

**AGENDA**  
**Columbus and Franklin County, Ohio**  
**Continuum of Care Meeting**  
 Wednesday January 26, 2022  
 12pm – 1:30pm  
 Virtual Meeting

Time	Item	Presenter	Action
12:00pm	<b>Welcome and Agenda Review</b>	Keith McCormish	
12:05pm	<b>Administrative Issues</b> < Approve minutes from November 4, 2021 meeting (A) < Annual Financial Report (A)	Keith McCormish Lianna Barbu	✓
12:30pm	<b>Strategic Issues</b> < CMHA Concept Paper – McKinley Manor (A)(R) < DEI Strategy (A)	Lianna Barbu Keith McCormish	✓ ✓
1pm	<b>System &amp; Community Framework Updates</b> < FY22 Q1 System and Program Indicator Report (A) < Community Plan update < Point-in-Time Count update < COVID-19 and Overflow update	Lianna Barbu Steve Skovensky	
1:30pm	<b>Adjourn</b>		

**Next Meetings**

- < CoC Board – April 13, 2022
- < CoC Board – May 18, 2022
- < CoC – June 9, 2022

(A) = Attachment (H) = Handout (P) = Previously Distributed (R) = Resolution

## **SUMMARY**

### **Columbus and Franklin County, Ohio**

### **Continuum of Care Meeting**

Wednesday, January 26, 2022

12pm – 1:30pm

Zoom: <https://us02web.zoom.us/j/82872613083?pwd=MjBzcHB0UnJmZzluaWRJSzBIZGd0QT09>

#### **Annual Financial Report**

Lianna Barbu will review the Annual Financial Report, comparing the FY21 budget to FY21 actuals for homelessness system programs.

#### **CMHA Concept Paper – McKinley Manor**

*Decision required – Review and approve new PSH project proposal.*

CMHA has submitted a Concept Paper for a new PSH project that will provide 44 units for seniors experiencing homelessness.

#### **DEI Strategy**

*Decision required – Review and approve DEI strategy.*

The CoC routinely assesses membership to ensure participation is representative of the people served and includes all voices that can contribute to efforts to reduce homelessness. The CoC will review results of the survey of CoC members and discuss the CoC Board's proposed DEI strategy.

#### **System and Community Framework Updates**

Lianna will review the System and Program Indicator Report for the first quarter of FY22.

Steve will update the CoC on the Community Plan and the Point-in-Time Count and provide an update on COVID-19 status and winter overflow.

## Meeting Minutes

### Continuum of Care Meeting

Thursday, November 4, 2021

10:30am – 12:30pm

Virtual Meeting

Continuum of Care (CoC) Members in attendance: Andy Keller, Ben Sears, Beth Fetzner-Rice, Buck Bramlish, Carl Landry, Christopher Maitland, Debbie Donahey, Dennis Jeffrey, Donna Mayer, Felisha Lyons, Frank Beel, Jeff Pattison, John Edgar, Jon Cardi, Jon Welty, Keith McCormish, Kim Stands, Erika Clark Jones, Lisa Patt-McDaniel, Michelle Heritage, Nancy Case, Orvell Johns, Scott Scharlach, Sue Darby, Sue Villilo, Tiara Ross, Mason Laurie, Terri Power, Joy Bivens

CoC Members not in attendance: Dion Robinson, Emily Savors, Hannah Estabrook, Jerome Johnson, Kelsey Strausbaugh, Mark Paxson, Michael Wilkos, Sheila Prillerman, Lark Mallory, Tatyanna Lucas, Tina Rutherford

Community Shelter Board (CSB) staff: Lianna Barbu, Steve Skovensky, Heather Notter

## Administrative Issues

### Minutes

Keith asked for any corrections to or comments on the minutes from the May 24, 2021 CoC meeting. Michelle moved to approve the minutes, Lisa seconded, and the CoC agreed.

## CoC Application

### Changes to National Church Residences (N^^) Berwyn East Place Project Plan

The CoC approved a Project Plan for N^^ Berwyn Place East Permanent Supportive Housing (PSH) project on December 15, 2020 and prioritized the project for the Ohio Housing Finance Agency (OHFA) and CoC funding competitions. Lianna outlined changes that N^^ is proposing.

- < N^^ is increasing the number of units from 60 to 88. The number of homeless units (36) remains the same.
- < N^^ is adjusting the funding mix. The CoC prioritized Berwyn Place East second for the 2021 OHFA tax credit application. N^^ did not receive tax credits, but OHFA decided to support the project using American Rescue Plan Act (ARPA) funds instead.
- < The project will not need CoC funds for capital development, as originally planned. N^^ is requesting instead CoC funding for supportive services. Lianna explained that this is good for the project and system as a whole because capital funds are not renewable, while services funds can be renewed every year.

### FY21 CoC Application and CoC Project Ranking

Lianna reminded the CoC of the process for the annual CoC funding competition and reviewed the CoC's procedures for reviewing, scoring, and ranking project applications. The CoC has been using the same procedures for several years.

- < The procedures consider each project's performance and how much of the allocated funding the project used. Youth Homelessness Demonstration Projects and the rapid re-housing (RRH) project that serves survivors of domestic violence were underspent for FY21 because they were new and ramping up staffing and services. They will spend more in FY22.

- < CSB prepared project ranking options for CoC consideration based on the 2021 CoC Review, Score, and Ranking Procedures. Normally, HUD requires CoCs to rank some projects in a lower tier, putting them at risk of losing funding. This requirement does not apply this year because HUD is providing sufficient funding for all renewal and replacement youth projects. Therefore, the CoC Board recommends one option for the CoC to consider – ranking by total score, which is a more comprehensive measure.
- < Our CoC can apply for \$913,480 in bonus funding for new projects. Per the May 25, 2021 CoC resolution on new permanent housing, the CoC prioritized Community Housing Network (CHN) Parsons Place, CHN Touchstone Field Place II, and N^^ Berwyn East Place for new CoC funding. There are changes to the project budgets based on how much HUD has made available in bonus funding and assessed need for each project.
- < Partner agencies submitted 28 renewal project applications. CSB submitted applications for HMIS, CoC Planning and Unified Funding Agency projects.
- < Partner agencies submitted 4 replacement projects for YHDP programs serving transition-age youth. By replacing the projects, our CoC can take advantage of several regulatory flexibilities HUD has made available to youth projects. The projects will continue to operate as approved by the CoC to provide coordinated access, transitional housing, RRH, and PSH.
- < Lianna walked through the system application narrative, which covers CoC structure and governance, coordination, COVID-19, data collection, system performance, and collaboration with other partners and systems of care.

Jon C moved to approve Option 1, Michelle seconded, and the CoC agreed. Sue D and Beth abstained from the vote.

#### CoC membership planning to better reflect the population served

The CoC routinely assesses membership to ensure participation is representative of the community served and includes all voices that can contribute to efforts to reduce homelessness.

- < The CoC Board discussed steps to help the CoC better reflect the people we serve and recommends that the CoC conduct a demographic survey of members prior to the next meetings in January 2022.
- < In the January meetings, the CoC Board recommends reviewing the survey results and discussing goals and actions for the CoC to become more representative of the people we serve.
- < CSB will send a survey to CoC members.

#### Strategic Issues

##### Prioritization for Ohio Housing Finance Agency tax credits

The CoC needs to prioritize PSH projects for the next OHFA tax credit competition in February 2022. For the 2021 competition, the CoC prioritized CHN Touchstone Field Place, N^^ Berwyn East Place, and CHN Poplar Fen Place. Touchstone Field Place and Berwyn East Place subsequently received support from OHFA using ARPA funding, leaving Poplar Fen Place in need of tax credit funds. No other PSH proposals were submitted for CoC consideration.

Lisa moved to approve prioritization of Poplar Fen Place for the 2022 OFHA tax credit competition, Sue V seconded, and the CoC agreed.

#### Affordable housing acquisition and rehabilitation through ARP

Michelle reported that the City of Columbus and Franklin County are considering the proposal to use ARPA funding to acquire and renovate hotels/motels for PSH.

#### City of Columbus shelter surge funding

Michelle reported that the City approved additional funding through the end of the calendar year for the system's emergency shelters.

#### Mental health/crisis services funding

Michelle reported that the City approved half of the funding needed to embed crisis response specialists in the system's emergency shelters and housing sites to help address the increase in mental health crises over the last two years. CSB, ADAMH, and partners will work with Columbus State Community College to develop a training and certification process for these specialists.

- < The County is considering the request for the other half of the funding needed.
- < Felisha asked about long-term plans for this initiative and about referrals to other community resources and systems.
- < Michelle said that CSB will work with the City, County, and ADAMH on sustained funding for the crisis response specialists. Erika added that we will continuously evaluate the program from the beginning, including assessing the savings from decreased police and EMT responses to emergency shelters and housing locations, to pursue program sustainability.
- < Connections with other community resources and systems of care will be part of the crisis response specialists' role. They will be trying to intervene before a crisis develops and will need to leverage other community supports to achieve this goal.
- < We will also establish a practice group for the specialists to engage in continuous learning, mutual support, upskilling/reskilling, and teach-backs to other shelter and housing staff.
- < Michelle thanked the City for the funding. CSB is looking forward to working with ADAMH, Columbus State, and partner agencies on this initiative.
- < Jon C commented on how this effort will help address the mental health services gap in our community.

#### Emergency Housing Vouchers

Lianna reported that CSB is working closely with CMHA to fill 304 new Emergency Housing Vouchers as quickly as possible. About 100 vouchers have been issued and 6 clients have been housed. Finding units in the tight affordable housing environment has been very difficult. CSB engaged a consultant to help find housing. Lianna thanked CMHA for their partnership on this effort, including removing requirements that normally apply to public housing vouchers.

#### System and Community Framework Updates

##### Community Plan Update

Steve presented the process for updating the Community Plan. CSB has identified priority action areas, including a focus on HUD performance measures to help our CoC better compete in the annual funding competition. Sessions are underway with CSB partner agencies, CoC members, community partners, and other systems of care. The update will be released by the end of 2021.

### COVID-19 and overflow update

Steve reported that the number of families that need emergency shelter has increased. To maintain COVID-19 precautions, there is limited on-site overflow and some families are sheltered in a hotel instead. Rapid re-housing partners continue efforts to re-house families as quickly as possible, but are challenged by very limited affordable housing.

For single adults, Southeast and YMCA are adding beds for women and men. CSB is working to finalize a location for sex offender cold weather shelter. Overflow operations will officially begin when nighttime temperatures reach 32 degrees.

COVID-19 vaccine and testing efforts continue throughout the system. CSB has contracted with Lower Lights Christian Health Center for a roaming nurse in emergency shelters to provide outreach and education, COVID-19 vaccines, and flu shots. The Shelter for Isolation and Quarantine will remain open as long as there is a need. The census had decreased, but increased again with the Delta variant.

Lianna presented the annual System and Program Indicator Report. The report recognizes all partner agencies for their work during the pandemic. Netcare Access homeless hotline for families, three Gladden Community House programs, Huckleberry House emergency shelter, and multiple PSH programs were recognized for meeting all outcomes. Columbus VA and YWCA Columbus achieved compliance with CSB's rigorous program standards on their first visit.

- < The negative impact of the COVID-19 pandemic is evident in all the system dashboards.
- < For the family emergency shelter system, 42% fewer households needed shelter likely due to eviction moratoria, stimulus payments, and enhanced unemployment benefits. The success rate decreased and average length of stay increased because of the extremely difficult housing environment. The employment rate at entry decreased, also likely a result of the pandemic.
- < For single men and women, the numbers served were fairly consistent and the trends for length of stay and success rate were similar to the family system. Self-reported disability among men was high at 47%. Actual disability rates likely are higher.
- < For the emergency shelter system as a whole, the number of Veterans and pregnant women decreased because of prevention efforts that provide assistance before they become homeless.
- < Outcomes for the homelessness prevention system show the positive impact of the expanding Homelessness Prevention Network. The number of households served increased and 88% of households had a successful housing outcome. The number of pregnant women served in prevention programs increased.
- < Results for the rapid re-housing system shows the difficult challenges due to lack of affordable housing. Average length of participation increased. Partner agencies are having a very hard time identifying safe, decent housing that people can afford.

- < The PSH system continues to perform well. The average age of 51 years has increased by 4 years just since last year. The people served in PSH are older and more vulnerable, and require different supportive services.
- < CSB is working on an analysis of outcomes and other data elements by demographics to identify any disparities in our system. CSB will share these new dashboards when available.
- < Jon C asked if the percentage of people who were homeless for the first time is high and Lianna responded that it's consistent with past data.

Keith thanked CSB and partner agencies for working on the CoC application and thanked everyone for the collaboration on all the projects in development.

