

## WHO WE ARE

**Community Shelter Board** leads a coordinated effort to both prevent and end homelessness every day, while also assuring the immediate needs of those experiencing homelessness are met.

As the community's collective impact organization for ending homelessness, we bring together 16 agencies across the community to work together as a cohesive system for change, driving:

**STRATEGY:** to marshal resources to their most efficient and effective use **ACCOUNTABILITY:** through data and compliance monitoring for all public funding from federal, state, and local levels, as well as private sector funding **COLLABORATION:** within the homeless system, between other systems of care, and across the community

**ADVOCACY:** at federal, state, and local levels to impact public policy and maximize resources to prevent and end homelessness

Community Shelter Board maximizes effective and efficient use of resources to achieve the highest and best possible collective impact for Columbus and Franklin County. With your support, this system of care served more than 12,000 people last year with homelessness prevention, shelter, street outreach, rapid re-housing, and permanent supportive housing.



## BY THE NUMBERS

Data source: CSB System & Program Indicator Report for FY2017

### **PREVENTION**

of families calling the homeless hotline were helped to find a better option than coming

to shelter

646

families

808

417

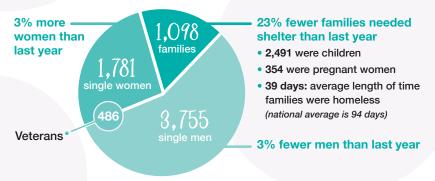
single women

households on the brink of homelessness were served

remain stably housed & did not become homeless

#### **SHELTER**

More than 1,000 families and 5,500 single men and women were kept safe in emergency shelter.



### HOUSING

More than 1,800 households were re-housed and stabilized.

\* Veterans

### PERMANENT SUPPORTIVE HOUSING

Permanent supportive housing is the solution to chronic, long-term, or repeated homelessness.



people are thriving in permanent supportive housing

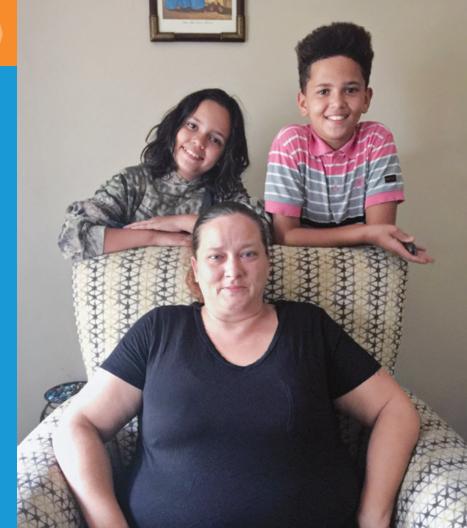


stay for 3 years, on average—a demonstration of long-term stability

## ROBIN'S STORY

Robin loves her children fiercely, and wants to continue to build a better life for them.

"They are my everything.
They are the air I breathe."



Robin knows what it's like to battle health problems and all the related hardships that accompany serious illness. She lost her job with a cleaning company after a series of health crises, including two strokes and a heart attack. On her own with two children, suddenly she was homeless, and very ill.

She and her children found help at the YWCA Family Center, but the return to stability was rocky. While at the shelter, Robin was hospitalized and underwent gallbladder surgery. And her children, ages 8 and 6 at the time, were struggling in school, both with grades and classroom behavior.

Robin was matched with a rapid re-housing case manager from Volunteers of America of Greater Ohio, who works with families in shelter that need more intensive assistance to be re-housed and stabilized. Because of her health conditions, Robin and her family qualified for permanent supportive

housing, which is subsidized housing coupled with health care, employment services, and other supports. Once in safe housing, Robin received help getting to medical appointments and began working on her resume. Without a high school diploma, her options were limited to cleaning, laundry, and housekeeping jobs, but she's not afraid of hard work and embraced any work she could find.

Today, Robin's children are thriving in every possible way. Her son is on the honor roll, plays the snare drum in the school band, and is a member of the theatre club. Her daughter overcame dyslexia and learned to read, and she plays the violin. Robin loves her children fiercely, and wants to continue to build a better life for them. "They are my everything. They are the air I breathe." She's working on her GED and has dreams of nursing school.

## PARTNERSHIP IN ACTION )

### **Working arm-in-arm to reduce infant deaths**

A mother's well-being impacts the health of her baby and family, and that of our community. Each year in Columbus, 150 babies die before reaching their first birthdays. When a woman experiences homelessness during pregnancy, her baby is at significantly greater risk of serious health consequences.

It's no surprise that in Franklin County, the neighborhoods with the highest rates of infant mortality also show high levels of homelessness, higher rates of unemployment, limited access to health coverage, and late entry into prenatal care.

