

ANNUAL REPORT FY2016

REBUILDING LIVES

communityshelterboard





Community Shelter Board is a collective impact organization leading our community's response to homelessness by creating collaborations, developing innovative solutions, and investing in quality programs in Columbus and Franklin County. Community Shelter Board oversees an annual budget of \$31 million to support homeless programs and services. Last year, these programs served more than 12,000 people, including 3,000 children.

Data source: CSB System & Program Indicator Report for FY2016

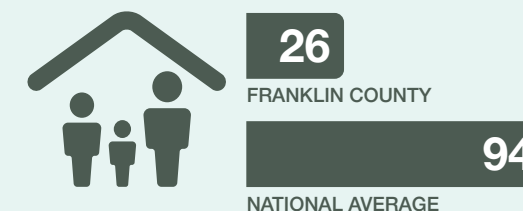
PREVENTION

443 households on the brink of homelessness were helped with prevention assistance. 85% were helped to remain stably housed and did not become homeless.

SHELTER



DAYS IN SHELTER FOR FAMILIES



Navigators are case managers that link people in shelter to resources for employment and job training, medical care, behavioral health and housing. These new, cutting-edge services are focused on helping people move more quickly into stable housing and stopping repeat homelessness.

HOUSING | 2,251 people are thriving in permanent supportive housing

Permanent supportive housing is an apartment with health care, employment and other supports right on site for people experiencing long-term or repeated homelessness who have disabilities.

SHELBY'S STORY



Shelby never expected to face homelessness. When she and her husband both lost their jobs at the same time, things went downhill fast. They went to stay with friends for a temporary reprieve while they both continued looking for work. But Shelby's husband suddenly and unexpectedly left her and their children. Shelby was devastated and afraid.

She turned to the Stable Families program at Gladden Community House. There, she received financial counseling and learned exactly what it would take to support her family on her own. Armed with these facts, a budget and determination to succeed, Shelby found a job and began hunting for an apartment. Her Stable Families worker helped her locate safe housing that would meet the family's needs—near schools and a good daycare center, and with easy access to the bus line and a laundromat.

The Stable Families program is part of a national, integrated, comprehensive model to prevent family homelessness and reduce school mobility. The Stable Families program creates long-lasting change by addressing and resolving the issues that push families to the brink of homelessness. This program is funded by the Siemer Institute for Family Stability through United Way of Central Ohio.

SIEMER INSTITUTE FOR FAMILY STABILITY



Barbara and Al Siemer launched the Siemer Institute for Family Stability to address the harm to students caused by homelessness and school instability. Columbus was one of the first 10 cities to benefit from the Siemers' partnership with United Way to address homelessness and school instability among low-income families. From there, the Siemer Institute developed partnerships in 53 communities across the country, creating national change for families living on the edge of homelessness.

In Columbus alone, the Siemers' generous investment has prevented homelessness and school instability for more than 1,500 families since 2008. Community Shelter Board is grateful for Barbara and Al Siemer's leadership to address what is a serious and significantly growing problem in our community. We will continue to learn from successes in their national network and bring real change for Columbus families.



**PREVENTED
HOMELESSNESS
AND SCHOOL
INSTABILITY
FOR MORE THAN
1,500 FAMILIES
IN COLUMBUS
SINCE 2008.**

WHAT WE'RE DOING



We served 64% more families in shelter compared to five years ago. Even with this significant increase in need, families are re-housed in just 26 days on average, compared to 94 days nationally.

64% MORE FAMILIES

PERCENTAGE INCREASE OF FAMILIES SERVED COMPARED TO FIVE YEARS AGO



AVERAGE TIME IT TAKES TO REHOUSE FAMILIES

In partnership with The Columbus Foundation, we launched the Task Force to Prevent Family Homelessness. This group of key community leaders is working to identify, improve and create services to keep families in their homes and halt an over-reliance on the emergency shelter system. And we are piloting new strategies with families calling the homeless hotline in need of shelter. **By utilizing best practices from across the country, we are significantly expanding our ability to help families on the verge of homelessness remain stably housed.**

With input and participation from more than 300 stakeholders, we designed an entirely new crisis response system to move single men and women more quickly into stable housing and stop repeat homelessness. The new system is housing people at a far higher rate than what was being achieved in the old system, and is the first of its kind in the country. **Successful housing outcomes are on the rise and returns to homelessness have dropped from 3.4 to 1.4 stays per year,** thanks to new aftercare services.

