A Moment

IT’S THE EXACT POINT THAT CRISIS STRIKES.

And it’s the alliance of support services that respond immediately—or prevent the crisis from ever happening in the first place.

It’s a single point of contact that resolves a housing crisis as quickly as possible.

The work of the Community Shelter Board and its partner agencies along with the support of funding partners and donors makes up that single point of contact, changing thousands of moments every year. A moment may seem like a simple point in time, but many moments together can create impressive results:

< In Columbus, family homelessness declined 33 percent from 1,168 families in 1995 to 785 families in 2008.

< Seventy percent of supportive housing residents either retain housing or exit to a successful housing placement over a five-year period. Only nine percent return to homelessness.

< Repeat stays in family shelters are low (<10 percent).

I encourage you to read the stories in this report about the programs and projects that keep our community focused on each important moment. By joining our efforts, you can forever change a moment for an individual or family with a housing crisis.

Regards,

Patricia P. Cash
Chair, CSB Board of Trustees
Who We Are

The Community Shelter Board (CSB) established in 1986, is a public-private partnership that creates collaborations, innovates solutions and invests in quality programs in order to end homelessness in Columbus and Franklin County.

CSB is funded by the City of Columbus, the Franklin County Board of Commissioners, the United Way of Central Ohio, The Columbus Foundation, the U.S. Department of Housing and Urban Development, the State of Ohio and other public and private donors.

Our Approach

The essence of CSB’s approach is rebuilding lives. When a person loses his or her home, there is a state of uncertainty and instability—and a loss of control over day-to-day life. Restoring stability and hope is a process. Rebuilding lives is the process that CSB’s partner agencies activate for people experiencing homelessness.

“Since I’ve been at Southpoint Place, I’ve had a funeral for my past and a birthday for my future. Every year I will remember how I was given support and treated with dignity and respect by the staff at the YWCA Family Center, Homeless Families Foundation and Community Housing Network Southpoint Place.”

~Nicole Jennings, Southpoint Place resident
Accessing Housing in Our Communities—Faster and Easier

Placing the most vulnerable of the community’s population into the most appropriate housing is one of the major goals of the new pilot initiative, Unified Supportive Housing System (USHS). A collaborative effort, USHS is implemented by the Alcohol, Drug, and Mental Health Board of Franklin County; the Columbus Metropolitan Housing Authority; and CSB.

The new system is part of a strategic process to target single adults, couples and families with children who experience long-term homelessness and have at least one adult household member with a chronic disability or disabling condition.

The Osteopathic Heritage Foundation and Battelle provided significant financial support for this initiative.

**USHS goals:**

- Simplify and strengthen the current permanent supportive housing system.
- Create a centralized and simplified admission process.
- Increase the number of clients served.
- Improve client and provider access to supportive housing units.
- Encourage clients to reach the greatest level of independence they are capable of achieving.
- Promote efficient use of community resources for supportive services through a unified services payment model.
- Encourage recovery and support community re-integration.

**USHS STRIVES TO...**

“Put the right person, in the right unit, at the right time, at the right cost.”
Ready to Change

“The Commons at Grant has given me peace, safety, privacy, support, and the ability to maintain my health.”

Eight years. That’s how long Jacci Graves’ journey from homelessness to stability took.

During this journey, Jacci endured many obstacles. She struggled with depression; was a recovering addict; and bounced daily between homeless shelters, friends’ houses and living out of her car. On top of that, Jacci had developed respiratory problems that made her very sensitive to her surroundings and prevented her from being able to work.

“I just didn’t think I was sick,” said Jacci. “I was the queen of denial.” Then, one day, it just clicked. Jacci realized something had to change.

“I realized that I deserved a home,” said Jacci. “I got angry with myself and started praying about it. And, God answered my prayers.”

The next day, Jacci filled out an application to live at the Commons at Grant and within five months was accepted. She has been living at the Commons for six years and has truly turned her life around. To help others who have gone through similar experiences, Jacci offers group tours of her home on a regular basis and talks about her positive experience with living at the Commons at Grant.

Additionally, Jacci serves on the Citizens Advisory Council and is a recipient of CSB’s 2009 Hero Award.

