

Columbus/Franklin County

COVID-19 Homeless Response Network (HRN)

Homelessness Prevention Network (HPN)

August 25, 2020


communityshelterboard
Until everyone has a place to call home

www.csb.org



Webinar Overview

Today's Topic: Homelessness Prevention Network

Questions:

- All phones are muted – please “raise hand” to ask a question or share a comment
- Use the Question pane in control panel to submit question



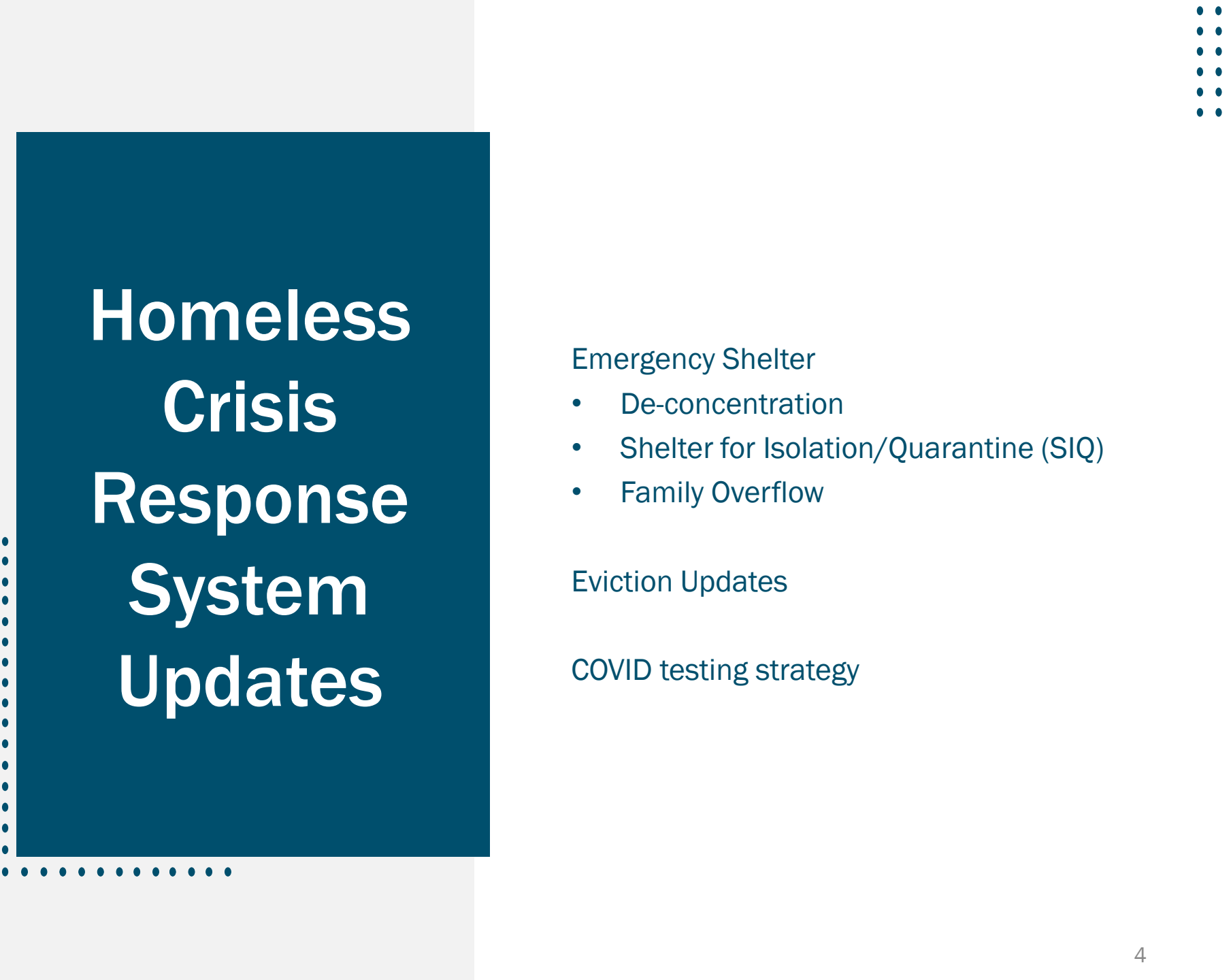
Webinar will be recorded and posted to

<https://www.csb.org/providers/COVID-19-provider-guidance>



Agenda

- Homeless Crisis Response System Updates
- Homelessness Prevention Network
- Questions



