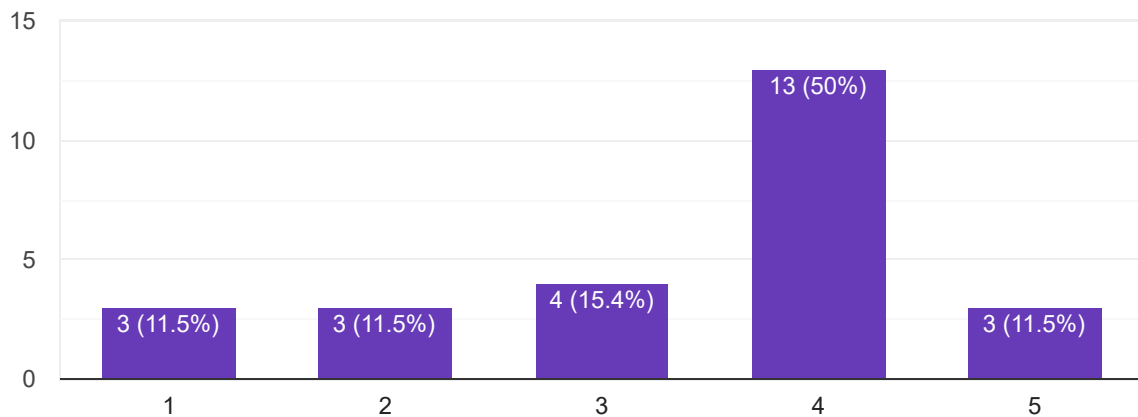
26 responses



**Data utilization:** Your CoC utilizes disaggregated data to develop strategies that address racial/ethnic disparities in access and outcomes for the households being served



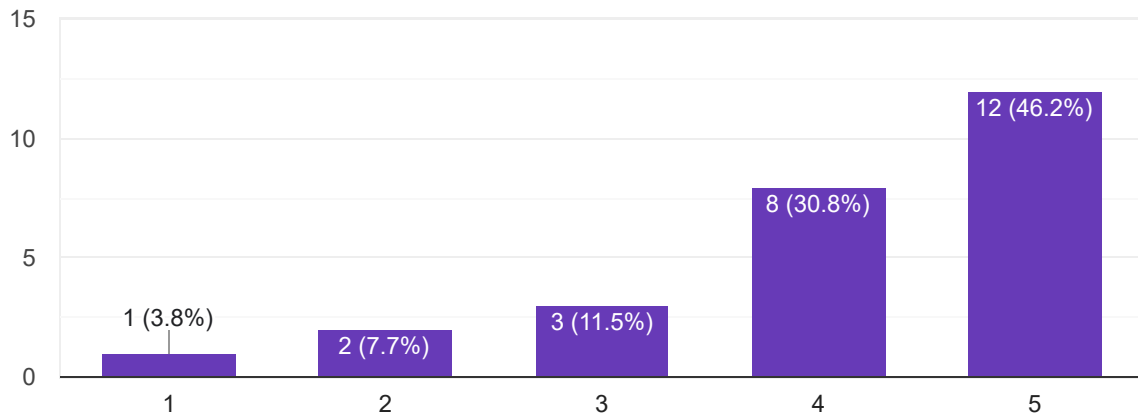
26 responses



**Client/community engagement:** People of color represented by your CoC are treated as leaders and assets to the work and are authentically engaged in decision-making



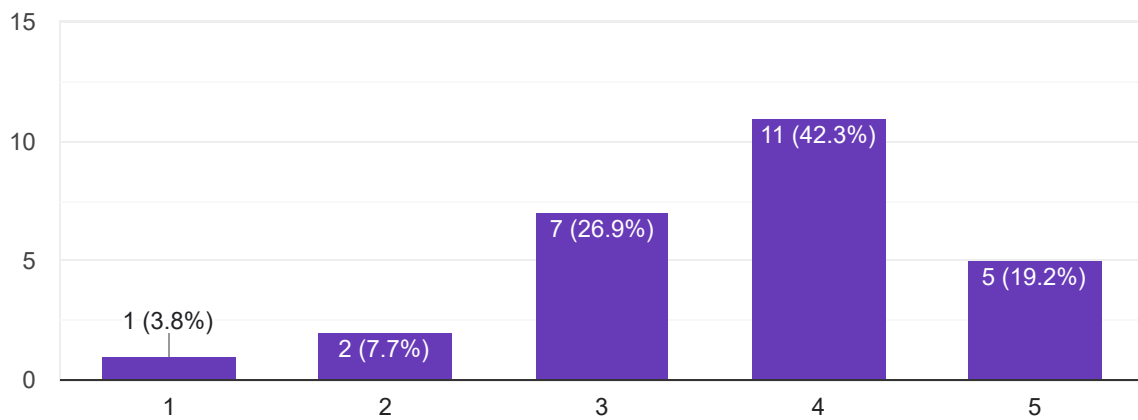
26 responses



**Inclusive programs:** Your CoC's programs are culturally responsive to and explicit about race, racism, and racial equity



26 responses

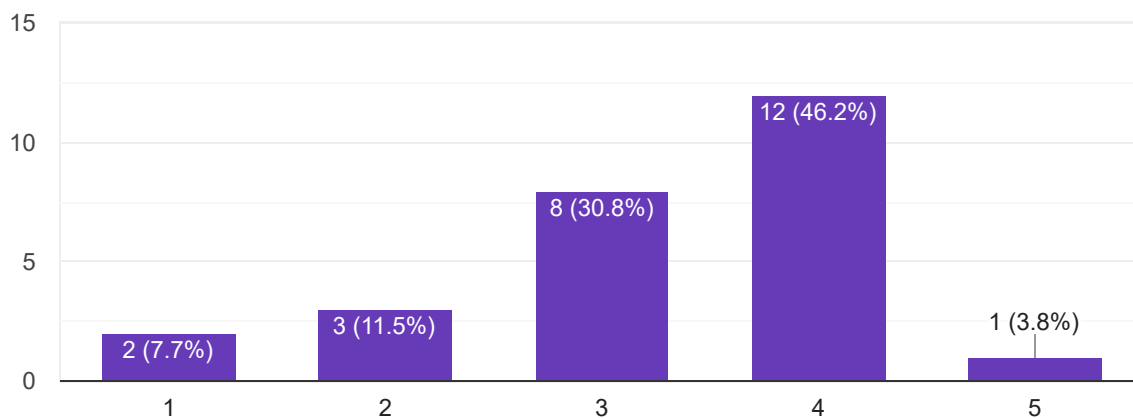




**Race-explicit strategy:** Your CoC has racial equity policies in place and has developed system-wide racial equity strategies and goals to address biases and inequities within the system



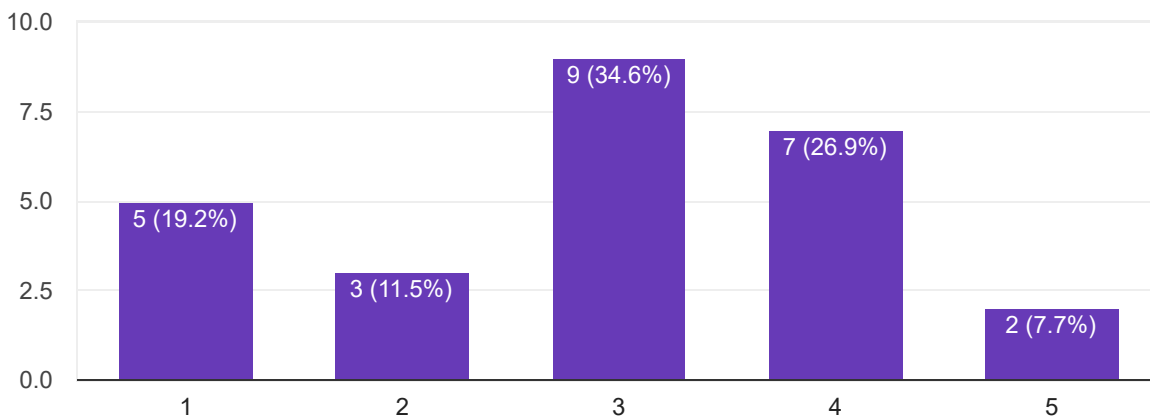
26 responses



**Racial equity champions:** Your CoC has identified racial equity champions (i.e. 1+ individuals who consistently highlight racial equity and/or promote action toward racial equity within and outside of the CoC committee)



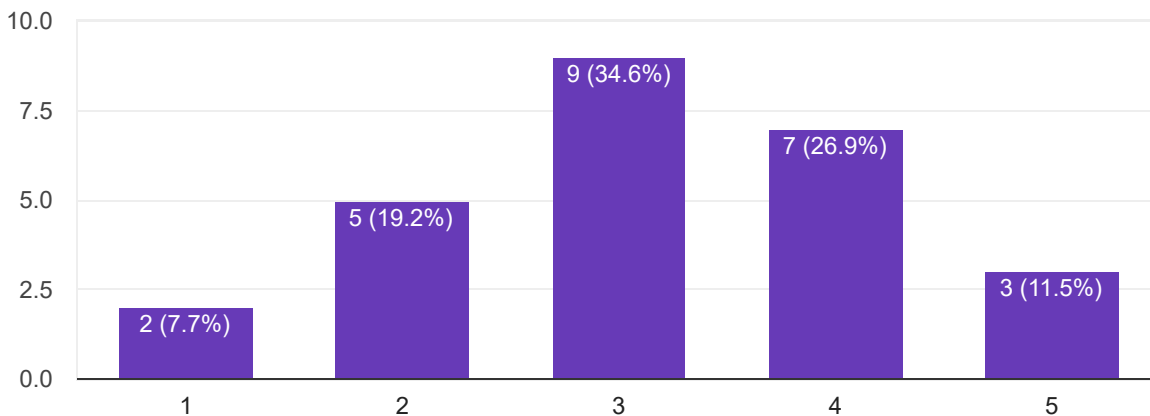
26 responses



**Nomination and Appointment:** Your CoC has begun prioritizing nominating and appointing those who are most impacted by racial and ethnic inequities for CoC leadership committee and work group positions



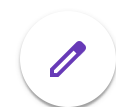
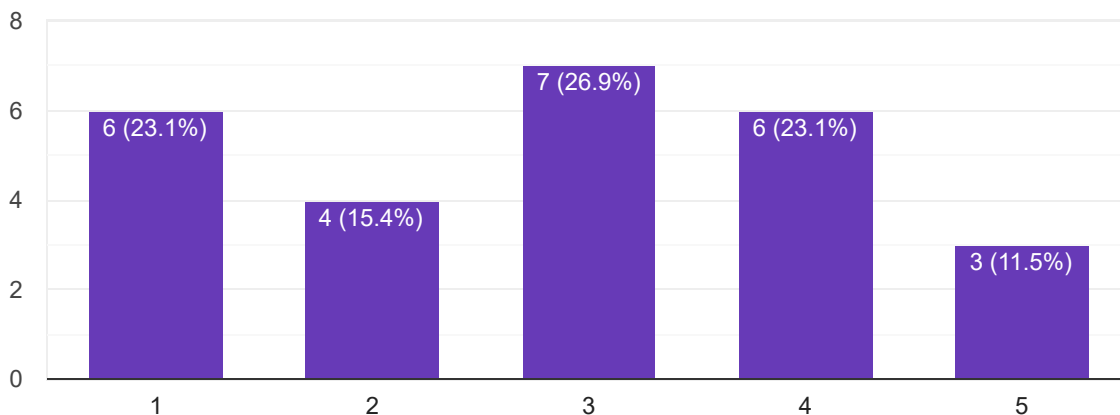
26 responses



**Career pathways for racial equity:** Your CoC has policies and programs in place to attract, retain, and support people of color to achieve success within the CoC



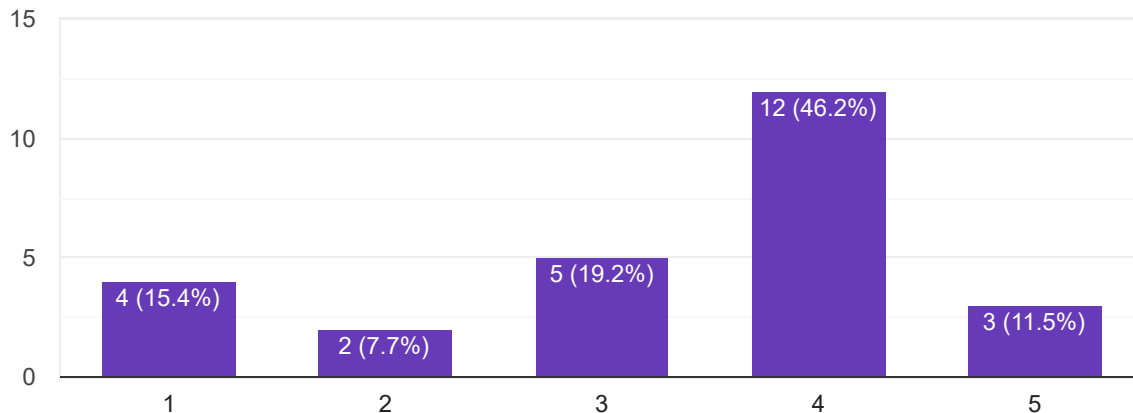
26 responses



**Equitable funding:** CoC and program expenditures within the CoC reflect a commitment to racial equity



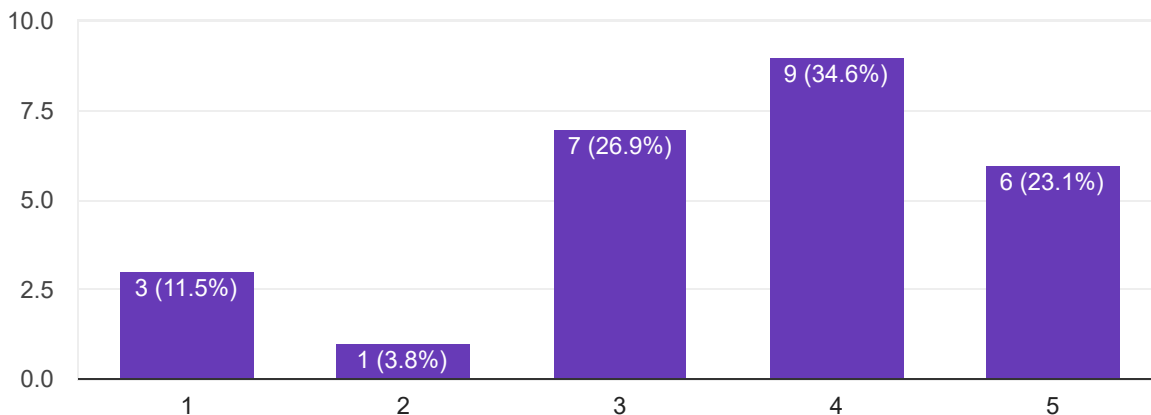
26 responses



**Coalition Building:** Your CoC values collaboration and invests in coalition building among people with lived experience, providers, government, funders, business and community members to establish and advance racial equity goals



26 responses



### Comments

4 responses

I am a member with lived experience. This COC Committee has been exceptional and receptive to hearing information that allows this body to come up with great ideas and plans

As a newer member I am unaware of many activities taken by the COC making this difficult to respond to.

My CoC has been out front on these issues

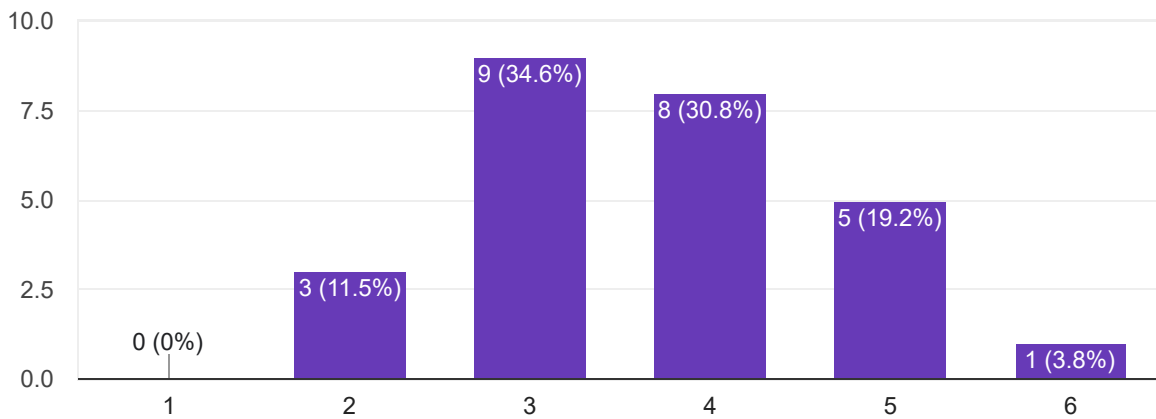
So much work to still do. We are way behind.