“I’ve always been a strong woman,” said Jacci. “The Commons at Grant has given me peace, safety, privacy, support, and the ability to maintain my health.” Jacci encourages other individuals dealing with homelessness to “make the decision of what you want, stay on track, stay hopeful, and work on the things that are keeping you down.” Only then can you be ready to change.
Sustaining and increasing core funding support is an annual goal of CSB. To meet this goal, in July 2009, CSB formed the Leadership Society.

CSB Leadership Society members are a distinguished group of men and women devoted to ending homelessness in our community. Membership in the CSB Leadership Society requires a minimum $1,000 individual investment, renewable annually. Annual membership funds from the CSB Leadership Society are applied as needed toward basic needs and life saving programs at CSB’s 12 Community Partners. This Leadership Society level is not only significant, but as a whole, the Leadership Society provides the core funding support that allows CSB to be a responsive and efficient organization.

“The Leadership Society provides the core funding support that allows CSB to continue its positive impact on our community,” said Melissa Kempf, relationship officer of CSB. “One member alone will help two individuals turn their housing situation around from a crisis to stability. Meaning for someone who is living on the streets or in shelter, this investment will help them secure housing for stability in their lives.”

Specifically, an individual’s investment into the Society would support access to:

- Emergency shelter for individuals and families in crisis,
- Permanent housing and services to address long-term needs, and
- Expert community resources to prevent homelessness.

Additionally, this Leadership Society has the impact of $2 million in endowment for each 100 members. To join or for more information, please contact Melissa Kempf at (614) 221-9195 or mkempf@csb.org.

In many cases, individuals and families experiencing homelessness do not know where to go or how to apply for public work supports and health care programs, or how to gain access to other benefits and resources. That’s why a new program, the Benefits Partnership, is so critical to CSB’s Rebuilding Lives Strategy and the Columbus community.

The partnership, launched in early 2009, will increase income for individuals and families in supportive housing and shelters by improving access to mainstream benefits by removing barriers.

The Benefits Partnership is a joint effort between the Coalition on Homelessness & Housing in Ohio, Columbus Neighborhood Health Centers, Franklin County Department of Job & Family Services, National Church Residences, Volunteers of America of Greater Ohio, ADAMH Board, Healthcare for...
The goal of J2H is to reduce the incidence of homelessness by assisting homeless families to achieve permanent housing and self-sufficiency.

The Salvation Army will serve as the service provider for this project.

“I’ve learned how to save 50 cents out of a dollar. With my sons, I’ve learned to say ‘Mommy doesn’t have what we used to have, so we have to budget.’ That was a big impact for me.”

Communities in Schools Stable Families participant

The grant will be used for an initiative called J2H (Job2Housing), which builds on the existing Family Housing Collaborative and will serve 120 households over three years.

In addition, CSB received the highest overall score nationally with 174.75 points out of 200. Scoring was based on six categories, including: experience with operating RRH projects, assessment process, relationship with mainstream social services, ability to maintain affordable housing stock, existence of a centralized intake process, and bed coverage rate.

The goal of J2H is to reduce the incidence of homelessness by assisting homeless families to achieve permanent housing and self-sufficiency.

The Salvation Army will serve as the service provider for this project.

“I’ve learned how to save 50 cents out of a dollar. With my sons, I’ve learned to say ‘Mommy doesn’t have what we used to have, so we have to budget.’ That was a big impact for me.”

Communities in Schools Stable Families participant

In early 2009, CSB received a national award for nearly $850,000 from the U.S. Department of Housing and Urban Development (HUD) for a Rapid Re-Housing (RRH) Initiative. Columbus was one of only 23 communities to receive this highly competitive grant.

The grant will be used for an initiative called J2H (Job2Housing), which builds on the existing Family Housing Collaborative and will serve 120 households over three years.

In addition, CSB received the highest overall score nationally with 174.75 points out of 200. Scoring was based on six categories, including: experience with operating RRH projects, assessment process, relationship with mainstream social services, ability to maintain affordable housing stock, existence of a centralized intake process, and bed coverage rate.

The grant will be used for an initiative called J2H (Job2Housing), which builds on the existing Family Housing Collaborative and will serve 120 households over three years.

Self-Sufficiency
+ Steady Income
+ Health Coverage

Greater Financial Stability
Access
Community resources are available to prevent or end homelessness.