**Meeting Adjourned.**

Community Shelter Board  
Financial Status Report - Operations and Services

July 1, 2020 - June 30, 2021 (actuals vs amended budget)

Budgeted Revenue (12 mos.) (amended)		
Sources of Funds		
	<u>CSB Sources</u>	
	City ESG	625,007
	City ESG-CV1	1,342,188
	City ESG-CV2	4,051,048
	City HOME	325,000
	City Other	6,092,991
	County ESG/CDBG	296,821
	County ESG-CV1	385,504
	County ESG-CV2	935,315
	County ERA	-
	County Other	5,586,451
	State	3,801,861
	State ESG-CV	565,450
	Federal Funds	19,341,607
	United Way	483,387
	Other Funders	2,467,008
	Total CSB Sources	46,299,637
	Partner Agency Leveraged Funds	20,483,571
	Total	66,783,208

Actual Revenue (12 mos.)		
Sources of Funds		% Variance
	<u>CSB Sources</u>	
	City ESG	528,839 85%
	City ESG-CV1	1,690,305 126%
	City ESG-CV2	472,310 12%
	City HOME	315,747 97%
	City Other	5,186,791 85%
	County ESG/CDBG	191,261 64%
	County ESG-CV1	244,288 63%
	County ESG-CV2	773,231 83%
	County ERA	10,074 n/a
	County Other	4,669,705 84%
	State	2,062,249 54%
	State ESG-CV	470,278 83%
	Federal Funds	15,540,452 80%
	United Way	613,660 127%
	Other Funders	3,503,728 142%
	Total CSB Sources	36,272,917 78%
	Partner Agency Leveraged Funds	17,303,237 84%
	Total	53,576,154 80%

07/20 - 06/21 Budget (12 Months) (amended)

Expenses	Total	Leveraged Funds	CSB Portion
Shelter & Outreach			
LSS - Faith Mission Shelters	5,990,520	4,658,030	1,332,490
Maryhaven - Engagement Center	1,363,403	995,050	368,353
Southeast - Men's Shelter	1,093,927	335,231	758,696
YMCA - Van Buren Single Adult Shelter	2,130,901	13,838	2,117,063
YMCA - Family Shelter	1,657,120	73,872	1,583,248
YWCA - Family Center	2,605,868	1,632,915	972,953
Sex Offender Overflow	20,000	-	20,000
Maryhaven - Outreach	439,140	148,000	291,140
COVID-19 Shelters (SIQ and social distancing)	5,280,630	-	5,280,630
Prevention and Coordinated Entry			
GCH - Family Homelessness Prevention	739,388	106,720	632,668
GCH - FCCS Homelessness Prevention	89,631	9,846	79,785
GCH - Family Diversion	240,000	-	240,000
HFF - Homelessness Prevention for Expectant Mothers	188,400	50,000	138,400
Huckleberry House - CARR Team	290,580	66,580	224,000
Netcare Access - Homeless Hotline	494,980	-	494,980
Homelessness Prevention Network	120,000	-	120,000
Rapid Re-Housing			
HFF - Rapid Re-Housing	709,797	86,234	623,563
HFF - Rapid Re-Housing Intensive	477,595	27,595	450,000
HFF - Rapid Re-Housing/Prevention C1 (COVID19 funds)	943,000	-	943,000
HFF - Transition Age Youth TH & Rapid Re-Housing	4,582,855	511,665	4,071,190

07/20 - 06/21 Actual Expenses (12 Months)

Total per agency	Leveraged Funds	CSB Program Funding	% Overall Variance	% Leverage Variance	% CSB Variance	HH Served/ Capacity	Total Cost per HH served / Capacity	CSB Cost per HH served / Capacity	Successful HHs	Total Cost per Successful HH	CSB Cost per Successful HH
5,017,936	3,635,445	1,382,491	84%	78%	104%	1,956	2,565	707	290	17,303	4,767
972,290	585,194	387,096	71%	59%	105%	610	1,594	635	144	6,752	2,688
1,114,718	343,126	771,592	102%	102%	102%	771	1,446	1,001	112	9,953	6,889
1,850,549	945	1,849,604	87%	7%	87%	2,228	831	830	135	13,708	13,701
1,703,640	49,794	1,653,846	103%	67%	104%	372	4,580	4,446	125	13,629	13,231
2,724,387	1,691,149	1,033,238	105%	104%	106%	269	10,128	3,841	109	24,994	9,479
81,811	-	81,811	409%	n/a	409%	32	2,557	2,557	N/A	n/a	n/a
438,885	151,276	287,609	100%	102%	99%	292	1,503	985	76	5,775	3,784
3,502,447	-	3,502,447	66%	n/a	66%	1,796	1,950	1,950	71	n/a	n/a
461,817	37,511	424,306	62%	35%	67%	531	870	799	437	1,057	971
85,196	7,320	77,876	95%	74%	98%	82	1,039	950	67	1,272	1,162
137,059	-	137,059	57%	n/a	57%	1,306	105	105	560	245	245
198,780	33,301	165,479	106%	67%	120%	66	3,012	2,507	36	5,522	4,597
562,255	93,445	468,810	193%	140%	209%	155	3,627	3,025	93	6,046	5,041
563,803	18,823	544,980	114%	n/a	110%	8,108	70	67	1,628	346	335
120,000	-	120,000	100%	n/a	100%	n/a	n/a	n/a	n/a	n/a	n/a
465,002	-	465,002	66%	0%	75%	127	3,661	3,661	70	6,643	6,643
269,274	5,432	263,842	56%	20%	59%	30	8,976	8,795	2	134,637	131,921
151,019	-	151,019	16%	n/a	16%	50	3,020	3,020	3	50,340	50,340
1,997,127	-	1,997,127	44%	0%	49%	374	5,340	5,340	134	14,904	14,904



Community Shelter Board  
Financial Status Report - Operations and Services

Expenses	Total	Leveraged Funds	CSB Portion	Total per agency	Leveraged Funds	CSB Program Funding	% Overall Variance	% Leverage Variance	% CSB Variance	HH Served/ Capacity	Total Cost per HH served / Capacity	CSB Cost per HH served / Capacity	Successful HHs	Total Cost per Successful HH	CSB Cost per Successful HH
Homefull - Rapid Re-Housing	275,690	-	275,690	257,977	-	257,977	94%	n/a	94%	100	2,580	2,580	21	12,285	12,285
TSA - Rapid Re-Housing	340,464	86,984	253,480	332,918	79,438	253,480	98%	91%	100%	157	2,120	1,615	76	4,381	3,335
TSA - Job2Housing	414,478	68,485	345,993	305,272	66,807	238,465	74%	98%	69%	85	3,591	2,805	48	6,360	4,968
VOA - Rapid Re-Housing	549,043	214,589	334,454	369,200	167,343	201,857	67%	78%	60%	72	5,128	2,804	36	10,256	5,607
YMCA - Single Adult Rapid Re-Housing	1,779,898	107,398	1,672,500	1,678,559	-	1,678,559	94%	0%	100%	1,049	1,600	1,600	308	5,450	5,450
YMCA - Single Adult Rapid Re-Housing Expansion (COVID19 funds)	863,750	-	863,750	58,948	-	58,948	7%	N/A	7%	17	3,468	3,468	-	n/a	n/a
YMCA - DV Rapid Re-Housing	1,728,091	335,505	1,392,586	472,747	68,763	403,984	27%	20%	29%	178	2,656	2,270	83	5,696	4,867
YMCA - Family Rapid Re-Housing	146,545	56,545	90,000	127,364	47,262	80,102	87%	84%	89%	39	3,266	2,054	16	7,960	5,006
Supportive Housing & Transitional Housing															
CHN - Briggsdale	922,552	271,228	651,324	1,046,193	470,041	576,152	113%	173%	88%	65	16,095	8,864	65	16,095	8,864
CHN - Cassady	131,662	80,337	51,325	178,848	117,577	61,271	136%	146%	119%	10	17,885	6,127	9	19,872	6,808
CHN - East Fifth	555,291	271,917	283,374	572,469	290,716	281,753	103%	107%	99%	38	15,065	7,415	38	15,065	7,415
CHN - Inglewood	636,247	506,682	129,565	702,332	530,814	171,518	110%	105%	132%	45	15,607	3,812	45	15,607	3,812
CHN - North 22nd	239,861	217,406	22,455	376,190	252,979	123,211	157%	116%	549%	30	12,540	4,107	30	12,540	4,107
CHN - Terrace Place	327,563	134,190	193,373	744,410	506,836	237,574	227%	378%	123%	47	15,839	5,055	47	15,839	5,055
CHN - Parsons	554,746	270,240	284,506	634,531	273,373	361,157	114%	101%	127%	62	10,234	5,825	60	10,576	6,019
CHN - Safe Haven	287,368	98,417	188,951	275,329	98,856	176,473	96%	100%	93%	13	21,179	13,575	13	21,179	13,575
CHN - Southpoint	1,137,971	719,351	418,620	1,201,766	756,693	445,073	106%	105%	106%	46	26,125	9,675	51	23,564	8,727
CHN - Wilson	119,619	53,340	66,279	75,615	47,679	27,936	63%	89%	42%	8	9,452	3,492	8	9,452	3,492
CHN - Family Homes	13,310	0	13,310	17,951	80	17,871	135%	n/a	134%	10	1,795	1,787	14	1,282	1,276
CHN - Marsh Brook	1,104,240	45,044	1,059,196	870,285	70,282	800,003	79%	156%	76%	40	21,757	20,000	38	22,902	21,053
Equitas Health - TRA	1,697,318	920,276	777,042	810,003	180,040	629,963	48%	20%	81%	89	9,101	7,078	89	9,101	7,078
Homefull - SRA	591,276	41,220	550,056	1,660,965	145,505	1,515,460	281%	353%	276%	185	8,978	8,192	145	11,455	10,451
Homefull - TRA	3,004,494	67,210	2,937,284	2,248,388	26,707	2,221,681	75%	40%	76%	270	8,327	8,228	279	8,059	7,963
Homefull - Leasing	1,654,173	116,219	1,537,954	1,602,912	89,931	1,512,981	97%	77%	98%	147	10,904	10,292	128	12,523	11,820
Huckleberry House - Transitional Living Program	778,703	546,568	232,135	724,018	448,169	275,849	93%	82%	119%	50	14,480	5,517	24	30,167	11,494
Maryhaven - Commons at Chantry	577,555	360,732	216,823	544,183	327,360	216,823	94%	91%	100%	50	10,884	4,336	48	11,337	4,517
N^^ - Commons at Buckingham	915,401	674,701	240,700	1,002,185	730,977	271,208	109%	108%	113%	77	13,015	3,522	75	13,362	3,616
N^^ - Commons at Grant	723,907	483,208	240,699	712,930	448,896	264,034	98%	93%	110%	54	13,202	4,890	53	13,452	4,982
N^^ - Commons at Livingston	683,597	583,815	99,782	715,006	615,224	99,782	105%	105%	100%	69	10,362	1,446	68	10,515	1,467
N^^ - Commons at Third	831,266	590,567	240,699	870,595	611,451	259,144	105%	104%	108%	71	12,262	3,650	72	12,092	3,599
VOA - Family Supportive Housing	802,079	189,298	612,781	679,801	139,148	540,653	85%	74%	88%	38	17,889	14,228	38	17,889	14,228
VOA - Van Buren Village	852,760	788,560	64,200	909,268	759,211	150,057	107%	96%	234%	60	15,154	2,501	64	14,207	2,345
YMCA - Franklin Station	1,143,725	724,479	419,246	1,084,063	701,969	382,094	95%	97%	91%	75	14,454	5,095	76	14,264	5,028
YMCA 40 W. Long	1,143,855	458,513	685,342	1,006,186	326,070	680,116	88%	71%	99%	122	8,247	5,575	151	6,663	4,504
YMCA - Scattered Sites/HOME	560,864	11,550	549,314	521,994	-	521,994	93%	0%	95%	55	9,491	9,491	56	9,321	9,321
Isaiah Project	2,075,873	135,716	1,940,157	2,258,646	198,399	2,060,247	109%	146%	106%	160	14,117	12,877	165	13,689	12,486
YWCA - WINGS	1,840,076	1,537,705	302,371	1,690,601	1,055,878	634,723	92%	69%	210%	91	18,578	6,975	83	20,369	7,647
DCA															
DCA - Transition and RRH	2,040,402	-	2,040,402	860,471	-	860,471	42%	n/a	42%	877	981	981	877	981	981
DCA - Prevention	1,622,815	-	1,622,815	805,324	-	805,324	50%	n/a	50%	416	1,936	1,936	416	1,936	1,936
DCA - YHDP	270,768	-	270,768	129,265	-	129,265	48%	n/a	48%	68	1,901	1,901	68	1,901	1,901
DCA - HFF C1 and YMCA RRH Expansion (COVID19 funds)	778,178	-	778,178	7,335	-	7,335	1%	n/a	1%	5	1,467	1,467	5	1,467	1,467
DCA - Risk Mitigation	98,000	-	98,000	15,119	-	15,119	15%	n/a	15%	n/a	n/a	n/a	n/a	n/a	n/a
Total	\$ 66,273,209	\$ 20,483,571	\$ 45,789,638	\$ 53,576,154	\$ 17,303,237	\$ 36,272,917	81%	81%	79%						

# **Columbus and Franklin County Continuum of Care Project Development Process Concept Paper**

Describe the organization(s) that will implement the housing project, high level funding objectives, the population to be served, and the services that will be provided. The Concept Paper does not need to identify a specific housing site, unless one has already been identified for site-based permanent supportive housing. Present the required information in a narrative, which should not exceed seven pages (the seven page limit does not include the attachments listed below and in Section 9). Prior to submitting a concept paper, review the Information Packet and other related materials on CSB's website [here](#).

**Submit the Concept Paper using the forms provided. Do not add pages or attachments not specifically requested.** Applicants are required to submit:

- 1) Cover Sheet and Authorization Form
- 2) Concept Paper
- 3) Documentation for a new Lead Organization<sup>1</sup> (attachments)
  - < 501(c) 3 letter from IRS
  - < Registration with Ohio Secretary of State
  - < Board of Trustees roster with employers, relevant experience and tenure with the Board
  - < Most recent audit and 990

## **Submission Procedure**

Project Concepts are accepted year-round. Submit Concept Papers to Heather Notter ([hnotter@csb.org](mailto:hnotter@csb.org)).

## **Concept Paper Selection and Approval Process**

Community Shelter Board (CSB) staff will review Concept Papers and evaluate the capacity and track record of the applicant and the eligibility and appropriateness of the project to participate in the community's housing development process. If the project seems viable enough to move forward, CSB will present the information to the Continuum of Care (CoC) for formal approval.

Organizations that are selected will be informed in writing. Comments and questions regarding the project generally will be included in the letter of acceptance or CoC resolution. Once a concept has been approved, the agency has 90 days to submit a more detailed project plan, or a Continuum of Care (CoC) project application, if applicable, according to CoC deadlines. Organizations not selected will receive the rationale in writing. Selection of an applicant's Concept Paper for further development does not guarantee funding of the final project.


Contact Heather Notter at [hnotter@csb.org](mailto:hnotter@csb.org) or 614-715-2542 with any questions.

---

<sup>1</sup> Not required for existing housing sponsors.

**Permanent Supportive Housing or Rapid Re-Housing**  
**Concept Paper Submission**

Submission should not exceed 7 pages, excluding required attachments in listed in Section 9.

1. Agency and Project Information	
Project Title: McKinley Manor	
Lead Organization (project sponsor): Columbus Metropolitan Housing Authority	
Mailing Address: 880 E 11 <sup>th</sup> Ave Columbus, OH 43211	
Contact person: Alex Romstedt	
Telephone: 614-421-6123    Fax: 614-294-2684    E-Mail: aromstedt@cmhanet.com	
If you are submitting a project on behalf of a group of agencies/organizations, list any agencies you intend to propose as sub-recipients or subcontractors.	
2. Authorization	
<i>Acting as a duly authorized representative, I hereby affirm that the governing body of the below named organization has reviewed and accepts all the guidelines, requirements and conditions described in the Project Development Process Information Packet, and wishes to be considered for financial assistance.</i>	
Lead Organization: Columbus Metropolitan Housing Authority	Date: 12/17/21
Authorized Signature: 	
Name/Title: Scott Scharlach, Chief Operating Officer	
Co-Applicant Organization:	Date:
Authorized Signature:	
Name/Title:	
Co-Applicant Organization:	Date:
Authorized Signature:	
Name/Title:	

### 3. Description & Experience of Applicant Organization(s)

Answer each of the questions below. Answer the questions for all agencies involved in the project. *Agencies that have a current contract with CSB do not need to complete this section. However, if the proposed partners are not currently funded by CSB, provide answers to these questions for the proposed partners.*

A) Are you an incorporated non-profit organization and have you received IRS 501(c)3 status?	Yes	No X
B) How many years has the lead agency been in existence?	86	
C) If there are other agencies involved with the project, how many years has each of them been in existence?		
D) List the agency's total annual budget for the current fiscal year.	CMHA: \$115,000,000	

If you are not currently providing housing for formerly homeless individuals, address the following questions. The answers may exceed the space provided, but the overall application may not exceed the seven-page limit.