### Centering Partners with Lived Experience

The CoC prioritizes hiring people with lived experience within the CoC

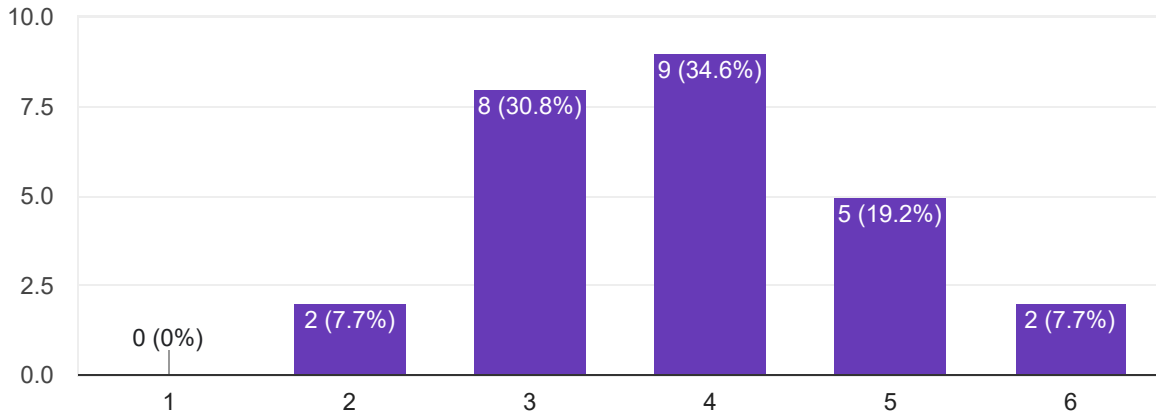


26 responses



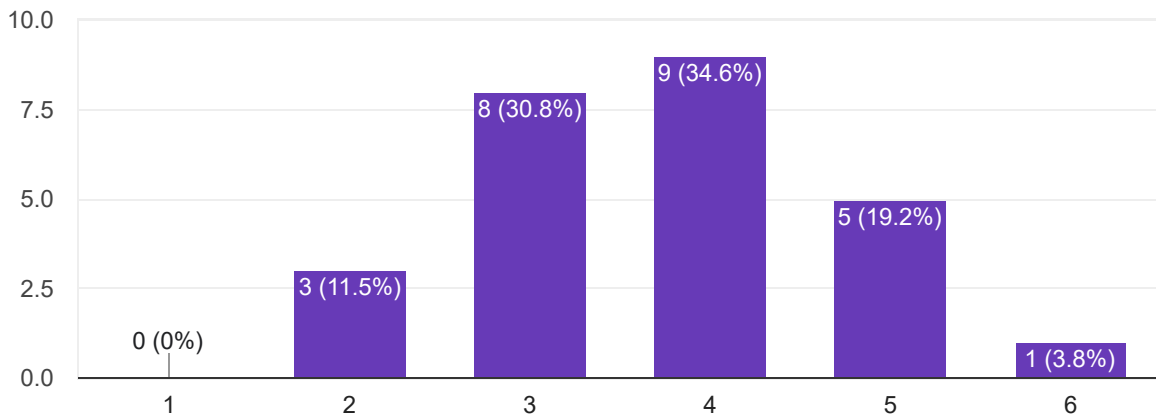
### People with lived experience participate in the work to end homelessness in non-tokenistic ways and have real decision-making power Copy

26 responses



### People with lived experience are on staff, leadership, and board of directors Copy

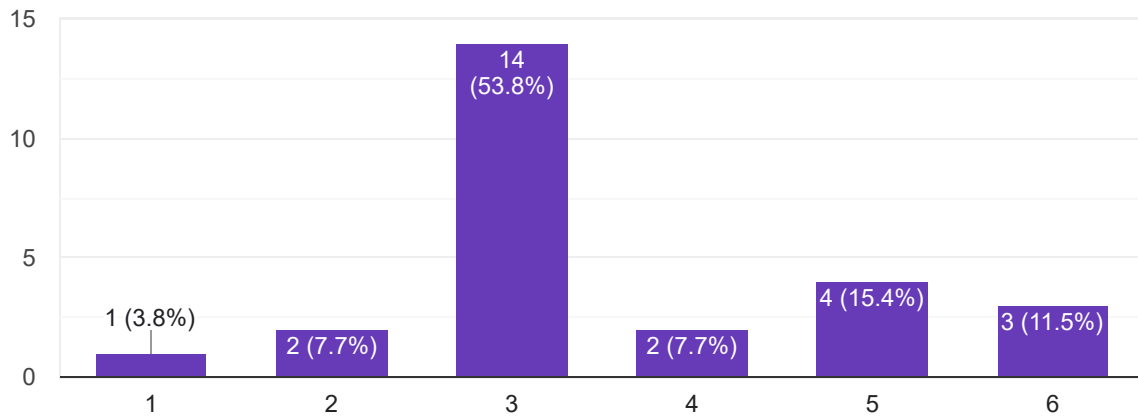
26 responses



### People with lived experience are compensated for their participation



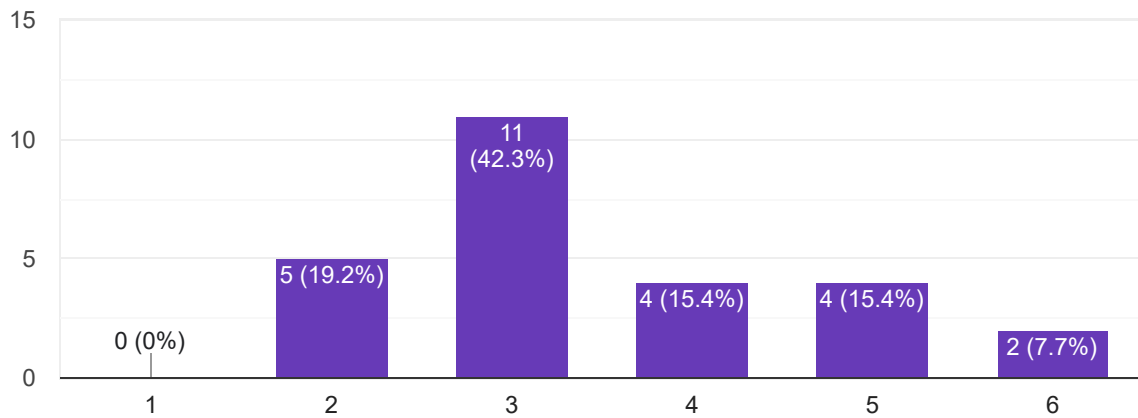
26 responses



### The CoC provides opportunities for professional development and progression for people with lived experience



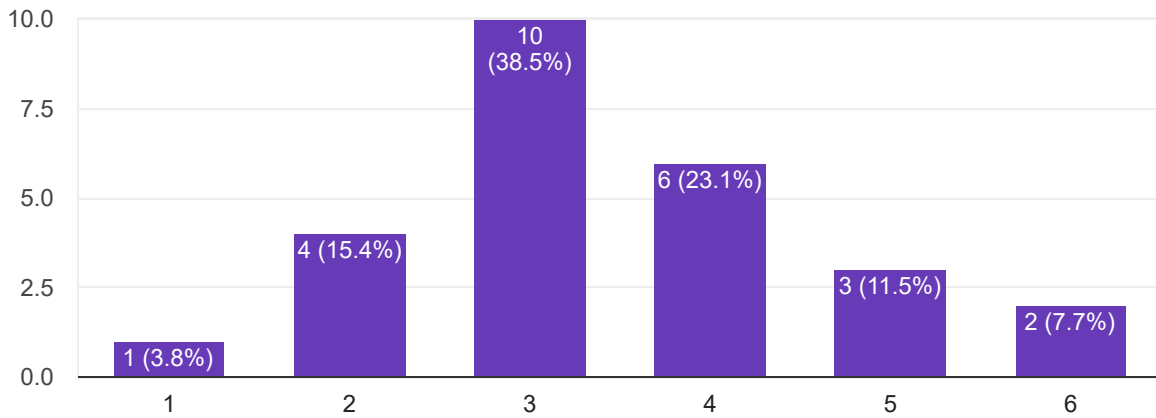
26 responses



The CoC assigns a liaison, or has the infrastructure in place, to ensure that people with lived experience have the supports needed to participate fully in the work to end homelessness



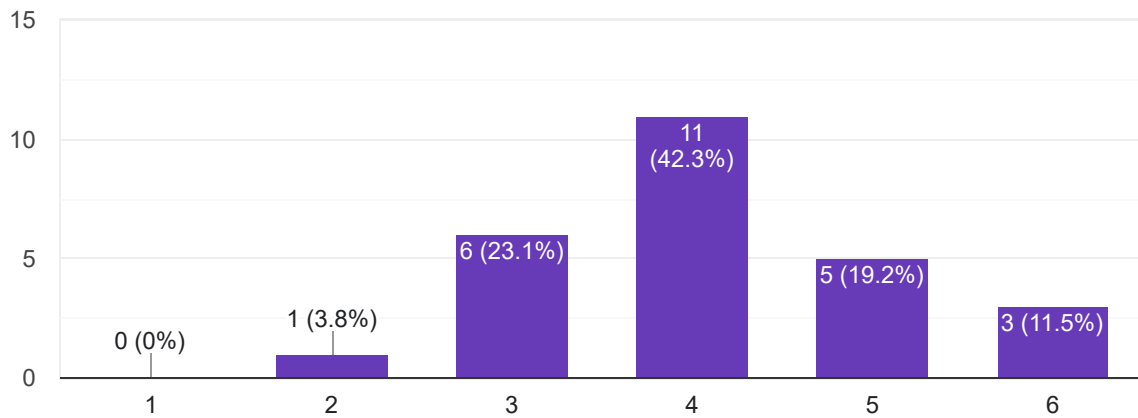
26 responses



The CoC regularly collects feedback (e.g. through surveys or focus groups) from people who are using the homeless crisis response system



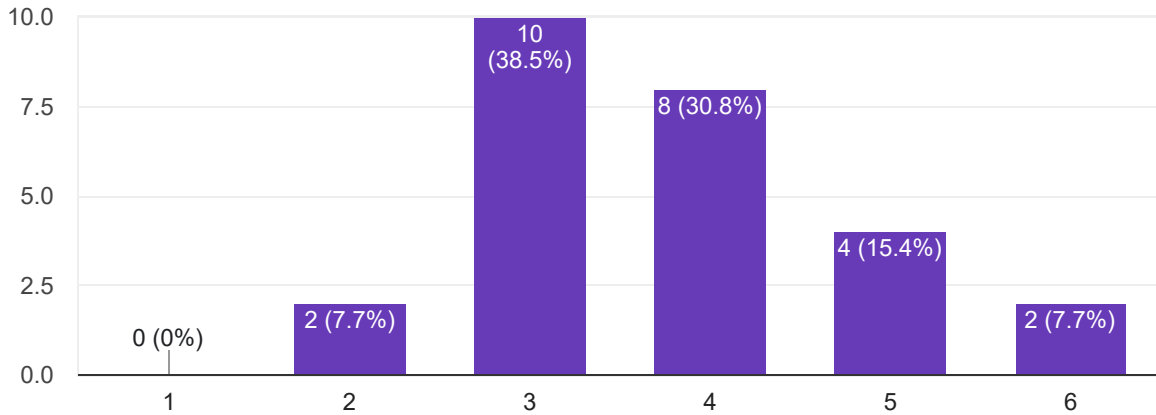
26 responses



### Input from people with lived experience is utilized to develop policies, improve programs, and/or design services



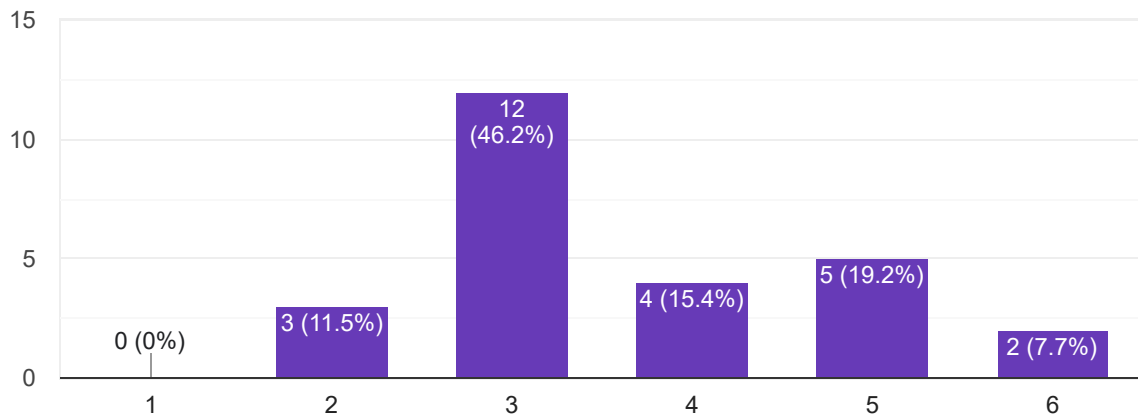
26 responses



### The CoC partners with people with lived experience in grant development, grant review, and/or grant management processes



26 responses





### Comments

4 responses

I'm not sure about some of these questions.

I am CAC member. We are a group of people with lived experience. Since I been in this group so many opportunities and events have been extended to us. We are on committees boards, trainings and be first handed workspace to help the homeless commuties

As a newer member I am unaware of many activities of the COC, making this difficult to answer.

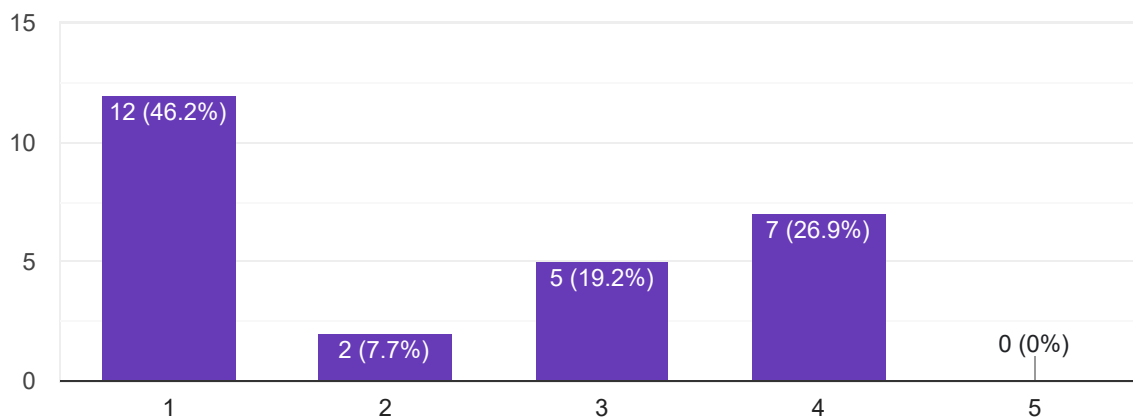
I am a member of CAC/ shelter board. I give live experience and a representative for my group CAC. Citizen Advisory Council

### Applied Racial Equity Strategies

**Dismantling white supremacy cultural characteristics:** Your CoC has started to identify how white supremacy culture shows up and actively works to come up with alternative ways of working (i.e. patriarchy, power holding)



26 responses

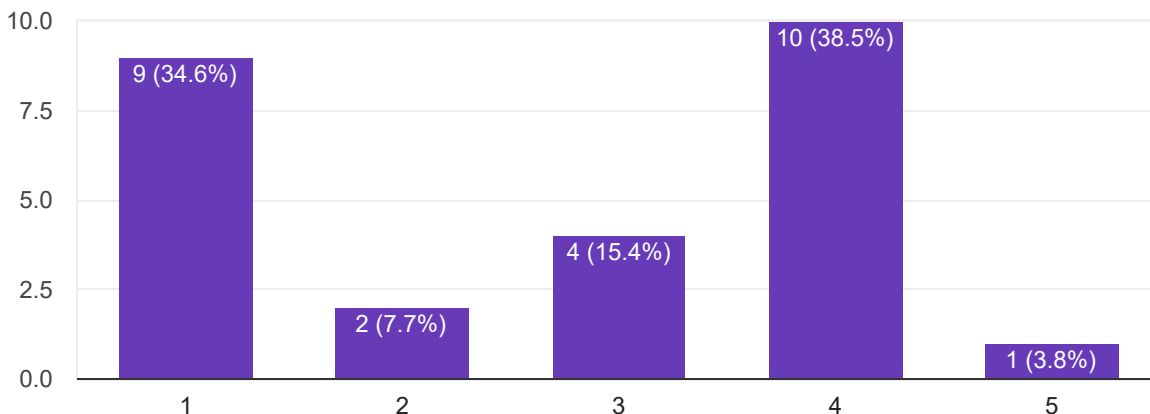


### Review and revision of policies and procedures documents with a racial equity lens:



Your CoC has reviewed policies and procedures documents (CoC policies, operational manual, strategic plan, governance charter, affordable housing policies, program materials, etc.) and worked to ensure they are centering racial equity

26 responses

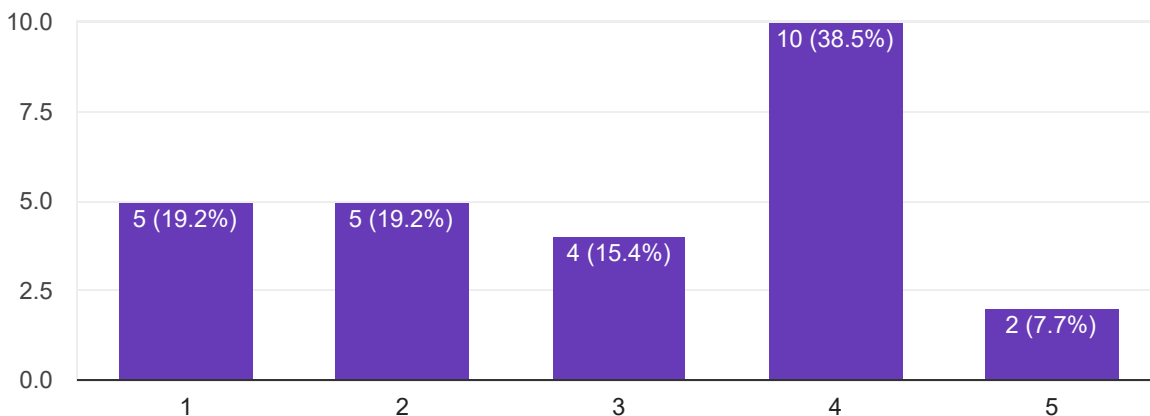


### Diverse racial/ethnic representation at the leadership level:



Your CoC has implemented changes so that those at the leadership level are more representative of the individuals who are most disproportionately impacted by homelessness