### Strategy: Coordinate Emergency Aid
Coordinate emergency aid from community-based assistance programs.

Convened by: United Way of Central Ohio (UWCO) and Franklin County Department of Job and Family Services

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
</table>
| Persons at risk of becoming homeless have access to better organized, coordinated, and leveraged emergency aid to help prevent homelessness. | • UWCO has committed funding to start the project planning.  
• The plan calls for three components: discovery, pilot development/implementation and expansion.  
• The Rebuilding Lives Funder Collaborative will consider financial support for the pilot in early 2010.  
• Stimulus funding Homeless Prevention and Rapid Re-Housing Program has been set aside to cover the pilot. |

### Strategy: Increase Access to Benefits and Income
Provide immediate and systematic access to mainstream benefits and services for persons who are homeless and served by the homeless service system.

Convened by: Community Shelter Board

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
</table>
| Homeless persons have more income and better access to healthcare. | • COHHIO awarded CSB a grant for one SSI/Benefits Specialist to assist homeless individuals apply for benefits through the Ohio Benefit Bank. Program started July 1 and is expected to be funded for one year.  
• CSB received funding from UWCO for one-and-a-half additional Benefit Specialists. The expansion starts January 1, 2010.  
• The YWCA is implementing the pilot. The Benefits Specialist works across Franklin County with emergency shelter and newly admitted permanent supportive housing clients. |
Strategy: Employment
Coordinate and expand access to community-based employment assistance programs.

Convened by: Goodwill Columbus

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>More homeless adults are employed and receive increased income. Improved access to community-based vocational and educational programs. There is a real system to support staff working in homeless programs to help clients achieve greater economic independence.</td>
<td>• Goodwill Columbus secured funding for facilitation work of the Steering Committee formed to plan this strategy.</td>
</tr>
</tbody>
</table>

continued on next page

The Community Shelter Board is reporting out for the first time on the community’s progress towards the implementation of the new Rebuilding Lives plan strategies. The new Rebuilding Lives plan was approved by the community in 2008 and the report card will become an integral part of CSB’s annual report going forward.
Rebuilding Lives Report Card

Crisis Response
Prevent and resolve housing crises as quickly as possible.

**Strategy: Centralized Point of Access for Adult Shelter**
Develop a centralized point of access system, with stronger linkage to community resources, for adults experiencing a housing crisis.

Convened by: Community Shelter Board

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fewer adults experience homelessness, easier access to resources for</td>
<td>• Stimulus funding (Homelessness Prevention and Rapid Re-Housing Program) was reserved for the two-year pilot program.</td>
</tr>
<tr>
<td>adults, reduced frustration for community trying to help homeless</td>
<td>• A Collaborative Planning Team was formed for planning and implementation purposes.</td>
</tr>
<tr>
<td>people, and increased efficiency for the sheltering system.</td>
<td>• CSB issued a Request for Proposal for the implementation of a Centralized Point of Access with agency selection planned in December.</td>
</tr>
<tr>
<td></td>
<td>• Implementation will begin in 2010.</td>
</tr>
</tbody>
</table>
**Strategy: Collaborative Outreach System**
Create a unified system to better respond to homeless persons who are not accessing shelter, including a coordinated call and dispatch system, common documentation, and shared outcomes for outreach programs.

Convened by: City of Columbus

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
</table>
| Improved access to resources for adults living on the streets, fewer adults experience long-term street homelessness, reduced frustration for community trying to help homeless people, and better deployment of outreach resources—less duplication of effort and greater coverage of Franklin county. | • Draft strategy plan was developed with input from several focus groups.  
• The strategy has four agreed-upon objectives: development of a sustainable collaborative outreach model; development of a consistent, reliable outreach process; development of a follow-up process for recently housed clients; and increase awareness and public responses to homelessness.  
• Included in the plan is the development of a 24/7 call and dispatch system.  
• The plan will be developed and implemented over four years. |

*continued on next page*
Rebuilding Lives Report Card

Transition
Guide exits from homelessness to stable housing.

**Strategy: Unified Supportive Housing System (USHS)**
Create a unified system for permanent supportive housing that includes centralized eligibility determination and placement, periodic review of tenant needs, and “move up” incentives to encourage tenants to be more independent.

