

Preparing our Community Plan to PREVENT and END HOMELESSNESS

January 10, 2018

community^{shelter}board

www.csb.org



Webinar Format

- Webinar will last approximately 1 hour
- Participants' phone connections are “muted” due to the high number of participants
 - Questions can be submitted using the question or chat functions
- Your Participation
 - Open and hide your control panel
 - Submit questions as they come to you
 - Today's presentation is being recorded and a link will be sent to you via email

Webinar Format

- Can you hear us? If not:
 - Make sure you called into the session via phone rather than using the computer for audio
 - Type your issue in the chat function
 - Log off and restart the webinar
- Other technology issues? Type your concern in the chat box and an organizer will try to help

Webinar Overview

Prepare for January Planning Retreat by reviewing:

- What it means to effectively end homelessness
- Aspirational prevention & homeless crisis response systems
- Plan goals & related best practices
- Q&A



What does it mean to **end homelessness**?

Operational definition by
U.S. Interagency Council on Homelessness
2015

**An end to homelessness does
NOT mean that no one will ever
experience a housing crisis again.**

What does it mean to **end homelessness**?

Operational definition by
U.S. Interagency Council on Homelessness
2015

It means that every community will have a **systematic response in place** that ensures homelessness is

prevented whenever possible

or is otherwise a

rare, brief, and non-recurring experience.

What does it mean to **end homelessness**?

Operational definition by
U.S. Interagency Council on Homelessness
2015

Systematic response must have **capacity** to:

- **Quickly identify and engage** people at risk of and experiencing homelessness.
- Intervene to **prevent** people from losing their housing and **divert** people from entering the homelessness services system.
- Provide people with **immediate access to shelter and crisis services without barriers** to entry if homelessness does occur, and **quickly connect them to housing assistance and services** tailored to their unique needs and strengths to help them achieve and maintain stable housing.

What does it mean to **end homelessness**?

Federal Criteria & Benchmarks – voluntary measures for

- ✓ Ending Veteran homelessness
- ✓ Ending chronic homelessness
- ✓ Ending homelessness for unaccompanied youth under 25
- ✓ Ending homelessness among families with children

Criteria = key *system practices or functions* (e.g., comprehensive outreach, low-barrier shelter)

Benchmarks = key *system performance* (e.g., avg time to housing)

EXAMPLE Federal Criteria

Ending *Veteran* Homelessness

1. The community has identified all Veterans experiencing homelessness
2. The community provides shelter immediately to any Veteran experiencing unsheltered homelessness who wants it
3. The community provides service-intensive transitional housing only in limited instances
4. The community has capacity to assist Veterans to swiftly move into permanent housing
5. The community has resources, plans, partnerships, and system capacity in place should any Veteran become homeless or be at risk of homelessness in the future

EXAMPLE Federal Benchmarks

Ending *Veteran* Homelessness

- A. Chronic and long-term homelessness among Veterans has been ended
 - ✓ **Measure:** No chronic/long-term homeless, limited exceptions
- B. Veterans have quick access to permanent housing
 - ✓ **Measure:** ≤ 90 day average time to permanent housing
- C. The community has sufficient permanent housing capacity
 - ✓ **Measure:** # exiting to permanent housing \geq # newly homeless
- D. The community is committed to Housing First and provides service-intensive transitional housing to Veterans experiencing homelessness only in limited instances
 - ✓ **Measure:** # using srv intensive TH significantly less than newly homeless

What does it mean to **end homelessness**?

ORGANIZE and OPTIMIZE SYSTEM

consistent with guiding principles that fulfills core system functions and meets performance goals

op • ti • mi • za • tion

An act, process, or methodology of making something (as a design, system, or decision) as fully perfect, functional, or effective as possible.