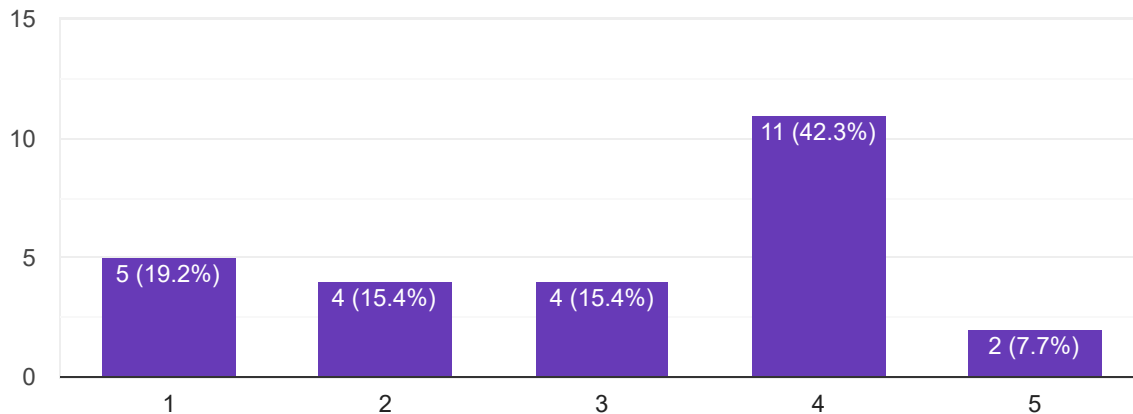
26 responses



**Lived experience representation at the leadership level:** Your CoC has implemented changes so that there is inclusivity of those with lived experience of housing instability and/or those that have experienced the services and programs at the leadership level



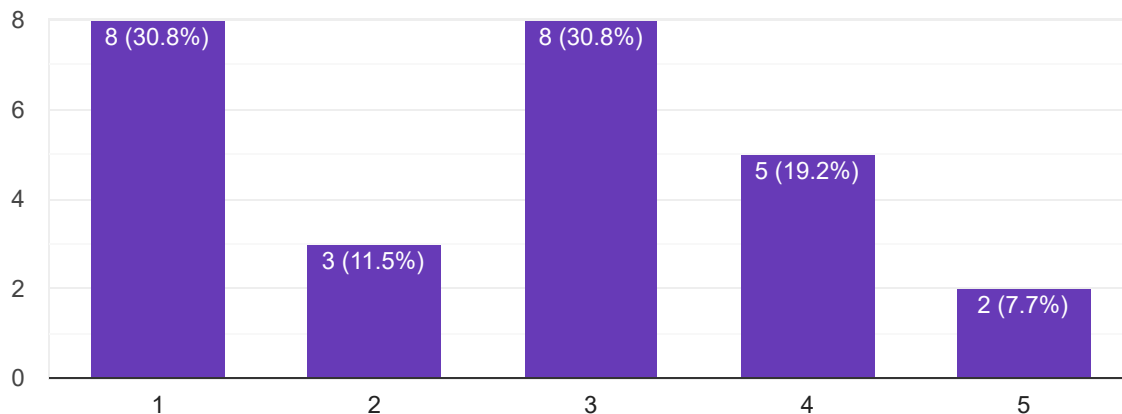
26 responses



**Race-explicit resource allocation:** Your CoC has made changes in its funding allocation to include more Black and Brown led vendors and partners



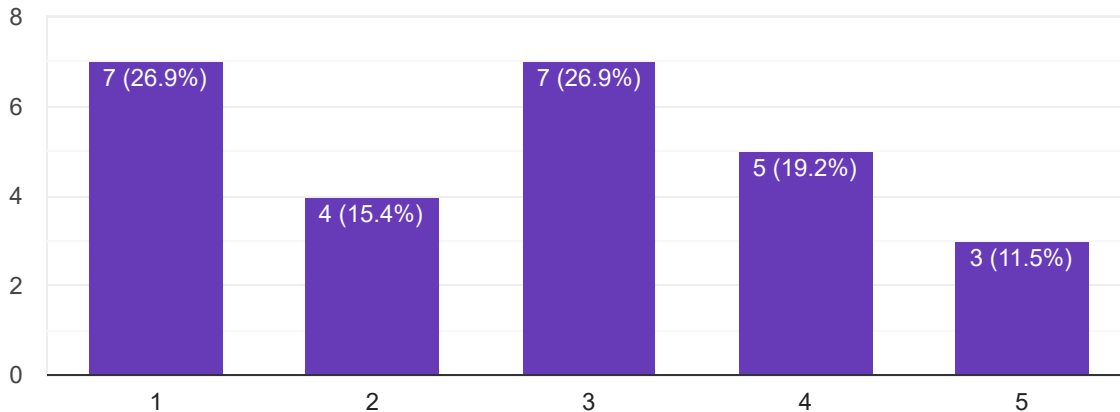
26 responses



**Shared power and decision-making:** Your CoC has shifted the way in which decisions are made for programs, policies, and processes to ensure those who will be most impacted by those decisions have shared decision-making power.



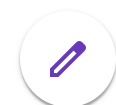
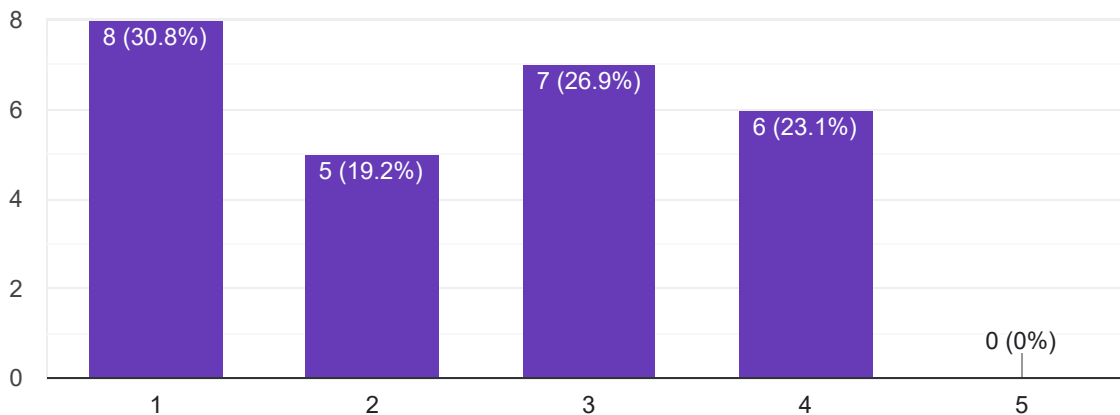
26 responses



**Evaluation metrics:** Your CoC has seen a decrease in racial/ethnic disparities in its quantitative data analysis (e.g. access to programs and outcomes for those served, etc) as a result of implementing targeted strategies to address inequities.



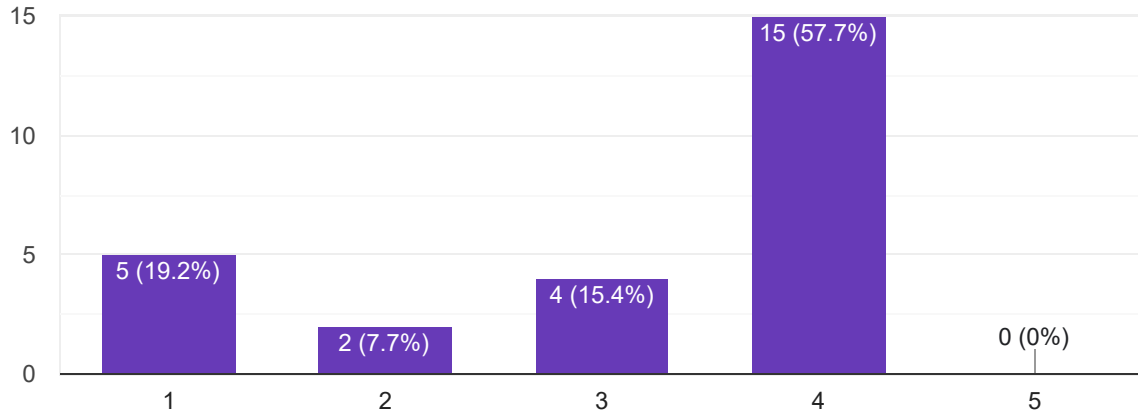
26 responses



**Qualitative data collection:** Your CoC has developed and implemented processes to ensure continual input is collected from the community being served.



26 responses



## 1. What do you think your CoC is doing well regarding racial equity?

14 responses

Beginning deep dive into all areas (policy, programs, personnel) in a meaningful way. Using language to discuss the work that is clear and powerful.

We are aware that there is racial inequity within the makeup of the COC members and are working to recruit more diverse members.

yes

I am new to the CoC, but it seems as though there is a renewed focus on racial equity on the CoC and throughout policies and decision-making.

Discussing the topic and making action plans to address.

n/a

I think my CoC is heading in the right direction and focus points

As a newer member I am unaware of many activities of the COC, making this difficult to answer.

collecting data round race and ethnicity

I think my CoC is doing great work towards these actions

I do not know.

President and CEO is knowledgeable and clear in communication about the issues.

I think our CoC acknowledges the issues surrounding racial disparities; we measure the data and and report the levels of disparity and inequity. I believe our Coc and agrees with idea of race equity. I believe the "will" is present with current leadership and group to take the next steps.

These challenges are discussed in CoC meetings openly



## 2. What do you think your CoC could do better regarding racial equity?

26 responses

N/A

n/a

My answers reveal to me that I know little about the policies/practices in place, so it would be helpful to start with more information on these topics.

Ensure that policy and practice are consistently reviewed.

Not sure

More education/clarity on concepts and their intersection with access to affordable housing

It seems the CoC is too early in the work to respond.

Include more members with lived experience and ensure they are paid for their time. Although we require board participation and have a lot of advisory committees, all of these are unpaid positions.

not sure

I'm new to the CoC, so I'm not sure yet. Talk about it more frequently - at every meeting, make it a point of discussion and/or weave throughout our meetings and information sharing.

I do not know what is currently being done so I can't answer this.

Continue addressing the issues described above and addressing the needs of the CoC and community.

I think we can reach out to more black and brown people

I think it's important to remember that not everyone fits into a box of Black or Brown, and there may be ethnic and racial communities that are underserved by not being explicitly included.

As a newer member I am unaware of many activities of the COC, making this difficult to answer.

be more strategic about having a plan around race equity and educate members

I think they can have greater awareness to the local government and to expedite to the national government



Be more intentional about it.

We need to see impact in our efforts, more thought and planning around why we aren't seeing impact on the numbers.

Unsure

Although i do believe most understand the disparities and inequity in our CoC and housing systems, we have not moved to action. I do not believe we have changed policy or structures as a whole, to act on or impact racial inequity.

Continue to point out the disparity to key stakeholders and the broader community and implement concrete action items to combat racial inequality.

.

na





### 3. What activities are the highest priority as your CoC increased its work in advancing racial equity?

26 responses

N/A

n/a

including and compensating appropriately those with lived experience.

in addition to policy and practice review. continually education and awareness is critical.

Not sure

Inclusion of individuals with lived experience.

Meaningful opportunities for input by people with lived experience, openly examining all aspect of racial equity related to the CoC, partners and programs

Increasing paid participation of individuals with lived experience.

maintaining wins

Active participants from diverse backgrounds, encouraging all voices to be heard in our meetings, leaning into each CoC member's unique experience and expertise.

Can't answer not aware of the current activities

Unknown

Homeless out reach

I am not entirely sure. I am new to the CoC and have answered based on what I have seen so far. I think that continuing to uplift the voices of BIPOC and those with lived experience in meaningful ways is important. It's not just about talking about white supremacy and lived experiences. It's about making sure that the people in these groups have a full support system, with plenty of opportunities for growth.

As a newer member I am unaware of many activities of the COC, making this difficult to answer.

collect and show data that highlights the disparities. Be strategic about including people of color around the table.



Community awareness

The list of questions ask provide the blue print for what needs to be done.

I'm not sure.

Unsure

Addressing disparities identified

Identifying how to help the majority black shelter population find sustainable housing and the tools to avoid reentering the shelter system.

.

na

#### 4. Please provide any additional comments.

8 responses

none

Thank you for the survey - I think these are great questions and I'd like to go through all questions and understand more about the actions that have or are being taken.

NA

I am uncomfortable answering many of these questions because 1. I am not informed of many of the efforts and 2. I feel like this is a relatively new journey for CoC and these questions are worded like this is an initiative that's been underway for some time.

We are all working hard collectively

My CoC leadership is having all the right discussions and now trying to reach out to invite the people to be for further involvement

I did not realize how much we should be doing and are not.

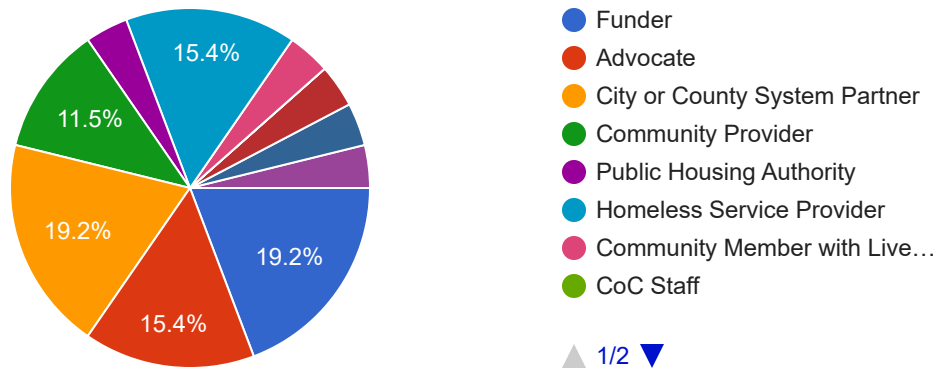
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### 5. Which best describes your current role?

Copy

26 responses

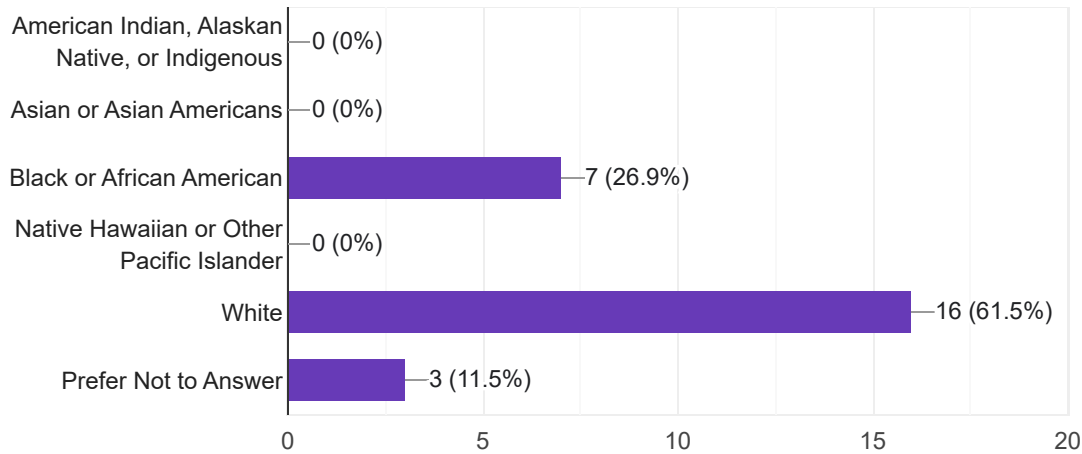


### Self-Reported Demographics

### How do you identify your race? (Select all that apply)

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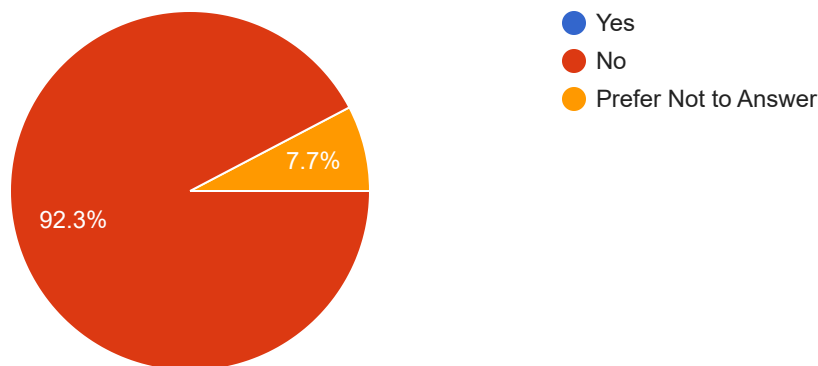
26 responses



### Do you identify as Hispanic or Latino/a/x?

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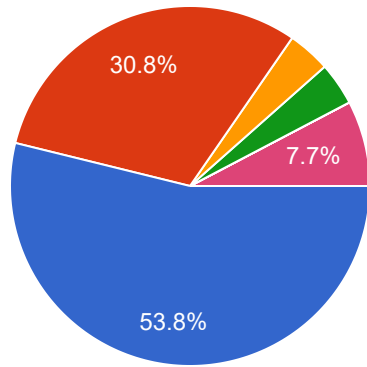
26 responses



### How do you identify your gender?



26 responses



- Female
- Male
- Transgender
- A gender other than singularly female or male
- Questioning
- Other (answer below)
- Prefer Not to Answer

### Please identify your gender if it is not listed above.

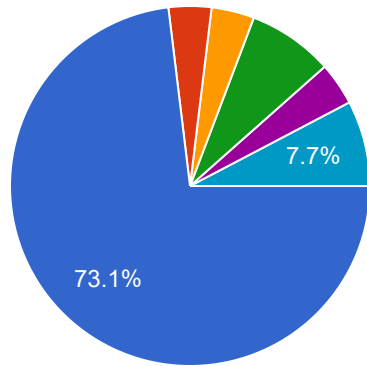
1 response

n/a

### How do you identify your sexual orientation?



26 responses



- Heterosexual or straight
- Gay
- Lesbian
- Bisexual
- Other (answer below)
- Prefer Not to Answer