Convened by: Community Shelter Board

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
</table>
| Fewer adults and families experience long-term homelessness. More units available, easier access to supportive housing for prospective tenants, one application process, better targeting of scarce housing resource. People with the greatest needs have priority for housing. There is a real system and flow to the supportive housing program. | • USHS is being piloted through three different projects prior to full implementation.  
• Pilot #1, Community Housing Network Southpoint Place, with 80 units of supportive housing, was fully leased in April 2008.  
• Maryhaven Commons at Chantry, YMCA 40 W Long Street and YWCA Wings—are participating in Pilot #2, the Move-Up Pilot, to be implemented throughout 2010. The pilot will help tenants in supportive housing that are ready to move to more independent housing.  
• Pilot #3, National Church Residences Buckingham, with 100 units of supportive housing, will open in the summer of 2010. USHS will pilot the lease-up process and will also test a Client Vulnerability Assessment as part of the applicant prioritization process. |

**Strategy: Increase Supportive Housing Units**
Develop an additional 1,400 units of permanent supportive housing to reach a total inventory of 2,700 single adult/couple units.

Convened by: Community Shelter Board

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
</table>
| Fewer adults and families experience long-term homelessness as more units are available. | • City of Columbus and Franklin County have each committed $6 million for capital development.  
• The five year Rebuilding Lives unit goal is 240 units built (new construction or rehab) and 520 units by master lease.  
• 30 units through master lease received HUD funding. Project to be leased through 2010. |
**Strategy: Provide Rent Subsidies for Single Adults**

Develop longer-term rent subsidies for homeless single adults to meet annual need.

Convened by: Community Shelter Board

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fewer adults experience long-term homelessness—more units are available, easier access to affordable housing for prospective tenants.</td>
<td>• A Rapid Re-Housing Pilot program may be tested in 2010/2011 using stimulus funding (Homelessness Prevention and Rapid Re-Housing Program). • A Collaborative Planning Team was formed for planning and implementation purposes.</td>
</tr>
</tbody>
</table>

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**Strategy: Tier II Family Shelter Conversion**

Transition Tier II shelter from a fixed unit approach to a flexible supply of housing with interim supports.

Convened by: Community Shelter Board

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homeless families experience greater housing success and their children are more stable.</td>
<td>• The strategy is being piloted by Homeless Families Foundation and Volunteers of America of Greater Ohio starting in September 2009. • Each agency will dedicate eight units out of its regular program capacity for piloting purposes.</td>
</tr>
</tbody>
</table>

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## Advocacy
Leverage public policy to work toward ending homelessness

### Strategy: Affordable Housing Campaign
Launch a campaign for increased resources for affordable and supportive housing as well as rent subsidies for persons who are homeless or at risk of homelessness.

Convened by: City of Columbus

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
</table>
| Real progress toward ending homelessness. | • A co-convener from the private sector is being sought.  
  • Phase 1 of the plan calls for a coalition to be formed to guide advocacy efforts. It is expected that this step will take place in 2010. |

### Strategy: Re-entry Housing Advocacy—Incarcerated Population
Advocate with other systems to improve and increase housing placements for people returning to the community from domestic violence shelter, institutional or residential settings.

Convened by: Corporation for Supportive Housing

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
</table>
| Persons served in institutional settings will have shorter lengths of stay, better housing outcomes, and less recidivism. The incidence of homelessness for this population will decrease. | • Corporation for Supportive Housing secured funding for planning the strategy.  
  • Several contacts were made to involve interested entities in a planning group. |
Strategy: Re-entry Housing Advocacy—Mental Health Population
Advocate with other systems to improve and increase housing placements for people returning to the community from domestic violence shelter, institutional or residential settings.

Convened by: Alcohol, Drug, and Mental Health Board of Franklin County (ADAMH)

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons served in institutional settings will have shorter lengths of stay, better housing outcomes, and less recidivism. The incidence of homelessness for this population will decrease.</td>
<td>• ADAMH convened a planning group to develop a pilot program using stimulus funding (Homelessness Prevention and Rapid Re-Housing Program). • 165 individuals who are at risk of homelessness at discharge from residential programs will be housed through a collaboration with Community Housing Network. Homelessness Prevention and Rapid Re-Housing Program funding will “bridge” participants to Columbus Metropolitan Housing Authority subsidies.</td>
</tr>
</tbody>
</table>

Strategy: Re-entry Housing Advocacy—Domestic Violence Population
Advocate with other systems to improve and increase housing placements for people returning to the community from domestic violence shelter, institutional or residential settings.