Homeless Crisis Response System Updates

Emergency Shelter

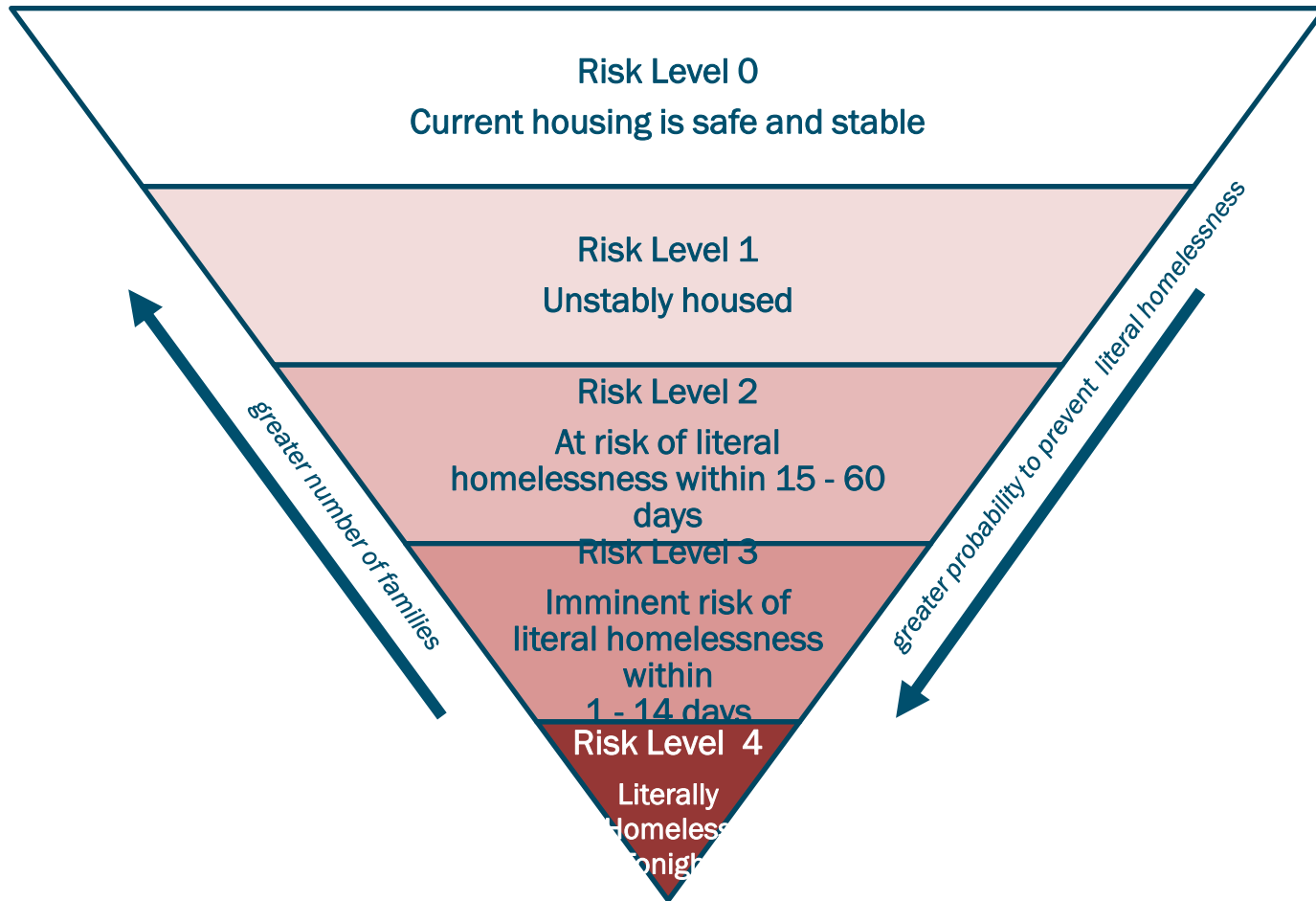
- De-concentration
- Shelter for Isolation/Quarantine (SIQ)
- Family Overflow

