First contact between YWCA Family Center and family:

- Triage
- Referral
- Assessment
- Services
- Guidance

Welcome to the Family Center

Triage

Referral
Assessment
Services
Guidance

Permanent housing, usually with Transition assistance (CSB)

Referral to direct housing: Family Housing Collaborative
(Salvation Army, Homeless Families Foundation, CSB)

Referral to Tier II shelter
(Homeless Families Foundation, Volunteers of America)

Referral to transitional housing
(Amethyst)

Referral to permanent supportive housing
(Community Housing Network, Amethyst, Volunteers of America, Maryhaven/NCR)

Treatment programs for severe issues
(ADAMH agencies)

Diversion: Helping families stay in the housing they’re in, with support from community programs, social service agencies, family and friends, and other community agencies.