### Please identify your sexual orientation if it is not listed above.

2 responses

Queer

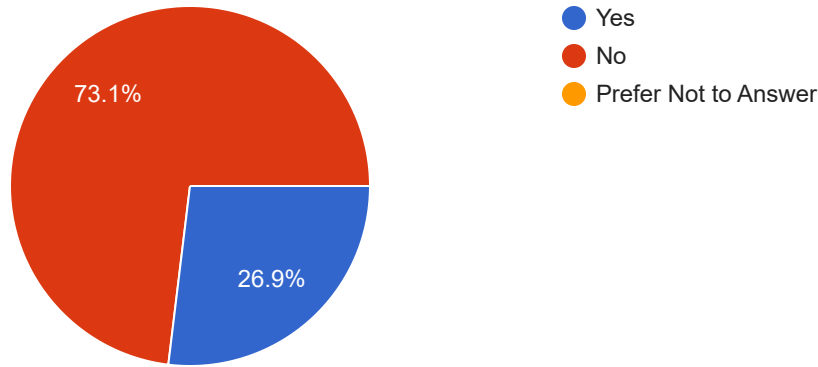
n/a



### Have you ever experienced housing instability or homelessness?

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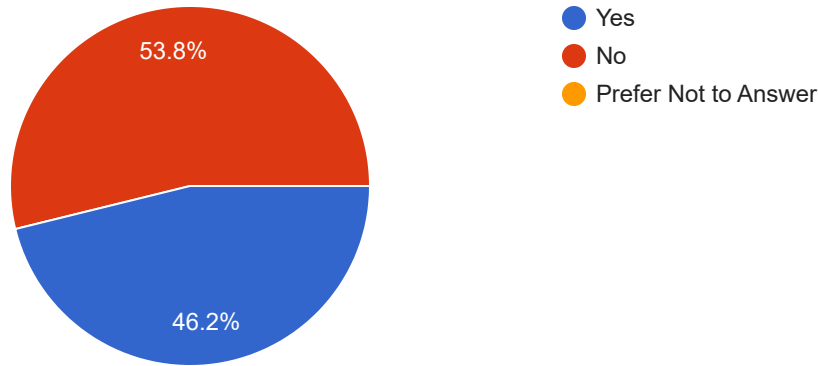
26 responses



### Have you ever experienced mental health challenges?

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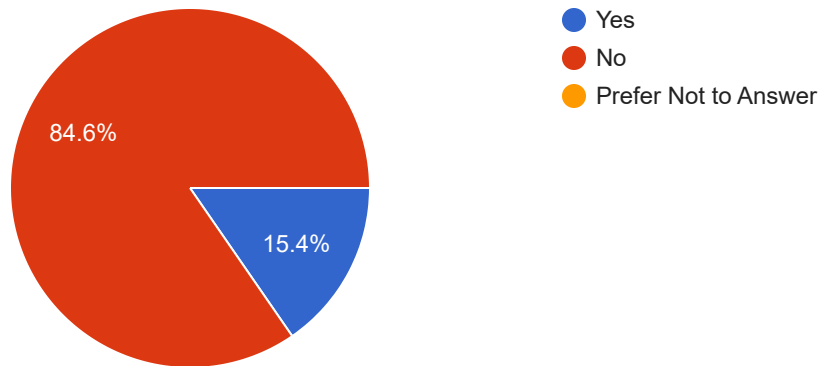
26 responses



### Have you experienced substance use challenges?

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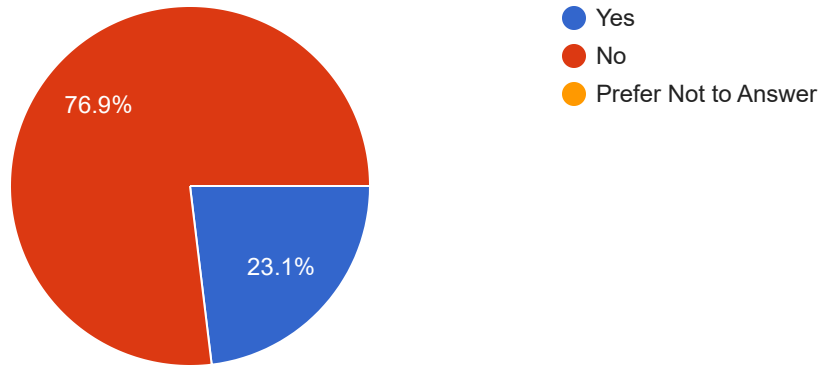
26 responses



### Are you a survivor of domestic/intimate partner violence?

 Copy

26 responses



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# Continuum of Care Action Plan 2023 - 2024

## Introduction

The CoC Action Plan was created based on gaps identified in the system through the CoC Application submission. The goal is to tap into subject matter experts on the Continuum of Care and in the community to ensure our system is providing the most appropriate and robust services possible to people experiencing homelessness.

The Continuum of Care (CoC) is composed of representatives of relevant organizations that are organized to plan for and provide, as necessary, a system of outreach, engagement, and assessment; emergency shelter; rapid re-housing; transitional housing; permanent housing; and homelessness prevention strategies to address the various needs of persons experiencing homelessness or at risk of experiencing homelessness for a specific geographic area. The CoC is responsible for coordinating and implementing a system for its geographic area to meet the needs of the homeless population and subpopulations within the geographic area.

The CoC's primary responsibilities include the following:

- < Operating the CoC
- < Designating and operating a Homeless Management Information System (HMIS)
- < CoC planning



## Continuum of Care Action Plan 2023 - 2024

#	Gap	Action Item	Owner	Date	Next Steps
<b>Diversity, Equity, and Inclusion</b>					
<u>CoC Membership</u>					
1	CoC membership lacks subject matter experts and representation specifically from: - Organizations led by and serving people with disabilities - State DV Coalition	Expand CoC membership to fill gaps and proactively recruit throughout the year, with the goal of adding at least 2 seats: 1. PEER Center (org led by and serving people with disabilities) 2. Ohio Domestic Violence Network (State DV Coalition)	CoC Board	7/1/2024	Discuss addition of 2 seats at 4/10/24 meeting
2	Our CoC does not have a DEI Subcommittee	Establish DEI Subcommittee	CoC	7/1/2024	CSB will reach out to those who expressed interest and establish first meeting date (TBD)
<u>Racial Equity</u>					
3	In FY23, 62.5% of CoC members responded to the "Self-Reported Gender/Racial/Ethnic Identity" survey	100% CoC member participation in FY24 survey	CoC	3/4/24 - 4/15/24	Present survey results to CoC Board at 5/21/24 meeting Present survey results to CoC at 6/5/24 meeting
4	Identify racial disparities in the provision or outcomes of homeless assistance	Participate in the HMIS Advanced Users Group, HUD presentation, Whitepaper on access and outcome measurement	CSB	7/1/2024	Participated and presented to group. Waiting on whitepaper to provide feedback.
5	Citizens Advisory Council (CAC) members are not currently involved in the local competition review and ranking process	The CAC's monthly meetings include agendas and minutes; formalize CAC's inclusion in local competition review and ranking process	CSB	5/13/2024	CSB will present Concept Papers to the CAC on 5/13/24, for inclusion in the 5/21/24 CoC Board meeting CAC reviewed, feedback presented at 6/5/24 CoC meeting
<b>Intimate Partner Violence/Domestic Violence (IPV/DV)</b>					
<u>Partnerships</u>					
6	Establish collaboration with State Sexual Assault Coalitions	Connect with the Ohio Alliance to End Sexual Violence with LSS CHOICES	LSS CHOICES	7/1/2024	
7	Survivors with a range of lived expertise are <b>not</b> currently involved in planning and policy-making	TCFSH will conduct a survey of the people they serve and create a IPV/DV focus group	TCFSH	7/1/2024	
8	Our CoC does not have a system-wide emergency transfer plan	CSB and TCFSH to develop a system-wide emergency transfer plan to be implemented in 2024 PR&C	TCFSH	4/1/2024	System implementation; HUD TA ongoing

## Continuum of Care Action Plan 2023 - 2024

#	Gap	Action Item	Owner	Date	Next Steps
<b>Planning</b>					
<u>Partnerships</u>					
9	Our CoC has not done work to "reverse existing criminalization policies"	Further develop partnership with Legal Aid to review laws that potentially criminalize homelessness	Legal Aid	7/1/2024	CSB will establish partnership by FY25
10	Establish partnership with State Education Agency (SEA)	Marcus Johnson connected CSB with Ohio Department of Education contact	MJ	7/1/2024	CSB will establish partnership by FY25
11	Establish partnership with local health department	Michael Wilkos will establish a partnership with Columbus Public Health	MW	7/1/2024	CSB will establish partnership by FY25
12	Develop formal partnerships (MOU/MOA) with: - Childcare & Development Fund - Federal Home Visiting Program (including Maternal, Infant & Early Childhood Home & Visiting or MIECHV) - Healthy Start - Public Pre-K	Scott Scharlach and Michael Wilkos will reach out to relevant contacts	SS & MW	7/1/2024	CSB will establish partnership by FY25
<u>Housing First</u>					
13	Our CoC does not use a "Housing First Evaluation" tool	CSB will create, distribute, and implement a "Housing First Evaluation Survey" in 2024	CSB	3/1/2024; 4/25/24 (EQ PR&C)	- CSB created and distributed Housing First tool with the release of 2024 PR&C updates on 3/1/24 - Tool will be treated as "TA" thru 2024, with the purpose of identifying strengths and gaps
<u>Training</u>					
14	What has our CoC done to address challenges raised by people with lived experiences of homelessness?	9/7/23 CoC Board Action Item: how does CSB, with the CoC, drive CAC recommendations to have policy impact? - Develop standard of care at the system level	CoC	7/1/2024	Ongoing
15	Lack of professional development and employment opportunities for individuals with lived experience	CSB is developing a training academy for people with lived experience to receive board training and asset based community development and mapping, i.e. professional development employment opportunities at the system level	CSB	7/1/2024	Training to start May 2024

## Continuum of Care Action Plan 2023 - 2024

#	Gap	Action Item	Owner	Date	Next Steps
<b>Performance</b>					
16	Reduce the number of first-time homeless	<ul style="list-style-type: none"> <li>- Increase homelessness prevention interventions</li> <li>- HPN expansion for the next 2 years</li> <li>- TANF expansion for families and pregnant women</li> <li>- eviction court</li> </ul>	CSB	7/1/2024	
17	Reduce length of time homeless	<ul style="list-style-type: none"> <li>- Measure more granularly the touchpoints people have in the homelessness system and decrease the time for each</li> </ul>	CSB	7/1/2024	
18	Increase the rate of positive housing exits and retention of permanent supportive housing	<ul style="list-style-type: none"> <li>- Full implementation of Padmission (CSB Housing Dept's management software)</li> <li>- Retrain all Case Managers in the system in housing-focused approaches with Rosetta Brown</li> <li>- Community Housing Manager leads future housing-focused trainings</li> </ul>	CSB	7/1/2024	
19	Reduce recidivism rates	<ul style="list-style-type: none"> <li>- Rapid Re-Housing target population adjusted appropriately for the corresponding programming (i.e. divert to PSH instead of RRH)</li> <li>- Work with PSH providers to decrease the tenant evictions (eviction court)</li> <li>- Focus on YHDP partners to work with youth on decreasing the high rates of return for TAY</li> </ul>	CSB	7/1/2024	
20	Increase access to employment to increase employment cash income	<ul style="list-style-type: none"> <li>- 9/7/23 CoC Board Action Item: CSB will consider: what is our system's standard of care?</li> <li>- Establish workgroup with local employment agencies</li> </ul>	CSB	7/1/2024	
21	Increase access to benefits to increase non-employment cash income	<ul style="list-style-type: none"> <li>- Create PSH workgroup focused on non-employment cash income</li> <li>- 9/7/23 CoC Board Action item: Are people getting the right wrap-around services? How do we get partners to access more Medicaid and other funding, because CoC funding is limited?</li> </ul>	CSB	7/1/2024	

# SYSTEM INDICATOR REPORT

FY2024  
1/1/24 - 3/31/24



Until everyone has a place to call home

**Our Mission**

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

# Way to go!

**These programs met all outcomes for numbers served, length of service, and successful outcomes.**



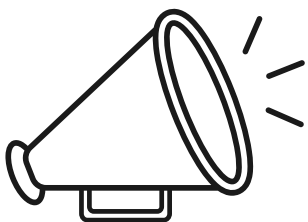
rapid rehousing for single adults



homeless hotline  
for families



shelter overflow for men & women



**Winter  
Warming  
Centers**

Shout out to the Winter Warming Centers for keeping 541 households - more than 600 people - safe with alternative shelter options.

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## Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to [www.csb.org](http://www.csb.org). Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

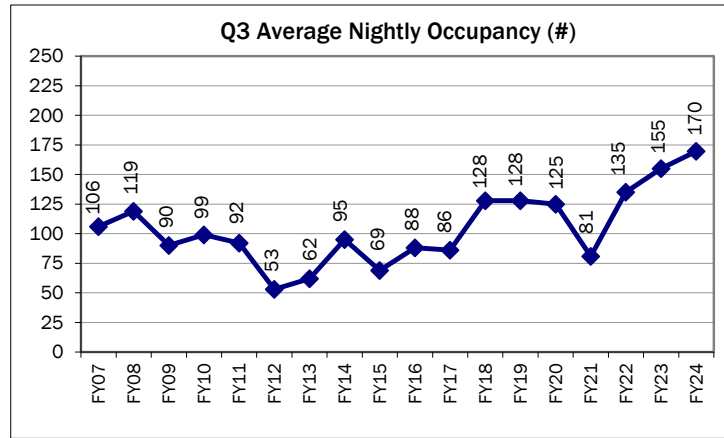
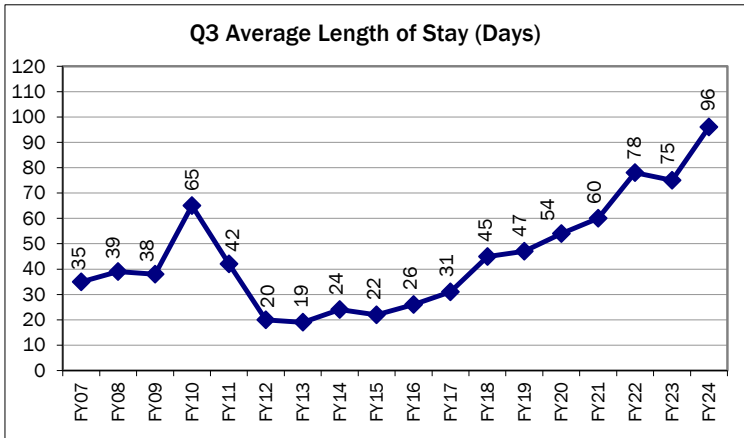
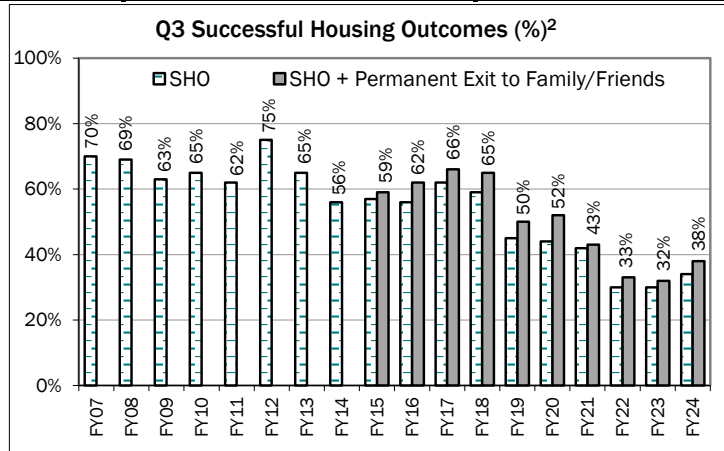
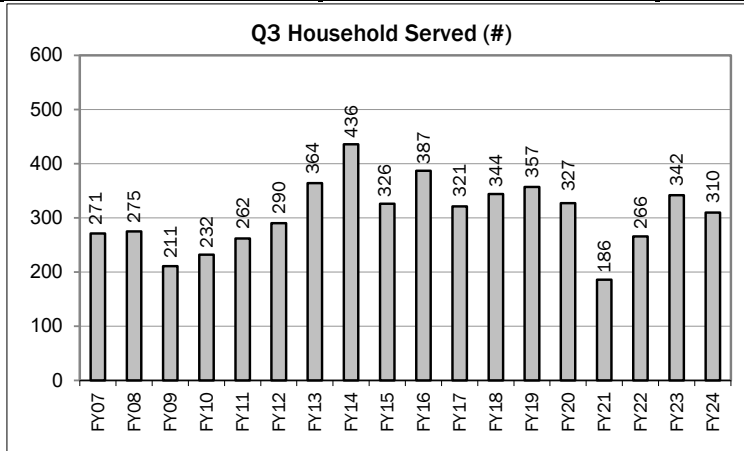
Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at [www.csb.org](http://www.csb.org) under the Publications section.