Eviction Updates

COVID testing strategy

Risk Level		Living Situation	Other Housing Options & Resources
0	Stably Housed	<ul style="list-style-type: none"> Current housing is safe Current housing is stable for the foreseeable future (e.g., sufficient income to pay rent and utilities, able to stay with host family/friend indefinitely) 	
1	Unstably Housed	<ul style="list-style-type: none"> Current housing is safe; AND May have to leave current housing in the foreseeable future (e.g., due to inability to pay rent, landlord-issued eviction, foreclosure, safety or health risk, host family/friend limitation, etc.); OR Must leave an institution (e.g., hospital, jail, treatment facility) within <u>90 days</u>. 	<u>Has other housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay.</u>
2	At-Risk of Literal Homelessness (within 15-60 Days)	<ul style="list-style-type: none"> Current housing is safe; AND Must leave current housing within <u>15-60 days</u> (e.g., due to court-ordered eviction, landlord-issued eviction, foreclosure, safety or health risk, host family/friend limitation, etc.); OR Must leave an institution (e.g., hospital, jail, treatment facility) within <u>15-60 days</u>; 	<u>Does not have other housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay after the next 15-60 days.</u>
3	Imminent Risk of Literal Homelessness (within 14 Days)	<ul style="list-style-type: none"> Current housing is safe; AND Must leave current housing within <u>14 days</u> (e.g., due to court-ordered eviction, foreclosure, imminent safety or health risk, host family/friend request to leave, family conflict, etc.); OR Must leave an institution (e.g., hospital, jail, treatment facility) within <u>14 days</u>; 	<u>Does not have other housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay after the next 14 days.</u>
4	Literally Homeless Tonight	<ul style="list-style-type: none"> Stayed <u>last night</u> in emergency shelter or transitional housing for people who are homeless, including hotel or motel voucher paid for by a social service or charitable organization; OR Stayed <u>last night</u> in a place not meant for human habitation (e.g., streets, parks, car, abandoned buildings, vacant lot, etc.); OR Must leave current housing <u>today</u> (e.g., due to court-ordered eviction, foreclosure, immediate safety or health risk, host family/friend request to leave, etc.); OR Must leave an institution (e.g., hospital, jail, treatment facility) <u>today</u>. 	<u>Does not have other housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay tonight</u>

Typology of Homeless Risk



Shared Strategy & Intervention Framework for Family Housing Stabilization in Columbus/Franklin County

Aligned with...
 One Columbus – Partners for regional growth and prosperity
 Rise Together Blueprint for reducing poverty in Franklin County

Affordable Housing Alliance of Central Ohio
 (focused on households at risk levels 0-4)

Purpose: Advocate for increased resources for affordable housing projects and programs, and for policy change, to cut the affordable housing gap for low-income Franklin County households.

Housing Stabilization Coalition
 (focused on risk level 2)

Purpose: Align public-private resources to stabilize housing for vulnerable children and their families through a collective impact approach

Coordinator: Housing Stabilization Coalition

Homelessness Prevention Network (HPN) Demonstration Project
 (focused on risk level 3)