<p>E) Describe the agency's mission and purpose and explain how the proposed project is consistent with the agency's mission.</p> <p>CMHA's mission is to help people access affordable housing through collaborative partnerships to develop, renovate, and maintain housing; promote neighborhood revitalization; and assist residents in accessing needed social services. The proposed project will not only help people access affordable housing by increasing the affordable housing stock in Central Ohio but will also help residents access needed social services through on-site case management available at the project.</p>
<p>F) Describe the agency's principal programs and services.</p> <p>CMHA owns over 4,400 units of affordable housing throughout Franklin County which house families as well as elderly and disabled individuals. An additional 13,500 plus private sector units are available through Section 8 subsidized housing programs. In addition to the provision of affordable housing, CMHA also coordinates a wide variety of supportive services for residents such as professional development, food access, and health and wellness programming.</p>
<p>G) Describe the number and type of staff the agency employs.</p> <p>CMHA employs approximately 130 staff in support of the following departments: Planning &amp; Development, Housing Choice Voucher, Human Resources, Information Technology, Accounting &amp; Controller, Resident Initiatives, Design &amp; Construction, and Asset Management.</p>
<p>H) Describe the agency's experience providing services for the target population or other special needs populations.</p> <p>CMHA has experience contracting with third party organizations to provide supportive services at six senior communities and two permanent supportive housing</p>

<p>communities. CMHA's permanent supportive housing communities include Franklin Station, which houses seniors, disabled individuals, and those at risk for homelessness, and Scholar House III which houses former foster youth who are homeless or at risk of homelessness.</p>
<p>I) Describe the agency's experience providing housing for the target population or other special needs populations.</p> <p>CMHA has extensive experience providing housing for both seniors and special populations. Currently, CMHA's portfolio includes eight senior housing developments and two permanent supportive housing communities. Additionally, CMHA is a co-owner of Carol Stewart Village which houses young adults ages 18-24 experiencing homelessness.</p>
<p>J) Describe the agency's experience working with neighbors of other developments.</p> <p>CMHA is required to develop community outreach plans as part of the Low-Income Housing Tax Credit application process. CMHA's community outreach plans include notifying stakeholders, such as nearby community members, of the proposed development and holding community conversations to build relationships and address any existing concerns.</p>
<p>K) List the agency's key accomplishments from the past three years.</p> <ul style="list-style-type: none"> <li>• Acquired or developed over 500 new units of affordable senior and mixed-income family housing per year for the past five years.</li> <li>• Maintained a high performing housing choice voucher program with a 99% utilization rate</li> <li>• Awarded the NMA Resident Services Award for Large Housing Authorities by Nan McKay and Associates for our partnership with the Healthcare Collaborative of Greater Columbus that makes service coordination available to all CMHA residents</li> <li>• Opened The RISE Center, a social services hub that assists CMHA residents in accessing resources that promote success and empowerment</li> </ul>

#### 4. Proposed Housing Model

Check the box that matches the type of housing for which you are seeking funding.

<input type="checkbox"/>	Multiple Buildings, Multiple Sites	<input checked="" type="checkbox"/>	Permanent Supportive Housing
<input type="checkbox"/>	Multiple Buildings, Single Site	<input type="checkbox"/>	Rapid Re-Housing
<input type="checkbox"/>	Single Building		
<input type="checkbox"/>	Shared Housing		

#### 5. Type of Development

Check the box that best describes the type of development you are proposing.

<input checked="" type="checkbox"/>	Construction of a new building
<input type="checkbox"/>	Rehabilitation of an existing building

☐ Leasing an existing building or units

## 6. Project Description

Please use only the space provided below.

- A. What is the total number of proposed units in the project? How many units will you designate for people experiencing homelessness? How many units for other populations, if applicable?

The number of proposed units is 44. The project will serve elderly households (age 55 and over). Half of the units (22) will be designated for people with serious mental illness or co-occurring mental illness and substance abuse who are homeless or at-risk of homelessness or institutionalization.

- B. Describe the general development timeline, if applicable.

We are targeting a construction start date of June 2022. Construction will take around 13 months, meaning target completion of the project is July 2023.

- C. List anticipated sources of capital funding, if applicable, and the projected capital request for funding from the CoC.

Funding sources include tax credit equity, HDAP funds, a permanent loan, City of Columbus bonds funds, Franklin County magnet funds, and CMHA deferred developer fee. We will also be applying for a Federal Home Loan Bank Affordable Housing Program grant.

- D. List anticipated sources of operations funding (including rent subsidies). Describe Columbus Metropolitan Housing Authority's (CMHA) involvement and commitment in the project, if any. If CMHA will not be involved, describe future operational sustainability.

CMHA is the owner and managing member of the property and responsible for overseeing supportive services for the tax credit program. CMHA will provide vouchers for all units in the development. In addition, \$250 per unit per annum has been set aside for supportive services.

- E. List anticipated sources of services funding and projected services request for funding from the CoC.

Funding services will include offering supplemental health programming that utilizes Medicare/Medicaid and third-party funding. CMHA will also charge \$250 per unit for service coordination for residents.

CMHA is seeking further services funding from the CoC to provide appropriate and adequate mental health and substance use services for PSH residents, including the employment of an on-site case manager.

F. Describe the target population, including their anticipated needs.

Seniors are a unique population that may be facing a variety of health issues and the desire to remain independent. In addition to chronic health conditions, elderly persons served at McKinley Manor may be experiencing serious mental illness or co-occurring mental illness and substance abuse, be homeless or at-risk of homelessness or institutionalization. Anticipated needs include supportive services to maintain their mental and physical health, safety, stable housing, and social needs.

## 7. Supportive Service Plan

Answer the following questions. The answers may exceed the space provided, but the overall application may not exceed the seven-page limit. Please note that, at a minimum, services must address service coordination within the community, linkage with benefits, employment and treatment linkages, as well as any other proposed relevant services.

A. Describe the supportive services the project will directly provide to address the target population's needs.

Community services partners will provide a range of supportive services that will help residents maintain their independence and "age in place." An individualized plan will be developed for each resident of McKinley Manor to ensure meaningful and achievable outcomes. Through case managers and service coordinators, residents will be linked to services specific to their condition and needs.

B. Describe the services that existing community service providers will provide.

Existing community service providers will provide in-depth service coordination to assist seniors in living independently, maintaining their physical and mental health, and accessing other supportive services as needed. To directly coordinate care, National Church Residences (NCR) will operate two wellness centers on the property.

## 8. Co-Applicants

A. Identify the role of each project partner, if applicable.

CMHA will be developer and sole owner of the property. Woda Cooper Companies, Inc. will be the general contractor and property manager.

B. Describe each co-applicant/project partner's financial commitment.

CMHA is committing \$105,290 in deferred developer fee to the project. Additionally, CMHA is providing 44 vouchers for all units in the development.

## 9. Required Documentation



Attach the following documents to the concept paper prior to submission. This section is not required if the lead agency is already a funded CSB partner agency.


501 (c) 3 letter from the IRS

Registration with the Ohio Secretary of State

Current Board roster with employers, relevant experience and tenure with the Board

Most recent audit

Most recent 990

**Columbus and Franklin County, Ohio  
Continuum of Care**

**New Permanent Supportive Housing**

WHEREAS, Columbus Metropolitan Housing Authority's (CMHA) has submitted a Concept Paper for a new permanent supportive housing project for the CoC's consideration. The McKinley Manor project will include 44 units of permanent supportive housing for seniors experiencing homelessness;

WHEREAS, the CoC Board has reviewed the Concept Paper and recommends requesting a Project Plan for CoC review;

THEREFORE, be it resolved that the CoC approves the McKinley Manor Project Plan for new permanent supportive housing, as recommended by the CoC Board.

**Approved by voice vote.**

Witnessed by:

\_\_\_\_\_  
Keith McCormish, Chair

January 26, 2022  
Date

# Self-Reported Racial/Ethnic Identity

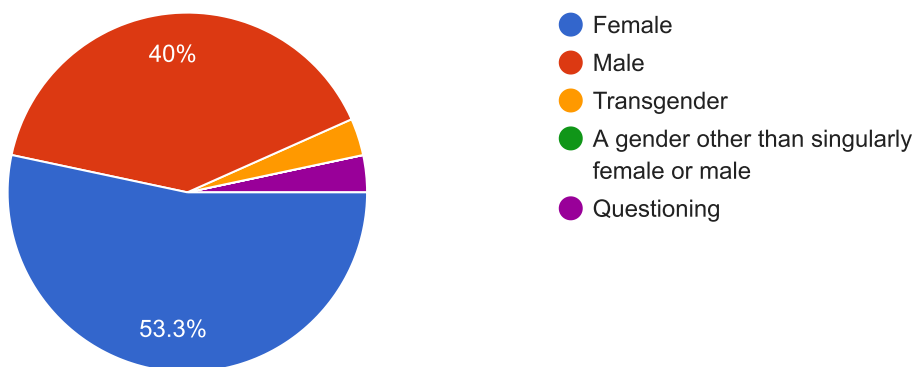
30 responses

[Publish analytics](#)

## With which gender group do you identify?

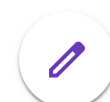
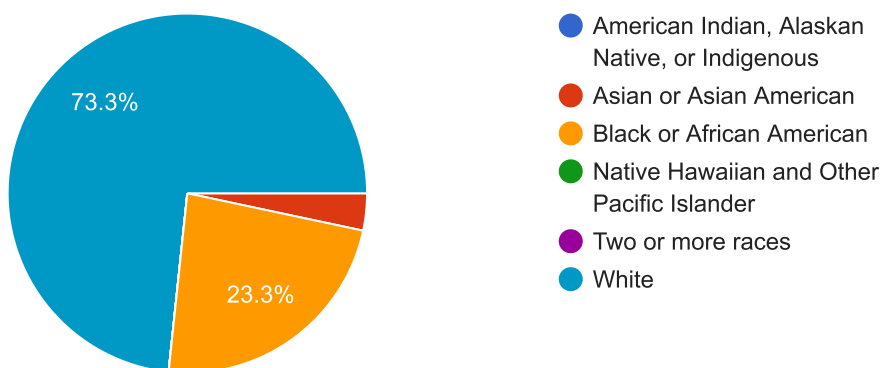


30 responses



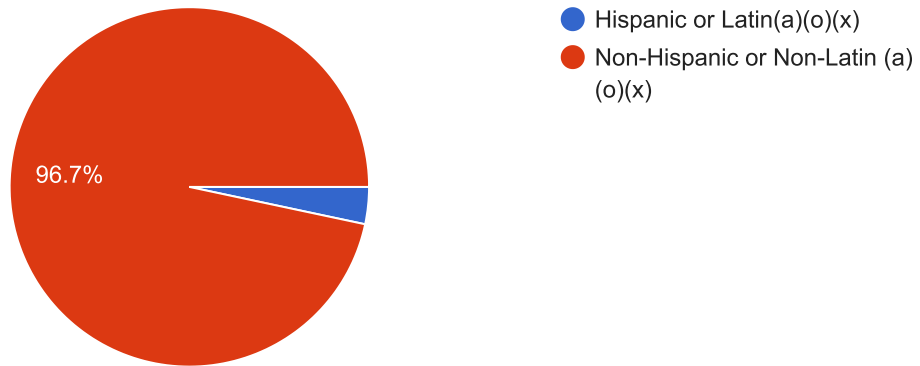
## With which racial group do you identify?

30 responses



With which ethnic group do you identify?

30 responses



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Google Forms



## **Columbus and Franklin County Continuum of Care Proposed Diversity, Equity, and Inclusion Approach**

### Aspirational Goal

The composition of the Continuum of Care governing body is consistent with the composition of the people served by the homelessness system across a range of characteristics, including race, ethnicity, gender, LGBTQ+ identity, socio-economic status, disability, and lived experience in the homelessness system and other systems of care.

### Strategies

The CoC will assess current membership and determine whether adding seats would help the CoC make progress towards the aspirational goal. While the aspirational goal is to have the CoC governing body consistent with the composition of the people served by the homelessness system, the first goal will be to have the CoC composition match the characteristics of the Franklin County population. During the annual CoC membership nomination process, the CoC will explicitly request diverse nominations and CoC members will actively recruit diverse candidates.

Community Shelter Board will provide anonymized data and analysis from the Homeless Management Information System (HMIS) to help the CoC continuously assess the characteristics of the people we serve. Annually the CoC will anonymously survey members on race, ethnicity, gender, sexual identity and lived experience. The CoC will compare the results of the survey to the HMIS data analysis, to track progress toward the aspirational goal.

Diversity, Equity, and Inclusion (DEI) professionals from homelessness system agencies and community partners will participate in a DEI practice community and will help develop additional strategies to make progress toward the aspirational goal. This process will include exploring best practices from other Continuums of Care elsewhere in the country.

This topic will be incorporated into the CoC Annual Plan and routinely included in meeting agendas, to track progress and develop additional strategies to move the CoC closer to the aspirational goal.