In partnership with Celebrate One's work to reduce infant mortality, we are prioritizing pregnant women for shelter. **We are working hard to make sure pregnant women are housed before they give birth, so that every newborn baby starts their life in a safe, loving home—not a homeless shelter.**

These are just a few examples of our work to combine collaborative, innovative solutions and best practices with time-tested strategies to implement programs that quickly and stably house people in crisis. This is a system that works to help people get a home and get their lives back together—not to facilitate continued homelessness.



TO BEST SUPPORT OUR HOMELESS NEIGHBORS

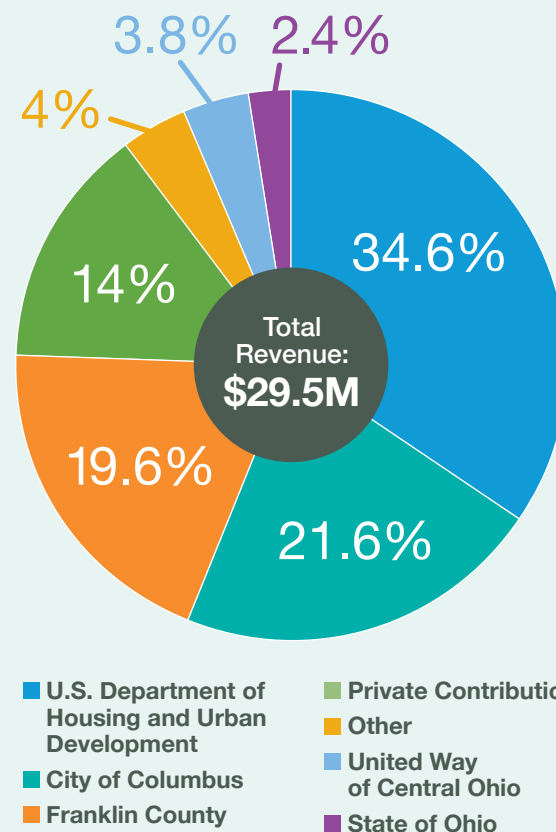
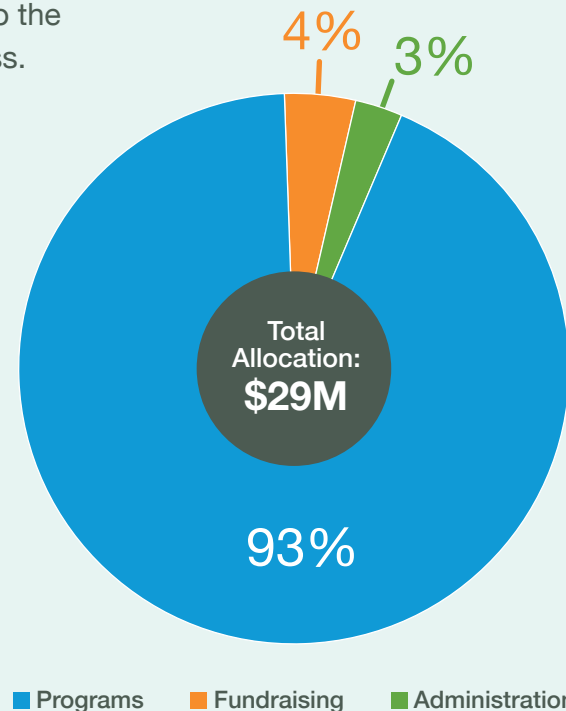
Community Shelter Board operating costs are kept low so the majority of our funds go to programs to end homelessness.

USES

Programs	93%	\$26,994,974
Fundraising	4%	\$1,074,234
Administration	3%	\$983,261
		\$29,052,469

Community Shelter Board is a responsible steward of the public's dollars, spending 93% of its budget on programs to help end homelessness.

For our FY2016 990, please visit www.csb.org. For a copy of the full audited financial statements, contact Community Shelter Board at info@csb.org.