Community Shelter Board has joined with CelebrateOne to help more babies reach their first birthdays healthy. The new Strong Moms, Healthy Babies program is saving lives. By rapidly re-housing pregnant women and stabilizing the family long-term, we help assure a positive birth outcome.



Already a champion as Community Shelter Board's largest local funder, Mayor Andrew Ginther and Columbus City Council made a special, additional investment in homeless services for pregnant women.



CelebrateOne helped design a new program that addresses the specific barriers faced by low-income pregnant women. They work with pregnant women in shelter to assure immediate connection to prenatal care.



Pregnant women experiencing homelessness are given priority access to shelter, prenatal care, and rapid re-housing services

at Van Buren Center, operated by the YMCA of Central Ohio. Through their First Breath Initiative, YMCA staff help women end their homelessness quickly so that baby takes its first breath in a stable home, not in a homeless shelter.



The Salvation Army follows women throughout their pregnancy with wrap-around services focused on education and job training. Rental assistance assures that mother and baby

have safe, secure housing while mom undergoes job training and achieves self-sufficiency.



COLUMBUS PUBLIC HEALTH







Your first choice for quality care®



We partner with these local health care experts to assure mom receives high quality pre- and post-natal care.

Through collective impact, we can end homelessness every day, and celebrate more first birthdays and brighter futures for all children in our community.



## BECAUSE OF YOUR SUPPORT )

### Fewer families will become homeless

A new partnership with Franklin County Children Services stabilizes families to prevent homelessness and prevent child welfare involvement or foster care placements.

A partnership with Franklin County Job & Family Services will better target assistance to needy families. Coordinated efforts in high poverty neighborhoods will reduce the number of families becoming homeless.

# The most vulnerable populations are being helped back into housing quickly

Rapid re-housing case managers are working in every shelter across the community to help people find and keep stable housing. In line with national best practice and federal priorities, assistance is targeted to the most highly vulnerable populations:

- People with long-term homelessness and/or severe service needs
- Pregnant women

- Transition age youth (ages 18-24)
- Veterans
- Families

# Our community is on track to end homelessness among veterans

Community Shelter Board is working toward achieving and sustaining an effective end to homelessness among veterans. Dedicated shelter beds and rapid re-housing services assure immediate access to emergency shelter for veterans in need—so that no veteran has to sleep on the street. With rapid re-housing services. veterans are rapidly placed in permanent housing with rental assistance, while getting connected to employment and job training, medical care, behavioral health care, and other supports to help them remain stable. We are working steadfastly with the Veterans Administration and many other partners to meet federal guidelines to officially declare a functional end to homelessness among veterans.



### **Working for change**

Community Shelter Board is an active participant in communitywide strategies and thought leadership efforts to create real change for people in poverty. The following are just a few examples of our efforts to impact the issues that cause homelessness.

**Homelessness prevention:** As a founding member of the Prevent Family Homelessness Collaborative, we are actively working with partners across the community to reduce family homelessness by half, by the year 2021.

**Eviction:** We are working with several initiatives across the community to reduce the number of evictions in Franklin County. Eviction is a major cause of homelessness.

#### **Data Driven Justice and Behavioral Health Initiative:**

A pilot effort is underway between Community Shelter Board; Franklin County; the Alcohol, Drug & Mental Health Board; and Netcare Access to develop cross-system data sharing and service interventions for our most vulnerable citizens. The goal is to better meet the needs of those who experience repeat episodes of homelessness, incarceration, and use of emergency medical and behavioral health care.

**Affordable housing:** As a founding member of the Affordable Housing Alliance of Central Ohio, we are working to cut the affordable housing gap in half over the next 10 years.

## FY2017: MANAGING RESOURCES )

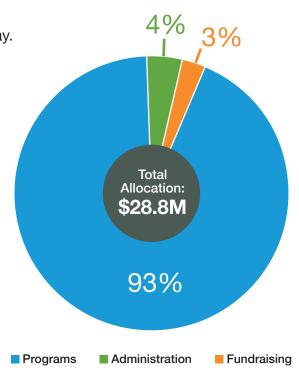
### TO BEST SUPPORT OUR HOMELESS NEIGHBORS

We keep operating costs low so the majority of resources go to programs focused on ending homelessness every day.

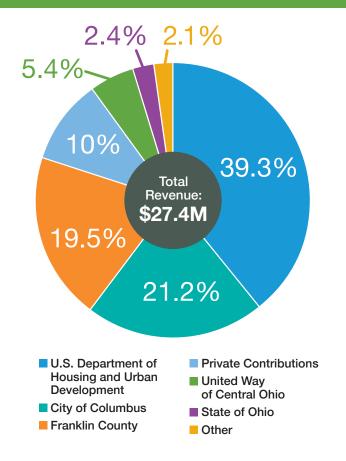
USES	
Programs	93% \$26,837,223
Administration	4% \$1,156,053
Fundraising	3% \$775,348
	\$28,768,624

Community Shelter Board is a responsible steward of the public's dollars, spending 93% of our budget on programs that end homelessness.

