### PEOPLE IN SHELTER

<table>
<thead>
<tr>
<th>Family Members</th>
<th>Single Women</th>
<th>Single Men</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,897</td>
<td>1,788</td>
<td>3,546</td>
<td>10,231</td>
</tr>
</tbody>
</table>

(3,000 were children)

### DAYS IN SHELTER FOR FAMILIES

- **Franklin County:** 23 days
- **National Average:** 81 days

### FROM HOMELESS TO HOME

#### We're moving the needle.

Our new service model is designed to help people get a home and get their lives back together. In only one year, we have strong evidence that it works.

#### KEEPING PEOPLE OUT OF SHELTER

**Goal:** Help more people find an alternative to shelter.
- 68,000+ people called the homeless hotline seeking shelter during Community Shelter Board’s fiscal year.
- We helped 900 more people find a better alternative to shelter, thus preventing their homelessness.

#### STOPPING THE CYCLE OF REPEAT HOMELESSNESS

**Goal:** Reduce repeat shelter stays from 3.4 to 1.5 instances per year.
- Returns to homelessness dropped from 3.4 to 1.5 instances in only one year.
  - This was due to new aftercare services provided by the new navigator program.
To make ends meet for herself and two young daughters, LaToya shared an apartment and living expenses with her sister. But when her sister got married and moved out, LaToya was on her own without enough income to pay the rent. She came to Community Shelter Board’s Van Buren Center family shelter with her daughters, depressed and losing hope. But LaToya gained new hope while at the shelter—along with resiliency and determination she didn’t know she had. She found a new, better paying job and quickly signed a lease on a new apartment.

“MORE THAN ANYTHING, I’M LOOKING FORWARD TO DECORATING MY LITTLE GIRLS’ BEDROOM AND PAYING MY OWN BILLS.”
A recent local report noted an over-reliance on Community Shelter Board as the go-to system for families in crisis. The rising number of homeless families and over-reliance on Community Shelter Board’s services are trends that must be reversed.* Preventing family homelessness is the long-term solution. A two-pronged approach will help make it happen:

1. A task force of community leaders, led by Franklin County Commissioner Marilyn Brown, will identify, improve and create services to keep families in their homes when crisis strikes.
2. Community Shelter Board is working to develop more affordable, supportive housing.

Community Shelter Board is one of 11 founding members of the new Affordable Housing Alliance of Central Ohio, mobilized to protect and expand affordable housing options.

*See Abt Associates’ study on these trends by visiting www.csb.org.
Community Shelter Board operating costs are kept low so the majority of our funds go to programs to end homelessness.

For our FY2015 990, please visit www.csb.org. For a copy of the full audited financial statements, contact Community Shelter Board at info@csb.org.
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AIDS Resource Center of Ohio
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Columbus Area Integrated Health Services
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Community Housing Network
Gladden Community House
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Homeless Families Foundation
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The Salvation Army
Southeast Inc./Friends of the Homeless
Volunteers of America of Greater Ohio
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REBUILDING LIVES FUNDER COLLABORATIVE
Affordable Housing Trust for Columbus and Franklin County, Steven Gladman
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