# System and Program Indicator Report



FY24 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days) <sup>3</sup>			Successful Housing Outcomes <sup>2</sup>					
	Goal	Actual	Outcome Achievement	Capacity <sup>1</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2024 - 3/31/2024														
Family System	325	310	√	114	170	54	96	N/A	106	57	≠	50%	38%	≠



DEMOGRAPHICS	Q3 Δ	Family
Households Served	↓	310
Percent Newly homeless	↑	70%
Clients Served	↓	1,056
Adults Served	↓	411
Children Served	↓	645
Children 0 - 5 years	-	283
Mean Family Size	↓	3.4
Average Number of Children	↓	2.1
Average Age (HoH)	-	34
Gender - Female (HoH)	↑	94%
Gender - Male (HoH)	-	6%
Veterans (U.S. Military) served	↓	1
Veterans % of all adults	↓	0%
Average Monthly Household Income	↑	\$777
Percent Working at Entry	↑	33%
Percent of Households with No Income	-	51%
Average Monthly Income for Households with Income	-	\$1,575
Race/Ethnicity - Black (HoH)	↓	67%
Race/Ethnicity - White (HoH)	-	16%
Race/Ethnicity - Multi-Racial (HoH)	-	8%
Race/Ethnicity - Hispanic (HoH)	↑	9%
Adults 18-24 years (HoH)	↑	17%
Children 0 - 2 years	-	24%
Children 3 - 7 years	-	32%
Children 8 - 12 years	-	26%
Children 13 - 17 years	-	18%
Pregnant Women Served	↑	30
Self-Reported Disability (HoH)	↓	42%
Franklin County Residents	↓	83%

When compared to the same period of the prior fiscal year 9% less households needed shelter. The success rate at exit from shelters increased 6 percentage points to 38%. The average length of shelter stay increased by 21 days to 96 days, the highest level recorded historically. While the number of families served decreased, the family system is reporting the highest average nightly occupancy at 170 families. Lack of available safe, decent, affordable housing is making it difficult to successfully move families out of shelter quickly. The employment rate at entry increased from the FY23 annual rate of 27% to 33% currently and the average income increased to \$777 (FY23 \$652). 7% of families (23) had more than one shelter stay during the timeframe. The number of pregnant women served increased by 50% (10) compared to the same reporting period in FY23 (20). An additional 35 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

<sup>1</sup> Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

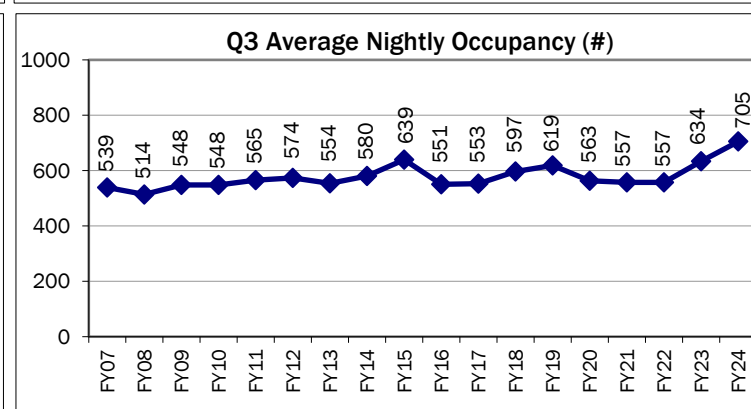
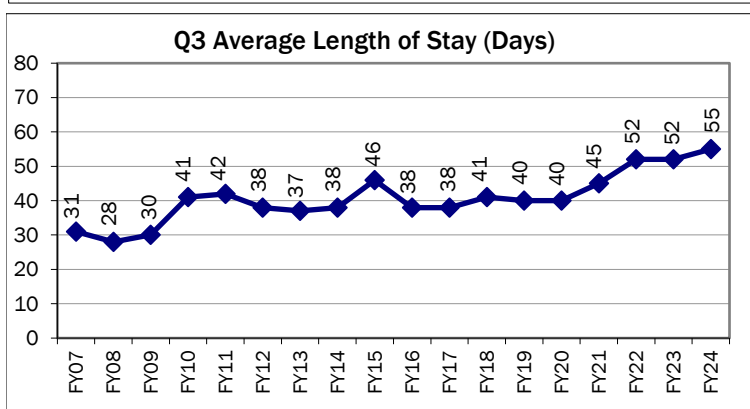
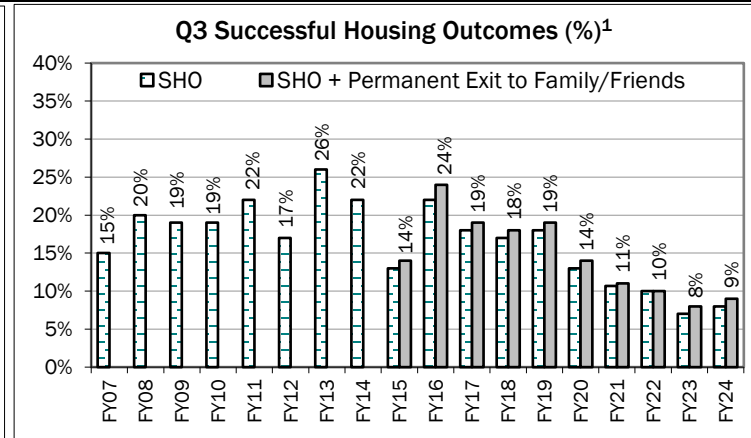
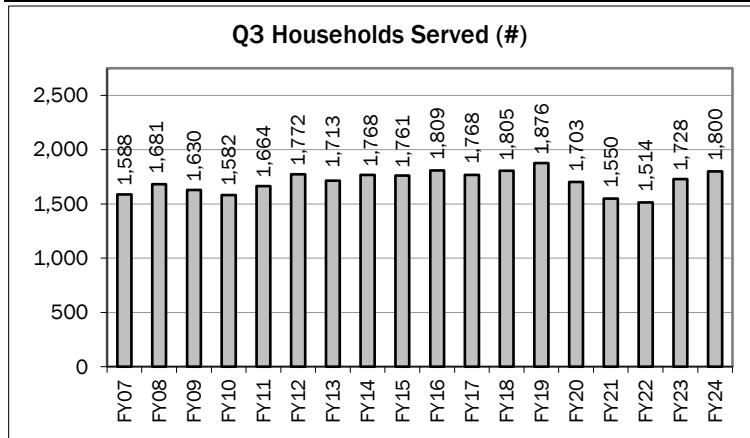
<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> The rating/achievement of average length of shelter stay has been suspended for shelter providers for FY2024.

# System and Program Indicator Report



FY24 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days) <sup>3</sup>			Successful Housing Outcomes <sup>1</sup>					
	Goal	Actual	Outcome Achievement	Capacity <sup>2</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2024 - 3/31/2024														
Men's System	1,650	1,800	√	427	705	45	55	N/A	306	109	≠	25%	9%	≠



DEMOGRAPHICS	Q3 Δ	Men
Households Served	↑	1,800
Percent Newly Homeless	↑	60%
Average Age	-	45
Men as a percent of total single adults served	↓	70%
Veterans (U.S. Military) served	↑	159
Veterans % of all adults	↑	9%
Percent of Households With No Income	-	52%
Percent Working at Entry	↑	23%
Average Monthly Household Income	↑	\$758
Average Monthly Income for Households with Income	-	\$1,574
Race/Ethnicity - Black (HoH)	↓	59%
Race/Ethnicity - White (HoH)	-	30%
Race/Ethnicity - Multi-racial (HoH)	-	4%
Race/Ethnicity - Hispanic (HoH)	-	5%
Race/Ethnicity - Other (HoH)	-	2%
Adults 18 - 24 years	↓	5%
Adults 25 - 34 years	-	23%
Adults 35 - 44 years	-	22%
Adults 45 - 55 years	-	24%
Adults 56 - 61 years	-	13%
Adults 62+ years	-	13%
Self-Reported Disability (HoH)	↓	61%
Franklin County Residents	↑	88%

The number of single men sheltered increased 4% when compared to the same reporting period of the prior fiscal year. The success rate at exit from shelters increased 1 percentage point to 9%. With the opening of winter warming centers, the nightly occupancy increased to 705, the highest number reported historically. The average length of time homeless increased by 3 days to 55 days, the highest level recorded historically. Lack of available safe, decent, affordable housing is making it difficult to successfully move individuals out of shelter quickly. The employment rate at entry increased 3 percentage points to 23% when compared to the FY23 annual rate of 20%, and the average income increased to \$758 (FY23 \$592). 47% of men (850) had multiple stays in shelter during the timeframe. The rate of adults aged 62+ increased by 1 percentage point to 13% when compared to the annual FY23 rate (12%). The number of veterans served increased by 62 (64%), compared to the same reporting period of the prior fiscal year (FY23 97).

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

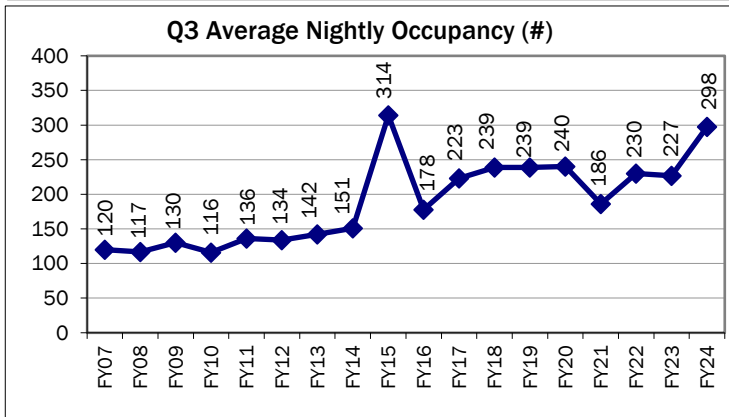
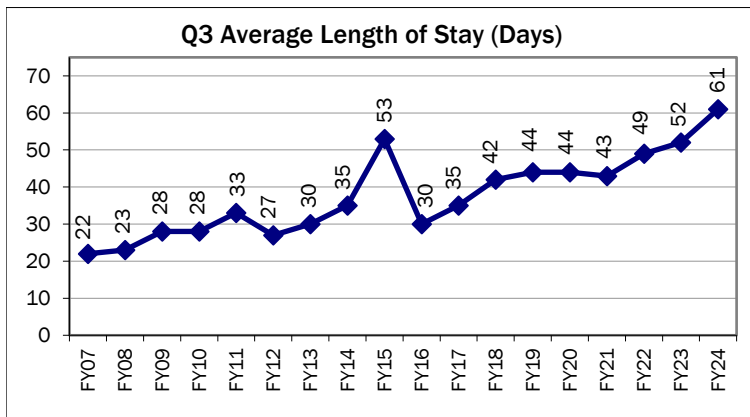
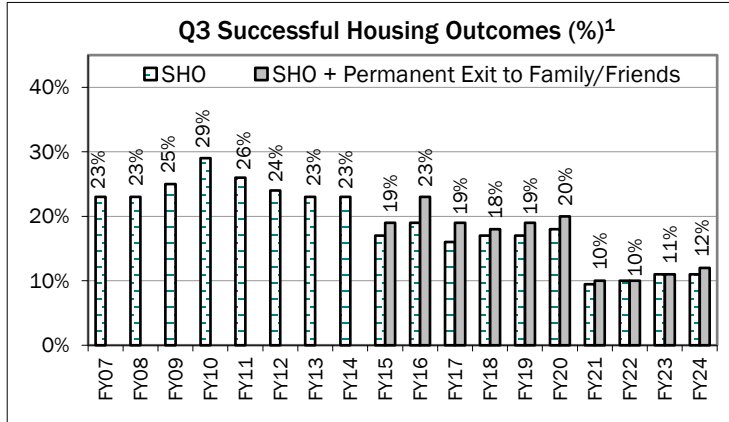
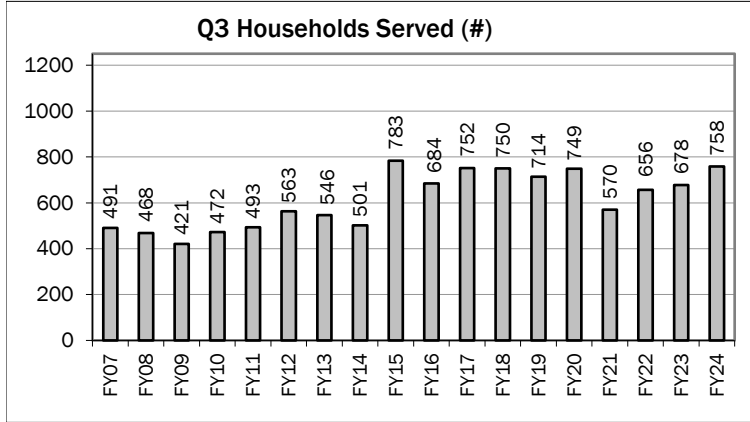
<sup>2</sup> Overflow capacity is not included. Additional overflow capacity opened as of 11/08/23. Additional warming center capacity opened as of 12/1/23 and was open throughout the reporting period.

<sup>3</sup> The rating/achievement of average length of shelter stay has been suspended for shelter providers for FY2024.

# System and Program Indicator Report



FY24 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days) <sup>3</sup>			Successful Housing Outcomes <sup>1</sup>					
	Goal	Actual	Outcome Achievement	Capacity <sup>2</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2024 - 3/31/2024														
Women's System	675	758	√	208	298	45	61	N/A	117	60	≠	25%	12%	≠



DEMOGRAPHICS	Q3 Δ	Women
Households Served	↑	758
Percent Newly Homeless	↑	68%
Average Age	↑	44
Women as a percent of total single adults served	↑	30%
Veterans (U.S. Military) served	↑	9
Veterans % of all adults	-	1%
Percent of Households With No Income	-	45%
Percent Working at Entry	↑	21%
Average Monthly Household Income	↑	\$707
Average Monthly Income for Households with Income	-	\$1,284
Race/Ethnicity - Black (HoH)	↓	49%
Race/Ethnicity - White (HoH)	-	39%
Race/Ethnicity - Multi-racial (HoH)	-	6%
Race/Ethnicity - Hispanic (HoH)	↑	4%
Race/Ethnicity - Other (HoH)	-	2%
Adults 18 - 24 years <sup>4</sup>	↑	9%
Adults 25 - 34 years <sup>4</sup>	-	21%
Adults 35 - 44 years <sup>4</sup>	-	25%
Adults 45 - 55 years <sup>4</sup>	-	23%
Adults 56 - 61 years <sup>4</sup>	-	11%
Adults 62+ years <sup>4</sup>	-	10%
Pregnant Women Served	↑	44
Self-Reported Disability (HoH)	↓	69%
Franklin County Residents	↑	86%

The number of single women sheltered increased 12% when compared to the same reporting period of the previous year. The success rate at exit increased 1 percentage point to 12%. The average length of time homeless increased by 9 days to the highest level recorded historically. Lack of available safe, decent, affordable housing is making it difficult to successfully move individuals out of shelter quickly. The employment rate at entry increased by 1 percentage point to 21% when compared to the FY23 annual rate of 20%, and the average income increased to \$707 (FY23 \$618). 46% of women (352) had multiple stays in shelter during the timeframe. The number of pregnant women served increased by 10% (4) compared to the same reporting period in FY23 (40). The rate of adults aged 62+ remained flat when compared to the annual FY23 rate (10%).

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Overflow capacity is not included. Additional overflow capacity opened as of 11/08/23. Additional warming center capacity opened as of 12/1/23 and was open throughout the reporting period.

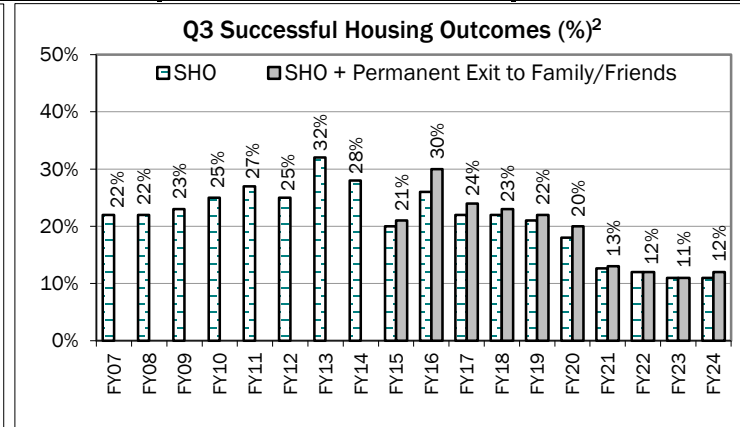
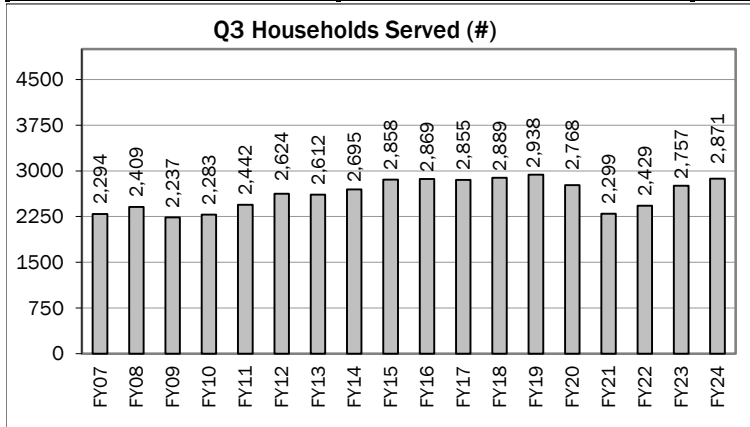
<sup>3</sup> The rating/achievement of average length of shelter stay has been suspended for shelter providers for FY2024.

<sup>4</sup> Due to rounding percentages do not add up to 100%.