# SYSTEM & PROGRAM INDICATOR REPORT

FY2022  
7/1/21 - 9/31/21



Until everyone has a place to call home

### **Our Mission**

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

# Way to go!

**Thank you to all our partners for continued work on the front lines during the COVID-19 pandemic.**



**These programs met all outcomes for numbers served, length of service, and successful outcomes.**



family diversion  
family homelessness prevention



emergency shelter



social distancing shelter



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## Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to [www.csb.org](http://www.csb.org). Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

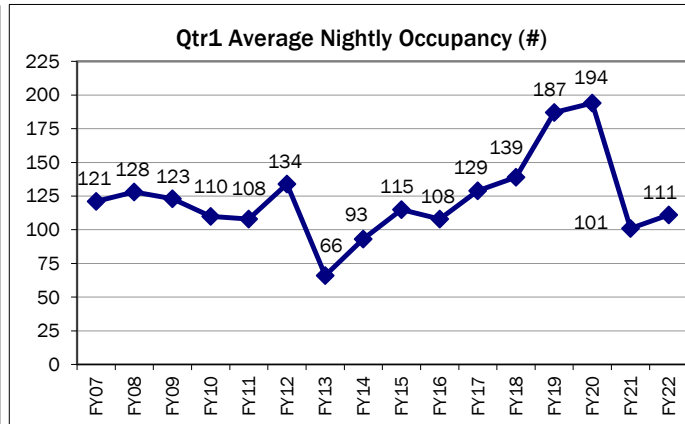
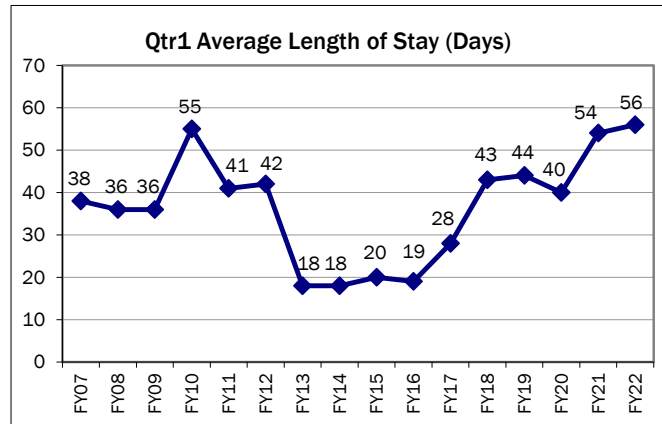
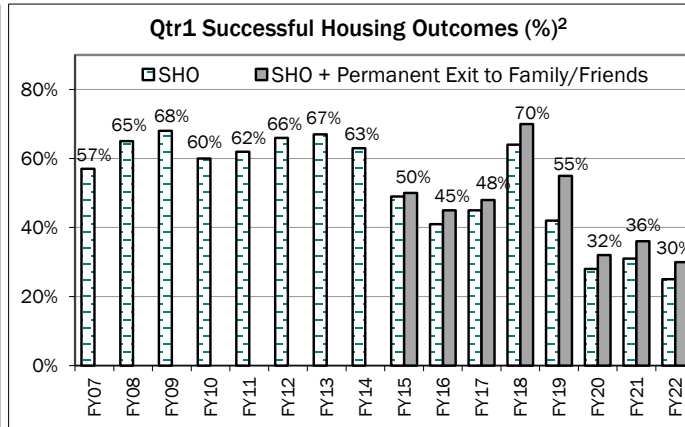
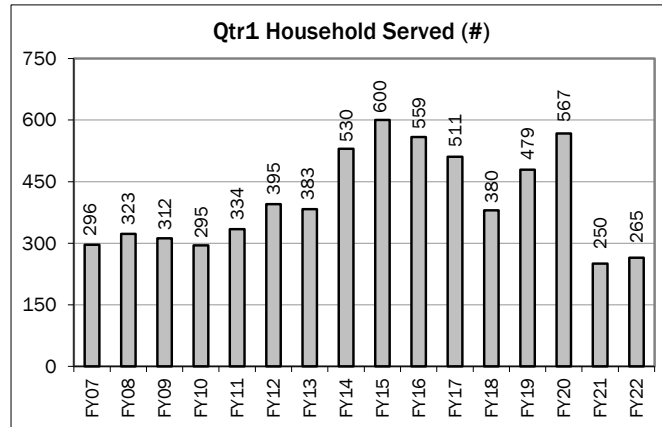
Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at [www.csb.org](http://www.csb.org) under the Publications section.

# System and Program Indicator Report

FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					
7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Capacity <sup>1</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Family System	375	265	√ <sup>3</sup>	114	111	54	56	√	77	41	≠	50%	30%	≠



DEMOGRAPHICS	Family
Households Served	265
Percent Newly homeless <sup>5</sup>	N/A
Clients Served	933
Average Age (HoH)	33
Gender - Female (HoH)	94%
Gender - Male (HoH)	6%
Veterans (U.S. Military) served	3
Veterans % of all adults	1%
Average Monthly Household Income	\$ 749
Percent Working at Entry	31%
Race - Black (HoH)	61%
Race - White (HoH)	30%
Race - Multi-Racial (HoH)	7%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	369
Children Served	564
Mean Family Size	3.5
Average Number of Children	2.1
Adults 18-24 years (HoH)	14%
Children 0 - 2 years	23%
Children 3 - 7 years	35%
Children 8 - 12 years	28%
Children 13 - 17 years	14%
Pregnant Women Served	30
Self-Reported Disability (HoH) <sup>4</sup>	45%
Franklin County Residents	84%

6% more households needed shelter when compared to FY21. The success rate at exit from shelters decreased 6 percentage points to 30%. The average length of shelter stay increased 2 days to 56 days. The employment rate at entry decreased from the FY21 annual rate of 35% to 31% currently, while the average income decreased to \$749 (FY21 \$821), impacted by the pandemic and affecting housing abilities. 14% of families had more than one shelter stay during the timeframe. An additional 18 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

<sup>1</sup> Overflow capacity is not included. The family emergency shelter system expands capacity as necessary to meet the shelter needs of homeless families.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> Shelters served all families that needed shelter. Successful housing outcome goal recalculated based on number of families served.

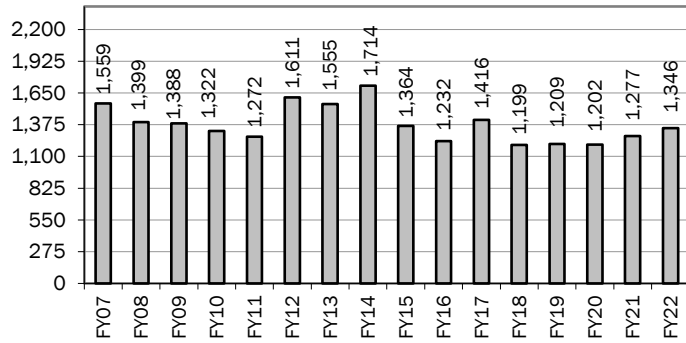
<sup>4</sup> Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

<sup>5</sup> Data not available until data migration has been completed.

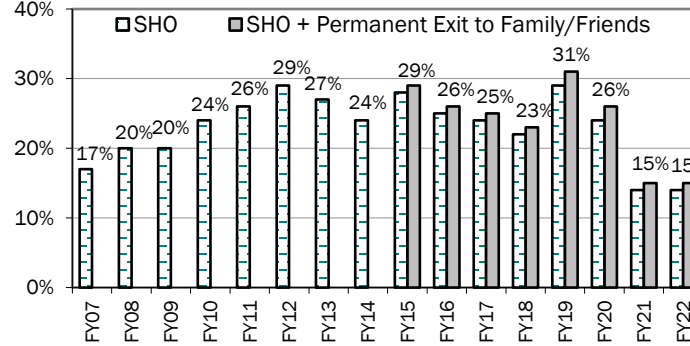
# System and Program Indicator Report

FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					
7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Capacity <sup>2</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Men's System	1,250	1,346	√	515	489	45	51	≠	184	127	≠	25%	15%	≠

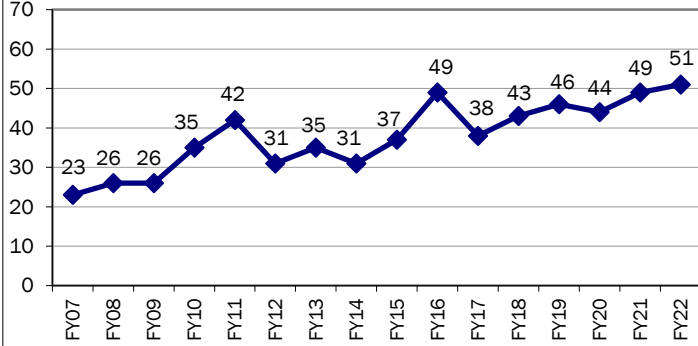
Qtr1 Households Served (#)



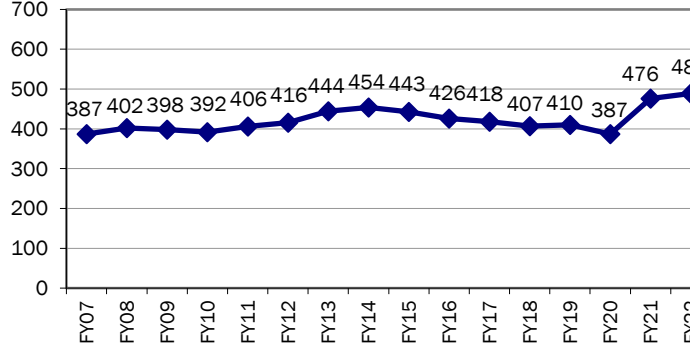
Qtr1 Successful Housing Outcomes (%)<sup>1</sup>



Qtr1 Average Length of Stay (Days)



Qtr1 Average Nightly Occupancy (#)



DEMOGRAPHICS	Men
Households Served	1,346
Percent Newly homeless <sup>4</sup>	N/A
Average Age	45
Men as a percent of total single adults served	70%
Veterans (U.S. Military) served	92
Veterans % of all adults	7%
Average Monthly Household Income	\$705
Percent Working at Entry	29%
Average Daily Waitlist Number	N/A
Race - Black <sup>5</sup>	65%
Race - White <sup>5</sup>	29%
Race - Multi-Racial <sup>5</sup>	5%
Race - Other <sup>5</sup>	2%
Non-Hispanic	97%
Hispanic	3%
Adults 18 - 24 years	5%
Adults 25 - 34 years	21%
Adults 35 - 44 years	23%
Adults 45 - 54 years	23%
Adults 55 - 64 years	22%
Adults 65+ years	6%
Self-Reported Disability (HoH) <sup>3</sup>	52%
Franklin County Residents	78%

The number of single men sheltered increased 5% when compared to the same period of the last fiscal year. Additional capacity was open throughout the reporting period. The success rate remained constant compared to FY21. The average length of time homeless increased 2 days from the prior reporting period to 51 days. The employment rate at entry increased 7 percentage points to 29% when compared to the FY21 annual rate of 22%, and the average income increased as well (FY21 \$525). On average, men had 1.8 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> The system capacity increased from the previous 397 beds in FY2020 to 515 beds currently.

<sup>3</sup> Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

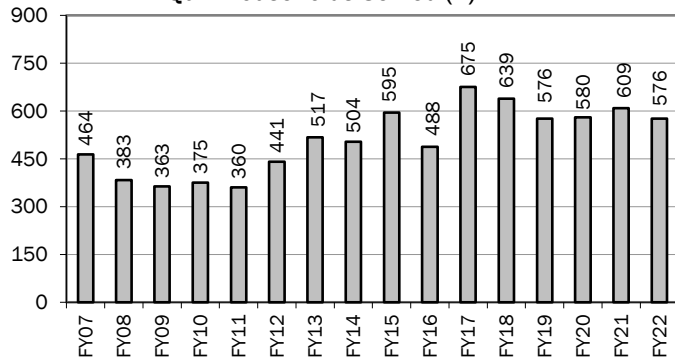
<sup>4</sup> Data not available until data migration has been completed.

<sup>5</sup> Due to rounding percentages do not add up to 100%.

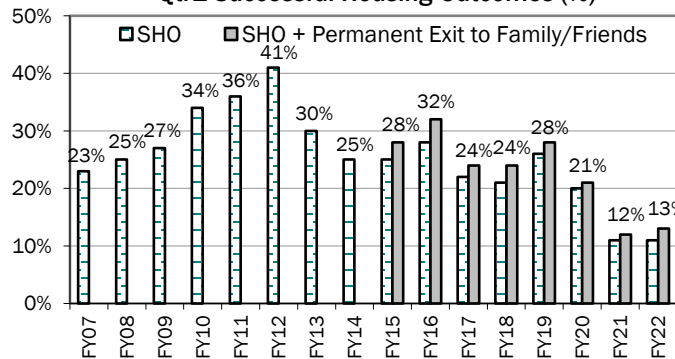
# System and Program Indicator Report

FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					
7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Capacity <sup>2</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Women's System	600	576	√	208	197	45	52	≠	98	49	≠	25%	13%	≠

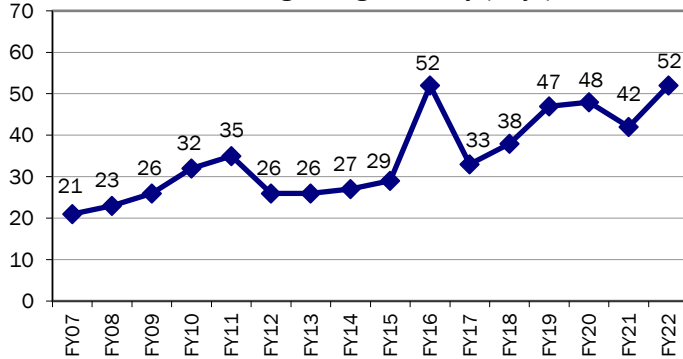
Qtr1 Households Served (#)



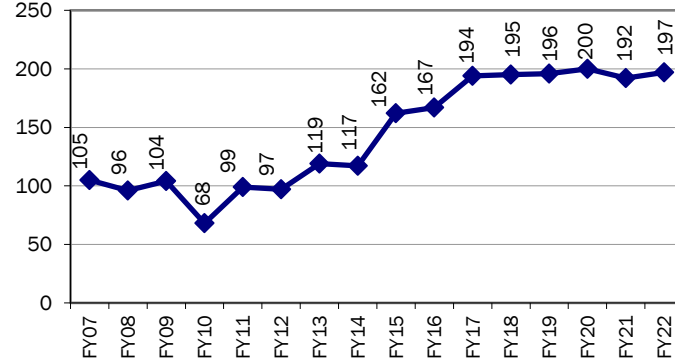
Qtr1 Successful Housing Outcomes (%)<sup>1</sup>



Qtr1 Average Length of Stay (Days)



Qtr1 Average Nightly Occupancy (#)



DEMOGRAPHICS	Women
Households Served	576
Percent Newly homeless <sup>4</sup>	N/A
Average Age	44
Women as a percent of total single adults served	30%
Veterans (U.S. Military) served	7
Veterans % of all adults	1%
Average Monthly Household Income	\$647
Percent Working at Entry	21%
Average Daily Waitlist Number	N/A
Race - Black	56%
Race - White	34%
Race - Multi-Racial	9%
Race - Other	1%
Non-Hispanic	95%
Hispanic	5%
Adults 18 - 24 years	8%
Adults 25 - 34 years	20%
Adults 35 - 44 years	23%
Adults 45 - 54 years	25%
Adults 55 - 64 years	18%
Adults 65+ years	6%
Pregnant Women Served	30
Self-Reported Disability (HoH) <sup>3</sup>	77%
Franklin County Residents	81%