Merriam-Webster Dictionary

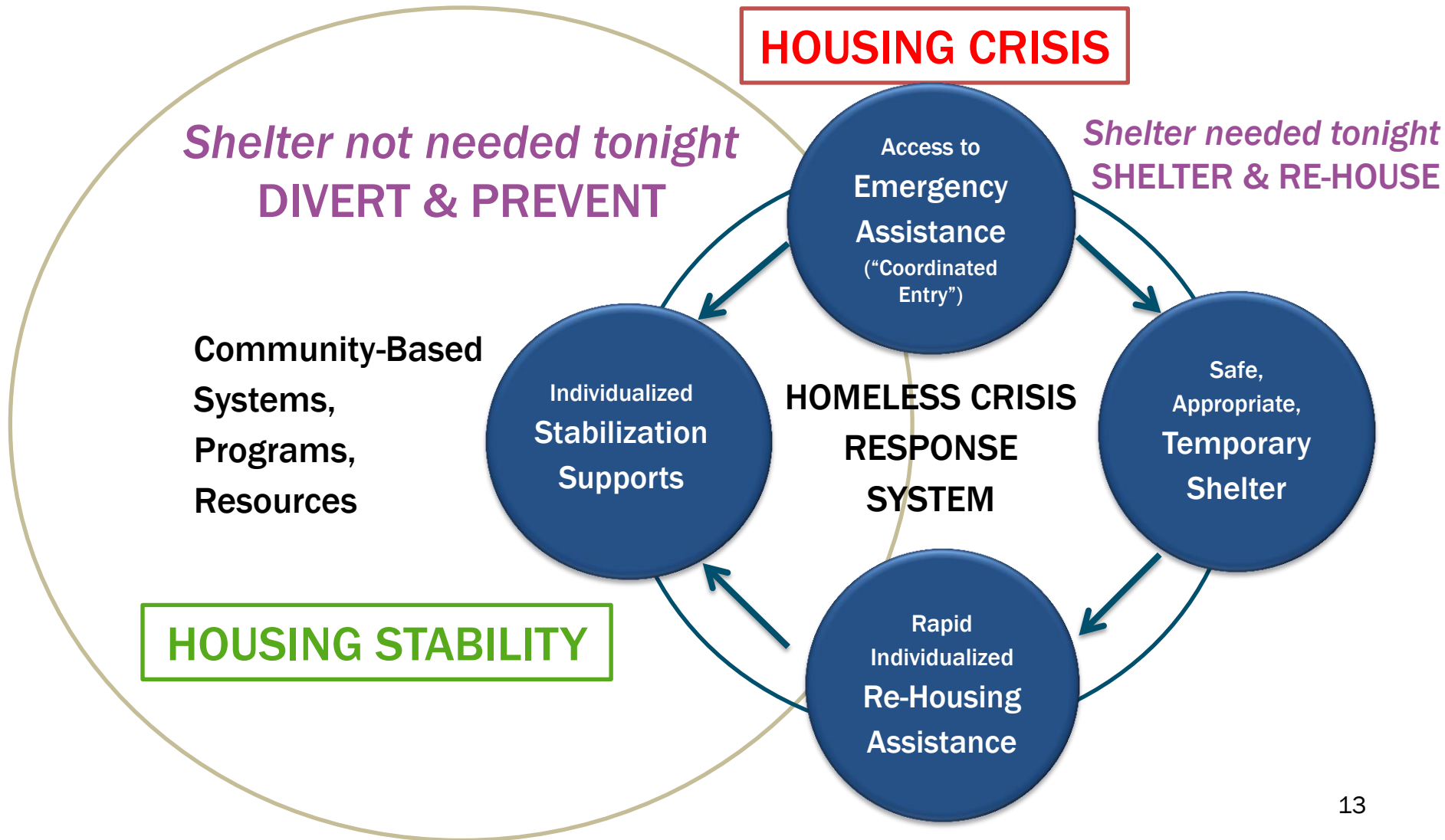
Our GUIDING PRINCIPLES

1. Homelessness as a crisis
2. Safe, stable housing
3. Self-determination
4. Reduce disparities, equity in outcomes
5. Individual rights
6. Community integration
7. Low barriers to shelter, services, and housing
8. Individualized assistance
9. Prioritize most vulnerable
10. Stewardship of public and private resources