For the FY2017 Form 990, visit **www.csb.org**. For a copy of the full audited financial statements, contact Community Shelter Board at **info@csb.org**.



## COMMUNITY SHELTER BOARD



### REVENUE FOR FY2017

#### **SOURCES**

U.S. Department of Housing and Urban Development	\$10,753,041
City of Columbus	\$5,807,297
Franklin County	\$5,339,692
Private Contributions	\$2,748,850
United Way of Central Ohio	\$1,472,500
State of Ohio	\$662,444
Other	\$586,642

#### TOTAL NET ASSETS AT END OF FISCAL YEAR

\$13,403,705

\$27,370,466

## COLLECTIVE IMPACT >

#### **BOARD OF TRUSTEES**

Christie Angel, Calfee Strategic Solutions

Barbara H. Benham-Vice Chair, Huntington Bancshares Incorporated

Darnita M. Bradley, Columbia Gas of Ohio

Colleen M. Buzza, WSYX/WTTE/WWHO

Susan Carroll-Boser, White Castle

Amy Dawson-Secretary, Fahlgren Mortine

Joseph Hayek, Worthington Industries, Inc.

Douglas A. Herron, Safelite AutoGlass

Patrick F. Jarvis, Battelle

Chad A. Jester–Past Chair, Nationwide Foundation

Andy Keller, Cardinal Health

Timothy King, Alliance Data

Karen Koster, Hexion

**Dawn Tyler Lee,** Office of the Mayor, City of Columbus

Jeffrey Lyttle-Chair, JPMorgan Chase & Co.

Teresa McWain-Vice Chair, American Flectric Power Timothy T. Miller-Treasurer, Crane Group Co.

Karen Jefferson Morrison, OhioHealth Foundation

Sheila Prillerman, retired veteran and homeless advocate

Stephen M. Smith, L Brands

Jonathan D. Welty,
Ohio Capital Corporation for Housing

MAJOR INVESTORS JULY 1, 2016–JUNE 30, 2017

#### PUBLIC SECTOR .....

City of Columbus

Franklin County Board of Commissioners

Ohio Development Services Agency

U.S. Department of Housing and Urban Development

#### GIVING HALL OF FAME.....

Anonymous

The Crane Family Nancy Jeffrey

Mary Lazarus and Family

Nacht Hilbrands Rackoff Families Fund

Lenore Schottenstein and Family

Barbara and Al Siemer

Jane and Tim Stehle

Patti and Steve Steinour

#### \$1 MILLION AND ABOVE .....

United Way of Central Ohio

\$250,000-\$999,999.....

American Electric Power and American Electric Power Foundation

**Huntington Bank** 

Nationwide and Nationwide Foundation

\$100,000-\$249,999.....

**Anonymous** 

Honda of America Mfg., Inc.

L Brands Foundation

OhioHealth

Safelite AutoGlass

Schottenstein Property Group The Catholic Diocese of Columbus Central Ohio Primary Care Physicians **Foundation** (in part through the Angelo George Siemer Institute for Family Stability Fund of The Catholic Foundation) Columbus Blue Jackets Foundation Wolfe Associates, Inc. Columbia Gas of Ohio Crane Group Co. **Worthington Industries Grange Insurance Donatos** \$50,000-\$99,999..... Nancy Jeffrey The Walter and Marian English Cardinal Health Foundation JPMorgan Chase Foundation Foundation The Columbus Foundation Mary Lazarus Fortner Fine Living Ice Miller LLP LOLA Michelle Heritage and Tanisha Robinson IGS **PNC Foundation** Hexion Ingram-White Castle Foundation Carolyn Prince Kroger Ohio Capital Corporation for Housing The Reinberger Foundation L.A. Venneri. Inc. The William J. and Dorothy K. O'Neill Ruscilli Construction Co., Inc. Markey's **Family Foundation** State Auto Insurance Companies M/I Homes **Red Capital Group** Walmart Foundation Mills James Patti and Steve Steinour The Harry C. Moores Foundation \$10.000-\$24.999..... The Wexner Family Pennell Family Donor Advised Fund Anonymous \$25.000-\$49.999..... Porter, Wright, Morris & Arthur LLP George Barrett and Deborah Neimeth Alliance Data Fund of The Columbus Foundation Value City Furniture

**Big Lots Foundation** 

Jane and Tim Stehle

Battelle

## PARTNER AGENCIES )

Our incredibly passionate partners work to end homelessness every day.



































**Community Shelter Board** 111 Liberty Street, Suite 150 Columbus, Ohio 43215

614-221-9195 www.csb.org