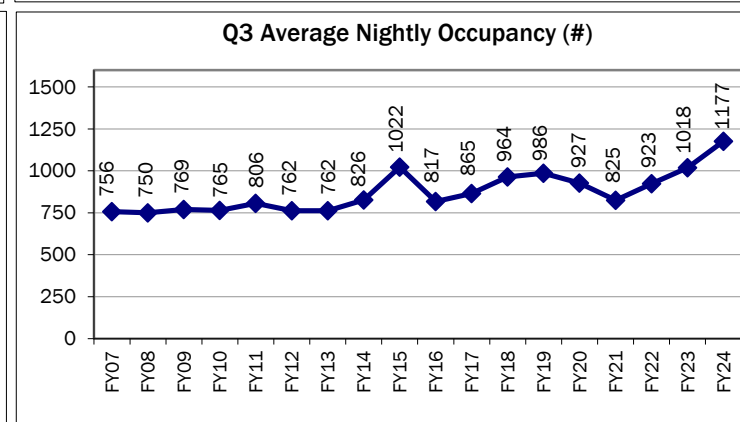
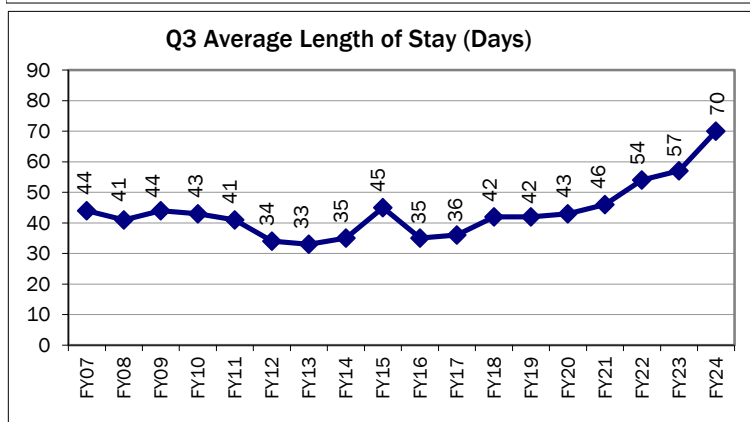
# System and Program Indicator Report



FY24 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days) <sup>3</sup>			Successful Housing Outcomes <sup>2</sup>					
	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2024 - 3/31/2024														
Emergency Shelter System <sup>1</sup>	2,700	2,871	√	749	1177	54	70	N/A	585	192	≠	30%	12%	≠



DEMOGRAPHICS	Q3 Δ	Family & Adults
Households Served	↑	2,871
Percent Newly Homeless	↑	70%
Clients Served	↑	3,617
Adults Served	↑	2,972
Children Served	↓	645
Average Age (HoH)	-	43
Gender - Male (HoH)	-	63%
Gender - Female (HoH)	-	36%
Gender - Other (HoH)	-	1%
Veterans (U.S. Military) served	↑	169
Veterans % of all adults	↑	6%
Percent of Households With No Income	-	50%
Percent Working at Entry	↑	22%
Average Monthly Household Income	↑	\$747
Average Monthly Income for Households with Income	-	\$1,486
Race/Ethnicity - Black (HoH)	↓	57%
Race/Ethnicity - White (HoH)	-	31%
Race/Ethnicity - Multi-racial (HoH)	-	5%
Race/Ethnicity - Hispanic (HoH)	-	5%
Race/Ethnicity - Other (HoH)	-	2%
Adults 18-24 years (HoH)	↓	7%
Pregnant Women Served	↑	74
Self-Reported Long Term Disability (HoH)	↓	61%
Franklin County Residents	↑	86%



The number served by the system increased 4% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate increased 1 percentage point to 12%. The average length of time homeless increased by 13 days to 70 days, the highest level recorded historically. With the opening of winter warming centers and high number of families sheltered, the average nightly occupancy increased to 1,177, the highest number reported historically. Lack of available safe, decent, affordable housing is making it difficult to successfully move individuals and families out of shelter quickly. The average income increased to \$747 when compared to the FY23 annual rate of \$589. The system served 57 more (51% increase) veterans and 12 more (19% increase) pregnant women when compared to the same reporting period of the previous year (112, 62).

<sup>1</sup> Includes single adult shelters, family shelters, and couples in warming center shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 3,014.

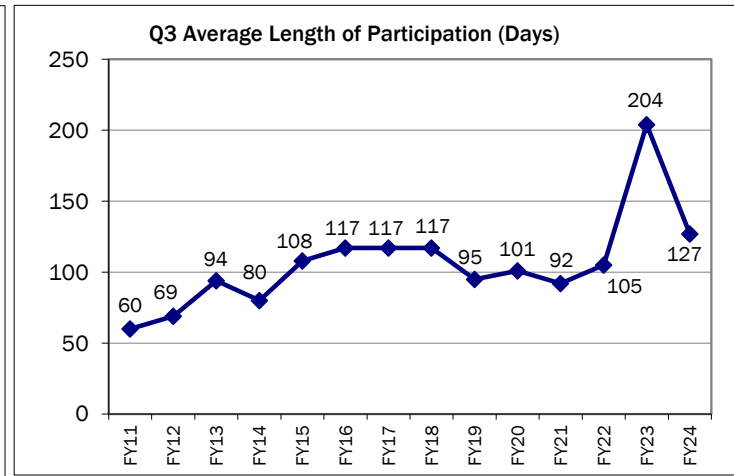
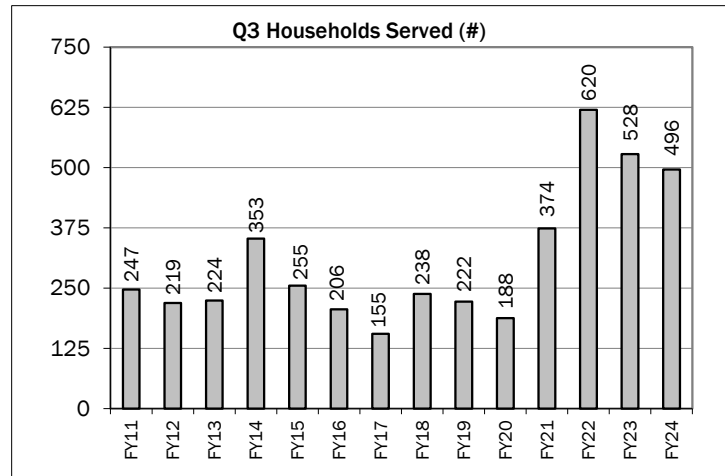
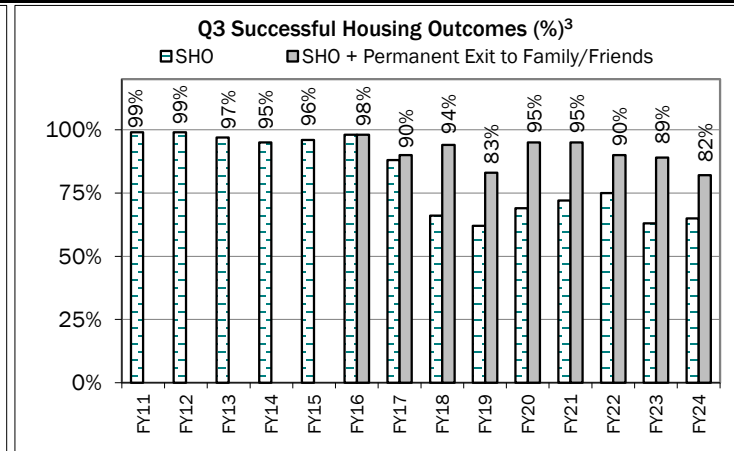
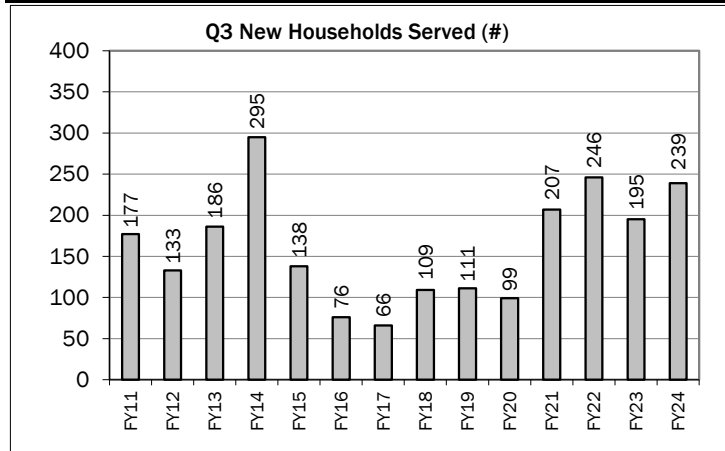
<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> The rating/achievement of average length of shelter stay has been suspended for shelter providers for FY2024.

# System and Program Indicator Report



FY24 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>					
1/1/2024 - 3/31/2024	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System <sup>1</sup>	203	239	√	473	496	√	150	127	√	165	168	√	80%	82%	√



DEMOGRAPHICS	Q3 Δ	Family & Adults
Households Served	↓	496
Clients Served	↓	1,418
Adults Served	↓	572
Children Served	↓	846
Average Age (HoH)	-	36
Gender - Female (HoH)	↓	82%
Gender - Male (HoH)	-	18%
Veterans (U.S. Military) served	↑	69
Veterans % of all adults	↑	12%
Percent of Households With No Income	-	36%
Percent Working at Entry	↑	45%
Average Monthly Household Income	↑	\$1,034
Average Monthly Income for Households with Income	-	\$1,623
Race/Ethnicity - Black (HoH)	↑	77%
Race/Ethnicity - White (HoH)	-	13%
Race/Ethnicity - Multi-racial (HoH)	-	6%
Race/Ethnicity - Hispanic (HoH)	↓	2%
Race/Ethnicity - Other (HoH)	-	2%
Mean Family Size <sup>2</sup>	↓	3.4
Average Number of Children <sup>2</sup>	↓	2.2
Adults 18 - 24 years (HoH) <sup>4</sup>	↓	18%
Adults 25 - 34 years (HoH) <sup>4</sup>	-	39%
Adults 35 - 44 years (HoH) <sup>4</sup>	-	23%
Adults 45 - 55 years (HoH) <sup>4</sup>	-	14%
Adults 56 - 61 years (HoH) <sup>4</sup>	-	3%
Adults 62+ years (HoH) <sup>4</sup>	↑	4%
Self-reported Disability (HoH)	↑	25%
Pregnant Women Served	↓	46

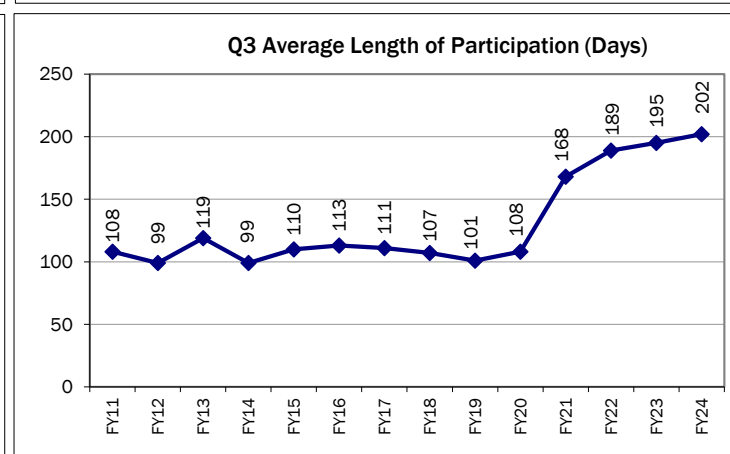
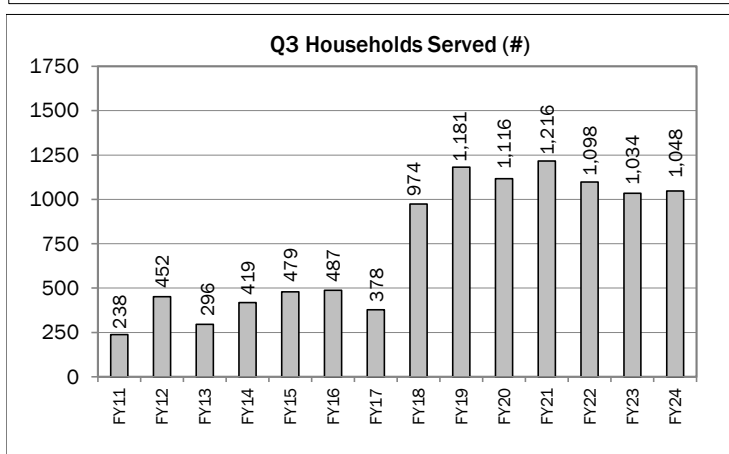
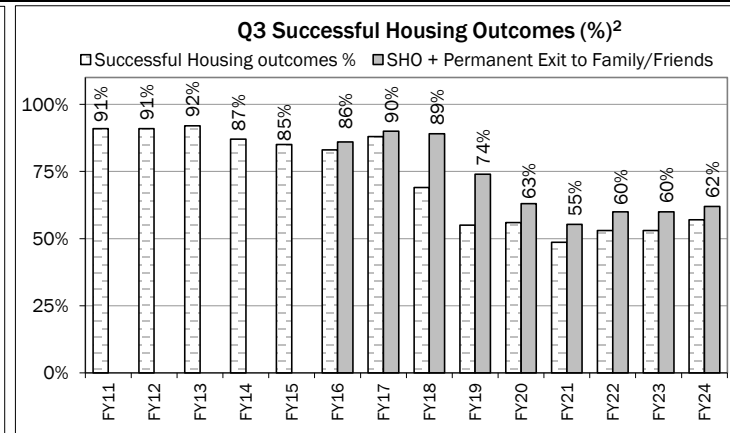
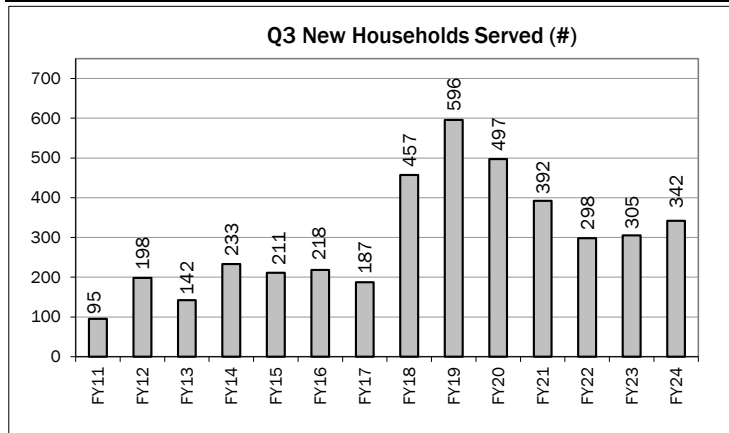
The number of households served decreased 6% when compared to the same reporting period of the prior fiscal year but the system met its projected goal. The successful housing outcome rate decreased by 7 percentage points to 82% and the average length of participation in the program significantly decreased to 127 days. At exit, 65% of households are stable in their own housing and 17% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY23 annual rate of 44% to 45% currently. The number of veterans served increased by 20 (41% increase) and the number of pregnant women served decreased by 13 (22%) when compared to same reporting period of FY23 (49, 59).

<sup>1</sup> System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.  
<sup>2</sup> Data refers to the families served.  
<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.  
<sup>4</sup> Due to rounding percentages do not add up to 100%.

# System and Program Indicator Report



FY24 Rapid Re-Housing	New Households Served			Households Served			Average Length of Participation (Days) <sup>4</sup>			Successful Housing Outcomes <sup>2</sup>					
1/1/2024 - 3/31/2024	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Rapid Re-Housing System <sup>1</sup>	485	342	≠	1,276	1,048	≠	240	202	N/A	295	213	≠	55%	62%	√
Single Adults <sup>3</sup>	-	270	-	-	721	-	-	168	-	-	130	-	-	59%	-
Families <sup>3</sup>	-	72	-	-	327	-	-	266	-	-	83	-	-	69%	-



DEMOGRAPHICS	Q3 Δ	Family	Q3 Δ	Single Adults <sup>3</sup>
Households Served	↓	327	↑	721
Clients Served	↓	1,082	↑	736
Adults Served	↓	383	-	-
Children Served	↓	699	-	-
Average Age (HoH)	-	30	-	47
Gender - Male (HoH)	-	6%	-	66%
Gender - Female (HoH)	↑	94%	↑	33%
Gender - Other (HoH)	-	0%	-	1%
Veterans (U.S. Military) served	↓	5	↑	223
Veterans % of all adults	↓	1%	↓	30%
Percent of Households With No Income	-	39%	-	47%
Percent Working at Entry	↓	31%	↓	23%
Average Monthly Household Income	↓	\$626	↓	\$754
Average Monthly Income for Households with Income	-	\$1,499	-	\$1,397
Race/Ethnicity - Black (HoH)	↓	74%	↑	61%
Race/Ethnicity - White (HoH)	-	14%	-	29%
Race/Ethnicity - Multi-racial (HoH)	-	6%	-	5%
Race/Ethnicity - Hispanic (HoH)	-	6%	-	4%
Race/Ethnicity - Other (HoH)	-	0%	-	1%
Mean Family Size	↓	3.3	-	-
Average Number of Children	↓	2.1	-	-
Adults 18-24 years (HoH) <sup>5</sup>	↑	39%	↑	15%
Adults 25 - 34 years (HoH) <sup>5</sup>	-	36%	-	12%
Adults 35 - 44 years (HoH) <sup>5</sup>	-	20%	-	16%
Adults 45 - 55 years (HoH) <sup>5</sup>	-	4%	-	25%
Adults 56 - 61 years (HoH) <sup>5</sup>	-	1%	-	14%
Adults 62+ years (HoH) <sup>5</sup>	↓	0%	-	20%
Self-reported Disability (HoH)	↑	46%	↓	72%
Pregnant Women Served <sup>5</sup>	↑	33	↑	22

The number served increased 1% when compared to the same reporting period of the previous year, significantly impacted by a 54 day average increase in length of participation by families. Rapid Re-housing providers are reporting continued difficulty securing low-income, affordable housing. The success rate at exit increased 2 percentage points to 62 percent and the length of participation increased by 7 days. The self-reported disability rate decreased to 46% (FY23 annual rate 47%) for families and to 72% (FY23 78%) for single adults. The number of veterans served remained flat and the number of pregnant women increased by 18 (49% increase) when compared to the same reporting period of the prior fiscal year (226, 37).