CORE FUNCTIONS

Aspirational Homeless Crisis Response System



DEPENDENCIES

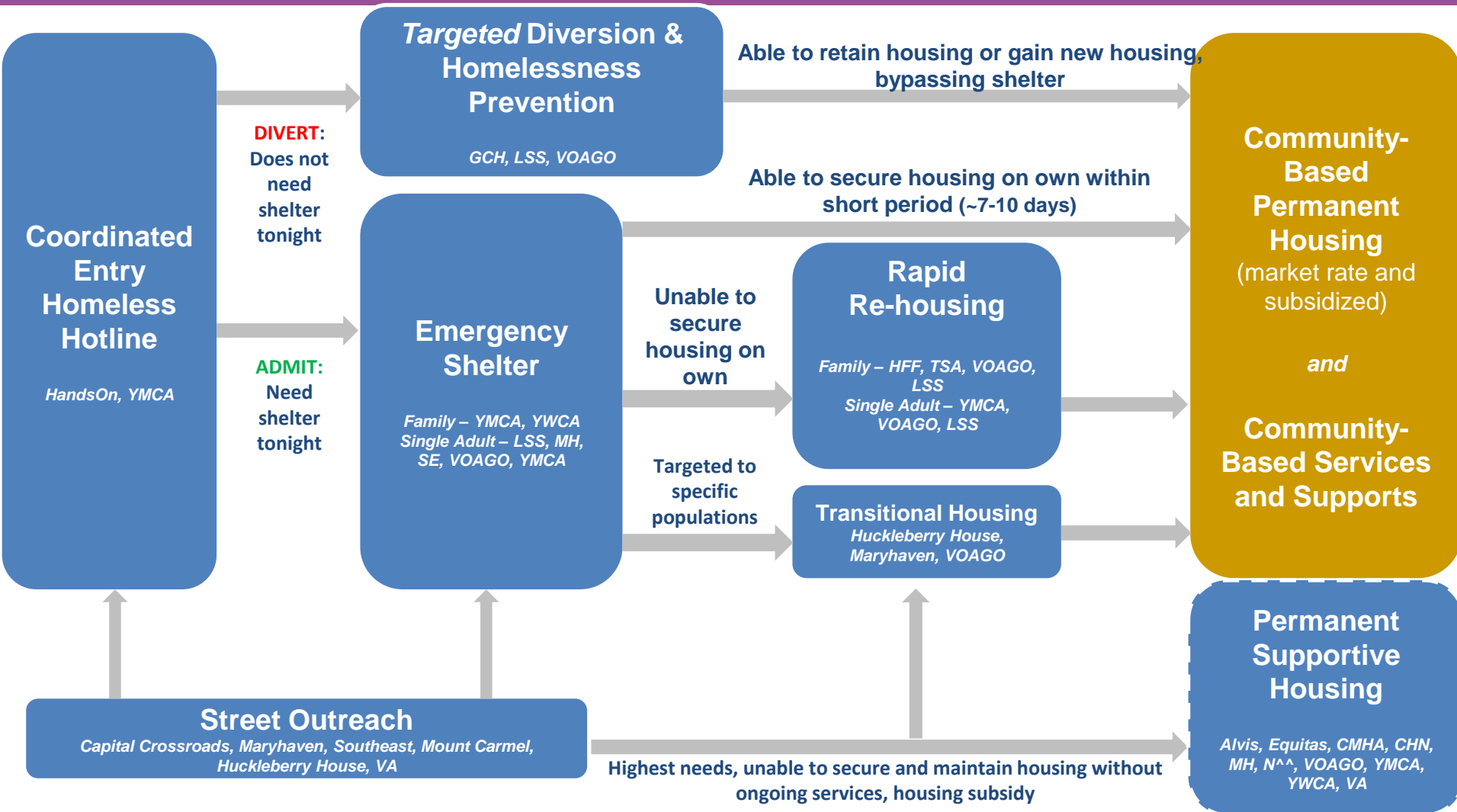
Aspirational Homeless Crisis Response System

- ✓ **Inflow/system demand**
- ✓ **Resources**
- ✓ **Fidelity**
- ✓ **Compliance**
- ✓ **Sound management**