The number of single women sheltered decreased 5% when compared to the same period of the last fiscal year. The success rate at exit is at 13%, a 1 percentage point increase from the FY21 rate. The average length of time homeless increased 10 days from the same reporting period of the prior year. The employment rate at entry decreased compared to the FY21 annual rate of 22% to 21%, and average income increased from \$588 to \$647. On average, women had 1.5 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

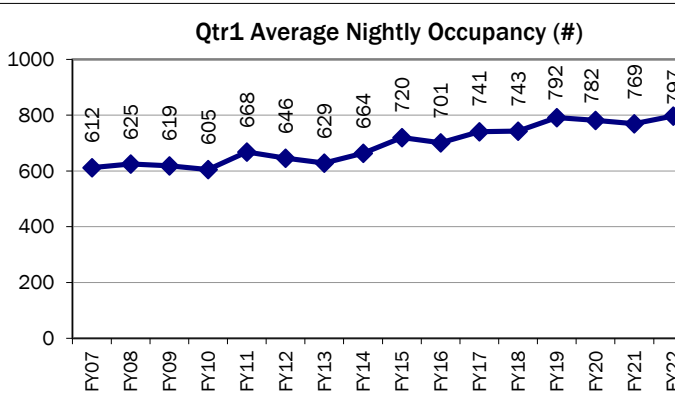
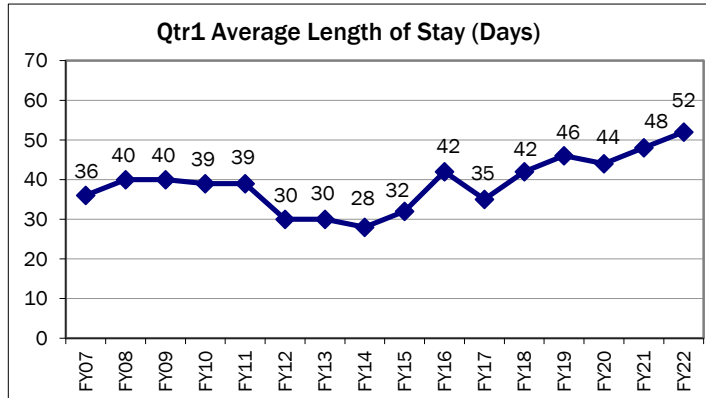
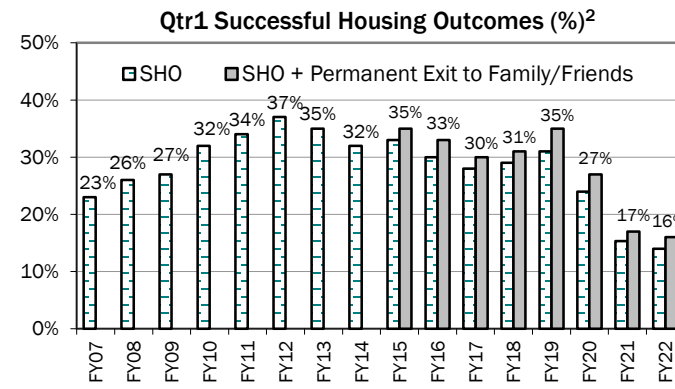
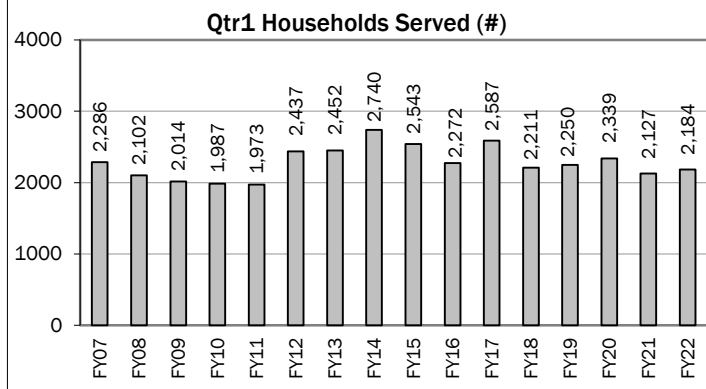
<sup>2</sup> Available capacity is based on COVID impacted, modified capacity.

<sup>3</sup> Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

<sup>4</sup> Data not available until data migration has been completed.

# System and Program Indicator Report

FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					
7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Capacity <sup>3</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System <sup>1</sup>	2,150	2,184	√	837	797	48	52	√	394	217	≠	30%	16%	≠



DEMOGRAPHICS	Family & Adults
Households Served	2,184
Percent Newly homeless <sup>5</sup>	N/A
Clients Served	2,848
Adults Served	2,284
Children Served	564
Average Age (HoH)	43
Gender - Male (HoH) <sup>6</sup>	63%
Gender - Female (HoH) <sup>6</sup>	38%
Veterans (U.S. Military) served	102
Veterans % of all adults	4%
Average Monthly Household Income	\$695
Percent Working at Entry	27%
Average Daily Waitlist Number	N/A
Race - Black (HoH)	62%
Race - White (HoH)	30%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	7%
Pregnant Women Served	60
Self-Reported Disability (HoH) <sup>4</sup>	57%
Franklin County Residents	80%

The system experienced a 3% increase in the number of households sheltered, compared to the same reporting period of the previous year. The successful housing outcome rate decreased 1 percentage point compared to the same period of last fiscal year. The average length of time homeless increased by 4 days to 52 days. The average income increased when compared to the FY21 annual rate (\$588).

<sup>1</sup> Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 2,257. The number of clients served at SIQ shelters is 99 clients in 76 households, and this cohort is excluded from all calculations.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> Available capacity is based on COVID impacted, modified capacity.

<sup>4</sup> Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

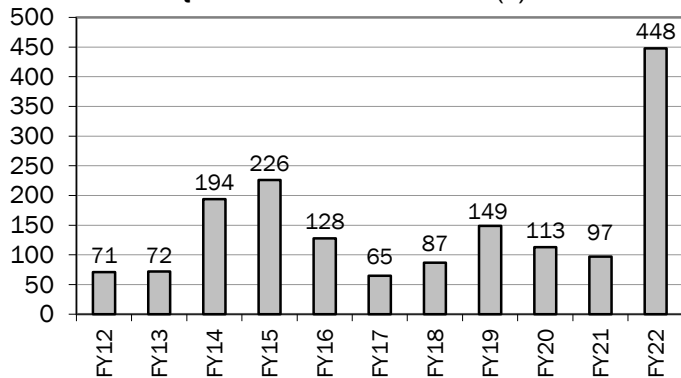
<sup>5</sup> Data not available until data migration has been completed.

<sup>6</sup> Due to rounding percentages do not add up to 100%.

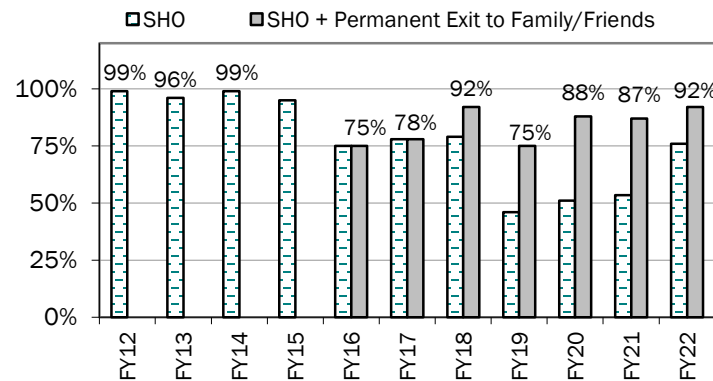
# System and Program Indicator Report

FY22 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>					
7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System <sup>1</sup>	296	448	√	611	666	√	150	74	√	179	267	√	80%	92%	√

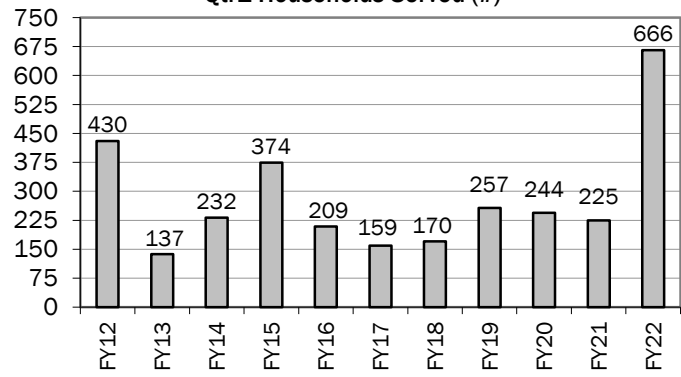
Qtr1 New Households Served (#)



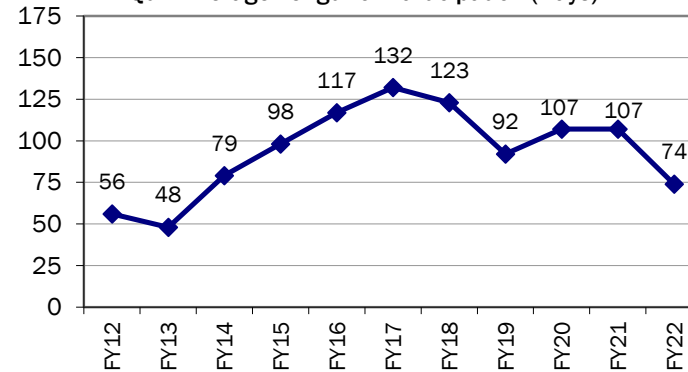
Qtr1 Successful Housing Outcomes (%)<sup>3</sup>



Qtr1 Households Served (#)



Qtr1 Average Length of Participation (Days)



DEMOGRAPHICS	Family & Adults
Households Served	666
Clients Served	2,041
Average Age (HoH)	33
Gender - Female (HoH)	88%
Gender - Male (HoH)	12%
Veterans (U.S. Military) served	62
Veterans % of all adults	8%
Average Monthly Household Income	\$804
Percent Working at Entry	34%
Race - Black (HoH)	72%
Race - White (HoH)	20%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	97%
Hispanic (HoH)	3%
Adults Served	776
Children Served	1,265
Mean Family Size <sup>2</sup>	3.4
Average Number of Children <sup>2</sup>	2.2
Children 0 - 2 years <sup>2</sup>	24%
Children 3 - 7 years <sup>2</sup>	33%
Children 8 - 12 years <sup>2</sup>	26%
Children 13 - 17 years <sup>2</sup>	17%
Self-reported Disability (HoH)	19%
Pregnant Women Served	98

The number of households served increased 196% when compared to same reporting period of the previous year. The successful housing outcome rate increased by 5 percentage points to 92%. At exit, 76% of households are stable in their own housing and 16% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY21 annual rate (28%) to 34% currently, coupled with a increase in income from \$696 to \$804. The number of veterans decreased by 11 (15%) and pregnant women served increased by 53 (115%) when compared to the prior fiscal year.

<sup>1</sup> System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAII SSVF program for veterans.

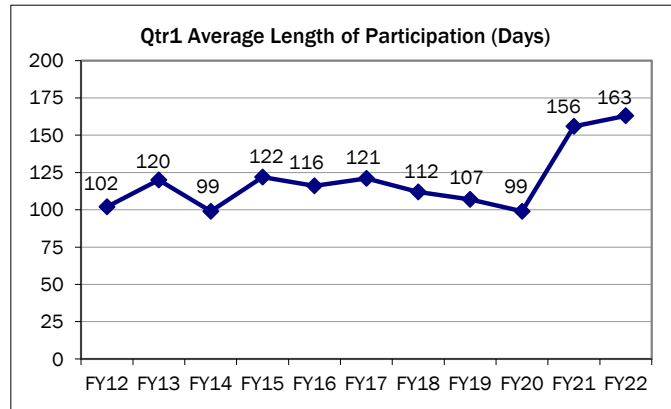
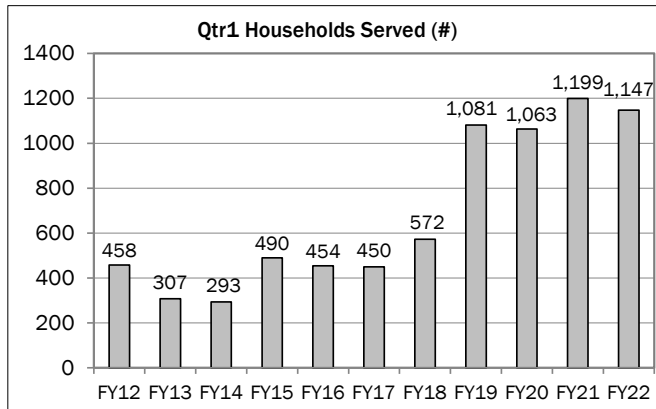
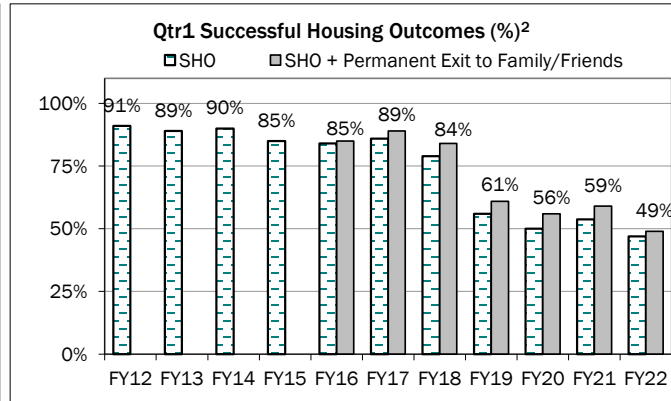
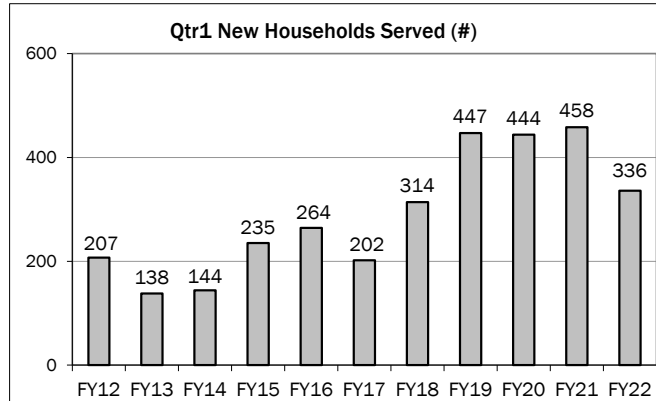
<sup>2</sup> Data refers to the families served.