REVENUE FOR FY2016

SOURCES

U.S. Department of Housing and Urban Development	\$10,199,687
City of Columbus	\$6,386,308
Franklin County	\$5,781,772
Private Contributions	\$4,141,957
Other	\$1,191,007
United Way of Central Ohio	\$1,122,500
State of Ohio	\$696,908
\$29,520,139	

TOTAL NET ASSETS AT END OF FISCAL YEAR

\$14,801,863

OUR PARTNERS

BOARD OF TRUSTEES

Christie Angel, *Calfee Strategic Solutions*

Barbara H. Benham—Vice Chair,
Huntington Bancshares Incorporated

Darnita M. Bradley, *Columbia Gas of Ohio*

Colleen M. Buzza, *WSYX/WTTE/WWHO*

Susan Carroll-Boser, *White Castle*

Amy Dawson—Secretary, *Fahlgren Mortine*

Joyce D. Edelman, Esq.; *Porter, Wright,
Morris & Arthur LLP*

Joseph Hayek, *Worthington Industries, Inc.*

Douglas A. Herron—Treasurer,
Safelite AutoGlass

Patrick F. Jarvis, *Battelle*

Chad A. Jester—Past Chair,
Nationwide Foundation

Andy Keller, *Cardinal Health*

Jeffrey Lyttle—Chair, *JPMorgan Chase & Co.*

Teresa McWain—Vice Chair,
American Electric Power

Timothy T. Miller, *Crane Group Co.*

Karen Jefferson Morrison,
OhioHealth Foundation

Sheila Prillerman, *retired veteran
and homeless advocate*

Stephen M. Smith, *L Brands*

Jonathan D. Welty,
Ohio Capital Corporation for Housing

MAJOR INVESTORS

JULY 1, 2015–JUNE 30, 2016

PUBLIC SECTOR

City of Columbus

Franklin County Board of Commissioners

Ohio Development Services Agency

U.S. Department of Housing and Urban
Development

LIFETIME GIVING SOCIETY

Anonymous

The Crane Family

Nancy Jeffrey

Mary Lazarus and Family

Lenore Schottenstein and Family

Barbara and Al Siemer

\$1 MILLION AND ABOVE

Nationwide Foundation

United Way of Central Ohio

\$250,000-\$999,999

ABC 6

American Electric Power Foundation

Battelle

Huntington Bank

The Wexner Family

\$100,000-\$249,999

Anonymous

Cardinal Health Foundation

Honda of America Mfg., Inc.

L Brands Foundation

McConnell Family Foundation

OhioHealth

Safelite AutoGlass

Schottenstein Property Group/
Value City Furniture

The Columbus Foundation

Wolfe Associates, Inc.

Worthington Industries

\$50,000-\$99,999

Anonymous

Columbia Gas of Ohio

The Crane Family

Fahlgren Mortine

Ice Miller LLP

Ingram-White Castle Foundation

Ohio Capital Corporation for Housing

\$25,000-\$49,999

Alliance Data

The Catholic Diocese of Columbus
(in part through the Angelo George Fund
of The Catholic Foundation)

Grange Insurance

Nancy Jeffrey

JPMorgan Chase Foundation

Mary Lazarus

Markey's

PNC Foundation

The Reinberger Foundation

Ruscilli Construction Co., Inc.

Jane and Tim Stehle

Patti and Steve Steinour

\$10,000-\$24,999

Altria Group

Big Lots Foundation

Crane Group Co.

Donatos

The Walter and Marian English
Foundation

Giant Eagle

Michelle Heritage and Tanisha Robinson

Hexion Inc.

L.A. Venneri, Inc.

M/I Homes Foundation

The Harry C. Moores Foundation

Next Level Columbus

Outsider Entertainment

Porter, Wright, Morris & Arthur LLP

WBNS-10tv

PARTNER AGENCIES

Access Ohio

Amethyst

Columbus Area Integrated Health
Services

Columbus Metropolitan Housing
Authority

Community Housing Network

Equitas Health

Gladden Community House

Goodwill Columbus

HandsOn Central Ohio

Homeless Families Foundation

Huckleberry House

Lutheran Social Services/Faith Mission

Maryhaven

National Church Residences

The Salvation Army

Southeast Inc./Friends of the Homeless

Volunteers of America of Greater Ohio

YMCA of Central Ohio

YWCA Columbus



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www.csb.org