<sup>1</sup> System includes HFF Rapid Re-housing programs, VOA01 Rapid Re-housing, YMCA Rapid Re-housing programs, YWCA Rapid Re-housing program, Homefull Rapid Re-housing program, LSS SSVF program, and VOA01 SSVF program.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

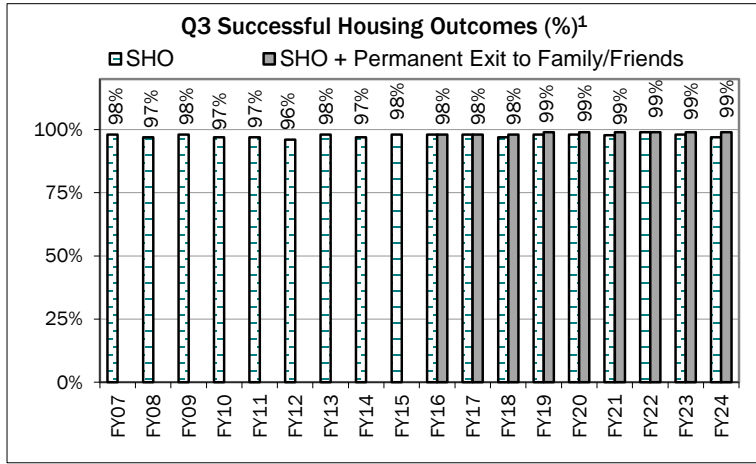
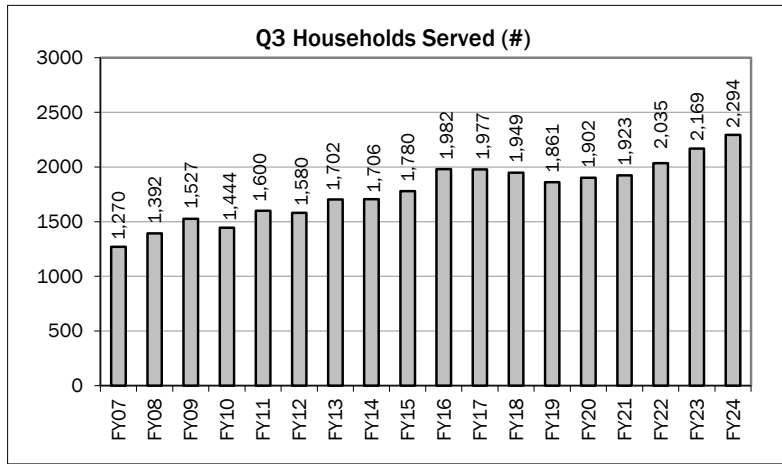
<sup>4</sup> The rating/achievement of average length of participation has been suspended for rapid-rehousing providers for FY2024.

<sup>5</sup> Due to rounding percentages do not add up to 100%.

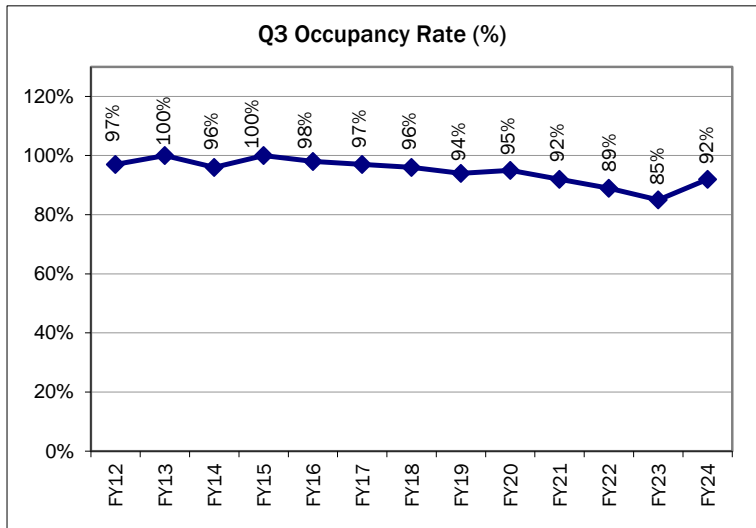
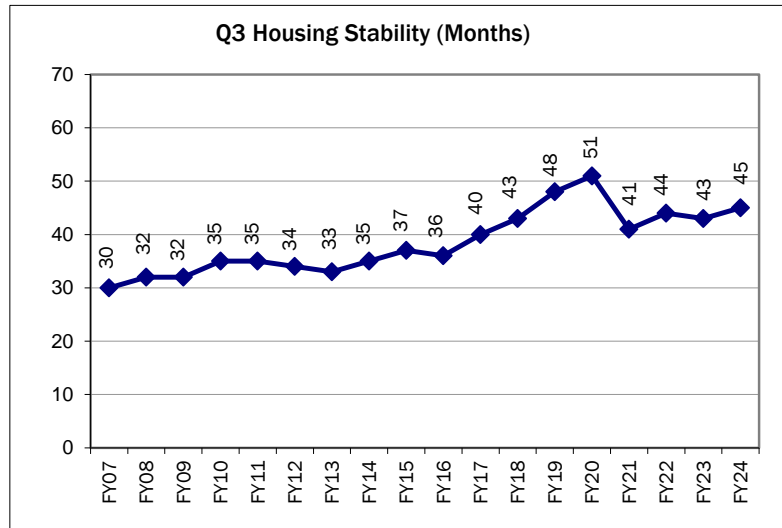
# System and Program Indicator Report



FY24 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2024 - 3/31/2024															
Total PSH System	2,468	2,294	√	95%	92%	√	24	45	√	2,221	2,255	√	90%	99%	√



The system had a 6% increase in numbers served. The occupancy rate increased by 7 percentage points to 92%, but remains lower than historical norms due to difficulty in finding scattered sites affordable housing to rent in the community; and low occupancy in a site based facility due to issues related to slow unit turnover and mismatch of unit availability and demand of units by youth households. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2,371. VA VASH voucher capacity of 377 is not included.



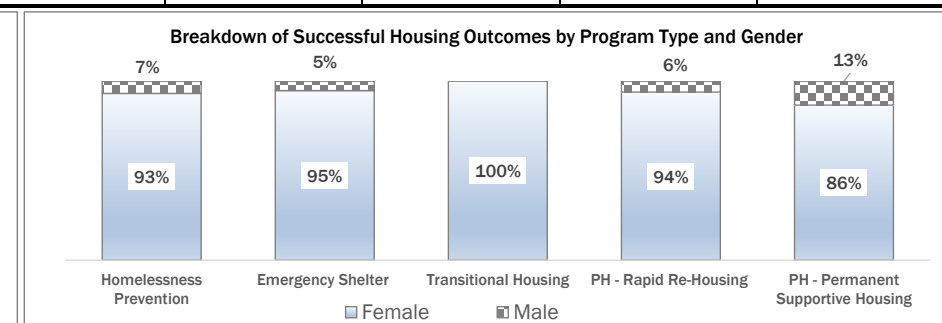
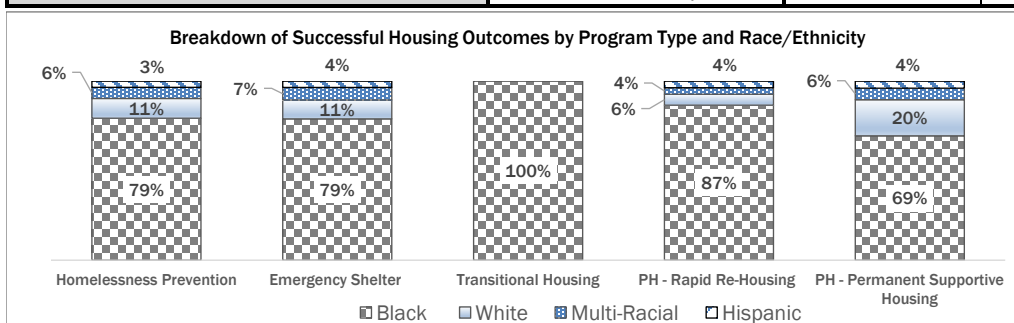
<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

System and Program Indicator Report



Special Populations Served: 1/1/2024 - 3/31/2024		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing <sup>3</sup>	PH - Permanent Supportive Housing
Youth Households (18 - 24)	235	55	1	33	20	108	58
Pregnant Youth Households (18 - 24)	30	12	0	6	0	13	3
Households (25+)	929	293	1	248	1	186	297
Pregnant Households (25+)	69	27	0	24	0	20	7
Total Households Served (#)	1,246	385	2	310	21	327	364
Total Households Entered	344	185	2	144	2	72	11
Total Households Exited	387	178	2	149	11	119	13
Successful Housing Outcomes (#) <sup>1</sup>	N/A	146	1	57	4	82	360
Successful Housing Outcomes (%) <sup>1</sup>	N/A	82%	50%	38%	36%	69%	99%
Average Length of Shelter Stay (Days) <sup>2</sup>							
Average Length of Participation (Days) <sup>2</sup>	N/A	108	11	96	10	267	42
Housing Stability (Months) <sup>2</sup>							

DEMOGRAPHICS							
Race/Ethnicity - Black (HoH)	78%	100%	67%	76%	74%	68%	
Race/Ethnicity - White (HoH)	12%	0%	16%	14%	14%	20%	
Race/Ethnicity - Multi-racial (HoH)	6%	0%	8%	0%	6%	7%	
Race/Ethnicity - Hispanic (HoH)	3%	0%	9%	10%	6%	4%	
Race/Ethnicity - Other (HoH)	1%	0%	0%	0%	0%	1%	
Gender - Female (HoH) <sup>4</sup>	92%	50%	94%	95%	94%	86%	
Gender - Male (HoH) <sup>4</sup>	7%	50%	6%	5%	6%	13%	
Gender - Other (HoH) <sup>4</sup>	0%	0%	0%	0%	0%	0%	
Self Reported Disability	24%	50%	42%	76%	46%	93%	
Franklin County Residents	89%	100%	83%	86%	86%	94%	



The system-wide number of families served remained flat (FY23 1,231) when compared to the same reporting period of the prior fiscal year. The number of families receiving homelessness prevention services decreased by 8% (FY23 420) and the rate of families in emergency shelter decreased by 9% (FY23 340) during the same timeframe. The number of families in permanent supportive housing increased by 22% (FY23 298). The length of time families spent in rapid re-housing and emergency shelter increased significantly, when compared to FY23 (212,75), but the success rate at exit from the same program types improved (67%, 32%). The rate of Black/African American families and women-headed families served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these families.

<sup>1</sup> Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

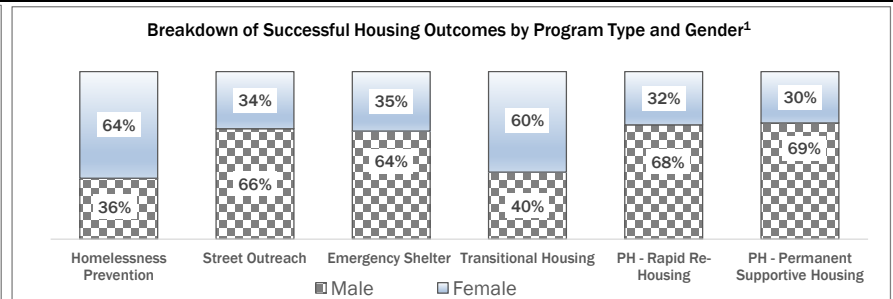
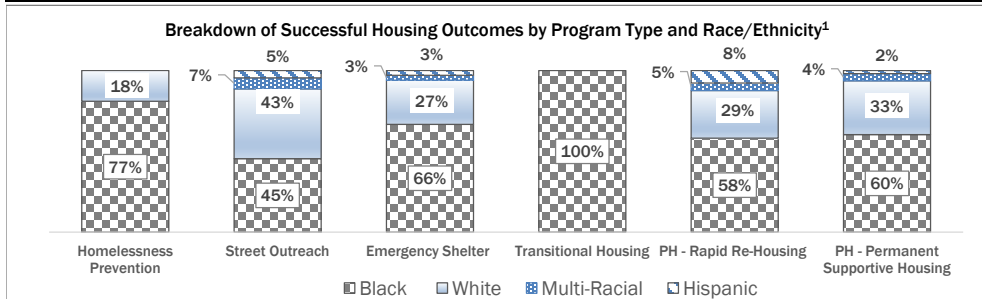
<sup>2</sup> Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> PH - Rapid Re-Housing households without children were excluded from totals.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.



Special Populations Served: 1/1/2024 - 3/31/2024		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing <sup>3</sup>	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	5	0	1	0	3	1	0
Unaccompanied Youth (18 -24)	350	14	15	149	40	91	88
Pregnant Unaccompanied Youth (18 -24)	29	4	4	16	2	12	2
Households without Children (18 - 24)	4	0	0	0	0	2	2
Pregnant Households without Children (18 - 24)	1	0	0	0	0	1	0
Single Adult (25+)	4,873	83	299	2,375	0	598	2,107
Pregnant Single Adult (25+)	38	2	2	29	0	8	0
Households without Children (25+)	131	8	3	21	0	8	92
Pregnant Households without Children (25+)	2	1	0	0	0	1	0
Total Households Served (#)	5,401	111	324	2,571	45	722	2,291
Total Households Entered	2,100	54	122	1,714	10	270	45
Total Households Exited	1,892	26	101	1,699	7	221	125
Successful Housing Outcomes (#) <sup>1</sup>	N/A	22	44	170	5	130	2,252
Successful Housing Outcomes (%) <sup>1</sup>	N/A	85%	44%	10%	71%	59%	99%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A						
Average Length of Participation (Days) <sup>2</sup>	N/A	253	132	57	9	168	49
Housing Stability (Months) <sup>2</sup>							
		DEMOGRAPHICS					
	Race/Ethnicity - Black (HoH) <sup>4</sup>	73%	34%	55%	84%	61%	60%
	Race/Ethnicity - White (HoH) <sup>4</sup>	17%	58%	33%	2%	29%	33%
	Race/Ethnicity - Multi-racial (HoH) <sup>4</sup>	5%	4%	5%	4%	5%	4%
	Race/Ethnicity - Hispanic (HoH) <sup>4</sup>	1%	2%	5%	9%	4%	2%
	Race/Ethnicity - Other (HoH) <sup>4</sup>	4%	2%	2%	0%	1%	1%
	Gender - Male (HoH) <sup>4</sup>	53%	56%	70%	33%	66%	69%
	Gender - Female (HoH) <sup>4</sup>	47%	43%	29%	64%	33%	30%
	Gender - Other (HoH) <sup>4</sup>	0%	2%	1%	2%	1%	1%
	Self Reported Disability	49%	99%	64%	93%	72%	97%
	Franklin County Residents	92%	86%	87%	93%	83%	95%



The system-wide number of single adults served increased 4% (FY23 5,202) when compared to the same reporting period of the prior fiscal year. The number of single adults in emergency shelter increased by 6% (FY23 2,422) during the same timeframe and the number of single adults unsheltered increased by 34% (FY23 242). The number of single adults in rapid re-housing increased by 8% (FY23 665) and the number in permanent supportive housing increased by 2% (FY23 2,241). The rate of Black/African American single adults served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these single adults.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

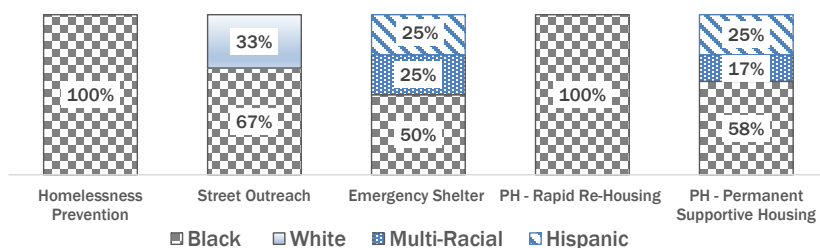
<sup>3</sup> PH - Rapid Re-Housing households without children were included in the totals.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.