<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.



# System and Program Indicator Report

FY22 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>2</sup>					
7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Rapid Re-housing System <sup>1</sup>	560	336	≠	1,452	1,147	≠	150	163	√	348	198	≠	60%	49%	≠
Single Adults <sup>3</sup>	-	225	-	-	785	-	-	150	-	-	129	-	-	43%	-
Families <sup>3</sup>	-	111	-	-	362	-	-	199	-	-	69	-	-	66%	-



DEMOGRAPHICS	Family	Single Adults <sup>3</sup>
Households Served	362	785
Clients Served	1,219	790
Average Age (HoH)	31	46
Gender - Male (HoH)	6%	69%
Gender - Female (HoH)	94%	31%
Veterans (U.S. Military) served	5	156
Veterans % of all adults	1%	20%
Average Monthly Household Income	\$832	\$716
Percent Working at Entry	36%	25%
Adults Served	459	790
Children Served	760	N/A
Race - Black (HoH)	72%	61%
Race - White (HoH)	20%	31%
Race - Multi-racial (HoH)	7%	7%
Race - Other (HoH)	1%	1%
Non-Hispanic (HoH)	98%	96%
Hispanic (HoH)	2%	4%
Mean Family Size	3.4	N/A
Average Number of Children	2.1	N/A
Adults 18-24 years (HoH)	25%	10%
Children 0 - 2 years <sup>5</sup>	27%	N/A
Children 3 - 7 years <sup>5</sup>	38%	N/A
Children 8 - 12 years <sup>5</sup>	25%	N/A
Children 13 - 17 years <sup>5</sup>	11%	N/A
Self-reported Disability (HoH) <sup>4</sup>	26%	61%
Pregnant Women Served	32	15

The number served decreased 4% when compared to the same reporting period of the previous year, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners in the COVID-19 environment. The success rate at exit decreased by 10 percentage points, to 49% currently and the length of participation increased to 163 days. The rapid rehousing programs now only serve households with high needs and barriers, which makes outcome achievement more difficult.

<sup>1</sup> System includes HFF Rapid Re-housing, Rapid Re-housing for pregnant women, RRH Intensive, and YHDP Rapid Re-housing programs, VOAIO Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing and Expansion, Family Rapid Re-housing and DV Rapid Rehousing, Homefull RRH, LSS SSVF, and VOAIO SSVF programs.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> No outcome goals were set by subpopulation. Households with only adults are included in the single adult population.

<sup>4</sup> Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

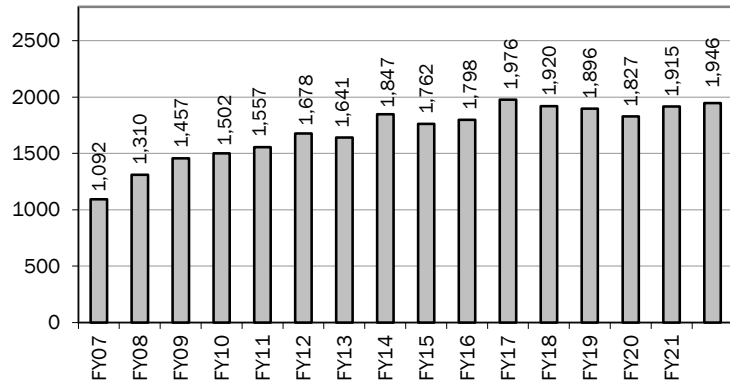
<sup>5</sup> Due to rounding percentages do not add up to 100%.



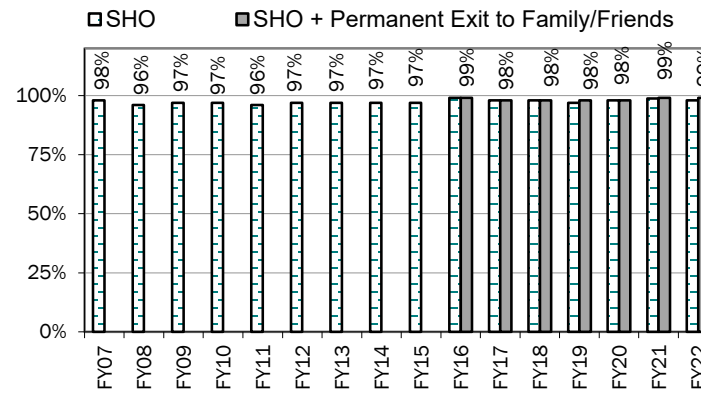
# System and Program Indicator Report

FY22 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,128	1,946	√	95%	88%	≠	24	43	√	1,915	1,904	√	90%	99%	√

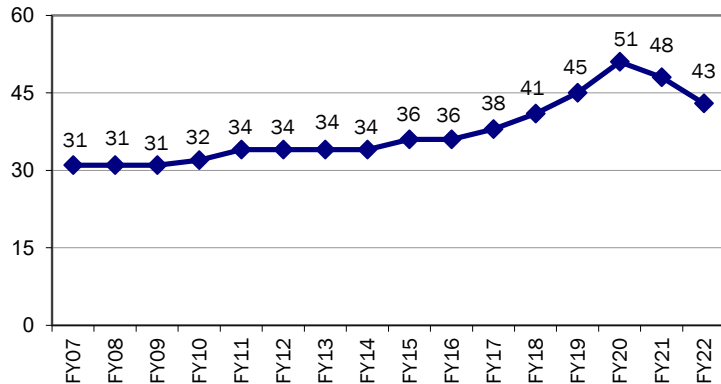
Qtr1 Households Served (#)



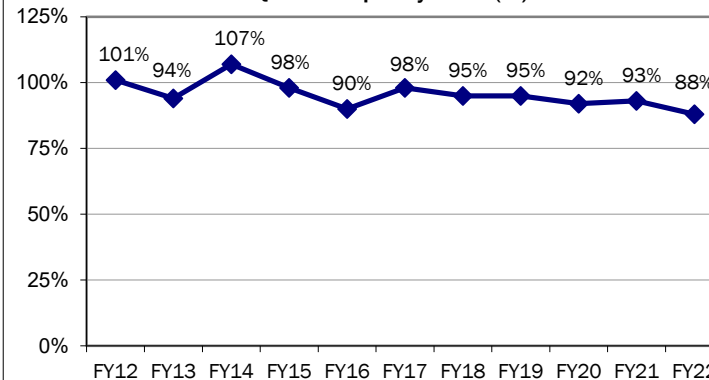
Qtr1 Successful Housing Outcomes (%)<sup>1</sup>



Qtr1 Housing Stability (Months)



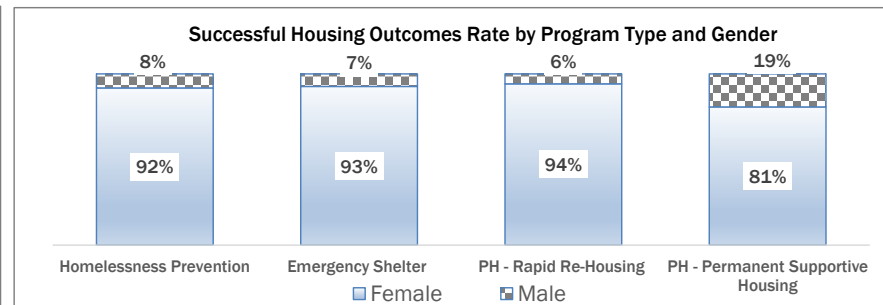
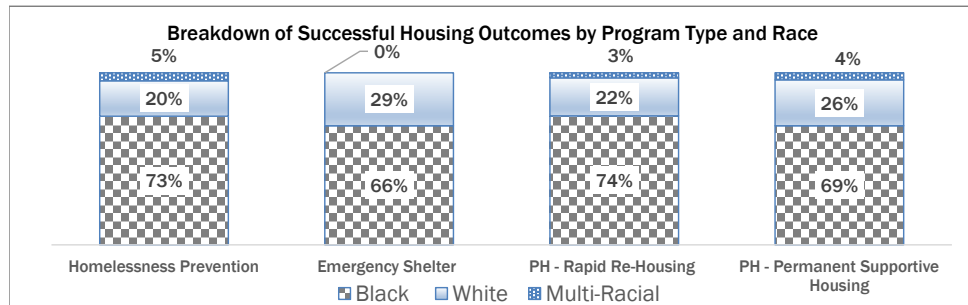
Qtr1 Occupancy Rate (%)



The system continues to perform well with a 2% increase in numbers served. The occupancy rate fell to 88% due to 1) difficulty in finding affordable housing in the community and 2) difficulty in gathering necessary documentation for housing for qualified households. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2120. VA VASH voucher capacity of 377 is not included.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

Special Populations Served: 7/1/2021 - 9/30/2021		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing <sup>5</sup>	PH - Permanent Supportive Housing
Youth Households (18 - 24)	196	70	0	29	16	85	29
Pregnant Youth Households (18 - 24)	38	20	0	2	3	11	3
Households (25+)	921	422	0	208	0	245	192
Pregnant Households (25+)	93	54	0	27	0	22	2
Total Households Served (#)	1,233	565	0	265	19	362	226
Total Households Entered	577	410	0	172	3	111	4
Total Households Exited	427	265	0	136	3	105	8
Successful Housing Outcomes (#) <sup>1</sup>	N/A	244	0	41	0	69	223
Successful Housing Outcomes (%) <sup>1</sup>	N/A	92%	N/A	30%	0%	66%	100%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	54	N/A	56	8	199	43
Average Length of Participation (Days) <sup>3</sup>	N/A						
Housing Stability (Months) <sup>4</sup>	N/A						
DEMOGRAPHICS							
Race - Black (HoH) <sup>6</sup>		74%	N/A	61%	68%	72%	69%
Race - White (HoH) <sup>6</sup>		19%	N/A	30%	5%	20%	27%
Race - Multi-racial (HoH) <sup>6</sup>		6%	N/A	7%	26%	7%	4%
Race - Other (HoH) <sup>6</sup>		2%	N/A	2%	0%	1%	1%
Gender - Female		95%	N/A	94%	100%	94%	81%
Gender - Male		5%	N/A	6%	0%	6%	19%
Gender - Other		0%	N/A	0%	0%	0%	0%
Non-Hispanic (HoH) <sup>6</sup>		96%	N/A	96%	89%	98%	96%
Hispanic (HoH) <sup>6</sup>		3%	N/A	4%	11%	2%	4%
Self-Reported Disability		16%	N/A	45%	47%	26%	91%
Franklin County Residents		94%	N/A	84%	95%	85%	97%



The system-wide number of families served increased by 45% compared to the same period of the last fiscal year. While the rate of families receiving homelessness prevention services increased by 184%, the rate of families in emergency shelter increased by only 6% during the same timeframe.

<sup>1</sup> Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter.

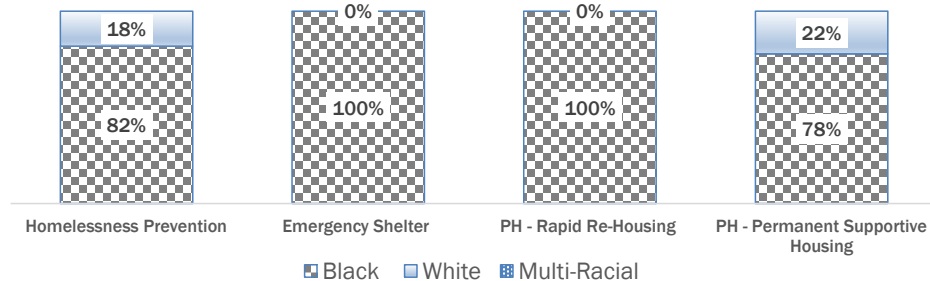
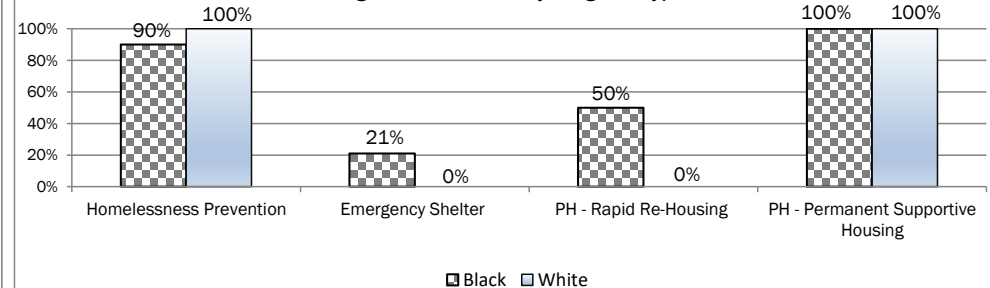
<sup>3</sup> Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.

<sup>4</sup> Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>5</sup> PH - Rapid Re-Housing households with adults only were excluded from totals.

<sup>6</sup> Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2021 - 9/30/2021		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	0	0	0	0	0	0	0
Unaccompanied Youth (18 -24)	33	14	2	9	2	7	2
Single Adults (25+)	40	10	1	21	0	8	3
Parenting Youth Households 18-24	35	20	0	2	2	10	2
Parenting Households (25+)	94	54	0	28	0	22	2
Total Households Served (#)	200	98	3	60	4	47	9
Total Households Exited	54	12	1	44	1	7	0
Successful Housing Outcomes (%) <sup>1</sup>	N/A	92%	0%	14%	0%	43%	100%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	40	1	35	8	110	24
Average Length of Participation (Days) <sup>3</sup>							
Housing Stability (Months) <sup>4</sup>							
	DEMOGRAPHICS						
	Race - Black (HoH) <sup>5</sup>	80%	67%	60%	75%	70%	78%
	Race - White (HoH) <sup>5</sup>	8%	33%	32%	0%	21%	22%
	Race - Multi-Racial (HoH) <sup>5</sup>	10%	0%	5%	25%	6%	0%
	Race - Other (HoH) <sup>5</sup>	2%	0%	3%	0%	2%	0%
	Non-Hispanic (HoH)	96%	100%	90%	100%	91%	100%
	Hispanic (HoH)	4%	0%	10%	0%	9%	0%
	Self-Reported Disability	10%	100%	50%	75%	38%	100%
	Franklin County Residents	98%	100%	78%	75%	96%	100%

Breakdown of Successful Housing Outcomes by Program Type and Race<sup>1</sup>Successful Housing Outcomes Rate by Program Type and Race<sup>1</sup>

The system-wide number of pregnant women served increased by 16% compared to the same period of the last fiscal year. 113% more pregnant women were served by homelessness prevention projects while only 7% more pregnant women were served in emergency shelter.