Homeless Crisis
Response System

COLUMBUS & FRANKLIN COUNTY SYSTEM ORGANIZATION & CLIENT FLOW



COMMUNITY PLAN TO PREVENT & END HOMELESSNESS

GOALS for our Local Community Plan

5 population-specific goals

8 cross-cutting goals

POPULATION-SPECIFIC GOALS

1

VETERANS

**Achieve and sustain
an effective end to
homelessness for
Veterans**



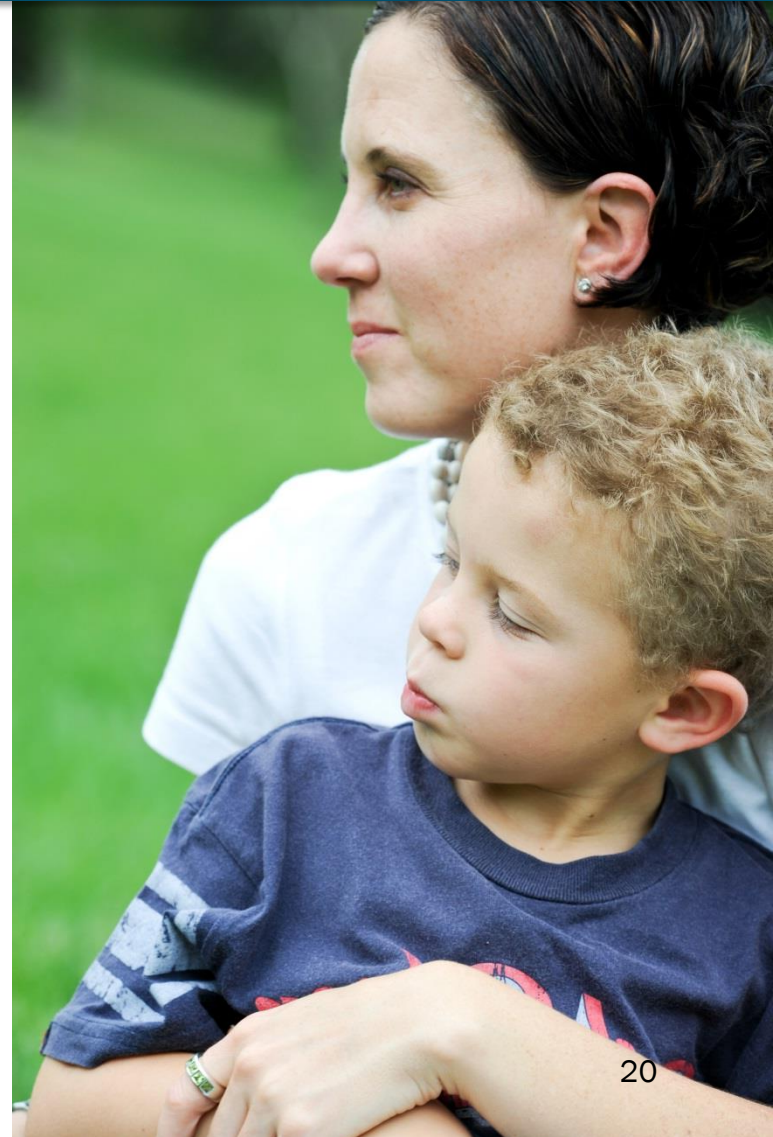


CHRONICALLY HOMELESS

**Achieve and sustain
an effective end to
homelessness among
people who are chronically
homeless**

FAMILIES & PREGNANT WOMEN

**Achieve and sustain an
effective end to homelessness
for families & pregnant
women**





YOUTH

**Achieve and sustain
an effective end to
homelessness among
youth & parenting youth
(under age 25)**

SINGLE ADULTS

**Achieve and sustain
an effective end to
homelessness for
single adults**



AFFORDABLE HOUSING

**Assure people who are
homeless or at-risk have
access to affordable housing**





EQUITY

Assure people disproportionately represented among those who experience homelessness have access to responsive, equitable assistance to offset structural barriers and biases

EMPLOYMENT

Assure adults who are homeless or at imminent risk have coordinated access to employment opportunities and supports





BENEFITS

Assure adults who are homeless or at imminent risk have coordinated access to benefits for which they are eligible

INTEGRATED, CROSS-SYSTEM CARE

Assure families and individuals who are homeless or at imminent risk have coordinated access to integrated cross-system assistance