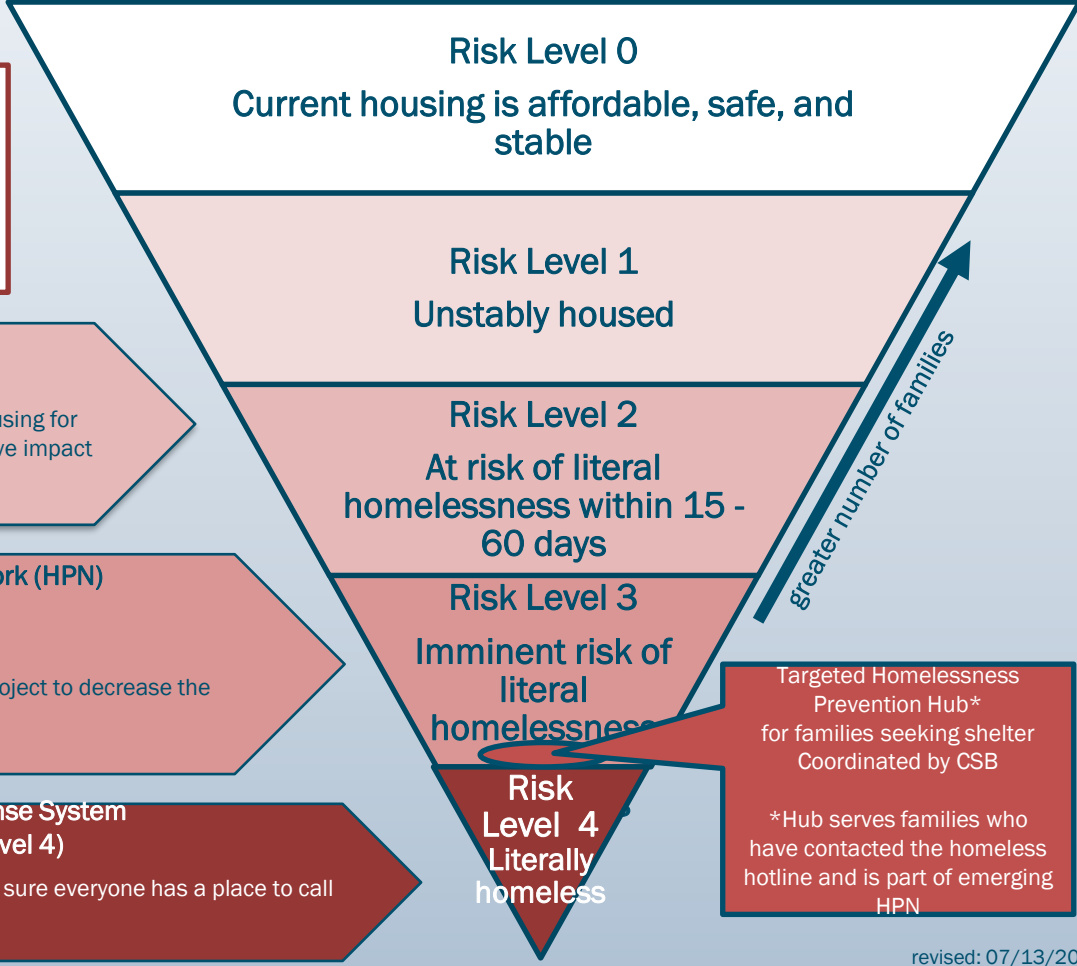
Purpose: Launch a 3-year prevention demonstration project to decrease the number of families entering shelter

Coordinator: Community Shelter Board

Homeless Crisis Response System
 (focused on risk level 4)

Purpose: A coordinated, community effort to make sure everyone has a place to call home

Coordinator: Community Shelter Board



Targeted Homelessness Prevention Hub*
 for families seeking shelter
 Coordinated by CSB

*Hub serves families who have contacted the homeless hotline and is part of emerging HPN

Columbus and Franklin County Homelessness Prevention Network Demonstration

HPN Service Providers



HPN Access Points (specific partners TBD)

- Service-based locations
- Public facility-based locations (e.g., libraries, recreation centers)
- Residential-based locations (i.e., apartment complexes)

Columbus and Franklin County Homelessness Prevention Network Demonstration

Homelessness Prevention Network (HPN) Model

The HPN connects families at imminent risk of literal homelessness within 14 days with community partners and resources to stabilize families and avoid literal homelessness. HPN partners can be Access Points or HPN Service Providers (also serving as Access Points).

HPN partners identify high risk families using a standardized screening protocol and immediately offer such families housing-focused problem-solving assistance. HPN Service Providers prioritize access to housing stabilization resources, such as financial assistance or food pantry resources, for high risk families they identify or who are referred to them from another Access Point.

