

**[RESOURCE GENERATION]**

**Day to End Homelessness**

The Day to End Homelessness campaign is going strong. With emergency shelters over capacity, the campaign responds to the growing need for the community's support. A very successful telethon was held on March 11 with WBNS-10TV, sponsored by Nationwide Insurance and Safelite AutoGlass. Community members from across central Ohio called in to sign up as Housing Heroes by giving just \$1 a day – a \$30 monthly repeat contribution by credit card – to help people get off the streets and into housing. Special thanks to our elected officials, CSB board members and partner agency colleagues who volunteered on the phone bank.

Congregational campaigns are still underway with 39 congregations from around central Ohio actively running campaigns. Donations are still being accepted online at [www.daytoendhomelessness.org](http://www.daytoendhomelessness.org)



CSB board members Jeff Lyttle, Andy Keller and Mark Russell



Faith Leadership Council members Pastor Lou Seipel, Rev. Robert Goff and Rabbi Michael Ungar



Commissioner Paula Brooks



Council Member Zachary Klein



CSB board member Chad Jester and Michelle Heritage



Mary Cree, Broad Street United Methodist Church



Marilee Chinnici-Zuercher, Sue Villilo, Michelle Heritage, Elfi Di Bella



Vanita Turner, Community Housing Network

## When Calling CSB

CSB has switched to using a full-time auto-attendant for all incoming calls. Please listen to the prompts when calling and use 3-digit extension numbers to reach staff. Staff names and [corresponding extensions](#) can be found on our web site.



## [CRISIS RESPONSE]

### YMCA Winter Overflow Site begins to Ramp Down

The YMCA of Central Ohio is beginning the process of ramping down the 190-bed temporary winter overflow shelter. The temporary site opened on Monday, January 7, 2013. Long-range weather forecasting during the month of March has led to a collaborative decision between CSB and the YMCA of Central Ohio to remain open through March 31, 2013.

The YMCA is working with current overflow participants to move to regular shelter beds if desired. Ramping down of the overflow shelter presents a challenge since the capacity in the single adult system is fixed. The success of this transition lies with the collaborative expertise and efforts of the Coordinated Point of Access operated by HandsOn Central Ohio, the YMCA of Central Ohio, and the single adult shelter providers.

This winter the entire single adult shelter system met a critical basic need providing to date 110% more nights of shelter for women, compared to last year. In comparison, the nights of shelter for single men is down 26%. Columbus continues to top the poverty list of 15 similar metropolitan areas across the country, with one-third of people in Franklin County having trouble meeting their basic needs for food and shelter.

CSB thanks YMCA of Central Ohio, HandsOn Central Ohio, Faith Mission/Lutheran Social Services, Friends of the Homeless/Southeast, Maryhaven and Volunteers of America for their diligent and compassionate work to make sure no one requesting shelter had to face a dangerously cold night on the streets.

## Save the Date – June 5

### Together Rebuilding Lives

Wednesday, June 5, 2013  
12:00-1:00 pm  
Columbus Convention Center

Questions?  
Laura Matney [lmotney@csb.org](mailto:lmotney@csb.org)  
614.221.9195 x113

## Crisis Response Model for Single Adults Approved for Research and Financial Analysis

The Core Team and Strategy Group both met in February and recommended approval of plans developed to date for a redesigned shelter system for single adults. This includes a front door shelter with flexible capacity to accommodate overflow, a progressive engagement approach to intensify assessment based on need, separation of case management and shelter functions, among other things. Both groups spent time with researchers from Abt Associates, a leading national research firm on homelessness that studied homeless systems across the country to give input and direction to the Core Team.

Abt Associates recommends an identified front door entry point for shelter, which would allow for assessment and linkage to the right resources. 30-40% of single adults stay in Columbus shelters less than one week. They are a high priority for diversion. Clients who stay in shelter beyond one week have a wide variety of needs. They can be linked to the resource or shelter to help them exit shelter to stable housing.

CSB's Board of Trustees met on March 1 to study the recommendations made to date and to discuss the details with Abt Associates. The addition of a front door shelter would likely add shelter beds to the system which would require additional capital and operating investment. There was agreement among the board that they and the community are ready to take this step and commit that no one who wants shelter should be homeless or on the street. The board approved the pursuit of a front door shelter model and authorized CSB staff to proceed with further research and financial analysis.

## [GATEWAY]

### Applications under Review

The Gateway process for the upcoming fiscal year is underway. Applications for funding for the 2014 fiscal year have been received and are under review. Next month, the annual spring 1-on-1 meetings will provide an opportunity to discuss each agency's application and opportunities for continual quality improvement. Final funding awards and partner agency contracts will be issued in late May. Any questions or concerns about the Gateway process should be directed to Noel Welsh, Grants Administrator, at [nwelsh@csb.org](mailto:nwelsh@csb.org) or 614-221-9195 x112.

## [IN THE SPOTLIGHT]

### Chase Launches 'Code for Good' Challenge

Chase launched its Code for Good Challenge, a series of national events taking place in New York, NY; Newark, DE and Columbus, OH. It brings together college students studying technology to develop solutions to challenges faced by nonprofits during an intense two-day event. CSB was the nonprofit agency selected to participate in the Columbus challenge on March 2-3. CSB staff spent the weekend with technology students and experts from Chase to develop technology for mobile mapping of homeless camps for

CSB's outreach system. The proposed solutions will be fully developed by Chase in the coming months and piloted within the outreach system. [WBNS-10TV](#) and [The Columbus Dispatch](#) covered the event. CSB is extremely grateful to Chase for investing in ending homelessness in such a creative way.

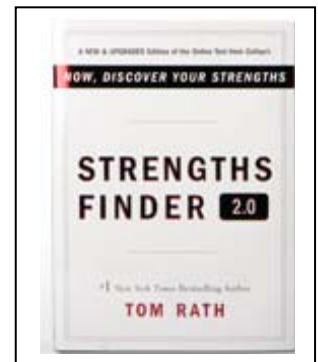


## Practitioners Gather in Seattle

The National Alliance to End Homelessness hosted its annual Conference on Ending Family and Youth Homelessness on February 21-22 in Seattle, Washington. 1,000 people from across the country attended to share experience and expertise. Lianna Barbu, Michelle Heritage, Sara Loken and Amy Price were all invited presenters during the conference.

## Staff Focus on Strengths

CSB staff spent time reading [Strengths Finder](#) and taking the corresponding assessment in February. This Gallup assessment focuses on emphasis and development of natural strengths and talents. Nancy Feeley, a human resources expert from Grange Insurance, guided staff through a facilitated session to analyze the agency's results.



### Upcoming Meetings

- < Check out the interactive calendar at [www.csb.org](http://www.csb.org) under Resources for our Partners < Meetings

### Enclosures

- < System & Program Indicator Report for the period 7/1/12 – 12/31/12