Convened by: Community Shelter Board

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons served in institutional settings will have shorter lengths of stay, better housing outcomes, and less recidivism. The incidence of homelessness for this population will decrease.</td>
<td>• A Collaborative Planning Team was formed for planning and implementation purposes. • Implementation of a Rapid Re-Housing program for CHOICES clients is being explored.</td>
</tr>
</tbody>
</table>
Barbu said the transformation from a data collection tool to a data management and planning tool should greatly increase efficiency and effectiveness in delivering services to our clients and those most in need.

While there is still work to do, this process is significantly better than the previous system," said Barbu.

Analyzing data and measuring results are two important tasks of the Community Shelter Board. This past year, Columbus ServicePoint, CSB’s homeless management information system (HMIS), was upgraded to ServicePoint 4.06, the latest version of Bowman System’s HMIS. The upgrade was necessary to comply with the Homelessness Prevention and Rapid Re-Housing Program and the newly released HUD Data Standards.

“As a result of the upgrade, improved outcome reports are now available for CSB and our partner agency use,” said Lianna Barbu, CSB operations director. “In addition, the reports allow agencies to be more in control of their data and its quality, which is a huge step in learning the demographics, behaviors of our clients, and program performance for planning and improvement purposes.”

New ScanPoint System

In late 2009, CSB staff distributed and implemented scanning equipment to all high-volume emergency shelters. Lutheran Social Services—Faith Mission, Southeast—Friends of the Homeless, Volunteers of America of Greater Ohio’s Men’s Shelter, Maryhaven Engagement Center, and YWCA Family Center received the necessary equipment and are testing the new technology.

The equipment, consisting of a barcode scanner, laminating machine, printer and digital camera, allows all shelters to create laminated cards for all their clients that will expedite the clients’ identification and intake into shelter.
National Publication Features Columbus Homelessness Success Story

“It’s a question of whether we believe in our ability as Americans to do great and important things… We have proven we can house anyone. Our job now is to house everyone—to prevent and end homelessness. All homelessness.”

U.S. Housing and Urban Development Secretary Shaun Donovan
National Alliance to End Homelessness Annual Conference, July 2009

“Reclaiming victories” was one of the highlights in the October 2009 issue of Ebony Magazine, an African American-oriented consumer interest publication. The feature described five stories of hope, fear and determination, including one success story of a Columbus, Ohio, father and son who have overcome homelessness thanks to the help of Community Housing Network (CHN).

“This was a great opportunity to shine a light on the great work of CHN and truly positions the program as a national model,” said Dave Davis, CSB director of programs and planning.

The magazine describes the story of Monty Milner, age 55. Dealing drugs, living on the streets and bouncing from job to job, Monty knew he had to turn his life around. And, that’s exactly what he did with the help of CHN. Monty and his two-year-old son now live in permanent housing at Southpoint Place Apartments (SPP).

SPP is an 80-unit affordable and supportive housing community run by Community Housing Network. SPP provides 40 units designated for families who have experienced long-term homelessness and 40 units for homeless individuals.
## Community Shelter Board

### Financials

#### Statements of Financial Position

**June 30, 2009**

<table>
<thead>
<tr>
<th>Assets</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>$1,229,230</td>
</tr>
<tr>
<td>Grants receivable</td>
<td>$1,523,984</td>
</tr>
<tr>
<td>Pledges receivable, net</td>
<td>$221,550</td>
</tr>
<tr>
<td>Investments</td>
<td>$233,495</td>
</tr>
<tr>
<td>Advances and other assets</td>
<td>$64,250</td>
</tr>
<tr>
<td>Property and equipment, net</td>
<td>$86,648</td>
</tr>
<tr>
<td>Beneficial interest in assets held by foundation</td>
<td>$763,071</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$4,122,228</strong></td>
</tr>
</tbody>
</table>

