[CSB PROUDLY HONORS HEROES]

Left to right: Jeff Hogle of YMCA, Michelle Heritage of Community Shelter Board, Tonja Schweickart of Southeast/Friends of the Homeless, Art Helldoerfer of YMCA, Kim Stands of City of Columbus, Amanda Owen of YMCA, Tiffany McCoy of Homeless Families Foundation (accepted award on behalf of Cheryl Brewer) and Jim Kerr of YMCA.

CSB honored individuals who have made significant contributions through their work toward ending homelessness at CSB’s annual awards ceremony held on October 1 at Nationwide’s corporate offices.

**Cheryl Brewer, Homeless Families Foundation**
Cheryl has been a wonderful partner in helping CSB share personal stories of those who have experienced homelessness. For CSB’s One Day to End Homelessness campaign and Together Rebuilding Lives event, Cheryl worked with multiple families who shared their experiences with homelessness. Cheryl is a well-known leader within the family system who is dedicated to ending homelessness.

**Kim Stands, City of Columbus**
CSB is lucky to have a friend in Kim Stands in the Housing division at the City of Columbus. Kim is very easy to work with and is one of CSB’s biggest champions in local government. He’s with CSB at the planning table in a variety of ways and he’s currently helping redesign the single adult crisis response system.

**Tonja Schweickart, Southeast/Friends of the Homeless**
Tonja embodies the Housing First idea by ensuring that clients do what they need to do to move out of shelter and into housing. She continuously guides clients in connecting with community services. Tonja is passionate about her work and treats her clients with the dignity and respect they deserve as human beings.

**YMCA Overflow Team**
Congratulations to Art Helldoerfer, Jeff Hogle, Jim Kerr and Amanda Owen. They show their commitment to serving those in need by operating overflow shelter for single adults during the coldest winter months. As a team, these individuals exemplify collaboration, community partnerships, flexibility, creativity, kindness, and compassion all while remaining effective and efficient in programming and fiscal accountability.
[BOARD2BOARD DIALOGUE]

CSB was pleased to host its contracted provider agencies for a meaningful conversation with CSB’s Board of Trustees on October 1. The event was attended by 26 provider agency executives and board members, and 10 CSB trustees and was hosted by Chad Jester at Nationwide.

The focus of the discussion was the importance of Housing First principles in the way each provider approaches its work in serving individuals and families experiencing homelessness. Many thanks to Elfi Di Bella, President and CEO of YWCA Columbus, who spoke about the Housing First culture at the YWCA. Notes from the event will soon be shared with those who attended.

[TRANSITION]

Policy Changes Aimed at Moving More People into Housing

Motivated by the increase in waitlists for single adult shelter, CSB has been meeting weekly with shelter, housing and outreach providers to collaborate and problem-solve. The group is focused on both equal access to shelter for all individuals and the timely utilization of available permanent supportive housing capacity for all eligible shelter residents.

Effective October 1, 2012 CSB implemented two system-wide changes to ensure all currently available permanent supportive housing resources within the Unified Supportive Housing System will be utilized at capacity and as efficiently as possible.

1. Prospective applicants will be given only one opportunity to accept a permanent supportive housing unit. Refusal to accept a safe, decent, affordable housing option will now result in the individual not being able to access housing through the Unified Supportive Housing System for one year.

2. Single adults who have been in shelter 90 days or longer will be assessed for a disability. Those with a disability will be assisted in completing a housing application for permanent supportive housing.

Weekly meetings among providers in the single adult shelter system will continue through January 2013, at which time the frequency will be reassessed.

[RESOURCE GENERATION]

HUD Collects Renewal Numbers

The U.S. Department of Housing and Urban Development is taking inventory of all projects within a Continuum of Care’s geographic area that are eligible for funding renewal. CSB worked with partner agencies to report renewal amounts, housing type and unit structure information for each program funded under the HUD Continuum of Care program – this included 34 renewal projects with 1,310 units.
Submission of the need for funding renewal and subsequent registration of the Continuum of Care was done under the new HEARTH Continuum of Care program regulations. Release of the 2012 HUD Continuum of Care Notice of Funding Availability and application is expected in the next couple of weeks.

[**GATEWAY**]

**Program Review & Certification**

2012 Program Review and Certification visits are almost complete, and CSB would like to recognize two partners for achieving compliance upon their initial site visit – National Church Residences and YWCA Columbus.

National Church Residences operates four permanent supportive housing programs serving hundreds of formerly homeless men and women. YWCA Columbus operates the nationally-recognized Family Center, along with permanent supportive housing units and the Benefits Partnership program. Both agencies are models for progressive solutions to end homelessness, and their ability to deliver high quality programs is a direct result of the hard work and dedication of their staffs.

Certification visits are scheduled through December 2012.

**Fall 1-on-1 Meetings**

CSB and many of our partner agencies will be conducting fall one-on-one meetings beginning October 18. The meetings provide an opportunity for partner agencies to make quality improvement suggestions and introduce topics for discussion on behalf of their clients. Currently, the majority of partner agencies have scheduled meetings, and CSB looks forward to discussing new ideas for system-wide improvement. Meetings are scheduled from October 18 to November 6.

[**IN THE SPOTLIGHT**]

**Sponsors Tour Programs**

In September, CSB provided a tour for Courtney Hodapp of Battelle. Courtney toured the YWCA Family Center and Friends of the Homeless.
Community Care Day
CSB staff had a great time refreshing the playground at Cedarwood Elementary School for United Way’s Community Care Day on September 11.

Tiffany Nobles and Michelle Heritage

Melanie Woodrum and Erin Maus

Upcoming Meetings
〈 Check out the interactive calendar at www.csb.org under Resources for our Partners < Meetings

Enclosure
〈 System and Program Indicator Report, FY12 Annual Report