Quick COVID-19 Guide
For Community Partners Working with Unsheltered Populations

BASIC GUIDELINES PREPARING FOR OUTREACH TO THE UNSHELTERED
• Wipe down exposed surfaces with disinfecting or bleach wipes - Wipe down phones and laptops after each use and prior to putting away.
• Keep outreach vehicles clean and avoid transporting clients if possible (consider that COTA is free currently)
• Work in small teams of 2-3 to avoid complete team quarantine if a member becomes sick

TOUCH
• Avoid touching clients, even elbow bumps
• Keep 6' distance when talking and delivering supplies
• Always use gloves when handling clients' belonging

SCREENING FOR COVID-19
• Screen for symptoms questions. Stay 6 feet away. Ask 7 questions.
• Use the COVID-19 Screening Questions for Non-Medical Staff every time.
• If client has a cough, immediately provide them with a surgical or other mask to wear if available
• If urgent medical attention is necessary, use standard outreach protocols to facilitate access to healthcare

HYGIENE
• Maintain good hand hygiene by washing your hands with soap and water for at least 20 seconds or using hand sanitizer (with at least 60% alcohol) on a regular basis

AFTER CONDUCTING OUTREACH
• Immediately launder clothing used during outreach and shower

EDUCATION
• Deliver Provided Handout, Quick COVID-19 Guide: For Unsheltered Community Members, to Client (maintaining 6' distance)
• Provide guidance regarding camping at least 12'x 12' per individual
• Educate clients on how to recognize symptoms and what to do if sick

FREQUENTLY REQUESTED SUPPLIES:
• Cleaning Supplies
• Hand Sanitizer and Soap
• Blankets
• Tarps
• Tents
• Drinking water
• Food