#### Liabilities and Net Assets

<table>
<thead>
<tr>
<th>Liabilities</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable</td>
<td>$44,203</td>
</tr>
<tr>
<td>Accrued payroll and related liabilities</td>
<td>$193,950</td>
</tr>
<tr>
<td>Grants payable</td>
<td>$510,609</td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>$334,515</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$1,083,277</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net Assets:</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted</td>
<td>$2,405,045</td>
</tr>
<tr>
<td>Temporarily restricted</td>
<td>$633,906</td>
</tr>
<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>$3,038,951</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Liabilities and Net Assets</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$4,122,228</strong></td>
</tr>
<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>$3,038,951</strong></td>
</tr>
</tbody>
</table>

#### Statement of Activities for the Twelve Months Ended

**June 30, 2009**

<table>
<thead>
<tr>
<th>Revenues</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Governmental:</td>
<td></td>
</tr>
<tr>
<td>City of Columbus</td>
<td>$3,803,361</td>
</tr>
<tr>
<td>Franklin County</td>
<td>$3,547,230</td>
</tr>
<tr>
<td>State of Ohio</td>
<td>$522,184</td>
</tr>
<tr>
<td>Housing and Urban Development</td>
<td>$166,413</td>
</tr>
<tr>
<td>Other</td>
<td>$38,895</td>
</tr>
<tr>
<td>Non-Governmental and Other:</td>
<td></td>
</tr>
<tr>
<td>Contributions</td>
<td>$1,535,592</td>
</tr>
<tr>
<td>United Way</td>
<td>$1,078,927</td>
</tr>
<tr>
<td>Investment (loss) income</td>
<td>($57,091)</td>
</tr>
<tr>
<td>In-kind contributions</td>
<td>$112,230</td>
</tr>
<tr>
<td>Satisfaction of donor restrictions</td>
<td>$259,306</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$11,007,047</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants and direct assistance</td>
<td>$8,498,280</td>
</tr>
<tr>
<td>Personnel</td>
<td>$1,433,793</td>
</tr>
<tr>
<td>Project support</td>
<td>$308,777</td>
</tr>
<tr>
<td>In-kind expenses</td>
<td>$112,230</td>
</tr>
<tr>
<td>Other administrative</td>
<td>$395,918</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$10,748,998</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Changes in Temporarily Restricted Net Assets:</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$400,822</td>
</tr>
<tr>
<td>Net assets released from restrictions</td>
<td>($259,306)</td>
</tr>
<tr>
<td>Increase in temporarily restricted net assets</td>
<td>$141,516</td>
</tr>
<tr>
<td>Increase in total net assets</td>
<td>$399,565</td>
</tr>
</tbody>
</table>

| Net Assets—Beginning of Year | $2,639,386 |
| Net Assets—End of Year | $3,038,951 |
NOTES IN FINANCIAL STATEMENTS

Financial Statement Presentation
Unrestricted net assets are neither permanently nor temporarily restricted by donor-imposed stipulations and are available for use in the Community Shelter Board’s (CSB) ongoing operations. Temporarily restricted net assets are limited to use by donor-imposed stipulations that either expire by the passage of time or can be fulfilled and removed by action of the Board of Trustees pursuant to those stipulations. Contributions are recognized as revenue in the period the commitment or payment is first received. Conditional contributions are not recognized until the conditions are substantially met.

Funds Held by The Columbus Foundation, Inc.
The Community Shelter Board is required, by Statement of Financial Accounting Standard No. 136, to recognize assets that are held by another organization on CSB’s behalf. CSB has transferred assets to a fund held at The Columbus Foundation. These assets are included in CSB’s financial statements at their fair value.

For a copy of the full audited financial statements, contact Chris Kloss, development and communications administrator.

Major public funders of the Community Shelter Board include the City of Columbus, the Franklin County Board of Commissioners, the State of Ohio, and the United Way of Central Ohio.

CSB EXPENSE ALLOCATION FY 2009

- 91% programs
- 5% administration
- 4% fundraising

CSB is a responsible steward of the public’s dollars, spending 91% of its budget on programs to help end homelessness.
tremendous assistance and significant donations of office furnishings.

2010 TOGETHER REBUILDING LIVES

Plans for Together Rebuilding Lives 2010 are well underway. We welcome American Electric Power as the Presenting Sponsor and Columbia Gas of Ohio as the Co-Presenting Sponsor.

Please note the date of the 2010 Together Rebuilding Lives has changed.

