

# communityshelterboard

Until everyone has a place to call home

Community Shelter Board leads a coordinated, community effort to make sure everyone has a place to call home. We are the community's collective impact organization driving strategy, accountability, collaboration, and resources to achieve the best outcomes for people facing homelessness in Columbus and Franklin County.

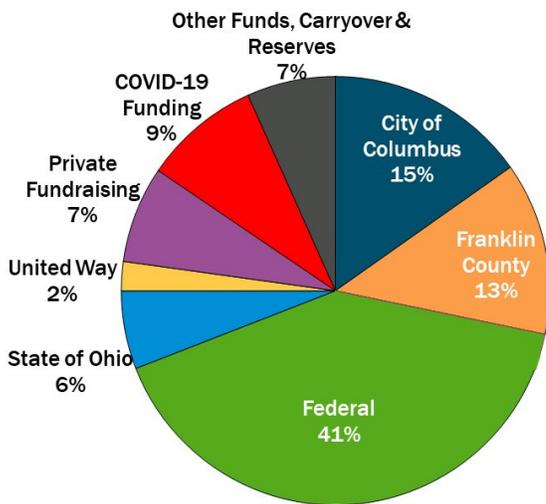
## When you invest in Community Shelter Board, you invest in collective impact.

Our network includes 16 partners delivering an array of services including homelessness prevention, shelter, street outreach, rapid re-housing, and permanent supportive housing. Our system of care served 14,000 people last year.



### COLLECTIVE IMPACT

PREVENTION & RAPID RESOLUTION	SHELTER	HOUSING
<ul style="list-style-type: none"> <li>HOMELESS HOTLINE 614-274-7000</li> <li>PREVENTION &amp; RAPID RESOLUTION</li> <li>STREET OUTREACH</li> </ul>	<ul style="list-style-type: none"> <li>MARYHAVEN</li> <li>southeast healthcare</li> <li>rapid re-housing</li> <li>Homefull</li> </ul>	<ul style="list-style-type: none"> <li>TRANSITIONAL HOUSING temporary</li> <li>PERMANENT SUPPORTIVE HOUSING</li> <li>COMMUNITY DEVELOPMENT</li> <li>Equitas+Health</li> <li>Homefull</li> <li>National Church Resources</li> <li>ywca</li> </ul>



## Budget lean and accountable

Operating costs are low – with 94% of our budget spent on programs. We help partner agencies work together towards improved performance and outcome achievement focused on housing.

## Leading the community's plan to address homelessness

A Place to Call Home is a strategic framework that articulates our community's vision for making sure everyone has a place to call home. Each goal aligns with federal and state plans to address homelessness, and includes priority strategies for action - all focused on HOUSING as the solution to homelessness.





## A true public-private partnership - an award-winning model

Community Shelter Board is a national model. This award-winning model for addressing homelessness has been recognized for a 30-year track record of innovation and accountability.

- Pioneered **Housing First** as a comprehensive strategy – based on the principle that homelessness is first and foremost a housing problem and should be treated as such.
- Pioneered **permanent supportive housing**, which is apartments with health care, employment, and other supports. It's for people who have a disability and have experienced long-term or repeated homelessness. CSB manages the lease-up and occupancy of more than 2,000 units of permanent supportive housing.
- Among the first in the U.S. to use **rapid re-housing**, a national best practice where people in shelter receive assistance to find and maintain housing. Rapid re-housing case managers link people to resources for employment and job training, medical care, behavioral health, and housing. They continue to work with people after they are housed to provide support to maintain stable housing.

## You can't stay home if you don't have a home.

Our collective impact model served our community well when COVID hit. How do you keep some of the most vulnerable people in our community safe during a global pandemic? How do you stay home if you don't HAVE a home? We mobilized quickly, drawing on our collective impact approach and our strong partnerships across the community. Check out the video below to see how we're maximizing these partnerships to slow the spread of the virus among people experiencing homelessness.



## Constant innovation for better results

We never stop pushing for better results for people facing homelessness, so we are always developing and implementing new, cutting-edge strategies. Some of our latest efforts include a Homelessness Prevention Network, a family employment pilot, and Home4Good.

[Click here to learn more](#) about how these efforts are stabilizing people, better connecting families to jobs, and increasing access to market rate housing.

# Every investment in Community Shelter Board means more people in Columbus and Franklin County have a place to call home.

Thousands of people were housed by our coordinated efforts last year.

## RAPID RESOLUTION

**1,700** families on the brink of homelessness who called the homeless hotline were helped to rapidly resolve their crisis and **did not become homeless.**



## PREVENTION

families, veterans, and expectant mothers facing homelessness were served by **500** prevention programs.

**91%** were prevented from becoming homeless.



## STREET OUTREACH

**120** people who were homeless on the street went directly from the streets to **safe, permanent housing.**



## SHELTER

**8,599** people were served in shelter.



## RAPID RE-HOUSING

**1,000** households in shelter were successfully **re-housed.**



## PERMANENT SUPPORTIVE HOUSING

households that experienced long-term homelessness and disabilities were served in **2,000** **permanent supportive housing.**



Community Shelter Board is funded by the City of Columbus, the Franklin County Board of Commissioners, the U.S. Department of Housing and Urban Development, Ohio Development Services Agency, the State of Ohio, United Way of Central Ohio, The Columbus Foundation, Nationwide Foundation, American Electric Power Foundation, Battelle, and many other public and private investors.

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