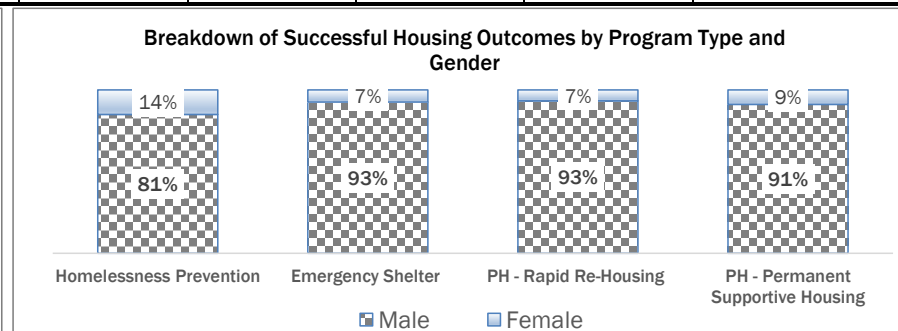
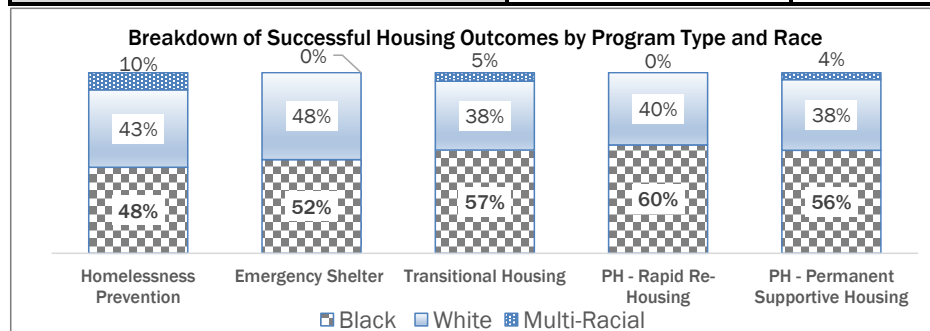
<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter.

<sup>3</sup> Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.

# System and Program Indicator Report

Special Populations Served: 7/1/2021 - 9/30/2021		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>5</sup>
Unaccompanied Youth (18 -24)	3	0	0	0	0	0	3
Single Adults (25+)	765	53	0	99	57	156	548
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	54	9	0	3	0	5	41
Total Households Served (#)	818	62	0	102	57	161	593
Total Households Exited	107	22	0	69	34	43	16
Successful Housing Outcomes (%) <sup>1</sup>	N/A	95%	N/A	39%	62%	70%	98%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	322	N/A	70	2	188	53
Average Length of Participation (Days) <sup>3</sup>							
Housing Stability (Months) <sup>4</sup>							
	DEMOGRAPHICS						
	Race - Black (HoH) <sup>6</sup>	63%	N/A	57%	60%	54%	56%
	Race - White (HoH) <sup>6</sup>	32%	N/A	42%	35%	44%	38%
	Race - Multi-Racial (HoH) <sup>6</sup>	3%	N/A	1%	4%	1%	4%
	Race - Other (HoH) <sup>6</sup>	2%	N/A	0%	2%	1%	2%
	Gender - Male	85%	N/A	95%	100%	96%	91%
	Gender - Female	13%	N/A	5%	0%	4%	8%
	Gender - Other	2%	N/A	0%	0%	0%	1%
	Non-Hispanic (HoH)	98%	N/A	97%	93%	97%	98%
	Hispanic (HoH)	2%	N/A	3%	7%	3%	2%
	Self-Reported Disability	52%	N/A	64%	74%	72%	80%
	Franklin County Residents	88%	N/A	79%	79%	80%	90%



The system-wide number of veterans served increased by 7% compared to the same period of the last fiscal year. The number of veterans provided homelessness prevention services decreased by 15% and the number of veterans served in emergency shelters increased by 15%. 15% more veterans are in permanent supportive housing than last year.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter.

<sup>3</sup> Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.

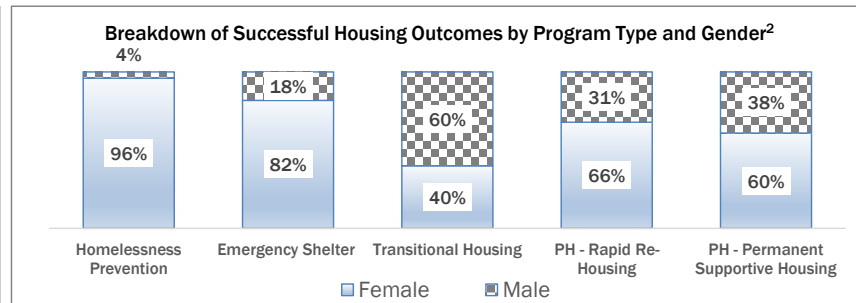
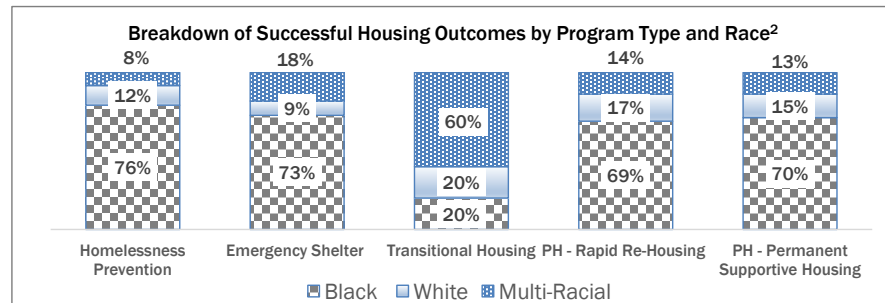
<sup>4</sup> Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>5</sup> VASH vouchers are included under the PH - Permanent Supportive Housing category.

<sup>6</sup> Due to rounding, percentages do not add up to 100%

# System and Program Indicator Report

Special Populations Served: 7/1/2021 - 9/30/2021		Transition Age Youth Served by Program Type					
Transition Age Youth <sup>1</sup>	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	60	0	0	56	1	2	1
Unaccompanied Youth 18-24	292	24	8	119	43	92	64
Parenting Youth Households Under 18	1	0	0	0	1	0	0
Parenting Youth Households 18-24	230	90	0	31	18	95	31
Total Pregnant Women Served	66	34	2	11	4	17	4
Total Households Served	580	114	8	206	63	189	95
Total Households Entered	250	68	4	158	14	46	10
Total Households Exited	219	29	3	168	8	44	6
Successful Housing Outcomes (%) <sup>2</sup>	N/A	86%	33%	9%	63%	66%	94%
Successful Housing Outcomes (#) <sup>2</sup>	N/A	25	1	11	5	29	89
Average Length of Shelter Stay (Days) <sup>3</sup>	N/A	60	132	35	7	247	25
Average Length of Participation (Days) <sup>4</sup>							
Housing Stability (Months) <sup>5</sup>							
	DEMOGRAPHICS						
	Race - Black (HoH) <sup>6</sup>	81%	63%	65%	71%	72%	69%
	Race - White (HoH) <sup>6</sup>	11%	38%	24%	13%	16%	14%
	Race - Multi-Racial (HoH) <sup>6</sup>	8%	0%	9%	16%	12%	15%
	Race - Other (HoH) <sup>6</sup>	0%	0%	2%	0%	0%	2%
	Gender - Female <sup>6</sup>	98%	63%	50%	71%	71%	60%
	Gender - Male <sup>6</sup>	2%	38%	48%	25%	28%	38%
	Gender - Other <sup>6</sup>	0%	0%	2%	3%	1%	2%
	Non-Hispanic (HoH)	99%	100%	96%	94%	97%	94%
	Hispanic (HoH)	1%	0%	4%	6%	3%	6%
	Self-Reported Disability	3%	100%	56%	71%	39%	95%
	Franklin County Residents	96%	100%	82%	90%	90%	95%



**11% more transition age youth were served this reporting period compared to the same reporting period of the last fiscal year. The number of youth served by homelessness prevention increased by 119%. Youth in transitional housing and rapid rehousing increased 75% and 8% respectively. The number of youth served in PSH increased 56%. The number of youth served in emergency shelters decreased by 34%.**

<sup>1</sup> Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied parenting/youth under 18.

<sup>2</sup> Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

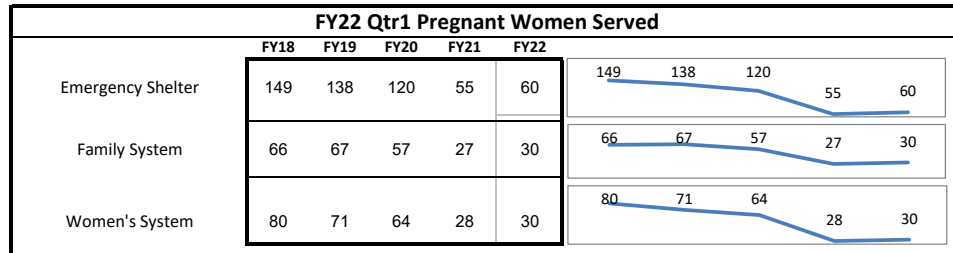
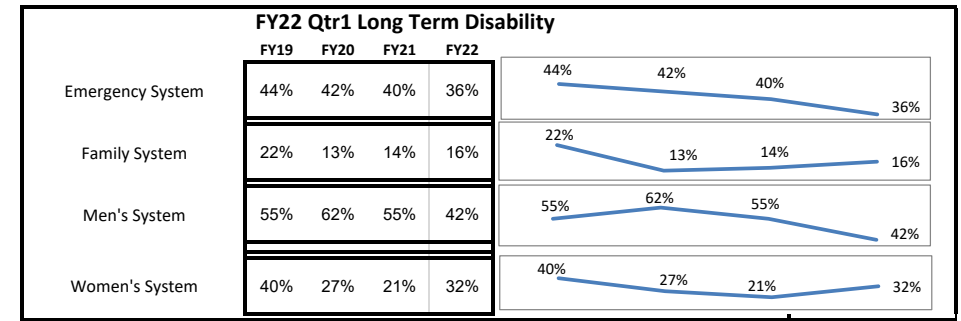
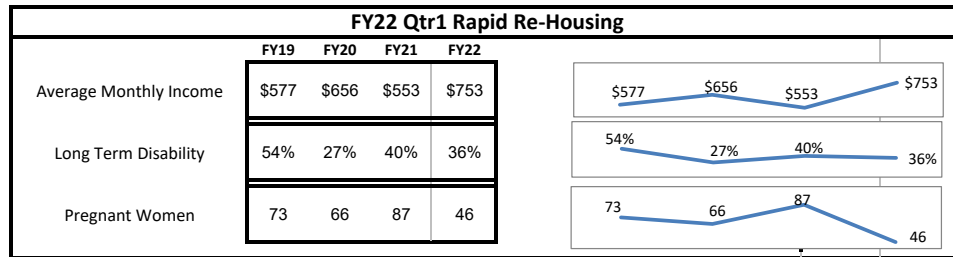
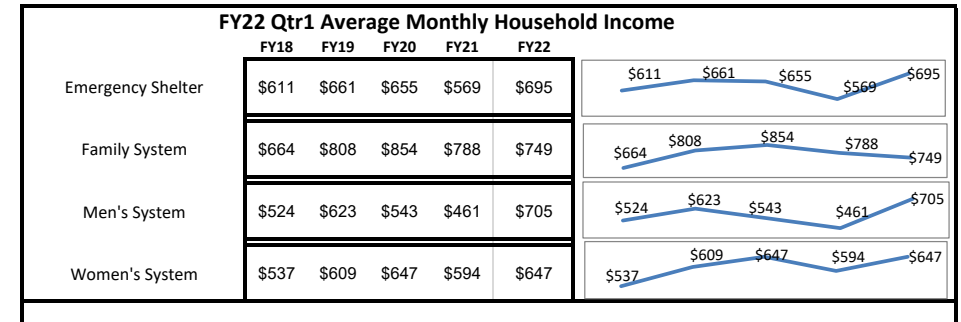
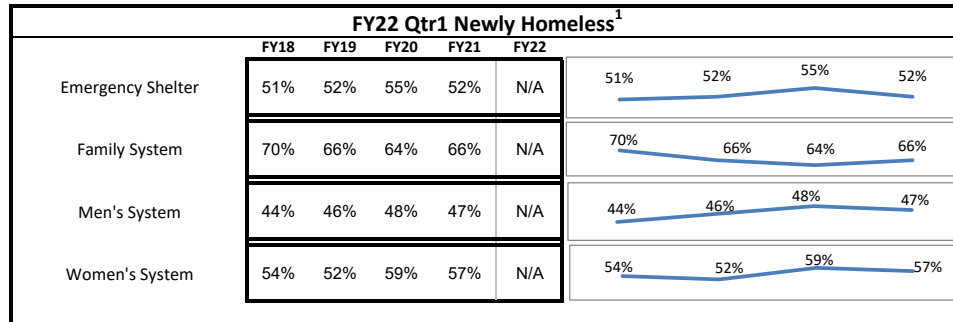
<sup>3</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation.

<sup>4</sup> Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.

<sup>5</sup> Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>6</sup> Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2021 - 9/30/2021



<sup>1</sup> Did not access a homeless program in the past two years. Data not available until data migration has been completed.

