

AGENDA

RLFC Meeting on RL Strategy Proposals

Thursday, July 23, 2009

12:00 pm – 2:00 pm

Community Shelter Board

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| Attendees | Rebuilding Lives Funder Collaborative members, CSB staff, guests | |
| Time | Item | Presenter |
| 12:00 pm | Welcome, Introductions, Agenda Review | Barbara Poppe |
| 12:05 pm | Presentation #1: Collaborative Outreach System Strategy | Erika Clark Jones |
| 12:20 pm | Discussion on Presentation #1 | Barbara Poppe |
| 12:40 pm | Decision/Vote | Barbara Poppe |
| 12:50 pm | Presentation #2: Affordable Housing Campaign Strategy | Erika Clark Jones |
| 1:05 pm | Discussion on Presentation #2 | Barbara Poppe |
| 1:25 pm | Decision/Vote | Barbara Poppe |
| 1:35 pm | Next Steps | Barbara Poppe |
| 1:45 pm | Adjourn | |

Next Meetings:

Committee of the Whole: Thursday, August 6, 2009 from 11:30 am – 2:00 pm

Full RLFC Meeting: Thursday, August 27, 2009 from 11:30 am – 2:00 pm

(A) = Attachment (H) = Handout (P) = Previously Distributed

Rebuilding Lives Strategy Description:

CRISIS RESPONSE – Prevent and resolve housing crises as quickly as possible

COLLABORATIVE OUTREACH SYSTEM STRATEGY – Create a unified system to better respond to homeless persons who are not accessing shelter, including a coordinated call and dispatch system, common documentation, and shared outcomes for outreach programs.

FOCUS GROUPS TO DATE

- Outreach Providers
- Consumers / Recently housed
- City Staff
- Faith Based Organizations

FOCUS GROUPS YET TO CONVENE

- Funders
- Client Advocates

GOAL:

THROUGH THE DEVELOPMENT AND MAINTENANCE OF SUPPORTIVE AND RESPECTFUL RELATIONSHIPS, OUTREACH STAFF WILL ENGAGE AND ASSIST ALL HOMELESS PERSONS LIVING ON THE STREETS, CAMPS OR IN PLACES UNFIT FOR HUMAN HABITATION IN COLUMBUS AND FRANKLIN COUNTY TO ACCESS HOUSING/SHELTER WHICH MEETS THEIR NEEDS AND OFFERS THE LEAST RISK AND HARM TO THEMSELVES AND THE COMMUNITY.

In order to achieve this goal, the following is understood:

- Our community will engage in more efficient practices than currently available
- The desire is to have a well organized, information driven collaboration to coordinate a housing focused response
- This collaborative process should reach everyone and avoid duplication
- This process will reduce the time it takes from engagement to housing
- Adequate funding for city/county wide outreach operations is required
- This process will facilitate reliable information sharing among service providers and continuity of care for clients/individuals

OBJECTIVE 1: to create a sustainable, collaborative outreach model that utilizes a coordinated approach to rapid response, engagement, assessment, intake, case planning and referral to housing and support services.

Timeline - Years 1 and 2

Outcomes

- Identification of collaborative model and lead agency to coordinate response
- Shared outcomes among outreach providers
- Standardized assessment tool among participating providers
- Financial support for agency operations
- Protocol to engage City/County services
- Evaluation of activity, placements, follow-up and retention

OBJECTIVE 2: Establish a consistent, reliable process to identify and match housing/support opportunities to those individuals engaged through the outreach collaborative.

Timeline – Years 1 and 2

Outcomes

- Housing locator resource for collaborative outreach model agency
- Real time inventory of existing housing options, both supportive and private
- Interface with Unified Supportive Housing System (year 2)

OBJECTIVE 3: Create a coordinated follow-up process for recently housed individuals that include agencies, faith based groups, volunteers and material assistance organizations

Timeline – Years 1,2 and 3

Outcomes

- Structured channel for faith based involvement
- Training/tracking program for volunteers and organizations to assist in follow-up support
- Evaluation of follow-up service impact on housing retention

OBJECTIVE 4: Increase awareness and productive public responses to homelessness in Central Ohio

Timeline – YEAR 2-3

Outcomes

- Public education/ awareness campaign
- Training program for communities and civic groups on engagement and triage
- Create a 24/7, call and dispatch system to report and respond to street homelessness
 - Most appropriate and efficient phone number/system for outreach collaborative
 - Critical path to link agencies to dispatch system
 - Response goals and standards based upon best practices

COLLABORATIVE OUTREACH SYSTEM – Planning Document Draft-71509

| | Year 1 | Year 2 | Year 3 | Year 4 |
|---------------------|--|---|--|--|
| Activity | <ul style="list-style-type: none"> ▪ Planning & validation of strategy ▪ Begin work on objectives 1-3. | <ul style="list-style-type: none"> ▪ Create collaborative model ▪ Pilot and establish reliable processes ▪ Pilot and establish coordinated follow-up responses ▪ Standardize response goals | <ul style="list-style-type: none"> ▪ Reinforce reliable processes ▪ Release of single phone number for assistance ▪ Service provision | <ul style="list-style-type: none"> ▪ Public awareness of homelessness direct proper public response ▪ Program evaluation |
| Expense est. | \$0-\$50,000 | \$50,000-\$250,000 | \$50,000-\$250,000 | \$50,000-\$250,000 |
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