Access HPN access points and service providers collaborate based on a shared MOU among HPN partners to facilitate referrals and prioritize access to assistance.

Columbus and Franklin County Homelessness Prevention Network Demonstration

Components:



Brief Standardized Screening:
Standardized homeless risk typology and brief screener, including web-based screening and referral tool developed by ESRI.



Housing-Focused Problem-Solving:
HPN partner staff trained on screening; strength-based, housing-focused problem solving; and connecting families to targeted and non-targeted community resources.



Response & Referral Guidance:
Standardized response and referral guidance for staff based on risk level and customized for each access point and targeted populations.



Prioritized Access to Housing Stabilization Resources:
Prioritized referrals among HPN partners for risk level 3 families to target and expedite access to needed prevention resources.

Columbus and Franklin County Homelessness Prevention Network Demonstration

HPN Oversight & Management: Community Shelter Board, HPN Manager

HPN Evaluator/Technical Assistance: Tom Albanese Consulting, LLC

HPN Organizational Structure

Group	Role, Frequency, Example Activities	Members
HPN Collaborative	<p>Role: Serve as information sharing and learning exchange for HPN access point representatives, HPN service providers and key backbone/funder stakeholders.</p> <p>Meeting frequency: Quarterly</p>	<ul style="list-style-type: none"> HPN access point representatives HPN service provider representatives HPN steering committee and funder collaborative members <p>TBD at later date – other providers offering HP services available for category 3</p>
HPN Steering Committee	<p>Role: Oversee HPN development and implementation, including key HPN strategies, critical path, evaluation, and HPN Collaborative/Membership engagements.</p> <p>Meeting frequency: Monthly initially, tapering to quarterly</p>	<ul style="list-style-type: none"> CSB Nationwide Foundation <p>TBD at later date – other key funders, partners</p>
HPN Operations Workgroup	<p>Role: Provide regular oversight, problem-solving, and development support for HPN policies, procedures, training, tool development, and client flow.</p> <p>Meeting Frequency: Bi-weekly initially, tapering to monthly</p>	<ul style="list-style-type: none"> CSB HPN access point managers HPN service provider managers

Columbus and Franklin County Homelessness Prevention Network Demonstration

Demonstration Purpose

- Implement, refine, and demonstrate the value of a Homelessness Prevention Network (HPN) for Columbus and Franklin County as a means to decrease the number of families entering shelter.

Demonstration Period: July 2020 – June 2023

HPN Goal

- Reduce demand on the homeless crisis response system in Columbus and Franklin County by formalizing new collaborations with existing social service agencies and other places where families at highest risk can be quickly screened and assisted to avoid needing emergency shelter.

Columbus and Franklin County Homelessness Prevention Network Demonstration

Demonstration Project Objectives:

1. Design and launch the HPN, formalizing the operation of service providers at six partner sites with collaborative agreements/contracts (five identified, one to be determined)
2. Grow the HPN by recruiting organizations to serve as access points.
3. Train staff from HPN service and access sites on screening procedures, strength-base problem solving, and standardized response and referral guidance.
4. Certify staff from service provider partners.
5. Provide families at highest risk of becoming homeless with timely homelessness prevention screening and prioritized referrals at the six service sites for housing stabilization assistance.
6. Identify an organization for the long-term governance and operation of the HPN and assess the capacity and support needed for full implementation.
7. Collect high quality data from HPN service providers and evaluate the impact of the HPN on the at-risk families served at the demonstration sites.

Measurable Outcomes:

- ✓ In its first year of operation, 50% of the families prioritized for HPN assistance from a core service partner will not enter emergency shelter within three months of the HPN intervention.
- ✓ During years two and three of the HPN implementation, 75% of families prioritized and served will not enter shelter within three months of the HPN intervention.



Questions

Future Topics

- 9/8: TBD
- 9/22: TBD
- 10/6: TBD
- 10/20: TBD

- Future webinars will be revisiting some of the initial topics—with updates for new staff at your agency and to offer a refresher training on adapting to work during this pandemic.

QUESTIONS

CSB COVID-19 Information Repository:

<https://www.csb.org/providers/COVID-19-provider-guidance>

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Community Shelter Board



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