Mark your calendars for Wednesday, June 2, 2010, at the Greater Columbus Convention Center.

“My hope is that we may look back at this moment in the history of our nation and in Franklin County and be equally proud of our response to our friends’ pain. That we will rise above social and racial barriers to help someone across the street, or across town. That it will be said of us that when the opportunity was thrust upon us ... when our nation and our neighbors needed us most...that we did not turn our backs, but took up the mantle of greatness.”

Melissa Ingwersen, President, Columbus Market JPMorgan Chase & Co.
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Sponsoring Organizations
City of Columbus
Franklin County Board of Commissioners
United Way of Central Ohio
Columbus Chamber
ADAMH Board
Metropolitan Area Church Council
The Columbus Foundation

Rebuilding Lives Funder Collaborative
ADAMH Board, David Royer
Affordable Housing Trust Corporation of Columbus / Franklin County, Steven Gladman
Central Ohio Workforce Investment Corporation, Suzanne Coleman-Tolbert
City of Columbus Administration, Kim Stands
Columbus City Council, Charleta B. Tavares
The Columbus Foundation, Emily Savors
Columbus Public Health, Teresa Long
Columbus Mayor’s Office, Erika Clark Jones
Columbus Medical Association Foundation, Phil Cass
Columbus Metropolitan Housing Authority, Dennis Guest
Community Shelter Board, Board of Trustees, Jeffrey R. Lyttle
Corporation for Supportive Housing, Sally Luken
Franklin County Administration, Jim R. Schimmer
Franklin County Children Services, Eric Fenner
Franklin County Department of Job and Family Services, David Migliore
Franklin County MR/DD, Jed Morison
Franklin County Office on Aging, Antonia Carroll
Mid-Ohio Regional Planning Authority, Kathy Werkmeister
Ohio Capital Corporation for Housing, Hal Keller
Osteopathic Heritage Foundations, Terri Donlin Huesman
United Way of Central Ohio, Janet E. Jackson
Veterans Administration, John Glacken
Veteran’s Service Commission, Douglas Lay
Chairperson, Steven Gladman, Interim Executive Director, Community Shelter Board

Partner Agencies
Communities in Schools
Community Housing Network, Inc.
Gladden Community House
The Homeless Families Foundation
Lutheran Social Services of Central Ohio / Faith Mission
Maryhaven
National Church Residences
Southeast, Inc. / Friends of the Homeless
The Salvation Army
Volunteers of America of Greater Ohio
YMCA of Central Ohio
YWCA Columbus
2009 Donors

Corporate Superstars
$50,000 and above
Battelle
The Columbus Foundation
Grange Insurance
JPMorgan Chase & Co.
Limited Brands Foundation
Nationwide Foundation
Osteopathic Heritage Foundations

Major Corporate Sponsors
$25,000 - $49,999
American Electric Power
Cardinal Health, Inc.
Corna Kokosing
Fannie Mae
The Harry C. Moores Foundation
Huntington Bank
Ingram-White Castle Foundation
Mills James
National City, now a part of PNC
NetJets
Ohio Capital Corporation for Housing
Schottenstein, Zox & Dunn Co., LPA
The Walter and Marian English Foundation
World Harvest Church with Pastor Rod Parsley
Worthington Industries

Corporate Sponsors
$10,000 - $24,999
Butler Family Fund
The Catholic Diocese of Columbus (in part with the Angelo George Fund of The Catholic Foundation)
Columbia Gas of Ohio
Hattie & Robert Lazarus Fund

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L.A. Venneri, Inc.
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Schottenstein Stores Corporation
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Benefactors
$2,500 - $4,999
Bob Evans
Cameron Mitchell Restaurants
Easton Community Foundation
Enterprise Rent-A-Car
First Merit Bank
Franklin County Residential Services
GBQ Partners

Investors
$1,500 - $2,499
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Mr. and Mrs. Jeffrey Lyttle
Mid-City Electric Co.
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William P. Tracy Fund
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Mission
The Community Shelter Board works to end homelessness through collaborations, innovative solutions, and investments in quality programs.

Goals
Access: Offer community resources to prevent and end homelessness
Crisis Response: Prevent and resolve housing crises as quickly as possible
Transition: Guide exits from homelessness to stable housing
Advocacy: Leverage public policy to work toward ending homelessness