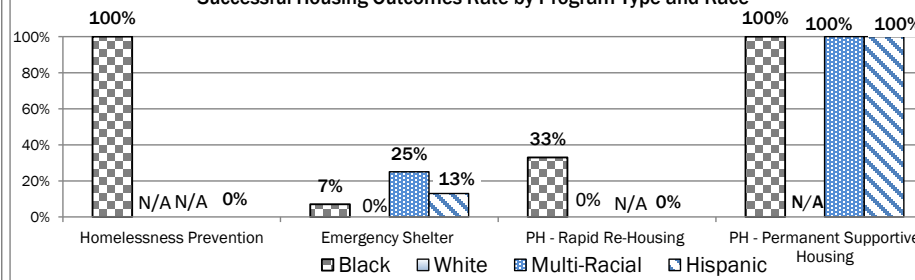
# System and Program Indicator Report

Special Populations Served: 1/1/2024 - 3/31/2024		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	0	0	0	0	0	0	0
Unaccompanied Youth (18 -24)	32	4	4	16	2	13	2
Parenting Youth Households (18-24)	30	12	0	6	0	13	3
Parenting Households (25+)	69	27	0	24	0	20	7
Single Adults (25+)	38	3	2	29	0	9	0
Total Households Served (#)	167	46	6	74	2	55	12
Total Households Entered	95	32	3	44	1	28	2
Total Households Exited	49	12	3	53	0	5	0
Successful Housing Outcomes (#) <sup>1</sup>	N/A	11	3	4	N/A <sup>3</sup>	1	12
Successful Housing Outcomes (%) <sup>1</sup>	N/A	92%	100%	9%	N/A <sup>3</sup>	20%	100%
Average Length of Shelter Stay (Days) <sup>2</sup>							
Average Length of Participation (Days) <sup>2</sup>	N/A	64	24	50	N/A <sup>3</sup>	58	18
Housing Stability (Months) <sup>2</sup>							
<b>DEMOGRAPHICS</b>							
	Race/Ethnicity - Black (HoH) <sup>4</sup>	80%	50%	61%	100%	76%	58%
	Race/Ethnicity - White (HoH) <sup>4</sup>	11%	50%	16%	0%	13%	0%
	Race/Ethnicity - Multi-racial (HoH) <sup>4</sup>	4%	0%	8%	0%	7%	17%
	Race/Ethnicity - Hispanic (HoH) <sup>4</sup>	2%	0%	15%	0%	4%	25%
	Race/Ethnicity - Other (HoH) <sup>4</sup>	2%	0%	0%	0%	0%	0%
	Self Reported Disability	15%	67%	36%	100%	46%	92%
	Franklin County Residents	83%	100%	88%	100%	89%	100%

**Breakdown of Successful Housing Outcomes by Program Type and Race/Ethnicity<sup>1</sup>**



**Successful Housing Outcomes Rate by Program Type and Race<sup>1</sup>**



The system-wide number of pregnant women served increased by 6% (FY23 158) when compared to the same reporting period of the prior fiscal year. The number of pregnant women served by homelessness prevention projects decreased by 22% (FY23 59). The number served by emergency shelters increased by 19% (FY23 62) and rapid re-housing increased by 49% (FY23 37) when compared to the same reporting period of the prior fiscal year. Most concerning a doubling in the number of pregnant women served as unsheltered (FY23 3). The successful housing exit rate of pregnant women served in rapid re-housing significantly decreased from 38% in FY23 to 20% currently. The rate of Black/African American women served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. Also, the rate of BIPOC pregnant women in homelessness prevention, emergency shelters and rapid re-housing programs exceeds 100%. From an outcomes perspective, the homelessness system has no substantial impact on these pregnant women.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

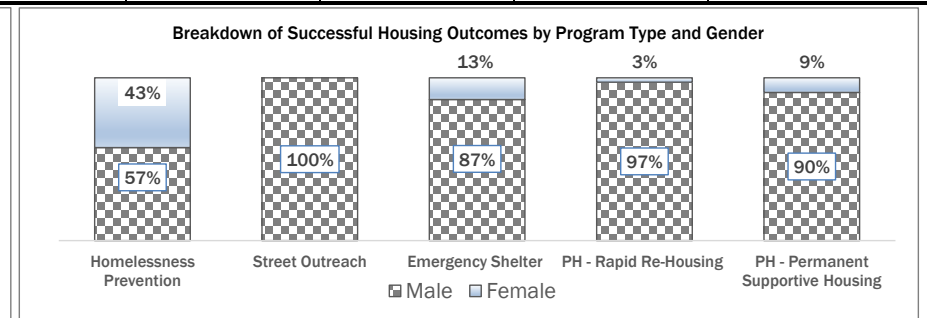
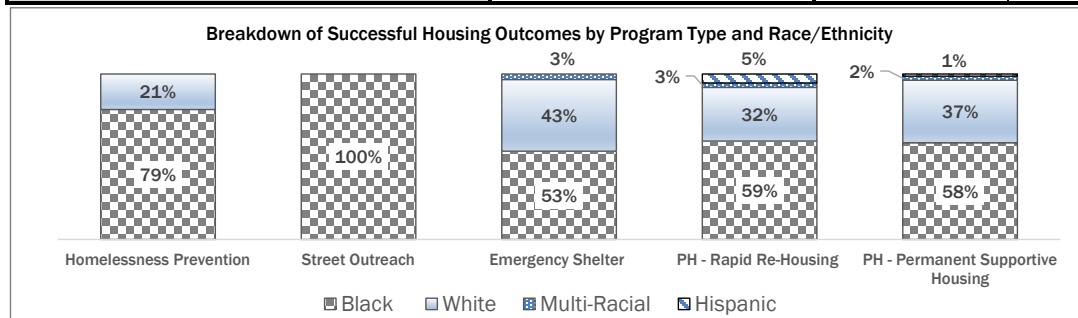
<sup>3</sup> Program didn't have any household exits; unable to calculate measure.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.

# System and Program Indicator Report



Special Populations Served: 1/1/2024 - 3/31/2024		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth (18 -24)	4	2	0	1	0	2	0
Single Adults (25+)	823	60	7	167	0	220	514
Parenting Youth Households 18-24	2	1	0	0	0	0	1
Parenting Households (25+)	41	6	0	1	0	5	30
Total Households Served (#)	870	69	7	169	0	228	546
Total Households Entered	99	23	0	95	0	41	7
Total Households Exited	126	16	4	108	0	52	14
Successful Housing Outcomes (#) <sup>1</sup>	N/A	14	2	30	N/A	37	540
Successful Housing Outcomes (%) <sup>1</sup>	N/A	88%	50%	28%	N/A	71%	99%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	335	158	65	N/A	267	65
Average Length of Participation (Days) <sup>2</sup>	N/A						
Housing Stability (Months) <sup>2</sup>	N/A						
<b>DEMOGRAPHICS</b>							
Race/Ethnicity - Black (HoH) <sup>4</sup>		74%	57%	51%	N/A	57%	58%
Race/Ethnicity - White (HoH) <sup>4</sup>		17%	43%	39%	N/A	37%	37%
Race/Ethnicity - Multi-racial (HoH) <sup>4</sup>		6%	0%	5%	N/A	1%	3%
Race/Ethnicity - Hispanic (HoH) <sup>4</sup>		1%	0%	3%	N/A	4%	1%
Race/Ethnicity - Other (HoH) <sup>4</sup>		1%	0%	2%	N/A	1%	1%
Gender - Male (HoH) <sup>4</sup>		74%	100%	95%	N/A	94%	91%
Gender - Female (HoH) <sup>4</sup>		26%	0%	5%	N/A	6%	9%
Gender - Other (HoH) <sup>4</sup>		0%	0%	0%	N/A	0%	1%
Self Reported Disability		61%	86%	72%	N/A	54%	86%
Franklin County Residents		90%	67%	85%	N/A	78%	92%



The system-wide number of veterans served remained flat when compared to the same reporting period of the prior fiscal year (FY23 872). The number of veterans receiving homelessness prevention services increased by 41% (FY23 49), the number of veterans in emergency shelter increased by 51% (FY23 112). The VOA GPD Transitional Housing program closed as of 9/30/23, decreasing the capacity of veterans programming by 40 beds. The number of veterans served in rapid re-housing remained flat (FY23 226) and the number in permanent supportive housing decreased by 4% (FY23 568) when compared to prior fiscal year. The rate of Black/African American veterans served system-wide is substantially disproportionate compared to the Franklin County veteran population. From an outcomes perspective, the homelessness system has no substantial impact on these veterans.

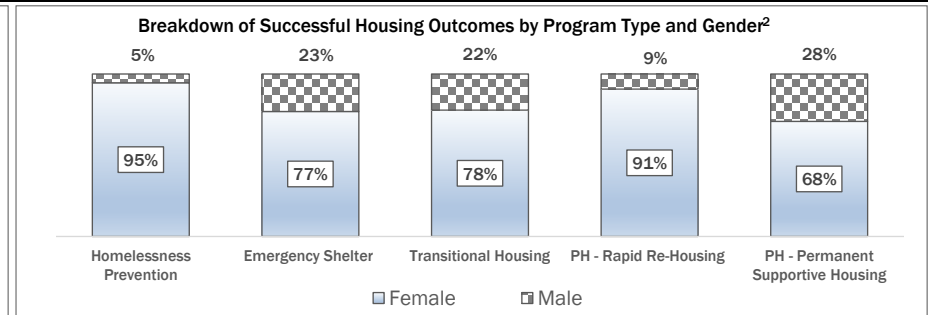
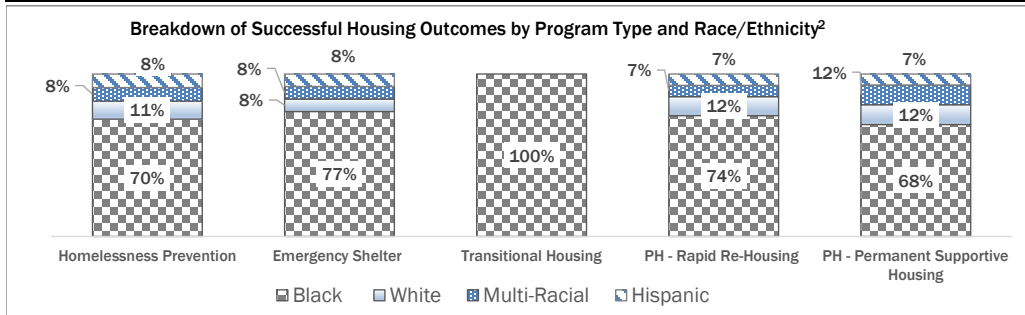
<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> VASH vouchers are included under the PH - Permanent Supportive Housing category.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.

Special Populations Served: 1/1/2024 - 3/31/2024		Transition Age Youth Served by Program Type					
Transition Age Youth <sup>1</sup>	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth under 18	113	0	1	111	2	1	0
Unaccompanied Youth 18-24	379	16	19	163	42	106	92
Parenting Youth Households Under 18	1	0	0	0	1	0	0
Parenting Youth Households 18-24	259	67	1	39	20	121	61
Total Pregnant Women Served	60	16	4	22	2	26	5
Total Households Served	747	82	21	309	65	228	153
Total Households Entered	336	40	15	249	11	66	13
Total Households Exited	343	40	9	250	18	67	11
Successful Housing Outcomes (#) <sup>2</sup>	N/A	37	2	13	9	43	150
Successful Housing Outcomes (%) <sup>2</sup>	N/A	93%	22%	9%	50%	64%	99%
Average Length of Shelter Stay (Days) <sup>3</sup>							
Average Length of Participation (Days) <sup>3</sup>	N/A	138	26	40	10	314	26
Housing Stability (Months) <sup>3</sup>							
<b>DEMOGRAPHICS</b>							
Race/Ethnicity - Black (HoH)		71%	57%	63%	82%	76%	67%
Race/Ethnicity - White (HoH)		11%	33%	20%	6%	12%	12%
Race/Ethnicity - Multi-racial (HoH)		12%	0%	6%	3%	6%	13%
Race/Ethnicity - Hispanic (HoH)		5%	10%	8%	9%	5%	7%
Race/Ethnicity - Other (HoH)		1%	0%	3%	0%	1%	1%
Gender - Female (HoH) <sup>4</sup>		93%	62%	55%	74%	77%	67%
Gender - Male (HoH) <sup>4</sup>		6%	33%	42%	25%	22%	28%
Gender - Other (HoH) <sup>4</sup>		1%	5%	2%	2%	1%	5%
Self Reported Disability		21%	71%	52%	88%	54%	98%
Franklin County Residents		93%	90%	90%	91%	90%	96%



The number of transition age youth served remained flat (FY23 746) when compared to the same reporting period of the prior fiscal year. The number of youth served by homelessness prevention decreased by 39% (FY23 135), the number of youth served in PSH increased by 24% (FY23 123), and youth in rapid re-housing increased by 16% (FY23 197). The number of youth served in emergency shelters increased by 2% (FY23 302) and transitional housing remained flat (FY23 64). The number of pregnant youth served systemwide increased by 7% (FY23 56). The rate of Black/ African American youth and female youth served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these youth. In addition, the high rate of homeless Black/African American underage and young adult girls shows a system failure that must be addressed with urgency.

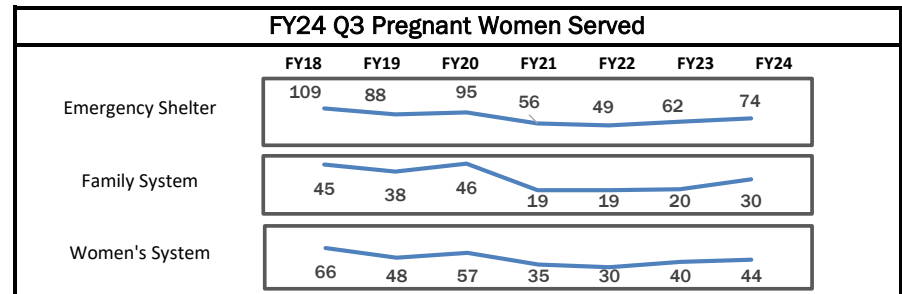
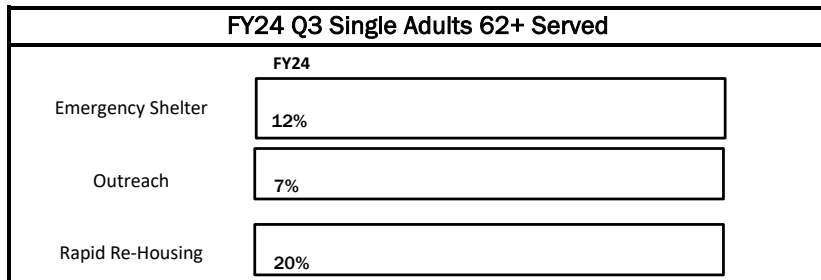
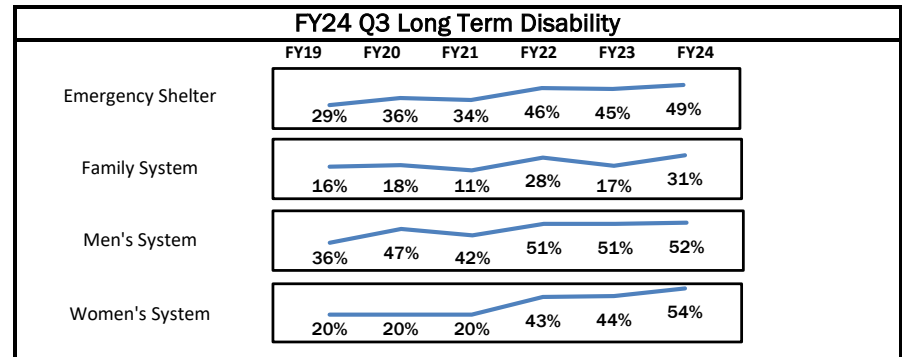
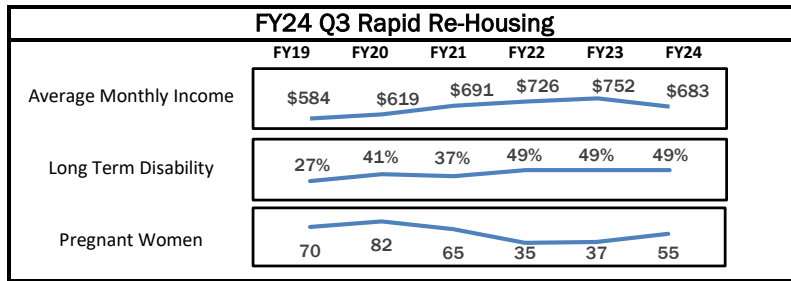
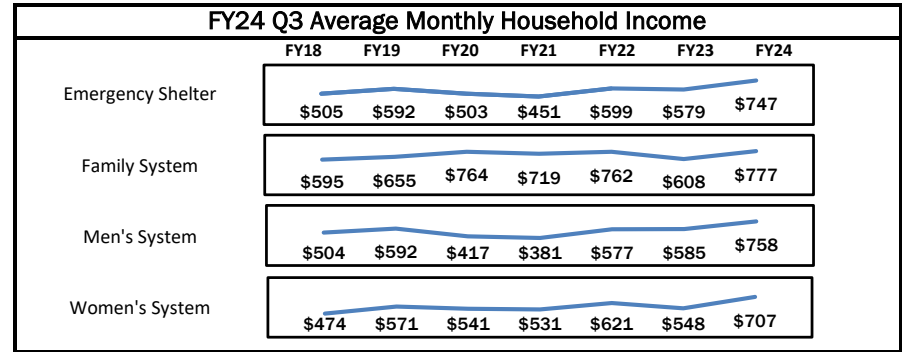
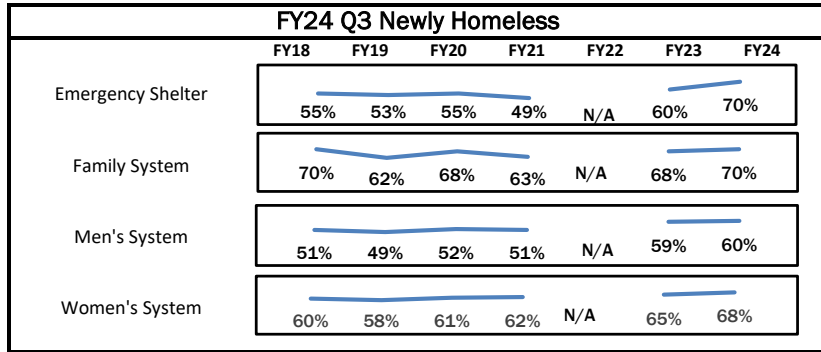
<sup>1</sup> Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

<sup>2</sup> Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter successful housing outcomes.

<sup>3</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter Average Length of Stay calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>4</sup> Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 1/1/2024 - 3/31/2024





**Community Shelter Board leads a coordinated, community effort to make sure everyone has a place to call home in Columbus and Franklin County, Ohio.**

CSB was founded in 1986 on the vision that no one should be homeless in our community, for even one night. As the system leader for the prevention of and response to homelessness in Central Ohio, CSB funds and coordinates care across 17 partner agencies providing outreach, homelessness prevention, emergency shelter, and housing programs to help low-income families and single adults facing homelessness in Franklin County regain housing stability. Over the past 10 years alone, CSB's system of care has housed more than 35,000 people.

CSB is funded by the City of Columbus, the Franklin County Board of Commissioners, the U.S. Department of Housing and Urban Development, the State of Ohio, United Way of Central Ohio, The Columbus Foundation, Nationwide Foundation, American Electric Power Foundation, and many other public and private investors.

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