MENTAL, BEHAVIORAL, & PHYSICAL HEALTH CARE

CRIMINAL JUSTICE

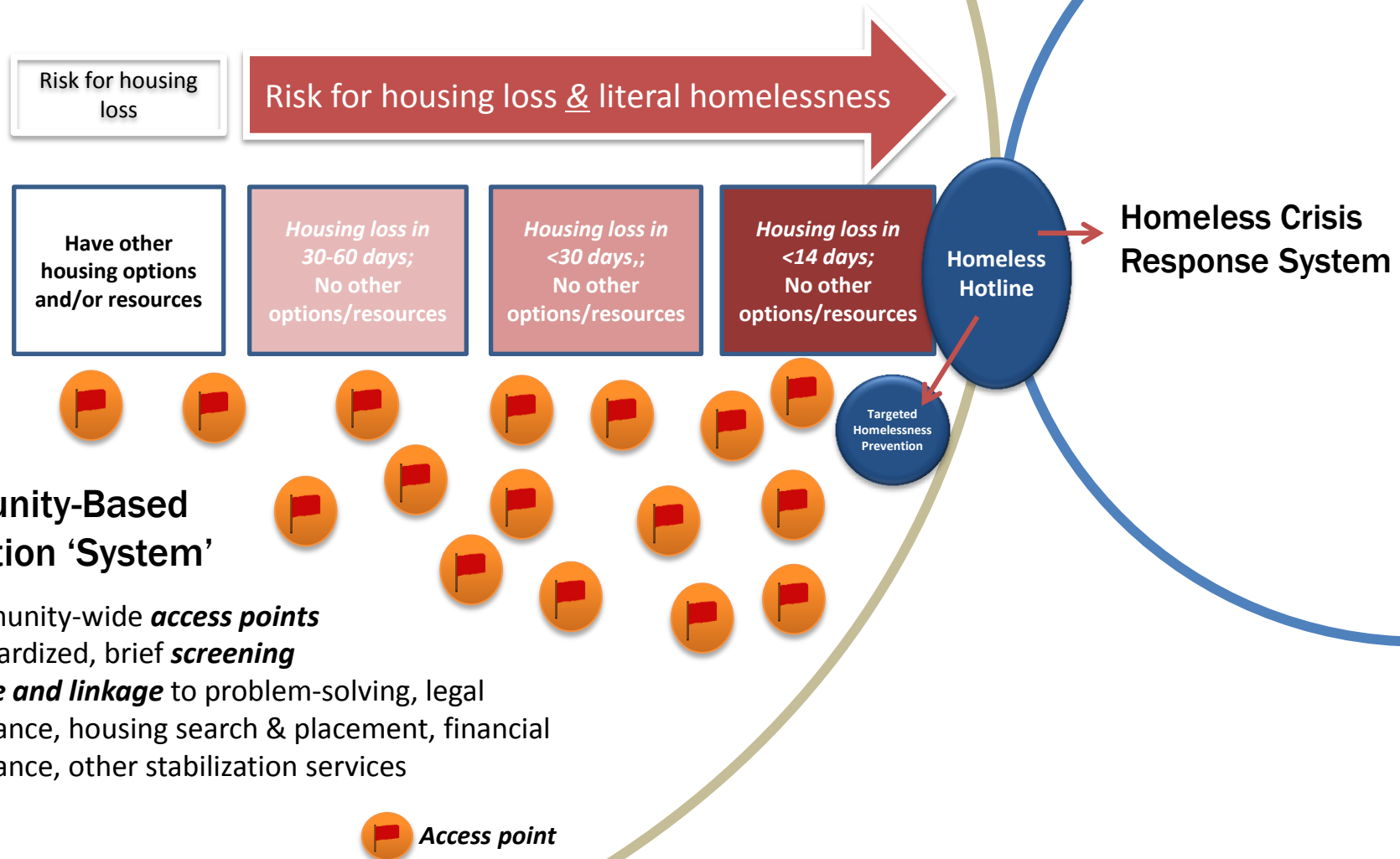
DOMESTIC VIOLENCE

HOMELESSNESS PREVENTION

Assure people who are at-risk of literal homelessness have coordinated access to targeted homelessness prevention assistance



Aspirational Community-Based Prevention System



Questions



Resources

OPENING DOORS: Federal Strategic Plan to Prevent & End Homelessness

<https://www.usich.gov/opening-doors>

USICH Tools for Action

<https://www.usich.gov/tools-for-action>

National Alliance to End Homelessness Solutions Toolkit

<https://endhomelessness.org/ending-homelessness/solutions/>