<sup>2</sup> Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes					
7/1/2021 -9/30/2021	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Gladden Community House - Family Diversion	425	530	✓	N/A	N/A	N/A	149	247	✓	35%	54%	✓
Netcare - Homeless Hotline (Single Adults)	2,800	2,399	✓ <sup>5</sup>	<5	1:41	✓	600	77	≠	25%	3%	≠
Netcare - Homeless Hotline (Families)	1,000	726	✓ <sup>5</sup>	<5	1:41	✓	218	225	✓ <sup>5</sup>	30%	30%	✓

OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>		
7/1/2021 -9/30/2021	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Maryhaven - Capital Crossroad SID Outreach	25	7	≠	40	29	≠	90	54	✓	19	10	≠	75%	91%	✓	10	8	≠	55%	80%	✓	N/A	40%	N/A
Maryhaven - Outreach	72	27	≠	232	108	≠	90	135	≠	54	15	≠	75%	48%	≠	30	8	≠	55%	53%	✓	25%	18%	≠
Southeast - PATH Outreach <sup>2</sup>	35	26	≠	65	43	≠	90	6	✓	17	1	≠	50%	4%	≠	N/A	0	N/A	N/A	0%	N/A	N/A	N/A	N/A

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability <sup>4</sup>			Successful Outcomes / Housing Outcomes <sup>3</sup>					
7/1/2021 -9/30/2021	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (98% Goal for TH)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Huckleberry House - TAY CARR Team	25	31	✓	80	63	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	52	✓	19	21	✓	75%	58%	≠
Huckleberry House - Emergency Shelter	N/A	11	N/A	120	56	✓ <sup>5</sup>	16	5	32%	✓ <sup>5</sup>	10	11	✓	N/A	N/A	N/A	41	44	✓ <sup>5</sup>	80%	85%	✓
Huckleberry House - TLP TH	N/A	6	N/A	33	26	≠	24	22	92%	≠	N/A	N/A	N/A	10	7	✓	5	4	≠	80%	100%	✓
Huckleberry House - TLP RHY TH	N/A	3	N/A	7	8	✓	7	7	94%	✓	N/A	N/A	N/A	12	7	✓	1	0	≠	80%	0%	≠
Home For Families - Homelessness Prevention - ODH TAY	9	4	≠	19	25	✓	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	N/A <sup>6</sup>	N/A	8	0	N/A	85%	N/A <sup>6</sup>	N/A
Home For Families - TAY Transition to Home TH	N/A	5	N/A	34	30	≠	28	27	97%	✓	N/A	N/A	N/A	10	7	✓	5	1	≠	80%	33%	≠
Home For Families - TAY Transition to Home RRH	6	9	✓	34	60	✓	N/A	N/A	N/A	N/A	35	11	✓	180	391	≠	3	6	✓	55%	86%	✓
Home For Families - TAY RRH	21	30	✓	87	113	✓	N/A	N/A	N/A	N/A	35	37	✓	180	241	≠	12	23	✓	55%	70%	✓

<sup>1</sup> Households that exited successfully without accessing DCA are excluded from calculation.<sup>2</sup> The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.<sup>3</sup> Successful Outcomes for CARR and Emergency Shelter; Successful Housing Outcomes for transitional housing (TH) and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.<sup>4</sup> Average Length of Participation (days) for CARR and RRH; Housing Stability (months) for TH.<sup>5</sup> Program served all households that needed services. Successful housing/diversion outcome goals were recalculated based on the number served.<sup>6</sup> Program didn't report any household exits; unable to calculate measure.

EMERGENCY SHELTER <sup>5</sup>	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes <sup>3,4</sup>					
7/1/2021 - 9/30/2021	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity <sup>1</sup>	Actual	Actual (%)	Outcome Achievement (100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
FAMILY																	
YMCA - Van Buren Family Shelter	240	179	(61)	√ <sup>7</sup>	64	66	103%	√	54	48	√	57	22	≠	50%	23%	≠
YWCA - Family Center	140	95	(45)	√ <sup>7</sup>	50	45	90%	≠	54	66	≠	25	19	≠	50%	40%	≠
MEN																	
LSS - Faith Mission - Men's on Grant <sup>2</sup>	N/A	229	N/A	N/A	95	93	98%	N/A	45	57	N/A	N/A	24	N/A	25%	18%	N/A
LSS - Faith Mission on 8th <sup>2,6</sup>	N/A	258	N/A	N/A	83	79	95%	N/A	45	44	N/A	N/A	26	N/A	25%	14%	N/A
Southeast - Friends of the Homeless - Men's Shelter <sup>6</sup>	460	325	(135)	√ <sup>6</sup>	70	88	126%	√	45	32	√	59	33	≠	25%	17%	≠
YMCA - Men's Social Distancing (including overflow) <sup>6</sup>	530	552	22	√	190	163	86%	√ <sup>7</sup>	45	45	√	N/A	19	N/A	N/A	5%	N/A
YMCA - SIQ Shelter <sup>6</sup>	N/A	76	N/A	N/A	N/A	8	N/A	N/A	N/A	10	N/A	N/A	1	N/A	N/A	2%	N/A
WOMEN																	
LSS - Faith Mission - Women's on Grant <sup>2</sup>	N/A	112	N/A	N/A	38	37	97%	N/A	45	62	N/A	N/A	16	N/A	25%	21%	N/A
YMCA - Van Buren Women's Shelter	420	446	26	√	158	152	96%	√	45	49	√	67	27	≠	25%	9%	≠
YMCA - Women's Overflow	190	2	(67)	N/A	54	0	0%	N/A	45	6	√	N/A	0	N/A	N/A	0%	N/A
INEBRIATE																	
Maryhaven - Engagement Center Safety	275	180	(95)	√ <sup>7</sup>	34	18	53%	√ <sup>7</sup>	20	10	√	49	25	≠	30%	15%	≠
Maryhaven - Engagement Center Shelter2Housing	40	23	(17)	√ <sup>7</sup>	16	12	75%	√ <sup>7</sup>	45	79	≠	3	5	√ <sup>7</sup>	25%	33%	√
VA EMERGENCY HOUSING																	
LSS - VA Men & Women	60	54	(6)	√ <sup>7</sup>	24	21	88%	√ <sup>7</sup>	45	57	≠	17	13	≠	50%	33%	≠
VOAOI - VA Emergency Housing	40	30	(10)	√ <sup>7</sup>	15	14	93%	√ <sup>7</sup>	45	104	≠	8	12	√ <sup>7</sup>	50%	71%	√
AGENCY																	
Lutheran Social Services - Faith Mission <sup>2</sup>	700	584	(116)	≠	216	209	97%	√	45	53	≠	118	65	≠	25%	17%	≠

<sup>1</sup> Shelter capacities do not include overflow.<sup>2</sup> Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission Men's on Grant, Faith Mission on 8th, and Nancy's Place.<sup>3</sup> Successful outcomes measure for Maryhaven Engagement Center Safety.<sup>4</sup> Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.<sup>5</sup> Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the rapid re-housing programs.<sup>6</sup> Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020. Friends of the Homeless capacity reduced to 70 from 160 for the quarter, projected number served were based on the full capacity. Faith Mission on 8th capacity reduced to 83 from 95. Van Buren Women's capacity increased to 158 from 151.<sup>7</sup> Shelter served all households that needed shelter. Successful Housing Outcomes goal (#) has been recalculated.



# System and Program Indicator Report

PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
7/1/2021 - 9/30/2021	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale I & II	65	68	66	(2)	√	62	95%	√	24	44	√	61	64	√	90%	97%	√
Community Housing Network - Cassidy <sup>2</sup>	10	10	10	0	√	9	86%	≠	24	38	√	9	10	√	90%	100%	√
Community Housing Network - Creekside Place <sup>3</sup>	23	10	23	13	√	12	52%	N/A	N/A	2	N/A	9	23	√	90%	100%	√
Community Housing Network - East 5th Avenue	38	40	39	(1)	√	37	98%	√	24	46	√	36	39	√	90%	100%	√
Community Housing Network - Inglewood Court	45	47	45	(2)	√	42	92%	√	24	59	√	42	45	√	90%	100%	√
Community Housing Network - Marsh Brook Place	40	42	39	(3)	√	37	94%	√	12	12	√	38	38	√	90%	97%	√
Community Housing Network - North 22nd Street	30	31	30	(1)	√	29	97%	√	24	61	√	28	29	√	90%	100%	√
Community Housing Network - Parsons Place	62	65	63	(2)	√	58	94%	√	9	10	√	59	59	√	90%	98%	√
Community Housing Network - Safe Haven	13	16	14	(2)	√	12	91%	√	24	76	√	14	14	√	90%	100%	√
Community Housing Network - Southpoint Place	46	48	46	(2)	√	44	96%	√	24	53	√	43	43	√	90%	96%	√
Community Housing Network - Terrace Place	47	49	46	(3)	√	46	97%	√	24	64	√	44	46	√	90%	100%	√
Community Housing Network - Wilson	8	8	8	0	√	8	100%	√	24	98	√	7	8	√	90%	100%	√
Maryhaven - Commons at Chantry	50	52	46	(6)	≠	46	91%	√	24	67	√	47	46	√	90%	100%	√
National Church Residences - Commons at Buckingham	77	81	76	(5)	√	75	98%	√	24	68	√	73	76	√	90%	100%	√
National Church Residences - Commons at Grant	54	57	52	(5)	√	51	95%	√	24	99	√	51	52	√	90%	100%	√
National Church Residences - Commons at Livingston <sup>2</sup>	69	72	71	(1)	√	66	96%	√	24	50	√	65	69	√	90%	99%	√
National Church Residences - Commons at Third	71	75	70	(5)	√	67	95%	√	24	51	√	68	68	√	90%	97%	√
National Church Residences - VOAOL Van Buren Village	60	63	61	(2)	√	57	95%	√	24	45	√	57	59	√	90%	98%	√
YMCA - 40 West Long Street	84	88	84	(4)	√	82	98%	√	24	54	√	79	80	√	90%	95%	√
YMCA - 40 West Long Street SRA	38	40	38	(2)	√	35	92%	√	24	48	√	36	36	√	90%	97%	√
YMCA - Franklin Station	75	79	76	(3)	√	74	99%	√	24	79	√	71	76	√	90%	100%	√
YWCA - WINGS	91	96	83	(13)	≠	75	82%	≠	24	52	√	86	79	√	90%	95%	√

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Funding allows overleasing.

<sup>3</sup> Project opened in 2021

# System and Program Indicator Report

PERMANENT SUPPORTIVE HOUSING - Scattered Sites		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
7/1/2021 - 9/30/2021	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes	10	10	12	2	✓	10	101%	✓	24	22	✓	9	11	✓	90%	100%	✓
Equitas Health - TRA	89	93	87	(6)	✓	86	96%	✓	24	120	✓	84	86	✓	90%	100%	✓
Homefull - Leasing	147	154	119	(35)	≠	118	81%	≠	12	14	✓	139	118	≠	90%	99%	✓
Homefull/YMCA - Isaiah Project	160	168	156	(12)	✓	152	95%	✓	24	28	✓	151	154	✓	90%	99%	✓
Homefull - SRA	185	194	141	(53)	≠	137	74%	≠	9	11	✓	175	136	≠	90%	99%	✓
Homefull - TRA	246	258	238	(20)	✓	233	95%	✓	9	13	✓	232	234	✓	90%	99%	✓
Homefull - TRA/Mainstream <sup>2</sup>	94	25	29	4	✓	27	29%	N/A	3	8	✓	23	27	✓	90%	93%	✓
Veterans Affairs - VASH I-XI <sup>3</sup>	377	396	372	(24)	✓	360	95%	✓	24	56	✓	356	365	✓	90%	98%	✓
VOAOI - Family Supportive Housing	38	40	34	(6)	≠	33	86%	≠	24	55	✓	36	34	✓	90%	100%	✓
YMCA - Scattered Sites HOME	55	58	54	(4)	✓	54	98%	✓	24	41	✓	52	53	✓	90%	100%	✓

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
7/1/2021 - 9/30/2021	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans	40	35	57	22	√	28	71%	≠	4	2	√	23	21	√	77%	62%	≠

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Project in lease-up.

<sup>3</sup> Franklin County VASH capacity fluctuates based on need

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) <sup>2</sup>			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>		
7/1/2021 - 9/30/2021	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Homefull - Rapid Re-housing Single Adults	45	17	≠	105	50	≠	35	36	√	110	177	≠	25	11	≠	55%	48%	≠	50%	40%	≠
Home for Families - Rapid Re-housing Families	43	13	≠	108	58	≠	34	48	≠	125	222	≠	32	14	≠	75%	64%	≠	60%	57%	√
Home for Families - Rapid Re-housing Families Intensive	15	3	≠	35	29	≠	34	121	≠	180	254	≠	11	2	≠	75%	29%	≠	60%	57%	√
The Salvation Army - Rapid Re-housing Families	37	31	≠	91	66	≠	34	47	≠	125	107	√	28	15	≠	75%	58%	≠	60%	35%	≠
The Salvation Army - Job2Housing Families	15	11	≠	50	36	≠	34	30	√	180	169	√	11	9	≠	75%	75%	√	N/A	67%	N/A
VOAOI - Rapid Re-housing Families	18	15	≠	46	39	≠	34	33	√	125	179	≠	14	10	≠	75%	67%	≠	60%	58%	√
YMCA - Rapid Rehousing Single Adults	210	82	≠	489	381	≠	35	33	√	110	140	≠	115	64	≠	55%	35%	≠	50%	28%	≠
YMCA - Rapid Rehousing Single Adults Expansion	60	31	≠	150	47	≠	35	32	√	110	57	√	28	2	≠	55%	13%	≠	50%	14%	≠
YMCA - Rapid Rehousing Families	40	20	≠	70	39	≠	34	29	√	125	108	√	30	4	≠	75%	57%	≠	60%	25%	≠
YMCA - Rapid Rehousing DV	33	16	≠	163	61	≠	35	32	√	180	111	√	18	9	≠	55%	43%	≠	N/A	33%	N/A

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>		
7/1/2021 - 9/30/2021	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Gladden Community House - Family Homelessness Prevention	150	332	√	300	348	√	120	38	√	120	190	√	80%	91%	√	60%	86%	√
Gladden Community House - FCCS Prevention	28	17	≠	50	27	≠	90	61	√	22	12	≠	80%	92%	√	70%	83%	√
HFF - Homelessness Prevention for Expectant Mothers	8	9	√	38	33	≠	365	289	√	6	7	√	80%	88%	√	80%	86%	√
HFF - Housing for Pregnant Women (Celebrate One) Prevention and RRH	75	47	≠	150	91	≠	90	98	√	0	2	N/A	75%	100%	√	80%	N/A <sup>4</sup>	N/A
HFF - Housing Now For Homeless Families	75	27	≠	125	68	≠	120	81	√	111	35	≠	85%	97%	√	N/A	N/A	N/A
HFF - Homelessness Prevention - Success Bridge	15	14	√	19	35	√	210	134	√	12	4	≠	85%	80%	√	N/A	N/A	N/A

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) <sup>2</sup>			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of SSVF DCA (%) <sup>1</sup>		
7/1/2021 - 9/30/2021	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
LSS - SSVF Rapid Re-housing	27	17	≠	57	47	≠	35	24	√	110	141	≠	20	11	≠	75%	65%	≠	80%	69%	≠
VOAOI - SSVF Prevention	35	13	≠	73	60	≠	N/A	N/A	N/A	100	334	≠	31	20	≠	90%	95%	√	90%	100%	√
VOAOI - SSVF Rapid Re-housing	35	40	√	72	118	√	35	47	≠	110	217	≠	26	19	≠	75%	66%	≠	80%	81%	√

<sup>1</sup> Households that exited successfully without accessing DCA are excluded from calculation.<sup>4</sup> All households exited successfully without receiving DCA, measure could not be calculated.<sup>2</sup> Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 225.<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.



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